



SEGWAY H25D2E Robotic Mower User Manual

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Product Information

Specifications

- **Model Number:** CE.04.00.0523.03-B
- **Product Name:** Navimow
- **Language:** English (EN)

Product Usage Instructions

Step 1: App Installation

To ensure a successful setup, please follow the steps below:

1. Install the Navimow app on your mobile device.
2. You can either scan the QR code or search for “Navimow” in the Google Play Store (for Android) or the Apple App Store.

Step 2: Charging Station and Installation Kit

Follow the instructions below to install the charging station:

1. Refer to the provided illustrations in the user manual for reference.
2. Make sure to handle the sharp edges carefully and avoid pointing them towards people.

Step 3: Antenna Kit

To ensure a proper GPS signal, follow these guidelines:

- Do not place anything on top of the antenna.

- Keep a clear space around the antenna, at least 2 meters (6.6 feet) away from any obstruction.

Step 4: Spare Blades and Bolts

If needed, replace the blades and bolts using the following instructions:

1. Refer to the user manual for illustrations on how to replace the blades and bolts.

Step 5: VisionFence Sensor

The VisionFence sensor is an important component. Follow these instructions:

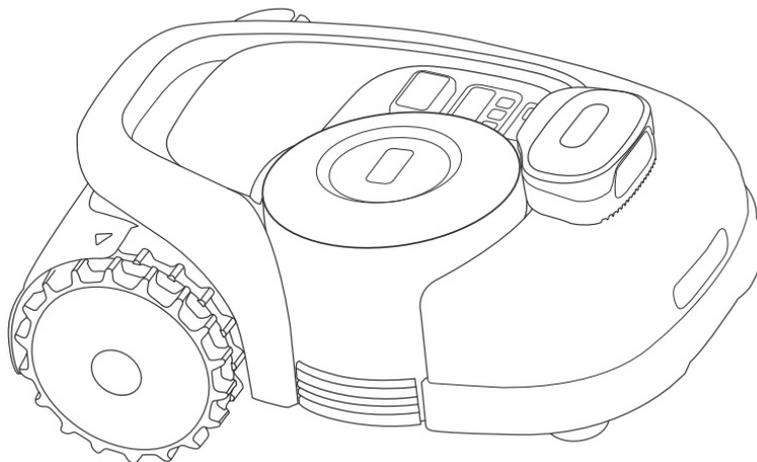
1. Refer to the user manual for illustrations on how to install and set up the VisionFence sensor.

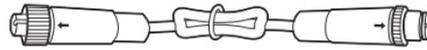
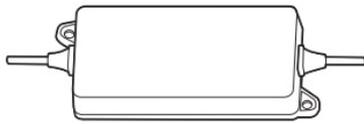
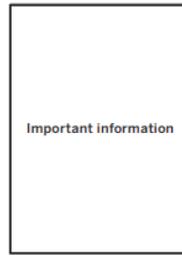
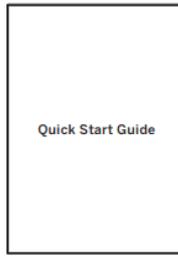
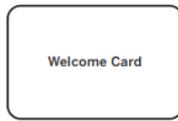
Frequently Asked Questions (FAQ):

Q: Where can I find the complete User Manual and other user materials?

- **A:** You can find the complete User Manual and other user materials at navimow.segway.com.
- Read the Quick Start Guide and the Important Information carefully before use and keep for future reference.
- Illustrations of the product, accessories, and app interface are for reference purposes only. Actual products and functions may vary.
- Go to navimow.segway.com for the complete User Manual and other user materials.

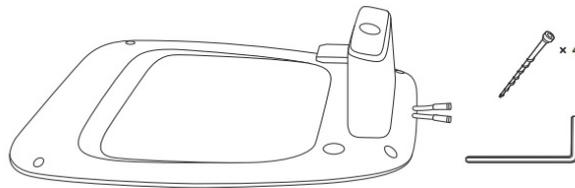
Package Contents





- **User Materials:** welcome card, quick start guide, important information
- Power supply
- The extension cable
- Pegs to secure the extension cable

TOOLS



- Charging Station and the installation kit
- Antenna kit



WARNING

- Sharp edges. Do not point at people.
- GNSS antenna



- Spare blades and bolts



- VisionFence sensor



INSTALLATION INSTRUCTION

STEP 1 App Installation

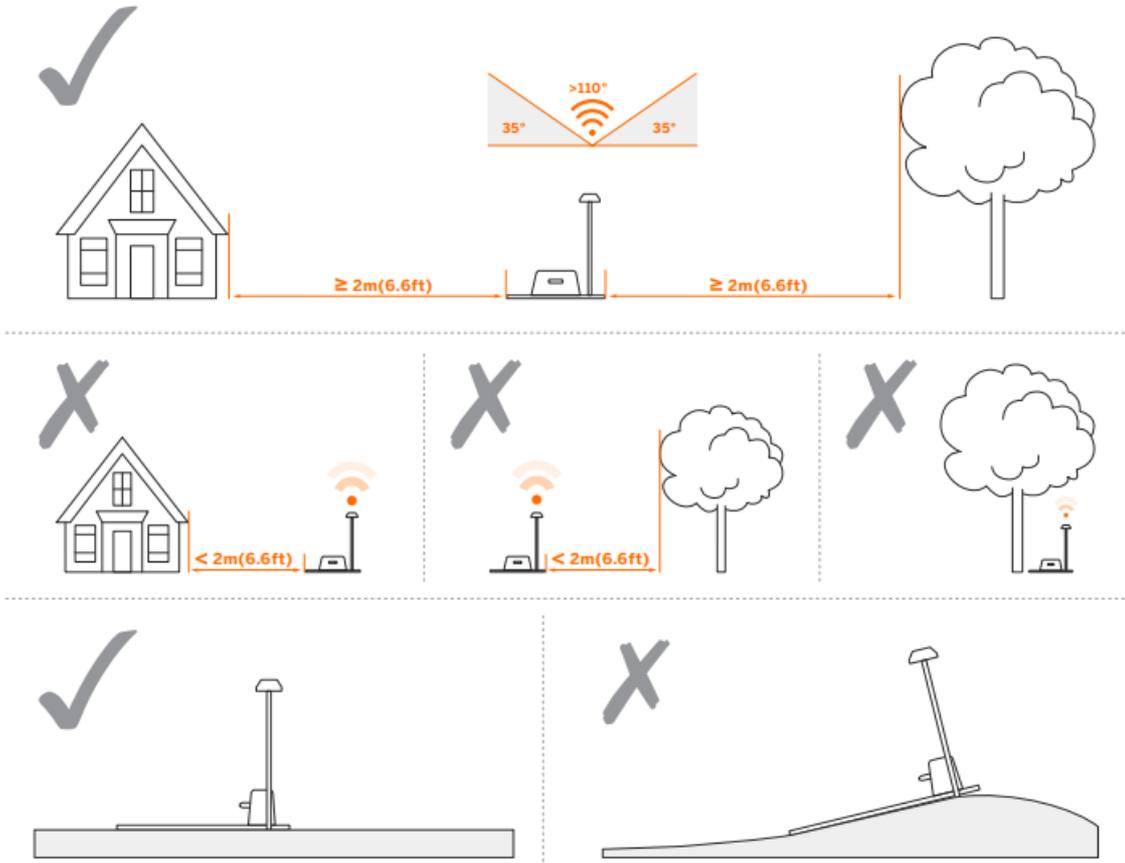
- To ensure a successful setup, please install the Navimow app. You can scan the QR code, or search “Navimow” in the Google Play Store (Android) or the Apple App Store.



