



sauermann TrackLog Web and Mobile Application User Manual

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sauermann TrackLog Web and Mobile Application



Product Information

Specifications

- **Application:** TrackLog Web & Mobile
- **Website:** sauermanngroup.com
- **Data Storage:** Up to 3 years
- **Data Consultation:** Up to 2 years
- **Web Application:** Dematerialized and accessible through a portal
- **Mobile Application:** Available for iOS and Android
- **Communication:** USB cable with micro-USB female connector
- **Wireless Connection:** Low-consumption radio communication

Product Usage Instructions

Warning and Safety Instructions

1. Exclusions and Restrictions of Liability:

Please follow the procedure described in the user manual to avoid any device damage.

2. Exclusions and Warranty Limitations:

Read and understand the warranty limitations provided in the user manual.

3. Symbols Used:

Pay attention to the information notes indicated by the symbols in the user manual.

Application Presentation

Web Application

The web application is accessible through a portal with an identification and password. It requires an account

creation via a Cloud subscription offer. The web application allows the user to manage alarms, recover, consult, and export measured and stored data on the Cloud. It also supports managing sites, areas, and user profiles with an access rights system.

Mobile Application

The mobile application is available for iOS and Android. It provides the same functionalities as the web portal for managing alarms, data recovery, analysis, and export management. However, the management of sites, areas, and users is only available on the web application. The mobile application also supports real-time monitoring of Data Loggers alarms directly from your mobile device.

Operating Principle

The communication between the device and the computer is done through a USB cable with a micro-USB female connector. This allows for device configuration and updates. The wireless connection uses low consumption radio communication to communicate with smartphones and tablets running Android and iOS. This communication type enables complete device configuration and data download.

Device Setup

Gateway

1. Connect the gateway to the mains and connect the Ethernet jack.
2. The LED will flash when connected to the electricity grid.
3. This operation may take a few minutes. Please wait.
4. Log in to tracklog.inair.cloud to set up your TrackLog 4 Data Loggers and launch a dataset.

Device

Press the TrackLog OK key. The “OK” message will disappear after 5 seconds.

Application Installation

- **Minimum Required Configuration**

Minimum required configuration information is not provided in the user manual.

FAQ

- **Q: What is the maximum data storage duration?**

The TrackLog Web & Mobile application allows data storage for up to 3 years.

- **Q: Can I manage sites, areas, and user profiles on the mobile application?**

No, the management of sites, areas, and user profiles is only available on the web application.

- **Q: How can I connect the gateway to the mains?**

You can connect the gateway to the mains by plugging it into a power outlet.

- **Q: How do I set up TrackLog 4 Data Loggers?**

To set up TrackLog 4 Data Loggers, log in to tracklog.inair.cloud and follow the provided instructions.

WARNING AND SAFETY INSTRUCTIONS

Exclusions and restrictions of liability

The application operation is under the exclusive customer or user entity responsibility, who acknowledges using this system at his/her own risks. The customer or user entity explicitly excludes Sauermann and every other

company through which the it could have been sold of any kind of responsibility or warranty regarding any direct, indirect, accidental, consecutive or non-consecutive damage that could have been subjected, for some or all, by partial or total non-respect, voluntary or involuntary, of recommendations, conditions and prerequisites indicated hereafter.

Sauermann provides the TrackLog data loggers, the gateway and the cloud service, where the data from the instruments is stored. To guarantee the good performance of the system, the connection between all its components must have a good quality. For instance, the data loggers must have enough LoRa® signal strength between each data logger and the gateway, and the gateway must have a good connection to Internet to be able to load the data into the cloud. Sauermann is not responsible for the quality of these connections. For suggestions and troubleshooting on how to have a good connection see chapter 12 Device state.

The TrackLog solution is supplied with the corresponding gateway that provides the necessary coverage for a standard application. However, due to specific conditions, such as facility's geometry, walls, distance between measuring spots and the gateway, or interferences created by other existing wireless networks or electric/electronic devices or installations, the instruments may not be able to have the minimum signal coverage across all the end user's facility. Therefore, Sauermann has no liability on the functioning of the TrackLog solution. Should such situation happen, Sauermann can propose the best solution according to each case.

Exclusions and warranty limitations

Sauermann guarantees that the application, which is made available for the customer or user entity through digital content such as a DVD or a downloaded link as indicated in our commercial documents, are in a state enabling its correct installation and operation. Within the limits of the law, this warranty is exclusive. Therefore, we do not guarantee the application operation after its availability to the customer or user entity of this digital support or downloaded link. There is no other explicit or implicit guarantee regarding the application merchantability and fitness for a particular purpose. The customer or user entity acknowledges accepting all the present guarantee limitations or exclusions.

Symbols used

For your safety and in order to avoid any damage of the device, please follow the procedure described in this user manual and read carefully the notes preceded by the following symbol:

The following symbol will also be used in this user manual: Please read carefully the information notes indicated after this symbol.

APPLICATION PRESENTATION

TrackLog App is an application which allows measurements data storage from you Data Loggers up to 3 years and data consultation up to 2 years.

Two versions of the application are available:

- A web Application to work on a computer with a web browser.
- A mobile Application for smartphones and tablets.

Web application

The web application is "dematerialised" and only available through a portal. It is accessible with an identification and password and usable after an account creation via a Cloud subscription offer. This portal allows the user to manage the alarms, recover, consult and export measured and stored data on the Cloud. TrackLog Web application proposes to manage sites and areas where your devices are located, and user profiles management with an access rights system. These functions are available only on the web version of the application.

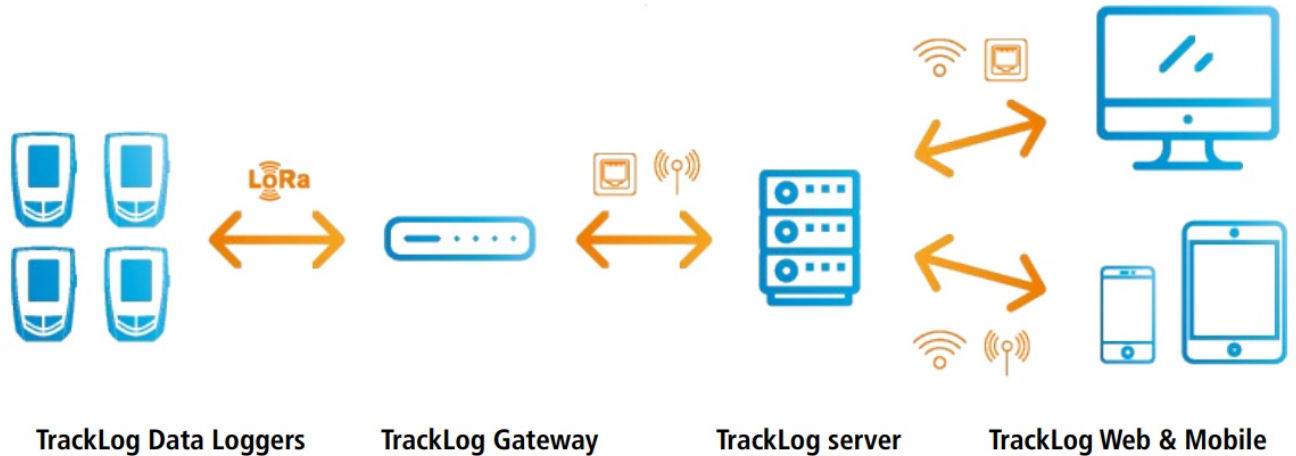
Mobile application

The application is available for iOS and Android. It provides the same functionalities as the web portal according to the alarms, data recovering, analyse and export management. However, the sites, areas and users management is only available on the web application. A notifications system allows to monitor in real time your

Data Loggers alarms states directly from your mobile.

Operating principle

The communication between the device and the computer is carried out with an USB cable thanks to a micro-USB female connector. This communication type allows the devices complete configuration and update. The radio LoRa® communication is carried out between the gateway and the TrackLog. It allows a communication with smartphones and tablets working with Android and iOS via the mobile application and with Windows® computers via the web application. This communication type allows the devices partial configuration and the data download.

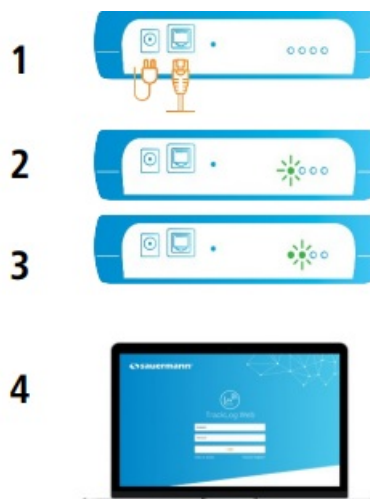


The wireless connection low consumption radio communication allows to communicate with smartphones and tablets working with Android and iOS. This communication type allows the complete configuration of devices and the data download.

Connection to LoRa® network

When delivered, to connect TrackLog to LoRa® network, it is necessary to follow this procedure:

1. Gateway



1. Connect the gateway to the mains and connect the Ethernet jack.
2. The LED flashes when it is connected to the electricity grid.
3. The fixed LED indicates that the Gateway is connected to the LoRa® network. This operation can take a few minutes. Please, wait...
4. Log in to tracklog.inair.cloud <https://tracklog.inair.cloud> to set your TrackLog Data Loggers and launch a dataset.

2. Device

The “Cloud” icon on the TrackLog device flashes and “Sync” displays. Then “Sync” disappears, the cloud becomes fix and OK displays when the TrackLog is successfully connected to the LoRa® network.

OK disappears after 5 seconds.

If the “Cloud” icon keeps flashing and “Sync Err” displays on screen, it is necessary to reattempt a connection to LoRa® network.

Press TrackLog OK key.

If the connection to LoRa® network does not work, please check that the 1700 port is open in UDP on the Ethernet network on which the gateway is plugged.

APPLICATION INSTALLATION

1. Minimum required configuration

- **Web application:**


Computer with an internet connection and an USB port (for devices configuration and update) Web browser: Chrome / Firefox / Edge / Safari (last stable release)

- **Mobile application:**

Android 4.4, iOS 8

2. Mobile application installation



- Enter “TrackLog Mobile” in the search bar and validate.
- Download the application pressing 
- Follow your mobile application indications.

3. Web application

The web application is “dematerialised” and only available through a portal. Therefore, no installation is necessary. To access TrackLog Web application portal, see page 9.

START WITH THE APPLICATION

Launch the application

1. Web application

- Check that your computer is connected to internet.
- Open the web browser.
- Go to the following Internet page: <https://tracklog.inair.cloud> The following identification page opens.
- You can add the page in your favourite list.

2. Mobile application

- Launch the application pressing 

Create a user account

For the first use of the application, it is necessary to create a user account.

The account creation is available only on the web version of the application. A TrackLog device “in-hand” is necessary to create an account. The device code and its serial number will be needed to finalise the account creation.

From the identification page:

- Click “New user”. A confirmation email has been sent to the provided email address. It contains a link to activate your account. This link will expire in 72 hours.

Mobile application

Web application

- Fill in the subscription code (the solution provider generates this subscription code after the subscription).

Then fill in the site information:

- Select a type of device to add.
- Enter a site name.
- Fill in the device code and its serial number: this information is on the label on the right side of the device.
- Click “Register”. A confirmation e-mail is sent to the filled-in e-mail address.
- Click the link in the e-mail to finalise the registration.

- **Connection to the Cloud**

Once your user account created:

- Fill in your user name and password.
- Click “Connection”.

The homepage displays with the list of your sites:



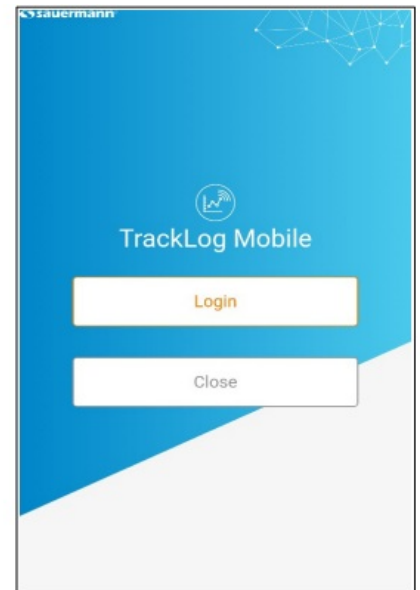
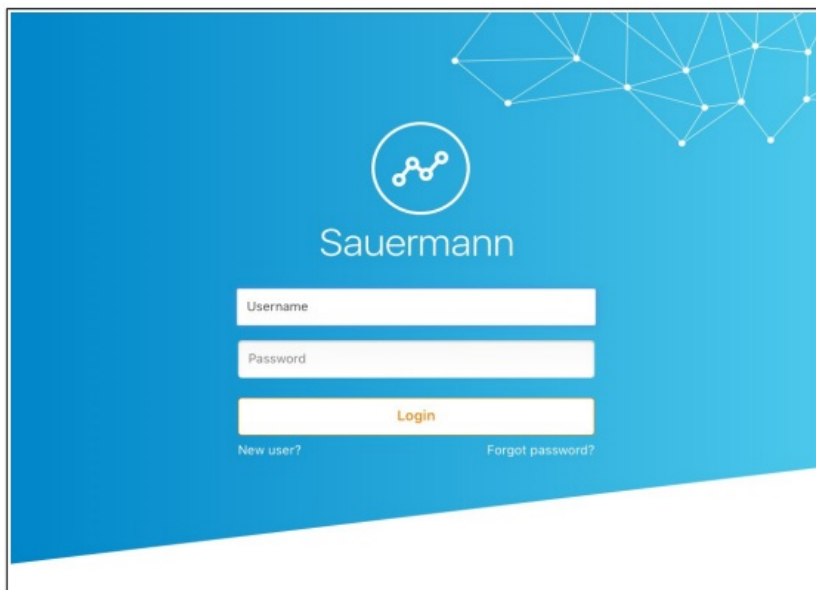
Web application



Mobile application

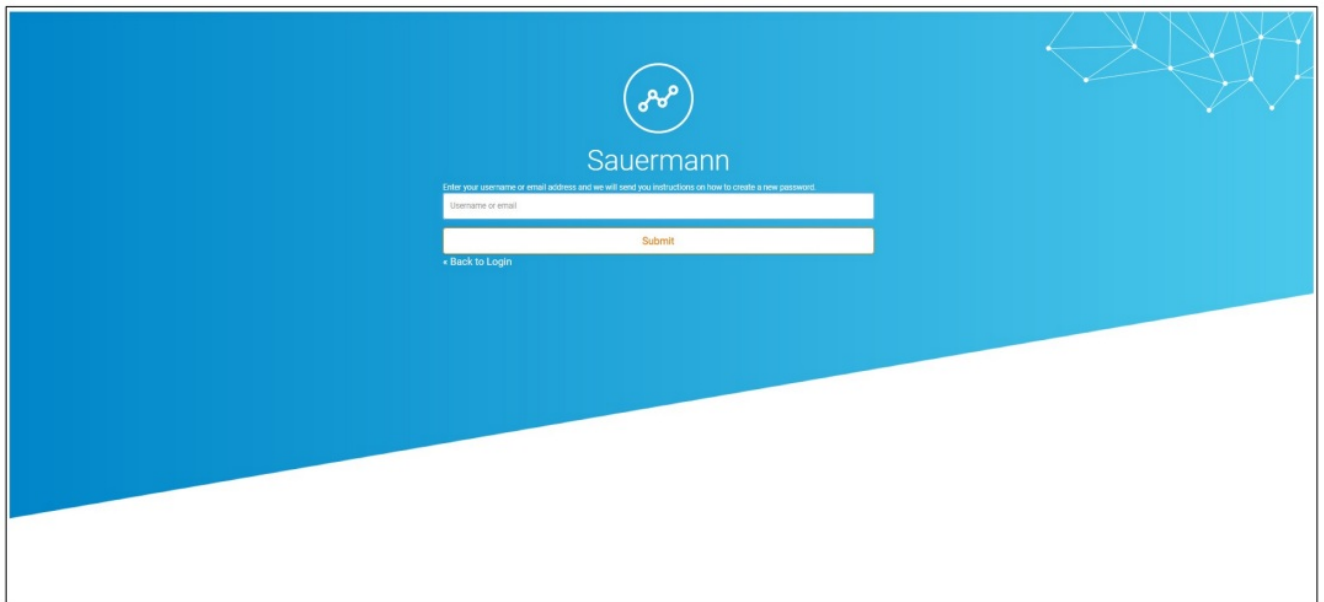
Forgotten ID or password

In case of user name or password forgotten, from the identification page:



- Click “Forgot password?”.

