

SATEL INT-TSG2R Keypad Touch Screen Keypad



SATEL INT-TSG2R Keypad Touch Screen Keypad User Manual

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SATEL INT-TSG2R Keypad Touch Screen Keypad



Product Information

Specifications

- **Product Name:** Keypad INT-TSG2R EN
- **Firmware Version:** 2.01
- **Quick User Manual Version:** int-tsg2r_us_en 03/24
- **Manufacturer:** SATEL sp. z o.o.

Product Usage Instructions

LED Indicators

The LED indicators on the keypad serve different purposes based on their colour:

- **Yellow LED:** Indicates countdown is running.
- **Green LED:** Indicates system status or information.
- **Green and Red LED:** Indicates alarms or system troubles.

Using the Touch Screen

The touchscreen functionality on the keypad allows for various interactions:

- **Tap:** Tap on an item on the screen to select it.
- **Tap and Hold:** Tap on an item and hold for 3 seconds for additional options.
- **Swipe Up/Down:** Swipe up or down to navigate through screens or options.
- **Swipe Right/Left:** Swipe right or left to move between screens or access different functions.

Screensaver and Slideshow

The keypad features a screensaver mode that can display useful information:

- The screensaver may include a slideshow feature if enabled by the installer.

- You can trigger a panic alarm by tapping and holding on the screen during screensaver or slideshow display.

FAQ





- **Q:** How can I access the full user manual for the keypad?
- **A:** The full user manual is available for download on the SATEL website. You can scan the QR code on the keypad to directly access the manual.
- **Q:** What should I do if the LED indicators show a flashing green and red light?
- **A:** A flashing green and red LED typically indicates system trouble, bypassed zones, or an alarm event. Contact your installer for further assistance in troubleshooting the issue.

Signs in this manual



- **Caution** – information on the safety of users, devices, etc.
- **Note** – suggestion or additional information.

This manual contains basic information on how to use the INT-TSG2R keypad with factory default settings. The functions available in the user menu of the keypad allow you to control your alarm system, regardless of its configuration. In addition, the user screens can be prepared by the installer for customization of the keypad functionality. The installer can create new user screens and add widgets that you will use for day to day operations of the alarm system. The installer may also personalize the look of the screen to better suit your preferences in terms of widgets, font and background colours. Pictures selected by you may be used as the background image. Ask the installer for instructions on how to use your individually configured keypad. The instructions must include all the changes from the default settings. The installer should also instruct you on how to operate the alarm system by using the INT-TSG2R keypad.

LED Indicators

LED	Color	System status
	yellow	flashing – trouble or trouble memory
	green	ON – all partitions supported by the keypad are armed flashing – at least one partition is armed or exit delay countdown is running
	green	INTEGRA system flashing – the service mode is entered
		VERSA / PERFECTA 64 M system ON – the service mode is entered and the service menu is displayed flashing – the service mode is entered but the service menu is hidden or displayed in another keypad
	red	ON or flashing – alarm or alarm memory

- Information about the armed status may be hidden after the time defined by the installer has passed.
- If the “Grade 2” (INTEGRA / VERSA / PERFECTA 64 M) / “Grade 3” (INTEGRA Plus) option is enabled by the installer:

- the  LED indicates alarms only after entering the code,
- flashing of the  LED means that there is trouble in the system, some zones are bypassed, or there was an alarm.

