



# Seagate STKC5000401 One Touch External Hard Drive User Manual

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**Seagate STKC5000401 One Touch External Hard Drive**



### **Box Content**

- Seagate One Touch HDD
- USB 3.0 cable (Micro-B to USB-A)
- Quick start guide

### **Minimum system requirements**

#### **Ports**

Use the included cable to connect your Seagate device to a computer with a USB Type A port. This device supports connections to computer ports that are USB 3.0 and higher.

#### **Operating system**

Go to Operating System Requirements for Seagate Hardware & Software.

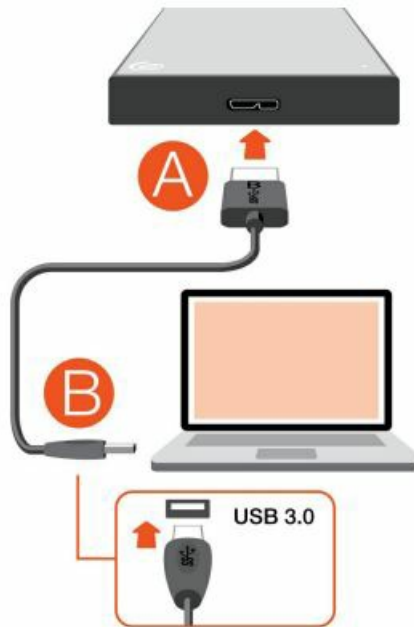
#### **Minimum free disk space**

600MB recommended.

### **Getting Started**

#### **Connect the USB cable**

Use the Micro-B to USB-A cable to connect One Touch to a computer's USB-A port.



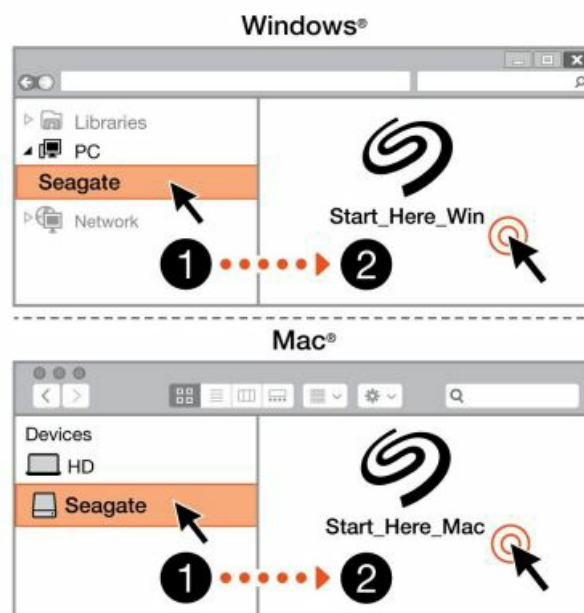
**Note:** You can connect your Seagate device to a USB-C port on your computer. The USB-C port must support USB 3.0 or higher. A USB micro-B to USB-C cable is not included with this device.

## Set up One Touch

The setup process lets you:

- **Register Seagate One Touch:** Get the most from your drive with easy access to information and support.
- **Install Toolkit:** Set up backup plans and more.

Start here



Using a file manager such as Finder or File Explorer, open One Touch and launch Start Here Win or Start Here Mac.

## Register your device

**Register**

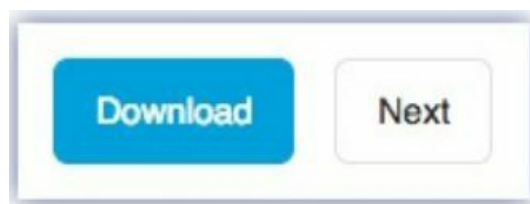
I have read and agree to...

☒ Terms and Conditions  
☒ Privacy Statement  
☒ Optional Offers

**Register**

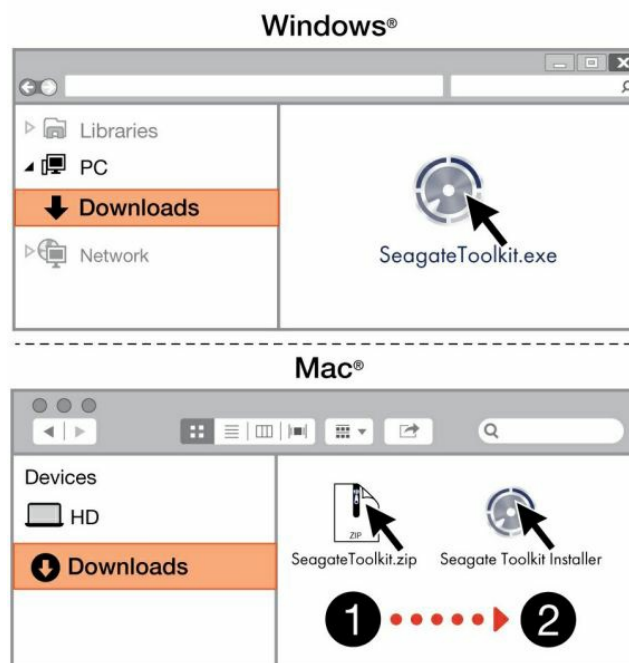
Enter your information and click Register.