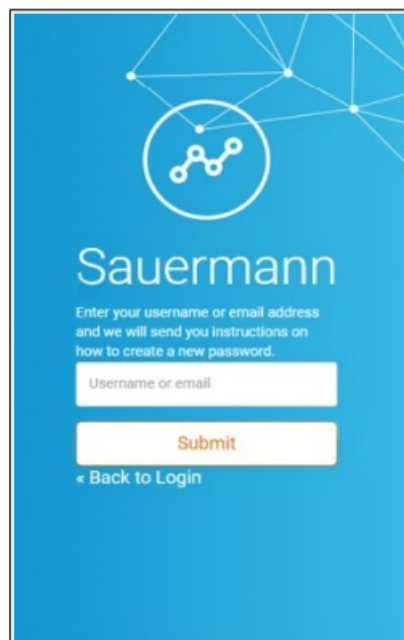
The following page displays:



Web application

- Fill in your e-mail address and click on “Submit”.

A recovery e-mail with your user name and a temporary password is sent to the filled e-mail address.






Mobile application







MAIN MENU

Buttons




-  Administration diary
-  Event diary
-  Data exportation
-  Data download

-  Settings
-  Information
-  Log out

Web application

-  Main menu
-  Back to the devices list
-  Back to the sites list
-  Add
-  Modify
-  Delete

Mobile application

-  Main menu
-  Back to homepage
-  Back to previous screen

Settings

1. Web application

From the web application, in the settings, it is possible to:

- Manage your account (see page 18)
- Manage the users (see page 16)
- Manage users profiles (see page 18)
- Manage subscriptions (see page 53)

These functions are available only from the WEB version of the application.

To access settings:

Go to the menu clicking  then  "Settings".

2. Mobile application

From the mobile application, in settings it is possible to:

- Activate the automatic connection to the application (see page 40)
- Activate the notifications (see page 40)

These functions are available only from the MOBILE version of the application.




To access the settings:

Go to the menu  then  "Settings".




Application information

To access the application information:

- **Web application:**

- Go to the menu clicking  then  "Information".
The application version, operating system and browser displays on screen.
- Click  to go back to the sites list.




- **Mobile application:**

- Go to the menu clicking menu  then  "Information".
The application version and licences are displayed.
- Press "Display the licences" to get details.
- Press  to escape.



Download the user manual

To download the user manual:

- **Web application:**

- Go to the menu clicking  then  "Information".
- Click "Download the manual".
- Click  to go back to the sites list.

- **Mobile application:**

- Go to the menu  then  "Information".
- Press "Download the user manual".


Access the Customer service portal

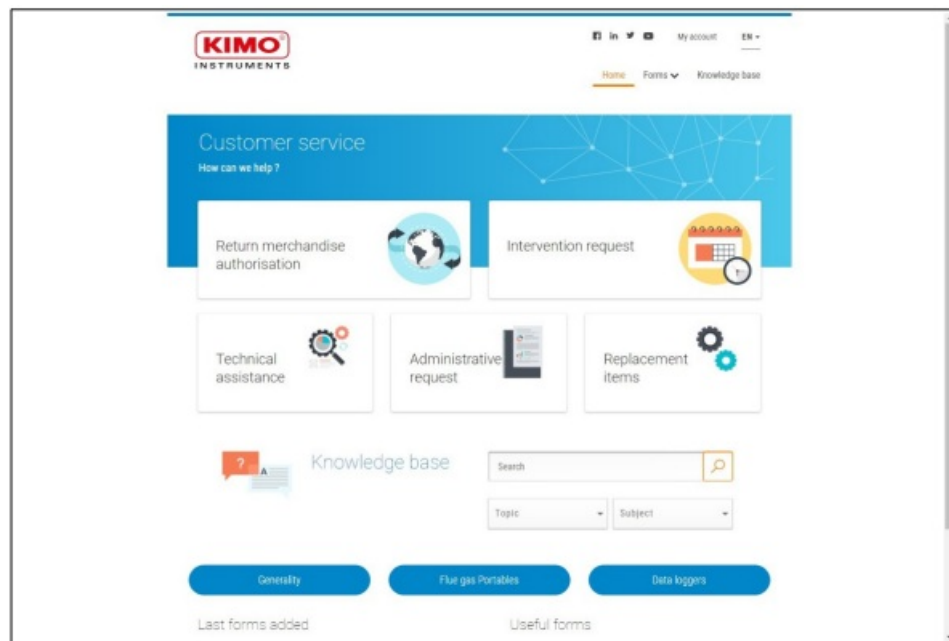
For any question on the device operation or system and before contacting a technician, please consult our Customer service portal. It allows to search complementary information in our knowledge base from a specific theme or subject, consult the support sheets, FAQ...

- **Web application:**

- Go to the menu clicking  then  "Information".
- Press "Access the TrackLog services portal".

- **Mobile application:**


- Go to the menu  then  "Informations".
- Press "Access the TrackLog services portal".




ACCOUNT MANAGEMENT

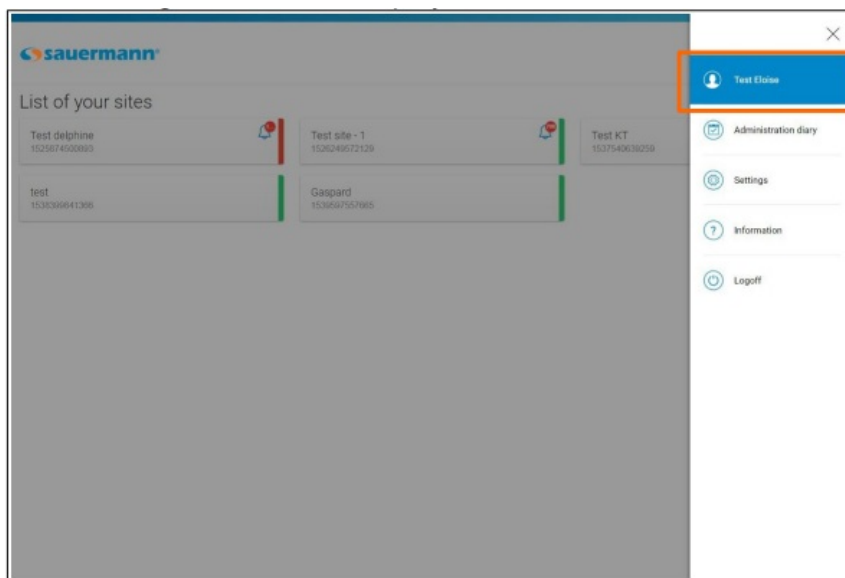
Identify the connected user

From the sites list:

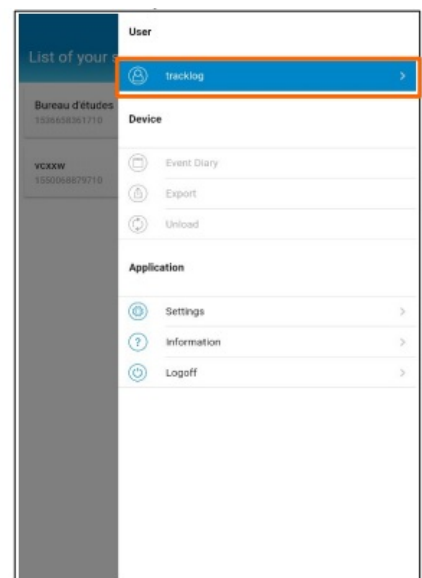
- Web application: go to the menu clicking .

Mobile application: go to the menu. .

The following lateral menu displays. The current connected user is indicated on top of the menu:



Web application





Mobile application

- Click the user to access directly the account information.

Manage my account

These functions are available only from the WEB version of the application.

- Go to the menu clicking then  "Settings" .
- User information currently connected are displayed.

In “Account information”:

- Fill in the fields: name, first name, e-mail, telephone, company.
- Click the flag in front of the “Telephone” field to select the country.

The “User name” field can not be modified. It corresponds to the chosen user name during the account creation (see page 9).

In “Notification settings”:

- Tick “Receive alarms on thresholds” and/or “Receive technical alarms” in “E-mail notifications” to receive alerts by mail.
- Tick “Receive alarms on thresholds” and/or “Receive technical alarms” in “SMS alerting” to receive alerts by SMS.

The SMS option is activated with your subscription offer.

Only “Administrator” and users created from this account can tick the “SMS alerts” box.

The screenshot displays the 'My account' page of the Sauermann web application. The left sidebar contains navigation links: Settings, My account (selected), Users, Profiles, and Subscription. The main content area is titled 'My account' and includes sections for 'Account Information' and 'Notification settings'. The 'Account Information' section contains fields for Login ID, Last name, First name, E-mail address, Telephone (with a country flag selector), and Company. The 'Notification settings' section includes 'Email notifications' and 'SMS alerting'. Under 'Email notifications', there are checkboxes for 'Receive alarms on thresholds' (unchecked) and 'Receive technical alarms' (checked). Under 'SMS alerting', there are checkboxes for 'Receive alarms on thresholds' (checked) and 'Receive technical alarms' (checked). A 'Save' button is located at the bottom right of the page.

USERS MANAGEMENT

These functions are available only from the WEB version of the application, from an “Administrator” account or if the rights have been attributed on a user account (see table page 20)

- Go to the menu clicking  then  “Settings”.

The following screen displays:

sauermann

Settings

My account

Users

Profiles

Subscription

My account

[Account Information](#)

Login ID
xxxxxxxxxx

Last name
xxxxxxxxxx

First name
xxxxxxxxxx

E-mail address
xxxxxxxxxx

Telephone
+33 1 23 45 67 89

Company
xxxxxxxxxx

[Password management](#)

Password validity
Password validity duration for different roles (in days)
60

[Notification settings](#)

Email notifications

☐ Receive alarms on thresholds

☒ Receive technical alarms

SMS alerting

☒ Receive alarms on thresholds

☒ Receive technical alarms

Save

Add a user

From the “Settings” page:

Add a user

Please fill in the following fields

Connection identifier

Last name

First name

E-mail address

Cancel Add

- Click “Users”.
- Click “+ Add a user” on top left of the window.
The following window opens.
- Fill in the fields: connection user name, name, first name, & e-mail.
- Click “Add”.
The added user appears in the user list.

Modify a user

From the “Users management”:

- In the scrolling list, select the user to modify.
The following window opens:

- In the “Account information”, modify if needed the name, first name, e-mail address. Modify the telephone (only for subscription offers with the SMS option activated).
- In “Alerts management”, tick “E-mail alerts” box, then the boxes to receive the threshold alarms and/or the technical alarms by e-mail.
- In the “Access” part, assign a “Default profile” to this user. Users profiles are detailed page 18.
- In “Accessible sites”, select the sites or areas that will be accessible for this user by ticking the corresponding boxes. The sites or areas management is detailed page 21.
- Once the modifications completed, click “Save”.

Delete a user

From the “Users management” page:

- In the scrolling list, select the user to delete.
The user details displays.
- Click “Delete”.
A confirmation message displays.
- Confirm deletion clicking “OK”.

USERS PROFILES MANAGEMENT

These functions are available only from the WEB version of the application, from an “Administrator” account or if the rights have been attributed on a user account (see table page 20)

Profiles creation and assignment create users’ groups. This allows to assign access rights according to the users’ profiles. Therefore, only some sites or areas can be available by parts of the users. It is the same for the authorized actions type.

There are four default profiles:

- **Administrator:** the users with this profile have full control on the TrackLog site
- **Operator:** the users with this profile can manage areas and device groups, access to the diary, acknowledge alarms, and configure and activate/deactivate devices.
- **Consultation:** the users with this profile can only see the data recorded by the devices.

- **Consultation and acknowledgment:** the users with this profile can see the data recorded by the devices and acknowledge alarms.

Please, refer to section 8.3 for more detailed information on these profiles' rights.

These profiles cannot be modified or deleted.

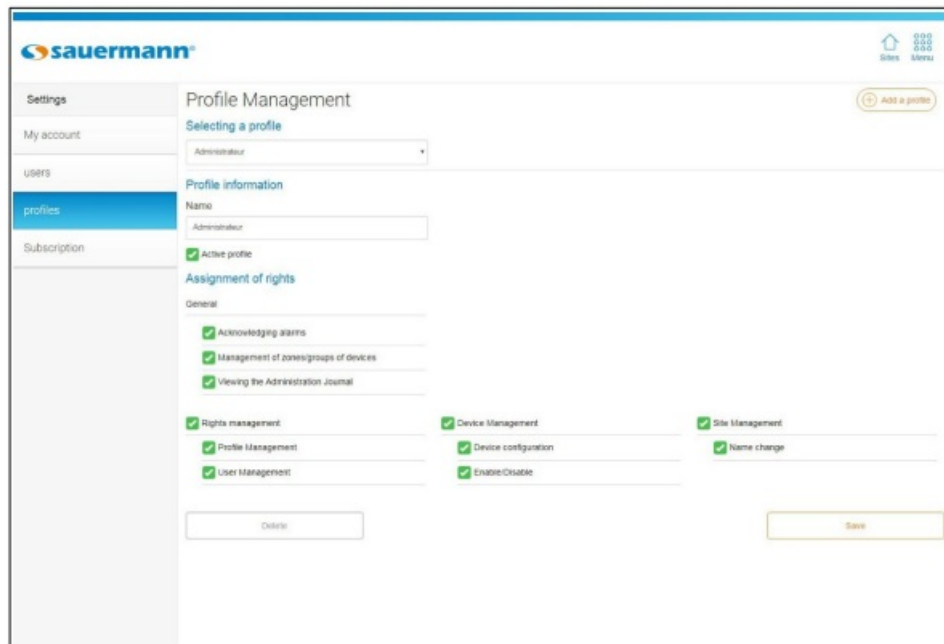
- To access the profiles management:

- Go to the menu clicking  then  "Settings".

The following screen is displayed:

- Click "Profiles".

The following screen displays:



Add a user profile

From the "Profiles management" screen:

- Click "+ Add a profile" on top right of the page to add a profile.

The following page displays.

- Fill in a profile name.
- Click "Add".



The profile is added in the profile name. The profile configuration page displays:

Set a user profile

From the “Profiles management” page:

- In the scrolling list, select the profile to set.
The profile details displays.

It is then possible to:

- Modify the profile name.
- Activate or deactivate the profile ticking or unticking “Active profile” box.
- Modify the profile rights by ticking or unticking the required boxes:
 - **Rights management:** profiles and users management
 - **Devices management:** devices configuration, activation/deactivation
 - **Sites management:** name modification
 - **General:** alarms acknowledgement, areas/devices groups management, administration diary consultation.

