Manuals+ — User Manuals Simplified.

SENSIWATCH TGLA1-01-181 Cold Chain Monitoring Program User Guide

**Cold Chain Monitoring Program
SensiWatch Platform | TempTale GEO LTE
User Guide**

Contents

TempTale GEO LTE Ordering Information

To order monitors, please contact a Sensitech Client Services representative.
Email: **sensitech.clientservices@carrier.com**. Phone: +1 800-843-8367
TempTale LTE Custom Catalog Numbers

No minimum order quantity, 6 month shelf life.
Supplier Part Number: TGLA1-01-181
Description: TT GEO LTE SU — Subway

Product	Low	High	Graph Length	Startup Delay
Dairy and produce	32F	41F	7 days	5 miles

Supplier Part Number: TGL01-01-181
Description: TT GEO LTE EXT SU — Subway

Product	Low	High	Graph Length	Startup Delay
Fresh Meat	26F	36F	17 days	5 miles
Frozen meat, dough, and other frozen products	-15F	10F	17 days	5 miles

Registration – One Time Action

Registration Email
A new user added to the SensiWatch Platform will be sent an activation email. Click the Complete Registration (1) bar to initiate the registration process.

SensiWatch <no-reply@sensitech.com>   🖨   🔗   Feb 13 at 1:00 PM ⭐
To: SWP User

Hello swp_user@yahoo.com

A new account has been created for you. Please click on the button below to complete your registration.

1 → Complete Registration

Sensitech Inc.
800 Cummings Center Suite 258x
Beverly, MA 01915-6197
Contact Us

This email was sent to you due to your business need to receive notifications from the SensiWatch Platform. To stop receiving notifications, please contact Sensitech Support or your system Administrator.

↩   ↩↩   ➡   ⋯

Reply, Reply All or Forward

Create Password
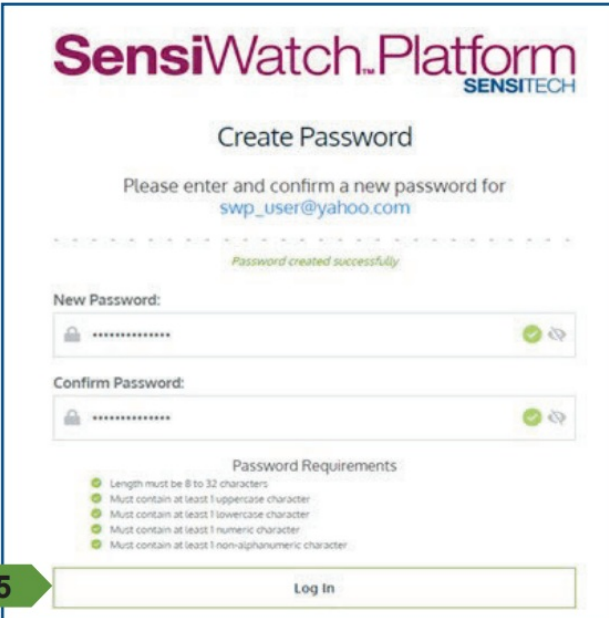
Complete the New Password (2) and Confirm Password (3) fields.
Password Requirements:
8 to 32 characters,
1 uppercase letter,
1 lowercase letter,
1 numeric character,
1 non-alphanumeric character.

SensiWatch Platform
SENSITECH
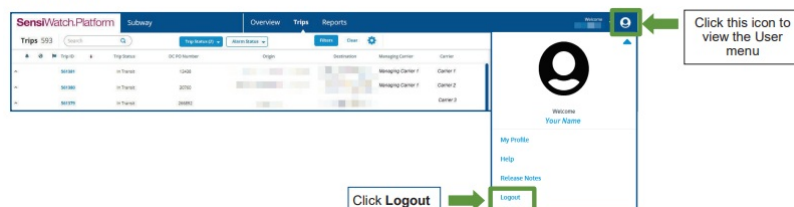
Create Password

