



## Sage Super Q Blender User Guide

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## Sage Super Q Blender User Guide



**SAGE® RECOMMENDS SAFETY FIRST**

At Sage® we are very safety conscious. We design and manufacture consumer products with the safety of you, our valued customer, foremost in mind. In addition we ask that you exercise a degree of care when using any electrical appliance and adhere to the following precautions.

## **IMPORTANT SAFEGUARDS**

### **READ ALL INSTRUCTIONS**

### **BEFORE USE AND SAVE FOR FUTURE REFERENCE**

- A downloadable version of this document is also available at [sageappliances.com](http://sageappliances.com)
- Before using the first time ensure your electricity supply is the same as shown on the label on the underside of the appliance.
- Remove and safely discard any packaging materials before first use.
- To eliminate a choking hazard for young children, safely discard the protective cover fitted to the power plug.
- This appliance is for household use only. Do not use the appliance for anything other than its intended use. Do not use in moving vehicles or boats. Do not use outdoors. Misuse may cause injury.
- Fully unwind the power cord before operating.
- Position the appliance on a stable, heat resistant, level, dry surface away from the edge and do not operate on or near a heat source such as a hot plate, oven or gas hob.
- Vibration during operation may cause the appliance to move.
- Do not let the power cord hang over the edge of a bench or table, touch hot surfaces or become knotted.
- Always ensure the appliance is turned OFF, unplugged at the power outlet and has been allowed to cool before cleaning, attempting to move or storing.
- Always turn the appliance to the OFF position, switch off at the power outlet and unplug at the power outlet when the appliance is not in use.
- Do not use the appliance if the power cord, plug, or appliance becomes damaged in any way. If damaged and maintenance other than cleaning is required please contact Sage Customer Service or visit [sageappliances.com](http://sageappliances.com)
- Any maintenance other than cleaning should be performed by an authorised Sage® service centre.
- Children should not play with the appliance.
- Cleaning of the appliance should not be carried out by children unless they are 8 years or older and supervised.
- The appliance and its cord should be kept out of reach of children aged 8 years and younger.
- The installation of a residual current safety switch is recommended to provide additional safety when using all electrical appliances. Safety switches with a rated operating current not more than 30mA are recommended. Consult an electrician for professional advice.
- Always ensure the appliance is properly assembled as per instruction before use. Using the appliance without being properly assembled may cause product malfunction, product damage or pose safety risk including personal injury.
- Do not use the appliance on a sink drain board.
- Keep hands, fingers, hair, clothing as well as spatulas and other utensils away from moving or rotating parts during operation.
- Do not use the appliance for anything other than food and/or beverage preparation.
- In order to avoid the possible hazard of the appliance starting by itself due to inadvertent resetting of the

overload protection, do not attach an external switching device (such as a timer) or connect the appliance to a circuit that can regularly switch the appliance on and off.

- Carefully read all instructions before operation and save for future reference.
- The appliance can be used by persons with reduced physical or mental capabilities or a lack of experience and knowledge, only if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- This appliance shall not be used by children.
- Do not leave the appliance unattended when in use.
- Allow the motor to rest for 1 minute between each use.
- Be careful when handling and cleaning blades, as they are very sharp. Mishandling of the blades may cause injury.
- Avoid putting the cup or jug on the motor base while the motor is still spinning.
- Do not operate without any ingredients in the cup or jug.
- Never attempt to operate with damaged blades, or with utensils, or any foreign objects inside the cup or jug
- Do not put the cup or jug in extremes of heat or cold, for example placing a cold jug into hot water, or vice versa.
- Lid must be firmly secured to the jug before operation to ensure internal contents do not escape, spray or overflow.
- Do not remove the jug from the motor base while blender is in use.
- Use only the blender jug and lid, cups, blade assembly and accessories that are supplied with this blender. The use of attachments, or accessories not manufactured or specified by Sage may cause the risk of fire, electrical shock, or injury.
- Do not use blender while OVERLOAD PROTECTION is flashing on the LCD. If this occurs, unplug the blender and wait for 30 minutes until the motor has cooled. Once cooled, you will be able to use the blender as usual again.
- Be careful if hot liquid is poured into the blender, as it can be ejected out of the jug due to sudden steaming.
- When blending hot liquids ensure inner measuring cap is in place. Cap will protect from splashing of hot liquids during blending and includes vents designed to relieve pressure and avoid steam build up.
- Be careful removing the lid after blending hot liquids, as steam traps can form in the liquid and be ejected out of the jug.
- Strictly observe the reduced capacity limit for blending hot ingredients.
- Failing to follow this instruction may cause personal injury by hot liquid burn.
- Never blend hot ingredient/ liquid using the vacuum blending feature.
- (Vacuum blending is an optional feature achieved through using the Sage vacuum pump supplied separately).
- Never use attachments or accessories that are not supplied with this product or authorised by Sage to be used on this product. Failing to follow this instruction may cause product malfunction, product damage or even pose safety risk.
- For optional accessories authorised by Sage to be used on this product, please read all instructions supplied with the accessory in conjunction with the instructions contained in this booklet.