- Click “Save”.

Default rights according to the users profiles

	Administrator	Operator	Consultation and acknowledgement	Consultation
General				
Alarms acknowledgement	+	+	+	-
Areas/devices groups management	+	+	-	-
Administration diary consultation	+	+	-	-
Rights management				
Profiles management	+	-	-	-
Users management	+	-	-	-
Devices management				
Devices configuration	+	+	-	-
Activation/Deactivation	+	+	-	-
Sites management				
Name modification	+	-	-	-

Delete a user profile

From the “Profiles management” page:

- In the scrolling list, select the profiles to delete.
- Click “Delete”.
A confirmation message displays.
- Confirm deletion clicking “OK”.
It is not possible to delete a profile assigned to a user.

SITES AND AREAS MANAGEMENT

These functions are available only from the WEB version of the application.

The sites can be divided in several areas and the areas allow to create devices groups.

Sites management

A site name is chosen during the account creation (see page 9). It is possible to add a site or modify an existing site.

1. Add a site

It is compulsory to link one site to one TrackLog device identification. The identification number of the software is therefore usable one time for a site creation. It is necessary to use a different identification for each new site to add.

To add a site:

1. From the homepage displaying your sites list, click “Add a site”.

The following page displays:

Add a site

Please enter the information of the site to add

SELECT YOUR LOCAL TIMEZONE

- Fill in a name for the site to add.
- Select the time zone of the site.
- Click “Add”.

2. Modify a site

To modify a site name and it's time zone:

- From the homepage displaying your sites list, select the site to modify.

The site devices list displays:

Site —

Site devices —

Montpon

Labo 1

Labo 2

+ Add a device
+ Add an area
Edit
Alarms

KT T TrackLog I&V

KT T TrackLog

6K190500429

KP TrackLog

KP TrackLog

6K191201004

- Click in front of the site to modify (1).

Modification of the site

SELECT YOUR LOCAL TIMEZONE

The following page displays:


- Modify the site name.
- Click “Save”.
- It is also possible to edit a site from the home page of the site list.
 - Click the option button on the site to modify.

- Click “Edit”.
- Change the name of the site and/or its time zone.
- Click “Edit”.

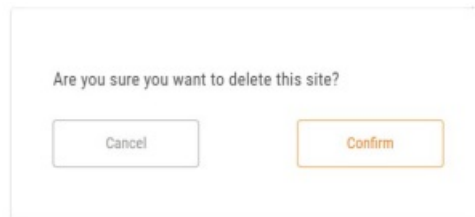
3. Delete a site

It is possible to delete a site from the home page displaying the list of your sites.

It is impossible to delete a site that contains at least one device. Before deleting a site containing one or more devices, please assign them to another site.

- Click the option button  on the site to delete
- Click “Delete site”.

The window opposite appears.



A confirmation dialog box with the title "Are you sure you want to delete this site?". It contains two buttons: "Cancel" and "Confirm".

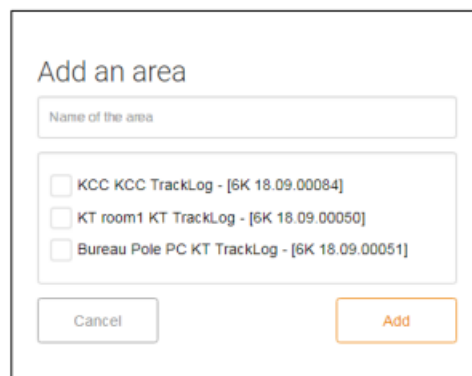
- Click “Confirm”.

Areas management

When a site is created, an area is automatically added. By default, this area has the same name as the site that has been created. This name can be changed, see chapter 9.2.2.

1. Add an area

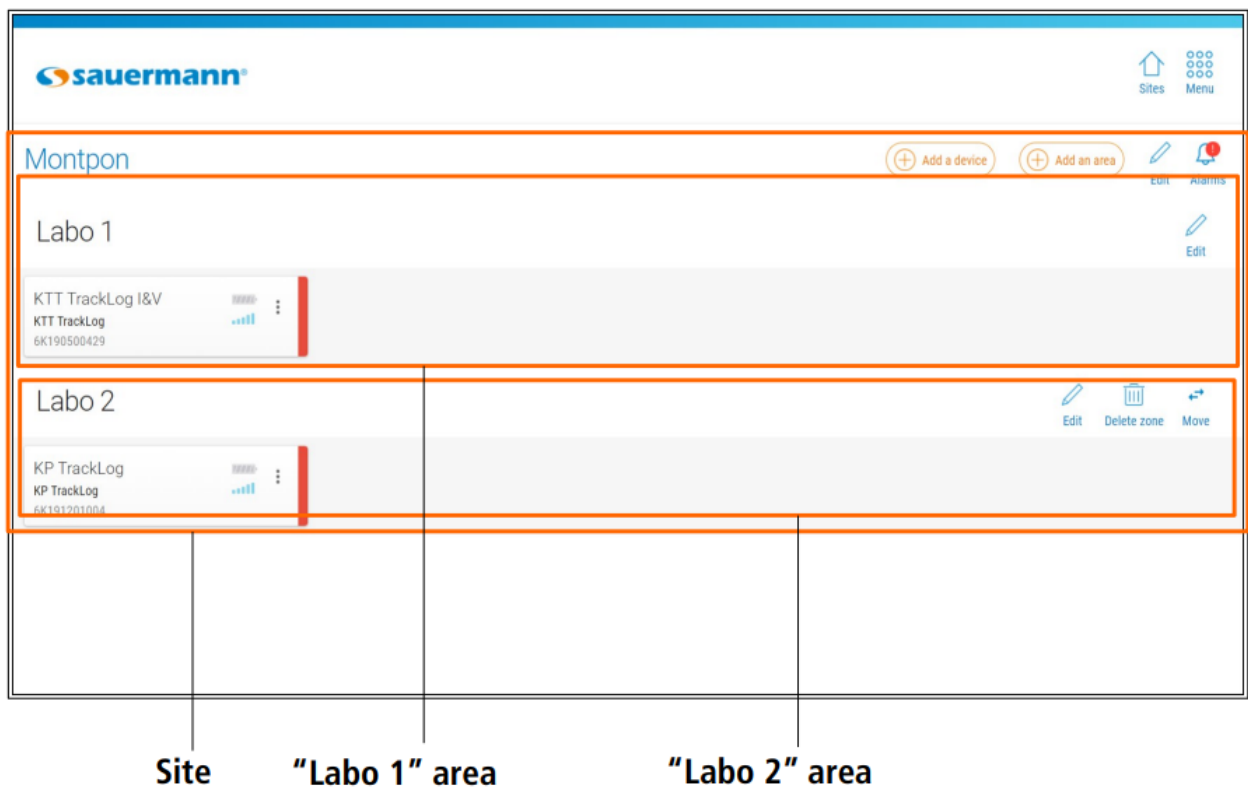
To define areas:



A dialog box titled "Add an area". It contains a text input field labeled "Name of the area". Below the input field is a list of three items, each with a checkbox and a label: "KCC KCC TrackLog - [6K 18.09.00084]", "KT room1 KT TrackLog - [6K 18.09.00050]", and "Bureau Pole PC KT TrackLog - [6K 18.09.00051]". At the bottom of the dialog are two buttons: "Cancel" and "Add".

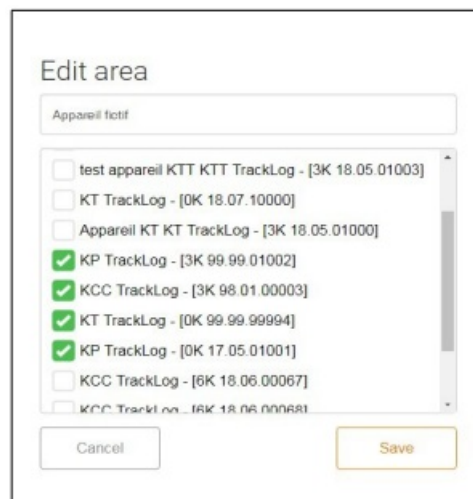
- Click the site in which areas definition is required.
The devices list displays.
- Click “+ Add an area” button.
The following page displays.
- Define an area name then select the devices in the list to add them to this area.
- Click “Add”.


Selected devices are added to the created area:



2. Modify an area

It is possible to change the name of a created zone.



- Click  in front of the area to be modified.
The opposite window opens.
- Enter the new name.
- Click "Save".

3. Move a device to another area

To move a device to another area:

1


2

Edit area

Appareil totif

☐ test appareil KTT KTT TrackLog - [3K 18.05.01003]
☐ KT TrackLog - [0K 18.07.10000]
☐ Appareil KT KT TrackLog - [3K 18.05.01000]
☒ KP TrackLog - [3K 99.99.01002]
☒ KCC TrackLog - [3K 98.01.00003]
☒ KT TrackLog - [0K 99.99.99994]
☒ KP TrackLog - [0K 17.05.01001]
☐ KCC TrackLog - [6K 18.06.00067]
☐ KCC TrackLog - [6K 18.06.00068]

Cancel Save

- Click  in front of the target area.

The following page displays:

- The first field (1) indicates the name of the target area. In the devices list (2), tick the devices to move.
- Click "Save".

Devices are moved to the indicated area.

4. Move an area to another site

It is possible to move an area to another site already created..

In the area to be moved:

- Click "Move"  Move

sauermann®

Sites Menu

Montpon

Add a device Add an area Edit Alarms

Labo 1

KTT TrackLog I&V
KTT TrackLog
6K190500429

Labo 2

KP TrackLog
KP TrackLog
6K191201004

Edit Delete zone Move

"Move" button


Area to move

- Select the site to which the area should be moved.
- Click "Save".

5. Delete an area

It is not possible to delete the area added automatically when creating a site.

To delete an area:

- Click  in front of the area to delete.
- A confirmation message displays.
- Click "OK" to confirm the area deletion.

CONFIGURE A TRACKLOG

Two configuration types are available:

- **Simplified:** this configuration is carried out with the mobile (wireless connection) and web (LoRa®) application
- **Complete:** this configuration is carried out with the mobile (wireless connection) and web (USB) application

The simplified configuration is only available during a recording dataset. Therefore, it is compulsory to use the Data Logger complete configuration via wireless connection or USB, before carrying out a simplified configuration.

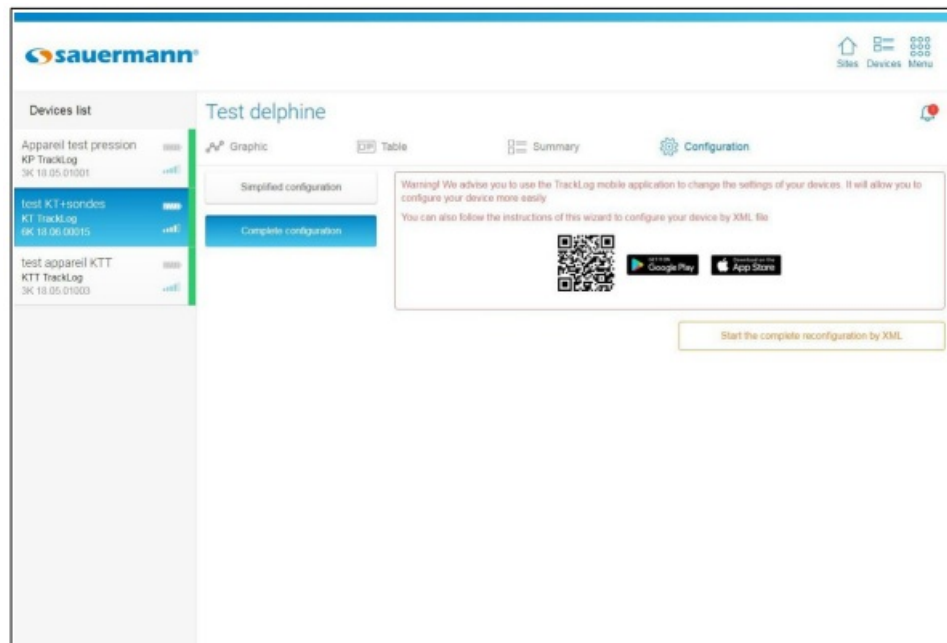
Complete configuration

- **In USB with the web application**
 - Click the device to set. The following page displays:



- Click "Configuration" then "Complete configuration".

The following page displays.



- Click “Launch an XML complete reconfiguration”.

The following window displays, with the type of device fields already filled:

- Click “Next”.

The following window opens:

- Click “XML configuration” line.
- Connect the TrackLog in USB on your computer.
A code of 4 digits displays on the TrackLog screen.
- Fill in the “Configuration code” field, then click “Next”.

The following window opens:

From the n°3 window of the set up assistant, it is possible to:

1. Set the display:

- Tick “Activated” box to activate the device display screen.
- Tick “Protected” box to block the display of measured values on the device.

2. Activate the LEDs:

- Tick “Alarm” box to activate the LED during an alarm.
- Tick “Operating” box to activate the LEDs.

3. Specify dataset information:

- Fill in a dataset name.
- Add a comment.

4. Set the intervals:

- Set the recording interval in minute or hour.

- Set the measurement interval in minute or hour.
The estimated battery life is automatically updated.

5. Set the dataset start and stop:

- Select the required recording mode:
- Instantaneous: values are recorded at a defined recording interval
- Minimum: configuration of this mode requires 2 intervals; one measurement interval and one recording interval. The recorded value will be the minimum measured by the data logger according to the defined intervals.

Example: recording interval = 10 minutes

Measurement interval = 1 minute

The device performs a measurement every minute but only records the minimum value found over the period of 10 minutes.

1 min.	2 min.	3 min.	4 min.	5 min.	6 min.	7 min.	8 min.	9 min.	10 min.
26.5°C	26.5°C	26.4°C	26.5°C	26.5°C	26.6°C	26.7°C	26.7°C	26.5°C	26.6°C

10 measurements: Recording of the minimum measured: **26.4°C**

- Maximum: same principle as minimum mode but the maximum value is recorded.
- Average: same principle as minimum and maximum modes but the recorded value is the average of all the measurements during the recording interval defined.

- Select the type of start:
- Date: set a start according to a defined date and time. Set the required date and time.
- Immediate: the dataset starts at the end of the device configuration.
- Button: once the configuration validated, the “REC” icon on the device flashes. The device is waiting for the measurements record start. To launch the measurement dataset, carry out a long press on the device OK key. The “REC” icon becomes fix: dataset started.
- Tick “Stop by button” box to stop the measurement dataset at any time by carrying out a long press on the device OK key.

6. Set the channels:

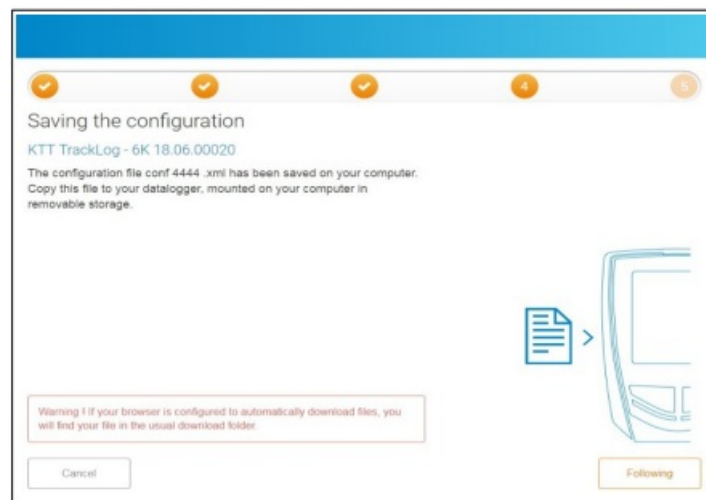
- lick the required channel line to set.
The line is developed.
- Tick “Record” box to record this channel.
- Tick “Display” box to display the channel on the device.
- Name the channel (optional).

