

SAMSUNG QM43C Smart Signage Display



SAMSUNG QM43C Smart Signage Display User Guide

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SAMSUNG QM43C Smart Signage Display



Product Usage Instructions

Checking the Components

- Make sure all components are included in the package.
- Contact the vendor if any parts are missing.

Remote Control

- Use the remote control to operate the product by pointing it at the sensor on the front.

Power Button

- Press the power button to turn the product on or off.

FAQ

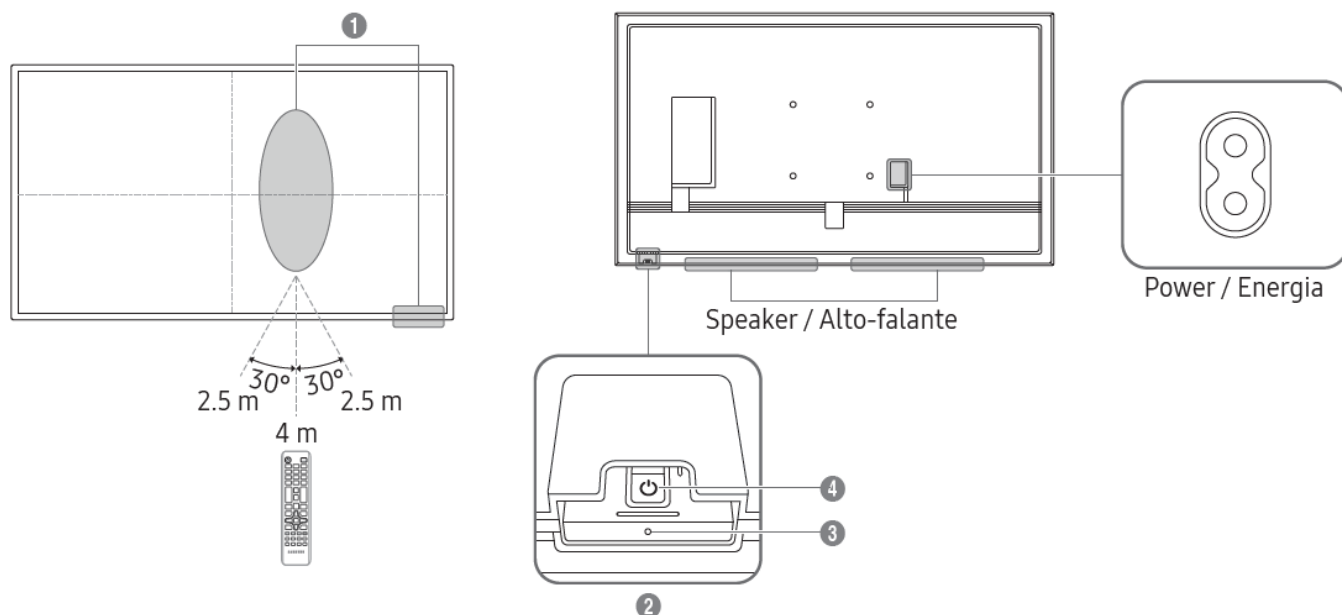
- **Q:** Where can I download the user manual for further details?
- **A:** You can download the user manual from the Samsung Website at <http://www.samsung.com/displaysolutions>.
- **Q:** What should I do if any components are missing?
- **A:** Contact the vendor where you purchased the product if any components are missing.

The colour and appearance may differ depending on the product, and the content in the manual is subject to change without prior notice to improve the performance.

Download the user manual from the following Samsung Website for further details.

<http://www.samsung.com/displaysolutions>.

Parts



1. Remote sensor

Press a button on the remote control pointing at the sensor on the front of the product to perform the corresponding function.

- Using other display devices in the same space as the remote control of this product can cause the other display devices to be inadvertently controlled.

2. Panel Key

3. Power indicator

4. Power button

Turns the product on or off.

Checking the Components

- Quick Setup Guide
- Warranty card (Not available in some locations)
- Regulatory Guide
- Power cord
- Batteries (AAA x 2) (Not available in some locations) Baterias (AAA x 2)
- Remote Control
- RS232C adapter

Contact the vendor where you purchased the product if any components are missing.
Components may not be supported depending on the model or geographical area.

Troubleshooting Guide

Issues	Solutions
The screen keeps switching on and off.	Check that the cable between the product and the PC is connected correctly.
No Signal is displayed on the screen.	Check that the product is connected correctly with a cable.
	Check that the source device connected to the product is powered on.

