**Manuals+** — User Manuals Simplified.



# SENA 3S PLUS Universal Intercom User Guide

**Contents**

**SENA 3S PLUS Universal Intercom**

## Product Information

The product is a communication device designed for use during motorcycle rides. It features a boom microphone type and a universal microphone type. It has a status LED, a pin-hole reset button, a DC power charging and firmware upgrade port, and microphone speakers. The product also includes a two-way intercom function with a range of up to 400 meters in open terrain. It is equipped with Advanced Noise ControlTM technology to enhance audio quality.

## Product Usage Instructions

1. Getting Started:
   - Download the full version of the User's Guide from sena.com.
   - Update the product firmware for free by visiting sena.com.
   - Follow Sena on social media platforms to stay informed about product updates and announcements.
2. How to Use This Guide:
   - The legend and callouts provided in the illustrations will help you understand the instructions.
   - Perform actions by tapping or holding the specified buttons as indicated.
3. Installation:
   - For the Boom Microphone Type:
     1. Attach the wired boom microphone.
     2. Connect the microphone speakers.
     3. Connect the DC power charging and firmware upgrade port.
   - For the Universal Microphone Type:
     1. Attach the wired microphone.
     2. Connect the microphone connector speakers.
     3. Connect the DC power charging and firmware upgrade port.
4. Sena Motorcycles App:
   - Download the SENA MOTORCYCLES App from Google Play Store or App Store to enhance your experience.
5. Sena Device Manager:
   - Download the Sena Device Manager from sena.com to upgrade firmware and configure settings using your PC.
6. Basic Operations:

- Power On: Hold the power button for 1 second.
- Power Off: Tap the power button once.
- Volume Up: Tap the volume up button once.
- Volume Down: Tap the volume down button once.

7. Checking the Battery Level:
   - Instruction is for when powering the headset on.
   - Visual Method: Hold the power button for 1 second to check the battery level.

8. Phone Pairing:
   - To pair with a mobile phone:
     1. Hold the phone pairing button for 5 seconds.
     2. Select "3S PLUS" on your mobile phone's Bluetooth settings.

9. Mobile Phone:
   - Answer a Call: Tap the button once.
   - End a Call: Hold the button for 2 seconds.
   - Reject a Call: Hold the button for 2  seconds.
   - Redial Last Number: Hold the button for 3 seconds.
   - Make a Call with the Voice Dialer: Hold the button for 3 seconds.

10. Music Controls:
    - Play/Pause: Hold the button for 1 second.
    - Next Track: Hold the button for 2 seconds.
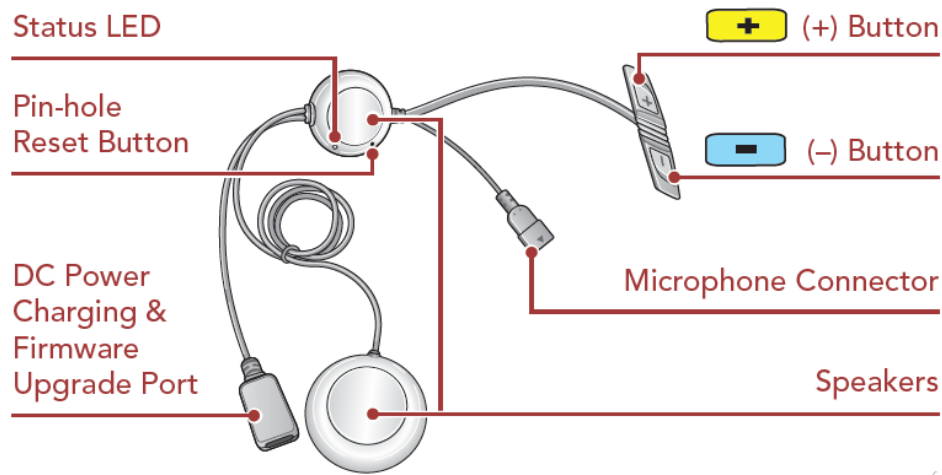    - Previous Track: Hold the button for 2 seconds.

11. Bluetooth Intercom:
    - The 3S PLUS can be paired with another headset for Bluetooth intercom conversation.
    - Intercom Pairing:
      - Using Smart Intercom Pairing (SIP):
        1. Pair your mobile phone with the headset.
        2. Open the SENA MOTORCYCLES App and tap on the Intercom Pairing Menu.
        3. Scan the QR code displayed on your friend's (B) mobile phone.