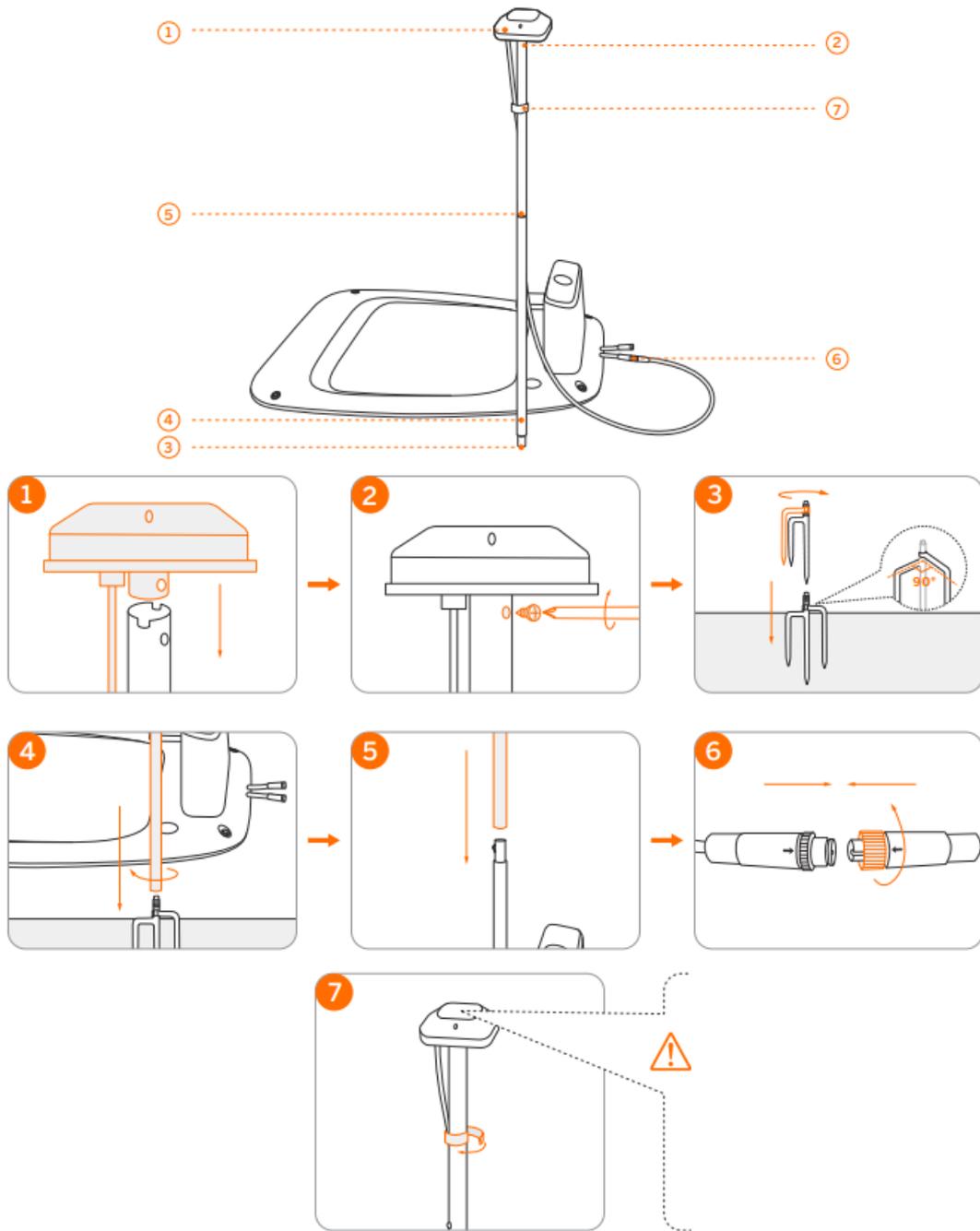
- STEP 2** Install the Charging Station

WARNING

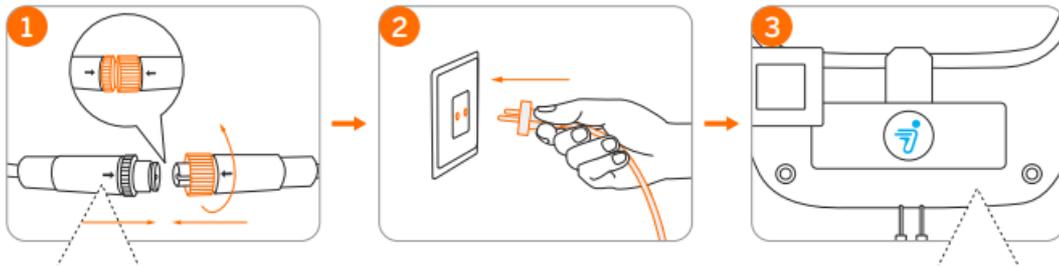
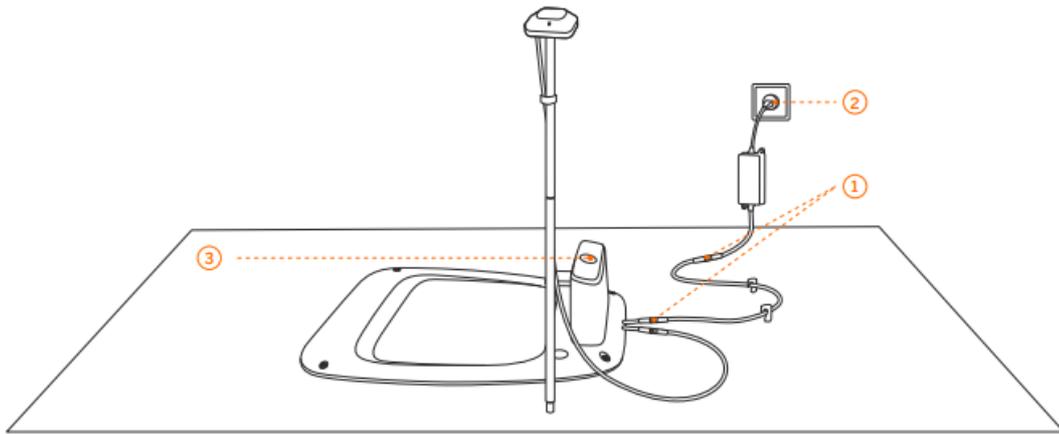
- To get strong signal from GNSS, please install the charging station in an open space with no obstacles blocking the GNSS antenna.



- STEP 3** Install the GNSS Antenna



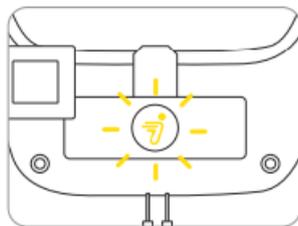
- To ensure a GPS signal, DO NOT put anything on the antenna.
- **STEP 4** Connect to the Power Supply



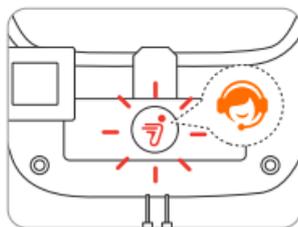
- To ensure waterproofing, turn until the two parts are locked into each other.
- **Solid blue(or green):** strong signal.

Flashing yellow:

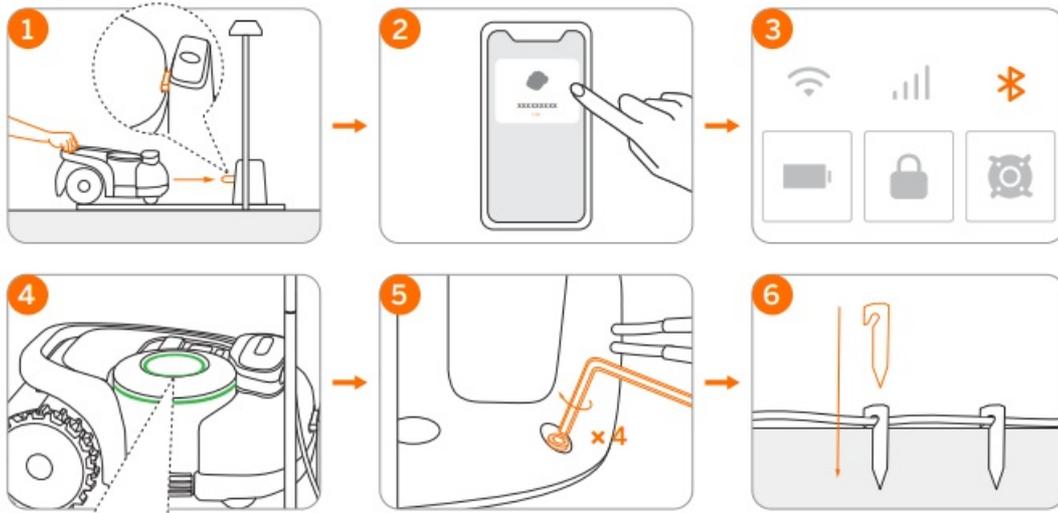
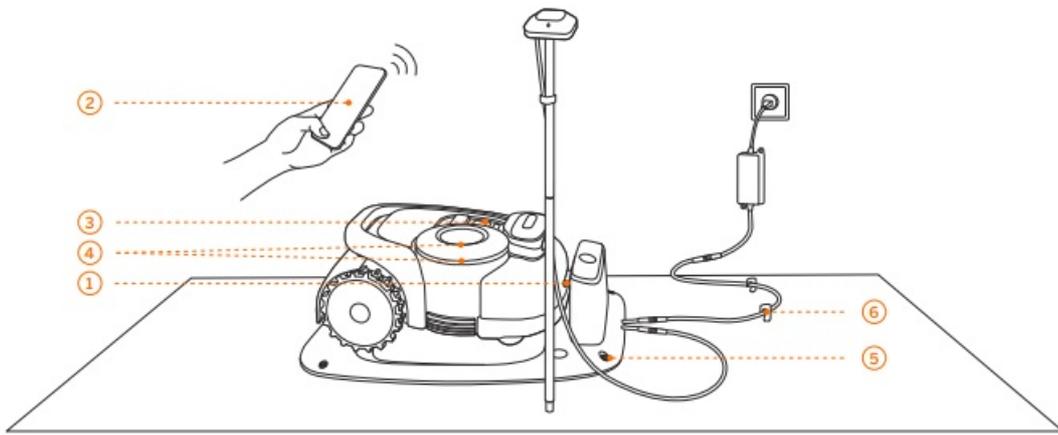
- Poor signal, relocate the charging station to an open space (see STEP 2).
- The GNSS antenna is not connected to the charging station (see ⑥ in STEP 3).



- Flashing red: malfunction. Please contact after-sales service.



- **STEP 5** Activate the Mower

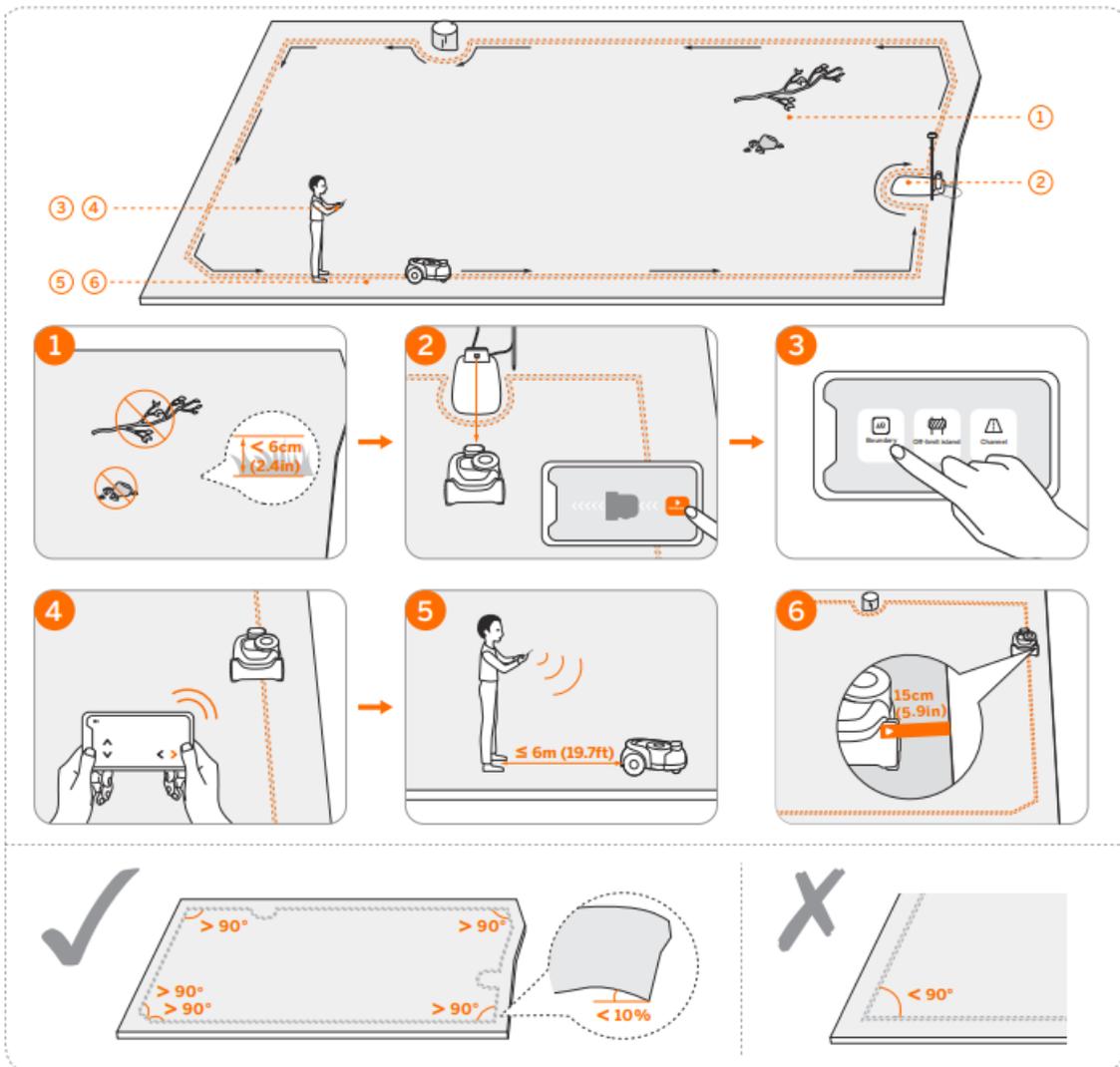


- Wait patiently for 30s to 3min for the light to turn green (or blue).
- If the light flashes yellow for more than 3min, please return to STEP 2.



