

samsondoors Improved Collar Locking Installation Guide

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samsondoors Improved Collar Locking



Product Information

Specifications

- Improved Locking Collar Installation
- · Pre-fixed Collar design
- · Second Collar for added security

Product Usage Instructions

Installation Steps

- 1. Ensure the fixing fully engages with the pre-punched hole on the axle.
- 2. Attach the collars securely to the axle.
- 3. Make sure there is no space between the collar and the axle.
- 4. Ensure there is no side-to-side movement once installed.

Usage Tips

- Regularly check the collars for any looseness or damage.
- Keep the collars clean and free from debris for optimal performance.

FAQ (Frequently Asked Questions)

• Q: How do I know if the collar is installed correctly?

A: The collar should fit tightly to the axle without any space between them, and there should be no side-to-side

movement once installed.

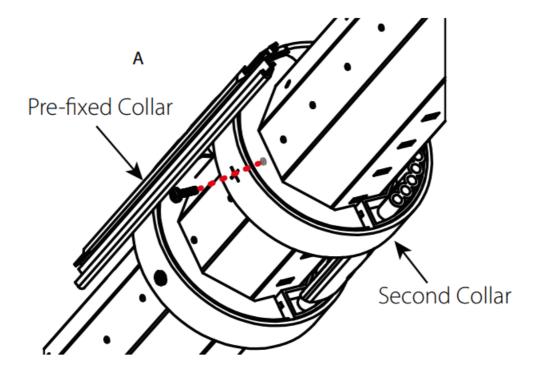
· Q: What should I do if the collar is loose?

A: If the collar is loose, double-check the installation step and ensure it is securely attached to the axle. If issues persist, contact customer support for assistance.

You've Spoken and We've Listened

Improved Locking Collar Installation

- We've take your feedback on board and improved the way that the collars on this product are fixed to the axle,
 this will ensure a quicker and more precise installation on-site.
- Please take care to follow the important steps outline below.
- The position of the pre-fixed collars has been adjusted so that the second collar in each pair now lines up with the pre-punched holes on the axle (see Drawing A).
- This means it is no longer necessary to drill a pilot hole when fixing the second collar to the axle.



IMPORTANT: When attaching the collars, make sure that the fixing has fully engaged with the pre-punched hole on the axle (see Drawing B).

The collar should fit tightly to the axle. Ensure that there is:

- No space between the inside of the collar and the axle.
- No movement from side-to-side.



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Documents / Resources



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References

- <u>Security Shutters & Security Grilles | Industrial Sectional Roller Doors | Commercial, Timber Doors,</u>
- User Manual

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