




SAMSUNG HW-S60D Built In Soundbar User Guide

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SAMSUNG



Simple User Guide



AH81-17430W-00

HW-S60D / HW-S61D



You can access the User guide on Samsung's on-line customer support centre by scanning the QR code. To see the manual on your PC or mobile device, download the manual in document format from Samsung's website. (<http://www.samsung.com/support>)

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Contact SAMSUNG WORLD WIDE

If you have any questions or comments relating to Samsung products, please contact the SAMSUNG customer care Centre.

Country/Region

HONG KONG

MACAU

Samsung Service Centre

3698 4698 (All Product)

3698 4688 (B2B)

3698 4633 (eStore)

0800 333

Web Site

www.samsung.com/hk/support (Chinese)









www.samsung.com/hk_en/support (English)

SAFETY INFORMATION

SAFETY WARNINGS TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE THE COVER (OR BACK).

NO USER-SERVICEABLE PARTS ARE INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.

Refer to the table below for an explanation of symbols which may be on your Samsung product.

	CAUTION RISK OF ELECTRIC SHOCK. DO NOT OPEN.	
	This symbol indicates that high voltage is present inside. It is dangerous to make any kind of contact with any internal part of this product.	
	This symbol indicates that this product has included important literature concerning operation and maintenance.	
	Class II product : This symbol indicates that it does not require a safety connection to electrical earth (ground). If this symbol is not present on a product with a power cord, the product MUST have a reliable connection to protective earth (ground).	
	AC voltage : This symbol indicates that the rated voltage marked with the symbol is AC voltage.	
	DC voltage : This symbol indicates that the rated voltage marked with the symbol is DC voltage.	
	Caution, Consult instructions for use : This symbol instructs the user to consult the user manual for further safety related information.	

WARNING

- To reduce the risk of fire or electric shock, do not expose this appliance to rain or moisture.
- Do not use liquid fumigators containing chemicals, such as mosquito repellent or air freshener, around the product. If steam comes in contact with the product surface or enters the product, it may cause stains or malfunction.

CAUTION

- TO PREVENT ELECTRIC SHOCK, MATCH WIDE BLADE OF PLUG TO WIDE SLOT, FULLY INSERT.
- This apparatus shall always be connected to a AC outlet with a protective grounding connection.
- To disconnect the apparatus from the mains, the plug must be pulled out from the mains socket, therefore the mains plug shall be readily operable.

- Do not expose this apparatus to dripping or splashing. Do not put objects filled with liquids, such as vases on the apparatus.
- To turn this apparatus off completely, you must pull the power plug out of the wall socket. Consequently, the power plug must be easily and readily accessible at all times.

PRECAUTIONS

1. Make sure to rest the AC/DC Adapter flat on a table or the floor. If you place the AC/DC Adapter so that it is hanging with the AC cord input facing upwards, water or other foreign substances could enter the Adapter and cause the Adapter to malfunction.
2. Ensure that the AC power supply in your house complies with the power requirements listed on the identification sticker located on the bottom of your product. Install your product horizontally, on a suitable base (furniture), with enough space around it for ventilation (7~10 cm). Make sure the ventilation slots are not covered. Do not place the unit on amplifiers or other equipment which may become hot. This unit is designed for continuous use. To fully turn off the unit, disconnect the AC plug from the wall outlet. Unplug the unit if you intend to leave it unused for a long period of time.
3. During thunderstorms, disconnect the AC plug from the wall outlet. Voltage peaks due to lightning could damage the unit.
4. Do not expose the unit to direct sunlight or other heat sources. This could lead to overheating and cause the unit to malfunction.
5. Protect the product from moisture (i.e. vases), and excess heat (e.g. a fireplace) or equipment creating strong magnetic or electric fields. Unplug the power cable from the AC wall socket if the unit malfunctions. Your product is not intended for industrial use. It is for personal use only. Condensation may occur if your product has been stored in cold temperatures. If transporting the unit during the winter, wait approximately 2 hours or until the unit has reached room temperature before using.
6. The battery used with this product contains chemicals that are harmful to the environment. Do not dispose of the battery in the general household trash. Do not expose the battery to excess heat, direct sunlight, or fire. Do not short circuit, disassemble, or overheat the battery. CAUTION : Danger of explosion if the battery is replaced incorrectly. Replace only with the same or equivalent type.

