SAMSUNG EPP Employee Purchase Program

SAMSUNG EPP Employee Purchase Program User Manual

Contents

1 SAMSUNG EPP Employee Purchase Program
2 Product Information
3 Product Usage Instructions
4 Steps for Creating a Samsung Account
5 Documents / Resources
5.1 References

SAMSUNG

SAMSUNG EPP Employee Purchase Program

Product Information

Specifications

- **Product Name:** EPP User Manual(OTP)
- **Manufacturer:** Samsung
- **Model:** EPP
- **Authentication Method:** OTP (One-Time Password)

Product Usage Instructions

Creating or Logging into Samsung Account

1. If you ALREADY HAVE your Samsung Account, click the Log In button and sign in with your Samsung Account email and password.
2. If you HAVE NOT CREATED a Samsung Account before, click the Create Samsung Account button.

Steps for Creating a Samsung Account:

1. Read the Terms & Conditions and Privacy Notice.
2. Enter your personal information and click Next.
3. Receive a verification code via email.
4. Enter the verification code and click Next.
5. Click Done to complete the process.

   Steps for Logging into an Existing Samsung Account:
6. Enter your Samsung account email address and click Next.
7. Enter your password and click Sign in.
8. After login or creating a Samsung account, enter your institution email to receive a verification code.
9. Enter the verification code received from your institution email.
10. Return to the website page, enter the verification code from the email, and click CONTINUE.
11. Login successful, you can now start shopping.

Frequently Asked Questions (FAQ)

- **Q: What should I do if I forget my Samsung Account password?**
  A: If you forget your password, you can use the “Forgot Password” option on the login page to reset it.
- **Q: Can I use the same Samsung Account for multiple devices?**
  A: Yes, you can use the same Samsung Account across multiple devices for a seamless experience.

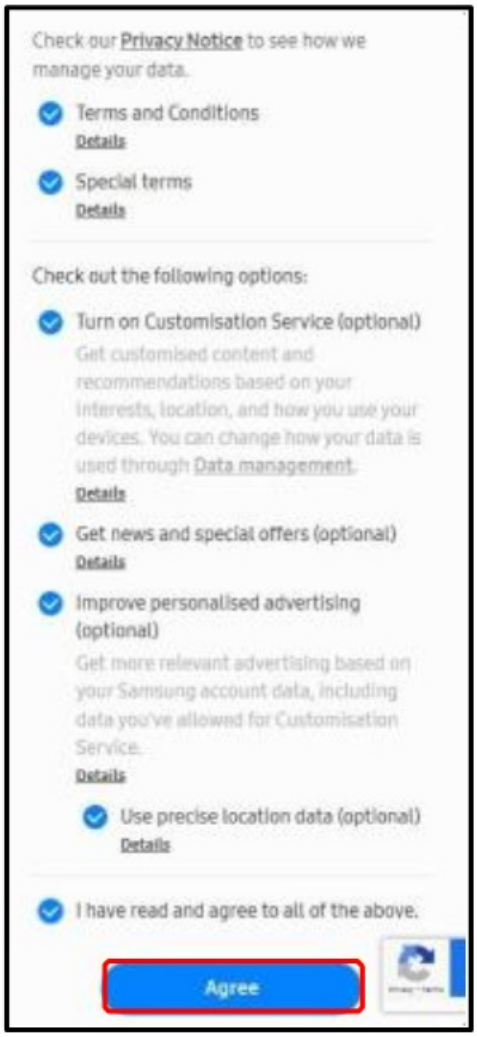
Steps for Creating a Samsung Account

If you **ALREADY HAVE** your Samsung Account, please click “Log In” button and sign with your Samsung Account Email and Password**(Start with Step 6)**

If you **HAVE NOT CRETATED** Samsung Account before (e.g. first time visit), or forgot your Samsung Account information, please click “Create Samsung Account” button

- **Step 1:**

  Read T&C and Privacy Notice.



