



## Rowenta X-PLOER Series Aspirateurs robots Instructions

[Home](#) » [Rowenta](#) » Rowenta X-PLOER Series Aspirateurs robots Instructions 

### Rowenta X-PLOER Series Aspirateurs robots



#### Contents

- [1 SAFETY INSTRUCTIONS](#)
- [2 PLEASE READ BEFORE USE](#)
- [3 SAFETY GUIDELINES FOR LASER PRODUCTS\\* \(\\*depending on the model\)](#)
- [4 BATTERY SAFETY INSTRUCTIONS\\* \(\\*depending on the model\)](#)
- [5 SAFETY GUIDELINES FOR MOPPING SYSTEM](#)
- [6 ENVIRONMENT](#)
- [7 IS THERE A PROBLEM WITH YOUR APPLIANCE?](#)
- [8 CHARGERS](#)
- [9 BATTERIES](#)
- [10 Documents / Resources](#)
  - [10.1 References](#)
- [11 Related Posts](#)

## SAFETY INSTRUCTIONS


For your safety, this appliance complies with the applicable standards and regulations.

- This appliance is designed for domestic use only. Please read this safety advice carefully. The manufacturer shall accept no liability for any use that does not comply with the instructions.

- Your vacuum cleaner is an electrical appliance: it should be used in normal operating conditions.
- Do not use the appliance if it has been knocked or dropped and there is visible damage to it, or if it fails to function normally. In this case do not open the appliance, but take it to the nearest Service Centre to your home as special tools are required to carry out any repairs safely.
- Repairs must only be carried out by specialists using original spare parts: it may be dangerous for users to try to repair appliances themselves. Use only guaranteed original spare parts (filters, batteries, etc.).
- **WARNING** – Use only with – designation – charger
- To recharge the battery, please use only the detachable power unit (charger) supplied with the appliance (page 132).
- Please remove the battery before discarding it.
- Please ensure that the appliance is unplugged before taking out the battery.
- Please ensure the battery is disposed of safely.
- The external flexible cable or cord of this transformer cannot be replaced; if the cord is damaged or does not work, the transformer shall be scrapped : do not use any detachable power unit (charger) other than the model provided by the manufacturer and contact Customer Support or your nearest approved Service Centre (use of a universal detachable power unit (charger) voids the guarantee).



If the pins of the plug parts are damaged, the plug-in power supply shall be scrapped.

- Never pull the electric cord to disconnect the detachable power unit (charger).
- Always switch off the appliance before maintenance or cleaning.
- Do not touch the rotating parts without turning off the vacuum cleaner.
- Do not vacuum wet surfaces, water or any type of liquids, hot substances, super smooth substances (plaster, cement, ashes, etc.), large sharp items of debris (glass), hazardous products (solvents, abrasives, etc.), aggressive products (acids, cleaning products, etc.), inflammable and explosive products (oil or alcohol based).
- Never immerse the appliance in water or any other liquid; do not spill water on the appliance and do not store it outside.
- For cleaning and maintenance please refer to the manual.
- **For countries subject to European regulations (marking ):** This appliance can be used by children aged 8 years and above and persons with reduced physical, sensory or mental capabilities or who lack experience and knowledge if they have been given supervision or instruction concerning safe use and understand the hazards involved. Children should not be allowed to play with the appliance. Children should not clean or perform maintenance on the appliance unless they are supervised by a responsible adult. Keep the appliance and its charger out of the reach of children under 8 years old.
- **For other countries that are not subject to European regulations:** This appliance is not designed to be used by people (including children) with reduced physical, sensory or mental capabilities, or by people with no prior knowledge or experience, unless they have had supervision or previous instructions relating to the use of the appliance, from a person responsible for their safety. Children must be supervised to ensure they do not play with the appliance.

## PLEASE READ BEFORE USE

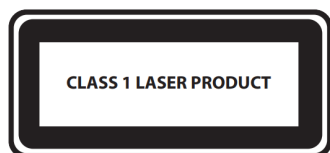
- Before using the appliance, please collect all the objects on the floor (please refer to the IFU)
- To avoid any incident, do not let the robot pass over other appliances electric cords.

- Ensure that the voltage indicated on the rating plate of your vacuum cleaner's charger is the same as your wall outlet voltage. Any connection error could cause irreversible damage to the product and invalidate the guarantee.
- The vacuum cleaner should be put on charge after use so that its battery is always fully charged for optimal dust removal performance and battery life.
- For prolonged absences (holidays, etc.), the charger should be unplugged from the mains. This may mean some loss of battery life due to self-discharge.
- Do not vacuum large items that may clog and damage the air inlet.