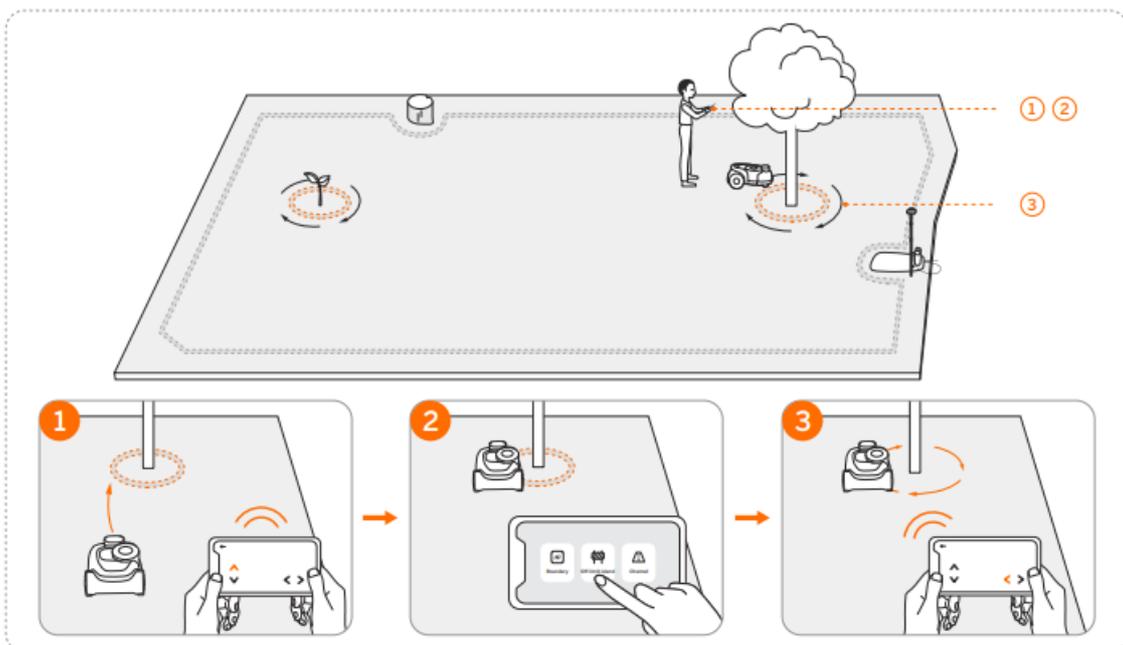
STEP 6 Set up the Boundary

- **A.** Map out the Boundary

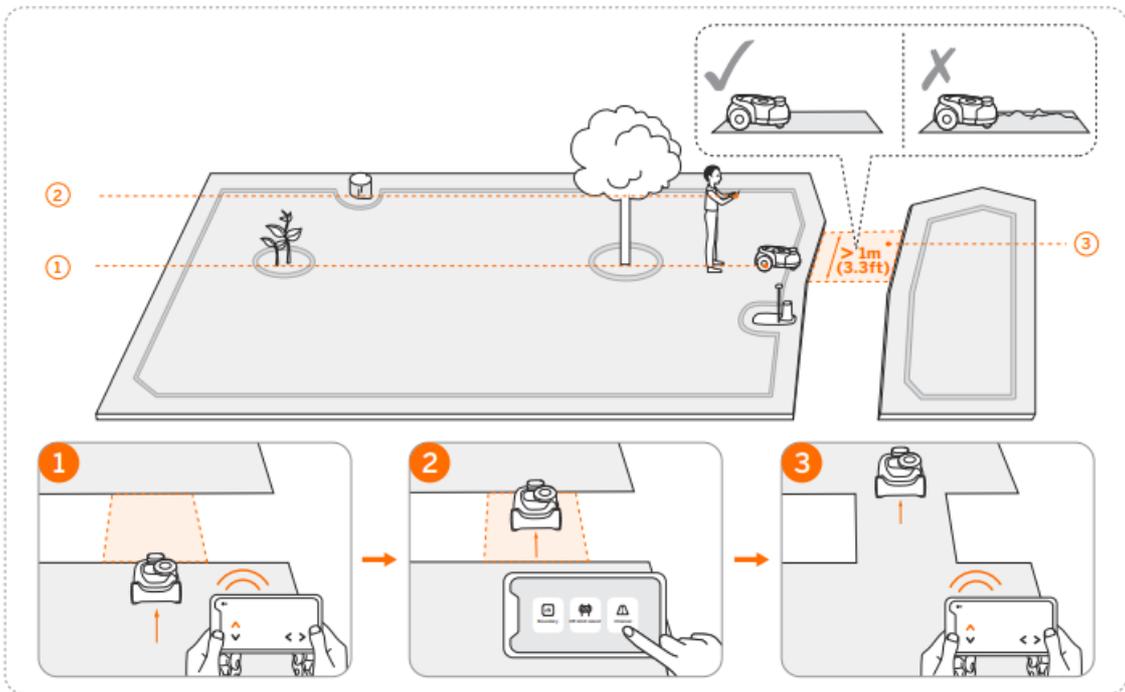


• **NOTE:** If you have more than one separate lawn, please repeat this step.

B. Set up Off-limit Island

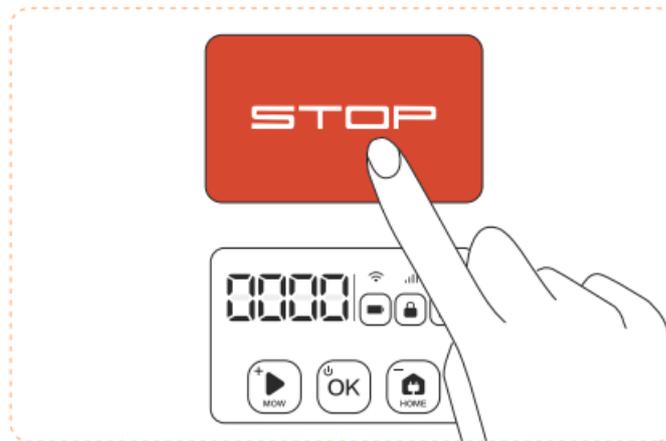


C. Create a Passage to Link Separate Zones



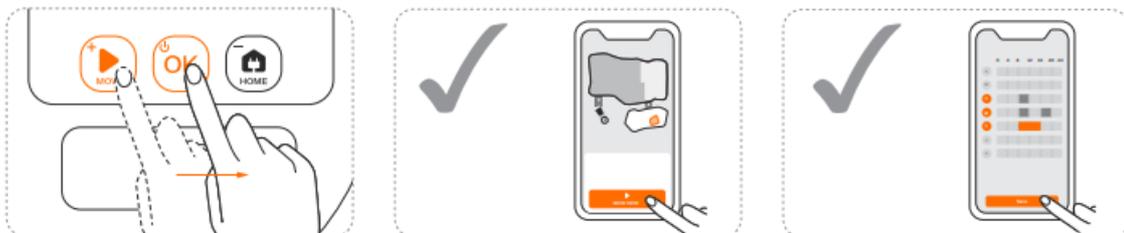
WARNING

- If there is a possible danger, press the STOP button immediately.

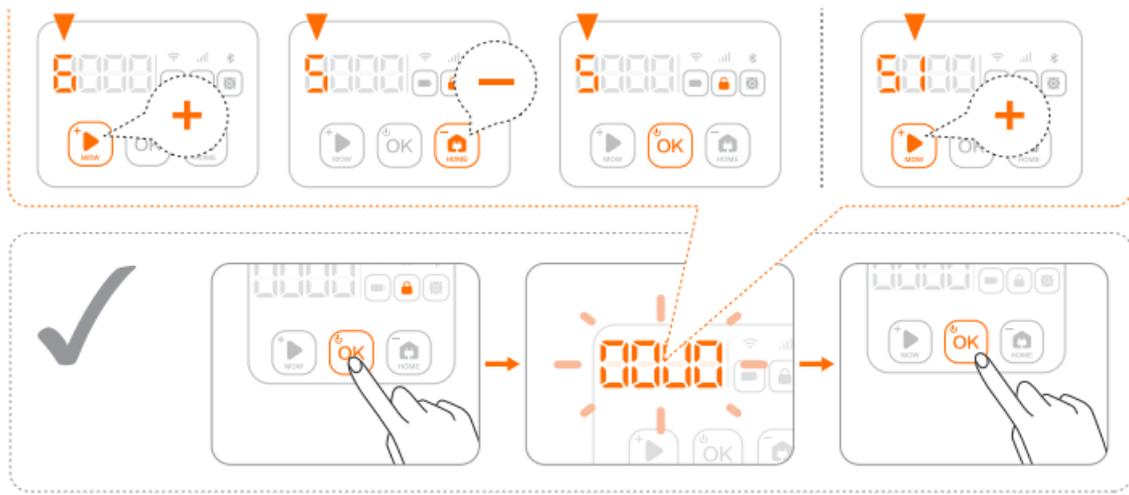


STEP 7 Start Mowing

- Navimow can start mowing by manual operation, via the app, or following the schedule.



- Enter the PIN code before operating the mower. The default code is 0000. Press MOW or HOME to change the number and press OK to confirm the code.



Safety Warnings

- **IMPORTANT** READ CAREFULLY BEFORE USE KEEP FOR FUTURE REFERENCE

1. Be sure to install and operate the Navimow (referred to as the mower in the manual) and the charging station according to the instructions. Go to navimow.segway.com for the complete User Manual and the latest user materials.
2. The product can be used both by consumers and for professional purposes. Using the mower for purposes other than mowing can bring serious injury. To avoid risks of injuries, please read and understand all the warnings and cautions. Please understand that you can reduce the risk by following the instructions and warnings in this manual, but you cannot eliminate all the risks. The operator or user is responsible for accidents or hazards occurring to other people on their property.
3. Navimow has many built-in safety sensors, however, safety risks still exist. Set a mowing time when there are no people or pets on the lawn. Inform the neighbors about the risks of accidents or hazards. When using the mower on a public lawn, or when your lawn is open to your neighbor or street, protect or fence the lawn, or put up a warning sign around the working area that says: **WARNING! Automatic lawnmower! Keep away from the machine! Supervise children!**
4. **DO NOT** modify the mower by yourself. Modifications could interfere with mower operations, result in serious injury and/or damage, or void the Limited Warranty. Use only Segway-approved parts and accessories.
5. The manufacturer recommends the user to be 18–70 years old. Be sure to get the necessary training before operating the machine.

WARNING

Never allow children, persons with reduced physical, sensory, or mental capabilities or lack of experience and knowledge, or people unfamiliar with these instructions to use the machine. Local regulations may restrict the age of the operator.

Before Mowing:

- Regularly check that all parts of the mower can function normally.
- For the best mowing results, it is recommended to mow in dry weather. Mowing in the rain can make the grass stick on the product and the mower may slip. **DO NOT** mow in bad weather, such as heavy rain, thunderstorms

or snow.

- Periodically inspect the area where the machine is to be used and remove all stones, sticks, wires, bones, and other foreign objects. The Limited Warranty does not cover damages caused by objects left on the lawn.
- To avoid possible damage, keep the operating mower at least 3 feet (1 meter) away from sprinkler heads. The mower and the sprinkler should NOT work simultaneously. Time the mower so that it works at a different time from the sprinkler.
- NEVER allow children to touch the power supply unit, charging station, blades, battery compartment, or any parts with gaps such as the wheels.

WARNING

- Never operate the machine and/or its peripherals with defective guards or shields, or if the cord is damaged or worn.