**Boom Microphone Type**



**Universal Microphone Type**

Status LED

Pin-hole
Reset Button

DC Power
Charging &
Firmware
Upgrade Port

(+) Button

(−) Button

Microphone Connector

Speakers
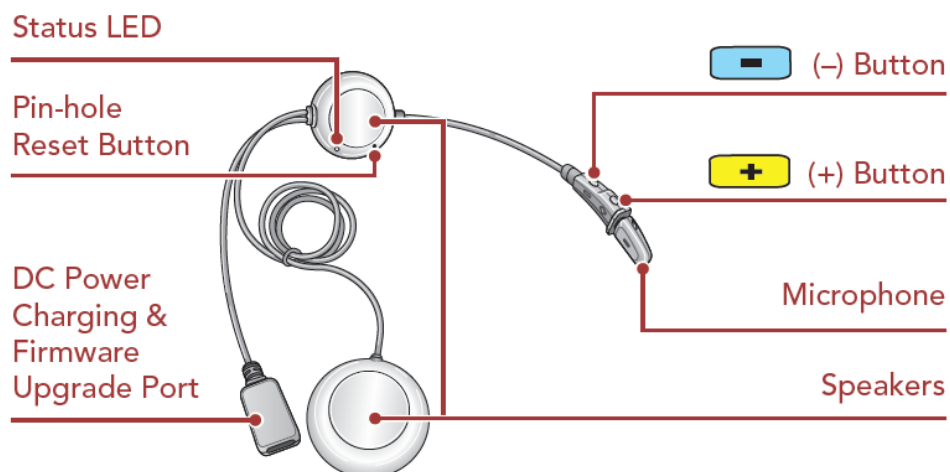
**RIDE CONNECTED**

Bluetooth® 5.1 advanced signal processing enables the 3S PLUS headset for scooter or motorcycle to deliver incoming and outgoing audio for music, phone calls, GPS directions, and talk over the intercom with your buddies

Bluetooth® 5.1

Two-Way Intercom

Intercom up to 400 m (0.2 mi)*

Advanced Noise Control™

* in open terrain

**GETTING STARTED**

1. This product comes with a Quick Start Guide, which is a basic version of the User's Guide. A FULL VERSION OF THE USER'S GUIDE CAN BE DOWNLOADED AT SENA.COM.
2. Update this product for free with the latest firmware to fully enjoy the new advanced features built into this product. Visit sena.com to see how to update your product.
3. Users can follow Sena on Facebook, YouTube, Twitter and Instagram to receive the most up to date information on products, helpful tips and all other announcements regarding Sena products.

**How to Use This Guide**

The legend and callouts are here to help you read the illustrations. New technology can be confusing, but we've created a simple way to perform actions using illustrations.

Function = Button(s) to Tap or Hold
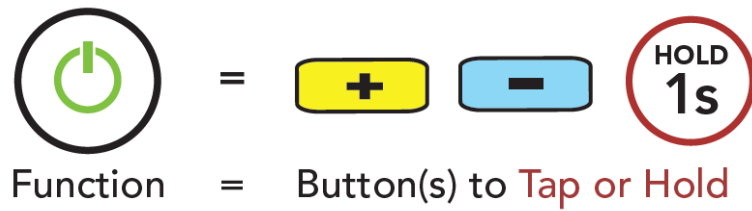
**Icon Legend**