According to model:

- Do not use the appliance on deep pile carpet, animal hair or fringes.
- Switch to "min" to vacuum thick or delicate carpets and rugs and fragile surfaces.
- Switch to "TURBO/BOOST" for optimum dust removal performance (depending on the model) on all types of very dirty floors.
- Do not use your vacuum without an engine protection filter.
- Do not wash the dust collector components or the engine protection filter in a dishwasher.

## **SAFETY GUIDELINES FOR LASER PRODUCTS\* (\*depending on the model)**



LASER: the navigation sensor contains a Class 1 laser in compliance with the EN 60825-1 standard during all operating procedures.

- Never point the laser at another person.
- Do not look at the direct or reflected beam.
- Always turn off the robot vacuum cleaner when carrying out any maintenance tasks.
- Any change or attempt to repair the robot vacuum cleaner or the navigation sensor is strictly prohibited and poses a risk of hazardous exposure to radiation.

## **BATTERY SAFETY INSTRUCTIONS\* (\*depending on the model)**

- This unit contains batteries (Lithium Ion) which for safety reasons are only accessible by a professional repairer. Do not place a block of rechargeable batteries with non-rechargeable batteries. When the battery is no longer able to hold the charge, the battery pack (Lithium Ion) should be removed. To replace the batteries, contact your nearest Approved Service Centre.
- The batteries must be handled with care. Do not put the batteries in your mouth. Do not let the batteries come in contact with other metal objects such as rings, nails or screws. Be careful not to provoke internal short-circuits in the batteries by inserting metal objects through their extremities. If a short-circuit does occur, the temperature of the batteries could rise dangerously, causing serious burns or even catching fire. If the batteries are leaking, do not rub your eyes or mucous membranes. Wash your hands and your rinse eyes in clean water. If discomfort persists, contact your doctor.

It is important that you remove the batteries before throwing away your appliance. In order to do this, visit an authorised Service Centre. Do not throw the battery block into the waste bin; take it to the authorised Tefal

Service Centre nearest to your home or to a place specially designated to process such type of waste.

## **SAFETY GUIDELINES FOR MOPPING SYSTEM**

Please refer to the instructions supplied with your robot vacuum cleaner and the instructions supplied with this accessory so that you are aware of the instructions for use.

Please take note of the following additions to the safety manual for using this accessory.

### **TO BE READ BEFORE FIRST USE**

- Do not allow the robot vacuum cleaner to move over the power cable of other appliances or other types of cables as this may result in danger.
- Do not use any cleaning solutions on your robot vacuum cleaner; use water only. Fill the tank up to the maximum level mark.
- The cable must be disconnected from the power outlet before performing any maintenance or before cleaning the appliance.

## **ENVIRONMENT**

In accordance with existing regulations, any end-of-life appliances must be taken to an approved Service Centre which will take responsibility for managing their disposal.

**Let's help protect the environment,**



Your device is designed to work for many years. But when you decide to replace it, don't forget to think about how you can help protect the environment by allowing it to be reused, recycled or recovered in some other way. Waste electrical and electronic equipment may contain harmful substances that can cause harm to the environment and human health.



This label indicates that this product must not be disposed of with household waste. Take it to a collection point, to the distributor when buying a new equivalent product, or an approved service center for processing. Before disposing of the device, remove the battery and dispose of it in accordance with local laws and local arrangements. If you have any questions, please contact your product dealer who can tell you what to do.

## **EU SIMPLIFIED CONFORMITY DECLARATION**

Group SEB declare that the radio equipment complies with the 2014/53/EU directive  
The complete text of the EU Declaration of Conformity is available at the following web address:

The website associated to your country is in your language

Frequency band operated: 2400-2483.5 MHz

Maximum radio frequency power: 17 dBm@11b /14 dBm@11g /13 dBm@11n

Groupe SEB specifies that the appliance complies with Regulation 801/2013.

The appliance uses 1.9W when in standby while maintaining its network connection.