Please enter and confirm a new password for
swp_user@yahoo.com

New Password:

2 → 🔒 ··············   ✅ 👁

Confirm Password:

3 → 🔒 ··············   ✅ 👁

Password Requirements

✅ Length must be 8 to 32 characters
✅ Must contain at least 1 uppercase character
✅ Must contain at least 1 lowercase character
✅ Must contain at least 1 numeric character
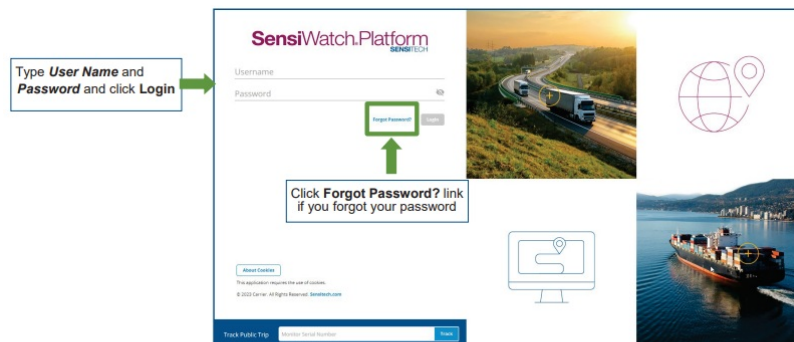✅ Must contain at least 1 non-alphanumeric character

4 → Create Password

Password Successful | Login

When the password requirement is met, the Password created successfully message displays.
Click Create Password (4).
Click Log In (5) to access SensiWatch Platform.

When prompted, click Accept and Continue to accept the End User License Agreement and Privacy Notice.

SensiWatch Platform Log In and Log Out

Login
Launch SensiWatch Platform: **https://sensiwatch.com/**

Start a Trip

- Search and Edit a Trip
- Search and Edit a Trip
- Create a New Trip
- Supplier Start & Placement Instructions

Set Up Search Results Columns —First Time Users Only

If this is your first time working with the SensiWatch platform Search, please set up your search results columns so that it is easier for your to find trips. Follow the instructions:

1. Click **Trips** to see the list of trips

2. Click here to order columns in the search results table

Select and Order Fields in Column Manager

3a. In the **Primary Columns** tab, select and drag these columns up/down to organize them in the following order:
- Trip ID
- Trip Status
- DC PO Number
- Origin
- Destination
- Managing Carrier
- Carrier

3b. Click **Save**.

4. (Optional) Switch to the **Secondary Columns** tab.
- Select and drag the field up/down to order secondary columns
- Click **Save**.

Trip List with Modified Primary and Secondary Columns

The trip results table is reloaded with the primary and secondary columns as configured in the Column Manager. The System remembers your selection and displays the Trip page with these columns every time you log in.

Primary Columns

Secondary Columns

Click **Create Trip**

* Fields with a **red** asterisk are mandatory.

Select **Origin**

Select **Planned Departure Time**

Select **Managing Carrier**

Select **Carrier**

Type the **Trailer ID**

Select **Location**

Stop Type = **Final Destination**

Type the **DC PO Number**

Select **Product**

Type the **Monitor ID**

Monitor ID
10-digit alphanumeric number

Click **Create Trip**

Note: while you type the Monitor ID number, the system verifies and displays the correct Monitor ID number next to the field. After the trip is created, follow the Supplier Start and Placement Instructions.

Supplier Start and Placement Instructions

Note: It is important that you enter trips details PRIOR to the monitor being started and placed on the load. After you have a trip in the SensiWatch Platform with the correct Monitor ID, follow the instructions to start and place the monitor.

1. Fill Out The TempTale® GEO LTE's Label

   Write the PO Number on the TempTale LTE label with a permanent marker.

2. Start The TempTale GEO LTE Monitor

   Press and hold the green Start (1) button until the Status LED (2) blinks rapidly for 30 to 60 seconds.