## Download Toolkit





Click the Download button.

## Install Toolkit



Using a file manager such as Finder or File Explorer, go to the folder where you receive downloads.

- 
 Click on the SeagateToolkit.exe file to launch the application.
- 
 Open the SeagateToolkit.zip file. Click on the Seagate Toolkit Installer to launch the application.

**Note:** Your computer must be connected to the internet to install to and update Toolkit.

## Use Toolkit to Set Up Backups and More

Toolkit provides useful tools that let you easily create and manage mirror folders, backup plans, and more.

### Start a backup plan (Windows only)

Create a plan customized for the content, storage device, and schedule of your choosing.

- [Click here for details on setting up a backup plan.](#)

### Create a mirror folder

Create a Mirror folder on your PC or Mac that is synced to your storage device. Whenever you add, edit, or delete files in one folder, Toolkit automatically updates the other folder with your changes.

- [Click here for details on creating a mirror folder.](#)

## Optional Formatting and Partitioning

Your device is preformatted exFAT (Extended File Allocation Table) for compatibility with both Mac and Windows computers.

### Choosing a file system format

When choosing a file system format, consider whether compatibility or performance is more important in your everyday use of the drive.

- **Compatibility**—You need a cross-platform format because you connect your drive to both PCs and Macs.
- **Performance**—You connect your drive with only one type of computer, so you can optimize file copy performance by formatting the drive in the native file system for your computer operating system.

### Compatibility with both Windows and Macs

exFAT is a lightweight file system compatible with all versions of Windows and modern versions of macOS. If you use your drive with both PCs and Macs, format your drive in exFAT. While exFAT offers cross-platform access to both computers, keep in mind the following:

- exFAT is not compatible or recommended for built-in backup utilities such as File History (Windows) and Time Machine (macOS). If you want to use one of these backup utilities, you should format the drive in the native file system for the computer running the utility.
- exFAT is not a journaled file system, which means it can be more susceptible to data corruption when errors occur or the drive is not disconnected properly from the computer.

### Optimized performance for Windows

NTFS (New Technology File System) is a proprietary journaling file system for Windows. macOS can read NTFS volumes, but it can't natively write to them. This means your Mac can copy files from an NTFS formatted drive, but it can't add files to or remove files from the drive. If you need more versatility than this one-way transfer with Macs, consider exFAT.

### Optimized performance for macOS

Apple offers two proprietary file systems. Mac OS Extended (also known as Hierarchical File System Plus or HFS+) is an Apple file system used since 1998 for mechanical and hybrid internal drives. macOS Sierra (version 10.12) and earlier use HFS+ by default. APFS (Apple File System) is an Apple file system optimized for solid-state drives (SSDs) and flash-based storage systems, though it also works with hard disk drives (HDDs). It was first introduced with the release of macOS High Sierra (version 10.13). APFS can only be read by Macs running High Sierra or later.

When choosing between Apple file systems, consider the following:

- Windows cannot natively read or write to APFS or HFS+ volumes. If you need cross-platform compatibility, you should format the drive in exFAT.
- If you intend to use your drive with Time Machine:
  - The default format for macOS Big Sur (version 11) and later is APFS.
  - The default format for macOS Catalina (version 10.15) and earlier is HFS+.
- If you intend to use your drive to move files between Macs running older OS versions, consider formatting your drive in HFS+ rather than APFS.
- macOS file systems and Android: Formatting your drive for macOS may not be supported with connections to Android mobile devices.

### **Learn more**

For additional considerations when choosing a file system format, see [File System Format Comparisons](#).

### **Formatting instructions**

For instructions on formatting your drive, see [How to format your drive](#).

### **Safely Remove Device From Your Computer**

Always eject a storage drive from your computer before physically disconnecting it. Your computer must perform filing and housekeeping operations on the drive before it is removed. Therefore, if you unplug the drive without using the operating system's software, your files can become corrupt or damaged.

