Manuals+ — User Manuals Simplified.

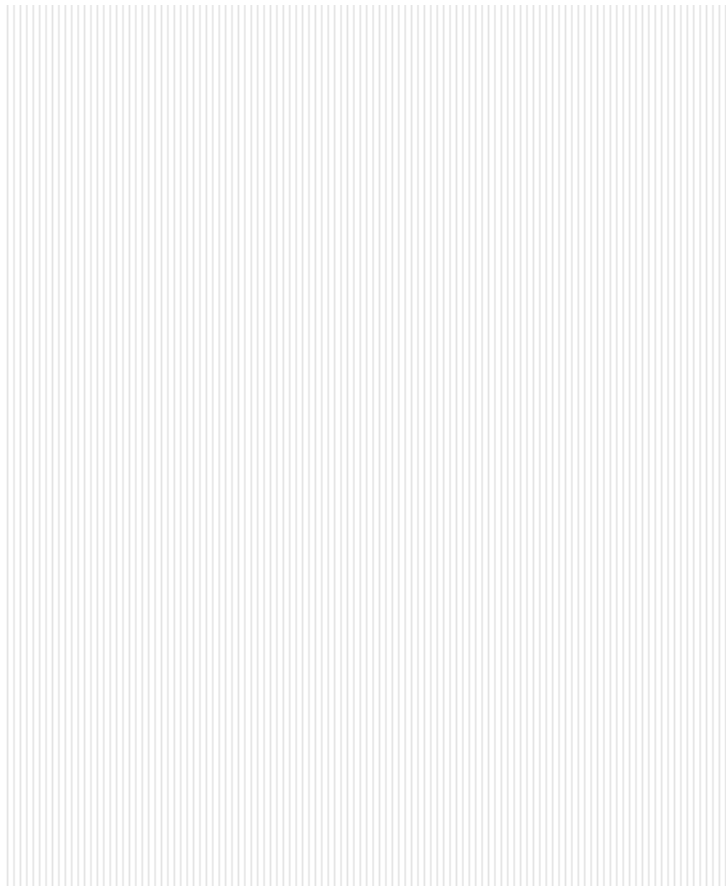# Rraycom P2 Security Camera User Manual

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Rraycom P2 Security Camera User Manual

Customer Service

Claim I-Year
Warranty for your device

Email :	aftersale@rraycom.com
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If you have any after-sales questions please contact us

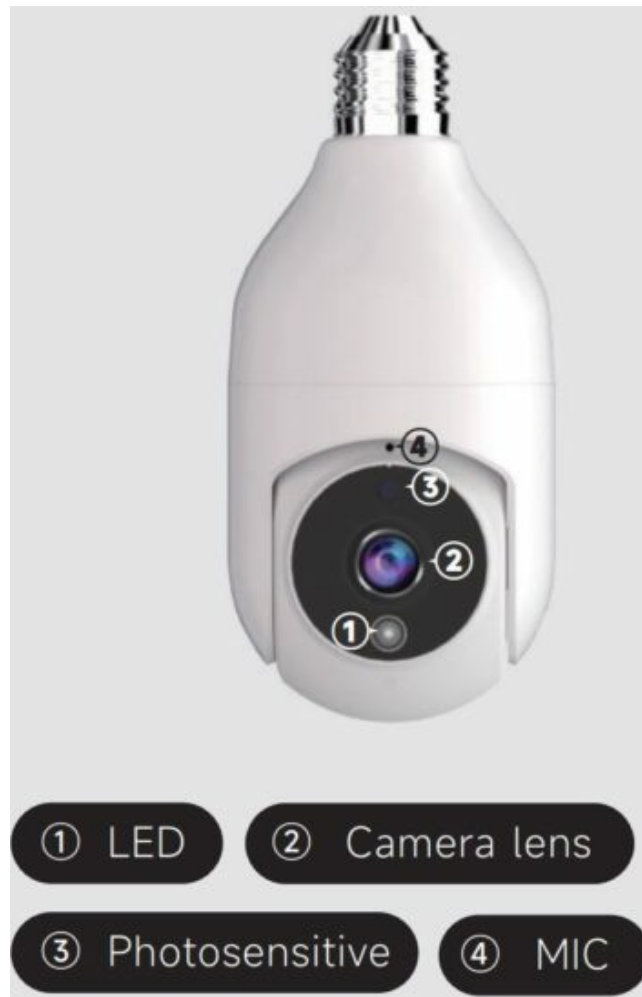**Dear valued customers,**
Thank you for choosing Rraycom for your security needs. Please read the user manual carefully before using the wireless security camera.