- Select the probe type if needed.
- Select the measurement unit if needed.
- Tick “Activate threshold” box to activate and define the alarms.
- Fill in a high and low threshold.
- Set the alarms thresholds time-delay.

7. Save the configuration as model:

- Tick “Save the configuration as model” box on top of the n°3 window of the assistant set up, then name the configuration to save it and reuse it later.

When all the parameters are set:



- Click “Next”.

A confXXXX.xml file is created and saved on the computer in the default download folder.(XXXX replaced by the code displayed on the device screen).

- Go to the default download folder and copy the XML file.
- Go to the TrackLog folder, recognized as removable storage by the computer.
- Paste the file on the TrackLog root.
- Once the XML file copied in the TrackLog, click “Next” in the following window.

The following window is displayed.

- Name the TrackLog.
- Select the required area for the device.
- Click “Finished”.

The “conf OK” confirmation message is displayed on the device screen.


Once the configuration confirmed, delete the XML file from your download folder: it can not be reusable.

With the mobile application in wireless connection

A TrackLog is already assigned to a site and/or an area.

- Press the Tracklog to be configured on the area or site.

The measured values are displayed.

- Press the button  at the bottom right of the screen.

The following message is displayed.

- Press “Complete configuration” button.

The following page displays:

Tracklog Mobile

Configuration

Device

Name: KP TrackLog

Serial number: 6K191201004

Version: 1.03 B395

Load a configuration

Display

☐ Activated

☐ Protected

LEDs

☐ Alarms

☐ Operation

Dataset

Name: TrackLog

Comments: Comments

Intervals

Recording interval: 1 Minute (s)

Measurement interval: 1 Minute (s)

Estimated autonomy: 1439 day(s)

Intervals

Recording interval: 1 Minute (s)

Measurement interval: 1 Minute (s)

Estimated autonomy: 1439 day(s)

Configuration

Registration mode: Instantly

Start type: By date

☐ Stop by button

Stop dataset

Channels configuration

Channel Internal [Pa]: Internal pressure 1000 Pa

☐ Save the configuration as a template

Cancel Confirm

1. **Device details:** device type, serial number and version number reminder.

- To download a configuration previously saved: see page 28.
- Add a designation for the device (optional).

2. **Set the display:**

- Tick “Activated” box to activate the device display screen.
- Tick “Protected” box to block the display of measured values on the device.

3. **Activate the LEDs:**

- Tick “Alarm” box to activate the LED during an alarm.
- Tick “Operating” box to activate the LEDs.

4. **Specify dataset information:**

- Name the dataset.
- Add a comment.

5. **Set the thresholds:**

- Set the recording interval in minute or hour.
 - Set the measurement interval in minute or hour.
- The estimated battery life is automatically updated.

6. **Set the dataset start and stop:**

1. Select the required recording mode:
 1. Instantaneous: values are recorded at a defined recording interval
 2. Minimum: configuration of this mode requires 2 intervals; one measurement interval and one recording interval. The recorded value will be the minimum measured by the data logger according to the defined intervals.

Example: recording interval = 10 minutes

Measurement interval = 1 minute

The device performs a measurement every minute but only records the minimum value found over the period of 10 minutes.

Configuration

Channel configuration

Channel int1 - Voie 1 - [°C]

Record ☒

Display ☒

Name Voie 1

Probe type Internal temperature

Unit °C

Activate thresholds ☒

	High	Low
Alarm thresholds [°C]	25.00	24.00
timeout	0	0

Channel 1 - Design voie 2 - [°C] >

Channel 2 - Voie 3 - [% RH] >

Channel 3 - Voie 4 - [°C] >

Channel 4 - Voie 5 - [% RH] >

3. Maximum: same principle as minimum mode but the maximum value is recorded.
4. Average: same principle as minimum and maximum modes but the recorded value is the average of all the measurements during the recording interval defined.
5. Select the type of start:
6. Date: set a start according to a defined date and time. Set the required date and time.
7. Immediate: the dataset starts at the end of the TrackLog configuration.
8. Button: once the configuration validated, the “REC” icon on the device flashes. The device is waiting for the measurements record start. To launch the measurement dataset, carry out a long press on the device OK key. The “REC” icon becomes fix: dataset started.
9. Tick “Stop by button” box to stop the measurement dataset at any time by carrying out a long press on the device OK key.
10. Tick “Stop the dataset” box to stop the recording dataset.

7. Set the channels:

- Click the required channel line to set.
- The line is developed.
- Tick “Record” box to record this channel.
- Tick “Display” box to display the channel on the device.
- Name the channel (optional).
- Select the probe type if needed.
- Select the measurement unit if needed.
- Tick “Activate threshold” box to activate and define the alarms.
- Fill in a high and low threshold.

- Set the alarms thresholds time-delay.

8. Save the configuration as model:

Identification et justification

Mot de passe

Justification

Annuler Envoyer

- Tick “Save”.
- Name the configuration to save it.
- To reuse it later, press “Download a configuration” on top of the configuration menu.
- Select the required configuration and validate.

When all parameters are set:

- Press “OK”.

Simplified configuration

1. With the web application with the LoRa® network

A TrackLog must already be assigned to a site and/or an area and a complete configuration already carried out.

- Click the device to set from the devices list available in an area.
- Click “Configuration”.

The following page displays.

Sauermann

Test site - 1 - Gaspard

Devices list

KTT TrackLog
OK 18.06.00019

KTT TrackLog
OK 18.06.00018

Test KTT
KTT TrackLog
OK 18.06.00020

Simplified configuration

Complete configuration

Device

Name: KTT TrackLog

Serial number: OK 18.06.00020

Version: 1.00 B160

Intervals

Recording interval: 2 Minutes

Measurement interval: 2 Minutes

estimated autonomy: 1537 Jour(s)

Channel configuration

Channel 1 - Voie 1 (°F) Thermocouple K

Channel 2 - Voie 2 (°F) Thermocouple K

Cancel Confirm

- Carry out the required modifications.
- Click “Validate”.

The following window opens.

Modifications are sent to the TrackLog via the LoRa® network.

The simplified configuration carried out via LoRa® network will be taken into account after the next communication from the device to the Cloud.

With the mobile application in wireless connection

- A TrackLog is already assigned to a site and/or an area.
 - Press the Tracklog to be configured on the area or site.


The measured values are displayed.

Configuration type :

Complete configuration

Simplified configuration

Cancel

- Press the button  at the bottom right of the screen.

The following message displays.

- Press “Simplified configuration”.

The following window displays.


← Tracklog Mobile

Configuration

1

Device

Name	KT TrackLog
Serial number	6K190600585
Version	0.00



2

Intervals

Recording interval	10	Minute (s) ▾
Measurement interval	10	Minute (s) ▾
Estimated autonomy	0 day(s)	

3

Channels configuration

☑ Channel Internal [°C] internal temperature >

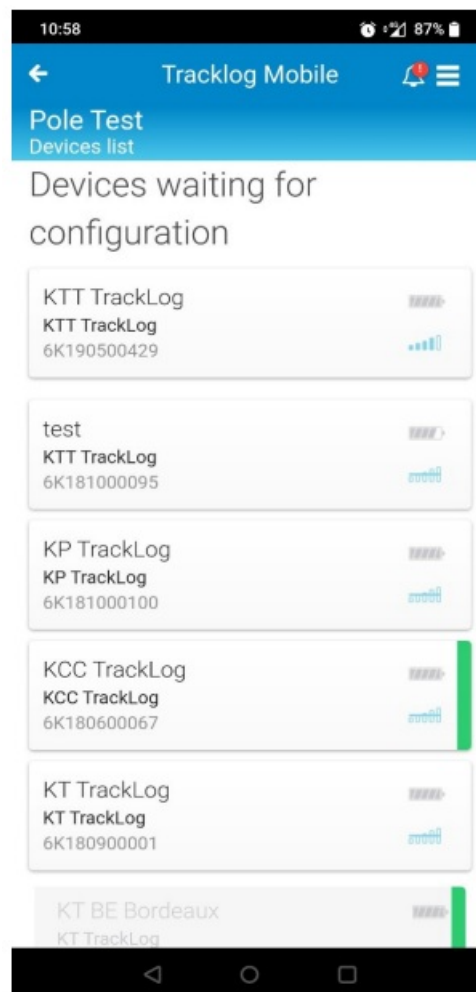
Cancel

Confirm

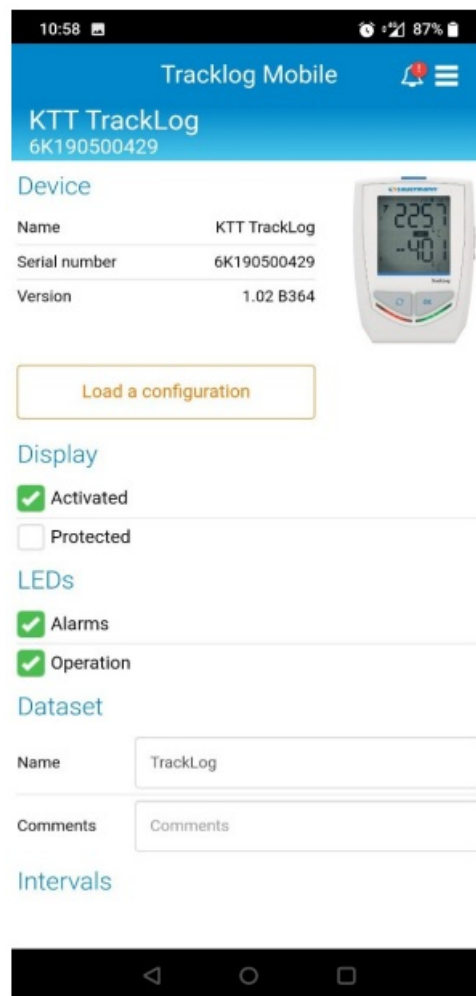
1. Device details: device type, serial number and version number reminder.
2. Set the thresholds:
 - Set the recording interval in minute or hour.
 - Set the measurement interval in minute or hour.The estimated battery life is automatically updated.
3. Set the channels:
 - Click the required channel line to set.The line is developed.
 - Tick “Activate threshold” box to activate and define the alarms.
 - Fill in a high and low threshold.
 - Press “OK”.When all the parameters are set:
 - Press “OK”.

MEASUREMENT CORRECTION (mobile application)

- Enter a site where there's some device that are ready to be configured.
- Select the device you want to configure by clicking on its card.



- Once you click on the device card you will enter in the Configuration menu as it shown on the screenshot beside.
- Once you are in this menu, scroll down to access the following page menu.



- Once you scroll down, you will access the page that interests us.
- Click on a channel to open its own configuration parameters.

The screenshot displays the 'Tracklog Mobile' app interface. At the top, the status bar shows the time as 10:58 and battery level at 87%. The app header includes the title 'Tracklog Mobile' and a notification icon. Below the header, the device identifier 'KTT TrackLog 6K190500429' is shown. The main configuration area includes fields for 'Recording interval' and 'Measurement interval', both set to '10' with a unit dropdown menu currently showing 'Minute (s)'. The 'Estimated autonomy' is listed as '1868 day(s)'. A section titled 'Configuration' contains 'Registration mode' set to 'Instantly' and 'Start type' set to 'Button'. There is an unchecked checkbox for 'Stop by button' and a yellow 'Stop dataset' button. Below this is the 'Channels configuration' section, which lists four channels: 'Channel 1 [°C] Thermocouple K', 'Channel 2 [°C] Thermocouple K', 'Channel 3 [°C] Thermocouple K', and 'Channel 4 [°C] Thermocouple K'. Each channel entry has a right-pointing arrow. At the bottom of this section is an unchecked checkbox labeled 'Save the configuration as a template'. The bottom of the screen shows the standard Android navigation bar.

- Once the channel configuration parameters are displayed, click on “Set the channel” to apply a measurement correction on this channel especially.

10:58

Tracklog Mobile

KTT TrackLog
6K190500429

Channels configuration

Channel 1 [°C] Thermocouple K

☒ Record

☒ Display

Name

Probe type

Unit

Correction

☐ Activate thresholds

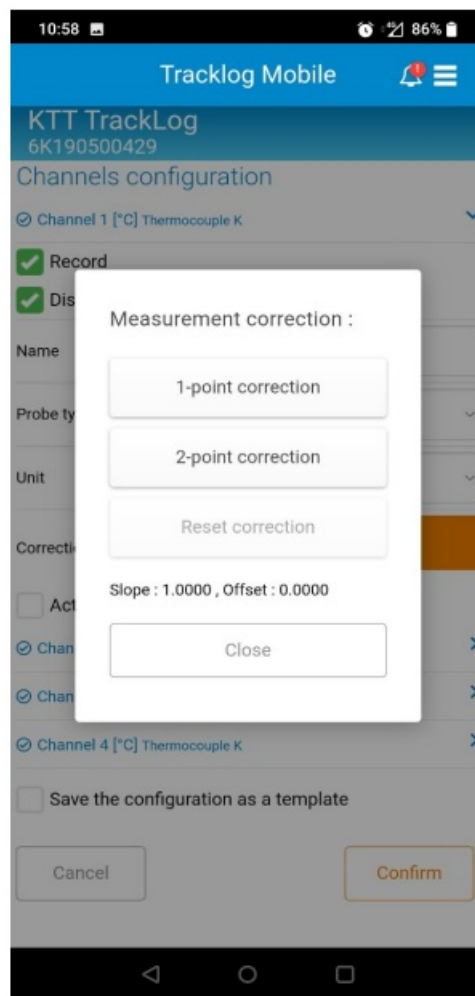
Channel 2 [°C] Thermocouple K

Channel 3 [°C] Thermocouple K

Channel 4 [°C] Thermocouple K

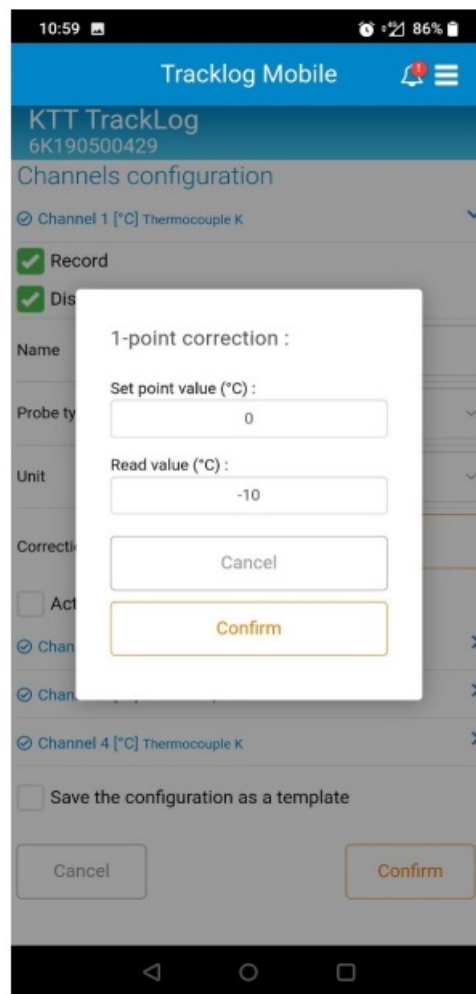
☐ Save the configuration as a template

- Once you click on “Set the channel” a pop-up will appear: “Measurement correction” as it is shown on the screenshot beside

