



# SentrySafe FPW082C Fireproof and Waterproof Safe Owner's Manual

[Home](#) » [SentrySafe](#) » SentrySafe FPW082C Fireproof and Waterproof Safe Owner's Manual 

## Contents

- 1 SentrySafe FPW082C Fireproof and Waterproof Safe
- 2 Product Usage Instructions
- 3 Mechanical Combination Lock
- 4 Programmable Electronic Lock
  - 4.1 Programming the user code
  - 4.2 Programming the secondary code
  - 4.3 Changing your batteries
- 5 Operating Light/Sound Features
  - 5.1 Operating sound features
- 6 Troubleshooting
- 7 Replacement & Warranty
- 8 Fire/Water Specifications
- 9 Documents / Resources
  - 9.1 References



**SentrySafe FPW082C Fireproof and Waterproof Safe**



## Product Information

The product is a safe manufactured by SentrySafe / Master Lock.

It is designed for secure storage of various items. The safe is equipped with a mechanical combination lock and is not suitable for storing firearms, other weapons, combustible materials, medication, magnetic media, or photo negatives. Delicate items such as jewelry with working parts, watches, stamps, or photos should be placed in an air-tight container before being stored in the safe to protect them from moisture. The safe should be kept in locations that are convenient but out of direct line of sight from prying eyes.

## Product Usage Instructions

1. If you experience any problems or challenges with your safe, contact SentrySafe / Master Lock customer care at 1-800-828-1438 before considering returning the product.
2. Before using the safe for the first time, locate your combination on the back of the owner's manual.
3. If your safe has an override key, make sure to locate and keep it in a secure place before locking the safe.
4. Test your combination several times to ensure it is working correctly before storing valuables inside the safe.
5. To unlock the safe using the override key (for select models):
  1. Insert the key into the cylinder.
  2. Turn the key to the "unlocked" position.
  3. Pull the handle outward to open the door.
6. To unlock the safe using the combination dial:
  1. Turn the dial to the right (clockwise), passing zero three times. Stop on the first number of your combination on the fourth rotation.
  2. Turn the dial to the left (counterclockwise), passing zero twice. Stop on the second number of your combination on the third rotation.
  3. Turn the dial to the right (clockwise), passing zero once. Stop on the third number of your combination on the second rotation.
  4. Turn the dial to the left (counterclockwise), directly to the final number of your combination.
  5. Gently pull the handle outward to open the door.

For more information and assistance, visit the SentrySafe website at [www.sentrysafe.com](http://www.sentrysafe.com) or the Master Lock website at [www.masterlock.eu](http://www.masterlock.eu).

Model No.  
N° de modèle  
Modelo No.

WEEE Figure 1: In the European Union (EU), this symbol means that electrical and electronic equipment should not be disposed of with general household waste. Please contact your dealer, supplier or local recycling authority for further details regarding appropriate disposal of this product and your nearest designated collection facility.

## **WARNING**

Gun warning

This product is not intended for the secure storage of all materials. Items such as firearms, other weapons, combustible materials, or medication should NOT be stored in this unit.

## **NOTICE**

Do NOT store delicate items directly in your safe.

SentrySafe / Master Lock products which offer fire protection have a proprietary insulation that has a high moisture content. In addition, the SentrySafe / Master Lock advanced safes close airtight to offer water resistance, which may also cause moisture to accumulate inside your safe. The desiccant packet included in your safe during shipment should be left in your safe. DO NOT DISCARD IT. It is intended to help absorb moisture which may accumulate inside your safe. Please open your unit once every two weeks to avoid moisture accumulation.

If you choose to store delicate items such as jewelry with working parts, watches, stamps, or photos in your safe, we recommend putting them in an air-tight container, prior to placing them in the safe for storage.

**NOTE:** SentrySafe / Master Lock will not be responsible for any damage or loss of items placed in the unit due to moisture.

Do NOT store pearls in this safe.