Tap button the specified number of times

HOLD Press and Hold button for the specified amount of time
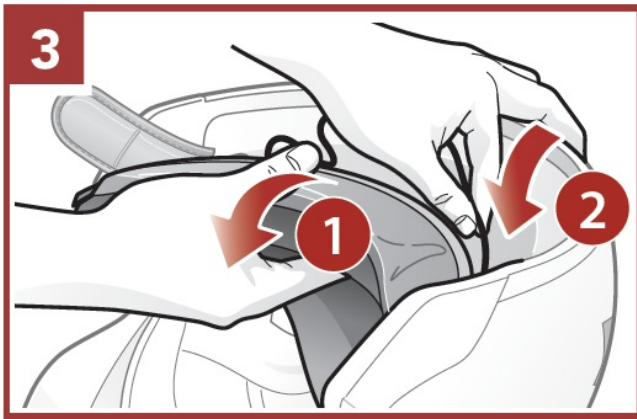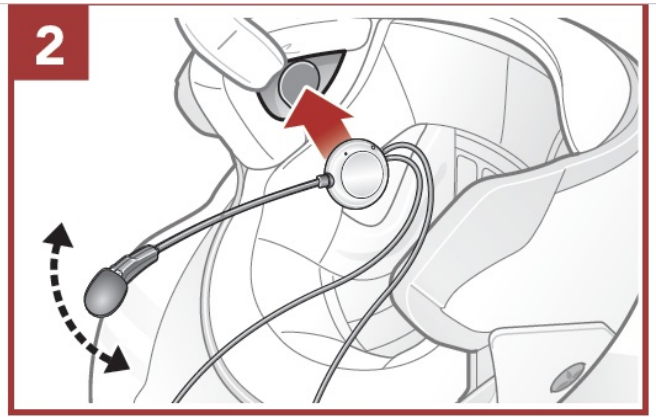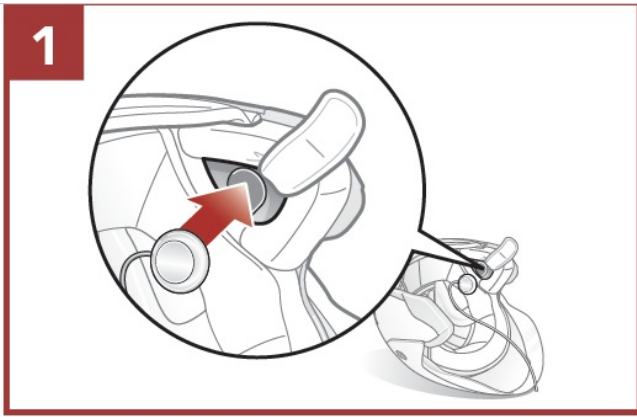
"Hello" Audible prompt
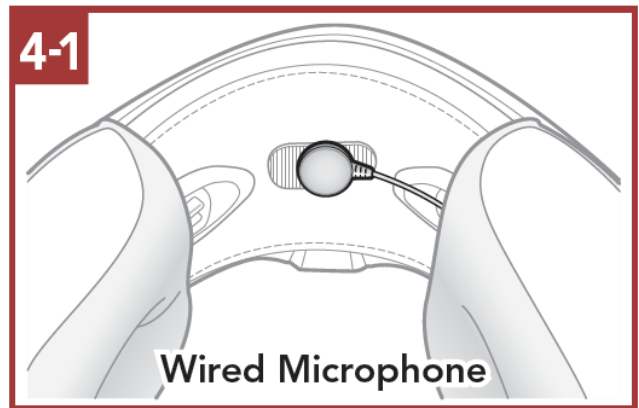
**Buttons**

