



SENA 10C EVO Motorcycle Bluetooth Camera and Communication System User Guide

[Home](#) » [Sena](#) » **SENA 10C EVO Motorcycle Bluetooth Camera and Communication System User Guide** 

Contents

- [1 SENA 10C EVO Motorcycle Bluetooth Camera and Communication System](#)
- [2 Product Information](#)
- [3 Product Usage Instruction](#)
- [4 GETTING STARTED](#)
 - [4.1 How to Use This Guide](#)
 - [4.2 Icon Legend](#)
- [5 Product Details](#)
- [6 Installation](#)
 - [6.1 Sena Motorcycles App](#)
- [7 Basic Operations](#)
 - [7.1 Music Controls](#)
 - [7.2 Camera Controls](#)
 - [7.3 Intercom](#)
- [8 Headset Configuration Menu](#)
- [9 Troubleshooting](#)
 - [9.1 QUICK REFERENCE](#)
- [10 Documents / Resources](#)
 - [10.1 References](#)
- [11 Related Posts](#)

SENA

SENA 10C EVO Motorcycle Bluetooth Camera and Communication System



Product Information

The SENA 10C EVO is a motorcycle communication device that comes with a 1.6 km (1.0 mile) intercom, an integrated UHD camera, four-way intercom, Smart Audio Mix™, Advanced Noise Control™, WiFi enabled, Audio Multitasking™, and Audio Source Priority. It has a camera button, phone button, jog dial, and status LED. The camera has a field of view of 125 degrees and an aperture of F/2.4. It also has a microSD card slot and a DC power charging and firmware upgrade port.

Getting Started

To get started with the SENA 10C EVO:

1. Refer to the Quick Start Guide for basic instructions. Download the full version of the User's Guide at sena.com.
2. Update the product firmware for free to access new features. Visit sena.com for instructions.
3. Follow SENA on social media for product updates and tips.

Installation

Refer to the installation diagrams in the Quick Start Guide for instructions on how to install the SENA 10C EVO on your motorcycle.

Mobile Apps

The SENA Camera App allows you to manage recorded videos and configure video settings using the built-in WiFi feature on the camera system. Download it from sena.com for Android and Apple operating systems.

The SENA Device Manager allows you to upgrade firmware and configure settings directly from your PC or Apple computer. Download it from sena.com.

Product Usage Instruction

Basic Operations

To perform basic operations on the SENA 10C EVO:

- To power on, hold the jog dial button for 1 second. To power off, tap the phone button once.

- To adjust volume, rotate the jog dial clockwise (right) for volume up and counterclockwise (left) for volume down.
- To check battery level visually, hold the phone button for 1 second. To check battery level audibly, hold the phone button for 5 seconds. The device will announce battery level as high, medium, or low.
- To pair with a mobile phone, hold the phone button for 5 seconds until the LED status alternates between blue and red flashing lights. Enter the PIN number to complete pairing.
- To answer a call, tap the phone button once. To end a call, tap the phone button once or hold for 2 seconds. To reject a call, hold the phone button for 2 seconds.
- To make a call with voice dialer, tap the phone button once.
- To control music playback, hold the camera button for 1 second to play/pause. Rotate the jog dial clockwise (right) to skip forward and counterclockwise (left) to skip backward.
- To control camera recording, refer to the camera controls section in the User's Guide.

RIDE CONNECTED

Blast your favorite tunes, talk over the intercom with your buddies, hear directions from your GPS and more, all through your headset. With built-in Bluetooth® capabilities, UHD camera, HD speakers and a microphone using Advanced Noise Control™, technology has never felt so minimal or freeing.