In the event of a fire, potential damage to delicate pearls occurs at temperatures much lower than the 350°F (176°C) interior performance measure which the UL classification performance standard indicated guarantees. Therefore, DO NOT store pearls in your

## **SentrySafe / Master Lock product.**

Do NOT store magnetic media or photo negatives.

This product is not intended to protect magnetic media or photo negatives.

Your safe is only part of your total security protection.

SentrySafe / Master Lock recommends that you store your safe in closets, offices, basements, bedrooms and any other locations that are convenient for you but out of direct line of sight from prying eyes. The location of the safe does not affect the safe's ability to protect your valuables inside.

## **IMPORTANT**

If you experience any problems or challenges with your safe, please contact us.

Many issues can be resolved quickly without the product being returned.

Our customer care team is available at 1-800-828-1438 to answer your questions.

## **Registration:**

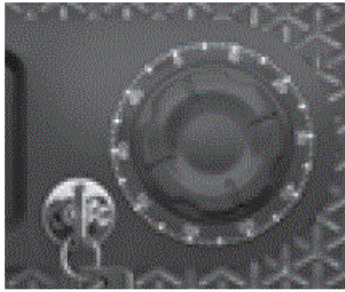
[www.registermysafe.com](http://www.registermysafe.com)

Reasons to register

By registering your SentrySafe / Master Lock product you can easily retrieve forgotten codes and combinations.

By registering your SentrySafe / Master Lock product you can be sure that in the unfortunate circumstance of a fire you will be guaranteed your replacement safe (provided official paperwork).

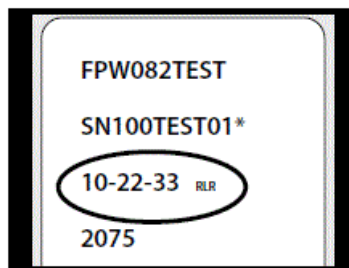
## **Mechanical Combination Lock**



**NOTE:**

- Store combination (and keys if equipped) in a secure location (other than in the safe).
- Combination can not be changed.

**Preparing your safe for first time use**



- DO NOT RETURN! Questions or concerns, call us at 1-800-828-1438.  
Find your combination on the back of this owner's manual.

**FOR SAFES WITH OVERRIDE KEY ONLY**

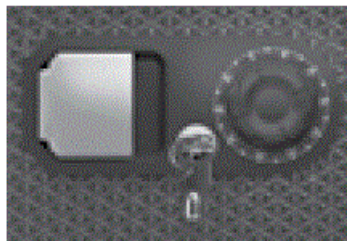
Keys are shipped outside of the safe. Be sure to locate them before locking your safe.

**WARNING**

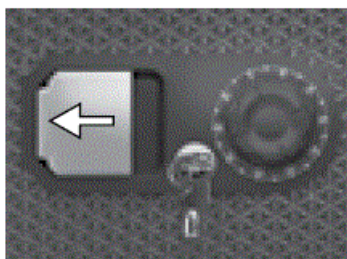
Test your combination several times before putting valuables inside.

**Unlocking your safe using the override key only (for select models)**

1. Insert key into the cylinder, turn to the 'unlocked' position.

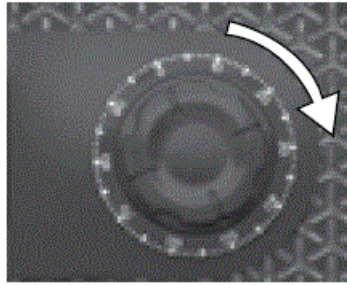


2. Pull handle outward to open the door.

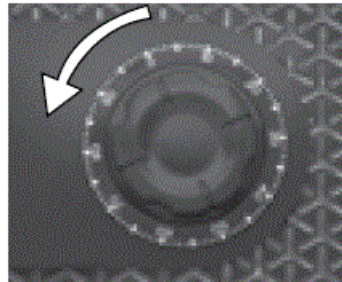


## Unlocking your safe using the combination dial

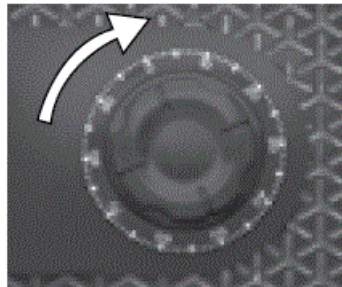
1. Rotate dial to '0', then rotate right (clockwise) passing '0' three times, continue rotating until you reach the first number in your combination.