## **NOTICE TO CUSTOMERS REGARDING MEMORY STORAGE**

Please note that in order to better serve our customers, internal memory storage has been imbedded into your appliance. This memory storage consists of a small chip to collect certain information about your appliance

including the frequency of use of the appliance and the manner in which your appliance is being used. In the event your appliance is returned for service, the information collected from the chip enables us to quickly and efficiently service your appliance. The information collected also serves as a valuable resource in developing future appliances to better serve the needs of our consumers. The chip does not collect any information regarding the individuals who use the product or the household where the product is used. If you have any questions regarding the memory storage chip please contact us at [privacy@sageappliances.com](mailto:privacy@sageappliances.com).

#### **WHEN USING THE PERSONAL BLENDER ATTACHMENT PLEASE NOTE:**

Opening a pressurised personal blender cup may lead to ingredients splattering, or may cause burning/scalding if the contents are hot. To minimise the risk of this happening, always follow the instructions below:

- Never blend hot or warm Stop the blending process if contents become hot due to blending. Never blend any ingredients for more than 1 minute. Blending for more than 1 minute may cause the ingredients to become hot and steam may cause the cup to become pressurised.
- Never attempt to unscrew the blade from the base of the cup when the cup becomes pressurised due to steam build-up. Allow cup to cool to room temperature before carefully unscrewing the blade.
- Never blend carbonated liquid, detergent, or any ingredient that could expand or generate a gas.
- Never fill the cup beyond the cup's indicated maximum capacity.
- If leakage occurs during blending, immediately stop blending and unplug the unit from the power Check to ensure that the personal blender cup is not filled past the maximum level and that there is no damage to the seal or to the cup. Clean up the leakage with a dry towel and screw the cup firmly to the blending mechanism before resuming blending.



The symbol shown indicates that this appliance should not be disposed of in normal household waste. It should be taken to a local authority waste collection centre designated for this purpose or to a dealer providing this service. For more information, please contact your local council office.



To protect against electric shock, do not immerse the power plug, cord or appliance in water or any liquid.



#### **Components**



- A. Inner measuring cup
- B. High performance lid
- C. 2.0 Litre BPA-free jug
- D. Extra-wide, heavy duty blade and bowl system
- E. Heavy duty metal coupling
- F. Heavy duty 2400W motor
- G. LCD indicator with timer
- H. Durable base
- I. 5 preset programs
- J. Overload protection
- K. Manual speed dial

#### ACCESSORIES

- L. Scraper
- M. Tamper
- N. Travel lid
- O. BPA-free Personal blender cup
- P. Personal Blender Blade System



## Functions

### BEFORE FIRST USE

Before using your Sage® Blender for the first time, remove any packaging material and promotional labels. Wash the lid, inner lid, blender jug (refer to “Care & Cleaning”) in warm, soapy water with a soft cloth. Rinse and dry thoroughly. Do not place parts in the dishwasher (with the exception of the blender jug). Please refer to the “Care & Cleaning” Section for further details. The motor base can be wiped with a damp cloth. Dry thoroughly.

### GETTING STARTED

#### Ready Mode

Press ON | OFF button to power the unit to READY mode.

