

RTC
NETWORKS
Calix 803G
Backup Battery
Disclosure



RTC NETWORKS Calix 803G Backup Battery Disclosure Instructions

[Home](#) » [RTC Networks](#) » RTC NETWORKS Calix 803G Backup Battery Disclosure Instructions 

Contents

- [1 RTC NETWORKS Calix 803G Backup Battery Disclosure](#)
- [2 Product Information](#)
- [3 Product Usage Instructions](#)
- [4 Frequently Asked Questions](#)
- [5 Where to Obtain Your Battery Backup](#)
- [6 What Your Backup Battery](#)
- [7 Instructions](#)
- [8 Documents / Resources](#)
 - [8.1 References](#)



RTC NETWORKS Calix 803G Backup Battery Disclosure



Product Information

Specifications:

- **Model:** Calix 803G and Galix GP1101X-12 Volts [Calix GP1101X]
- **Backup Battery:** Included, provided by RTC Networks
- **Contact Information:** RTC Networks – Phone: 701.862.3115, Email: info@myrtcnetworks.com

Product Usage Instructions

Battery Backup Disclosure:

RTC Networks provides a reliable backup battery to ensure home voice services during power outages.

Obtaining Your Battery Backup:

Your home voice service includes a battery backup power source at no additional charge.

Care and Use of Your Battery:

Proper care and use of the battery are essential for optimal performance. Follow these guidelines:

- Keep the battery in a cool, dry place.
- Avoid exposing the battery to extreme temperatures.
- Regularly check the battery status and replace when needed.

Contact Information:

If you have any questions about your battery power backup, reach out to RTC Networks:

Phone: 701.862.3115

Frequently Asked Questions

- **Q: How do I know when to replace the battery backup?**
 - **A:** Regularly check the battery status indicator provided with the product. If the indicator shows a low charge or alerts you to replace the battery, contact RTC Networks for a replacement.
- **Q: Is the battery backup covered under warranty?**
 - **A:** Yes, RTC Networks provides free replacement of the battery backup power source when needed.

RTC Networks Backup Battery Disclosure

Your home phone service is provided with our state-of-the-art fiber optic network, and it requires A/C electric power to operate. To avoid a disruption of home voice service during a power outage – and to maintain the ability to connect to 911 emergency services, we at RTC Networks will install, or have previously installed, the battery backup power at this location.

Where to Obtain Your Battery Backup

RTC Networks would like to ensure that our customers are provided reliable backup batteries that allow you to continue to use your home voice services during a power outage. That is why we install a battery backup power for your home voice service, at no charge. The battery backup power source will also be replaced at no charge by RTC Networks when needed.

What Your Backup Battery

Can (and Can't) Do for You

The battery installed by RTC Networks is a backup unit and expected to last at least 8 hours on standby power. That means the backup battery should give you approximately 6 hours of talk time. If you require a battery backup with longer standby and talk time, you can purchase a 24 hour backup battery from RTC Networks for a one-time approximate cost of \$199, which would be expected to last 24 hours on standby power and give you 18 hours of talk time. Be sure to purchase the battery model that matches the type of ONT that you have.

If the type of ONT that you have is a:

RTC ONT Style Calix 803G

The type of battery that you need is a:

- Precision Power PP36L-12K-2 (Backup Battery for Calix 803G and Galix GP1101X-12 Volts.)
[Calix GP1101X].

If you live in a multiple dwelling unit (MDU), your backup battery may be in a shared location. If you live in a MDU and want to know where your battery backup is located, contact RTC Networks for location information. In an MDU situation, voice talk time may vary. Our backup battery does not provide power to any services other than voice. Home security systems, medical monitoring devices, routers and other equipment will not run on a home phone backup battery. Our backup battery does not provide power to any cordless telephones. In the event of a power outage, your cordless phones will not work. To have voice service you will need a standard, corded phone hooked up to a phone jack.

Instructions

Instructions for Proper Care and Use of Your Battery

RTC Networks installs the battery according to manufacturer's specifications. Environmental factors such as temperature can shorten your battery's useful life. We recommend that you store your battery above 41°F and below 104°F. They will not last forever and should be replaced when your device starts to make a beeping sound, and/or the indicator light is no longer green. This indicates that the battery is depleted and must be replaced. You will need to contact RTC Networks at 701.862.3115 when your battery needs to be replaced.


Contact Information for Battery Power Backup

If you have any questions regarding your battery power backup, please contact RTC Networks at 701.862.3115 or email us at info@myrtcnetworks.com.

701.862.3115

myRTCNetworks.com

Documents / Resources



IMPORTANT

**RTC Networks
Backup Battery Disclosure**

Your home phone service is provided with our state-of-the-art fiber optic network, and it requires AC (electric) power to operate. To avoid a disruption of home voice service during a power outage... and to maintain the ability to connect to 911 emergency services, we at RTC Networks will install, at the time of service, the battery backup power at this location.

Where to Obtain Your Battery Backup

RTC Networks would like to ensure that our customers are provided reliable backup batteries that allow you to continue to use your home voice service during a power outage. That is why we install a battery backup power for your home voice service, at no charge. The battery backup power source will also be replaced at no charge by RTC Networks when needed.

What Your Backup Battery Can (and Can't) Do for You

The battery installed by RTC Networks is a backup unit and expected to last at least 8 hours on standby power. That means the backup battery should give you approximately 8 hours of talk time. If you require a battery backup with longer standby and talk time, you can purchase a 24-hour backup battery from RTC Networks for a one-time investment cost of \$195, which would be expected to last 24 hours on standby power and give you 16 hours of talk time. Be sure to purchase the battery model that matches the type of ONT that you have. If the type of ONT that you have is:

- RTC ONT Style Cables 803G

[RTC NETWORKS Calix 803G Backup Battery Disclosure](#) [pdf] Instructions

Calix 803G, Calix GP1101X, Calix 803G Backup Battery Disclosure, Calix 803G, Backup Battery Disclosure, Battery Disclosure

References

- [Homepage | RTC Networks](#)
- [User Manual](#)

Manuals+, [Privacy Policy](#)

This website is an independent publication and is neither affiliated with nor endorsed by any of the trademark owners. The "Bluetooth®" word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. The "Wi-Fi®" word mark and logos are registered trademarks owned by the Wi-Fi Alliance. Any use of these marks on this website does not imply any affiliation with or endorsement.