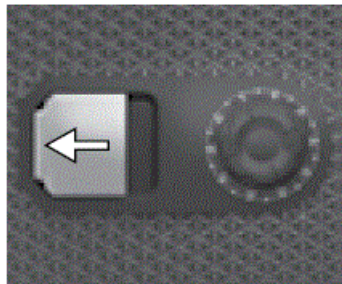
2. Rotate dial to the left (counterclockwise). Go PAST the second number of your combination ONCE and stop the SECOND time the dial reaches the number.



3. Rotate the dial to the right (clockwise), stop when you reach the third number in your combination.



4. Pull handle outward to open the door.



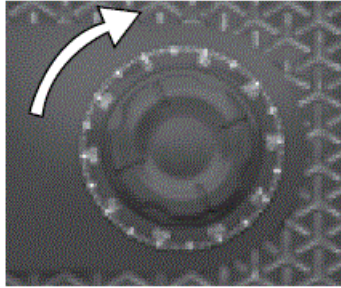
## Locking your safe using the override key (for select models)



1. Close the door to re-engage locking bolts.
2. Turn key to the 'locked' position.



## Locking your safe using the combination dial



1. Close the door to re-engage locking bolts.
2. Spin the dial at least 2x to the right (clockwise) to scramble the lock.

### NOTE:

- Safe will not lock until the combination dial is scrambled.
- Safe will not lock unless key cylinder is turned to the locked position.

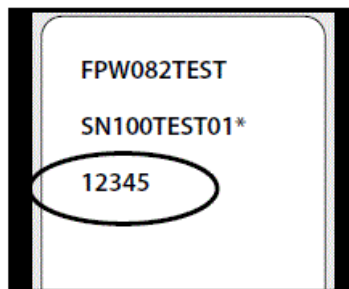


## Programmable Electronic Lock

### NOTE:

- Store code (and keys if equipped) in a secure location (other than in the safe).

## Preparing your safe for first time use



- DO NOT RETURN! Questions or concerns, call us at 1-800-828-1438.  
Find your code on the back of this owner's manual.

## FOR SAFES WITH OVERRIDE KEY ONLY

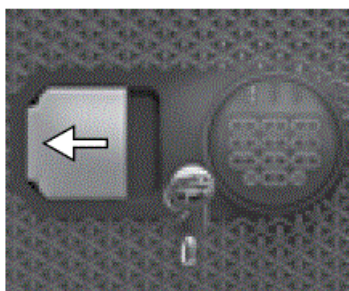
Keys are shipped outside of the safe. Be sure to locate them before locking your safe.

### **WARNING**

Test your code several times before putting valuables inside.

### **Unlocking your safe using the override key only (for select models)**

1. Insert key into the cylinder, turn to the 'unlocked' position.



2. Pull handle outward to open the door.

### **Unlocking your safe using the electronic keypad**

1. Enter the 5 digit factory code found on the back of the owner's manual.



2. The green light will stay illuminated to indicate the code is correct. You will have 5 seconds to open your safe.
3. Pull handle outward to open the door.

### **NOTE:**

- Factory installed batteries included.
- Delay mode will occur if three consecutive invalid entries have been tried. Red LED will blink on and off to let you know the safe is in delay mode. This will cause the system to shutdown for two minutes. DO NOT remove

the batteries to restart the system it will only increase the length of time for the system shutdown.