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- 1 CHECKING THE COMPONENTS**
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CHECKING THE COMPONENTS

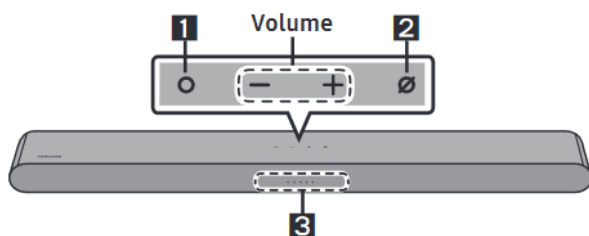
- Soundbar Main Unit
- Soundbar Remote Control
- Batteries
- Power Cord
- AC/DC Adapter
- HDMI Cable
- Wall Mount Guide
- Holder-Screw X 2
- Bracket-Wall Mount X 2
- Screw (M4 x L10) X 2







NOTES

- For more information about the power supply and power consumption, refer to the label attached to the product.
(Label: Bottom of the Soundbar Main Unit)
- To purchase additional components or optional cables, contact a Samsung Service Centre or Samsung Customer Care.
- Design, specifications, and App screen are subject to change without prior notice.

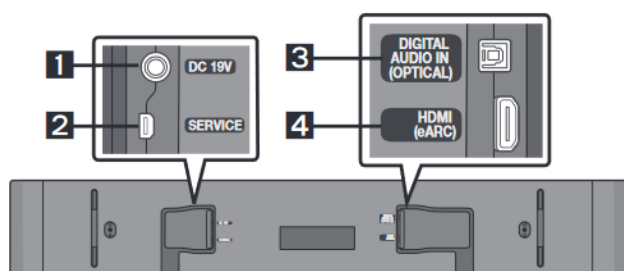
PRODUCT OVERVIEW

Front Panel / Top Panel of the Soundbar



1	Multi Function Button In standby mode, press the ○ (Multi Function) button to turn on the Soundbar. Press the ○ (Multi Function) button to change the mode.										
	<table border="1"> <tr> <th>LED Indicator</th><th></th></tr> <tr> <td> White On -> Off ● ○ ○ ○ ○ </td><td>"TV ARC" or "eARC"</td></tr> <tr> <td> White On -> Off ● ● ○ ○ ○ </td><td>"Wi-Fi"</td></tr> <tr> <td> White On -> Off ● ● ● ○ ○ </td><td>"Bluetooth"</td></tr> <tr> <td> White On -> Off ● ● ● ● ○ </td><td>"Digital Audio In"</td></tr> </table>	LED Indicator		White On -> Off ● ○ ○ ○ ○	"TV ARC" or "eARC"	White On -> Off ● ● ○ ○ ○	"Wi-Fi"	White On -> Off ● ● ● ○ ○	"Bluetooth"	White On -> Off ● ● ● ● ○	"Digital Audio In"
LED Indicator											
White On -> Off ● ○ ○ ○ ○	"TV ARC" or "eARC"										
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White On -> Off ● ● ● ○ ○	"Bluetooth"										
White On -> Off ● ● ● ● ○	"Digital Audio In"										
2	Mic On/Off Button Press the ⊗ (Mic On/Off) button to turn on or off the microphone.										
	<table border="1"> <tr> <th>LED Indicator</th><th></th></tr> <tr> <td> Red On ○ ○ ● ○ ○ </td><td>"Mic Off"</td></tr> <tr> <td> ○ ○ ○ ○ ○ </td><td>"Mic On"</td></tr> </table> <p>To switch to Bluetooth Pairing state in "Bluetooth" mode, press and hold the ⊗ (Mic On/Off) button on the top of the Soundbar for more than 5 seconds.</p>	LED Indicator		Red On ○ ○ ● ○ ○	"Mic Off"	○ ○ ○ ○ ○	"Mic On"				
LED Indicator											
Red On ○ ○ ● ○ ○	"Mic Off"										
○ ○ ○ ○ ○	"Mic On"										
3	LED indicator The LED Indicator flashes, glows, or changes colour depending on the Soundbar's current mode or status.										

