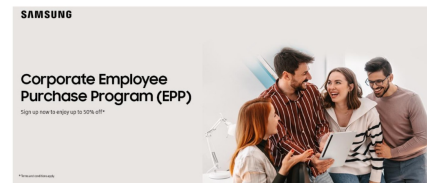


SAMSUNG EPP Employee Purchase Program



SAMSUNG EPP Employee Purchase Program User Manual

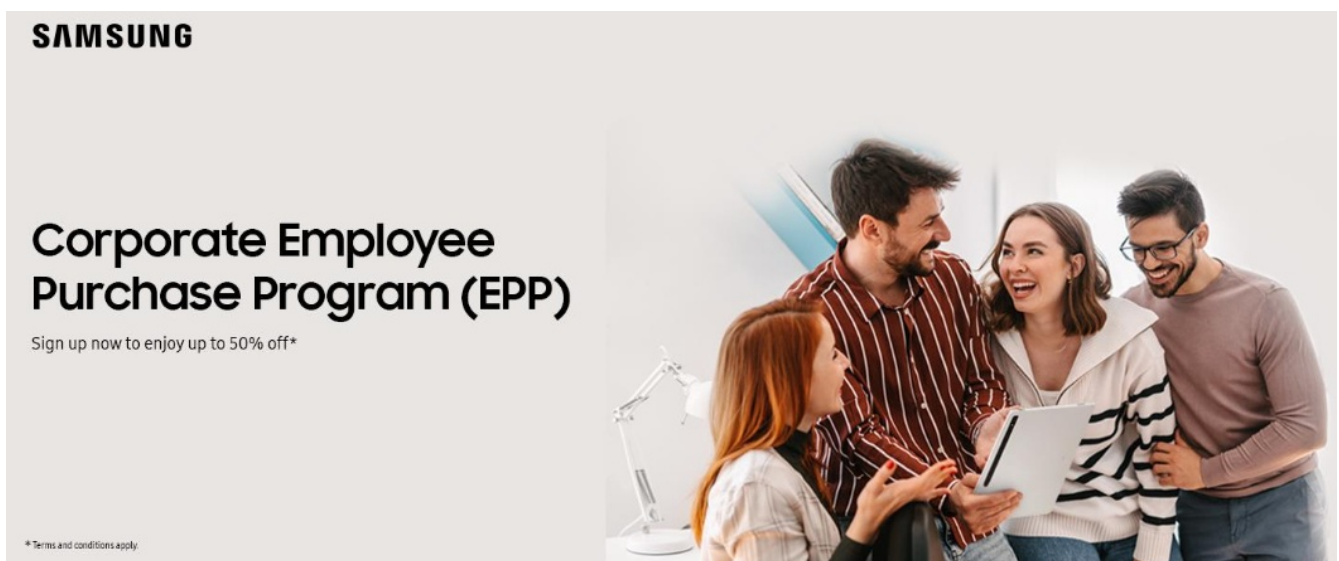
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SAMSUNG

SAMSUNG EPP Employee Purchase Program



Product Information

Specifications

- **Product Name:** EPP User Manual(OTP)
- **Manufacturer:** Samsung
- **Model:** EPP
- **Authentication Method:** OTP (One-Time Password)

Product Usage Instructions

Creating or Logging into Samsung Account

1. If you ALREADY HAVE your Samsung Account, click the Log In button and sign in with your Samsung Account email and password.
2. If you HAVE NOT CREATED a Samsung Account before, click the Create Samsung Account button.

Steps for Creating a Samsung Account:

1. Read the Terms & Conditions and Privacy Notice.
2. Enter your personal information and click Next.
3. Receive a verification code via email.
4. Enter the verification code and click Next.
5. Click Done to complete the process.

Steps for Logging into an Existing Samsung Account:

6. Enter your Samsung account email address and click Next.
7. Enter your password and click Sign in.
8. After login or creating a Samsung account, enter your institution email to receive a verification code.
9. Enter the verification code received from your institution email.
10. Return to the website page, enter the verification code from the email, and click CONTINUE.
11. Login successful, you can now start shopping.

Frequently Asked Questions (FAQ)

• Q: What should I do if I forget my Samsung Account password?

A: If you forget your password, you can use the "Forgot Password" option on the login page to reset it.

• Q: Can I use the same Samsung Account for multiple devices?

A: Yes, you can use the same Samsung Account across multiple devices for a seamless experience.