- **Step 2:**

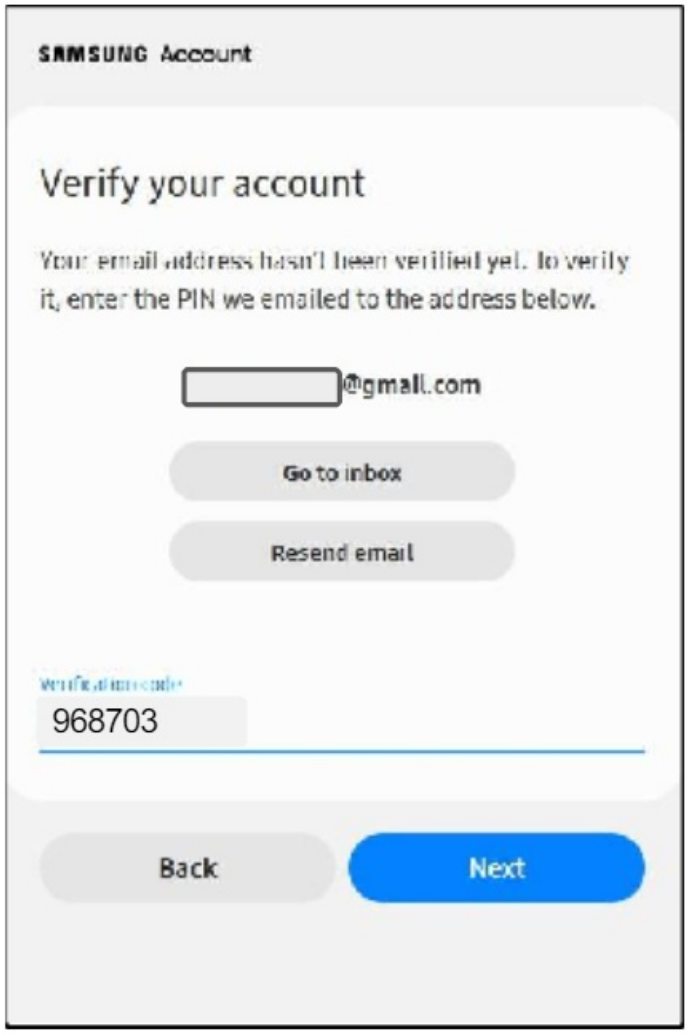
  Enter personal information and click “Next”.

- **Step 3:**

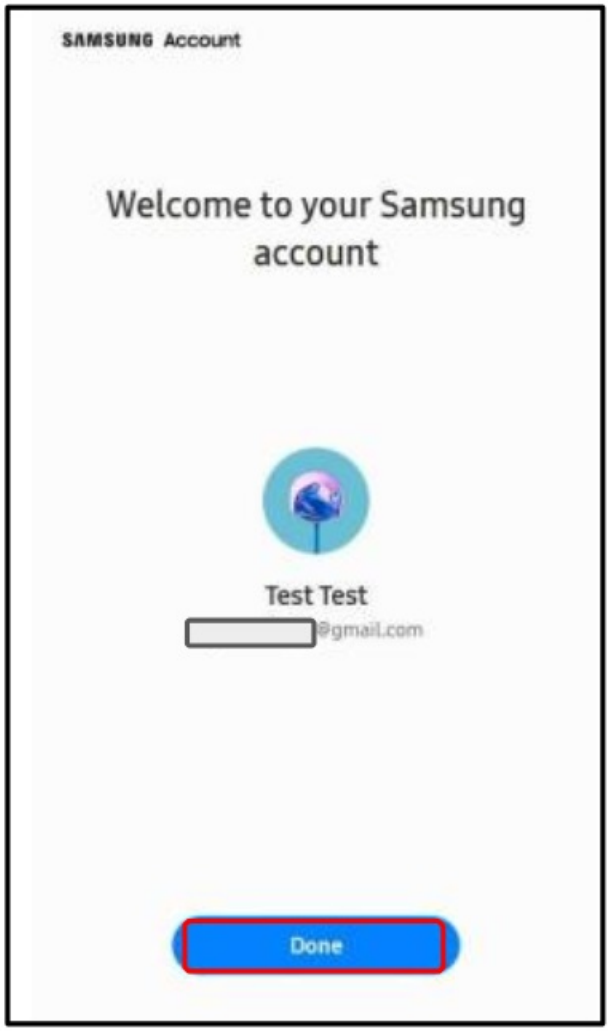
  Get the verification code by email.

- **Step 4:**

  Enter the verification code and click ”Next”.

