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Rexing V1 User Manual

REXING™

USER MANUAL

V1

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The information in this manual is subject to change without notice.
www.rexingusa.com
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Contents

Safety information

To prevent injury to yourself or others, or damage to your device, read all safety information before using.

⚠️ **Warning**

Failure to comply with safety warnings and regulations can result in serious injury or death.

Rexing Dash Cam is not intended to be touched, modified, or calibrated while operating a vehicle. Rexing is not responsible for any damages resulting from the user's misuse of the camera.

Do not use damaged power cords or plugs, or loose electrical sockets. Faulty connections can cause electric shock or fire.

Do not touch the car charger with wet hands or disconnect the charger by pulling the cord. Doing so may result in electrocution.

Do not use a bent or damaged car charger. Doing so may cause electric shock or fire.

Do not touch your device with wet hands. Doing so may cause electric shock.

Do not short-circuit the charger or the device. Doing so may cause electric shock or fire, or cause the battery to malfunction or explode.

Use only manufacturer-approved chargers, accessories, and supplies.

- Using generic chargers may shorten the life of your device or cause the device to malfunction. They may also cause fire or cause the battery to explode.
- Use only the manufacturer-approved charger specifically designed for your device. Using an incompatible charger can cause serious personal injury or damage to your device.

- **Rexing** cannot be responsible for the user's safety when using accessories or supplies that are not approved by Rexing.

Do not drop the charger or device, or subject them to impact. Handle and dispose of the charger and device with care.

- Never crush or puncture the device.
- Never dispose of the device in a fire.
- Never place the device in or on heating devices, such as microwave ovens, stoves, or radiators. The device may explode if overheated. Follow all local regulations when disposing of a used device.
- Avoid exposing the device to high external pressure, which can lead to an internal short circuit and overheating.

Protect the device and charger from damage.

- Avoid exposing your device to excessive cold or heat. Extreme temperatures can damage the device and reduce the charging capacity and life of your device.
- Do not allow children or animals to bite or chew the device. Doing so can result in fire or explosion, and small parts can be a choking

hazard. If children use the device, make sure they use the device properly.

- Never use a damaged charger.

Do not handle a damaged or leaking lithium-ion (Li-Ion) battery. For safe disposal of your Li-Ion battery, contact your nearest authorized service center.

⚠ **Caution**

Failure to comply with safety precautions and regulations can result in property damage, serious injury, or death.

Do not use your device near other electronic devices. Most electronic devices use radio frequency signals. Your device may interfere with other nearby electronic devices.

Do not use your device near other devices that emit radio signals, such as sound systems or radio towers. Radio signals from these may cause your device to malfunction.

Do not expose the device to heavy smoke or fumes. Doing so may damage the outside of the device or cause it to malfunction.

If you notice strange smells or sounds coming from your device, or if you see smoke or liquid leaking from the device, stop using the device immediately and take it to a Rexing Service Center. Failure to do so may result in fire or explosion.

For your own safety, do not operate the controls of this product while driving. The window mount is needed when using the recorder in a car. Make sure that you place the recorder in a location where it will not obstruct the driver's view.

Always keep the camera lens clean, and ensure that the lens is not blocked by any object or placed near any reflective material. If the car's windshield is tinted with a dark coating, recording quality may be affected.

Do not store your device in excessively hot, cold, damp or dry locations. Doing so may cause the screen to malfunction, result in damage to the device, or cause the battery to explode. Your device is recommended for use within a temperature range of -10 °C to 70 °C, and a humidity range of 10% to 80%.

If your device becomes overheated, allow it to cool down before use. Prolonged exposure of skin to an overheated device may cause lowtemperature burn symptoms, such as red spots or areas of darker pigmentation.

Install mobile devices and equipment with caution.

- Ensure that any mobile devices or related equipment installed in your vehicle are securely mounted.
- Avoid placing your device and accessories in or near an airbag deployment area. Improperly installed wired equipment can cause serious injury in a situation where airbags inflate rapidly.

Do not drop your device or subject your device to impact. If the device is bent, deformed or damaged, malfunction may occur.

Take care to maximum battery and charger life:

- Your device may wear out over time. Some parts and repairs are covered by the warranty within the validity period, but damage or deterioration related to the use of unapproved accessories is not.

Do not attempt to disassemble, repair, or modify your device.

- Any changes or modifications to your device can void your manufacturer's warranty. If your device needs servicing, take it to an authorized Rexing Service Center.

Clean your device and charger by wiping with a towel or eraser. Do not use chemicals or detergents. Doing so can discolor or corrode the outside of the device, and may result in electric shock or fire.

Do not distribute copyright-protected material. Doing so without the permission of the content owners may violate copyright laws. The manufacturer is not responsible or liable for any legal issues that result from the user's illegal use of copyrighted material.

Correct disposal of this product

(applicable in countries with separate waste collection systems)

Waste Electrical & Electronic Equipment

This symbol, found on the device, accessories or accompanying literature, indicates that the product and its electronic accessories (e.g. charger, headset, USB cable) should not be

disposed of with other household waste.