### **Locking your safe using the override key only (for select models)**



1. Close the door to re-engage locking bolts.
2. Turn key to the 'locked' position.

### **Locking your safe using the electronic keypad**



1. Close the door to re-engage locking bolts.
2. Wait 5 seconds and try to open your safe without entering any code or using the override key to ensure safe is locked.

### **NOTE:**

- If your safe does not appear to be working properly, please check to make sure you are using NEW CR123 lithium batteries before contacting customer Service.

### **Programming information**

Three code options:



**Factory code:**



The safe will ALWAYS unlock using this 5 digit code (found on the back of the owner's manual). This code cannot be deleted.

**User code:**

A 5 digit programmable code of your choosing that can be changed or deleted.

**Secondary code:**

Up to 3 secondary 5 digit programmable codes can be changed or deleted. A secondary can only be programmed after a user code has been activated.

**NOTE:**

- The "C" key is a clear key. This can be used at anytime to clear the system and return to standby mode – unless you are in delay mode (3 consecutive invalid entries).
- The 5 digit factory code cannot be deleted. However, you may add and delete additional codes.

This safe can store up to five codes at one time. One factory code and 4 additional programmable codes.

**Programming the user code**

**To ADD a user code:**

1. Press "P" on the keypad.
2. Enter the 5 digit factory code found on the back of your owner's manual.
3. The light will flash green and then you will have five seconds to enter your own personal 5 digit user code.

**To DELETE a user code:**

1. Press "P" on the keypad.
2. Enter the 5 digit factory code.
3. Enter 0,0,0,0,0.

**NOTE:**

- The electronic lock will NOT indicate that it has deleted the user code – please test the code to make sure it has been deleted.

**Programming the secondary code**

**To ADD a secondary code:**

1. Press "P" on the keypad two time.
2. Enter the 5 digit user code previously programmed.
3. The light will flash green and then you will have five seconds to enter your own personal 5 digit secondary code.
4. Repeat steps 1-3 in order to add an additional secondary code.

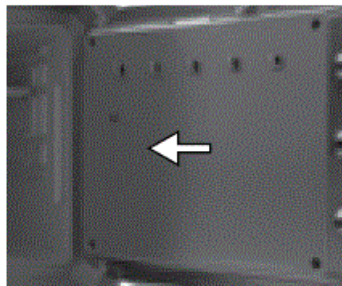
### To **DELETE** a secondary code:

1. Press "P" on the keypad two time.
2. Enter the 5 digit user code.
3. Enter 0,0,0,0,0.
4. Repeat steps 1-3 in order to delete an additional secondary code.

### **NOTE:**

- The electronic lock will NOT indicate that it has deleted the secondary code – please test the code to make sure it has been deleted.
- Secondary codes will be deleted in the order they were programmed.

### Changing your batteries



1. Locate the battery pack compartment on the inside of the door and remove the cover.
2. Insert two CR123 lithium batteries.
3. Replace battery pack cover.

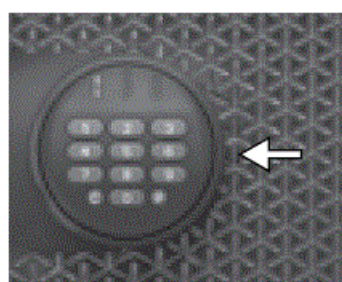
### **NOTE:**

- Do not use rechargeable batteries or any other type of non- CR123 lithium battery. Do not mix old and new batteries.

### Battery auxiliary override

If battery power in the safe is running low and cannot operate the safe, you will need to use the battery auxiliary override feature to open the safe.

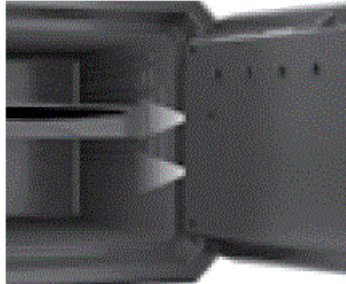
**IMPORTANT:** This should not be used as a primary means to gain entry into the safe.