When Mowing:

- Keep away from the rotating blades! DO NOT put hands or feet under or near the rotating blades.
- Watch out for throwing objects! Keep a safe distance from the mower when operating.
- DO NOT leave the machine unattended if you know that there are pets, children, or people in the vicinity.
- DO NOT overreach. Keep your balance at all times and always be sure of the footing on slopes. Walk, never run while operating the machine or its peripherals.

WARNING

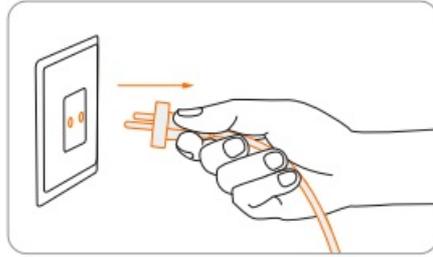
- DO NOT allow children to be in the vicinity or play with the machine when it is operating.
- DO NOT lift the mower in operation. DO NOT ride on the mower.
- DO NOT mow on areas with slopes steeper than the maximum incline inside the working area (45%), as well as the boundary (10%). If the mower makes an abnormal sound or signals an alarm, press the STOP button immediately.
- If there are abnormal vibrations, turn the mower, place it on level ground for about 30 seconds, and then restart. If the issue persists, contact authorized after-sales service.
- DO NOT touch moving hazardous parts before they have come to a complete stop.

Safe Usage:

- DO NOT operate the mower outside the temperature limits: 14–122°F (-10–50°C), because low/high temperatures can decrease mower performance and even lead to accidents.
- DO NOT place anything on the mower or the charging station.
- It is recommended to conduct regular maintenance of the mower (see Maintenance) by an adult.
- Regularly check the warning devices to ensure they are effective. These devices include the buzzer, the LED light on the charging station, and the ambient light on the mower.
- Before charging, please read How to Charge in the User Manual. Improper use may cause electric shock, overheating, or leakage of corrosive liquid.
- If the cord on the power supply or the extension cable becomes damaged or entangled during use, disconnect

the power supply from the power socket and then untangle it.

- To avoid a hazard, pull the body of the plug rather than the cord when separating the power supply from the power socket. Contact after-sales service and have a professional technician repair or replace the cord.



Symbols and Decals

Please study the symbols on the product and labels carefully and understand their meaning:



⚠ **WARNING-Read instruction manual before operating the machine.**



⚠ **WARNING-Do not touch rotating blade.**



⚠ **WARNING-Keep a safe distance from the machine when operating.**



⚠ **WARNING-Do not ride on the machine.**



⚠ **WARNING-Operate the disabling device before working on or lifting the machine*.**
*Make sure the mower is locked by the PIN code before lifting or operating.



⚠ **WARNING-It is not permitted to dispose of this product as normal household waste. Ensure that the product is recycled in accordance with local legal requirements.**



This product conforms to the applicable EC Directives.



This product conforms to the regulations of Restriction of Hazardous Substances.



Before charging, read the instructions.



Polarity of the charging port



Class II appliance



SMPS (Switch mode power supply unit)



SMPS incorporating a short-circuit-proof safety isolating transformer (inherently or non-inherently)



DoE Level VI efficiency



≤ 5000m
≤ 16404ft

The maximum altitude of use is
16404 ft (5000 m)

IP55/IP66

IP55/IP66

ta: 40°C
ta: 104°F

The maximum temperature of use is
104°F (40°C)



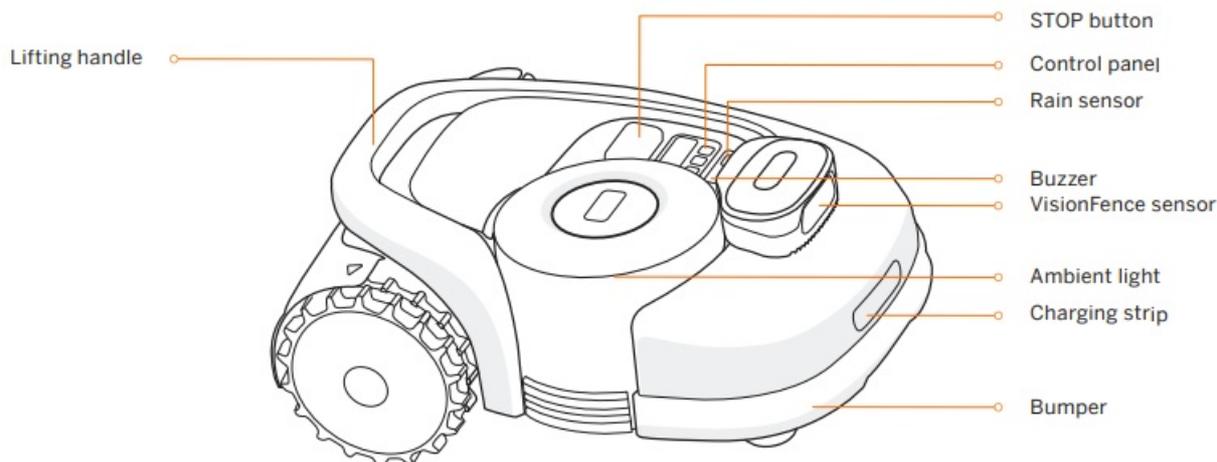
Direct current



Alternating current

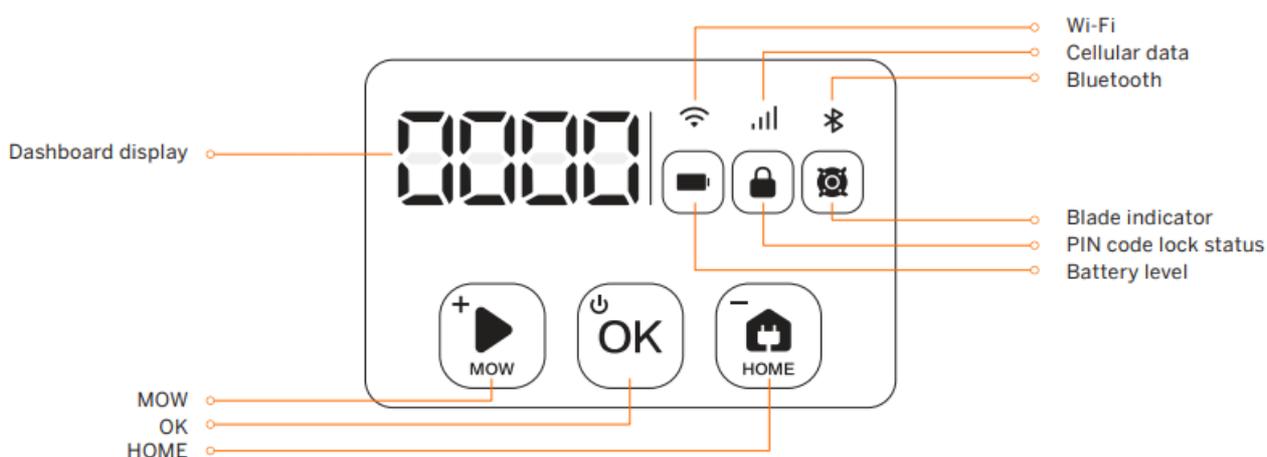
Parts and Functions

Top view



Ambient light: When an abnormality occurs, the LED ring flashes red along with a ringing buzzer.

Control panel

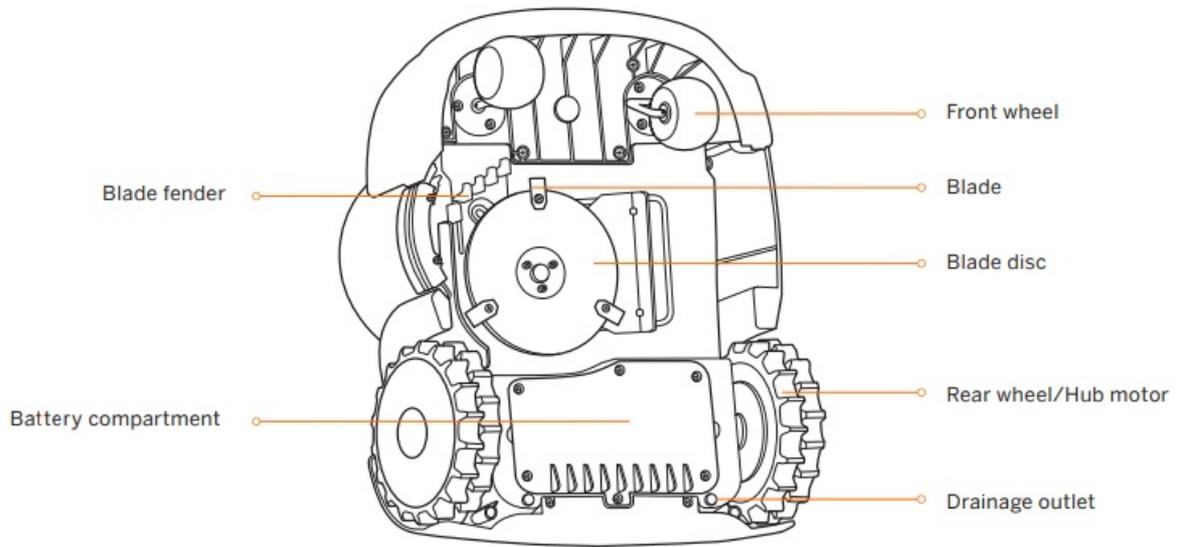


- **Battery level:** The color indicates the battery level: 50%–100% solid green, 20%–49% solid yellow, 5%–19% solid red, ≤5% red flashing. When the battery icon is red, the mower needs recharging.
- **Dashboard display:** It shows the mowing percentage, PIN code, error code, etc.
- **PIN code:** Before manually operating the mower, you must enter the PIN code. The default code is 0000 and can be changed via the Navimow app (referred to as the app in this manual). Press MOW/HOME to increase/decrease the number and press OK to confirm the code.

Basic operations

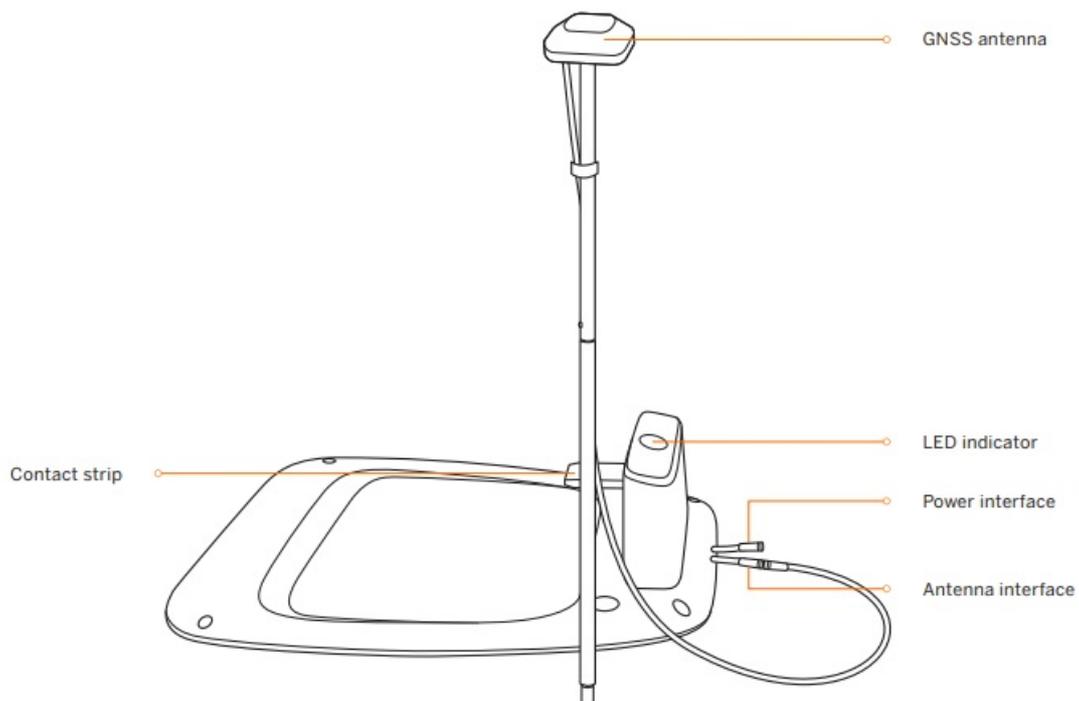
- **Power on:** Press OK.
- **Power off:** Press and hold OK for 4s, or turn off via the app. The mower cannot be turned off when it's in the charging station.
- **Start mowing:** Press MOW and then OK.
- **Stop mower operation:** Press STOP.
- **Mower returns to the charging station:** Press HOME and then OK.