If you encounter any issues, contact us with your order number for a fast solution within 24 hours. We understand setup issues may arise, but many can be resolved with proper settings.

Thank you for choosing Rraycom, we value your trust.

Best,
The Rraycom team

Design

① LED ② Camera lens
③ Photosensitive ④ MIC

① Reset   ② TF Card

③ Speaker   ④ E27(110V~240V)

Step 1   Download the APP ⬤

Please search for the "24H CAM" APP from Google Play or APP Store.

Step 2

24H CAM registration

Smart life in the Cloud

Tap on "Sign Up" to begin, please follow the steps to enter your Email and Verification Code.

You can enter the Account information or skip twice. Skip button is at the top right corner.

Step 3
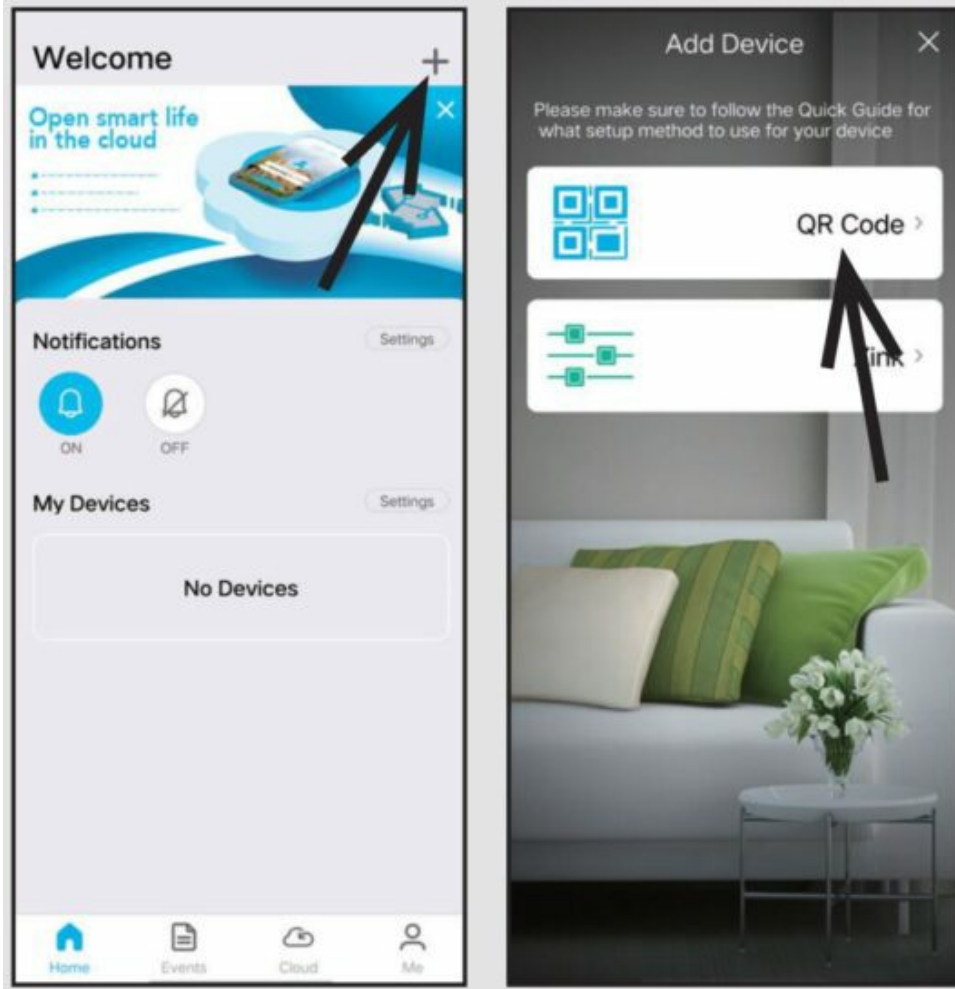
Preparations before configuration