Bottom Panel of the Soundbar

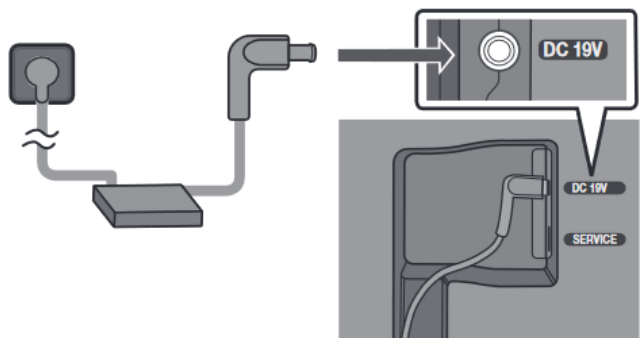


- DC 19V (Power Supply In)**
Connect the AC/DC power adapter.
- SERVICE**
Connect a USB storage device to upgrade the product's software.
- DIGITAL AUDIO IN (OPTICAL)**
Connect to the digital (optical) output of an external device.
- HDMI (eARC)**
Connect to the HDMI (eARC) port on a TV.

CONNECTING THE SOUNDBAR

Connecting Electrical Power

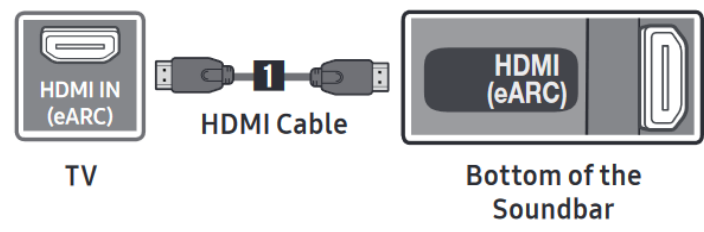
- For more information about the required electrical power and power consumption, refer to the label attached to the product. (Label: Bottom of the Soundbar Main Unit)



Bottom of the Soundbar
Main Unit

CONNECTING WITH A CABLE

Connecting using an HDMI Cable

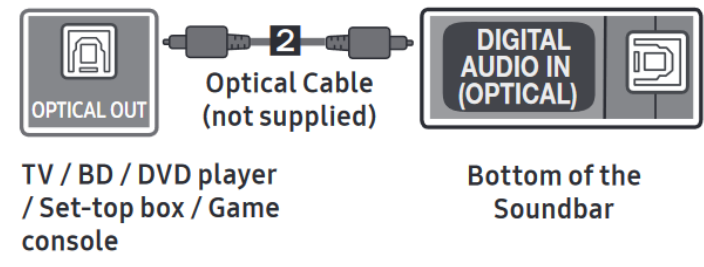


White On -> Off



"TV ARC" or "eARC"

Connecting using an Optical Cable (D.IN)



White On -> Off



"Digital Audio In"

NOTES

- When the TV sound is not output, press the  (Multi Function) button at the top of the Soundbar or the  (Source) button on the remote control to select the "TV ARC" or "eARC" mode.

- The recommended cable is an HDMI cable certified by HDMI.org.
- When you use an optical cable and the terminals have covers, be sure to remove the covers.

Using the Q-Symphony Function

When the Soundbar connects to a Samsung TV that supports the Q-Symphony function, you can play the sound simultaneously through the Soundbar and the TV. If you use the Q-Symphony function, the surround sound played on the TV allows you to enjoy a richer, more three-dimensional surround sound effect.