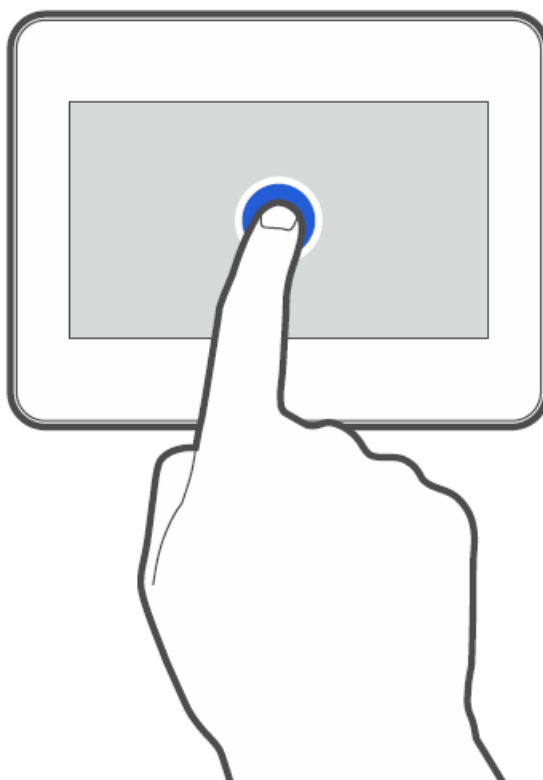
Using the touchscreen

The touch screen displays information about the system status while allowing you to operate and program the alarm system, as well as control the home automation equipment.

- In order to control the alarm system, you can use:
- user screens and additional screens created for you by the installer,
- user menu created by SATEL.
- Use the gestures described below.

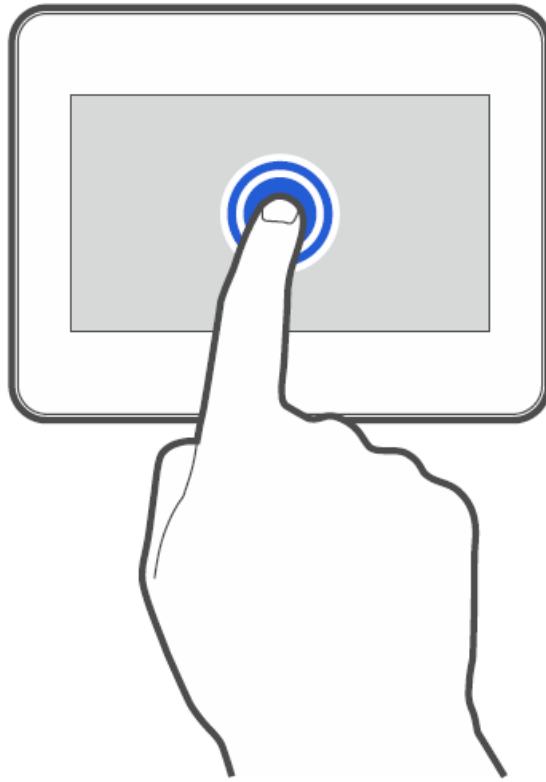
Tap

Tap on an item on the screen.



Tap and hold

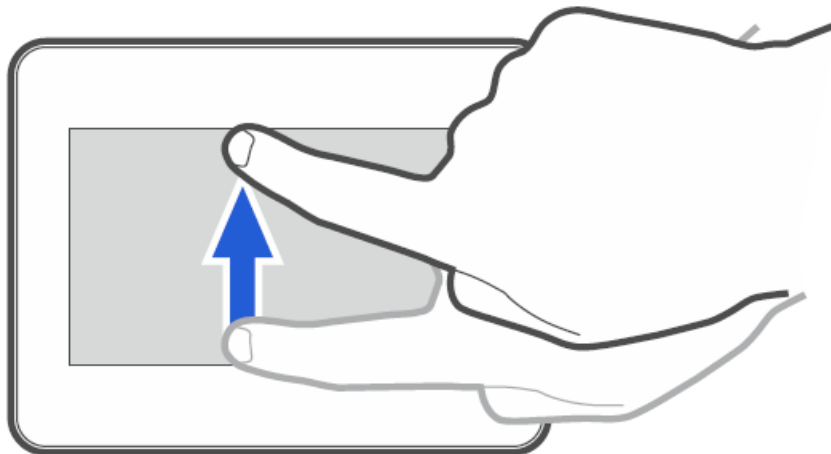
Tap on an item on the screen and hold for 3 seconds.