2.4Ghz ✓

5Ghz ✗

1. Make sure your smartphone is connected to the 2.4Ghz WiFi and the WiFi is visible.
2. Turn on the location service on your smartphone.
3. Make sure the WiFi has 5Mbps upload speed at least.
4. The camera only support 2.4Ghz WiFi.
5. Gently screw the bulb camera into the socket.

Step 4

1: Log in and tap the "+" button
(Top right corner) on the "Home" page.

2: Tap on the "QR Code".
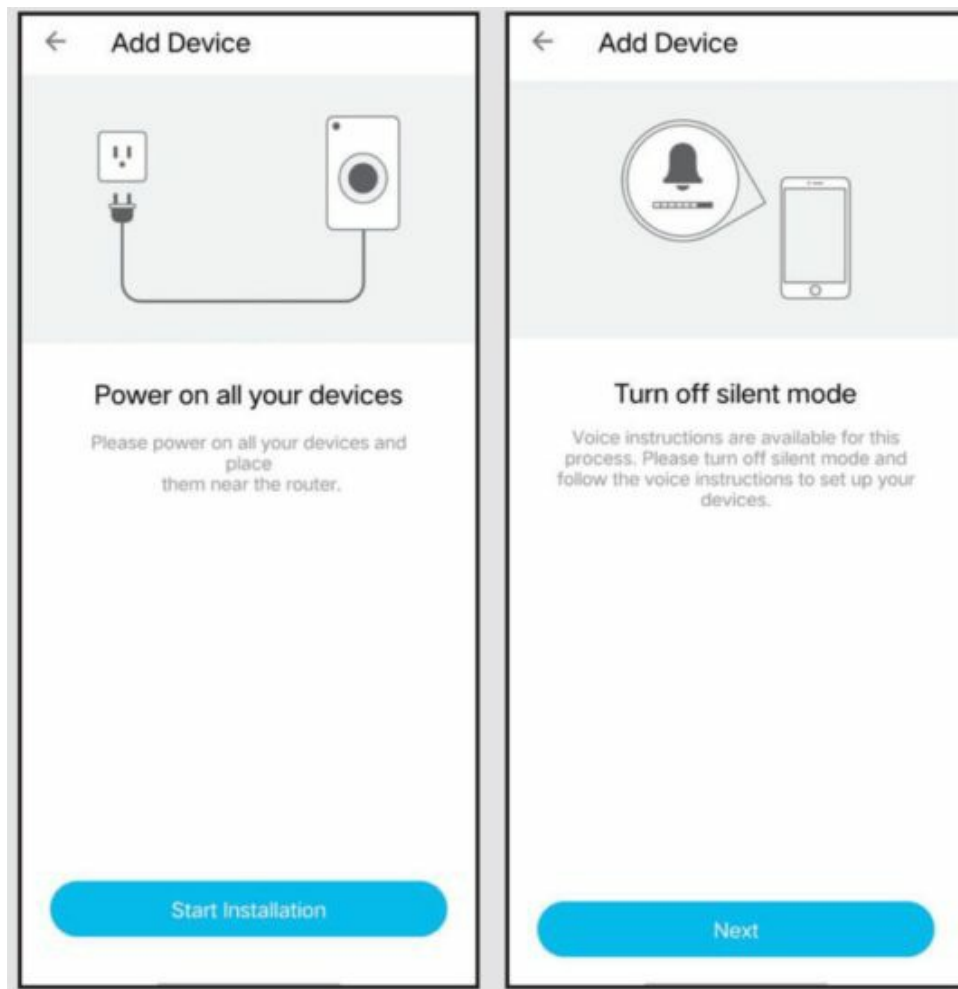

Step 5

3: Please make sure the camera is powered on, and you heard the camera prompt for Wi-Fi configuration.Tap on the "Start Installation" button.

