



ScanGauge 144820FAQ Digital Data Monitor User Manual

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ScanGauge By Linear Logic **III** TM

144820FAQ Digital Data Monitor
User Manual



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144820FAQ Digital Data Monitor

Frequently Asked Questions

Plugs into the diagnostic connector already built into all 1996 or newer cars and light trucks.

Basic Troubleshooting

Where to Get Support

Below is a list of the more common troubleshooting tips. For a more comprehensive troubleshooting tips, ticks and frequently asked questions, please visit www.ScanGauge.com/support online.

Online: www.ScanGauge.com/support

phone: 1-480-656-4089

Email: support@inearlogic.com

Problem	Possible Cause	Solutions
Nothing displayed and no backlight	Vehicle has a blown fuse	Replace blown vehicle fuse. The OBDII connector is usually powered off the cigarette lighter/accessory fuse. Check this one first.
Never stops saying "Connecting..."	Vehicle ECU not on	Turn key to RUN or start engine
	ECU not responding properly	Use MORE>SETUP>ADVANCED tab and try Changing to the following modes: FORD Products: PWM or CANSP GM Products: VPW, ISO or CANSP Chrysler Products: ISO, VPW or CANSP Volvo Products: ISO, CANSP or CANLF Others: ISO, KWPS, KWPF, CANSP, CANLF, CANSS or CANLS
	Vehicle is not OBDII, OBD2 or EOBD compatible	None — ScanGauge requires vehicle to be OBDII. OBD2 or EOBD compatible.
Connects and then goes to sleep after 10 to 16 seconds	Engine is not running	Start engine or set the sleep event to COM in the ADVANCED settings tab.(see page 18)
Unable to clear trouble codes	Vehicle is not responding to the Clear Codes command	Sometimes multiple attempts are needed to clear the codes. You may also try clearing the codes with the vehicle not running, and the key in the on position. 'Some vehicles don't respond properly to the Clear Codes command and the codes cannot be cleared by the ScanGauge.
Shuts off when engine automatically turns off in a Hybrid vehicle	Fuel type not set to HYBRID	Set the fuel type (TYPE) parameter to HYBRID in the Basic Setup Parameters (see page 12)
Poor MPG and Trip Fuel use accuracy	Some sensor initial accuracy not good (especially Diesel)	Use FILLUP procedure to adjust for sensor errors or adjust the fuel flow reading from the ADJUST tab in settings.(see page 17)
Trip Fuel use is very inaccurate after using fill-up adjustment	Error in adjustment procedure	Recalibrate your ScanGauge. See Calibrating Your ScanGauge on page 20
ScanGauge doesn't always turn on when I start my vehicle	Sometimes can be caused by aging and aftermarket lithium batteries	From the home screen press MORE then SETUP then press the ADVANCED tab at the top and scroll down to COMPATIBILITY. Press EDIT SETTINGS and change the wake voltage to LOW using the left arrow.

Documents / Resources



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144820FAQ, 144820FAQ Digital Data Monitor, Digital Data Monitor, Data Monitor, Monitor

References

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