Manuals+ — User Manuals Simplified.

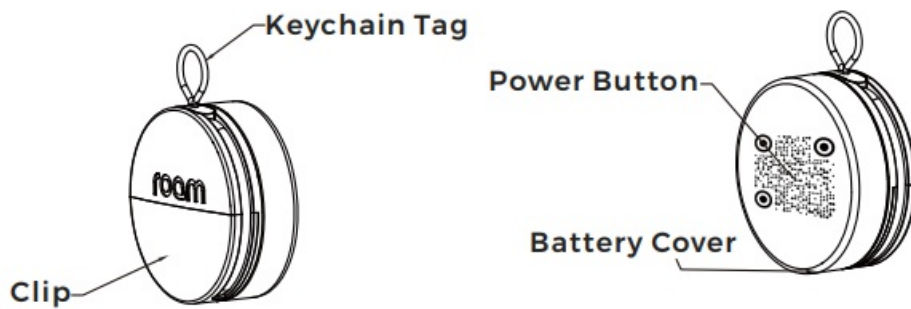# roam Loop Smart Tracker User Manual

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roam Loop Smart Tracker

INTRODUCTION

Model: Loop

Roam is a Smart finder that helps you locate your personal items using the Apple Find My app.

CONTROLS AND STATUS

	Button	Sound Feedback
Power On	Press and hold device for 5 seconds	Short Beep
Power Off	Press device 5 times in 2 seconds	Long Beep
Factory reset	Press the device button 4 times then press and hold for 8 seconds	Short Beep after the 4 press, followed by Beep after final press
perform serial number lookup	Quickly press the device button 6 times	6 confirmation beeps will sound

LET'S GET STARTED

1. Turn on the device
    1. Press and hold device for 5 seconds, the device will beep and turn on.
2. Pair the device
    1. Open the Find My app on your Phone or tablet, choose the Items tab > tap the (+) Item > tap Other Item.
3. Tap connect
    1. Type a name for your device, select an emoji.
    2. Tap Agree to acknowledge that this item will be linked to your Apple ID.
    3. Tap Finish
    4. After setup, you can locate your Roam smart tracker in the Find My device app.
4. Setup Lost & Find QR code
    1. Scan the QR code on the back of your device and follow onscreen instructions to setup your Lost & Found QR code.

ENABLE LOST MODE

- Open the Find My app, tap the Items tab, then tap your item.
- Under Lost Mode, tap Enable.
- Read the instructions, tap Continue and enter a phone number or email address.
- Confirm the information, customize the lost message, and tap activate to complete the setup.
- Then, activate your Lost and Found QR code at **app.roamsmarttracker.com/signin**

HOW TO REMOVE THE DEVICE

- Open the Find My app, tap the Items tab, then tap your item.
- Tap Remove Item and then tap Remove to complete the operation.
  Note: After removing the device in the app, the device will beep, it will not shut down and will be in the pairing mode. If there is no re-pairing within 10 minutes, the device will leave the pairing state, and the device and app cannot be paired at this time.
- If you need to pair the device, you need to click the device button once, the device will ring. At this point, the device enters the pairing state and can be re-paired
  with the app.

NEED HELP?

Contact our customer support at **care@roamsmarttracker.com**

BASIC FEATURES

Roam smart tracker works with the Apple Find My App. The Find My network provides an easy, secure way to locate your personal items from hundreds of millions devices from around the world. If a personal item connected to a Roam smart tracker ever goes missing, use the Find My app to locate it on a map and play a sound if the item is nearby.

HOW TO PERFORM SERIAL NUMBER LOOKUP

Locate the button on the top of the device.
Quickly press the button six times, Six confirmation beeps will sound.

BATTERY

This product has a replaceable CR2032 battery that will last up to 1 year. When the battery runs out, you can replace it by following these steps:

1. Push the bottom compartment and turn it counter-clockwise until it unscrews and opens.
2. Remove the compartment and the old battery.
3. Insert a new CR2032 battery with the positive (+) side facing up.
4. Place the bottom compartment back and rotate it clockwise while gently pushing until it tightens and the rotation stops.

WARNING

Do not ingest battery. Chemical Burn Hazard. This product contains a coin battery.

If the coin battery is swallowed, it can cause severe internal burns in just 2 hours and can lead to death.Keep new and used batteries away from children. If the battery does not close securely, stop using the product and keep it away from children.

If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention. This product is not a toy or edible.Mobile device casings can interfere with signal strength and decrease Roam Smart Tracker's visibility. Large metal parts near your mobile devices and your Roam smart tracker can interfere with the Bluetooth signal. Caution! Lithium battery inside. Risk of explosion in case of incorrect use.Please do not expose the product to a direct heat source. Please do not expose the product to any mechanical stress or impact. Do not attempt to disassemble your Roam smart tracker. You run the risk of electric shock and voiding your warranty.

PRIVACY

The Find My network uses advanced encryption to ensure that no one else, not even Apple or Roam smart tracker can view the location of your device.

SPECIFICATIONS

- Range: up to 60 m (200 ft) – line of sight (outdoor open area)

- Temperature range: -5 °C to +50 °C (23°F to 122 °F)

- Modulation method: GFSK

- Sensor: Accelerometer

- Speaker: Built-in speaker

- Operating frequency band: 2402-2480 MHz

- Size: Diameter: 33mm, Height: 14.24mm

- Weight: 11.87 grams

IN THE BOX

- Roam smart tracker with CR2032 coin cell battery installed
- User manual

WARRANTY

1 year

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.The device has been evaluated to meet general RF exposure requirements, The device can be used in portable exposure conditions without restriction.

NOTE:
This equipment has been tested and found to comply with the limits for a Class B digital device,pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions.may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. lf this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

The device has been evaluated to meet general RF exposure requirements. The device can be used in portable exposure condition without restriction. ¿

European Union Disposal Information

The symbol above means that, according to local laws and regulations, your product and/or its battery shall be disposed of separately from household waste. When this product reaches its end of life, take it to a collection point

designated by local authorities. The separate collection and recycling of your product and/or its battery at the time of disposal will help conserve natural resources and Ensure that it is recycled in a manner that protects human health and the environment.

Use of the Works with Apple badge means that a product has been designed to work specifically with the technology identified in the badge and has been certified by the product manufacturer to meet Apple Find My network product specifications and requirements. Apple is not responsible for the operation of this device or use of this product or its compliance with safety and regulatory standards.

To use the Apple Find My app to locate this item, the latest version of iOS, iPadOS, or macOS is recommended. The Find Items app on Apple Watch requires the latest version of watchOS.

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Documents / Resources

	roam Loop Smart Tracker [pdf] User Manual LOOP, 2BOCB-LOOP, Loop Smart Tracker, Loop, Smart Tracker, Tracker

References

- **User Manual**