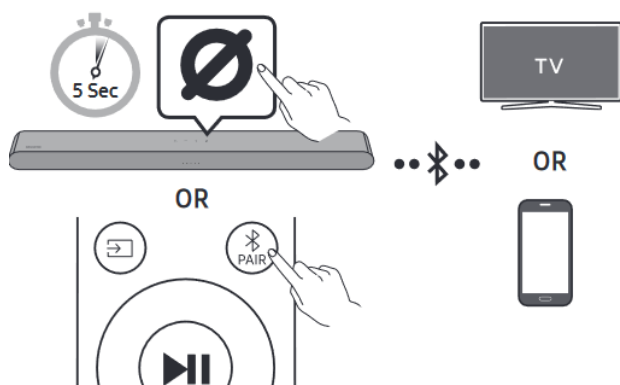
When the Soundbar is connected, “**Q-Symphony**” menu appears on the TV. (The message displayed may differ with the TV model.)

Settings (⚙) → All Settings (⚙) → Sound → Sound Output

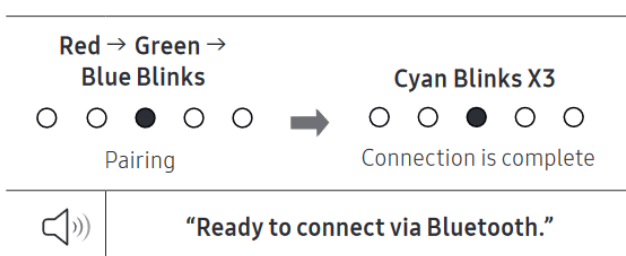
USING A WIRELESS CONNECTION

Connecting via Bluetooth

When in “**Bluetooth**” mode



- Search for the Bluetooth device on your TV or mobile device



NOTE

- If asked for a PIN code when connecting a Bluetooth device, enter <0000>.

Connecting via Wi-Fi (Wireless Network)

To connect a Soundbar to a mobile device via a wireless network (Wi-Fi), the **SmartThings** app is required.

1. Connect your mobile device (smartphone, tablet, etc.) to the Wi-Fi network the TV is connected to.
2. Install and launch the **SmartThings** app on your mobile device (smartphone, tablet, etc.).

3. Follow the instructions in the app screen on the mobile device to connect the Soundbar to your Wi-Fi network.

TROUBLESHOOTING

Before seeking assistance, check the following.

Soundbar does not turn on.

- Check whether the power cord of the Soundbar is correctly inserted into the outlet.

Soundbar works erratically.

- After removing the power cord, insert it again.
- Power cycle the external device and try again.
- If there is no signal, the Soundbar automatically turns off after a certain period of time. Turn on the power.

Remote control does not work.

- Point the remote directly at the Soundbar.
- Replace the batteries with new ones.

The red LED indicator light on the soundbar stays on.

- The microphone is turned off. Turn on the microphone.



The Soundbar does not output any sound.

- The volume of the Soundbar is too low or muted. Adjust the volume.
- When any external device (STB, Bluetooth device, mobile device, etc.) is connected, adjust the volume of the external device.
- For sound output of the TV, select Soundbar.
(Samsung TV: Home (🏠) → Menu → Settings (⚙️) → All Settings (⚙️) → Sound → Sound Output → Select Soundbar)
- Remove the cable from the Soundbar and then reconnect it.

If the TV is not connected via HDMI (eARC).

- Check whether the HDMI cable is correctly connected to the eARC terminal.
- Connection may not be possible due to the connected external device (set-top box, game console, etc.).
Directly connect the Soundbar.
- HDMI-CEC may not be activated on the TV. Turn on the CEC on the TV menu.
(Samsung TV: Home (🏠) → Menu → Settings (⚙️) → All Settings (⚙️) → Connection → External Device Manager → Anynet+ (HDMI-CEC) ON)

The Soundbar will not connect via Bluetooth.