4: Turn off the Silent mode on your phone then tap the "Next button" .We want to listen to the instructions from the APP.

Power on all your devices

Please power on all your devices and place
them near the router.

Turn off silent mode

Voice instructions are available for this
process. Please turn off silent mode and
follow the voice instructions to set up your
devices.

Start Installation

Next

Step 6

Add the camera

5: Then check if your phone is connected
to the Home WiFi.
Tap on "Next" if it's connected.

Note:
If you didn't see your Home WiFi name displayed on the page, you need to turn on the Location service of your smartphone.

Step 6   Add the camera ⬤

5: Then check if your phone is connected to the Home WiFi.
Tap on "Next" if it's connected.

Add Device

Connect your phone to Wifi

Your device(s) will also connect to this network

5Ghz Not supported

5Ghz and hidden Wifi networks are not supported by this device . Dual band routers are supported. Please make sure to connect a wifi network using the 2.4GHz band.

Current wifi: Xh Change

Next

Note:
If you didn't see your Home WiFi name displayed on the page, you need to turn on the Location service of your smartphone.

Step 7   Add the camera ⬤

6: Enter the passwords of the home WiFi.
We want to make sure
there's no "Space" in the passwords.

← **Add Device**

Your device(s) will connect to

Xh

Password

• • • • • • • • • • • ⊚ ✕

Please make sure that your WiFi password is correct.

Next

Step 8   Add the camera ⚪

7: Use the camera lens to scan the QR code on your smartphone display.Slowly adjust the distance untill you hear the "Beep"

← Add Device

Scan the QR code with the device's camera

◯ 8 inches(20cm) ▭

The distance betwee...
Nabout...

Keep it at a distance of 6-8 inches.
You'll hear a beep when it's succcessfully

If the camera didn't read the QR code, please see the troubleshootings below.

Note:
Please make sure there's no glare on the smartphone display.
The camera won't read the QR code
if there's reflection.

Scan the QR code with the device's camera

Step 9 — Name the camera

8: Name the device, for example, Living room.
Set the password,
then the camera is connected successfully.

Add Device

Congratulations

Device(s) connected successfully. Tap
done to finish setup.