(+) Button

(−) Button
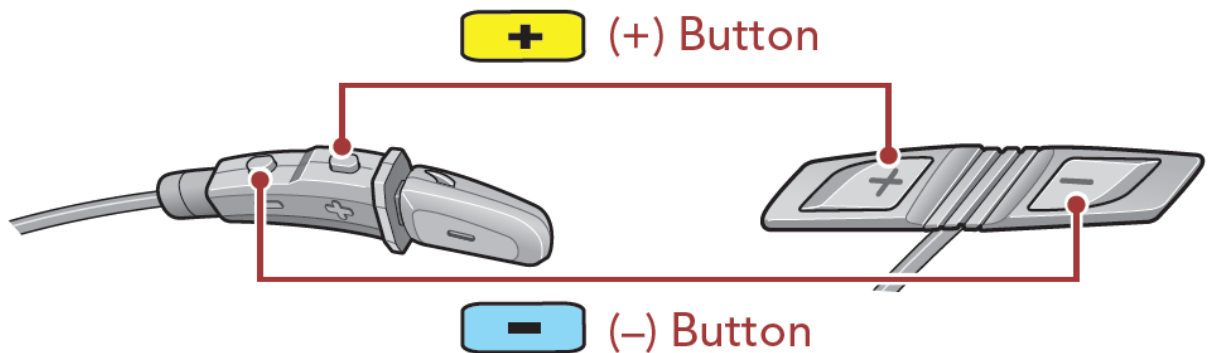
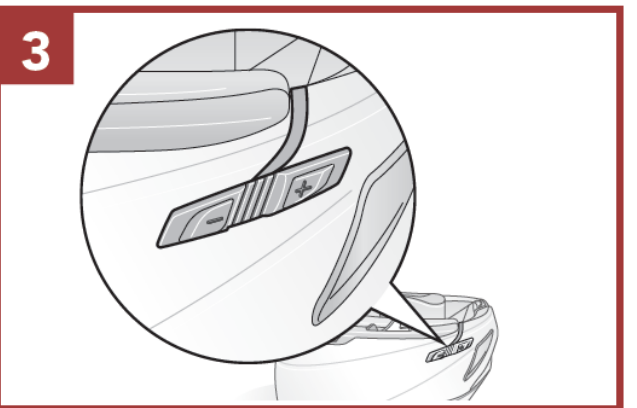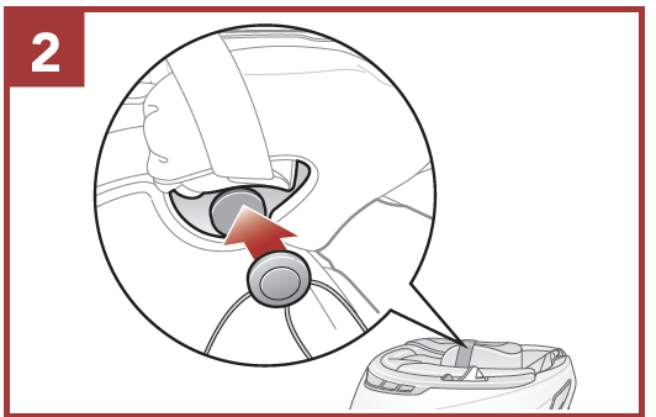Boom Microphone Type          Universal Microphone Type

**Installation**
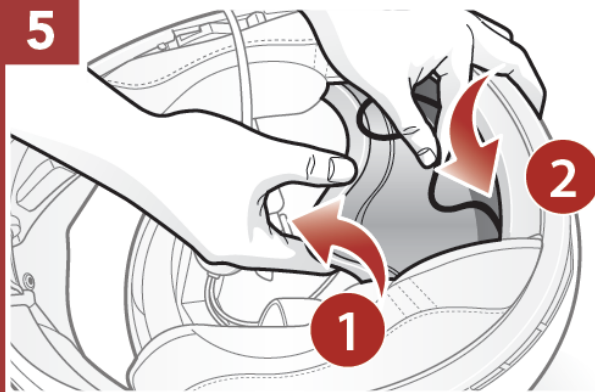
**Boom Microphone Type**

**Universal Microphone Type**
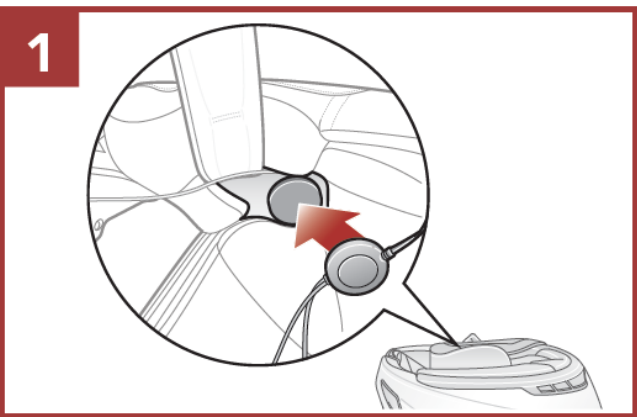








Wired Microphone
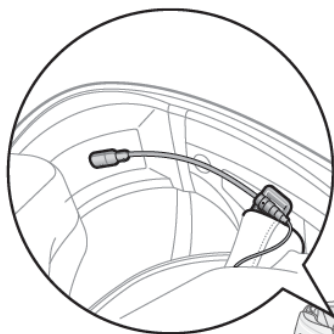
**4-2** Wired Boom Microphone



**5**

## Sena Motorcycles App

Download the Sena Motorcycles App on Google Play Store or App Store.