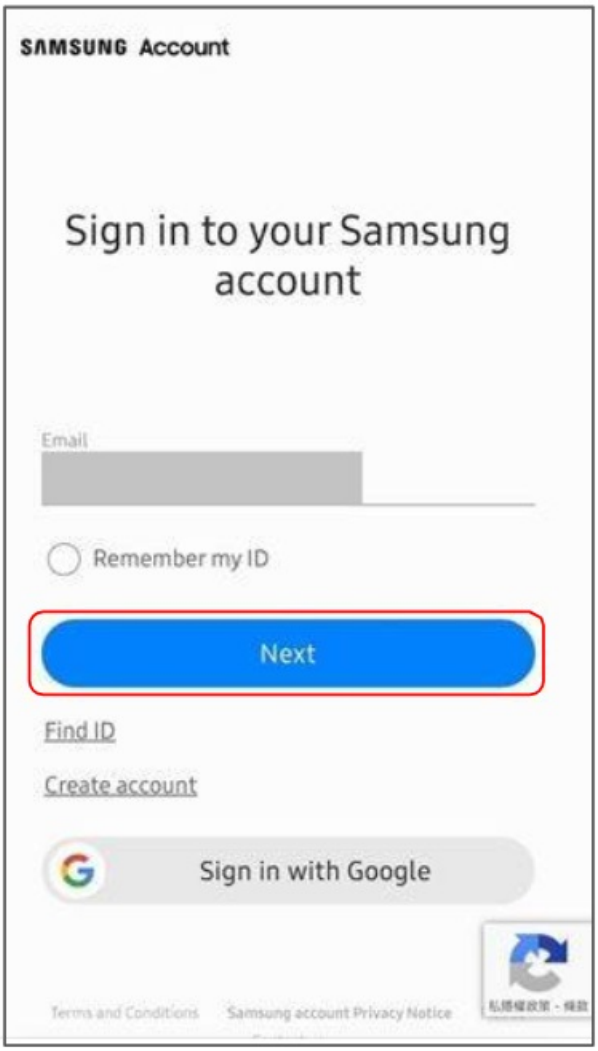


- **Step 5:**
  Click “Done” and finish.



- **Step 6:**

  Enter your Samsung account email address and click Next button.

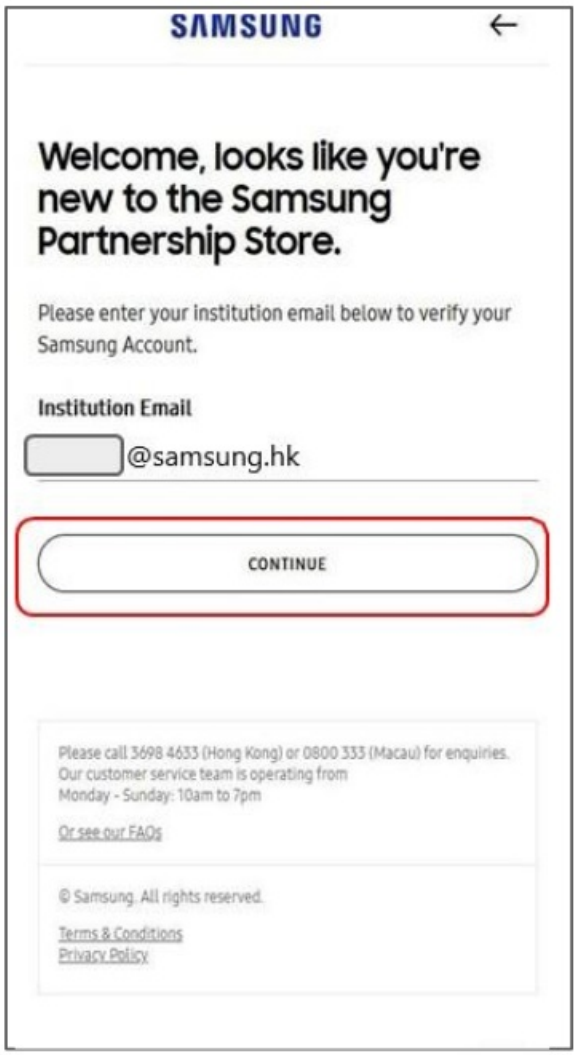


- **Step 7:**

  Enter your password and click Sign in button.