Done

Add Device

Device ID: GSG00000TEST014

Set up your device

Device name
Living room

Device password
• • • •

By default, your account ID will be used as the
password. This password provides an additional
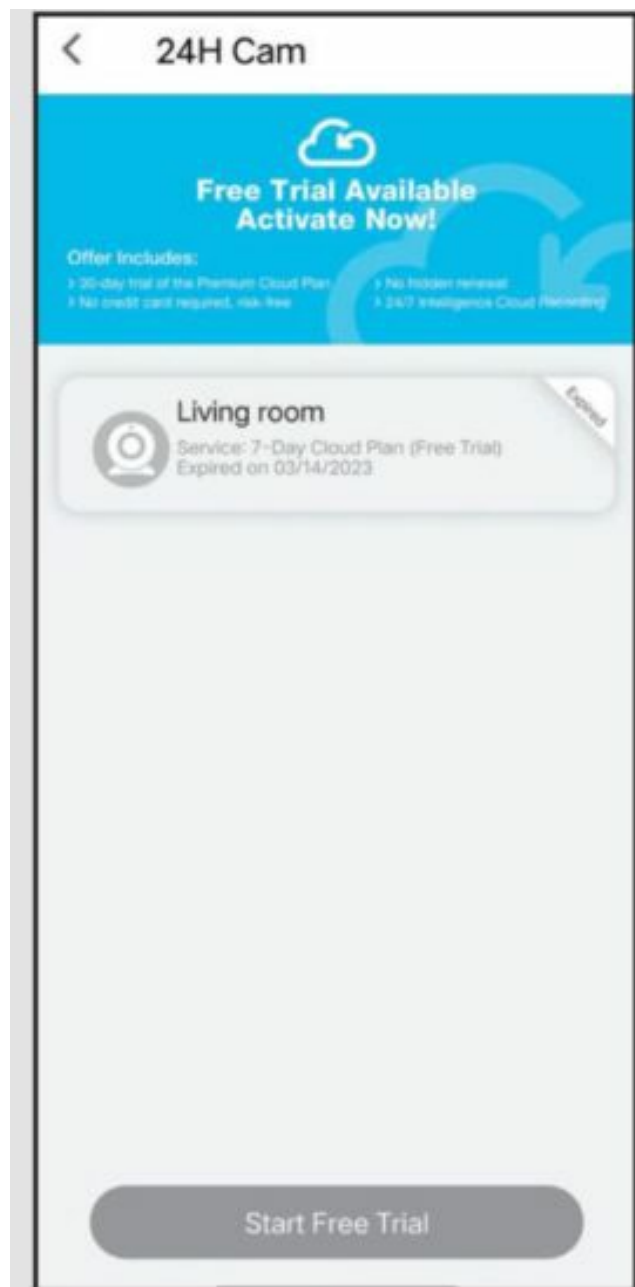layer of security for your device, you will not need
to use it in the app.

Next

Step 10 — Cloud Service

9: The camera comes with a 30-day free trial
of the cloud service.
Enjoy the 24/7 continuous
recording videos on the cloud storage.
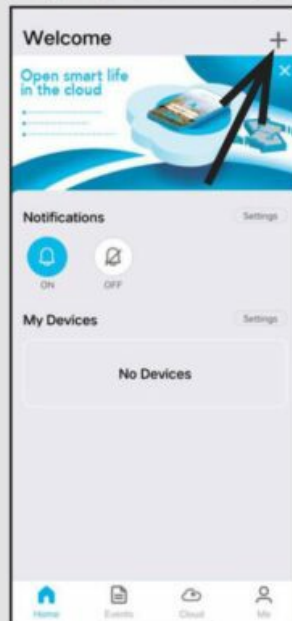
Zink Connection

The Zink Connection method is a backup connection method. If the camera has difficulty scanning the QR code, we could connect the camera by following these steps.

Step 1

1. Log in and tap the "+" button
(Top right corner) on the "Home" page.

2. Tap on the "Zink".

Step 3

3. Input the number of cameras you want to connect, and tap "Next".

4. Please make sure the you're right next to the security cameras. And the location service of your smartphone is turned on.
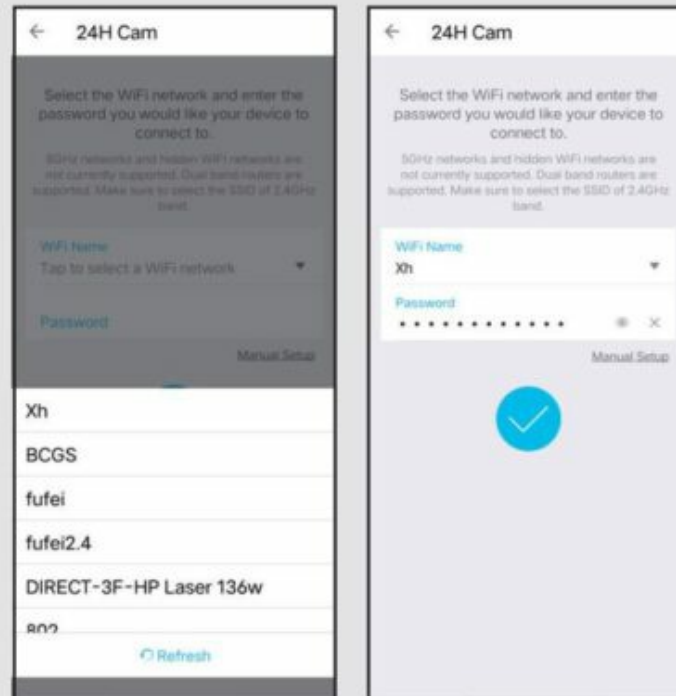
Then tap the button below to connect to the WiFi named "ZMD_SAP" . This is the WiFi of the camera, there is no internet connection, which is fine.