Bottom view



Drainage outlet: If the mower falls into water, take it out immediately and put the mower right side up to drain it. Never submerge the mower in water, otherwise, the components may be damaged and the Limited Warranty will be voided.

Charging station and the GNSS antenna



NOTE: If the GNSS antenna is blocked, which results in poor signal and inaccurate positioning, please purchase the antenna extension kit and install it as instructed.

Maintenance

- To achieve better mowing results and increase the service life, be sure to keep the mower clean and the blades in good condition. Inspection and maintenance should be carried out by an adult every week.
- Any damaged or worn parts should be replaced. DO NOT perform maintenance when wearing open sandals or barefoot. Always wear long trousers and work shoes when servicing the mower.

1. Cleaning

- Use a soft brush or cloth to clean the exterior of the mower thoroughly. DO NOT clean with alcohol, gasoline, acetone, or other corrosive/volatile solvents. These substances may damage the appearance and internal structure of your mower.
- For proper docking, periodically inspect and clean the charging station from debris and mud. Make sure all connecting parts of the charging station, the extension cable, and the power supply are not blocked.
- **A. Chassis and blade disc**
- If the chassis and blade disc are dirty, use a brush or a water hose to clean them. DO NOT use a high-pressure washer. At the same time, make sure that the blade disc rotates freely and the blades can pivot freely.
- **CAUTION:** High-pressure water can leak into the sealings and damage electronic and mechanical parts.
- **B. Wheels**
- Grass on the wheels can affect how the mower performs when climbing slopes. Remove mud or other items stuck in between to ensure a strong grip.
- **C. Rain sensor**
- Check once a week and make sure the rain sensor is not covered by mud, grass, or other objects. You can either wash it clean or clean it with a soft brush.
- **WARNING**
- Before cleaning, make sure the mower is powered off. When the mower is upside down, it must be powered off.

2. Replace Blades

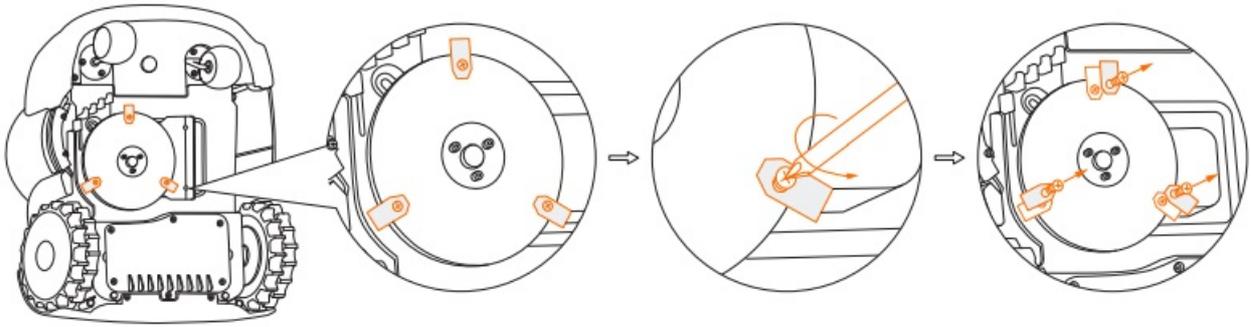
- If the mower is used regularly, it is recommended to replace the blades and screws every 1–2 months to ensure safety and better mowing results. Replace all three blades and their screws at the same time for a safe cutting system.

WARNING

- Wear heavy gloves when you inspect or service the blade.
- Only use the right type of screws and original blades as approved by Segway. Blade model: HA002E. DO NOT reuse the screws. Doing so can cause serious injury.

How to replace the blades:

1. Turn off the mower.
2. To avoid scratching, place the mower on a soft and clean surface in an upside-down position.
3. Use a cross-tip screwdriver to loosen the three screws.
4. Remove the screws and blades.



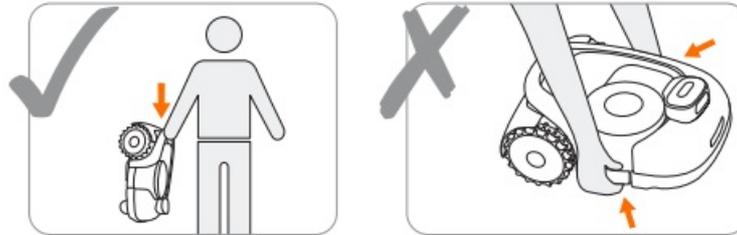
5. **Fasten the new blades and screws (Torque: 1 N·m).** Make sure the blades can pivot freely.

Transportation

To protect the mower, use the original packaging for long-distance transportation. Before lifting, moving, or otherwise transporting the product, turn it off. Handle with care and avoid violent force, such as throwing and heavy pressure. Never pick up or carry the mower while the motor is running.

How to move or lift properly:

- Carry the mower by the handle, with the blade disc facing away from your body.



CAUTION:

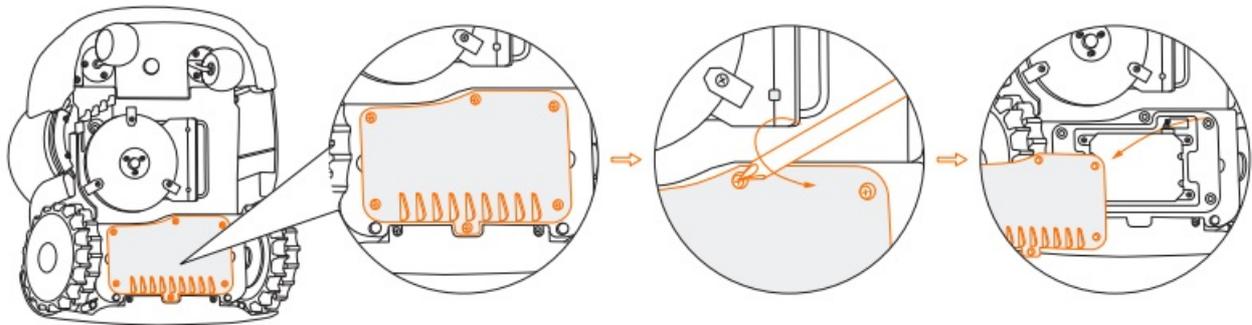
- To avoid damage to the mower and/or the charging station, **DO NOT** lift the product when it's parked in the charging station.

Battery

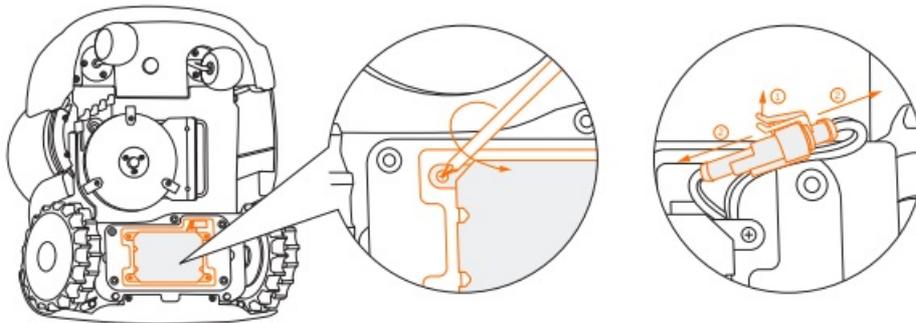
- Fully charge the battery before storage to avoid over-discharge and damage to the electrical components. Charge the mower every 120 days for long-time storage. Battery damage caused by over-discharge will not be covered by the Limited Warranty. **DO NOT** use or store the battery under extreme temperature conditions, i.e., above 122°F (50°C) or below -4°F (-20°C).
- **NOTE:** The battery life depends on how often the product operates and the total working hours. When the operation time is shorter than usual per full charge or the lawn is not well-cut, consider replacing the battery.

How to replace the battery:

1. Turn off the mower.
2. Place the mower on a soft and clean surface in an upside-down position.
3. Use a cross-tip screwdriver to loosen the 6 screws on the battery compartment.



4. Loosen the 4 screws in the battery compartment.
5. Disconnect the two plugs.



6. Take out the battery pack and replace it with the new one.
7. Connect the plugs and tighten all the screws.

WARNING

- Use only the original battery pack or that of the same model as specified by Segway. Each mower contains one battery pack. Depending on the specific mower model, the rated capacity of the battery is 5200 mAh, 7800 mAh, or 10400 mAh.
- Do not use non-rechargeable batteries. To recharge the battery, only use the detachable supply unit provided with this appliance. For the United States: use only with NBW32D002D5N-US supply unit.
- DO NOT dismantle or puncture the battery casing. Keep away from metal objects to prevent short circuits. Keep away from fire, heat, and direct sunlight.
- For information about battery and electrical waste, please contact your household waste disposal service, your local or regional waste management office, or your point-of-sale.
- The battery pack contains electrolytes. If the electrolyte leakage comes into contact with your skin, wash off with soap and water immediately.
- Get medical help in case of eye contact and immediately flush the eyes with plenty of water for at least 15 minutes without rubbing.

Power Supply

Disconnect the power supply:

- Before clearing a blockage;
- Before checking, cleaning or working on the machine;
- After striking a foreign object to inspect the machine for damage.
- Regularly examine the cord, plug, enclosure, and other parts. If any damage or signs of aging are found, stop using immediately.

WARNING

- DO NOT operate a damaged power supply. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified persons to avoid a hazard.
- If the extension cable is defective, please replace it with the 10-meter-long cable as approved by Segway.
- DO NOT connect a damaged cord to the power supply or touch a damaged cord or extension cable before it is disconnected from the power socket. Damaged cords can lead to contact with live parts.
- DO NOT use the power supply with any other product or battery, otherwise, there will be risks of personal injury, fire, or electrical shock. Product safety cannot be guaranteed with other than the original batteries.
- DO NOT charge when the battery is leaking.
- Keep the extension cable away from moving hazardous parts to avoid damage to the cords which can lead to contact with live parts.