### **Windows**

#### **Use the Safely Remove tool to eject a device.**

1. Click the Safely Remove Hardware icon in your Windows System Tray to view the devices you can eject.
2. If you don't see the Safely Remove Hardware icon, click the Show hidden icons arrow in the system tray to display all icons in the notification area.
3. In the list of devices, choose the device you want to eject. Windows displays a notification when it is safe to remove the device.
4. Disconnect the device from the computer.

### **Mac**

There are several ways you can eject your device from a Mac. See below for two options.

#### **Eject via Finder window**

1. Open a Finder window.

2. On the sidebar, go to Devices and locate the drive you want to eject. Click the eject symbol to the right of the drive name.
3. Once the device disappears from the sidebar or, the Finder window closes, you can disconnect the interface cable from your Mac.

## Eject via Desktop

1. Select the desktop icon for your device and drag it to Trash.
2. When the device icon is no longer visible on your desktop, you can physically disconnect the device from your Mac.

## Regulatory Compliance

- **Product Name:** Seagate One Touch
- **Regulatory Model Numbers:** SRD0VN2, SRD0VN3

## China RoHS

China RoHS 2 refers to the Ministry of Industry and Information Technology Order No. 32, effective July 1, 2016, titled Management Methods for the Restriction of the Use of Hazardous Substances in Electrical and Electronic Products. To comply with China RoHS 2, we determined this product's Environmental Protection Use Period (EPUP) to be 20 years in accordance with the Marking for the Restricted Use of Hazardous Substances in Electronic and Electrical Products, SJT 11364-2014.

## Taiwan RoHS

Taiwan RoHS refers to the Taiwan Bureau of Standards, Metrology and Inspection's (BSMI's) requirements in standard CNS 15663, Guidance to reduction of the restricted chemical substances in electrical and electronic equipment. Beginning on January 1, 2018, Seagate products must comply with the "Marking of presence" requirements in Section 5 of CNS 15663. This product is Taiwan RoHS compliant. The following table meets the Section 5 "Marking of presence" requirements.

## FAQ's

Is the hard drive connected to a Hi-Speed USB 2.0 port on your computer or hub?

If your hard drive is connected to a Hi-Speed 2.0 port or hub, the inferior performance is normal. Seagate One Touch's performance will improve when it is connected to a SuperSpeed USB 3.0 port. Otherwise, the device operates at slower USB transfer rates.

Are there other USB devices connected to the same port or hub?

Disconnect other USB devices and see if the hard drive's performance improves.

My computer has smaller, USB-C ports. How do I connect the drive to my computer?

A USB-C cable is not included with this drive. You have two options: 1) Use a cable with a USB micro-B end

and a USB-C end. This cable must support USB 3.0 and higher. 2) Use an adapter with a female USB Type A port and a male USB-C end.

Can I use my hard drive with a USB hub?

Yes, the hard drive can be connected to a USB hub. If you use a hub and encounter detection problems, slower than normal transfer rates, random disconnection from your computer or other unusual issues, try connecting the hard drive directly to the computer's USB port.

Can I use my hard drive with a longer cable?

Yes, provided it is a cable that meets USB standards. However, Seagate recommends using the cable shipped with your hard drive for the best results. If you use a longer cable and experience problems with detection, transfer rates, or disconnection, use the original cable included with your hard drive.

What is the Seagate STKC5000401 One Touch External Hard Drive?

The Seagate STKC5000401 One Touch is an external hard drive designed for convenient and secure data storage, backup, and sharing.

Is the One Touch External Hard Drive compatible with both Windows and macOS?

Yes, the One Touch External Hard Drive is compatible with both Windows and macOS operating systems.

Does the One Touch External Hard Drive support USB 3.0 connectivity?

Yes, the One Touch External Hard Drive features USB 3.0 connectivity for faster data transfer speeds.

Can I use the One Touch External Hard Drive for automatic backup?

Yes, the One Touch External Hard Drive includes software that enables automatic backups to help protect your important data.

Is the One Touch External Hard Drive powered by the computer or an external power source?

The One Touch External Hard Drive is powered through the USB connection to your computer, eliminating the need for an external power source.

Can I password-protect my files on the One Touch External Hard Drive?

Yes, you can set up password protection for specific files or folders on the One Touch External Hard Drive using encryption software.



**References:** [Seagate STKC5000401 One Touch External Hard Drive – Device.report](#)

Manuals+.