Swipe up / down

Tap the screen and slide your finger up or down to:

- swipe the screen up / down (move between the screensaver/user screen/user menu home screen),
- scroll through a list.

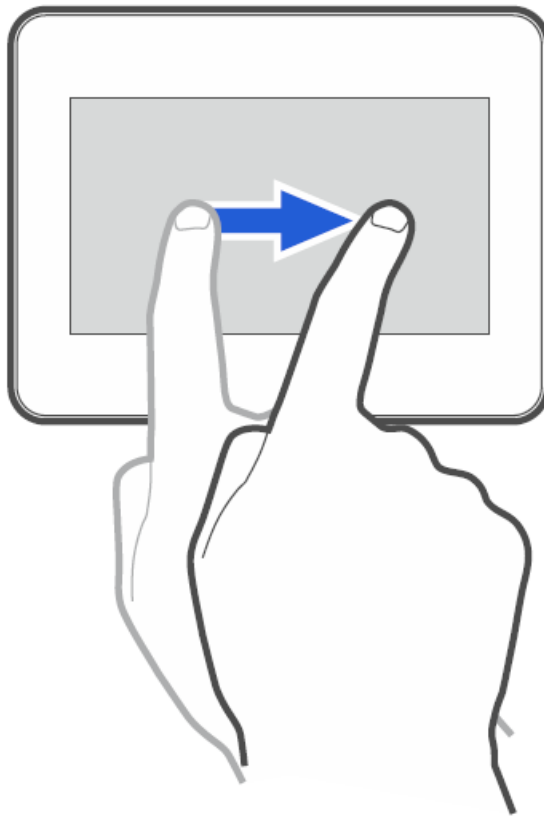


Swipe right/left

Tap the screen and slide your finger right or left to swipe the screen right/left (go to the previous/next screen).

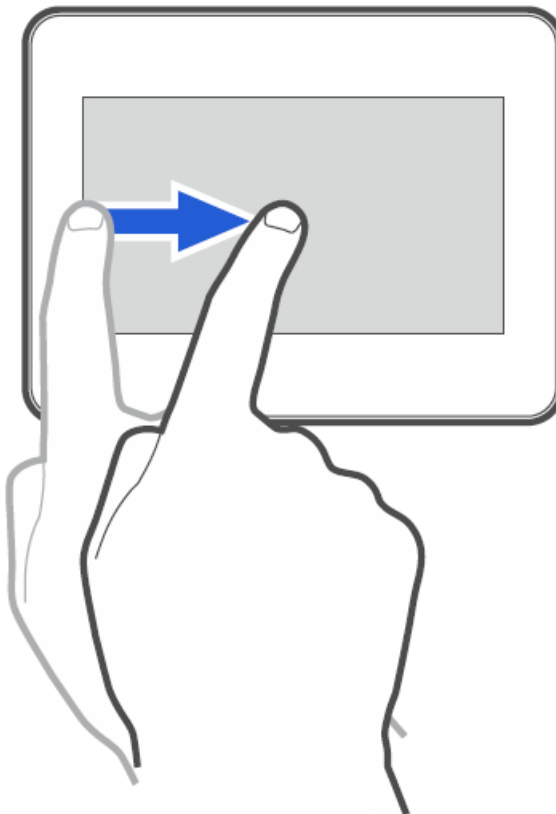
When the screensaver is active, swipe right / left to start/end the slideshow.

The slideshow is available when a memory card containing image files is installed in the keypad.



Swipe right from the edge (return to the previous screen)

Tap the screen close to the left edge and slide your finger right to return to the previous screen. This gesture is supported in the user menu and the service menu. You will not be able to exit the service mode by using this gesture.

