



Secure Controls SSR 302 (Dual Channel On/Off Power switch) MAX10Z-382 Manual

[Home](#) » [Secure Controls](#) » Secure Controls SSR 302 (Dual Channel On/Off Power switch) MAX10Z-382 Manual



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Contents

- 1 Secure Controls (UK)
- 2 SSR 302 (Dual Channel On/Off Power switch)
 - 2.1 SKU: MAX10Z-382
 - 2.2 Quickstart
 - 2.3 Important safety information
 - 2.4 What is Z-Wave?
 - 2.5 Product Description
 - 2.6 Prepare for Installation / Reset
 - 2.6.1 Reset to factory default
 - 2.6.2 Safety Warning for Mains Powered Devices
 - 2.7 Inclusion/Exclusion
 - 2.7.1 Inclusion
 - 2.7.2 Exclusion
 - 2.8 Quick trouble shooting
 - 2.9 Association – one device controls an other device
 - 2.9.1 Association Groups:
 - 2.10 Technical Data
 - 2.11 Explanation of Z-Wave specific terms
 - 2.12 Related Posts

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Secure Controls (UK)

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SSR 302 (Dual Channel On/Off Power switch)

SKU: MAX10Z-382



Quickstart

This is a

On/Off Power Switch

for

CEPT (Europe).

To run this device please connect it to your mains power supply.

To add this device to your network execute the following action:

STEP 1: Ensure the LED is flashing RED on the SSR 302, if not follow the Exclusion steps first. STEP 2: Put the 3rd party controller into inclusion mode. STEP 3: Press and hold both white buttons on the SSR 302 until the LED starts flashing green. The SSR 302 has been added onto the network and the LED will go solid amber. NOTE: If the LED does not go solid amber then the add process has been unsuccessful.

Please refer to the

[Manufacturers Manual](#) for more information.

Important safety information

Please read this manual carefully. Failure to follow the recommendations in this manual may be dangerous or may violate the law.

The manufacturer, importer, distributor and seller shall not be liable for any loss or damage resulting from failure to comply with the instructions in this manual or any other material.

Use this equipment only for its intended purpose. Follow the disposal instructions.

Do not dispose of electronic equipment or batteries in a fire or near open heat sources.

What is Z-Wave?

Z-Wave is the international wireless protocol for communication in the Smart Home. This device is suited for use in the region mentioned in the Quickstart section.

Z-Wave ensures a reliable communication by reconfirming every message (**two-way communication**) and every mains powered node can act as a repeater for other nodes (**meshed network**) in case the receiver is not in direct wireless range of the transmitter.



This device and every other certified Z-Wave device can be **used together with any other certified Z-Wave device regardless of brand and origin** as long as both are suited for the same frequency range.

If a device supports **secure communication** it will communicate with other devices secure as long as this device provides the same or a higher level of security. Otherwise it will automatically turn into a lower level of security to maintain backward compatibility.

For more information about Z-Wave technology, devices, white papers etc. please refer to www.z-wave.info.

Product Description

The SSR 302 is a 2-channel relay/switch, it forms part of central heating and hot water control system, it can be operated by any third party controllers/Thermostat using Binary Switch CC commands. SSR 302 will act as a repeater once added into the Z-Wave network, providing an alternative communication route for units which otherwise would not be within communication distance of each other. SSR 302 has a fail-safe mode where by the relay is turned OFF if another 'Thermostat Mode SET' command has not been received within 60 minutes.

Prepare for Installation / Reset

Please read the user manual before installing the product.

In order to include (add) a Z-Wave device to a network it **must be in factory default state**. Please make sure to reset the device into factory default. You can do this by performing an Exclusion operation as described below in the manual. Every Z-Wave controller is able to perform this operation however it is recommended to use the primary controller of the previous network to make sure the very device is excluded properly from this network.

Reset to factory default

This device also allows to be reset without any involvement of a Z-Wave controller. This procedure should only be used when the primary controller is inoperable.