1. Open the silicone cap found on the side of the lock.
2. Pull out the wire inside the lock and attach a 9 volt battery.
3. Enter your five digit code.
4. Pull handle outward to open the door.

## **Operating Light/Sound Features**

### **How to operate the light**



The safe you have purchased may include a long-last LED interior light. Not all safes include a light. The batteries that operate the keypad are the same batteries that operate the light. If the light in your unit does not turn on, please change your batteries. Refer to page 9 to change the batteries. The light will turn on every time you enter your code and will remain on for 30 seconds. The light duration has three options – off, 30 seconds, and 60 seconds.

#### **To turn the light off:**

1. Press “0” on the keypad.
2. Press “P” on the keypad.
3. Press “3” on the keypad.

#### **To turn the light on for 30 seconds:**

1. Press “0” on the keypad.
2. Press “P” on the keypad.
3. Press “4” on the keypad.

#### **To turn the light on for 60 seconds:**

1. Press “0” on the keypad.
2. Press “P” on the keypad.
3. Press “5” on the keypad.

#### **NOTE:**

- If the light duration is 60 seconds, the battery life will be reduced at a faster rate.

### **Operating sound features**

### **For Programmable Electronic Lock Only**

The tones of the keypad may be turned on and off depending on user preference.

#### **Turn sound off:**

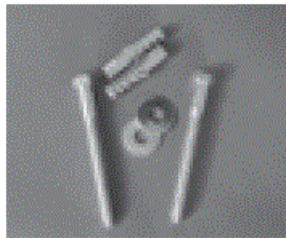
1. Press "O" on the keypad.
2. Press "P" on the keypad.
3. Press "1" on the keypad.

#### **Turn sound on:**

1. Press "O" on the keypad.
2. Press "P" on the keypad.
3. Press "2" on the keypad.

### **Bolt-down instructions**

Bolt-down kit contents (in select models only):



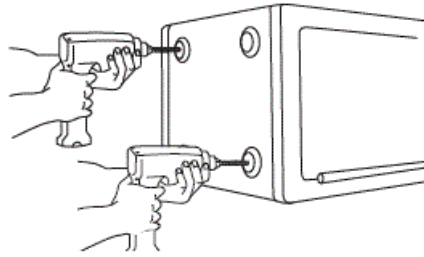
- 2 lag screws
- 2 gasket washers
- 2 masonry anchors

#### **Tools needed to bolt safe to the floor:**

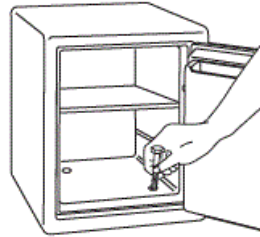
- Drill
- Wrench
- 7/16" (11 mm) drill bit – for drilling into the safe
- 9/32" (7 mm) drill bit – for drilling into a wood floor
- 1/2" (13 mm) drill bit – for drilling into a masonry floor

#### **Warning:**

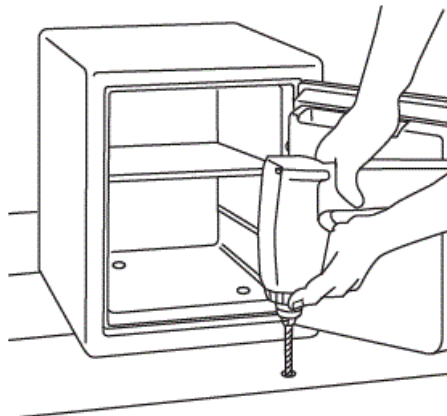
- DO NOT drill from any location inside the safe.
- DO NOT bolt through the walls.