Recommendation

- Connect the mower and/or its peripherals only to a supply circuit protected by a residual current device (RCD) with a tripping current of not more than 30 mA.

Storage

- Before storage, please turn off the mower and fully charge it to avoid over-discharge, which will cause permanent damage. Store in a cool and dry place indoors.
- Exposure to sunlight and temperature extremes (both hot and cold) will accelerate the aging process of the components and may permanently damage the battery.
- Keep the mower, charging station and power supply away from heat sources (such as stoves, radiators, etc.) or chemicals. Protect the power supply from moisture and keep it in a well-ventilated place.

WARNING

- When there is a risk of a thunderstorm, unplug the power supply from the power socket. Disconnect all cables and wires connecting to the charging station. Reconnect when there is no longer a risk of thunder.

Winter storage

The mower

- Clean the mower thoroughly before storage. Check the components subject to wear such as the blades. Repair or replace them if they are in poor condition.
- Store the mower in a dry and frost-free place, while standing on all wheels, preferably in the original packaging.

The charging station

- Unplug the power supply from the power socket and disconnect it from the charging station. Take the charging

station indoors and keep away from direct sunlight.

Recycling and End-of-life Disposal

- DO NOT treat this product as domestic waste. For recycling information, contact your domestic waste service, your municipality, or point of sale.

WARNING

- DO NOT dispose of this product in a landfill, by incineration, or by mixing with household trash. Danger or serious injury can occur because of the electrical components.

Others

- Keep all screws, nuts, and bolts tight to ensure normal and safe operation.
- Tires supplied with the product are to be mounted on the wheel by a professional repairer. Removing the wheels is complicated and incorrect assembly can lead to instability and malfunctions.
- To ensure good grip of the tread, keep the drive wheels (rear wheels) clean by removing the mud with a brush.
- The chassis compartment behind the bumper must be opened and resealed by authorized service technicians ONLY. Servicing by yourself can void the Limited Warranty.

NOTICE: INSURANCE

- YOUR INSURANCE POLICIES MAY NOT PROVIDE COVERAGE FOR ACCIDENTS INVOLVING THE USE OF THIS PRODUCT. TO DETERMINE IF COVERAGE IS PROVIDED, PLEASE CONTACT YOUR INSURANCE COMPANY OR AGENT.

Limited Warranty

Limited Warranty and Arbitration Agreement

- **NOTICE:** PLEASE READ THIS LIMITED WARRANTY AND ARBITRATION AGREEMENT AND KEEP THIS AGREEMENT FOR FUTURE REFERENCE. THIS AGREEMENT CONTAINS LIMITED WARRANTY CLAUSES AND ARBITRATION CLAUSES TO NAVIMOW("PRODUCT") AND ANY AND ALL TRANSACTION AND CLAIM RELATED TO AND/OR ARISING OUT OF THE PRODUCT.
- THIS IS A BINDING LEGAL AGREEMENT ("AGREEMENT") BETWEEN YOU (EITHER AN INDIVIDUAL OR ENTITY) AND THE MANUFACTURER ("WILLAND") AND ITS AFFILIATES (INCLUDING BUT NOT LIMITED TO THEIR PARENT COMPANY, SUBSIDIARY, AFFILIATED COMPANIES, PREDECESSOR, SUBSEQUENT COMPANY, ADMINISTRATORS, SUCCESSORS, ASSIGNS, OFFICERS, DIRECTORS, MANAGERS, EMPLOYEES, MEMBERS, AND SHAREHOLDERS) (COLLECTIVELY "WILLAND PARTIES"), WILLAND DEALERS (AS DEFINED BELOW) AND THEIR AFFILIATES (COLLECTIVELY "WILLAND DEALERS"). PURCHASING THE PRODUCT, OPENING THE PRODUCT PACKAGING, USING THE PRODUCT, RETAINING THE PRODUCT, EXPLOITING THE BENEFITS OF THIS AGREEMENT, OR ELECTRONIC ACCEPTANCE OF THIS AGREEMENT SHALL CONSTITUTE ACCEPTANCE OF THIS AGREEMENT. IN THE EVENT YOU, AS A PARENT(S) OR LEGAL GUARDIAN(S), PURCHASE THIS PRODUCT ON BEHALF OF

OR FOR YOUR CHILDREN, YOU HEREBY CONSENT TO AND APPROVE IN ALL RESPECTS THE TERMS AND CONDITIONS OF THE AGREEMENT AND AGREE THAT BOTH YOU AND YOUR CHILDREN SHALL BE BOUND BY THIS AGREEMENT. YOU ACKNOWLEDGE AND AGREE THAT YOU RECEIVED SUFFICIENT NOTICE OF THIS AGREEMENT AND YOU AGREE TO THIS AGREEMENT.

- THE AGREEMENT ONLY AND EXCLUSIVELY APPLIES TO THE PRODUCT DISTRIBUTED AND/OR SOLD BY AND/OR THROUGH WILLAND PARTIES OR WILLAND DEALERS IN THE NORTH AMERICAN MARKET. IF YOU ARE NOT A RESIDENT OF THE NORTH AMERICAN MARKET, PLEASE CONTACT US BEFORE USING THE PRODUCT AS YOU MAY NOT HAVE A WARRANTY OR HAVE A DIFFERENT WARRANTY THAN THE ONE PROVIDED HEREIN.
- THE LIMITED WARRANTY CAN ALSO BE FOUND ONLINE AT: navimow.segway.com

WARNING

- USE OF THE PRODUCT BY A PERSON WHO HAS NOT RECEIVED SUFFICIENT TRAINING, DOES NOT POSSESS NECESSARY EXPERIENCE AND SKILLS, OR AGAINST, IN VIOLATION OF OR NOT ACCORDING TO THE USER MANUAL, INSTRUCTIONS, GUIDANCE AND/OR SAFETY WARNINGS MAY CAUSE SEVERE BODILY INJURY OR EVEN DEATH OR PROPERTY DAMAGES.
- PLEASE READ EACH AND EVERY SECTION OF THIS DOCUMENT CAREFULLY BEFORE USE OF THE PRODUCT. YOU ARE ENCOURAGED TO CONSULT WITH YOUR PROFESSIONALS AND ADVISORS REGARDING THE INFORMATION PROVIDED HEREIN, ESPECIALLY THOSE RELATED TO SAFETY AND YOUR LEGAL RIGHTS AND DUTIES.
- A PARENTAL OR LEGAL GUARDIAN'S DECISION TO ALLOW A CHILD TO USE, OPERATE AND/OR RIDE ON THE PRODUCT SHALL BE BASED ON THE CHILD'S MATURITY, SKILL, AND ABILITY TO FOLLOW RULES (INCLUDING BUT NOT LIMITED TO THE WARNINGS, SAFETY-RELATED INFORMATION PROVIDED IN THE USER MANUAL). CHILDREN SHALL NOT BE LEFT UNATTENDED WHILE USING, OPERATING, AND/OR RIDING ON THE PRODUCT. PARENTAL OR LEGAL GUARDIAN SUPERVISION IS REQUIRED AT ALL TIMES. PROTECTIVE GEAR AND PROPER HELMET MUST BE USED WHILE USING, OPERATING, AND/OR RIDING ON THE PRODUCT.

Limited Warranty

- This Limited Warranty covers only defects of any material or quality of the Product and components when the Product and components thereof are being used under ordinary conditions. If a defect covered by this Limited
- Warranty occurs, Willand and/or other Willand Parties in its sole discretion will repair or replace the defective Product or components thereof under this Limited Warranty. The applicable Limited Warranty Period for the Limited Warranty commences on the date of the original purchase of the Product from either of Willand, Willand's authorized reseller, Willand's authorized distributor, or an authorized Dealer (each a "Willand Dealer" or collectively the "Willand Dealers").
- This warranty gives you specific legal rights, and if you are a consumer in the United States of America, you may also have other rights that vary from State to State.

Product covered by this warranty	Limited Warranty Period
H800N-VF, H1500N-VF, H3000N-VF	2 years
Battery pack and power adaptors	2 years

Blades are seen as disposable and are not covered by this warranty.

THIS LIMITED WARRANTY HEREIN IS THE ONLY EXPRESS WARRANTY APPLICABLE TO THE PRODUCT AND ITS COMPONENT PARTS, ACCESSORIES, AND SERVICE REPAIR. WILLAND AND WILLAND PARTIES DISCLAIM ALL OTHER EXPRESS WARRANTIES. WILLAND AND OTHER WILLAND PARTIES LIMIT THE DURATION AND REMEDIES OF ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION TO THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHETHER ARISING BY LAW, COURSE OF DEALING, COURSE OF PERFORMANCE, USAGE OF TRADE OR OTHERWISE, TO THE DURATION OF THIS EXPRESS LIMITED WARRANTY. THE FOREGOING LIMITATIONS OR EXCLUSIONS OF WARRANTY SHALL SUBJECT TO ANY MANDATORY LAW THAT PROHIBITS SUCH EXCLUSION, LIMITATION, RESTRICTION, OR MODIFICATION OF WARRANTY. FOR ANY WARRANTY THAT MAY APPLY HEREIN ON THE GROUND THAT SUCH WARRANTY IS MANDATED BY LAW AND CAN NOT BE EFFECTIVELY EXCLUDED, RESTRICTED, OR MODIFIED BY THE FOREGOING DISCLAIMER, THE DURATION OF ITS APPLICABILITY SHALL BE THE PERIOD PROVIDED BY THE LIMITED WARRANTY HEREIN OR THAT REQUIRED BY THE APPLICABLE COUNTRY/STATE LAW, WHICHEVER IS SHORTER. SOME COUNTRIES/STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

2. Limited Warranty Service Process

- Willand's online services are available at navimow.segway.com. During your use of the Product, you believe the Product or its component is defective and/or does not work correctly. PLEASE IMMEDIATELY STOP USING THE PRODUCT, AND STORE THE PRODUCT PROPERLY. YOUR CONTINUED USE OF THE PRODUCT UNDER SUCH CIRCUMSTANCES MAY CAUSE SEVERE BODILY INJURY OR EVEN DEATH TO YOU OR OTHERS AND/OR CAUSE PROPERTY DAMAGES. Thereafter, please immediately contact Willand at support-navimow@rlm.segway.com. Willand's technical support personnel are available to assist you online or over the phone in diagnosing the defect, if any, and providing further instructions. In the event the warranty services are required, please prepare the following materials, including (i) proof of the original purchase of the Product from Segway Dealers, (ii) the Product's serial number, and (iii) a description of the defect if applicable. Upon the verification of your eligibility for the Limited Warranty protection and/or services, you should provide your name, email address, mailing address, and contact phone number to us, we will guide you to get our service.
- If you want to return the defective unit to service, you shall be responsible for the cost of shipping and the risk of loss and damage that may occur during the shipment from you to Willand and (ii) from Willand to you. You must include your defective Product or component within the original or Willand-approved packaging, which will be provided at your cost, for shipment of the Product to Willand. You shall defend, indemnify, and hold Willand harmless any loss and/or damages that may be caused by your improper packaging or shipment of the Product or component to Willand.
- An authorized service provider or Willand Dealer will inspect your returned Product. If Willand reasonably determines that the problem is not covered by the Limited Warranty, Willand will notify you and inform you of service or replacement alternatives that are available to you on a fee basis, or Willand will return your Product to you unrepairs, and in such instance, you will be responsible for the cost of shipping and insurance for shipment of your Product from Willand to you. In the event that any services

is not covered by the limited warranty and you reject a paid service recommended by Willand Parties and/or Willand Dealer, you understand and acknowledge that failure to repair and/or service the Product may increase the risk of fall and/or Product failure which may result in severe property damages, severe bodily injury or death, and you agree that this is your informed consent to take such risk.