## Sleep

After 2 minutes of inactivity, LCD powers off, and the ON | OFF button flashes red. After 5 minutes of inactivity, the blender turns power OFF. Press the ON | OFF button to reactivate the blender.

## VESSELS

This unit features two blending vessels. The Blender base automatically detects the vessel and adjusts blending times in pre-set programs to optimise food results.

### 2.0 Litre Jug

The jug is recommended for big volumes up to 2 Litres and can be used with all pre-set programs.

### Personal Blender Cup & Blade System

The personal blender cup blends smaller volumes up to 700mL. The travel lid transforms it to a Take Away Cup so it's ideal for blended drinks. Preset programs of PULSE | ICE CRUSH, SMOOTHIE and GREEN SMOOTHIE are enabled. The FROZEN DESSERT and SOUP program are not suitable to use with the Personal Blender accessories and pre-set programs are disabled.

## PAUSE / CANCEL

### For Manual Blending:

First press pauses the selected speed. Second press Cancels selected speed. Turn the Dial to start blending again.

### For Program Blending:

First press pauses selected program. Second press cancels selected program. Press the PROGRAM button to start the Program again.



## MANUAL OPERATION

### SPEED CONTROL DIAL

Turn the Speed Control Dial clockwise to select one of 12 speed settings from a slow STIR through to a very fast MILL. To stop blending, turn the Speed Control Dial anticlockwise back to READY. The blender is programmed to allow manual speeds to run for a total of 6 minutes (2.0L Jug) or 30 Seconds (Personal Blending Cup) before

automatically stopping.

## **WARNING**

Never blend boiling hot liquids. Allow temperature of ingredients to cool down to room temperature before placing into blender jug.

## **PRESET PROGRAMS**

### **PULSE | ICE CRUSH**

A program of continuous pulsing designed to chop food into an even consistency or crush ice cubes.

### **SMOOTHIE**

For dairy-based smoothies. A combination of speeds and pulses designed to combine and aerate ingredients into a smooth and creamy texture.

### **GREEN SMOOTHIE**

For blending whole fruits/vegetables into a smooth beverage. A combination of high speed profiles breaks down tough fibres into very fine particles. Use the tamper if ingredients become wedged.

### **FROZEN DESSERT**

A high speed program to breakdown frozen fruit/ vegetables into a dessert ready to scoop. Use the tamper for best results.

### **SOUP**

This program is exclusively for creating a Cold to Hot Soup—turning whole ingredients at ambient temperature into a smooth, hot soup. Primarily a high speed program, the program will finish with a slow stir to remove steam bubbles.



#### **NOTE**

Raw foods such as meats and seafood need to be cooked prior to using the SOUP program.



#### **WARNING**

Do not add hot ingredients when using the SOUP program.

### **CLEAN**

Use to remove most of the ingredients off the blender walls and blades. Add 4 cups of warm soapy water to the blender jug and press the CLEAN button. For harder to clean, sticky or thick ingredients, add ½ teaspoon of liquid dish detergent for extra cleaning power. For best results, clean the blender jug this way immediately after use.

- The inner measuring cap can be removed and oils/liquids or other ingredients added during Extreme care must be taken as depending on the mixture and speeds of operation, splashes can eject from the lid.

It is not suggested to remove the inner measuring cap when blending hot liquids.

- Do not exceed the maximum mark when adding foods and liquids into the
- Use the PULSE | ICE CRUSH button when food is too thick or coarse to circulate within the blender
- The scraper and tamper accessories can be used during blending by removing the inner measuring cap.  
Always make sure the main lid stays firmly in



- Ingredients may stick to the sides of the blender To push food back onto the blades with the main lid on (inner cap removed), use the tamper or scraper provided to scrape down the sides of the jug, and continue blending.
- If any moisture or liquid spills on top of the motor base during blending, turn the blender off and unplug from the Remove the blender jug, and wipe motor base immediately with a dry cloth or paper towel.
- The optimum amount of ice cubes that the blender can process in the jug is 250g (approximately 1 standard ice tray).
- When the blender has been running for 6 minutes in manual mode with the jug or 30 seconds with the personal blender cup, it will automatically turn off. This is a safety feature to protect the motor.
- Thicker mixtures puree more efficiently if the jug is ¼ to ½ full.
- Do not use metal utensils, as they may damage the blades or blender
- To remove any food that cannot easily be scraped out from under the blades, replace lid and turn blender back on high speed for 4–5 seconds to spin foods out from under blades.



