




SAMSUNG HW-Q800C-ZC 5.1.2 Channel Sound Bar with Bluetooth User Guide

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HW-Q800C-ZC 5.1.2 Channel Sound Bar with Bluetooth



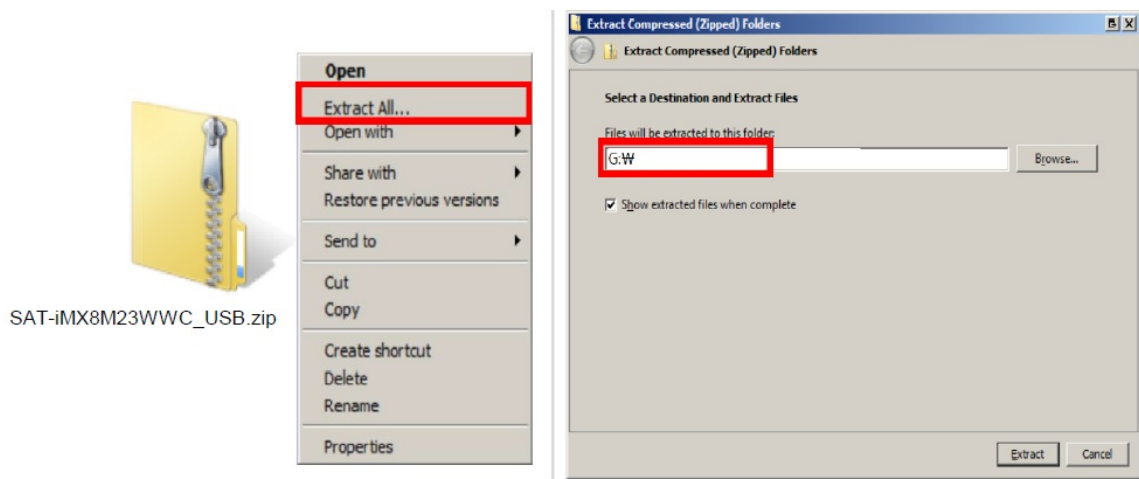
Product Information: F/W Upgrade Guide Samsung Electronics

The F/W Upgrade Guide Samsung Electronics is a guide that provides step-by-step instructions on how to upgrade the firmware of Samsung Soundbars. The guide includes information on how to prepare a USB memory drive and how to upgrade the firmware using the USB drive. The guide is compatible with the following models: HW-Q9**C/Q8**C/Q7**C.

Product Usage Instructions

Step 1: How to prepare the USB Memory Drive

1. Download the firmware file from Samsung.com into your computer.
File Name: SAT-iMX8M23WWC_10xx.x_USB.zip
2. Connect the USB Memory Drive to the USB port of your PC. Copy the file to USB Memory Drive.
3. Follow below steps to extract the file and make a folder for firmware. The folder should have the same name as the file and exist in the root directory. An extracting process might be different by application in PC.
 1. Click the file and **Extract All...**. Then select USB driver that files will be extracted.
SAT-iMX8M23WWC_USB.zip



2. Make sure that USB Driver has a folder named

SAT-iMX8M23WWC.

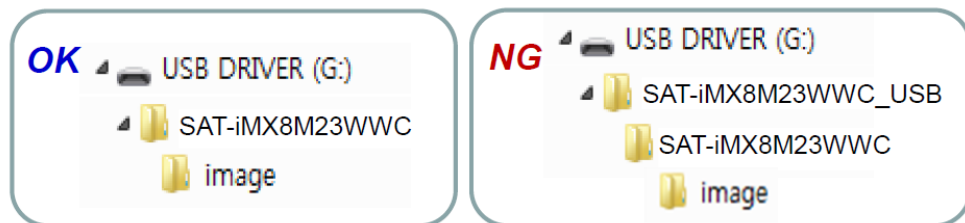
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SAT-iMX8M23WWC

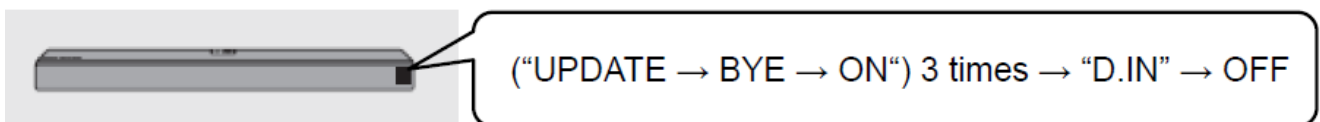
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4. Safely disconnect the USB memory drive by clicking in Safely Remove in Task Bar.

Step 2: How to upgrade the Firmware by USB (For HW-Q9**C/Q8**C/Q7**C)

1. Turn on the Soundbar and insert the USB drive into the SERVICE port located on the bottom of the Main Unit.
The software will begin to update automatically in less than one minute.
2. A sequence of UPDATE BYE ON will appear on the display 3 times. It would take around 6 minutes.
3. After the 3 cycles are complete, the Soundbar will restart and last source used will appear on the display for about 20 seconds and then it will go off. (UPDATE BYE ON) 3 times D.IN OFF



Cycle and duration of update may differ by models.

Important: Please DO NOT turn off the power or remove the USB while updating.

Documents / Resources

<div>F/W Upgrade Guide</div> <div>SAMSUNG</div> <div>Samsung Electronics</div>	<div>SAMSUNG HW-Q800C-ZC 5.1.2 Channel Sound Bar with Bluetooth [pdf] User Guide</div> <div>HW-Q800C-ZC 5.1.2 Channel Sound Bar with Bluetooth, HW-Q800C-ZC, 5.1.2 Channel Sound Bar with Bluetooth, Sound Bar with Bluetooth, Bluetooth</div>
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References

-  [Samsung US | Mobile | TV | Home Electronics | Home Appliances | Samsung US](#)