- Bluetooth® Integrated
- 1.6 Km (1.0 Mile) Intercom
- UHD Camera Integrated
- Four-Way Intercom
- Smart Audio Mix™
- Advanced Noise Control™
- WiFi Enabled
- Audio Multitasking™
- Audio Source Priority

GETTING STARTED

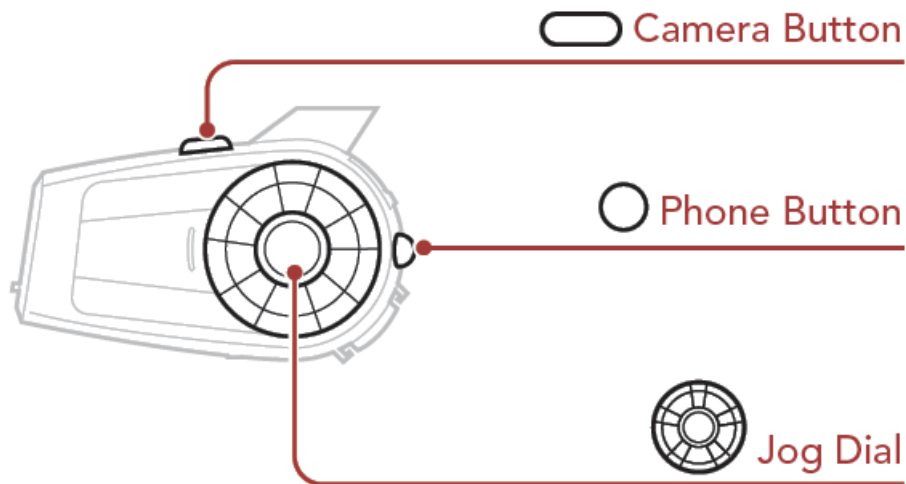
1. This product comes with a Quick Start Guide, which is a basic version of the User's Guide. A FULL VERSION OF THE USER'S GUIDE CAN BE DOWNLOADED AT SENA.COM.
2. Update this product for free with the latest firmware to fully enjoy the new advanced features built into this product. Visit sena.com to see how to update your product.
3. Users can follow Sena on Facebook, YouTube, Twitter and Instagram to receive the most up to date information on products, helpful tips and all other announcements regarding Sena products.

How to Use This Guide

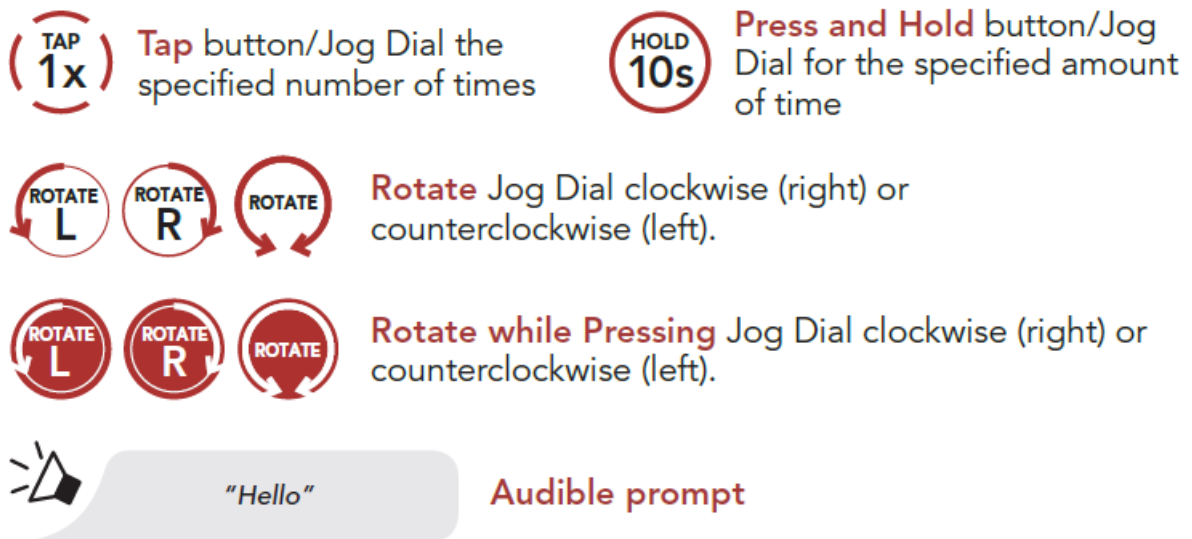
The legend and callouts are here to help you read the illustrations. New technology can be confusing, but we've created a simple way to perform actions using illustrations.