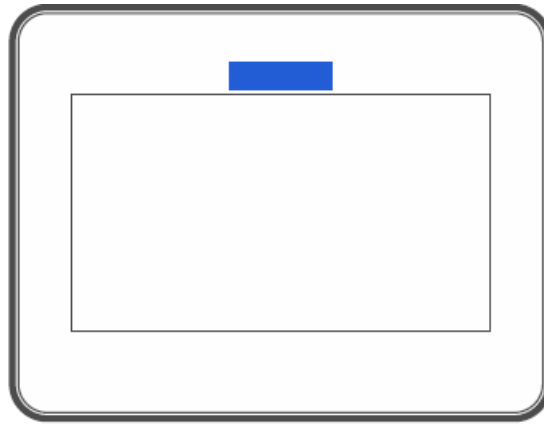


Using the MIFARE® proximity card [INTEGRA]

The INTEGRA alarm system can be operated using the MIFARE® proximity cards.

The keypad distinguishes between presenting and holding the card (the card must be presented to the keypad and held for 3 seconds). Ask the installer what function is started when you present the card and what function is

started when you hold the card. The reader is located as shown in the figure below.



Screensaver

- The installer can disable the screensaver.
- The screensaver will be displayed when the keypad is not in use. You can set the time of inactivity after which the screensaver will be displayed (see the full user manual).
- To display the screensaver while using the keypad:
 - swipe down on the user screen,
 - swipe right on the slideshow.
- You will be logged out when the screensaver is displayed.

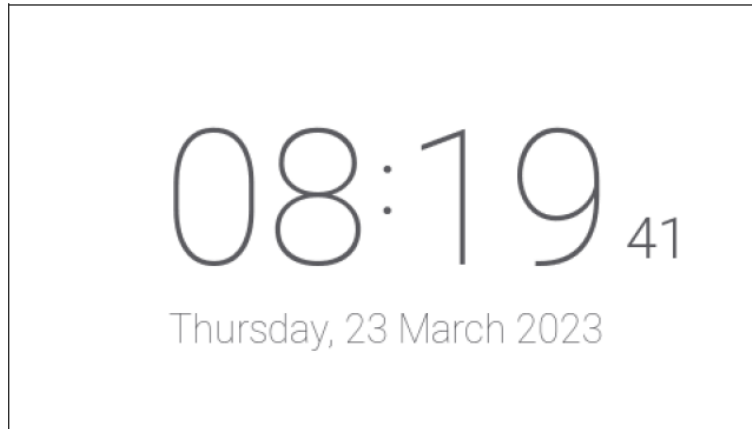



Fig. 1. Screensaver (keypad with factory default settings).

- The screensaver on a keypad with factory default settings (Fig. 1) shows:
 - date and time,
 - the  icon that indicates where to present the MIFARE card [INTEGRA].
- The installer can add to the screen additional widgets that will indicate the alarm system status (see “Widgets” p. 8).
- When the screensaver is displayed, you can:
 - tap the screen to view the user screen,
 - swipe left to start the slideshow.

Slideshow

- If the screensaver has been disabled by the installer, the slideshow is not available.
- The keypad can run a slideshow of images if the installer installed in the keypad a memory card on which the images had been saved.
- When the slideshow is displayed, you can:
 - tap the screen to view the user screen,
 - swipe right to view the screensaver.

Trigger the panic alarm

When the screensaver or slideshow is displayed, tap the screen and hold for 3 seconds to trigger the panic alarm. The installer defines whether the alarm triggered will be loud (signalled by the alarm system) or silent (without signalling). The silent panic alarm is useful when the control panel reports events to the monitoring station, but unauthorized persons should not be aware of the alarm being triggered.

User screens

- When the screensaver or slideshow is displayed, tap the screen to go to the user home screen.
- If the screensaver has been disabled by the installer, the user home screen will be displayed when the keypad is not in use.
- Only one user screen is available in the keypad with factory default settings. The installer can add more user screens and set one of them as the user home screen, i.e. one that is displayed first. Swipe left / right to go to another user screen (if more user screens were added by the installer). Information on which user screen is currently displayed is represented graphically on the bottom of the screen.