### Blending Chart (for Jug)

FOOD	PREPARATION & USAGE	QUANTITY	FUNCTIONS	TIME
Grains & seeds	Mill into flour. Use in bread, pizza doughs, cakes, muffins and flour batters.	250g–600g 1–3 cups	MILL speed	30–60 seconds
Dried legumes & corn e.g. soy beans, chickpeas, popping corn	Mill into flour. Use in combination with plain or self-raising flour for breads, cakes, muffins, pancakes.	250g–600g 1–3 cups	MILL speed	30–60 seconds
Spices	To make ground spices. Use whole spices except for cinnamon quills that need to be broken half. Store in airtight containers.	Minimum ¼ cup 8–16 cinnamon sticks	MILL speed	20–30 seconds
Raw nuts	To make nut meal. Use in cakes, biscuits and muffins.	100g–500g ½–3 cups	MILL speed	8–15 seconds
Roasted nuts	To make nut butters and spreads.	400g–600g 2–3 cups	BLEND speed, use tamper	1 minute
White sugar	Mill to make pure icing sugar or powdered sugar.	100g–200g 1–2 cups	MILL speed	15–30 seconds
Biscuits/cookies	Break biscuits/cookies in half. Blend to form crumbs. Use for cheesecake crusts.	250g	PULSE   ICE CRUSH	20–30 seconds
Bread crumbs	Remove crusts. Cut bread into 2½ cm cubes. Use in crumb coatings, stuffings or in meatballs and meat patties.	120g–400g (up to 5 slices)	MIX speed	20–30 seconds
Mayonnaise	Mix the egg yolk, mustard and vinegar or lemon juice. Add oil slowly through the lid. Use for dressing.	Up to 4 egg yolks and 2 cups of oil.	MIX speed	1 min 30 sec
Hard cheeses (like Parmesan and Pecorino)	Cut into 3cm cubes. Use in creamy sauces, pasta dishes.	Maximum 250g	CHOP speed	15–25 seconds
Cream	Whip cream to firm peaks. Add sugar or vanilla before blending, if desired.	300–600mL	CHOP speed	25–60 seconds
Raw vegetables	Peel and cut into 2cm cubes. Finely chopped. Use for stuffing, filling, bolognese, stews and casseroles.	200g	CHOP speed	4–6 seconds

Please note that milling hard ingredients like spices, nuts, sugar, coffee, grains, etc will cause scratching and clouding to the inside surfaces of the jug. This is a cosmetic result from milling these kinds of ingredients, and does not affect the performance of the jug. Avoid over-processing spices though. Essential oils found in spices when combined with heat can damage the jug surface. This blending chart should be used as a guide only.



## **Troubleshooting**

### **PROBLEM**

#### **Motor doesn't start or blade doesn't rotate**

##### **EASY SOLUTION**

- Check the blender jug and lid are securely in place.
- Check that the power plug is properly inserted into the power outlet.
- Check the ON | OFF button and selected function button is illuminated.

#### **Food is unevenly chopped**

##### **EASY SOLUTION**

- Use the Tamper when blending to help move the ingredients around.
- Reduce the speed so the blades have more chance of grabbing the food
- This can happen when too much food is being blended at one time. Try a smaller amount, and work in batches if necessary.
- The ingredients may be too large. Try cutting into smaller pieces. For best results, ingredients should be in pieces no larger than 2cm.

#### **Food is chopped too fine or is watery**

##### **EASY SOLUTION**

- Try blending for shorter period of time or slower speeds.
- Use the ICE CRUSH | PULSE function for better control.

#### **Food sticks to blade and jug**

##### **EASY SOLUTION**

- The mixture may be too thick. Try adding more liquid and/or using a slower speed for blending

#### **Food stuck under blades**

##### **EASY SOLUTION**

- To remove any food that cannot easily be scraped out from under the blades, replace lid and turn blender back on high speed for 4–5 seconds to spin foods out from under blades.