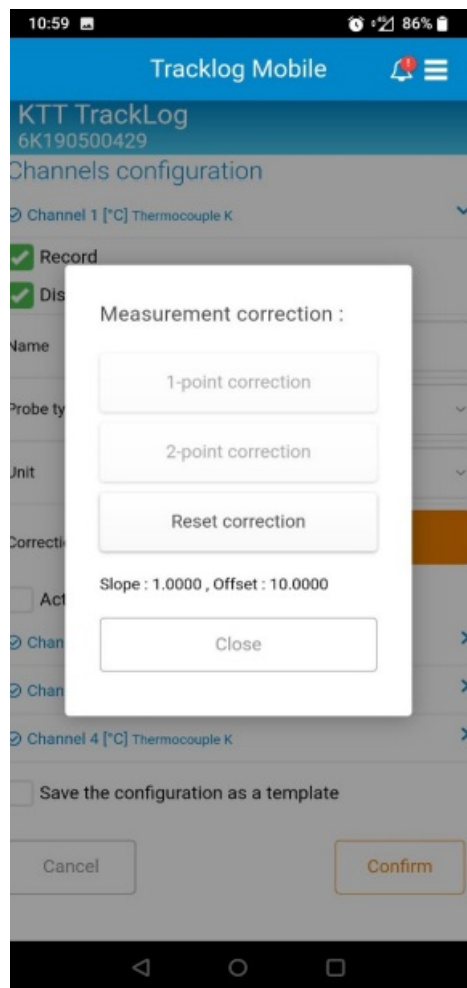


By default:

- The first two boxes are well displayed
- “Reset correction” box is greyed
- “Slope” and “Offset” are set up as in the screenshot beside
- Once you verify the points above, click on “1-point correction”
- You will enter a specific window to set up the 1-point correction
- The “Set point value” box corresponds to the standard measurement value at which you detect a deviation
- The “Read value” box corresponds at the value you are measuring instead of the expected value which is the standard measurement value
- Set both the values as shown on the screenshot beside.
- Then, click on “Confirm”.
- In this example, you want to measure a standard value at 0°C, and you measure -10°C instead of 0°C



- So you set the “Set point value” at 0°C and the “Read value” at -10°C
- Here, the offset will be set at 10°C.
- Once you click on “Confirm”:



- The first two boxes are well displayed and greyed
- "Reset correction" box is ungreyed
- "Slope" and "Offset" are set as determined in the previous page
- Then, close the pop-up and finish your device configuration. Your device should be configured and the parameterized corrections are well applied to the corresponding channel.
- If you select the 2-point correction instead of the 1-point correction you will be redirected on this page

18:10 88%

Tracklog Mobile

KTT TrackLog
6K190500429

Chan

Chan

✓ Rec

✓ Dis

Name

Probe ty

Unit

Correcti

Act

Chan

Chan

Chan

Save the configuration as a template

2-point correction :

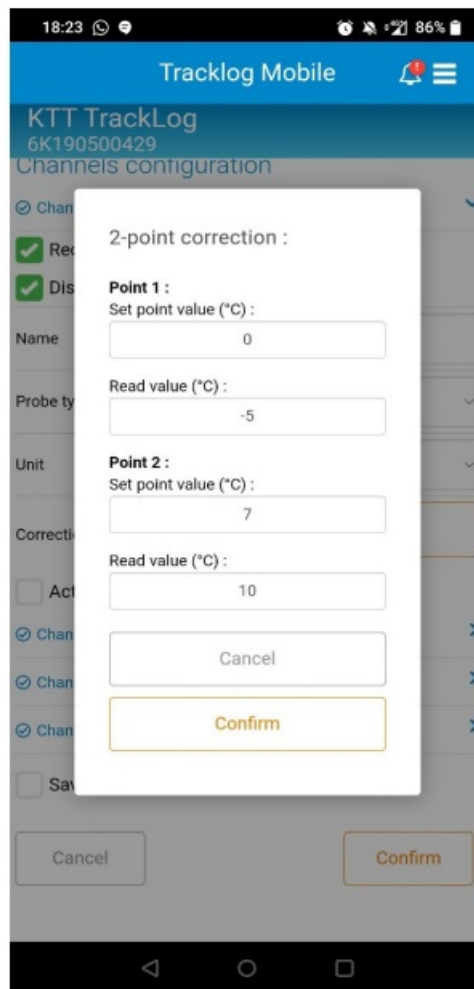
Point 1 :
Set point value (*C) :
0
Read value (*C) :
0

Point 2 :
Set point value (*C) :
0
Read value (*C) :
0

Cancel

Confirm

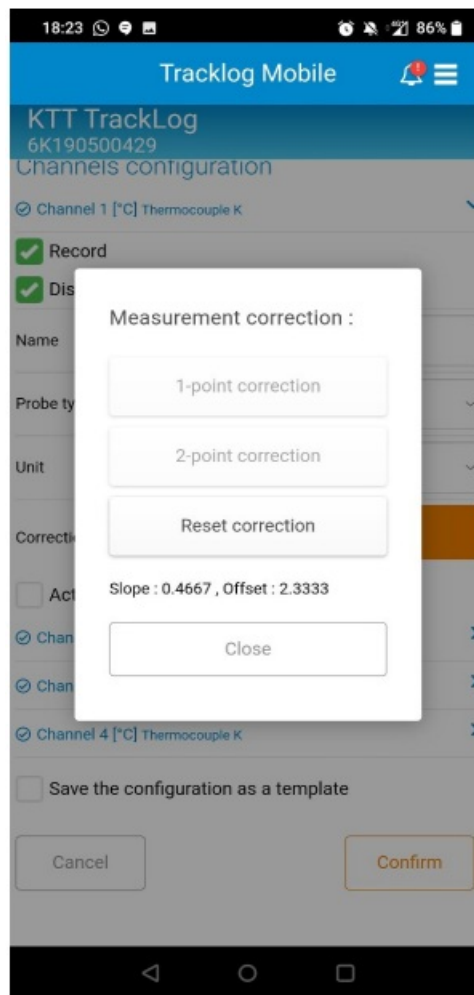
- The purpose of this page is to perform a linear interpolation of the measurement correction from two measurement points.
- The filling of the fields follows the same principle as explained above for the 1-point correction



1. In this example, you want to measure a standard value at 0°C, and you measure -5°C instead of 0°C
So you set the “Set point value” at 0°C and the “Read value” at -5°C.
2. You want to measure a standard value at 7°C, and you measure 10°C instead of 7°C
So you set the “Set point value” at 7°C and the “Read value” at 10°C.

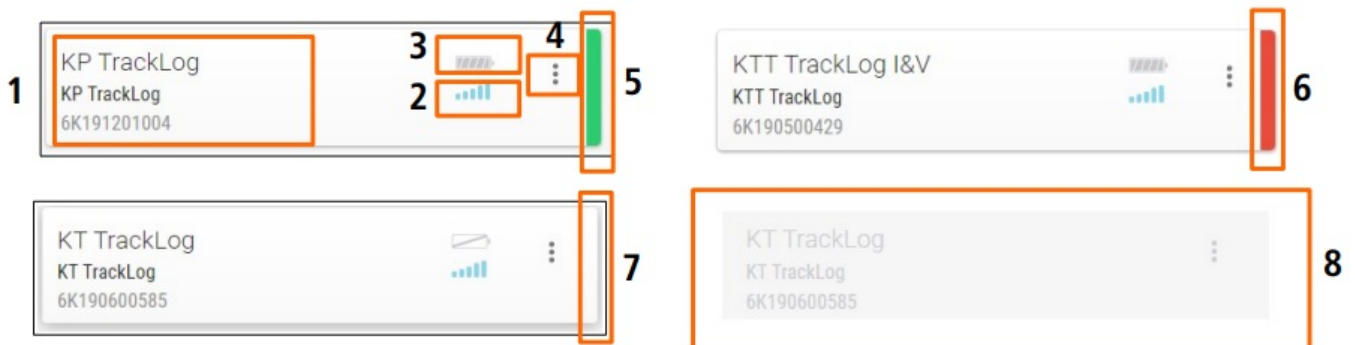
Here, the calculation will set a Slope and an Offset.

- For the example previously explained, there is the Slope and the Offset calculated to apply a correction of the channel.



DEVICE STATE

Web application



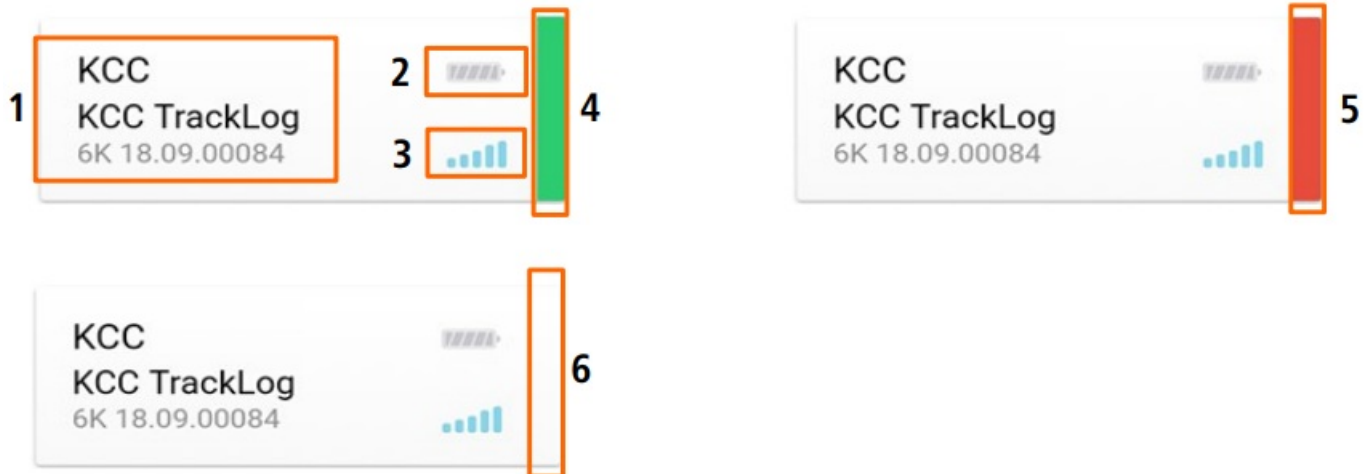
1. Device name and serial number
 2. Battery state
 3. Radio-frequency signal power
 4. Accessing the device options:
 - Edit: allows to change the name of the device
 - Deactivate: allows to disable the sending of measurements and alarms to the Cloud. When a device is deactivated, it becomes grey (8) and is no more visible by the other users. The measurements data are no more sent to the Cloud. Data history keeps available.
 - Activate: allows to activate the sending of measurements and alarms to the Cloud.
- This function is available only on the WEB version of the application. It must be activated via the users profiles

management. For more details, please see page 18.

5. Green: no alarm
6. Red: at least one current alarm
7. No colour: no alarm thresholds set
8. Deactivated device example

Mobile application



The device state is indicated thanks to the following colours:

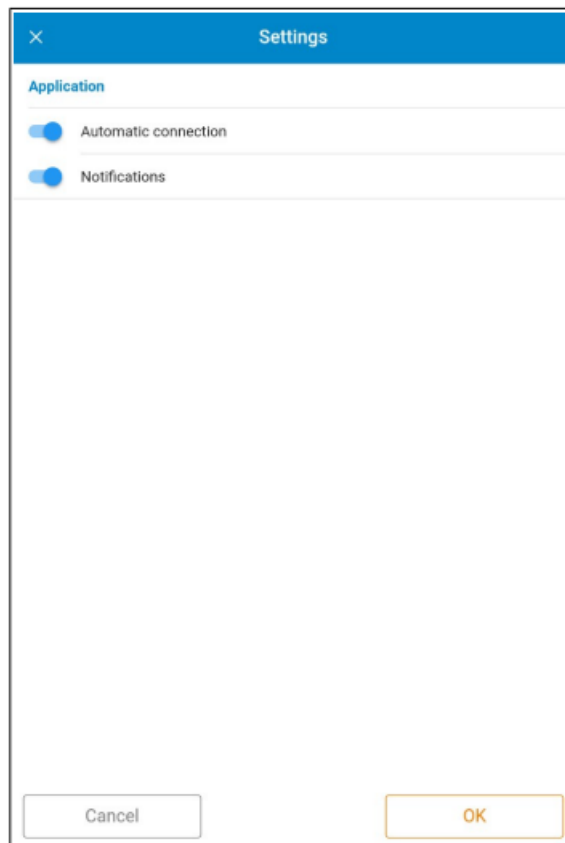


1. Device name and serial number
2. Battery state
3. Radio-frequency signal power
4. Green: no alarm
5. Red: at least one current alarm
6. No colour: no alarm threshold set

MOBILE APPLICATION SETTINGS

To access the mobile application settings:

- Go to  menu then  "Settings".
The following screen displays.



Automatic connection

Activate this function to directly display the sites list when launching the application, without asking identification or password.

- Activate or deactivate the automatic connection to the mobile application.
- Press “OK”.

Notifications

This function allows to display in real-time the notifications when the mobile application is closed. For example, a notification is sent when a device is in alarm state.

- Activate or deactivate notifications.
- Press “Validate”.
A confirmation message displays.
- Press “OK”.

DATA MANAGEMENT

Visualise data

To visualise data measured by a device:



Web application

- From the homepage screen displaying the list of your sites, click the required site.
- Click the required device.

The following screen displays:

1. On the web application are displayed on the left the devices list for the area. Select a device to display details.

2. **Select the required display to visualise data:**

- Graph
- Table: data or statistics

3. **Access the summary:**

- Device information and configuration details
- Channels details

Select a configuration dataset.

4. **Select a date:**

- Last data
- Today
- Since yesterday
- 7 last days
- 30 last days

Between two dates: fill in the starting date then the ending date with the calendar or the keypad (on the mobile application, time between the two dates must be limited to 7 days).

