

# Seagate Expansion STEA1000400 1TB External Hard Drive User Guide

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Seagate Expansion STEA1000400 1TB External Hard Drive



#### **WWW.SEAGATE.COM**

• To maximize performance, connect your drive to a USB 3.0 port. Also compatible with USB 2.0.

**Note:** To protect your data, always follow the safe removal procedures for your operating system when disconnecting your product.

- For customer support, visit <u>www.seagate.com/support/</u>.
- To review the details of your drive's warranty, open the Seagate Retail Limited Warranty Statement on your
  drive or go to <a href="https://www.seagate.com/retailwarranty">www.seagate.com/retailwarranty</a>. To request warranty service, get information regarding
  customer support within your jurisdiction, or obtain information regarding the location of authorized Seagate
  service centers go to <a href="https://www.seagate.com">www.seagate.com</a>.

## FCC DECLARATION OF CONFORMANCE

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

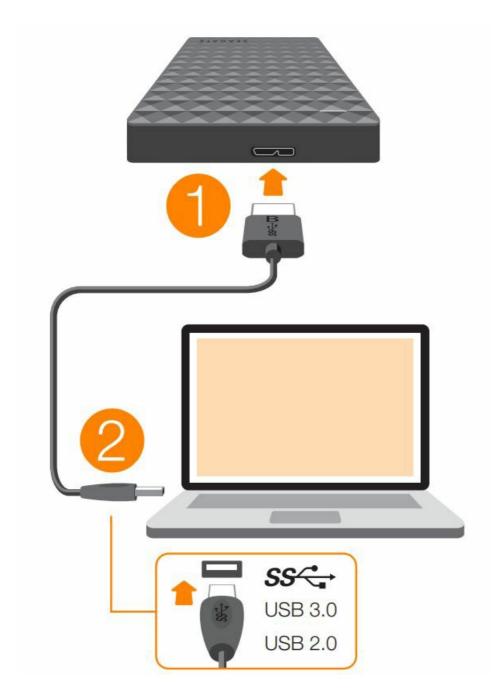
#### **CLASS B**

This equipment has been tested and found to comply with the limits for a Class B digital device, under Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used by the instructions, may cause harmful interference to radio communications. However, there is

no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio

or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help. CAUTION: Any changes or modifications made to this equipment may void the user's authority to operate this equipment.



## **Seagate Limited Warranty**

## **What Does This Limited Warranty Cover?**

This limited warranty covers any defects in material or workmanship in the new Seagate product accompanied by this limited warranty statement. Only consumers purchasing this product from an authorized Seagate retailer or

reseller may obtain coverage under this limited warranty.

## **How Long Does The Coverage Last?**

The warranty period for your product is the length of time indicated as part of your product packaging. Please see your product box or quick start guide for the applicable warranty period for your product. You also may go to Warranty Validation to obtain the length of your warranty period and to determine whether there are any usage-based limitations. If you purchased the product in a European Economic Area Member State, you will receive the longer of your applicable product warranty period or two (2) years. The warranty period for all components other than the main product is ninety (90) days from the documented date of your purchase or two (2) years if purchased in a European Economic Area Member State.

#### **What Does This Limited Warranty Not Cover?**

This limited warranty does not cover any problem that is caused by (a) commercial use, accident, abuse, neglect, shock, electrostatic discharge, degaussing, heat or humidity beyond product specifications, improper installation, operation, maintenance or modification; or (b) any misuse contrary to the instructions in the user manual; or (c) lost passwords; or (d) malfunctions caused by other equipment. This limited warranty is void if a product is returned with removed, damaged or tampered labels or any alterations (including the unauthorized removal of any component or external cover). This limited warranty does not cover data loss – back-up the contents of your drive to a separate storage medium on a regular basis. Also, consequential damages; incidental damages; and costs related to data recovery, removal, and installation are not recoverable under this warranty.

#### What Do You Have To Do?

Seagate will not provide any warranty coverage unless your claim is in compliance with all terms of this limited warranty statement and you follow proper return procedure. To request warranty service, contact an authorized Seagate service center or refer to <a href="https://www.seagate.com">www.seagate.com</a> for more information regarding customer support within your jurisdiction. You also may obtain information regarding the location of authorized Seagate service centers and access the Seagate automated customer service directory by calling +1-800-SEAGATE. Callers outside the US can reach this service by dialing +1-405-324-4770. Once an authorized service center or Seagate determines that a repair or replacement is required, you will be prompted for your name, address, phone number, e-mail and product serial number and then issued a Return Order Number to use when returning product to Seagate. Product you return to Seagate must be properly packaged in its original packaging (or packaging providing the product with protection equivalent to the original packaging) and shipped, with the shipping charges prepaid via a shipping method that provides for tracking of your package, to the address provided when you received your Return Order Number. In addition to regular back-ups, if possible, back-up your data before returning a drive, because the product you send to Seagate or an authorized service provider will not be returned to you. Additional information on backing-up the contents of your drive can be found at <a href="https://www.seagate.com">www.seagate.com</a>.