1. Tip the safe onto its right side (door hinges horizontal with the floor).
2. Unlock the safe and open the door. Turn the safe on its side so the bottom of the safe is accessible.  
Using the 7/16" (11mm) bit; drill a hole through two perpendicular feet on the bottom of the safe. **DO NOT** drill from any location inside the safe.
3. Tip the safe upright, place the safe in the desired location and open the door.

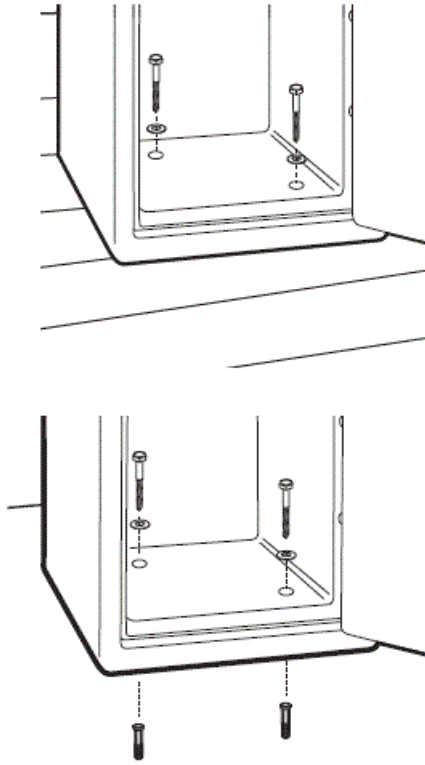


4. Use a screw or pencil to mark the floor through both holes.
5. Move the safe aside to clear both marked spots for drilling.
6. Drill into the floor:



- **A.** For wood: Using the 9/32" drill bit, drill a hole 2 1/2" (60 mm) deep in each marked spot.
  - **B.** For masonry: Using the 1/2" drill bit, drill a hole 2 1/2" (60 mm) deep in each marked spot. Install a masonry anchor in each hole.
7. Replace the safe in the desired position, with the holes in the safe aligned with those in the floor.
  8. Securing the safe:





- **A.** For wood: Pass each lag screw through a washer, then through the safe and into a hole. Tighten with the wrench.
- **B.** For masonry: Pass each lag screw through a washer, then through the safe and into a masonry anchor.  
Tighten with the wrench.

#### **NOTE:**

- The safe should not be bolted to a wall, this will compromise the fire rating.

Drill holes through the feet only. DO NOT drill through the back or sides.

- Bolting/unbolting the unit is at the consumer's expense and discretion.
- SentrySafe / Master Lock is not responsible for any costs incurred if the unit is to be replaced.
- When bolting down, ensure the gasket washer is facing down.
- If rubber pads are in place, remove them before drilling.

**Not all SentrySafe products come with a bolt-down kit.**

Please go to [www.sentrysafe.com](http://www.sentrysafe.com) to learn more about the recommended hardware for your safe.

#### **Troubleshooting**

<b>The Problem:</b>	<b>Why it is Happening:</b>	<b>The Solution:</b>
<b>The door will not close and lock.</b>	<ol style="list-style-type: none"> <li>1. Confirm that there is no obstruction in the door.</li> <li>2. Bolted down incorrectly.</li> </ol>	<ol style="list-style-type: none"> <li>1. Remove all items and accessories from inside the safe. If this resolves the issue, reset the accessories and organize items to properly fit.</li> <li>2. See pages 11 for proper bolt-down instructions.</li> </ol>
<b>After inputting the programmable code, the door does not open.</b>	<ol style="list-style-type: none"> <li>1. Battery Power may be low.</li> <li>2. May be the wrong battery type.</li> </ol>	<ol style="list-style-type: none"> <li>1. Use override key to open the safe and replace batteries.</li> <li>2. Use 9 volt battery to open your safe and replace the batteries.</li> </ol>
<b>Red indicator light blinks three times and there are three beeps.</b>	An incorrect code has been entered.	Verify code and re-enter. If the programmable code you are using does not work then use the factory code. If successful re-program your programmable code.
<b>Red indicator light blinks five times and there are five beeps.</b>	Keypad communication error.	Please call our Customer Service center.
<b>Red indicator light blinks once and there is one beep.</b>	<ol style="list-style-type: none"> <li>1. Program button is pressed out of sequence.</li> <li>2. 5 seconds has lapsed between button entries.</li> </ol>	Start over.
<b>Red indicator light is blinking.</b>	An incorrect code has been entered three times and system has entered delay mode.	Wait two minutes and start over.
<b>Yellow indicator light is on.</b>	<ol style="list-style-type: none"> <li>1. Battery power is low.</li> <li>2. Battery may be the wrong type.</li> </ol>	Replace with new CR123 lithium batteries.