Buttons



Icon Legend



Product Details

Antenna

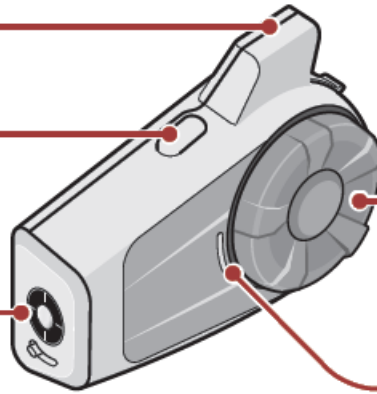
Camera Button

Lens

Field of view: 125 degrees
Aperture: F/2.4

Jog Dial

Status LED

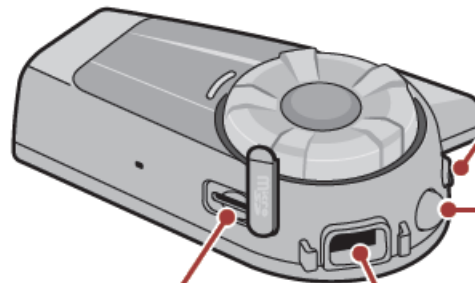


DC Power
Charging & Firmware
Upgrade Port

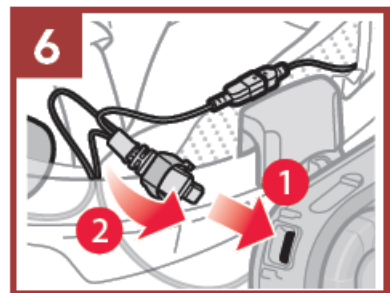
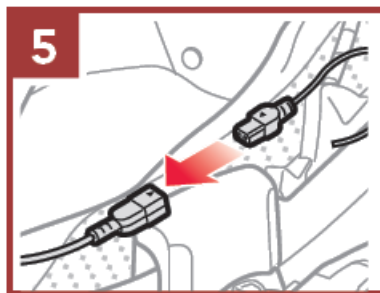
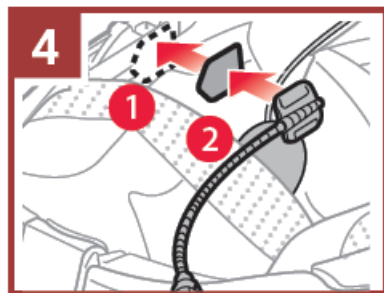
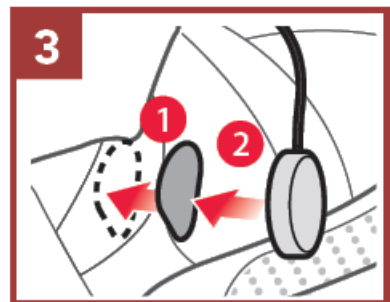
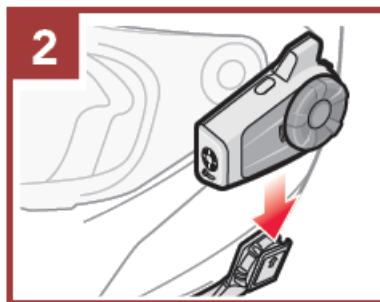
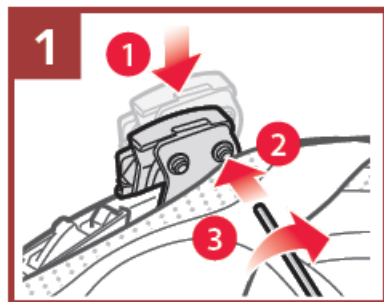
Phone Button

MicroSD Card Slot

Speaker and
Microphone Port



Installation



Sena Motorcycles App

Download

- **Android:** Google Play Store > Sena Motorcycles
- **iOS:** App Store > Sena Motorcycles

Sena Camera App

The Sena Camera App allows you to see a live preview from the camera, manage recorded videos as well as configure the video settings using the built-in WiFi feature on camera system. When the camera and the Sena Camera App are connected, the camera is synchronized with the smartphone's date and time. Download the Sena Camera App for Android and Apple operating systems from sena.com.