Sena Motorcycles
- Device configuration setting

## Sena Device Manager

The Sena Device Manager allows you to upgrade firmware and configure settings directly from your PC. Download the Sena Device Manager from sena.com.
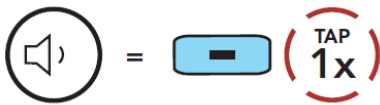
## NOTICE

- This Quick Start Guide (Version 2.0.0 or higher) explains how to operate the 3S PLUS with firmware version 2.0 or higher.
- For operating the 3S PLUS with a firmware version lower than 2.0, refer to the 3S PLUS Quick Start Guide that is available when you connect the 3S PLUS to the Motorcycles App.

## Basic Operations

### Power On



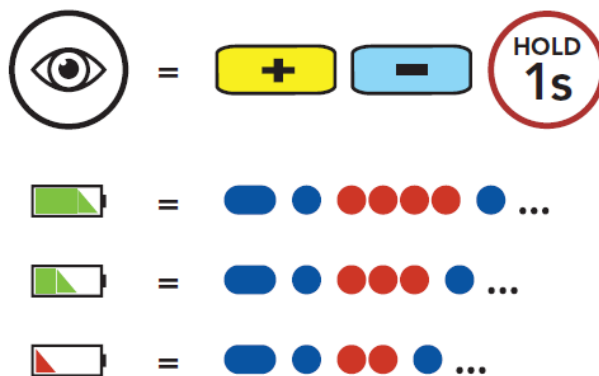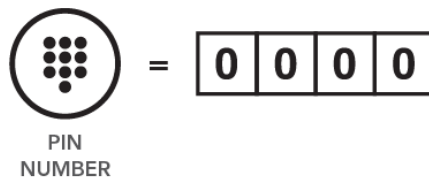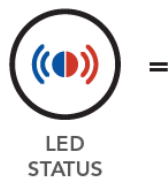### Power Off



### Volume Up

**Volume Down**



**Checking the Battery Level**
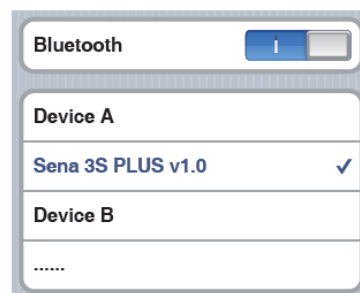Instruction is for when powering the headset on.
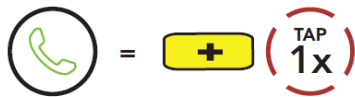
**Visual Method**



**Phone Pairing**



Select **3S PLUS**

| Bluetooth | |
|---|---|
| Device A | |
| Sena 3S PLUS v1.0 | ✓ |
| Device B | |
| ....... | |

LED STATUS

PIN NUMBER = 0 0 0 0

- For more information on phone pairing, refer to the User's Guide.

**Mobile Phone**

### Answer a Call

📞 = [ **+** ] ( TAP **1x** )

### End a Call

📞 = [ **+** ] ( HOLD **2s** )

### Reject a call

📵 = [ **−** ] ( HOLD **2s** )

### Redial Last Number

📲 = [ **−** ] ( HOLD **3s** )

### Make a Call with the Voice Dialer

🗣 = [ **+** ] ( HOLD **3s** )

**Music Controls**

Play/Pause

▷ǁ = [ **+** ] ( HOLD **1s** )

Next Track

▷▷ǀ = [ **+** ] ( HOLD **2s** )

Previous Track

ǀ◁◁ = [ **−** ] ( HOLD **2s** )

**Bluetooth Intercom**
The 3S PLUS can be paired with another headset for Bluetooth intercom conversation.



INTERCOM FRIEND — B ———— A — YOU
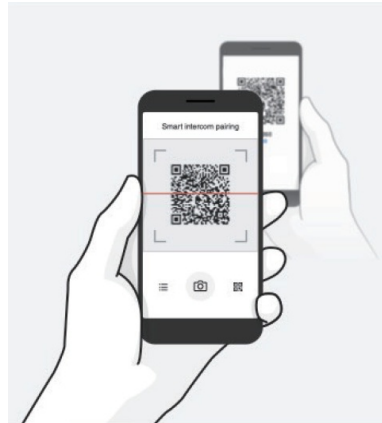
**Intercom Pairing**

There are two ways to pair the headset.

**Using the Smart Intercom Pairing (SIP)**
SIP allows you to quickly pair with your friends for intercom communication by scanning the QR code on the Sena Motorcycles App without remembering the button operation.