- For a return eligible for warranty protection and/or services, Willand will serve defective Products with new or reconditioned parts of the same or similar style at no cost to you for the service. Parts replaced by Willand will be retained and become the property of Willand. In such a situation, Willand will pay reasonable return shipping charges for the return of the Product to you.

Limited Warranty Eligibility

- Your service request must be received by Willand within the Limited Warranty Period as described above, and Willand must. 3.2 Your Product must be purchased from an authorized Willand Dealer.
- You must provide the original purchase receipt.
- Your Product must have serial number legible, unobscured, untampered, and unmodified.
- All tamper-resistant seals must be intact, in place, and unmodified.

Limited Warranty Exclusions

- This Limited Warranty describes the service available to you if your product requires warranty service, and you may have additional protections under your local laws.
- This Limited Warranty does not cover and excludes damage to your product or any component thereof caused by:
 - Abuse, misuse, recklessness, negligence, or commercial use.
 - Improper charging, storage, maintenance, or operation of the Product not in compliance with instructions or limitations as provided in the user materials.
 - Use of the Product not in compliance with applicable laws and regulations.
 - Use of the Product by persons with inadequate experience.
 - Accident, collision, riding at an unsafe speed on paved roads, riding at an unsafe speed on unpaved roads, riding over obstacles, amateur racing, professional racing, use in backcountry sports, fire damage, water damage, chemical damage, use of the Product outside of the Product's working temperature range, high-pressure water spray, earthquake, dropping, loading with excessive weights.
- Modifications to mechanical parts, modification of electronic parts, or modifications to software embedded in the Product.
- Service, repair, and maintenance by unauthorized providers.
- Cosmetic damages.
- Use of the Product with third party product, component, or accessory.
- The normal deterioration of wear and tear parts.
- Use of the Product with overdue wear and tear parts.
- LIABILITY DISCLAIMER AND LIMITATION
- WILLAND AND OTHER WILLAND PARTIES DO NOT ASSUME OR AUTHORIZE ANYONE TO ASSUME ON ITS BEHALF, ANY OTHER OBLIGATION OR LIABILITY IN CONNECTION WITH THE PRODUCT, ITS COMPONENT PARTS, ACCESSORIES, SERVICE REPAIR, OR THIS LIMITED WARRANTY.

- WILLAND PARTIES AND WILLAND DEALERS ARE NOT RESPONSIBLE FOR ANY LOSS OF USE OF A PRODUCT, ITS COMPONENT PARTS, ACCESSORIES, OR FOR ANY INCONVENIENCE OR OTHER LOSS OR DAMAGE WHICH MIGHT BE CAUSED FROM ANY DEFECT IN A PRODUCT, ITS COMPONENT PARTS, ACCESSORIES, SERVICE REPAIR, OR FOR ANY OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES YOU MAY HAVE AS A RESULT OF ANY DEFECT IN A PRODUCT, ITS COMPONENT PARTS, ACCESSORIES, OR SERVICE REPAIR. SOME COUNTRIES/STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU TO THE EXTENT THAT IT IS DISALLOWED BY APPLICABLE LAW.
- IN NO EVENT WILLAND, OTHER WILLAND PARTIES AND WILLAND DEALERS' TOTAL AND AGGREGATE LIABILITY FOR ALL CLAIMS UNDER ANY AND ALL APPLICABLE LAW OR THEORY, JOINTLY OR SEVERALLY, ARISING OUT OF OR RELATED TO THE PURCHASE OF THE PRODUCT, USE OF THE PRODUCT, BREACH OF CONTRACT, TORTS (INCLUDING NEGLIGENCE) OR OTHERWISE, EXCEEDS THE DUTY TO REPAIR OR REPLACE ANY DEFECTIVE PRODUCT, FURTHER SUBJECT TO WILLAND'S SOLE AND EXCLUSIVE DISCRETION. IN NO EVENT SHALL BE WILLAND, OTHER WILLAND PARTIES AND WILLAND DEALERS BE LIABLE TO ANY PERSON FOR CONSEQUENTIAL, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, PUNITIVE OR ENHANCED.
- DAMAGED ARISING OUT OF, OR RELATING TO, AND/OR IN CONNECTION WITH THE PURCHASE OF THE PRODUCT, ANY BREACH OF THIS AGREEMENT OR MANUFACTURER'S DUTIES REGARDLESS OF (A) WHETHER SUCH DAMAGES WERE FORESEEABLE, (B) WHETHER OR NOT WILLAND OR OTHER WILLAND PARTIES WERE ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND (C) THE LEGAL OR EQUITABLE THEORY (CONTRACT, TORT OR OTHERWISE) UPON WHICH THE CLAIM IS BASED UNLESS SUCH LIMITATIONS AND EXCLUSIONS ARE PROHIBITED BY APPLICABLE LAW. THE FOREGOING LIMITATIONS OR EXCLUSIONS APPLY EVEN IF AN AGGRIEVED CUSTOMER OR ANY OTHER PERSON'S (WHO MIGHT HAVE RIGHT OR CLAIM UNDER THIS AGREEMENT BY OPERATION OF LAW OR EQUITY) REMEDIES UNDER THIS AGREEMENT FAIL THEIR ESSENTIAL PURPOSE. IN THE EVENT SOME COUNTRIES/STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF CERTAIN OR ALL OF THE FOREGOING DAMAGES, SO TO THE EXTENT THAT SUCH LIMITATIONS OR EXCLUSIONS ARE NOT ALLOWED BY LAW, THEY MAY NOT APPLY TO YOU. SOME COUNTRIES/STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO TO THE EXTENT THAT SUCH LIMITATIONS OR EXCLUSIONS ARE NOT ALLOWED BY LAW, THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.
- To the extent permitted by applicable law, WILLAND PARTIES hereby DISCLAIM any liability and thereby shall not be responsible for any damages, including but not limited to death, bodily injury, or damages to property, arising out of or related to any conduct (including misconduct), action, inaction, act (including failure to act), omission or negligence by any authorized or unauthorized dealer, distributor, wholesaler, retailer, service provider or third party that involves into the distribution of Product or the services thereto. To the extent permitted by applicable law, the explicit representations and warranties, if any, provided herein, shall be the only warranties and representations made by WILLAND PARTIES to YOU, any consumer, and/or end-user. WILLAND PARTIES shall not be responsible for any other warranties and/or representations that may be given and/or provided by another person unless WILLAND Parties have in a written form explicitly authorized such additional warranty and/or representation to be given to consumer or end-user.

Claims, Dispute Resolution and Arbitration

- THE CLAUSES CONTAINED HEREIN ARE LEGALLY BINDING BETWEEN YOU (EITHER AN INDIVIDUAL OR ENTITY), AND WILLAND, ITS AFFILIATES, WILLAND PARTIES, AND WILLAND DEALERS. THE CLAUSES CONTAINED HEREIN MAY AFFECT YOUR RIGHTS, AND IT IS YOUR RESPONSIBILITY TO READ THE FOLLOWING SECTIONS.
- YOU CAN OPT OUT OF THE AGREEMENT WITHIN 30 CALENDAR DAYS OF THE FIRST CONSUMER PURCHASE BY EMAILING OPTOUT@SEGWAY.COM AND PROVIDING.
- THE APPLICABLE INFORMATION. FOR MORE DETAILS, PLEASE SEE SECTION 6.3.

Binding Arbitration

- Willand Parties, Willand Dealers, and you agree that any dispute, controversy, or claim arising out of, related to, or in connection with this Agreement, the limited warranty, the sale, condition, or performance of the Product, whether based in contract, tort, fraud, misrepresentation or any other legal theory at law or in equity, including but not limited to any claims for death, injury or property damages, shall be submitted to binding arbitration upon the request of either party upon the service of that request on the other party.
- The arbitration shall be conducted by the American Arbitration Association (AAA) according to its Commercial Arbitration Rules and the Supplementary Procedures for Consumer-Related Disputes (collectively "AAA Rules"). The AAA Rules are available online at adr.org or by calling the AAA at 1-800-778-7879. The arbitration shall be conducted before a single arbitrator, whose award may not exceed, in form or amount, the relief allowed by the "Liability Disclaimer and Limitation" clause herein subject to the applicable law. The arbitration tribunal shall have the power to rule on any challenge to its jurisdiction or to the validity or enforceability of any portion of the Agreement to arbitrate. Any decision of the arbitrator shall be final and may be entered into any judgment in any court of competent jurisdiction. You waive the right to have your claim heard in a court of law and by a jury.
- You waive the right to participate in class actions arising from or relating to all claims and disputes with Willand Parties and/or Willand Dealers. You agree to arbitrate solely on an individual basis and that this Agreement does not permit class arbitration or any claims brought as a plaintiff or class member in any class or representative arbitration proceeding. The arbitral tribunal may not consolidate more than one person's claims and may not otherwise preside over any form of a representative or class proceeding. If the prohibition on class arbitration is deemed invalid or unenforceable, then the remaining portions of the arbitration Agreement will remain in force.

Section 6 "Claims and Dispute Resolution" clause shall survive upon termination or expiration of this Agreement and/or limited warranty or if this Agreement and/or the limited warranty is held as void, avoidable, invalid, or unenforceable, either in whole or part, by a competent adjudication institution with actual authority and jurisdiction over this matter.

- Willand Parties and Willand Dealer require, and you hereby agree that you shall arbitrate your claims against Willand Parties and/or Willand Dealers according to the arbitration described above before you exercise your rights according to the title of the Magnuson-Moss Warranty Act. Title I of the Magnuson-Moss Warranty Act does not require you to pursue rights and remedies available to you that are not provided by Title I of the Magnuson-Moss Warranty Act.

Small Claim

For any arbitration in which your total claims, exclusive of attorney fees and expert witness fees, is \$5,000.00 or

less ("Small Claim"), the arbitrator may if you prevail, award your reasonable attorney fees, expert witness fees, and costs as part of any award on the condition of the arbitrator's actual and affirmative finding that the claim is non-frivolous. In a Small Claim case, you are required to pay no more than half of the total administrative, facility, and arbitrator fees, or \$50.00 of such fees, whichever is less, and Willand Parties shall pay the remainder of such fees. In a Small Claim case, Willand Parties shall not recover any attorney fees provided that your claim is non-frivolous. Administrative, facility, and arbitrator fees for arbitrations in which your total claimed damages, exclusive of attorney fees and expert witness fees, exceed \$5,000.00 ("Large Claim"), shall be determined according to AAA Rules. In a Large Claim case, the arbitrator may grant to the prevailing party or apportion among the parties reasonable attorney fees, expert witness fees, and costs. The arbitrator shall be entitled to award declaratory or injunctive relief upon request by any party.