Sena Device Manager

The Sena Device Manager allows you to upgrade the firmware and configure its settings directly from your PC or Apple computer. Download the Sena Device Manager from sena.com.

Basic Operations

Powering On



Powering Off



Volume Up

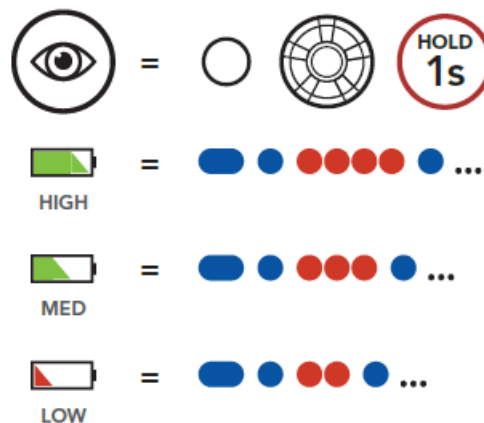


Volume Down

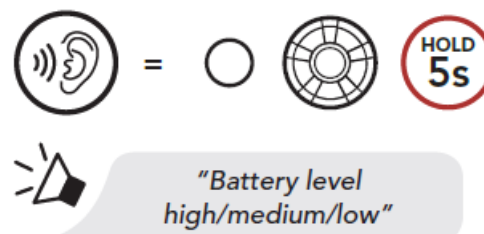


Checking the Battery Level

Visual Method

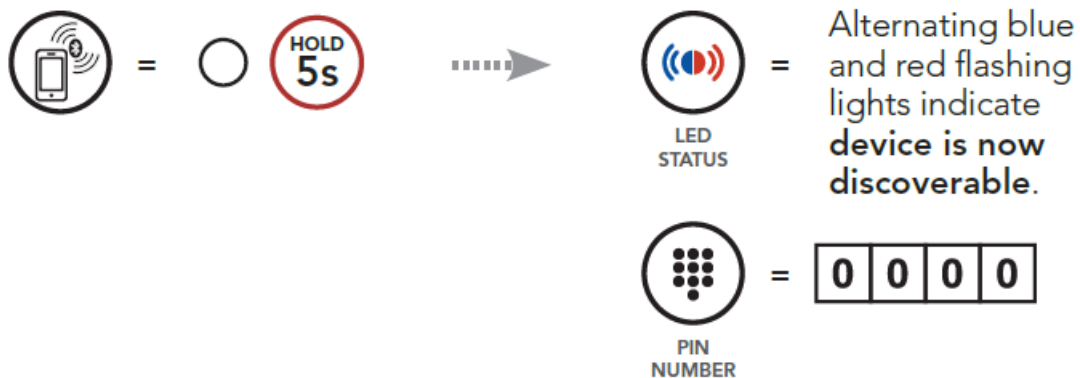


Audible Method



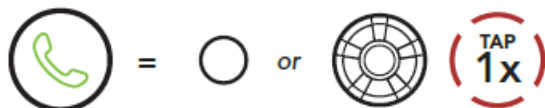
Bluetooth Pairing (Phone, MP3, GPS)