Status Check

Press the **blue** Status **(4)** button to view the status of the TempTale GEO LTE.
Note: You may press the Status button at anytime to view the status.

LED EXPLANATION		
BLINK PATTERN	STATUS LED (2) **GREEN**	ERROR LED (3) **RED**
4 Blinks	Not Started	**DO NOT USE THE TEMPTALE GEO LTE**
2 Blinks	Started	
1 Blink	Stopped	

3. Place The TempTale GEO LTE Monitor

   Remove the protective paper from the adhesive strip on the back of the monitor and place it on the TOP of the last pallet loaded on the passenger side of the trailer. Place a green "Monitor Enclosed" label on the FRONT of the same pallet, facing the trailer door.
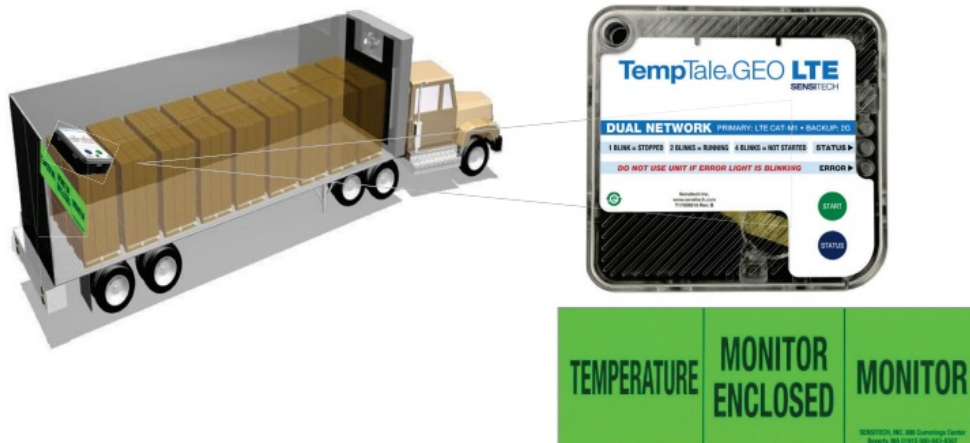
Alarm Notification and Acknowledgement

Alarm Notification Email

You do not need to stop or download TempTale GEO LTE monitors; however, upon receipt, please store the monitors in a bright location as the monitors have light sensors and light sensor trigger is required to register the arrival of the monitors.

TempTale GEO LTE monitors do not have visible alarms. Email notifications are sent to the Supplier and DC contacts on file for in-transit alarms and arrived trips. The monitor type, monitor serial number, order number, trip status, larm status, origin, and the alarm type is displayed within the Subject line. All alarms must be acknowledged and corrective actions logged. Managing Carrier: The managing carrier is responsible for acknowledging the alarm in SensiWatch Platform within 1.5 hours of alarm.

To acknowledge an alarm click the Open Details link within the alarm notification email.

This will launch the Trip Detail page for the trip. View and Acknowledge alarms in the Trip Details page (next).
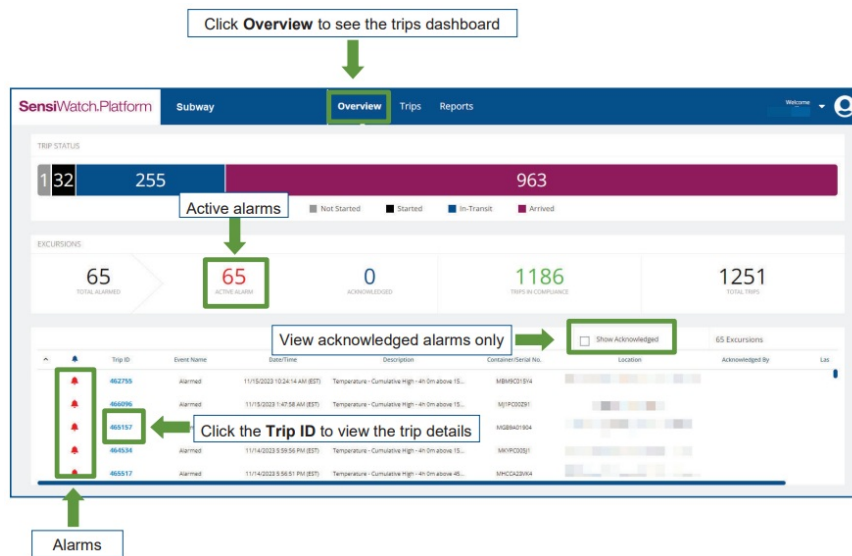