5. Select the channels to display on the graph.

Web application:



"Graph" view

Site 1

11/05/2020, 14:38 23.75°C

10/05/2020, 23:36 Channel Internal: 22.00 °C

Latest data

04/05/2020, 16:15:31 -

04/05/2020, 16:15:31 -

04/05/2020, 15:38:48 - 04/05/2020, 16:19:55

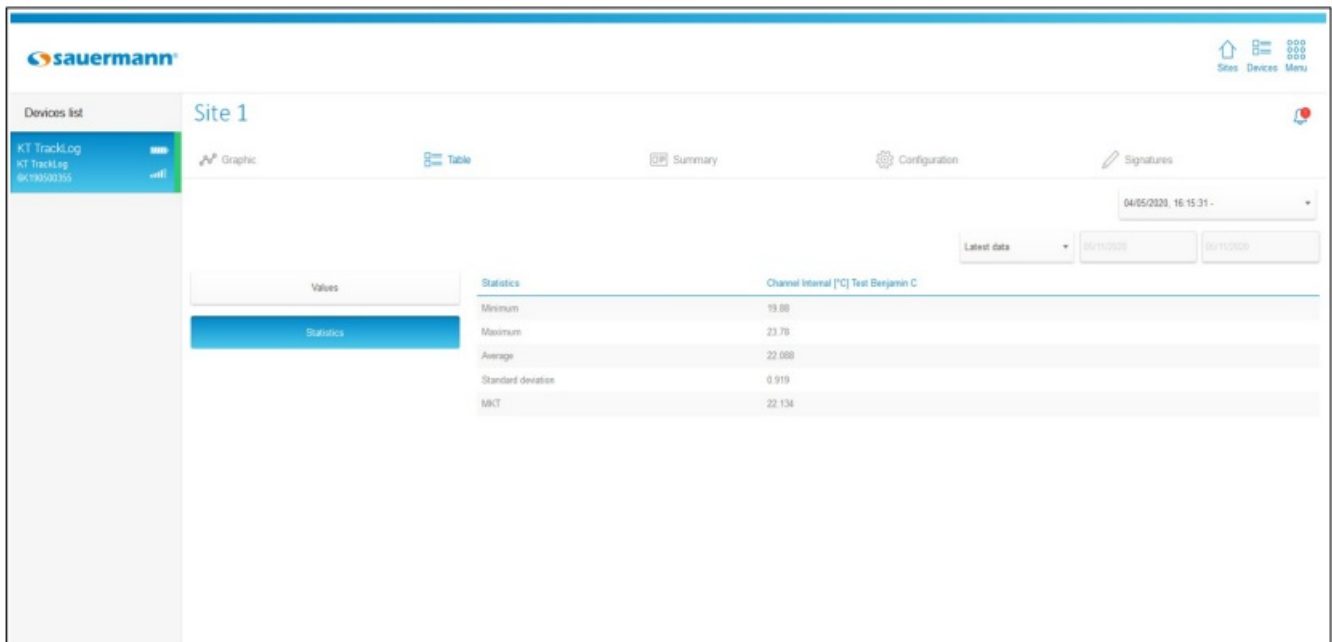
04/05/2020, 15:04:13 - 04/05/2020, 16:07:57

04/05/2020, 14:08:40 - 04/05/2020, 15:12:36

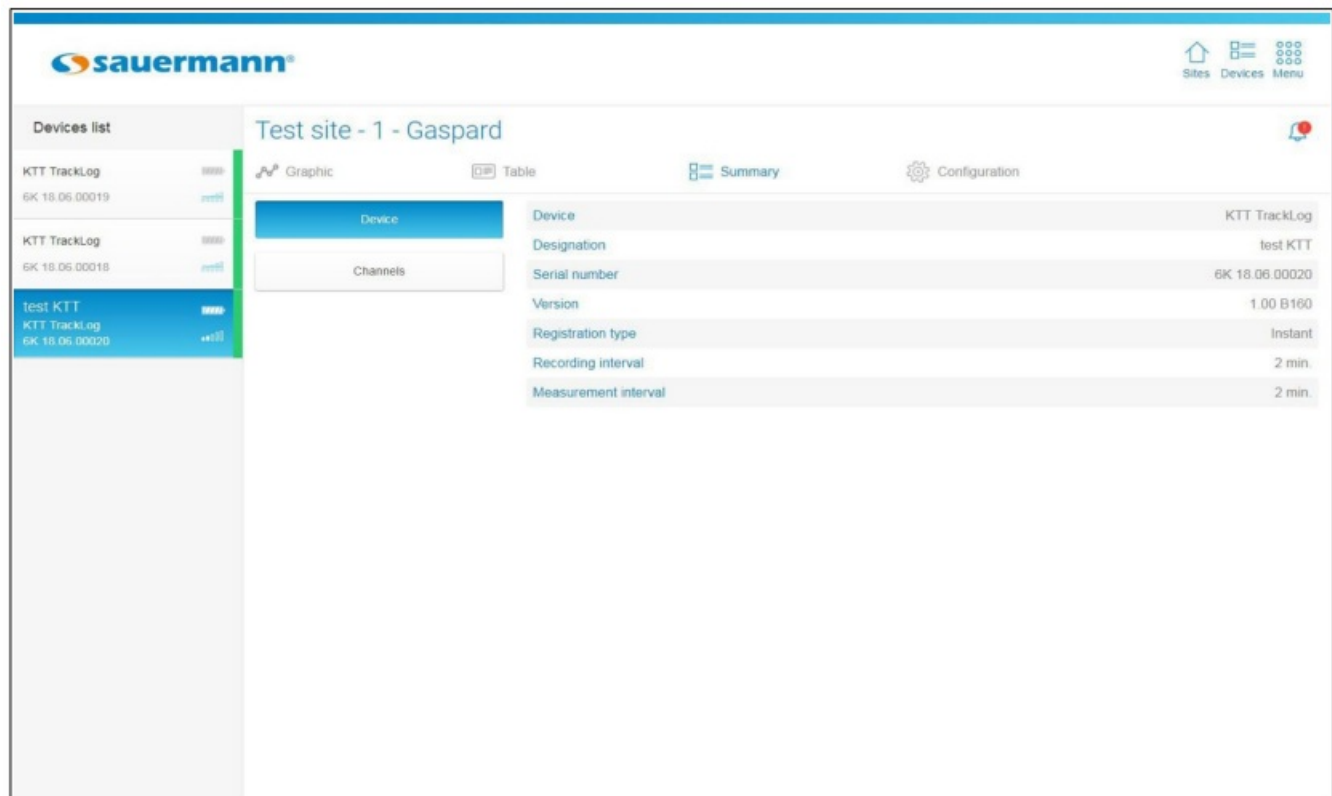
04/05/2020, 13:33:52 - 04/05/2020, 14:13:45

Date	Channel Internal [°C] Test Benjamin C.
11/05/2020, 14:58	23.75
11/05/2020, 14:57	23.75
11/05/2020, 14:56	23.73
11/05/2020, 14:55	23.78
11/05/2020, 14:54	23.75
11/05/2020, 14:53	23.75
11/05/2020, 14:52	23.73
11/05/2020, 14:51	23.73
11/05/2020, 14:50	23.70
11/05/2020, 14:49	23.75
11/05/2020, 14:48	23.75
11/05/2020, 14:47	23.75
11/05/2020, 14:46	23.73
11/05/2020, 14:45	23.73
11/05/2020, 14:44	23.73

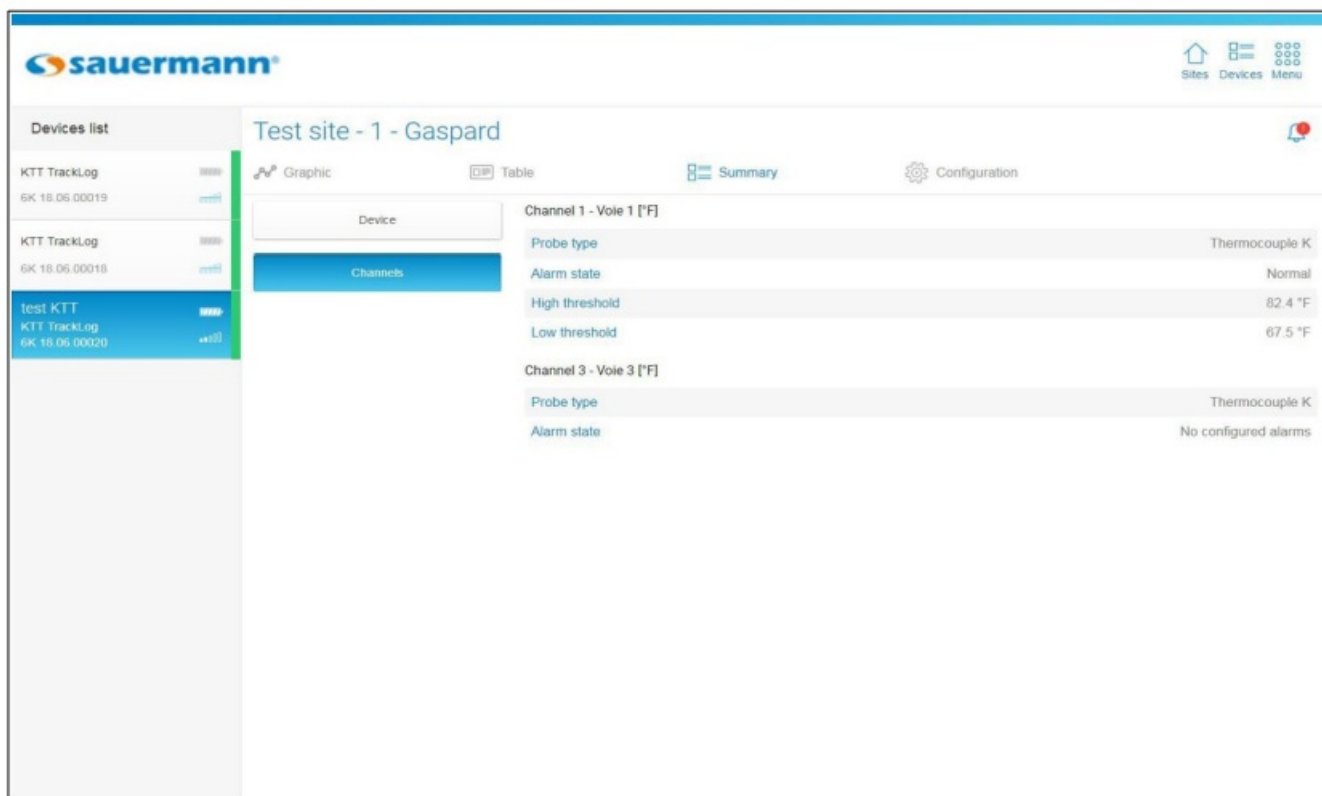
"Data table" view



"Statistics table" view

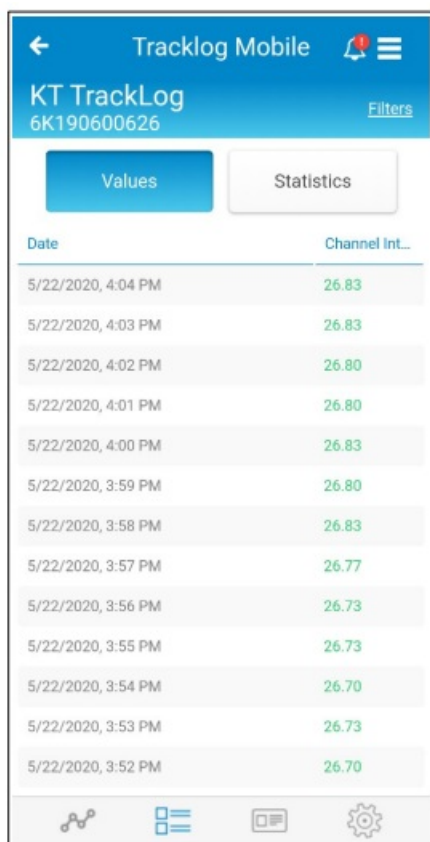


"Device summary" view

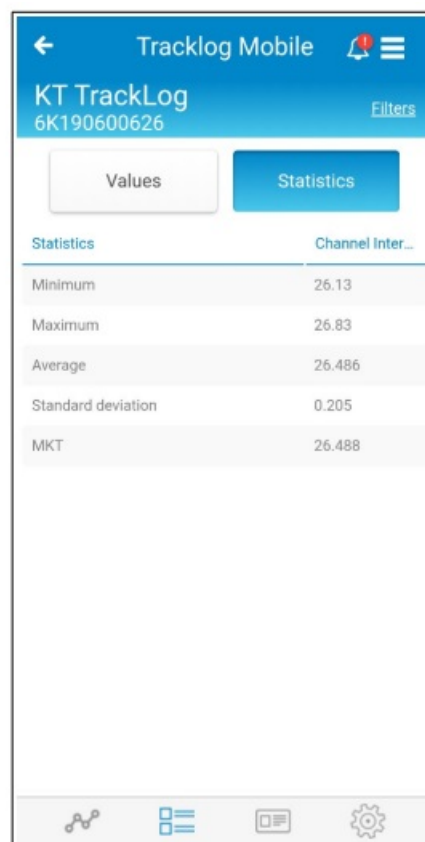


"Channels summary" view

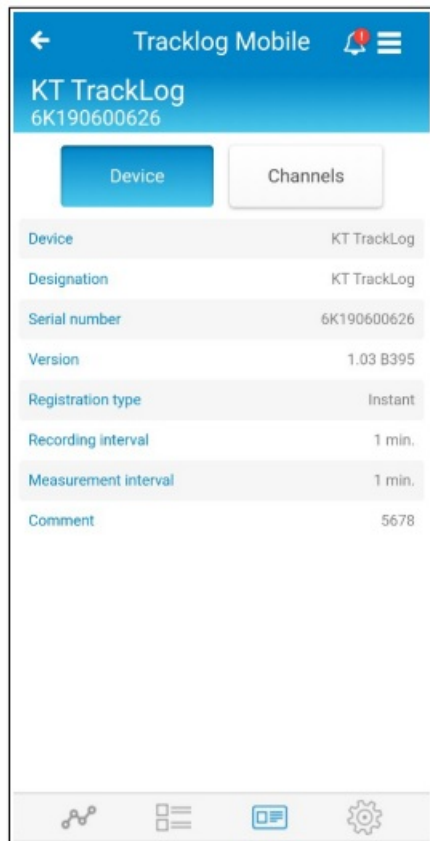
Mobile application:



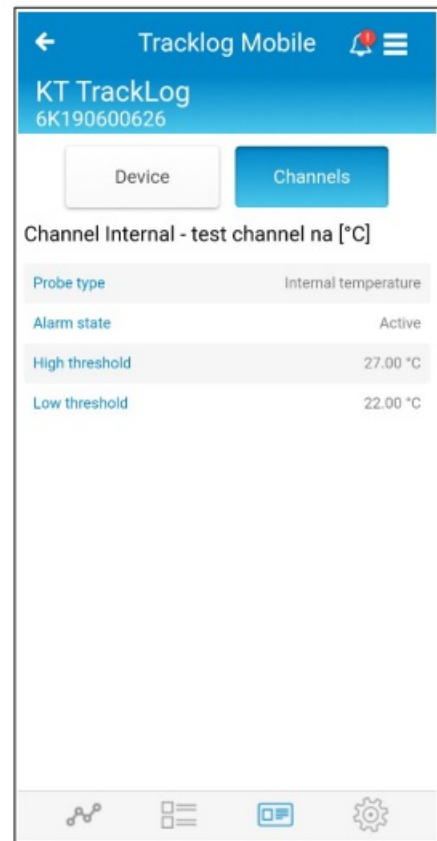
"Data table" view



"Statistics table" view





"Device summary" view



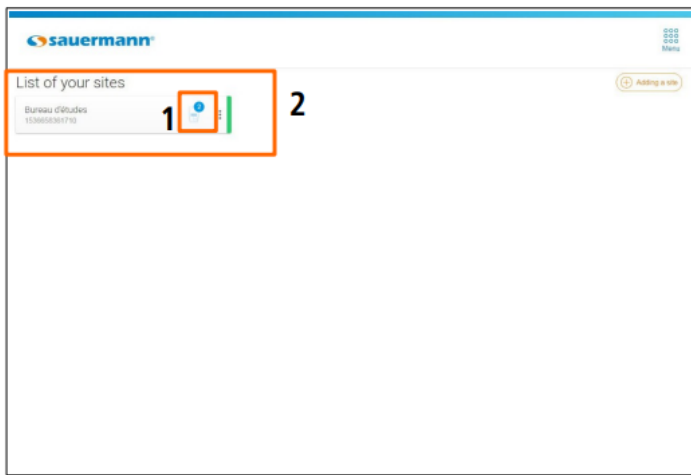
"Channels summary" view

Alarms management

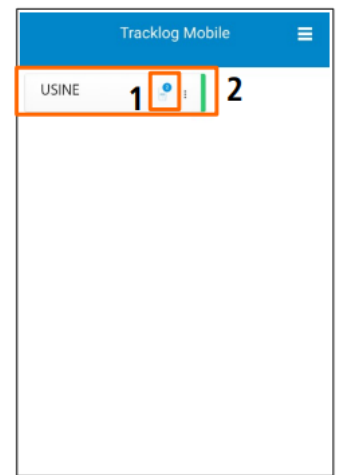
A color mark, an icon representing the number of devices in the site and an icon indicating the number of alarms on devices in alarm status are displayed:

1. Number of devices in the site 
2. Green: no alarm
3. Number of alarms triggered 
4. Red and alarm icon: alarms not acknowledged
5. No colour: no alarm thresholds set

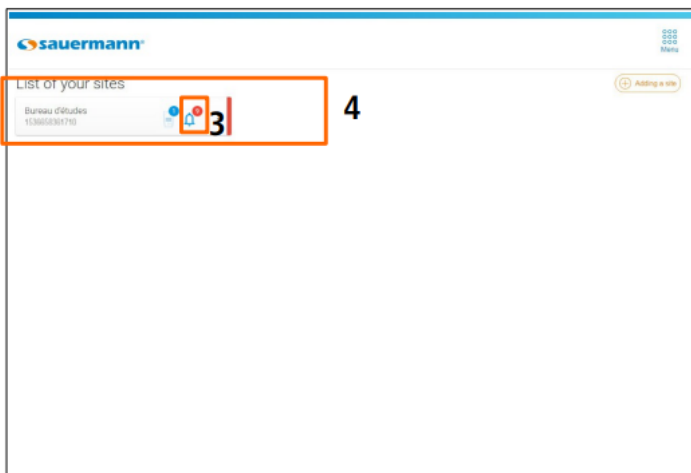
All this information appears on the site concerned from the home page.