Mobile Phone Pairing



Mobile Phone

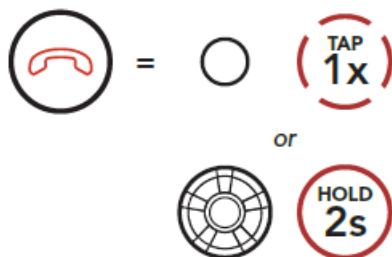
Answer a Call



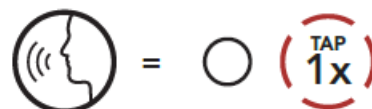
Reject a call



End a Call



Make a Call with Voice Dialer

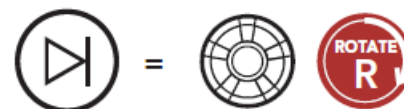


Music Controls

Play/Pause



Track forward



Track backward



Camera Controls

Camera On



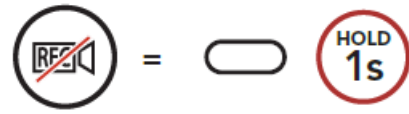
Start Recording



Camera Off



Stop Recording



Taking Photos



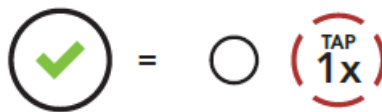
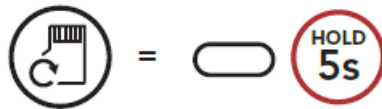
Note:

If the video resolution is 2160p/30fps, you cannot take a photo during video recording.

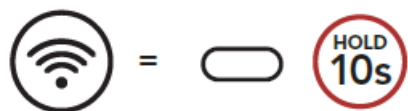
Note:

- You cannot record videos without a microSD card.
- Your microSD card needs to be formatted before using the camera.
- MicroSD cards up to 128 GB and U3 or higher cards are compatible.

Format SD Card



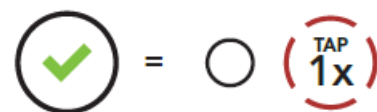
Change WiFi Channel (Default: 5 GHz)



Select 5 GHz



Select 2.4 GHz



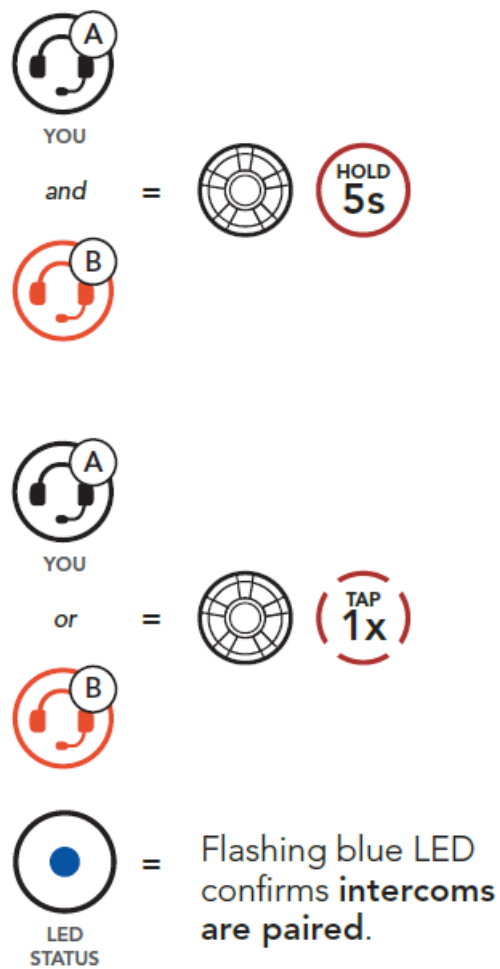
Note:

IF YOUR SMARTPHONE OR REGION DOES NOT SUPPORT 5 GHz, YOU MUST CHANGE THE WiFi CHANNEL TO 2.4 GHz.

Intercom

Up to three other people can be paired with the headset for Bluetooth intercom conversations.

Pairing Headset A with Headset B



Start/End Intercom with Headset B



Headset Configuration Menu

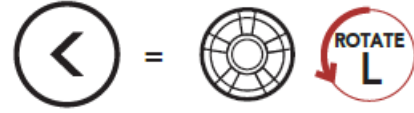
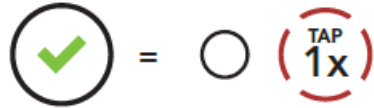
Accessing the Headset Configuration Menu



Navigating Between Menu Options

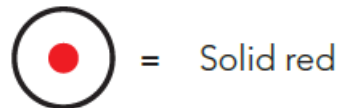
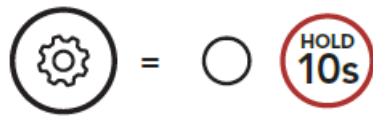