Alarm Acknowledgement

Other Functions in SensiWatch Platform

The Overview Page

Click **Overview** to see the trips dashboard
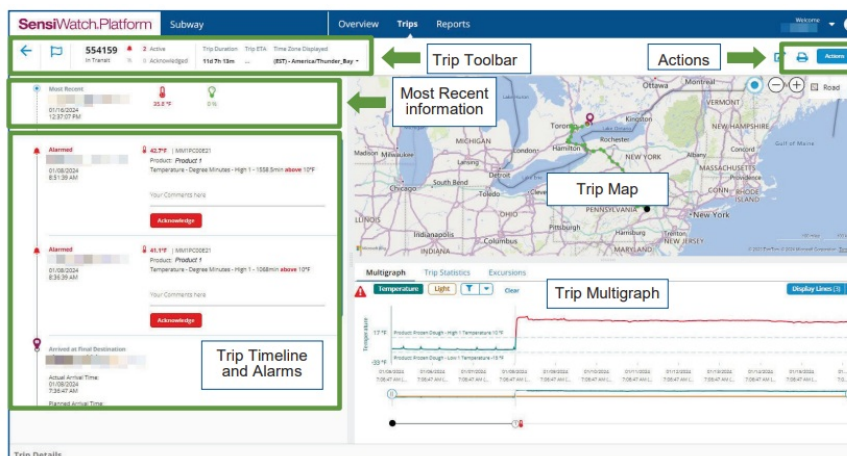
The Trips Page

Click **Trips** to see the a list of trips

The Trip Details Page

- Trip Actions could vary depending on the user role. For example, actions can include Edit Trip and Print

functions.

- Each action requires appropriate permissions assigned to your role by the Administrator.

The Trip Details Page —Toolbar, Timeline, and Alarms
Trip Toolbar

Trip Timeline and Alarms

The Trip Details Page — Map and Multigraph
Map Section

Final Stop

Zoom in/out to see details of the Trip map or change the map view of your Trip

Click on a data point to get location and sensor information

Origin

- ● Origin
- ○ Stop
- 📍 Destination

Location icons on the map match the ones in the Trip timeline

Adjust the size of a map or a multigraph sections

Trip Multigraph

Full view

Multigraph Trip Statistics Excursions

⚠ Temperature Light 🔽 Clear

Show/hide a sensor

Click to view a data point details.

Display Lines (3) 🔽

Product Name — High 1 Temperature 10 °F

Product: Frozen Dough - Low 1 Temperature-19 °F

Move the slider to zoom in/out

Origin

Zoomed in view

Multigraph Trip Statistics Excursions

⚠ Temperature Light 🔽 Clear

Display Lines (3) 🔽

Product Name — High 1 Temperature 10 °F

Product: Frozen Dough - Low 1 Temperature-19 °F

Reset

The Trip Details Page —Trip Statistics and Trip Details Sections
Trip Statistics section

Multigraph **Trip Statistics** Excursions

Sensor Information displays here for all products the device monitors

Expand monitor and sensor information

Monitor ID	Sensor	Mean	Std Deviation	Min	Max
MM1 PC00E21		26.3 °F	21.02	-10.7 °F	46 °F
		0 %	0.03	0 %	0.48 %