1. Pair the mobile phone with the headset.

2. Open the Sena Motorcycles App and tap (Smart Intercom Pairing Menu).

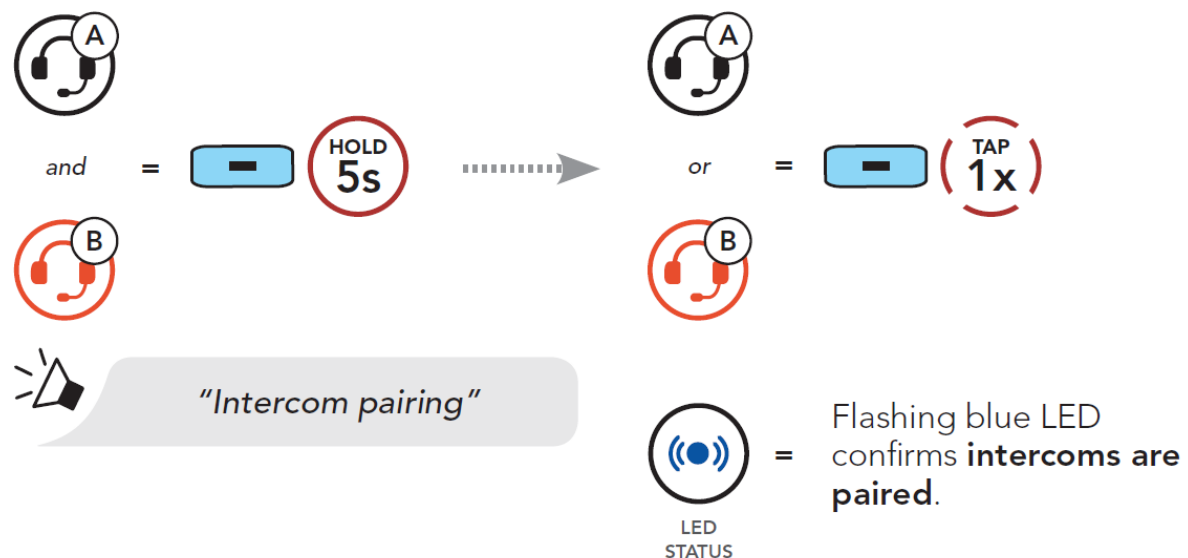3. Scan the QR code displayed on your friend (B)'s mobile phone.

- Your friend (B) can display the QR code on the mobile phone by tapping ⌞⌝ > QR code ( ▦ ) on theSena Motorcycles App.
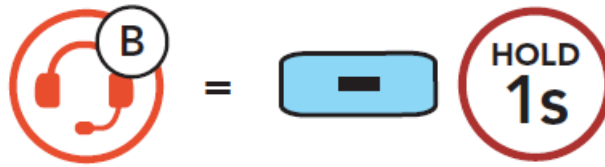


4. Tap Save and check that your friend (B) is paired with you (A) correctly.

**Note:** The Smart Intercom Pairing (SIP) is not compatible with Sena products that use Bluetooth 3.0 or below.
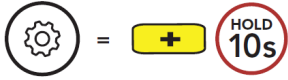
**Using the Button**



**Start/End Conversation with Intercom Friend**

(Headset B) = (Blue − button) HOLD 1s

Configuration Menu

Access the Configuration Menu

(⚙) = (Yellow + button) HOLD 10s

Navigate Between Menu Options
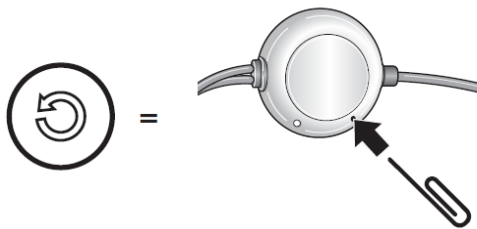
(>) = (Yellow + button) TAP 1x

Execute Menu Options

(✓) = (Blue − button) TAP 1x

**Troubleshooting**

Factory Reset

(⚙) = (Yellow + button) HOLD 10s

↓

(>) = (Yellow + button) TAP 5x

↓

(✓) = (Blue − button) TAP 1x

**Fault Reset**

Press the Pin-hole Reset Button for a second with light pressure. The headset will automatically be turned off and a fault reset will occur.