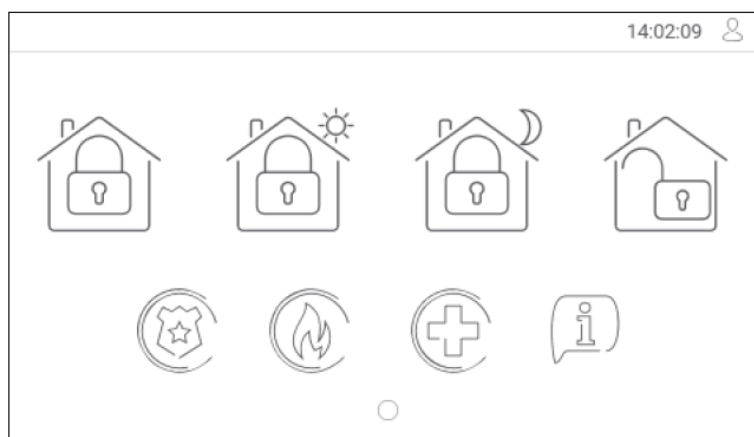


Fig. 2. User home screen (keypad with factory default settings).

- The user screen includes:
 - status bar (see p. 8),
 - widgets used to operate the alarm system, indicate the alarm system status, etc. (see “Widgets” p. 8).
- To run a function with a widget, you may be required to enter a code. If this is the case, the keypad will be displayed (see p. 9). When you enter the code, the function will be run and you will be logged in. If you are already logged in, you will not be required to enter your code again when trying to run a function with a widget.
- The following widgets are available on the user home screen in the keypad with factory default settings.



tap to arm in mode “full”.



tap to:

- INTEGRA system: arm in mode “without interior”,
- VERSA / PERFECTA 64 M system: arm in mode “day”.



tap to:

- INTEGRA system: arm in mode “without interior and without entry delay”,
- VERSA / PERFECTA 64 M system: arm in mode “night”.



tap to disarm / clear alarm.



tap and hold for 3 seconds to trigger the panic alarm. The installer defines whether the alarm triggered will be loud (signaled by the alarm system) or silent (without signaling).



tap and hold for 3 seconds to trigger the fire alarm.



tap and hold for 3 seconds to trigger the medical (auxiliary) alarm.



tap to view the message.

- Consult the installer about which additional widgets may help you to operate the alarm system or control the home automation devices connected to the control panel.
- Only the installer can create new user screens, add widgets to the screen, etc.
- The installer can configure the keypad so that the access to the user screen is co-protected (a keypad will open before the screen is displayed).
- Two different background pictures may be applied to user screens.


Additional screens

- Additional screens differ from the user screens only in that each of them can have a different background picture. For this reason, the additional screens may be used to display site plans.
- If pictures other than the ones offered by SATEL are to be displayed, the installer must save them on a memory card and install the card in the keypad.
- To display an additional screen, tap a link widget.



Fig. 3. Screen with a site plan (example).






Status bar

- The status bar is displayed on the top of the user screen and the additional screen.
- It includes:
 - screen title (optionally, if added by the installer),
 - time,
 - the  icon. If you are not logged in, tap the icon to log in (the keypad will open – see p. 9).
- If you are logged in, tap the icon to log out or go to the user menu.

Widgets

- The following widgets may be displayed on the screen.
- Text – the widget displays any text that was added by the installer or system element name.
- Partition state – the widget displays the partition status represented by icons.
- Zone state – the widget displays the zone status represented by either:
 - icons selected by SATEL (indicator) – different statuses are displayed,
 - text messages (text) – messages inform only about normal and violated states,
 - icons selected by the installer (icon) – only normal and violated states are displayed.
- Output state – the widget displays the output status represented by either:
 - icons selected by SATEL (indicator),
 - text messages (text),
 - icons selected by the installer (icon).
- Temperature [INTEGRA / PERFECTA 64 M] – the widget displays the temperature.
- Information about the temperature is sourced from an ABAX 2 / ABAX wireless device.
- The widget is not available in the VERSA system.
- Date/time – the widget displays the date and time in the format specified by the installer.
- Switch – the icon for the widget is selected by the installer. Tap the widget to enable/disable an output.
- Rectangle – the widget displays a rectangle that can be translucent and have different colors. As an additional graphic element, it may be used e.g. to highlight a part of the screen.
- Macro – the icon for the widget is selected by the installer. Tap the widget to run a macro command. The macro