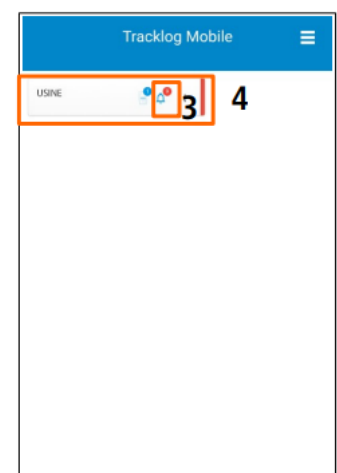
Web application



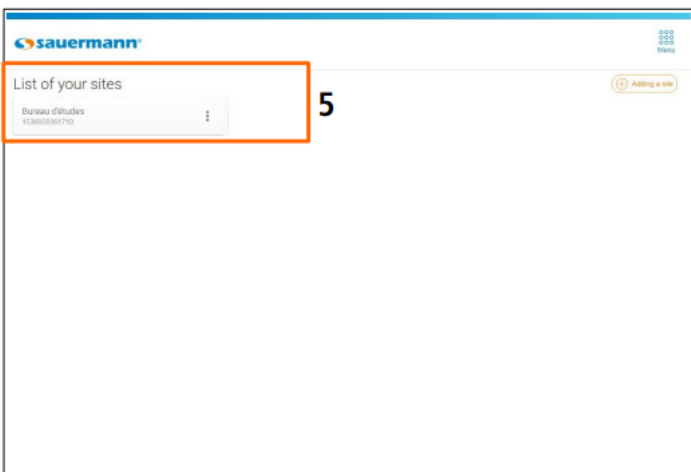
Mobile application



Web application




Mobile application

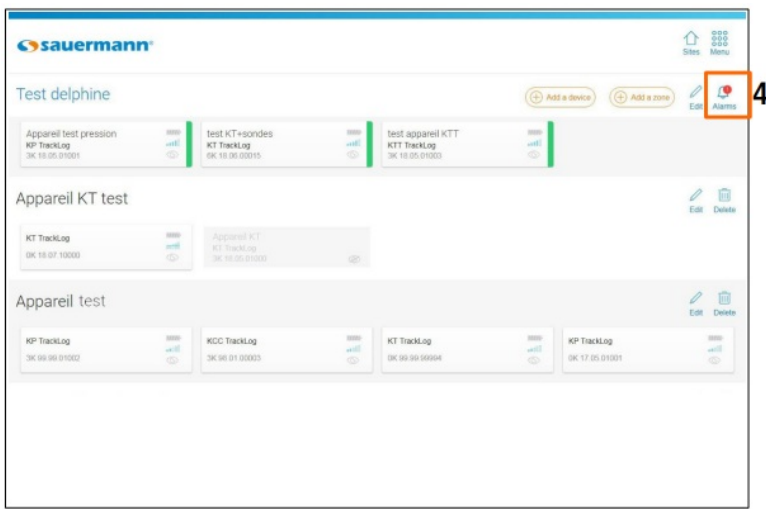


Web application

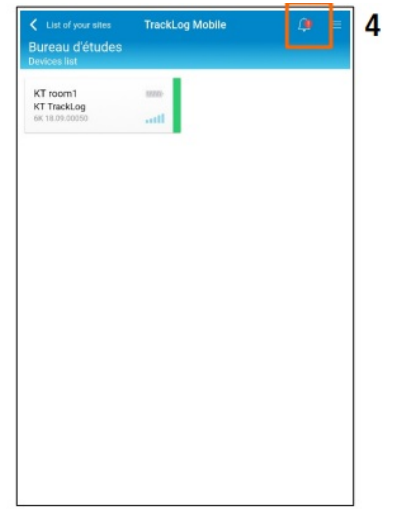


Mobile application

- Select the required site.
The areas list displays.
- Click  (4) to display the alarms details.

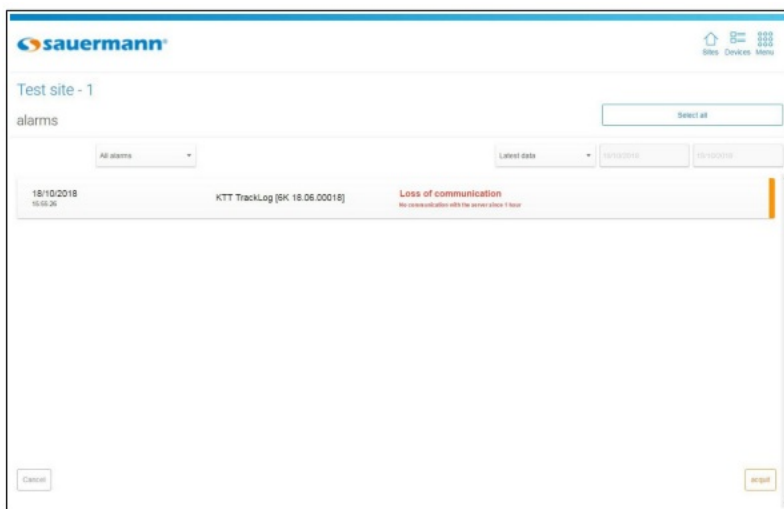


Web application



Mobile application

The following page displays:



Web application



Mobile application

- It is possible to display:
 - All the alarms
 - The acknowledged alarms
 - The unacknowledged alarms

The application displays by default the last data: the latest data are displayed to the head of the list.

- It is possible to select a date:
 - Today
 - Since yesterday
 - 7 last days
 - 30 last days
 - Between two dates: fill in the starting date then the ending date with the calendar or the keypad (on the mobile application, time between the two dates must be limited to 7 days).

The unacknowledged alarms are marked in orange:

18/10/2018 15:55:26	KTT TrackLog [6K 18.06.00018]	Loss of communication <small>No communication with the server since 1 hour</small>	
18/10/2018 15:55:26	KTT TrackLog [6K 18.06.00018]	Loss of communication <small>No communication with the server since 1 hour</small>	test.com

Unacknowledged alarms

Acknowledged alarms



To acknowledge an alarm:

- Click the line of the alarm to acknowledge.
- Click “Acknowledge”.

Export data

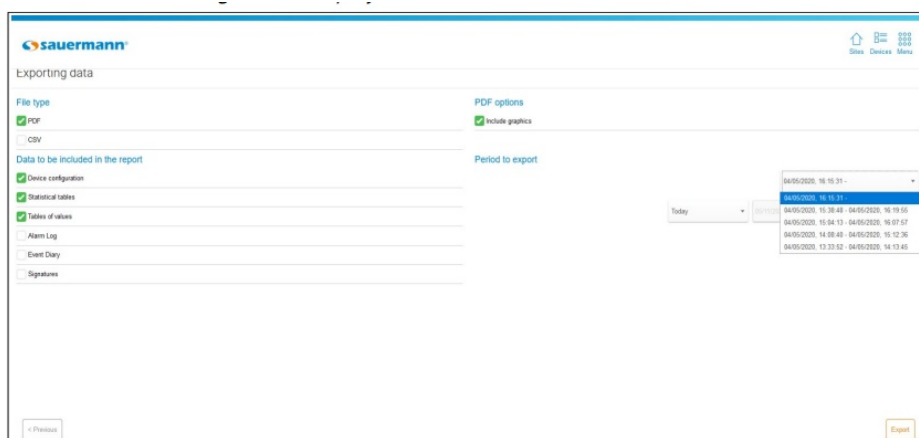
It is possible to export the measured data in CSV format (table), or the whole dataset report in PDF format. This function will allow you to integrate easily tables and measurement reports to your documents which summarises information about performed measurements.

- To export data:

- Web application: go to the menu clicking  then  “Export”.

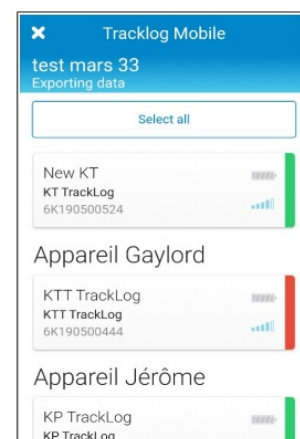
Mobile application: go to  then  “Export”.

The following screen displays.



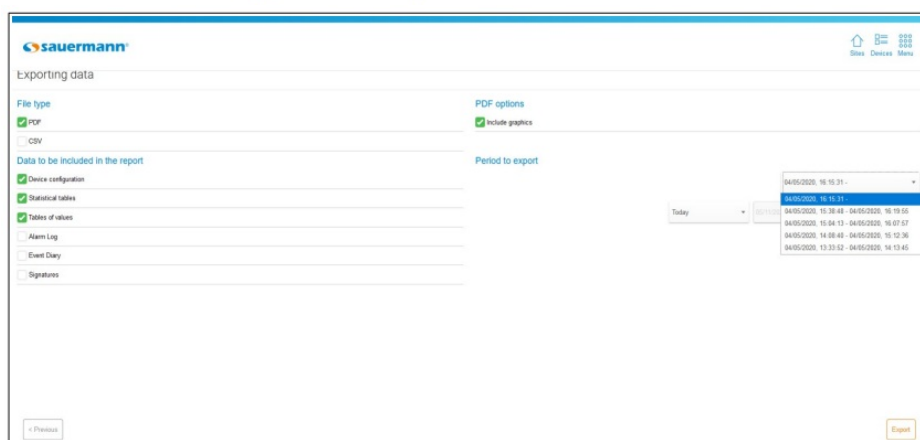
The screenshot shows the 'Exporting data' screen in the web application. It features a 'File type' section with 'PDF' selected, a 'Data to be included in the report' section with 'Device configuration', 'Statistical tables', and 'Tables of values' checked, and a 'Period to export' dropdown menu set to 'Today'. There are 'Previous' and 'Export' buttons at the bottom.

Web application – Export screen for one instrument



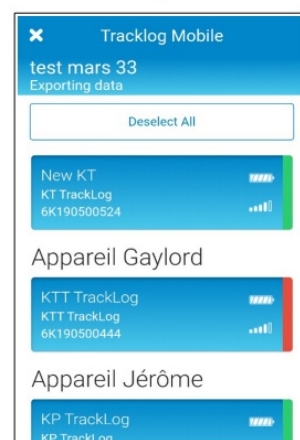
The screenshot shows the 'Tracklog Mobile' app interface. It displays a list of instruments: 'New KT KT TrackLog 6K190500524', 'Appareil Gaylord KTT TrackLog 6K190500444', and 'Appareil Jérôme KP TrackLog KP TrackLog'. Each instrument has a status bar with a signal strength indicator.

Mobile application



This screenshot is identical to the one above, showing the 'Exporting data' screen in the web application with the same settings and buttons.

Web application – Export screen for several instruments

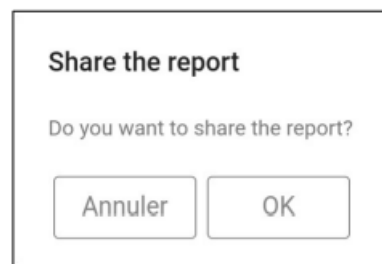


This screenshot is identical to the one above, showing the 'Tracklog Mobile' app interface with the same list of instruments and status bars.

Mobile application

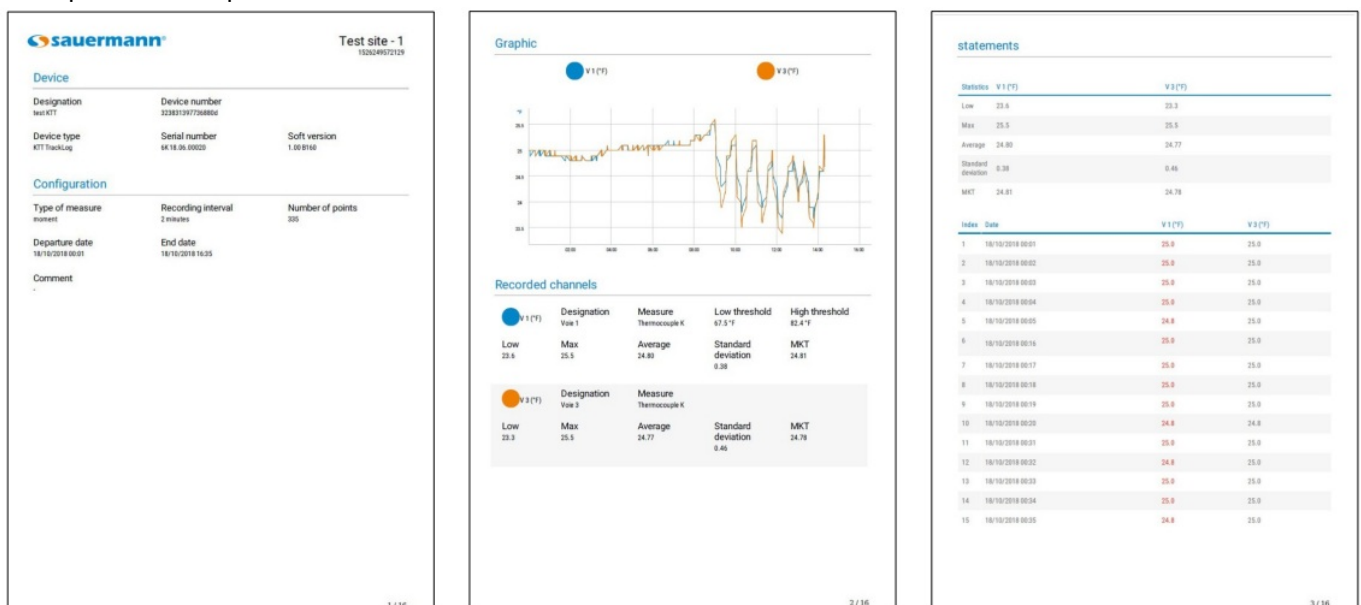
- In “Type of file”, select the CSV format (table) or PDF.
- In “Data to integrate to the report”, select the elements to integrate to the document:
 - Devices configuration
 - Statistics table
 - Values table

- Alarms diary
- Events diary
- If the PDF format is selected, in “PDF Options” it is possible to include graphs.
- If only one device has been selected, it is mandatory to select the configuration dataset according to the period you want to export. Once the right configuration dataset is selected, proceed to the following step.
- If several devices have been selected, it is only possible to download the data recorded with the latest configuration set up in the devices.
- In “Period to export”, select the dates and data to export:
 - Today
 - Since yesterday
 - 7 last days
 - 30 last days (web application)
 - Between two dates: fill in the starting date then the ending date with the calendar or the keypad (on the mobile application, time between the two dates must be limited to 7 days).
- Click “Following” (web application) or “OK” (mobile application).
- Select the Data Logger from which the data must be downloaded.
- Click “Export”.
- Via the web application: the dataset report is saved automatically in the “Downloads” folder of your computer.