Steps for Creating a Samsung Account



If you **ALREADY HAVE** your Samsung Account, please click “Log In” button and sign with your Samsung Account Email and Password. **(Start with Step 6)**

If you **HAVE NOT CREATED** Samsung Account before (e.g. first time visit), or forgot your Samsung Account information, please click “Create Samsung Account” button

• Step 1:

Read T&C and Privacy Notice.

• Step 2:

Enter personal information and click “Next”.

SAMSUNG Account

Create your Samsung account

Email

Password

Confirm password

First name
Test

Last name
Test

Day Month Year
1 January 1990

[Back](#) [Next](#)

- **Step 3:**

Get the verification code by email.



- **Step 4:**

Enter the verification code and click "Next".

SAMSUNG Account

Verify your account

Your email address hasn't been verified yet. To verify it, enter the PIN we emailed to the address below.

@gmail.com

Go to inbox

Resend email

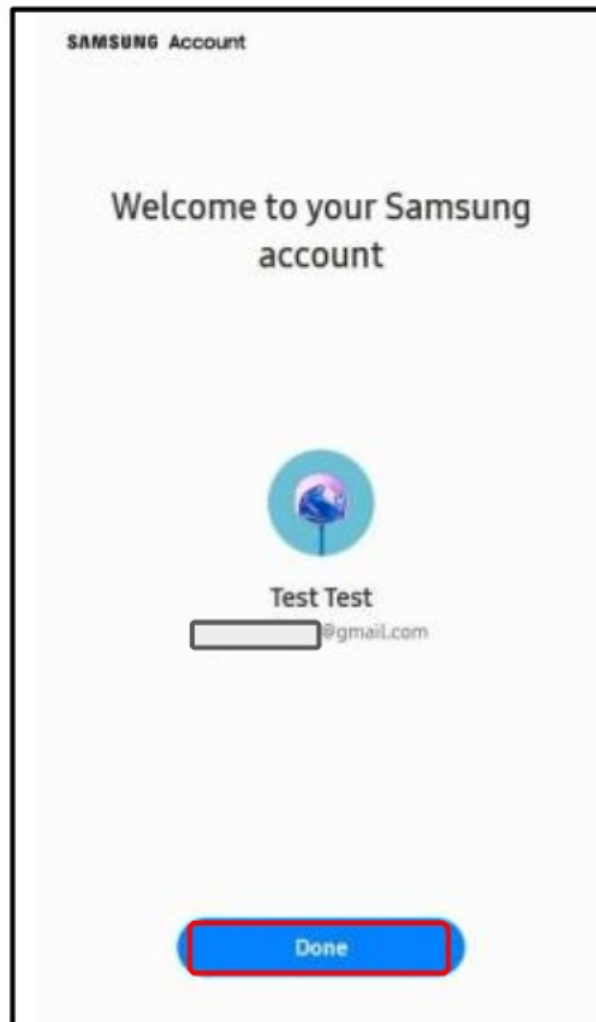
Verification code

968703

Back

Next

- **Step 5:**
Click “Done” and finish.



- **Step 6:**
Enter your Samsung account email address and click Next button.

SAMSUNG Account

Sign in to your Samsung account


Email


☐ Remember my ID

Next

[Find ID](#)

[Create account](#)

 Sign in with Google

[Terms and Conditions](#) [Samsung account Privacy Notice](#) 

- **Step 7:**

Enter your password and click Sign in button.

SAMSUNG Account

Sign in to your Samsung account

←

Password


☐ Show password

Sign in

[Forgot password?](#)


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SAMSUNG Account

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- **Step 8:**

After login or create Samsung account, user need to enter institution email, it will receive an email is verification code.

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Welcome, looks like you're new to the Samsung Partnership Store.

Please enter your institution email below to verify your Samsung Account.

Institution Email

@samsung.hk

CONTINUE

Please call 3698 4633 (Hong Kong) or 0800 333 (Macau) for enquiries.
Our customer service team is operating from
Monday - Sunday: 10am to 7pm

[Or see our FAQs](#)

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- **Step 9:**

The next step requires the user to enter the verification code received from their institution email.