command is a sequence of actions to be performed by the control panel. Macro commands are created by the installer.

- PANIC/FIRE/AUX. – the widget is used to trigger an alarm ( – panic alarm;  – fire alarm;  – medical alarm).
- Information – the widget is represented on the screen by the  icon. Tap the widget to view the message added by the installer.
- Link – the icon for the widget is selected by the installer. Tap the widget to go to the additional screen/return to the user screen from the additional screen.
- Button – the icon for the widget is selected by the installer. The widget offers two functions:
tap – tap the widget to turn on / off an output.
tap and hold – tap and hold the widget to turn on an output. The output will remain on as long as you hold the widget. When you take your finger off the widget, the output will be turned off.
- Analog value [INTEGRA / VERSA] / Power measuring [PERFECTA 64 M] – the widget displays information on the power consumption of the appliance connected to the ASW-200 smart plug.
- Thermostat [INTEGRA / PERFECTA 64 M] – the widget is represented on the screen by one of the icons,  depending on the thermostatic output [INTEGRA] / thermostat [PERFECTA 64 M] state. Tap the widget to change the temperature settings for the thermostatic output/thermostat. This widget is not available in the VERSA system.
- The thermostatic output/thermostat settings are used to adjust the operating parameters of the ART-200 wireless radiator thermostats.

On-screen keypad

- The on-screen keypad is displayed when it is required to enter a code e.g. to access the user menu.
- You may be required to enter the code to access the user screen or the additional screen or to run a function with a widget.

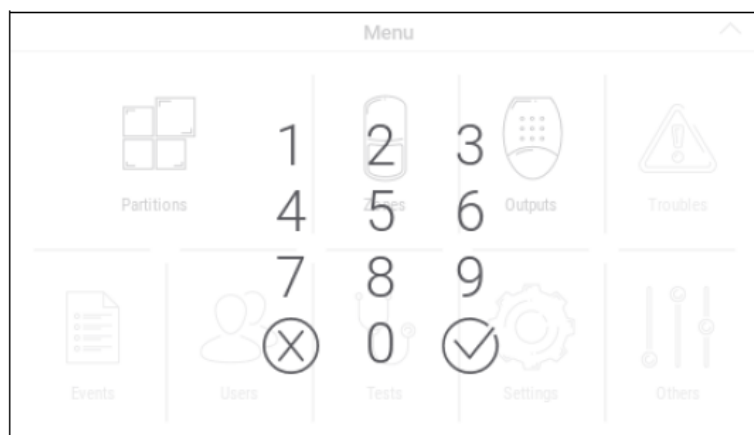





Fig. 4. On-screen keypad.

- Enter the code using the number keys and tap.  If you made a mistake when entering the code, tap  and re-enter the code (if you fail to enter the valid code within one minute, it will be treated as if you entered an invalid code).
- If you tap  before you enter the code, the on-screen keypad will close and you will return to the previous screen.
- By default, the following codes are programmed in the INTEGRA series control panel:
 - service code: 12345
 - object 1 master (administrator) code 1: 1111
- By default, the following codes are programmed in the VERSA series control panel:
 - service code: 12345
 - user 30 code: 1111
- By default, the following codes are programmed in the PERFECTA 64 M control panel:
 - service code: 12345
 - user 62 code: 1111
- If there is an alarm in the system, it will be cleared after you enter the code.

