

RTI Group myBox RTI Cloud Service User Guide

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RTI Group myBox RTI Cloud Service



Overview

myBox is RTI's cloud service, which automatically backs up all your Ocean Next database, keeping your X-ray QA data safe and secure. You can think of it as a Dropbox, or Google Drive, for your Ocean Next database. Everything in your Ocean database is backed up – measurements, reports, templates, Sites/Departments/Rooms, and equipment information.

To get started with myBox, you can visit "myBox – A How-To Guide" in the RTI Support Portal.

Intended use

myBox add significant value and security to your X-ray Quality Assurance testing by backing up all of your important data, and allowing easier sharing capabilities between users.

To use myBox and Ocean to its full capabilities, it is recommended to have the Professional License for Ocean Next and create your database within Ocean to store your data. Every time you make a measurement, you can save it to the database and even schedule reminders for when the next measurements are due (for example, a 12-month preventative maintenance schedule).



It is also recommended to use Ocean templates, which are pre-defined workflows that automate your X-ray workflow, drastically improving efficiency and ensuring the right tests are performed on the right systems.

FAQ: can a team of users "share" one myBox?

Answer: No. Each user must have their own myBox account. Each user can then share data with other myBox users.

A myBox account is intended to be user per individual working with Ocean. The intended use case for "Run it" (Run Ocean from multiple devices with one synchronised database) is for a single user, who may have more than one tablet/laptop.

As an example, a user may have a tablet, out in the field, which they use to collect measurement data and run the correct templates. That user may also have a laptop / PC at their office or work place, which they can use to create, organize and schedule their X-ray QA.

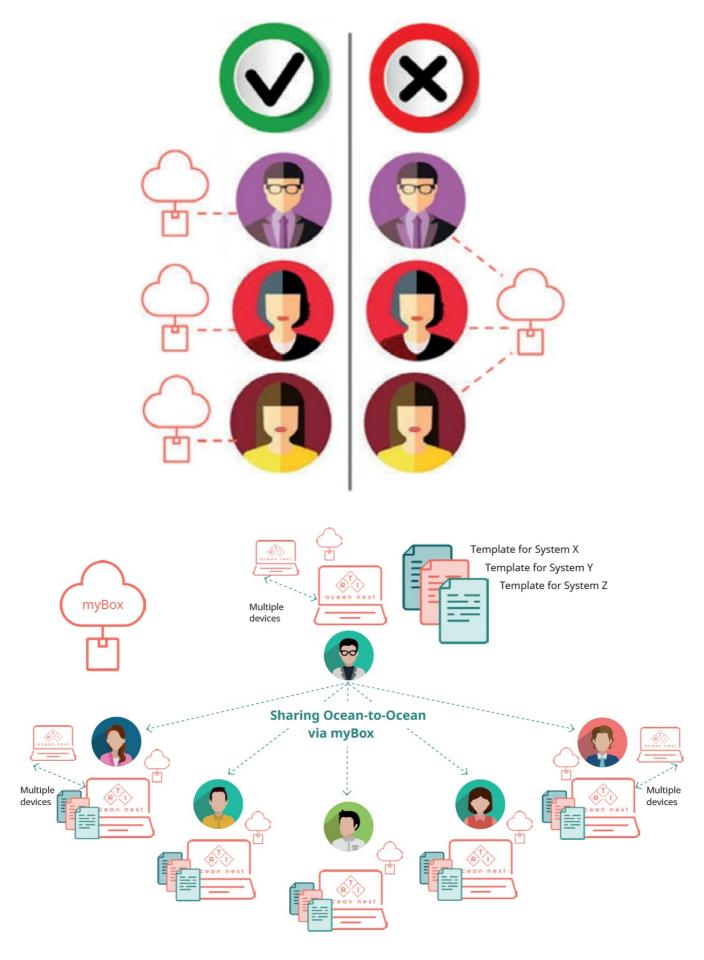
Each individual user can then share measurements or templates directly with colleagues, so that it appears in other users' Ocean software directly.

Key functionality

There are 3 key benefits to having myBox active with Ocean Next software:

- · Automatic data backup of your entire Ocean Next database
- Share your data directly from Ocean-to-Ocean with your colleagues
- Run Ocean from multiple devices with one synchronised database

Intended use of myBox



Sharing data between myBox users

Two common use cases for sharing data is detailed below:

Use case 1: Sharing Ocean templates

As shown in the image above, one user in a team can become the team "Admin". This user can create Ocean templates to streamline X-ray testing on a specific X-ray system. When creating a template, a user can:

- Add images of the setup (e.g., how to place the Piranha), to reduce training times and eliminate setup errors.
- Configure the automated calculations and Pass/Fail values (e.g., no need for each user to export to an Excel spreadsheet, just take the specified measurements and let Ocean automate the analysis for you)
- Customize the report of the template (e.g., add company logo's and specific report style for local regulations).

The admin can then share the template with all physicists and engineers in a team, and those individuals can simply start the workflow from the shared folder. This increases standardization, eliminates errors and retakes, and ultimately improves efficiency and costs savings for an organization.

Updating a shared template: if the admin updates a template (e.g., adds a better image of the set-up, or tightens a tolerance), then the update automatically populates in the shared folders, no need to "re-download" or check versions in the field.

Use case 2: Sharing Ocean measurements

Imagine a user has performed X-ray QA testing at a specific site (e.g., performed a Preventative Maintenance (PM) routine at a hospital), and then schedules a reminder for the next year to repeat the tests. If a user cannot make it, and another user has to perform those tests, how do they obtain last year's data? How do they know what routine to perform?

With myBox, a user can simply share a measurement, or set of measurements, with a colleague, so that another user can use the same measurement routine, and review any notes or the Ocean Report from that previous routine.

No need to dig through old records or contact a Site for old information.



FAQ

Q: Can I share a whole Site database with a colleague?

A: No. You can only share measurements, templates and the contents of a folder. Site structures cannot be

shared directly.

· Q: Can I test out the functionality first?

A: Yes. All users can have a 6-month free trial, so you can trial before subscribing.

• Q: Is there a storage capacity limit to the database?

A: No

• Q: Is there a limit to the number of users I can share a file with?

A: No. It is unlimited.

• Q: Which version of Ocean is myBox compatible with?

A: Ocean Next v3.x and v4.x onwards.

• Q: Is there a limit to how many devices one user can synchronize to?

A: Yes. Maximum of 3 devices per individual user.

• Q: Can I share one myBox account with other users?

A: No. One myBox account per user.

Q: Is there a Quick video I can watch to get started?

A: Yes. Visit https://myrti.rtigroup.com/mybox

If you have any issues or questions, please contact our Support team at: <u>Support@rtigroup.com</u> myBox, A How-To guide: <u>https://rtisupport.atlassian.net/servicedesk/customer/portal/1/article/433258497</u>

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Documents / Resources



RTI Group myBox RTI Cloud Service [pdf] User Guide myBox RTI Cloud Service, RTI Cloud Service, Cloud Service, Service

References

- <u>O Jira Service Management</u>
- User Manual

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