## **Blender overloaded**

### **EASY SOLUTION**

- This blender has a motor protection feature to protect against over heating and/or over current use. When activated OVERLOAD PROTECTION will flash on the LCD and the blender will be inoperable.
- If activated, turn the blender off by pressing the ON | OFF button on the control panel, switch of at the wall and unplug the blender. Wait a few minutes then re-plug and power ON the blender.
- If OVERLOAD PROTECTION is still flashing, repeat and leave the blender to cool down for at least 20–30 minutes. Once OVERLOAD PROTECTION has disappeared from the screen the blender is ready to be used again.
- We recommend blending in smaller batches, or cutting ingredients into smaller pieces.



## **Care & Cleaning**

### **Vessels and lids**

To avoid food drying on blades, vessels and lids, follow the below steps as soon as possible after use:

- Rinse most of the ingredients off the vessels and lids.

### **2-litre jug**

- Add 1L of warm water and 1–2 drops of detergent and press the CLEAN button.
- Rinse the jug and lid again and/or wash separately in warm soapy water with a soft cloth or bottle

### **Personal blender attachments**

- All personal blender attachments are dishwasher safe on top
- To help removing food residues from the blades and cup walls you can add 250mL of cold water to the personal blender cup and press
- Rinse the cup with warm water
- If not clean yet, hand wash in warm, soapy water using a mild liquid detergent and non-abrasive



## **WARNING**

Oils in citrus rind can damage the material of your jug and personal blender cup if being exposed to it for a longer period. Always clean your blender jug and personal blender cup immediately after processing citrus rind.

### **Motor base**

To clean the motor base, wipe with a soft, damp cloth then dry thoroughly. Wipe any excess food particles from the power cord.

### **Cleaning agents**

Do not use abrasive scouring pads or cleaners on either the motor base or the jug, as they may scratch the surface. Use only warm soapy water with a soft cloth.

### **Dishwasher**

The blender jug, personal blender cup, personal blender blade system, tamper, scraper and all lids can be washed in the dishwasher on a standard wash cycle. Jug can be placed on the bottom shelf, however the personal blender cup and lids should be on the top shelf only.

### **Stubborn food stains and odours**

Strong smelling foods such as garlic and fish, and some vegetables such as carrots, may leave an odour or stain

### **2 Litre jug**

To remove, clean the jug and lid using the CLEAN instructions. Add 2 tablespoons bicarbonate of soda and ½ cup (125mL) vinegar into jug and let the mixture froth for 1 minute. Scrub the jug and lid with the mixture using a soft dishwashing brush. Add 2 cups warm water and allow to stand for 5 minutes. Attach jug to blender base. Secure lid and then press the CLEAN button. Thoroughly rinse the jug, and allow to air dry. Store jug and lid with the lid off to allow air to circulate.

### **Personal blender cup**

To remove, pour warm soapy water and fill to the MAX mark. Set aside to soak for 5 minutes. Then wash with a mild detergent and warm water, rinse well and dry thoroughly. Do not use the CLEAN function to remove stubborn stains and odours from your personal blender cup.

### **Dry milling**

Milling hard ingredients like spices, nuts, sugar, coffee, grains, etc will cause scratching and clouding to the inside surfaces of the jug. Some spices and herbs release aromatic oils that may discolour the jug or leave an aroma. These are cosmetic results from milling these kinds of ingredients, and does not affect the performance of the jug.

### **Storage**

Store your blender upright with the blender jug assembled on the motor base, or beside it. Store the personal blender cup with the blade system assembled. Do not place anything on top. To allow air to circulate, keep the lid off.




### **Guarantee**

### **10 YEAR LIMITED GUARANTEE**

Sage Appliances guarantees this product for domestic use in specified territories for 10 years from the date of purchase against defects caused by faulty workmanship and materials. During this guarantee period Sage Appliances will repair, replace, or refund any defective product (at the sole discretion of Sage Appliances). All legal warranty rights under applicable national legislation will be respected and will not be impaired by our guarantee. For full terms and conditions on the guarantee, as well as instructions on how to make a claim, please visit [www.sageappliances.com](http://www.sageappliances.com).

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References

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