User menu

Swipe up on the user screen / additional screen to go to the user menu. Since the access to the user menu is code-protected, the keypad will open first. Enter the code. The menu will open immediately if you have already logged in on the user screen.

User menu home screen INTEGRA system

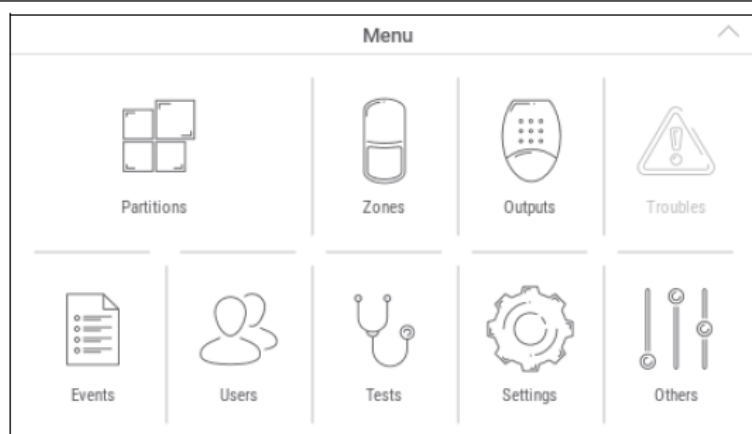


Fig. 5. User menu home screen in the INTEGRA system.

The following functions are available on the user menu home screen.



tap to go to the "Partitions" screen.



tap to go to the "Zones" screen.



tap to go to the “Outputs” screen.



tap to go to the “Troubles” screen. The function is available when a trouble is signaled by the alarm system.



tap to go to the “Events” screen.



tap to go to the “Users” screen.




tap to go to the “Tests” screen.



tap to go to the “Settings” screen.



tap to go to the “Others” screen.

- If the icon is greyed out, the function is unavailable.
- The  icon is displayed in the top right corner of the screen. Tap it to exit the user menu.

VERSA / PERFECTA 64 M system

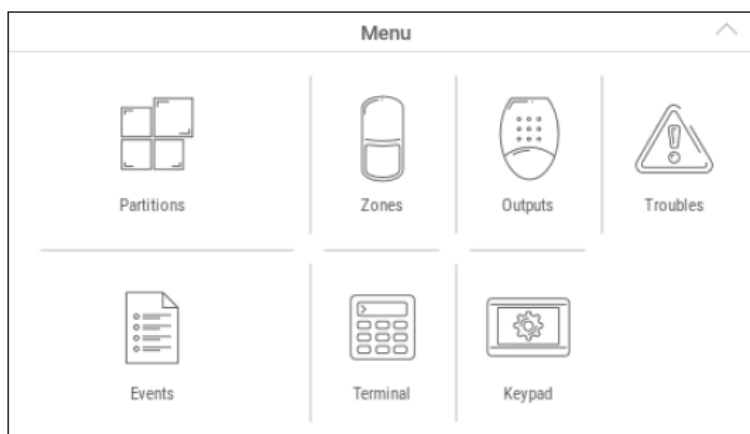


Fig. 6. User menu home screen in the VERSA / PERFECTA 64 M system.

The following functions are available on the user menu home screen.



tap to go to the “Partitions” screen.



tap to go to the “Zones” screen.



tap to go to the “Outputs” screen.



tap to go to the “Troubles” screen.




tap to go to the “Events” screen.



tap to open the terminal and access other user functions and service functions.



tap to go to the “Keypad” screen.

- If the icon is greyed out, the function is unavailable.
- The  icon is displayed in the top right corner of the screen. Tap it to exit the user menu.

QWERTY keyboard

The QWERTY keyboard is used to enter text. It is displayed e.g. when you search for items on certain screens.