SAMSUNG

←

Thank you

We have sent a verification email to you to confirm your account. Please enter the verification code from the email below to access the Samsung Online Store


Verification code:

CONTINUE

Please call 3698 4633 (Hong Kong) or 0800 333 (Macau) for enquiries.
Our customer service team is operating from
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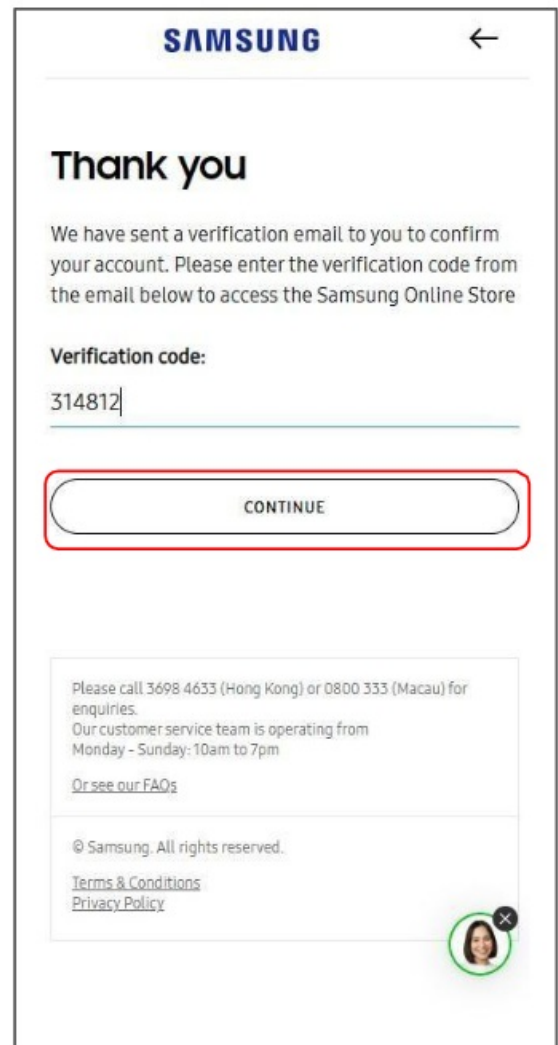
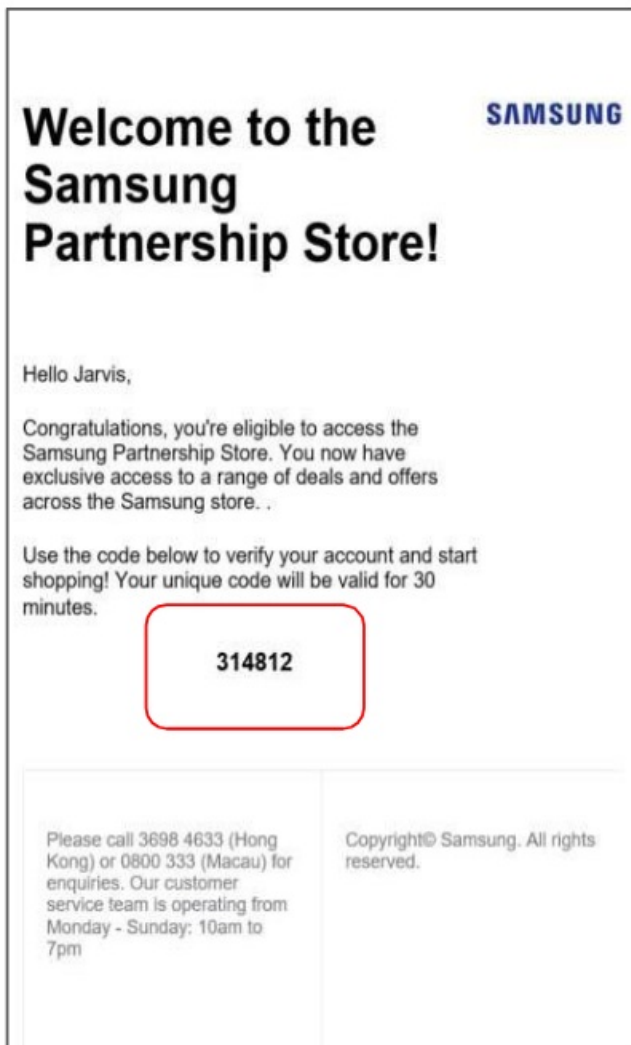
[Or see our FAQs](#)

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- **Step 10:**

Go back to website page and enter your verification code from email and click “CONTINUE”.



- **Step 11:**

Login successful and start shopping.


Welcome to Samsung Online Store for Partnership Store | Exit

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Galaxy Z Flip5
Samsung Online Shop exclusive
YELLOW


25% off & gifts worth HK\$3,492


Free


(Total RRP : HK\$3,492)


Buy now



 **Free Delivery**
Safe and free delivery on the next working day at the earliest to your



Documents / Resources

	SAMSUNG EPP Employee Purchase Program [pdf] User Manual EPP Employee Purchase Program, Employee Purchase Program, Purchase Program, Program
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References

- [User Manual](#)

[Manuals+](#), [Privacy Policy](#)

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