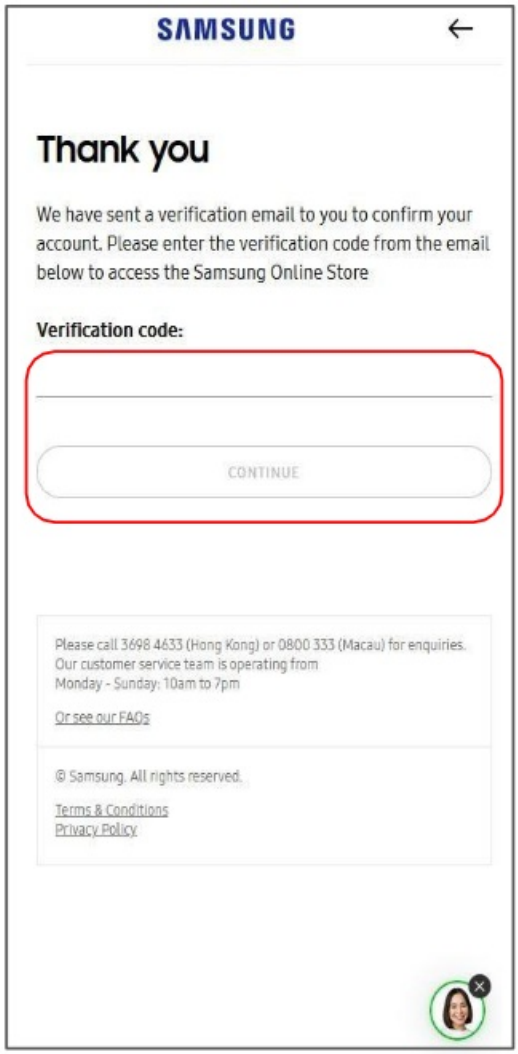
- **Step 8:**

  After login or create Samsung account, user need to enter institution email, it will receive an email is verification code.