**Note:** Fault Reset will not restore the headset to the factory default settings.

| TYPE | OPERATION | BUTTON COMMANDS |
|---|---|---|
| **Basic Operations** | Power on | + − HOLD 1s |
| | Power off | + − TAP 1x |
| | Volume up/down | + or − TAP 1x |
| **Mobile Phone** | Answer a call | + TAP 1x |
| | End a call | + HOLD 2s |
| | Reject a call | − HOLD 2s |
| | Voice dial | + HOLD 3s |

| TYPE | OPERATION | BUTTON COMMANDS |
|------|-----------|-----------------|
| **Music** | Play/Pause music | [ + ] HOLD 1s |
| | Next track | [ + ] HOLD 2s |
| | Previous track | [ − ] HOLD 2s |
| **Intercom** | Intercom pairing | [ − ] HOLD 5s |
| | | [ − ] TAP 1x |
| | Start/End intercom | [ − ] HOLD 1s |

2.0.1_EN_March2023

## Documents / Resources

## QUICK START GUIDE

**SENA MOTORCYCLES App**

Download the **SENA MOTORCYCLES App** on **Google Play Store** or **App Store**.

**SENA MOTORCYCLES**
• Device configuration setting

**Sena Device Manager**

The **Sena Device Manager** allows you to upgrade firmware and configure settings directly from your PC. Download the **Sena Device Manager** from sena.com.

**NOTICE**
• This Quick Start Guide (Version 2.0) explains how to operate the 3S PLUS with firmware version 2.0 or higher.
• For the operation of the 3S PLUS with a firmware version lower than 2.0, refer to the 3S PLUS Quick Start Guide (Version 1.0.0).

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## QUICK START GUIDE

**Basic Operations**

Power On    Power Off

Volume Up    Volume Down

**Checking the Battery Level**

Instruction is for when powering the headset on.

Visual Method

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## QUICK START GUIDE

**Phone Pairing**

Select 3S PLUS

• For more information on phone pairing, refer to the User's Guide.

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## QUICK START GUIDE

**Mobile Phone**

Answer a Call    End a Call

Reject a call    Redial Last Number

Make a Call with the Voice Dialer

**Music Controls**

Play/Pause

Next Track    Previous Track

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## QUICK START GUIDE

**Bluetooth Intercom**

The **3S PLUS** can be paired with another headset for Bluetooth intercom conversations.

**Intercom Pairing**

There are two ways to pair the headset.

**Using the Smart Intercom Pairing (SIP)**

**SIP** allows you to quickly pair with your friends for intercom communication by scanning the QR code on the **SENA MOTORCYCLES App** without remembering the button operation.

1. Pair the mobile phone with the headset.
2. Open the **SENA MOTORCYCLES App** and tap **Smart Intercom Pairing Menu**.
3. Scan the **QR code** displayed on your friend **(B)**'s mobile phone.
   • Your friend **(B)** can display the QR code on the mobile phone by tapping > **QR code** on the **SENA MOTORCYCLES App**.

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## QUICK START GUIDE

4. Tap **Save** and check that your friend **(B)** is paired with **you (A)** correctly.

**Note:** The **Smart Intercom Pairing (SIP)** is not compatible with Sena products that use **Bluetooth 3.0** or **below**.

**Using the Button**

"Intercom pairing"    Flashing blue LED • confirms intercoms are paired.

**Start/End Conversation with Intercom Friend**

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## QUICK START GUIDE

**Configuration Menu**

Access the Configuration Menu    Navigate Between Menu Options

Execute Menu Options
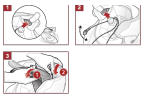
**Troubleshooting**

Factory Reset    Fault Reset

Press the **Pinhole Reset Button** for a second with light pressure. The headset will automatically be turned off and a fault reset will occur.

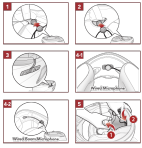**Note: Fault Reset** will not restore the headset to the factory default settings.

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## QUICK REFERENCE

| TYPE | OPERATION | BUTTON COMMANDS |
|---|---|---|
| **Basic Operations** | Power on | |
| | Power off | |
| | Volume up/down | |
| **Mobile Phone** | Answer a call | |
| | End a call | |
| | Reject a call | |
| | Voice dial | |

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**SENA 3S PLUS Universal Intercom** [pdf] User Guide

3S PLUS Universal Intercom, 3S PLUS, Universal Intercom, Intercom

# References

-  **The Best Motorcycle & Action Sport Bluetooth Devices | Sena**

**Manuals+**,