- When connecting a new device, switch to Bluetooth Pairing for connection. (Press the  **PAIR** button on the remote control or press the  (**Mic On/Off**) button on the body for at least 5 seconds.)
- Reconnect it after removing the Bluetooth speaker list on the device to connect.

(Samsung TV: Home (🏠) → Menu → Settings (⚙️) → All Settings (⚙️) → Sound → Sound Output → Bluetooth Speaker List)

The sound drops out when connected via Bluetooth.

- Some devices can cause radio interference if they are located too close to the Soundbar. e. g. microwaves, wireless routers, etc.
- If your device that is connected via Bluetooth moves too far away from the Soundbar, it may cause the sound to drop out. Move the device closer to the Soundbar.
- If a part of your body is in contact with the Bluetooth transceiver or the product is installed on metal furniture, the sound may drop out. Check the installation environment and conditions for use.

Unable to connect to Wi-Fi.

- Make sure the wireless router is turned on and then reconnect the wireless router after rebooting.
- The Soundbar will not connect if the wireless signal is too weak. Try moving the router closer to the Soundbar, or eliminating any obstacles that are between the Soundbar and the router, if possible.

The Soundbar does not turn on automatically with the TV.

- When you turn off the Soundbar while watching TV, power synchronization with the TV is disabled. First turn off the TV.

IMPORTANT NOTES ABOUT SERVICE

Figures and illustrations in this User Manual are provided for reference only and may differ from actual product appearance.

SPECIFICATIONS AND GUIDE

Specifications

Model Name HW-S60D / HW-S61D	
Weight 2.7 kg	Dimensions (W x H x D) 670.0 x 62.0 x 105.0 mm
Operating Temperature Range +10 °C to +40 °C	Operating Humidity Range 10 % to 80 %, non-condensing
Storage Temperature Range -20 °C to +45 °C	Storage Humidity Range 5 % to 95 %, non-condensing
AMPLIFIER Rated Output power 200W	
Supported play formats Dolby 5.1ch / Dolby Digital Plus / Dolby TRUE HD / Dolby ATMOS / DTS 5.1ch / LPCM 8ch	

NOTES

- Samsung Electronics Co., Ltd reserves the right to change the specifications without notice.
- Weight and dimensions are approximate.

Precaution : The Soundbar will restart automatically if you turn on/turn off Wi-Fi or Bluetooth.

Wi-Fi

Port deactivation method

Press the CH LEVEL button on the remote control of the Soundbar for 30 seconds to turn Wi-Fi On / Off.

Bluetooth

Port deactivation method

Press the TONE CONTROL button on the remote control of the Soundbar for 30 seconds to turn Bluetooth On / Off.

[ENERGY STAR]

ENERGY STAR qualified model only

– Your Samsung product is ENERGY STAR qualified in its factory default setting. Change to certain features, settings and functionality in this product can change the power consumption, possibly beyond the limits required for ENERGY STAR qualification.

– Environmental Protection Agency and Department of Energy. ENERGY STAR is a joint program of the Government agencies, designed to promote energy efficient products and practices.

Refer to www.energystar.gov for more information of the ENERGY STAR Program.



ENERGY STAR qualified model only (The other models)

– As an ENERGY STAR Partner, Samsung has determined that this product or product models meets the ENERGY STAR guideline for energy efficiency.





Documents / Resources



[SAMSUNG HW-S60D Built In Soundbar](#) [pdf] User Guide

HW-S60D, HW-S61D, HW-S60D Built In Soundbar, HW-S60D, Built In Soundbar, In Soundbar, Soundbar

References

-  [HDMI Licensing Administrator, Inc.](#)
-  [Homepage | ENERGY STAR](#)
-  [Product Help & Support | Samsung Hong Kong](#)
-  [Product Help & Support | Samsung Australia](#)
- [User Manual](#)

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