## What Will Seagate Do?

If Seagate authorizes you to return your product to Seagate or an authorized service provider, Seagate will replace your product without charge with a functionally equivalent replacement product. Seagate may replace your product with a product that was previously used, repaired, and tested to meet Seagate specifications. Seagate will pay to ship the replacement product to you. By sending the product for replacement, you agree to transfer ownership of the original product to Seagate. Seagate will not return your original product to you. Data recovery is not covered under this limited warranty and is not part of the repair or exchange process. If you would like data recovery performed on your drive, it is available from Seagate as a separate service for an additional charge. Seagate warrants that repaired or replaced products are covered for the greater of either the remainder of the original product warranty or 90 days.

#### **How Does State Law Apply?**

The laws of the State of California, USA, govern this limited warranty. It gives you specific legal rights, and you

may also have other rights that vary from state to state. This limited warranty does not affect any additional rights you have under laws in your jurisdiction governing the sale of consumer goods, including, without limitation, national laws implementing EC Directive 99/44. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the limitations or exclusions in this limited warranty statement may not apply to you.

## Which Seagate Technology Companies Are Extending this Limited Warranty?

The Seagate company offering this limited warranty depends on where you purchased the product:

- US & Americas: Seagate Technology LLC, 10200 S. De Anza Blvd, Cupertino, CA 95014, USA
- Europe, Middle East, Africa: Seagate Technology International, Koolhovenlaan 1, 1119 NB Schiphol-Rijk, The Netherlands
- Asia Pacific: Seagate Singapore International Headquarters Pte. Ltd., 7000 Ang Mo Kio Avenue 5, Singapore 569877.

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#### **Contact Information**

#### **Seagate Technology LLC**

- 10200 S. De Anza Blvd. Cupertino, CA 95014 U.S.A.
- Model SRD0NF1
- PN: 100822933 10/17

#### **Seagate Singapore International**

Headquarters Pte. Ltd.

Koolhovenlaan 1 1119 NB Schiphol-Rijk The Netherlands

## **Frequently Asked Questions**

What is the recommended connection type for Seagate Expansion STEA1000400 external hard drive?

To maximize performance, connect your drive to a USB 3.0 port. It is also compatible with USB 2.0.

How should I disconnect the external hard drive to protect my data?

To protect your data, always follow the safe removal procedures for your operating system when disconnecting your product.

What does the Seagate Limited Warranty cover?

The limited warranty covers any defects in material or workmanship in the new Seagate product accompanied by this limited warranty statement. Only consumers purchasing Seagate Expansion STEA1000400 product from an authorized Seagate retailer or reseller may obtain coverage under this limited warranty.

How long does the warranty coverage last?

The warranty period for your product is the length of time indicated on your product packaging or in your quick start guide. If purchased in a European Economic Area Member State, you will receive the longer of your applicable product warranty period or two (2) years.

What is not covered by the limited warranty?

The limited warranty does not cover problems caused by commercial use, accidents, abuse, neglect, improper installation, operation, maintenance, modifications, lost passwords, or malfunctions caused by other equipment. Data loss, consequential damages, incidental damages, and costs related to data recovery, removal, and installation are not recoverable under this warranty.

What will Seagate do if my product needs warranty service?

If Seagate authorizes you to return your product, they will replace it with a functionally equivalent replacement product without charge. Seagate may replace your product with a product that was previously used, repaired, and tested to meet Seagate specifications.

How does state law apply to Seagate Expansion STEA1000400 limited warranty?

The laws of the State of California, USA, govern this limited warranty, but it may not affect any additional rights you have under laws in your jurisdiction governing the sale of consumer goods.

Is the Seagate Expansion STEA1000400 compatible with both Windows and Mac operating systems?

Yes, this external hard drive is compatible with both Windows and Mac systems. However, you may need to reformat it for Mac use.

What is the storage capacity of the Seagate Expansion STEA1000400 1TB External Hard Drive?

The Seagate Expansion STEA1000400 has a storage capacity of 1 terabyte (TB), which is approximately 1000 gigabytes (GB).

Can I use Seagate Expansion STEA1000400 external hard drive to back up my data?

Yes, you can use the Seagate Expansion STEA1000400 for data backup. It's a convenient way to store and protect your important files.

Is the Seagate Expansion STEA1000400 compatible with gaming consoles like Xbox or PlayStation for storing games and media?

Yes, it is often compatible with gaming consoles such as Xbox and PlayStation. You can use it to expand storage for games, media, and other content.

How do I reformat the Seagate Expansion STEA1000400 for Mac use if needed?

You can reformat the drive for Mac use using the macOS Disk Utility. Be aware that reformatting will erase all existing data on the drive, so make sure to back up your data before proceeding.

Download The PDF link: <u>Seagate Expansion STEA1000400 1TB External Hard Drive User Guide</u>

#### References

User Manual

Manuals+, Privacy Policy