Opt-Out

YOU MAY OPT OUT OF THIS DISPUTE RESOLUTION PROCEDURE BY PROVIDING NOTICE TO WILLAND PARTIES NO LATER THAN THIRTY (30) CALENDAR DAYS AFTER THE DATE OF THE FIRST CONSUMER PURCHASER'S PURCHASE OF THE PRODUCT. TO OPT OUT, YOU MUST SEND NOTICE BY EMAIL TO WILLAND AT OPTOUT@SEGWAY.COM, WITH THE SUBJECT LINE: "ARBITRATION OPT-OUT." THE OPT-OUT NOTICE BY E-MAIL MUST INCLUDE (A) YOUR NAME, EMAIL ADDRESS, MAILING ADDRESS, AND PHONE NUMBER; (B) THE DATE ON WHICH THE PRODUCT WAS PURCHASED; (C) THE PRODUCT MODEL NAME OR MODEL NUMBER; AND (D) THE SERIAL NUMBER. ALTERNATIVELY, YOU MAY OPT OUT BY SENDING AN ELECTION TO OPT-OUT LETTER TO WILLAND AT ROOM 203, A1 BLDG. ZHONGGUANCUN DONGSHENG TECHNOLOGY PARK (NORTHERN TERRITORY), NO. 66, XIXIAOKOU RD, HAIDIAN DIST., BEIJING, CHINA. WITHIN THIRTY (30) CALENDAR DAYS FROM THE DATE OF THE FIRST END USER'S PURCHASE OF THE PRODUCT FROM WILLAND DEALER. THE OPT-OUT LETTER SHALL CONTAIN THE FOLLOWING INFORMATION: (A) YOUR NAME, EMAIL ADDRESS, MAILING ADDRESS, AND PHONE NUMBER; (B) THE DATE ON WHICH THE PRODUCT WAS PURCHASED; (C) THE PRODUCT MODEL NAME OR MODEL NUMBER; (D) THE SERIAL NUMBER; AND (E) AN STATEMENT AS FOLLOWS: THE ABOVE CONSUMER ELECTS TO OPT-OUT THE DISPUTE RESOLUTION PROCEDURE AS PROVIDED BY THIS LIMITED WARRANTY, THESE ARE THE ONLY TWO EFFECTIVE WAYS TO OPT-OUT THIS DISPUTE RESOLUTION PROCEDURE. ELECTION TO OPT OUT OF THIS DISPUTE RESOLUTION PROCEDURE WILL NOT AFFECT THE COVERAGE OF THE LIMITED WARRANTY IN ANY WAY, AND YOU WILL CONTINUE TO ENJOY THE BENEFITS OF THE LIMITED WARRANTY.

Federal Arbitration Act

The Federal Arbitration Act governs this arbitration clause. This Agreement evidences a transaction in interstate commerce, and thus the Federal Arbitration Act governs its interpretation and enforcement.

Procedure

- The Federal Arbitration Act governs this arbitration clause. This Agreement evidences a transaction in interstate commerce, and thus the Federal Arbitration Act governs its interpretation and enforcement.

The following is a description of the arbitration process:

- **A.** Mail a Notice of Dispute to Willand. Before initiating an arbitration against Willand Parties and/or Willand Dealers, you must first notify Willand Parties and/or Willand Dealers of your dispute in good faith. Please include your contact information, your concerns, the relief you intend to seek from Willand Parties and/or Willand Dealers, and any information you believe would help resolve the dispute. Willand Parties and/or Willand Dealers will review your Notice of Dispute to determine whether Willand
- Parties and/or Willand Dealers may settle it with you to avoid arbitration. The notice should be sent by certain

mail to.

- **Attention:** Disputes, WILLAND, Room 203, A1 Bldg. Zhongguancun Dongsheng Technology Park (Northern Territory), No. 66, Xixiaokou Rd, Haidian Dist., Beijing, China. Please keep a copy of your notice for your records.
- **B. Wait 30 Days.** Willand Parties and/or Willand Dealers will review your Notice of Dispute within thirty (30) days of Willand's receipt of your Notice of Dispute. If you do not hear from Willand within thirty (30) days of its receipt of your Notice of Dispute, you may proceed with filing an arbitration claim against Willand Parties and/or Willand Dealers. Should Willand provide you a written settlement offer, please keep this settlement offer because Willand Parties and/or Willand Dealers and you will be required to show this settlement offer to the arbitrator. Notwithstanding the foregoing, such offer, if any, shall not be shown to the arbitrator until after the arbitrator's determination on the merits of your claim.
- **C. Complete a Demand for Arbitration.** You can initiate arbitration by completing a Demand for Arbitration that includes a basic statement of the (i) names addresses and telephone numbers of the parties involved; (ii) your description of the dispute; and (iii) your short statement detailing why you are entitled to relief.
- **D. Send Willand Parties and/or Willand Dealers Your Demand for Arbitration.** You can send Willand Parties and/or Willand Dealers your Demand for Arbitration at the following address: Attention: Disputes, WILLAND, Room 203, A1 Bldg. Zhongguancun Dongsheng Technology Park (Northern Territory), No. 66, Xixiaokou Rd, Haidian Dist., Beijing, China. Please keep a copy of your notice for your records.
- **E. Send AAA Two (2) Copies of Your Demand for Arbitration.** The Demand for Arbitration includes the address to which you are to send two (2) copies of your Demand for Arbitration. This address is AAA Case Filing Services at 1101 Laurel Oak Road, Suite 100, Voorhees, NJ 08043, subject to amendment and/or update by AAA. You should also include a copy of this warranty policy and the appropriate filing fee. Willand Parties will reimburse you for this filing fee. If you cannot afford to pay the filing fee, please contact Willand, and Willand will pay the filing fee for you if your claims seek a remedy of less than \$75,000. AAA has an online filing option that you can find on its website: www.adr.org.
- **F. AAA Appointment of Arbitrator.** If no claim in the arbitration exceeds \$75,000, the AAA will appoint an arbitrator and notify you and Willand Parties and/or Willand Dealers of the arbitrator's name and qualification. The AAA requires all arbitrators to check for any past or present relationships with the parties, potential witnesses, and the parties' attorneys. If the arbitrator has any such relationship, the AAA will inform Willand Parties and you. If either you or Willand Parties object to the AAA's choice of arbitrator, we'll have seven (7) days to inform the AAA.
- **G. Choose the Hearing You Would Like.** Unless you and Willand Parties agree to have any arbitration hearings somewhere else, the arbitration will take place in the county (or parish) in which you purchase the Product. If your claim is for \$10,000 or less, you may choose to have the hearing conducted by telephone or in person. Alternatively, you may choose to proceed to conduct the entire arbitration through written correspondence with the arbitrator that doesn't include an interactive hearing. Once the AAA has commenced the arbitration, you have ten (10) days to inform the AAA of your choice of hearing. If you don't make a choice, the AAA will conduct the arbitration by written correspondence without an interactive hearing. If your claim exceeds \$10,000, the right to a hearing will be determined by the AAA Rules. Those rules currently provide for an in-person hearing if your claim exceeds \$10,000, but you and Willand Parties may agree whether that hearing is in person or by telephone or whether to proceed with written correspondence.
- **H. Arbitrator's Decision.** Within fourteen (14) days from the conclusion of the in-person or telephone hearing, or from the submission of all written evidence to the arbitrator if you have elected to conduct the arbitration through written correspondence, the arbitrator will render a written decision. That decision will include the

essential findings and conclusions upon which the arbitrator based his or her award. Willand Parties will immediately respond to the arbitrator notifying the arbitrator whether, and to what extent, Willand Parties will abide by the decision, perform the obligations it has agreed to do. Any decision by the arbitrator may be utilized by any party for any reason.

- The parties agree to keep strictly confidential any conduct, communication, and information disclosed and/or communicated to the other party under Section 6 (Claims, Dispute Resolution and Mandatory arbitration), including but not limited to the existence of dispute resolution, mediation (if the parties agree to conduct mediation), settlement, arbitration, arbitral proceedings, submissions made by the parties and the decisions made by arbitral tribunal, including its awards to the extent not already in the public domain, except in judicial proceedings related to the award or where required by applicable law.

Intended third Party Beneficiary

- (a) If a natural person receives a Product that is new as a gift from its original purchaser and this recipient does not become a party to this Agreement, this recipient shall be deemed as an intended third-party beneficiary to this Agreement. (b) If (i) a natural person is in the family or household of a purchaser of Product, (ii) it is reasonable to expect that such person may use, consume, or be affected by the Product, and (iii) this person is not a party to this Agreement, this person shall be deemed as an intended third-party beneficiary to this Agreement.

Statute of Limitation

- The parties agree that any dispute, controversy, or claim arising out of, related to, or in connection with this Agreement, the limited warranty, the sale, condition, or performance of the Product, whether based in contract, tort, fraud, misrepresentation or any other legal theory at law or in equity, including but not limited to any claims for death, injury or property damages, must be commenced within one year after the cause of action has occurred.

Severability

- If any term, clause, or provision of this Agreement is invalid, illegal, or unenforceable in any jurisdiction, such invalidity, illegality, or unenforceability shall not affect any other term, clause or provision of this Agreement or invalidate or render unenforceable such term, clause or provision in any other jurisdiction. Upon a determination that any term, clause, or provision is invalid, illegal, or unenforceable, the parties shall negotiate in good faith, and if negotiation fails, the arbitral tribunal may modify this
- Agreement to give effect to the original intent of the parties as closely as possible so that the transactions contemplated hereby be consummated as originally contemplated to the greatest extent possible.

Language

- This Agreement may be translated into different languages. In the event of a conflict, the English version shall prevail and control.

Certifications

The battery complies with UN/DOT 38.3

Federal Communications Commission (FCC) Compliance Statement for USA

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference,
2. this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, according to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used under the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 7.87 in (20 cm) between the radiator and your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Industry Canada (IC) Compliance Statement for Canada

This device contains license-exempt transmitter(s) that comply with Innovation, Science, and Economic Development Canada's license-exempt RSS(s).

Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

- This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
- This equipment should be installed and operated with a minimum distance of 7.87 in (20 cm) between the radiator and your body.
- Willand is not responsible for any changes or modifications not expressly approved by Willand. Such modifications could void the user's authority to operate the equipment.
- **Model:** H800N-VF, H1500N-VF, H3000N-VF
- **FCC ID:** 2BAXN-MR0001
- **IC:** 30433-MR0001
- **Model:** H25D2E
- **FCC ID:** 2BAXN-MR0002
- **IC:** 30433-MR0002
- **Contains** FCC ID: XMR201909EC25AFX IC:10224A-2019EC25AFX

Contact Us

- **Manufacturer:** Willand (Beijing) Technology Co., LTD.
 - **Address:** Room 203, A1 Bldg. Zhongguancun Dongsheng Technology Park (Northern Territory), No. 66, Xixiaokou Rd, Haidian Dist.,
 - **Beijing,** China.
 - **Contact** us if you experience issues relating to the operation, maintenance, and safety, or errors/faults with your mower.
 - **Technical** Support Email: support-navimow@rlm.segway.com
 - **Website:** navimow.segway.com
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Documents / Resources



[SEGWAY H25D2E Robotic Mower \[pdf\] User Manual](#)
H25D2E Robotic Mower, H25D2E, Robotic Mower, Mower

References

-  [American Arbitration Association | ADR.org](https://www.adr.org/)
-  [Navimow](https://www.navimow.com/)
-  [American Arbitration Association | ADR.org](https://www.adr.org/)
- [User Manual](#)