"Please use this procedure only when the primary controller is missing or otherwise inoperable." Follow Exclusion steps.

Safety Warning for Mains Powered Devices

ATTENTION: only authorized technicians under consideration of the country-specific installation guidelines/norms may do works with mains power. Prior to the assembly of the product, the voltage network has to be switched off and ensured against re-switching.

Inclusion/Exclusion

On factory default the device does not belong to any Z-Wave network. The device needs to be **added to an existing wireless network** to communicate with the devices of this network. This process is called **Inclusion**.

Devices can also be removed from a network. This process is called **Exclusion**.

Both processes are initiated by the primary controller of the Z-Wave network. This controller is turned into exclusion respective inclusion mode. Inclusion and Exclusion is then performed doing a special manual action right on the device.

Inclusion

STEP 1: Ensure the LED is flashing RED on the SSR 302, if not follow the Exclusion steps first. STEP 2: Put the 3rd party controller into inclusion mode. STEP 3: Press and hold both white buttons on the SSR 302 until the LED starts flashing green. The SSR 302 has been added onto the network and the LED will go solid amber. NOTE: If the LED does not go solid amber then the add process has been unsuccessful.

Exclusion

STEP 1: Put the 3rd party controller into exclusion mode. STEP 2: Press and hold the two white buttons on the SSR 302. The SSR 302 has been removed from the network when the LED starts flashing red. NOTE: If the LED does not flash red then the remove process has been unsuccessful.

Quick trouble shooting

Here are a few hints for network installation if things dont work as expected.

1. Make sure a device is in factory reset state before including. In doubt exclude before include.
2. If inclusion still fails, check if both devices use the same frequency.
3. Remove all dead devices from associations. Otherwise you will see severe delays.
4. Never use sleeping battery devices without a central controller.
5. Dont poll FLIRS devices.
6. Make sure to have enough mains powered device to benefit from the meshing

Association – one device controls an other device

Z-Wave devices control other Z-Wave devices. The relationship between one device controlling another device is called association. In order to control a different device, the controlling device needs to maintain a list of devices that will receive controlling commands. These lists are called association groups and they are always related to certain events (e.g. button pressed, sensor triggers, ...). In case the event happens all devices stored in the respective association group will receive the same wireless command wireless command, typically a 'Basic Set' Command.

Association Groups:

Group NumberMaximum NodesDescription

1	4	Z-Wave Plus Lifeline, SSR 302 will send unsolicited 'Binary Switch Report'to lifeline group whenever its relay status change.
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Technical Data

Hardware Platform	ZM5202
Device Type	On/Off Power Switch
Network Operation	Always On Slave
Firmware Version	HW: 1 FW: 2.1
Z-Wave Version	6.51.06
Certification ID	ZC10-16075133
Z-Wave Product Id	0x0059.0x0003.0x0006
Electric Load Type	Inductive (e.g. Motor)
Neutral Wire Required	ok
Color	White
Loads Controlled	2
IP (Ingress Protection) Rated	ok
Frequency	XXfrequency
Maximum transmission power	XXantenna

Explanation of Z-Wave specific terms

- **Controller** — is a Z-Wave device with capabilities to manage the network.
Controllers are typically Gateways, Remote Controls or battery operated wall controllers.
- **Slave** — is a Z-Wave device without capabilities to manage the network.
Slaves can be sensors, actuators and even remote controls.
- **Primary Controller** — is the central organizer of the network. It must be a controller. There can be only one primary controller in a Z-Wave network.
- **Inclusion** — is the process of adding new Z-Wave devices into a network.
- **Exclusion** — is the process of removing Z-Wave devices from the network.
- **Association** — is a control relationship between a controlling device and a controlled device.
- **Wakeup Notification** — is a special wireless message issued by a Z-Wave device to announces that is able to communicate.
- **Node Information Frame** — is a special wireless message issued by a Z-Wave device to announce its capabilities and functions.