## IS THERE A PROBLEM WITH YOUR APPLIANCE?

### According to model:

- **The charger is getting hot:**
  - This is perfectly normal. The vacuum cleaner can remain permanently connected to the charger without any risk.
- **The charger is connected but your appliance is not charging:**
  - The charger is incorrectly attached to the appliance or is faulty.
    - Check that the charger is properly connected or contact an Approved Services Centre to change the charger.
- **Your appliance stops during use:**
  - Your appliance may be overheating.
    - Stop the appliance and leave cool for at least 1 hour.
    - If it overheats on repeated occasions, contact the Approved Services Centre.
- **The appliance stopped after the charge light was flashing:**
  - The appliance has run out of battery charge.
    - Recharge the vacuum cleaner.
- **The power-brush is not working properly or makes a noise:**
  - The rotating brush or hose are obstructed.
    - Stop the vacuum cleaner and clean them.
  - The brush is worn.
    - Contact an Approved Service Centre to change the brush.
  - The belt is worn.
    - Contact an Approved Service Centre to change the belt.
- **The power-brush stops during vacuuming:**
  - The safety function has been triggered.
    - Stop the vacuum cleaner. Check that nothing is obstructing the rotation of the brush; if there is an obstruction, remove it and clean the power-brush, then turn on the vacuum cleaner.
- **Your vacuum cleaner is not vacuuming as well, is making noise, whistling:**
  - The intake channel is partially blocked.
    - Unblock it
  - The dust collector is full.  
Empty it and clean it.
  - The dust collector is not properly fitted.
    - Re-position it correctly.
  - The intake head is clogged.
    - Remove the power-brush and clean it.
  - The protective foam filter is saturated.
    - Clean it.

### According to model: \*

Display	Description of the error	Possible cause/solution
1032	The robot is unable to locate its docking station	<p>The docking station is not connected to the mains. Please connect the base to the mains.</p> <p>The docking station is not easily accessible due to the cluttered floor space.</p> <p>Ensure the robot has easy access by clearing any clutter around the docking station.</p>
2001	The robot will turn off due to low battery power	The battery power is weak and the robot is not able to return to the docking system. Return the robot manually to the docking station in order for it to recharge.
2010	The robot is no longer positioned on the ground	The robot is not at ground-level. Please place the robot on the ground.
2020	One of the robot's wheels is jammed	<p>One of the wheels is jammed and is not working properly.</p> <p>Turn off the robot and remove the blocking element.</p>
2021	The vacuuming motor is jammed	The robot is unable to properly turn on. Call the after-sales service centre, quoting error code 2021.

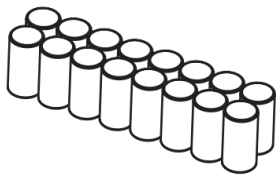
2022	The power-brush is jammed/blocked	<p>The power-brush is not working correctly. Turn off the robot and remove the blocking element.</p> <p>Remember to clean the power-brush using the tool provided to remove hair.</p>
2024	The robot is unable to find its route	<p>The robot is blocked.</p> <p>Move the robot, repositioning it in an uncluttered space and re-start the vacuuming. Move the robot.</p>
2025	The robot has a problem with its fall sensors	<p>The fall sensors are dirty. Clean the fall sensors with the cloth provided.</p> <p>The robot is jammed at the top of the stairs. Move the robot.</p>
2030	The robot's dust collector is not attached	<p>The robot cannot start without its dust collector. Attach the dust collector and its filter properly. Place the dust collector and filter inside the appliance.</p>
2040	The robot's navigation sensors are damaged	<p>The robot is unable to properly turn on. Call the after-sales service centre, quoting error code 2040.</p>
2041	The robot's gyroscope is damaged	<p>The robot is unable to properly turn on. Call the after-sales service centre, quoting error code 2041.</p>

2050	The robot faced an issue	Switch off and switch on the robot and put it back on the docking station. After booting, the robot will be ready for any command.
	The robot does not turn on	<p>The robot does not have sufficient battery power to turn on.</p> <p>Place the robot on the docking station; ensure the ON/OFF switch is in the OFF position.</p> <p>Set the switch to the ON position.</p>

## CHARGERS

Commercial reference	Country	Reference
		
RR77XX / RG77XX RR78XX/ RG78XX RR90 / RG90	Europe	RS-2230002092

## BATTERIES

Commercial reference	Voltage	Reference
		
RR77XX / RG77XX RR78XX/ RG78XX	14.8V Li-Ion	RS-2230002091
RR90 / RG90	14,8V Li-ion	SS-2230002934

## Documents / Resources