← Zink Connection

1. Make sure you are close to the device(s) you want to connect

2. The LED light on the device(s) should be flashing red

3. Press the button below to connect to the network named " ZMD_SAP "
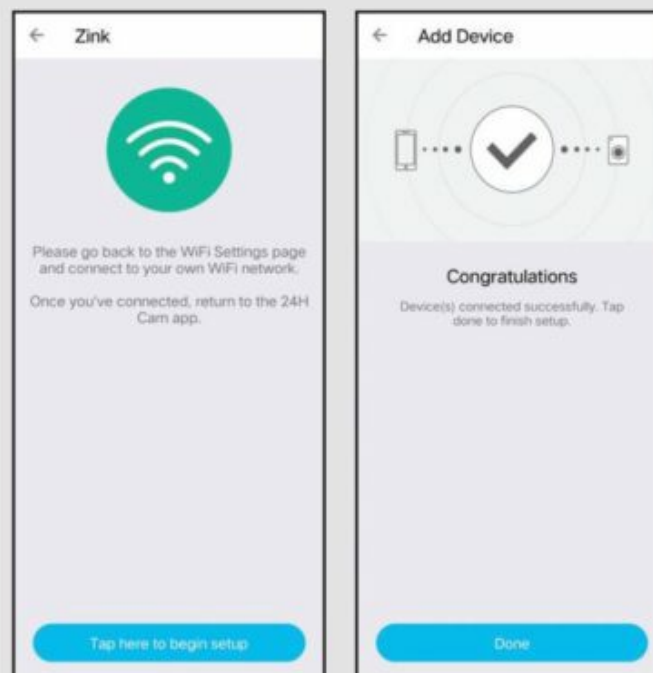
Tap here to begin setup

Step 5

5. Once your smartphone is connected to the ZMD_SAP WiFi, the APP will lead us to the next step.
We need to select the Home WiFi,and enter the passwords of the Home WiFi.