- Via the mobile application:
The following confirmation message displays.
- Press “OK” to share and validate the measurements report.

Example of PDF report:



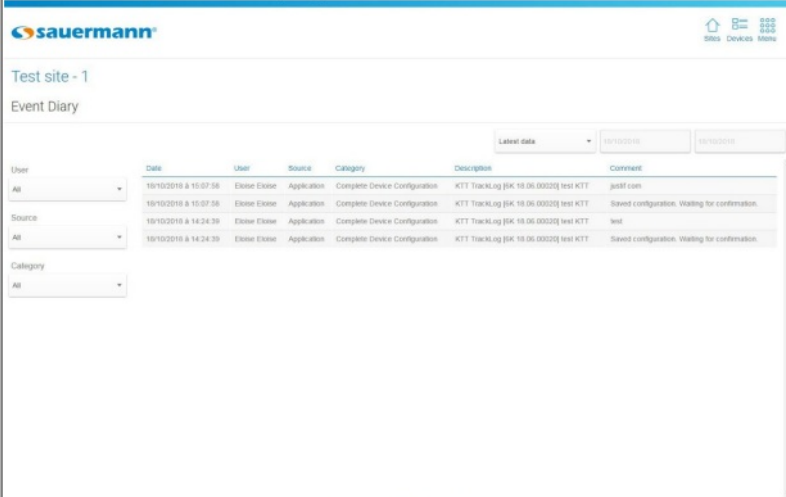
EVENTS DIARY

To access the events diary, select a site by clicking on it. From the devices list:

- Web application: go to the menu clicking  then  “Events diary”.

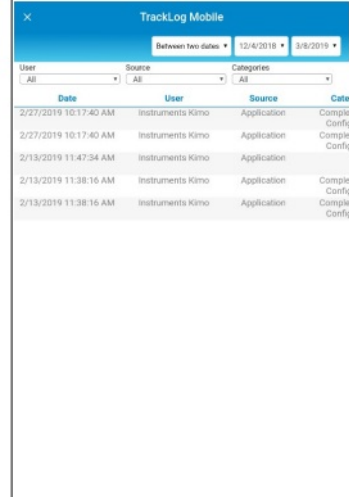
Mobile application: go to the menu  then  “Events diary”.

The following screen displays:



Date	User	Source	Category	Description	Comment
18/10/2018 & 10:07:56	Eloise Eloise	Application	Complete Device Configuration	KTT TrackLog [9K 18.06.0002] test KTT	golf.com
18/10/2018 & 10:07:56	Eloise Eloise	Application	Complete Device Configuration	KTT TrackLog [9K 18.06.0002] test KTT	Saved configuration. Waiting for confirmation.
18/10/2018 & 14:24:39	Eloise Eloise	Application	Complete Device Configuration	KTT TrackLog [9K 18.06.0002] test KTT	test
18/10/2018 & 14:24:39	Eloise Eloise	Application	Complete Device Configuration	KTT TrackLog [9K 18.06.0002] test KTT	Saved configuration. Waiting for confirmation.

Web application



Date	User	Source	Category
2/27/2019 10:17:40 AM	Instruments Kimo	Application	Complete Config
2/27/2019 10:17:40 AM	Instruments Kimo	Application	Complete Config
2/13/2019 11:47:34 AM	Instruments Kimo	Application	Complete Config
2/13/2019 11:38:16 AM	Instruments Kimo	Application	Complete Config
2/13/2019 11:38:16 AM	Instruments Kimo	Application	Complete Config

Mobile application

- The events table indicates the actions list carried out on the application with the date and time, the user, the category, the description and eventually a comment.

It is possible to display events:

- By date: select:
 - Last data (the latest data are displayed to the head of the list)
 - Today
 - Since yesterday
 - 7 last days
 - 30 last days
 - Between 2 dates: fill in the starting date then the ending date with the calendar or the keypad (on the mobile application, time between the two dates must be limited to 7 days).
- By user: select the user in the scrolling list. Users correspond to the application user.
- By source: select the source in the scrolling list.
- By category: select the event category in the scrolling list.



ADMINISTRATION DIARY

The administration diary allows to consult accounts log in and log out, specifies which user name was connected and sites creation or deletion in this account.

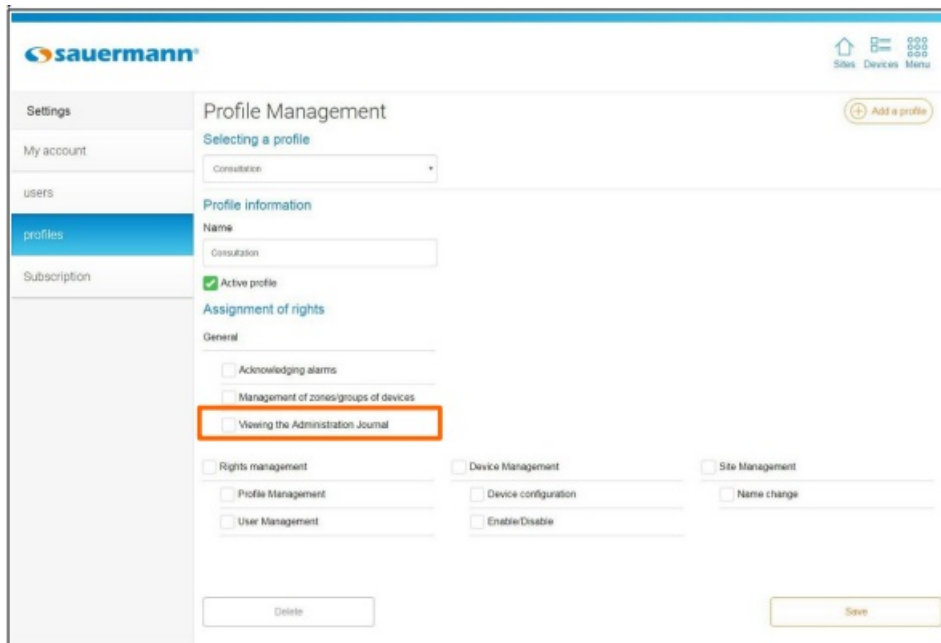
The administration diary access is available via the WEB application.

Allow the administration diary access

To consult the administration diary, an access must be given to the user. From the sites list:

- Click “Menu”  then  “Settings”.
- Click “Profiles”.
- In the scrolling menu, select the required user profile.

The following page opens.



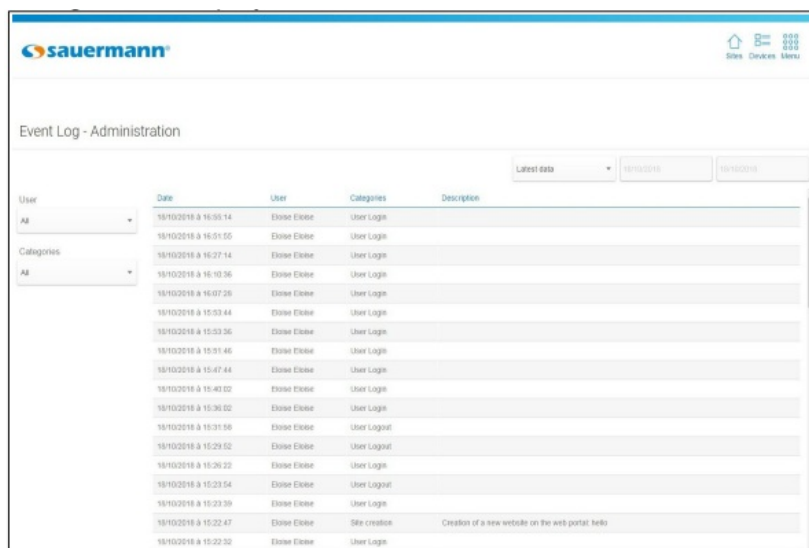
- In “Assignment of rights”, “General” part, tick the “Administration diary consultation” box.
- Click “Save”.

Consult the administration diary

To access the administration diary, from the “List of sites” page:

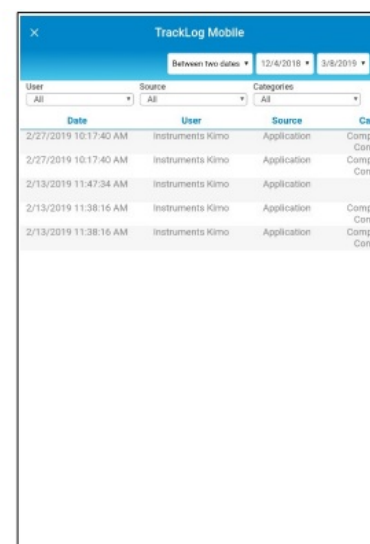
- Go to the menu clicking  then click  “Administration”.

The following screen displays:



User	Date	User	Categories	Description
All	18/10/2018 à 16:55:14	Eloise Eloise	User Login	
All	18/10/2018 à 16:51:55	Eloise Eloise	User Login	
All	18/10/2018 à 16:27:14	Eloise Eloise	User Login	
All	18/10/2018 à 16:10:36	Eloise Eloise	User Login	
All	18/10/2018 à 16:07:28	Eloise Eloise	User Login	
All	18/10/2018 à 15:53:44	Eloise Eloise	User Login	
All	18/10/2018 à 15:53:36	Eloise Eloise	User Login	
All	18/10/2018 à 15:51:46	Eloise Eloise	User Login	
All	18/10/2018 à 15:47:44	Eloise Eloise	User Login	
All	18/10/2018 à 15:40:02	Eloise Eloise	User Login	
All	18/10/2018 à 15:36:02	Eloise Eloise	User Login	
All	18/10/2018 à 15:31:58	Eloise Eloise	User Logout	
All	18/10/2018 à 15:29:52	Eloise Eloise	User Logout	
All	18/10/2018 à 15:26:22	Eloise Eloise	User Login	
All	18/10/2018 à 15:23:54	Eloise Eloise	User Logout	
All	18/10/2018 à 15:23:39	Eloise Eloise	User Login	
All	18/10/2018 à 15:22:47	Eloise Eloise	Site creation	Creation of a new website on the web portal: hello
All	18/10/2018 à 15:22:32	Eloise Eloise	User Login	

Web application



Date	User	Source	Cate
2/27/2019 10:17:40 AM	Instruments Kimio	Application	Compte Confir
2/27/2019 10:17:40 AM	Instruments Kimio	Application	Compte Confir
2/13/2019 11:47:34 AM	Instruments Kimio	Application	
2/13/2019 11:38:16 AM	Instruments Kimio	Application	Compte Confir
2/13/2019 11:38:16 AM	Instruments Kimio	Application	Compte Confir

Mobile application

It is possible to display events:

- By user: display events concerning all the users or select a user.
- By category: select the events category in the scrolling list:

- All categories
- User connection
- Site creation
- User disconnection
- Site deletion
- By date: select:
 - Last data (the latest data are displayed to the head of the list)
 - Today
 - Since yesterday
 - 7 last days
 - 30 last days
 - Between 2 dates: fill in the starting date then the ending date with the calendar or the keypad (on the mobile application, time between the two dates must be limited to 7 days).

DEVICE UPDATE

To carry out the device update:

- Plug the device in USB on the computer:
 1. Plug the male USB connector of the cable to an USB connection on your computer*.
 2. Open the USB cap on the right side of the Data Logger.
 3. Connect the male micro-USB connector of the cable to the female micro-USB connector of the device.



The device is displayed on the computer as a removable storage.

- Copy the update file supplied by Sauermann.
- Paste the update file on the device, on the storage root.

Please wait 10 to 15 seconds without unplugging the device until the percentage is displayed.

The device can be unplugged once the update starts. Please wait until the end of the update (100% is displayed) before using again the device.

MANAGE SUBSCRIPTIONS

It is possible to recover information about Cloud subscription offer from the “Settings” page.

- Click “Menu”  then  “Settings”.

- Click “Subscription”.

The following page opens:

Subscription	
Subscription type	
Subscription level	
Expiration date	11/05/2021
Subscription code	90E271TL2002BA7F42623A7
Edit/Renew	
Characteristics of the subscription	
Number of recorders	2 max.
CFR-21 standard support	No
SMS alerting	No Activate option
Duration of commitment	36 month
Data consultation	12 rolling months
Backing up data	36 month
Number of users	100 max.

This page indicates the following elements about the subscription offer:

- The subscription level
- The expiration date of the subscription offer
- The subscription date

It also indicates the following elements about the subscription details:

- The maximum number of Data Loggers that can be connected
- The remaining number of SMS for SMS alerts
- The time commitment
- The data consultation time
- The data saving time
- The maximum number of users

Modify or renew your subscription

Subscription

Please enter your new subscription code

Cancel
Confirm

- Contact Sauermann to obtain a new code.
- Click “Modify/Renew”.

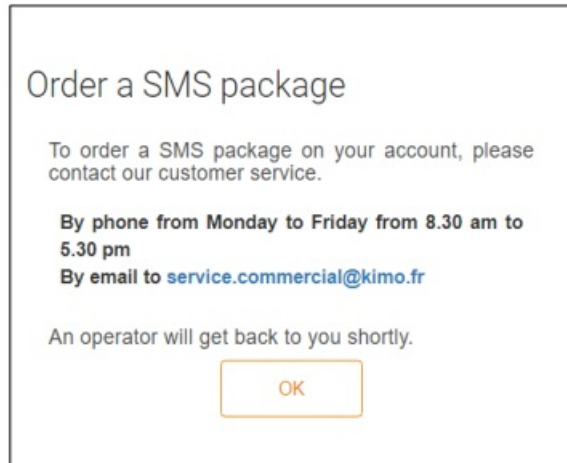
The following window opens.

- Fill in the code supplied by Sauermann.
- Click “Validate”.

Order a pack of SMS

- Click “Order”.

The following window opens, indicating the way to contact an operator and order a pack of SMS.



sauermanngroup.com

Documents / Resources

	<p>sauermann TrackLog Web and Mobile Application [pdf] User Manual TrackLog Web and Mobile Application, TrackLog, Web and Mobile Application, Mobile Application, Application</p>
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References

- [Services - Homepage](#)
- [Manufacturer of Condensate Pumps and Measuring Instruments | Sauermann group](#)
- [Manufacturer of Condensate Pumps and Measuring Instruments | Sauermann group](#)
- [Tracklog Web](#)
- [Tracklog Web](#)
- [User Manual](#)