## Replacement & Warranty

### Limited Lifetime After-Fire Replacement Program

If this product is damaged by fire at any time while still owned by you, the original, registered owner (the original purchaser), Master Lock will either ship a replacement or provide a credit or refund equal to the purchase price paid, at Master Lock's own and sole discretion.

To be eligible for this Limited Lifetime After-Fire Replacement Program, the original purchaser must have registered the product within 30 days of purchase, online at [www.registermysafe.com](http://www.registermysafe.com) or using the card included with the product. Do not ship your product back to Master Lock.

To obtain service under the Limited Lifetime After-Fire Replacement Program, please contact Master Lock Customer Care by phone at 1-800-828-1438 or via [www.sentrysafe.com](http://www.sentrysafe.com).

Do not ship your product back to Master Lock.

When contacting Master Lock Customer Care, you should have the following information available:

1. A description of the fire event;
2. unit model number;
3. serial number;
4. a photo of the burned unit; and
5. a copy of the report from the fire department, insurance or police.

THIS AFTER-FIRE REPLACEMENT PROGRAM IS LIMITED TO REPAIR OR REPLACEMENT ONLY. The limited warranty does not cover labor for removing, reinstalling or refinishing the product or part, or other materials removed, reinstalled or refinished in order to repair or replace the product or part. TO THE EXTENT PERMITTED BY LAW, MASTER LOCK DISCLAIMS ALL OTHER IMPLIED OR EXPRESS WARRANTIES INCLUDING ALL WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT THAT ANY IMPLIED WARRANTIES MAY NONETHELESS EXIST BY OPERATION OF LAW, SUCH WARRANTIES ARE LIMITED TO THE DURATION PROVIDED BY LAW.

### **Limited One-Year Manufacturing Warranty**

This product is warranted to the original purchaser for one (1) year from the date of purchase. If during that one year period, this product or any part of the product fails due to a defect in materials or workmanship, Master Lock Company LLC ("Master Lock") will at its own and sole discretion, repair or replace the product or part free of charge for the original purchaser. Simply contact Master Lock at the most convenient site listed below for instructions on obtaining repair or replacement. Return of the defective product or part at the customer's expense, along with proof of purchase, may be required. This limited warranty applies only to defects in materials and workmanship, and does not cover products which have been abused, altered, or misused. This limited warranty also does not cover damage resulting from fire (except for fire-resistant products) or from water (except for water-resistant products), or from theft or vandalism.

### **Fire/Water Specifications**

#### **Limitations Of Warranty**

The statements made herein are your sole and exclusive remedy against Master Lock and Master Lock shall not be liable for any damages, whether direct, indirect, incidental, special, consequential, exemplary, or otherwise, including property damage or property loss (including loss or damage of the contents of any product), lost data, lost revenues and lost profits, arising out of any theory of recovery, including statutory, contract or tort.

Notwithstanding the term of any limited or implied warranty, or in the event that any of these limited warranties fails of its essential purpose, in no event will Master Lock's entire liability exceed the purchase price of this product. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages so the above limitations or exclusions may not apply to you. Some states and provinces do not allow limitation on how long a limited warranty lasts, so the above limitation may not apply to you. These limited warranties gives you specific legal rights, and you may also have other rights which vary from state to state and province to province.