Product	Sensor	Low 2	Low 1	High 1	High 2	Below	Within	Above	*Min Below	*Min Above	MKT
Product: Product Name		--	-15 °F	10 °F	--	0m	3d 0h 30m	9d 2h 45m	0 °F min	372,493.5 °F min	--

Trip Details Section

View Trip information such as Trip Status, Carrier, Actual Arrival Time, and more

Trip Details

- Trip Information
- Origin and Stops
- Monitors
- Monitor Readings
- Trip History

View Origin and all Stops

Monitor ID and Type
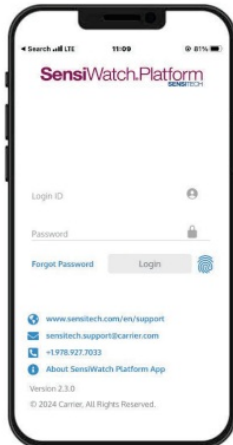
Review Monitor readings

Review Trip History

SensiWatch Platform Mobile App

 SensiWatch Platform App is the companion mobile application to the core, desktop version of the SensiWatch Platform. Download SensiWatch Platform app from the Apple Store or Google Play.
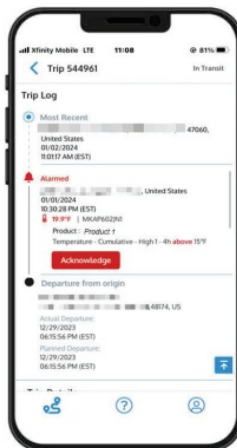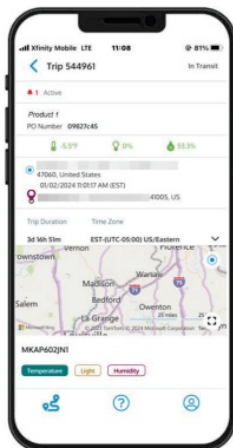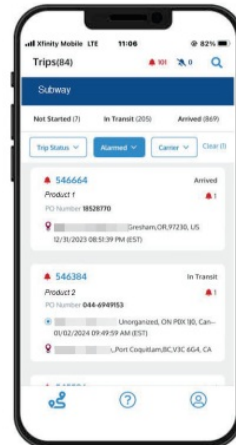

Users can view trip list and a trip details page in the SensiWatch Platform Mobile App.

Login page uses the same login credentials as the web application.
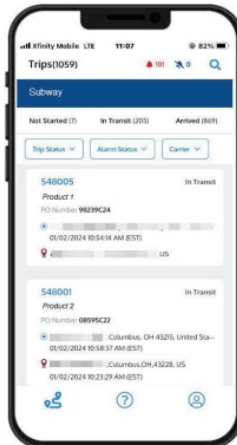
The **Trips** page is where users can view a list of trips, filter the list by trip and alarm status, and find a specific trip.

Trip Details is a page from where users can view the map, graph, and other details of the trip such as trip status, origin, stops, and final destination. Users can also acknowledge alarms here.

Sensitech Contact Information

Request Category	Who to Contact?
Order Placement for Monitors, Readers, Labels, Brackets, Return Systems	**Sensitech Client Services** Sensitech.**clientservices@carrier.com** +1 800-843-8367 +1 978-720-2650
Monitor Evals / Post Validation Installation / Training Software Support	Sensitech Support Services Sensitech.**support@carrier.com** +1 800-843-8367
Reports, Analysis Notifications Program Support	Katie Spurlock, Program Manager katherine.**spurlock@carrier.com** +1 978-288-6816 Genevieve Puccinelli, Account Manager **genevieve.puccinelli@carrier.com** +1 602-487-9371

Documents / Resources

SENSIWATCH TGLA1-01-181 Cold Chain Monitoring Program [pdf] User Guide
TGLA1-01-181 Cold Chain Monitoring Program, TGLA1-01-181, Cold Chain Monitoring Program, Chain Monitoring Program, Monitoring Program

References

- ⓢ **SensiWatch Platform**
- **User Manual**