



Sagemcom FAST3896S Modem User Guide

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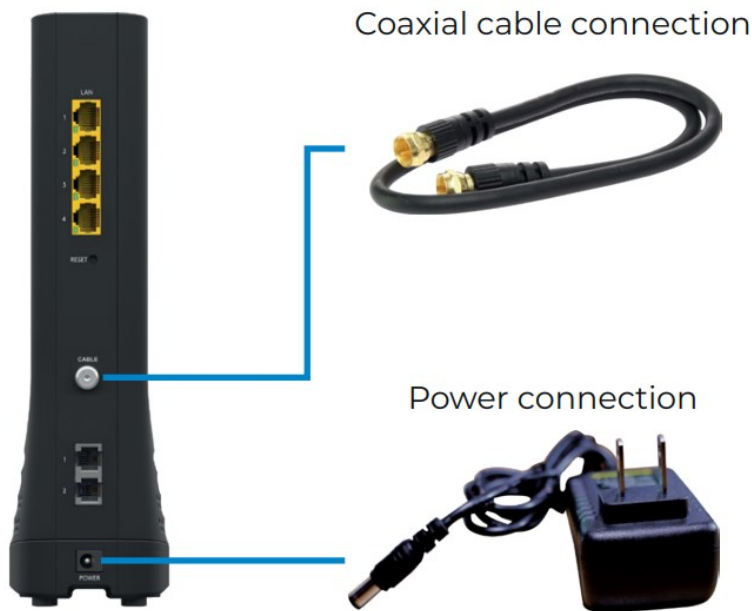
PACKAGE CONTENTS

The package contains the following items:

- F@ST 3896 SUM residential gateway
- Power adapter
- Safety and regulatory information sheet
- This guide

INSTALLING THE PRODUCT

Connecting your F@ST 3896 SUM to your service provider's network



1. Connect one end of the coaxial cable (not included) to a cable outlet
2. Connect the other end of the coaxial cable to the cable port of the F@ST 3896 SUM

Powering on the F@ST 3896 SUM

1. After connecting the coaxial cable, plug the DC connector of the provided power supply adapter into the F@ST 3896 SUM DC input port
2. Plug the power supply adapter into a nearby available AC power outlet
3. Check that the power LED is ON
4. After a few minutes, the DS, US and Online LED will turn on sequentially
5. Once the Online LED is solid green, your F@ST 3896 SUM residential gateway is connected to the service provider's network

Note: depending on network conditions, it may take several minutes for the home gateway to come online. If the DS and US LEDs start blinking simultaneously, your F@ST 3896 SUM is undergoing firmware upgrade. Do not power off the unit or unplug any cable until the upgrade is complete.

Connecting the F@ST 3896 SUM to your local area network (LAN)

1. Using an Ethernet cable (not included), connect one end to the LAN port of the F@ST 3896 SUM.

2. Connect the other end of the cable to an available RJ45 connector on your computer.
3. Check that the LAN LED of the F@ST 3896 SUM turns on. It may blink; this is normal and indicates network activity.
4. Check that the computer connected to the LAN port is assigned an IP address by the gateway and can reach the internet. You may have to check the device configuration to ensure that DHCP is enabled.

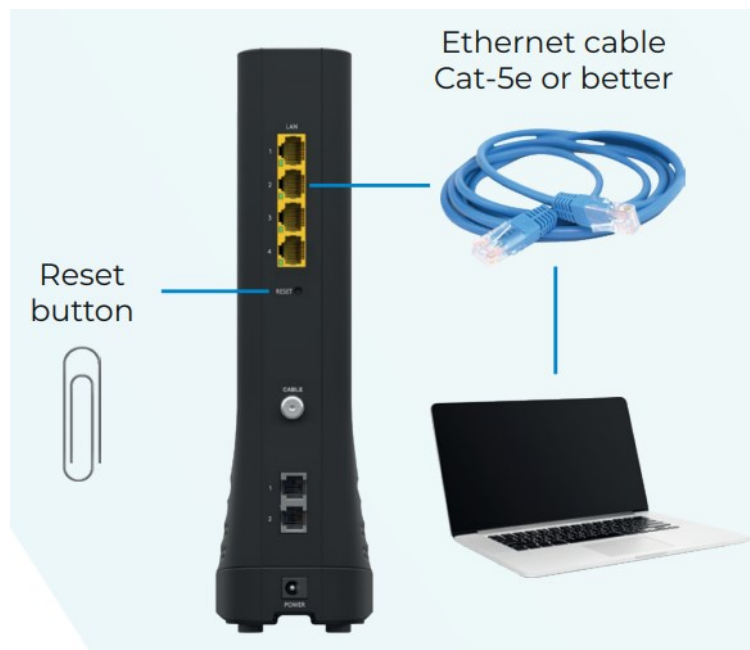
Resetting the F@ST 3896 SUM

Your residential gateway is equipped with a reset button reachable with a paper clip or the tip of a pen.

To restart the device, press the reset button for less than 2 seconds.

To restore the device to factory configuration, press the reset button for 5 seconds or longer before releasing.

The residential gateway will then restart and perform the initialization sequence. Note that the unit may take several minutes to become online after a factory reset is performed.



FRONT PANEL LED DESCRIPTION



LED	State	Description
Power	On	DC power present
	Off	No DC power
Downstream	Off	No DOCSIS connection
	Amber	DOCSIS 3.0 up
	Green	DOCSIS 3.1 up
Upstream	On	No DOCSIS connection
	Amber	DOCSIS 3.0 up
	Green	DOCSIS 3.1 up
Online	On	Internet connection available
	Off	Internet connection unavailable
WLAN 2.4 GHz	On	2.4 GHz radio active
	Off	2.4 GHz radio disabled
WLAN 5 GHz	On	5 GHz radio active
	Off	5 GHz radio disabled
WPS	On	WPS active
	Off	WPS not active
TEL 1	On	Enabled and phone connected
	Off	Line disabled or no phone connected
TEL 2	On	Enabled and phone connected
	Off	Line disabled or no phone connected
LAN	On	Link up on LAN interface
	Off	Link down on LAN interface
MOCA	On	MoCA interface is active
	Off	MoCA interface is disabled



Sagemcom Broadband SAS
250, route de l'Empereur
92848 Rueil-Malmaison Cedex
www.sagemcom.com

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