Products purchased in the EU are governed by consumer laws which provide statutory guaranty rights in addition to the warranty stated on any packaging or website associated with this product.

Any warranty stated on any packaging or website associated with this product is not valid in Australia.

Product sold in Australia is governed by the consumer warranty contained in the Australian Consumer Law.

#### **Fire Endurance:**

(UL Classified protection) Subjected to temperatures up to 1700°F (927°C) for a duration of 1 hour for all FPW base models.

#### **Data Protection:**

(ETL Verified) 1 hour fire protection of CDs, DVDs, memory sticks and USB drives up to 1700°F (927°C) for all FPW base models. These products are NOT intended to protect computer floppy or 2 1/4" diskettes, cartridges, tapes, audio or video cassettes, or photo negatives. For fire-resistant storage of these materials, ask your retailer

for the SentrySafe Fire-Safe® media storage products.

(ETL Verified) FPW082 base models include 24 hour water protection for valuables in up to 5 inches (127 mm) of water.

## Customer Service

Customer Service

[www.sentrysafe.com](http://www.sentrysafe.com)

Customer Service: 1-800-828-1438

## How to order replacement keys and combinations

To order replacement keys and/or combinations, we must have the correct model and serial number of your safe. Find your safe's Serial Number on the small label located on the outside of your safe and on the original owner's manual. Once you locate this information, please visit [www.sentrysafe.com](http://www.sentrysafe.com) or call customer service at 1-800-828-1438.

## How to order accessories

To optimize your safe's organization consider purchasing SentrySafe accessories for your safe.

Available accessories include a tray and shelf. For more items please go to the SentrySafe store at [www.sentrysafe.com](http://www.sentrysafe.com) or call our customer service number 1-800-828-1438.

Most safes are sold with 1 desiccant bag included inside the safe. Desiccant bags provide 3 months of moisture absorption to provide additional protection for your valuables. To purchase new replacement desiccant bags, please visit [www.sentrysafe.com](http://www.sentrysafe.com).

## SentrySafe

Customer Service: 1-800-828-1438

Mexico Customer Service: 01-800-451-0821

[www.sentrysafe.com](http://www.sentrysafe.com)

© 2023 – Marque déposée

Master Lock Company LLC

Milwaukee, Wisconsin USA

Master Lock Europe SAS

10, avenue de l'Arche – « Le Colisée Gardens », Bâtiment A

92 400 Courbevoie, France

[mle@master-lock.fr](mailto:mle@master-lock.fr)

## Master Lock UK Sales Limited

M11 Business Link,

Parsonage Lane, Unit 26,

Stansted, England, CM24 8GF

[sales\\_uk@mlock.com](mailto:sales_uk@mlock.com)


Germany : [vertrieb\\_de@mlock.com](mailto:vertrieb_de@mlock.com)

Benelux: [mlbenelux@mlock.com](mailto:mlbenelux@mlock.com)








Spain & Portugal : [mliberica@mlock.com](mailto:mliberica@mlock.com)

[www.masterlock.eu](http://www.masterlock.eu)

## Documents / Resources

	<p><a href="#">SentrySafe FPW082C Fireproof and Waterproof Safe</a> [pdf] Owner's Manual  FPW082C Fireproof and Waterproof Safe, FPW082C, Fireproof and Waterproof Safe, Waterpro  of Safe, Safe</p>
--	--

## References

-  [lock.fr - This website is for sale! - Lock Resources and Information.](#)
-  [Locks, Padlocks and Security Products | Master Lock](#)
-  [Log In | Register My Safe](#)
-  [SentrySafe® Official Site | Pistol Safes & Fire Safes](#)
-  [Locks, Padlocks and Security Products | Master Lock](#)
-  [Log In | Register My Safe](#)
-  [SentrySafe® Official Site | Pistol Safes & Fire Safes](#)

Manuals+.