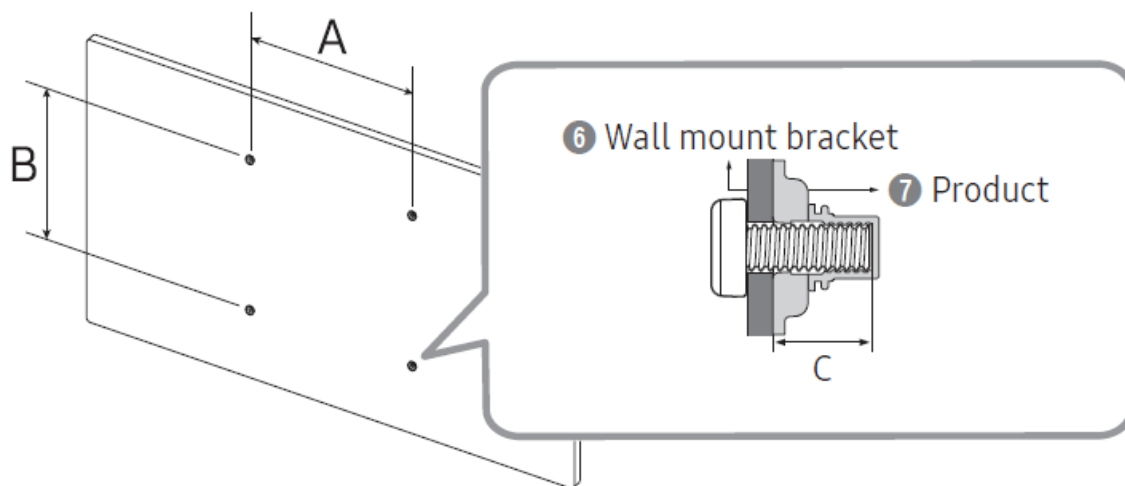
Specifications

Model Name		QM43C	QM50C	QM55C
Panel	Size	43 CLASS (42.5 inches / 107.9 cm)	50 CLASS (49.5 inches / 125.7 cm)	55 CLASS (54.6 inches / 138.7 cm)
	Display area	941.184 mm (H) x 529.416 mm (V)	1095.84 mm (H) x 616.41 mm (V)	1209.6 mm (H) x 680.4 mm (V)
Model Name		QM65C	QM75C	QM85C
Panel	Size	65 CLASS (64.5 inches / 163.9 cm)	75 CLASS (74.5 inches / 189.3 cm)	85 CLASS (84.5 inches / 214.7 cm)
	Display area	1428.48 mm (H) x 803.52 mm (V)	1650.24 mm (H) x 928.26 mm (V)	1872.0 mm (H) x 1053.0 mm (V)
Power Supply		AC100-240V~ 50/60Hz Refer to the label at the back of the product as the standard voltage can vary in different countries.		
Environmental considerations	Operating	Temperature: 32 °F to 104 °F (0 °C to 40 °C) Humidity: 10% to 80%, non-condensing		
	Storage	Temperature: -4 °F to 113 °F (-20 °C to 45 °C) Humidity: 5% to 95%, non-condensing		

- To connect a LAN cable, use a CAT 7 (*STP type) cable for the connection. (10/100 Mbps)
- Shielded Twisted Pair
- This is a class-A product. In a domestic environment, this product may cause radio interference in which case the user may be required to take adequate measures. (Supported model: QM85C)
- This device is a Class B digital apparatus. (Supported models: QM43C, QM50C, QM55C, QM65C, QM75C)
- For detailed device specifications, visit the Samsung website.

The terms HDMI, HDMI High-Definition Multimedia Interface, HDMI trade dress and the HDMI Logos are trademarks or registered trademarks of HDMI Licensing Administrator, Inc.

Wall Mount Kit Specifications



1 Model Name	QM43C	QM50C / QM55C	QM65C	QM75C	QM85C
2 VESA screw hole specs (A * B) in millimetres	200 x 200		400 x 300	400 x 400	600 x 400
3 C	12 – 14 mm				
4 Standard Screw	M8				
5 Quantity	4				

Contact

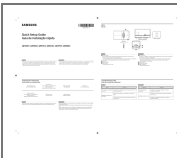
Contact SAMSUNG WORLD WIDE

Customer Care Center Centro de atendimento ao cliente	Web Site Site da web
0800 555 0000 (Demais cidades e regiões) 4004-0000 (Capitais e grandes centros)	www.samsung.com/br/support



BN68-16544F-00

Documents / Resources



[SAMSUNG QM43C Smart Signage Display](#) [pdf] User Guide
QM43C, QM43C Smart Signage Display, Smart Signage Display, Signage Display, Display

References

- [S Ajuda e suporte de produto | Samsung Brasil](#)
- [Anatel — Agência Nacional de Telecomunicações](#)
- [User Manual](#)

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