Step 6

6. The 24H APP will automatically check
if your phone/tablet could reach the server.
If your phone/tablet reached the server,
it will go to the Finish setup page. Otherwise,
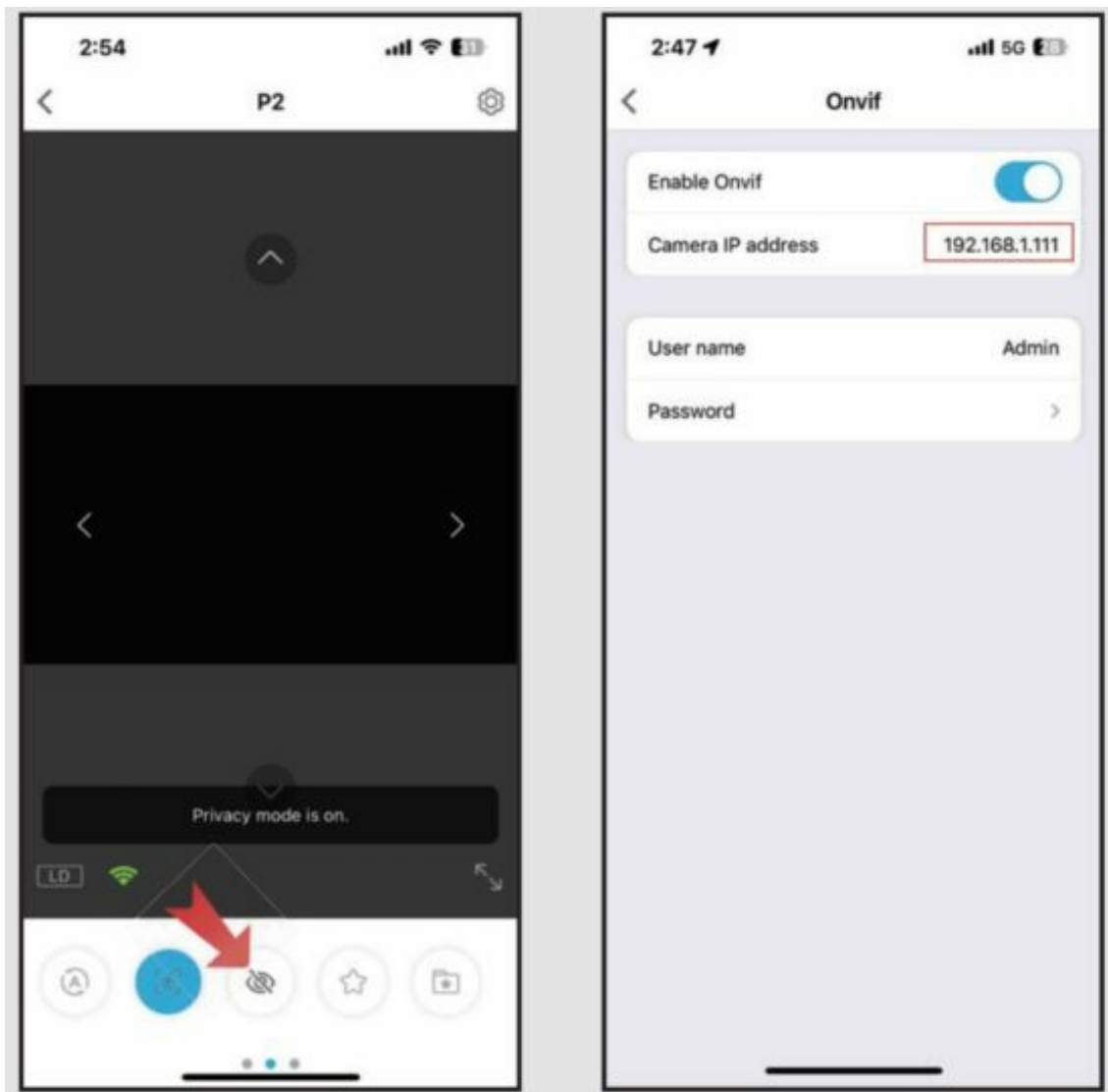we just need to connect the phone/tablet to the Home Wifi.

If you want to watch live video on PC, just follow the steps below.

1. Go to https://user.sggsecurity.com/
2. Log in your 24H Cam account

Privacy Mode: Even if the privacy mode is activated, the security camera that has Onvif enabled will continue to capture and store video on the NVR.

Onvif: To integrate the bulb security camera into your current security camera setup, you can utilize the Onvif feature. You can add the camera to your system by entering its IP address, which can be found in the bulb security camera settings.

This device is compliant with part 15 of the FCC Rules and is subject to the following conditions: (1) it shall not cause harmful interference, and (2) it must accept any interference received, including interference that may cause undesired operation. Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

It is important to note that this equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. However, this equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

While there is no guarantee that interference will not occur in a particular installation, users who experience harmful interference are encouraged to try to correct it by reorienting or relocating the receiving antenna, increasing the separation between the equipment and receiver, or connecting the equipment into an outlet on a circuit different from that to which the receiver is connected. If these measures do not resolve the issue, users should consult a dealer or an experienced radio/ TV technician for further assistance.

Additionally, this equipment complies with FCC Radiation exposure limits for an uncontrolled environment. Therefore, it should be installed and operated with a minimum distance of 20cm between the radiator and the user's body.

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References

- **User Manual**