Execute Menu Options

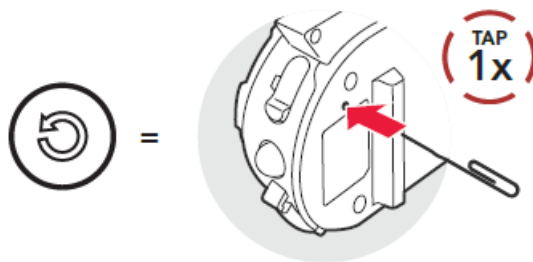


Troubleshooting

Factory Reset



























Fault Reset



























Note:

Fault Reset will not restore the headset to factory default settings.



QUICK REFERENCE

TYPE	OPERATION	BUTTON COMMANDS
 Basic Operations	Power on / Power off	  
		  
	Volume up / Volume down	  or 
 Mobile Phone	Answer phone call	 or  
	End phone call	 
		or  
	Reject phone call	 
	Voice dial	 
	Speed dial	 

TYPE	OPERATION	BUTTON COMMANDS
 Music	Play/Pause music	 
	Track forward	 
	Track backward	 
 Camera	Camera On	 
	Camera Off	  
	Start/Stop recording	 
	Taking Photos	 
 Intercom	Intercom pairing	   
	Start/End intercom	 

SENA Technologies, Inc.
Customer Support: [sena.com](https://www.sena.com).

Documents / Resources

QUICK START GUIDE

RIDE CONNECTED

Start your favorite tunes, talk over the intercom with your buddies, hear directions over your GPS, stream live through your headset, Wi-Fi to Wi-Fi, Bluetooth to Bluetooth, and more. All in one product. And a microphone using Advanced Noise Control™ technology to make sure you're heard at every turn.

- Bluetooth® Integrated
- 5.8 GHz 12.5 MHz Intercom
- LED Camera Integrated
- Four-Way Intercom
- Smart Audio Mix™
- Advanced Noise Control™
- WiFi Enabled
- Audio Multiplexing™
- Audio Source Priority

GETTING STARTED

- This product comes with a Quick Start Guide, which is located inside the product. A PDF version of the Quick Start Guide can be downloaded at [SENA.COM](https://www.sena.com).
- Unbox the product for the first time and follow the instructions to fully enjoy the new advanced features built into this product. We encourage you to visit [sena.com](https://www.sena.com) to learn more about the product.
- Share your SENA on Facebook, YouTube, Twitter and Instagram to receive the most up-to-date information.

10C EVO GETTING STARTED

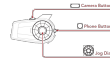
GETTING STARTED

How to Use This Guide

This manual provides information on how to use the 10C EVO. It includes information on the product, its features, and how to use it. It also includes information on the product's warranty and other important information.



Buttons



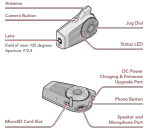
GETTING STARTED

Icon Legend



QUICK START GUIDE

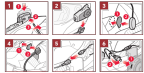
Product Details



QUICK START GUIDE

QUICK START GUIDE

Installation



SENA Motorcycles App

- Download the SENA Motorcycles App from the App Store or Google Play Store.

QUICK START GUIDE

SENA Camera App

The SENA Camera App allows you to use the 10C EVO as a camera. It includes features such as video recording, photo taking, and more. To use the app, you need to download it from the App Store or Google Play Store.

SENA Device Manager

The SENA Device Manager app allows you to manage the 10C EVO device. It includes features such as firmware updates, device settings, and more. To use the app, you need to download it from the App Store or Google Play Store.

Basic Operations

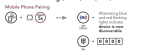


QUICK START GUIDE

Checking the Battery Level



Bluetooth Pairing (Phone, MP3, GPS)



QUICK START GUIDE

Mobile Phone



Music Controls



QUICK START GUIDE

Camera Controls



QUICK START GUIDE

Change Wi-Fi Channel



QUICK START GUIDE