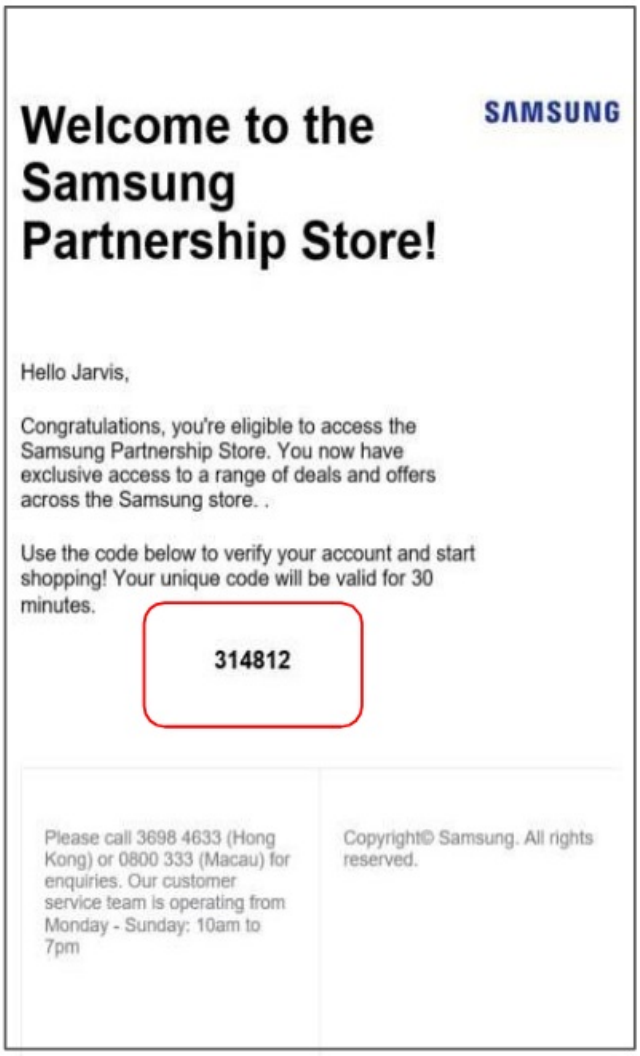
- **Step 9:**

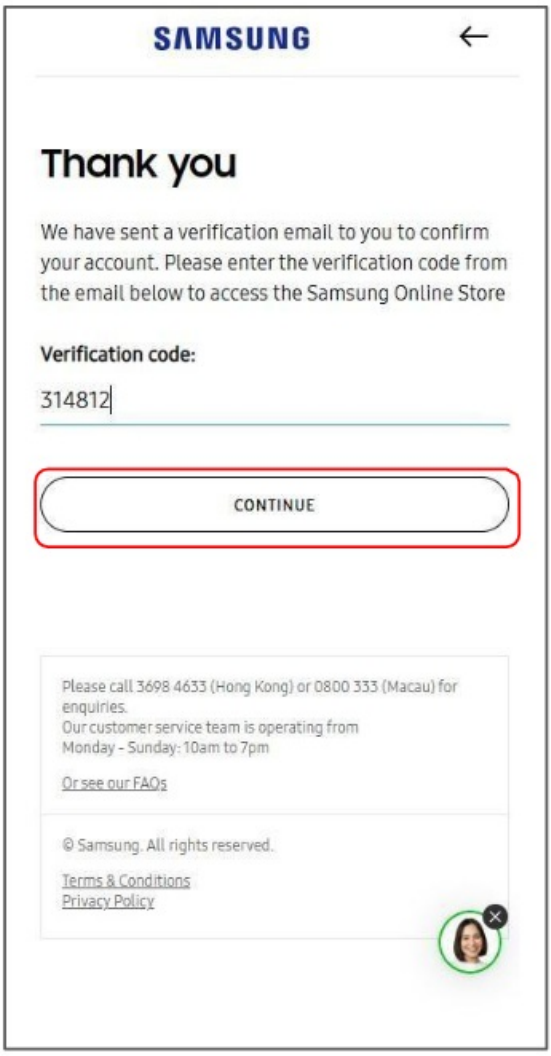
  The next step requires the user to enter the verification code received from their institution email.



- **Step 10:**

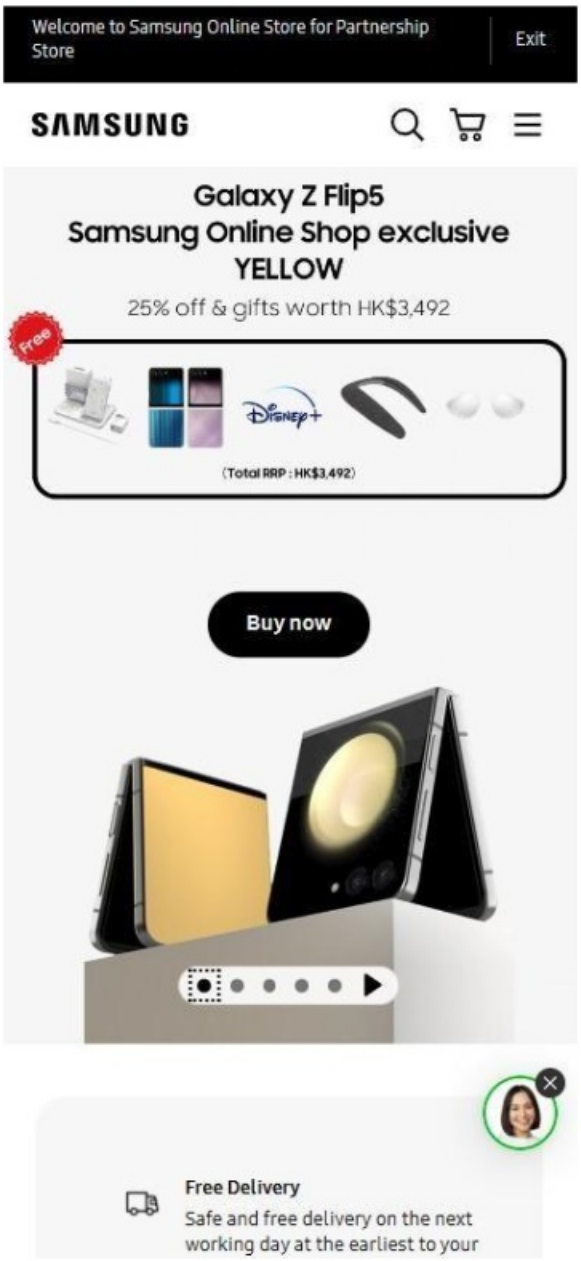
  Go back to website page and enter your verification code from email and click “CONTINUE”.





- **Step 11:**

  Login successful and start shopping.



Documents / Resources

	SAMSUNG EPP Employee Purchase Program [pdf] User Manual EPP Employee Purchase Program, Employee Purchase Program, Purchase Program, Program

References

- User Manual

Manuals+, Privacy Policy

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