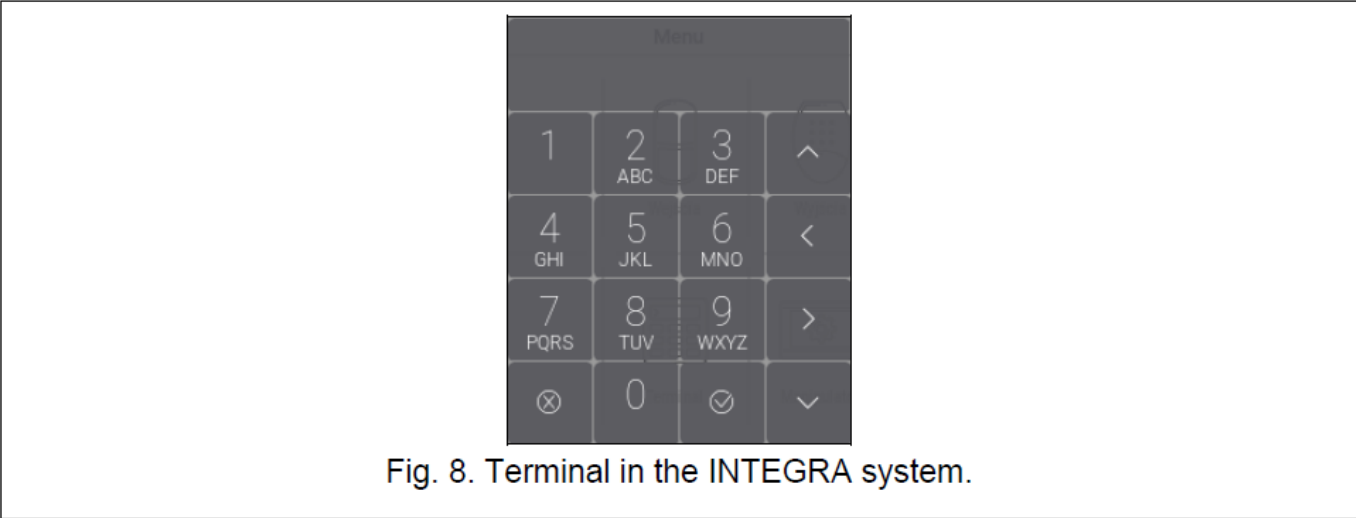
Fig. 7. QWERTY keyboard: letter keys mode.

- The text entered is displayed in the field above the keys.
- In addition to the typing keys, the following special keys are available.

↑	tap to switch the keyboard to the uppercase mode.
↓	tap to switch the keyboard to the lowercase mode.
Esc	tap to exit the QWERTY keyboard.
123	tap to switch the keyboard to the number keys mode.
ABC	tap to switch the keyboard to the letter keys mode.
⌫	tap to delete the character before the cursor.
Alt	tap to enable / disable the diacritical marks mode.
↵	tap to confirm the text entered.

Terminal

The terminal allows you to enter data and configure the settings in the same way as from the LCD keypad with a text menu. In the INTEGRA system, it is displayed if you run certain user functions or service functions ( acts as **#**;  acts as *****). In the VERSA / PERFECTA 64 M system, it is displayed if you tap the icon  on the user menu home screen (it provides access to user functions and service functions).



- Full manual is available at www.satel.pl. Scan the QR code to go to our website and download the manual.



- Changes, modifications or repairs not authorized by the manufacturer shall void your rights under the warranty.
- Hereby, SATEL sp. z o.o. declares that the radio equipment type INT-TSG2R complies with Directive 2014/53/EU. The full text of the EU Declaration of Conformity is available at the following internet address: www.satel.pl/ce.



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Documents / Resources

	<p>SATEL INT-TSG2R Keypad Touch Screen Keypad [pdf] User Manual INT-TSG2R Keypad Touch Screen Keypad, INT-TSG2R, Keypad Touch Screen Keypad, Touch Screen Keypad, Screen Keypad, Keypad</p>
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References

-  [SATEL – Inteligentne systemy alarmowe](#)
-  [satel.pl/ce](http://www.satel.pl/ce)
- [User Manual](#)