To prevent possible harm to the environment or human health from uncontrolled waste disposal, **please separate these items from other types of waste and recycle them responsibly** to promote the sustainable reuse of material resources.

Household users should contact either the retailer where they purchased this product, or their local government office, for information on where and how they can take these items for environmentally safe recycling.

Business users should contact their supplier and check the terms and conditions of the purchase contract. This product and its electronic accessories should not be mixed with other commercial wastes for disposal.

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About this manual

This device provides high-quality digital recording using Rexing's high standards of design, construction and technological expertise. This user manual describes the device's functions and features in detail. Please read this manual before using the device to ensure safe and proper use. Note that all descriptions included here are based on the device's default settings.

- Images and screenshots may differ in appearance from the actual product. Content may differ from the final

product or from software provided by service providers and is subject to change without prior notice.

- For the latest version of this manual, refer to the **Rexing** website at **www.rexingusa.com.**
- Available features and additional services may vary by device and software.
- Applications and their functions may vary by country, region, or hardware specifications.
- **Rexing** is not liable for performance issues caused by applications from any provider other than **Rexing.**
- **Rexing** is not liable for performance issues or incompatibilities caused by failure to install the device as stated in this manual. Attempting to customize the installation may cause the device or applications to work improperly, which may result in device malfunctions and data corruption or loss. These actions are violations of your **Rexing** agreement and will void your warranty.
- Default applications that come with the device are subject to updates and possible discontinuation of support without prior notice. If you have questions about an application provided with the device, contact an authorized **Rexing** Service Center.

PRODUCT SPECIFICATIONS

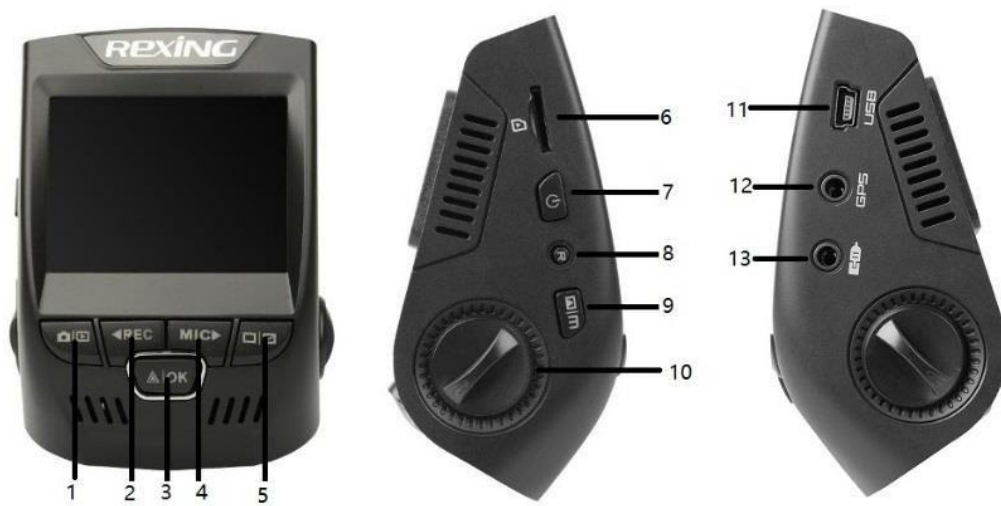| Image Sensor	SONY EXMOR IMX323 CMOS
Lens	6-Layer Fixed-focus with full-glass elements
CPU	Novatek
LCD	2.4 inch, 4:3 TFT
Audio	Built-in high-sensitivity microphone/speaker
External Memory	Class 10 or above MicroSD card (SDHC spec.)
Gravity Sensor	Low / Medium / High / OFF
Shutter	Electronic
White Balance	Auto
Exposure	Auto ISO

TV Interface	None
Battery	320mAh 3.7V rechargeable lithium-ion battery
Video Format	MOV
Video Resolution	1920x1080P30, 1280x720P30, 848x480P30, 640x480P30
Languages	English, Chinese, French, Spanish, Portuguese, German, Italian, Russian, Japanese
USB	USB 2.0
Loop Recording	3 min / 5 min / 10 min / OFF
Screen Saver	15 Secs / 1 min / 3 min / OFF
Auto Shutdown	3 min / 5 min / 10 min / OFF
Microphone Mute	ON / OFF

GETTING STARTED

Device Layout

1. Mode Button
2. Up Navigation Button Record Button
3. OK (Confirm) Button Emergency Lock Button
4. Down Navigation Button Mute/Unmute Button
5. Screen ON/OFF Button
6. MircoSD Card Slot
7. Power On/ Off Switch
8. Reset Button
9. Menu Button
10. Lens Angle Adjuster
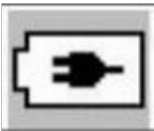11. USB Charging Port

12. GPS Module Port
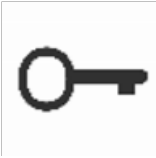

Rear Camera Port(V1 Not Support)

Buttons

Button	Functions
⏻	POWER – Press and hold to turn the device on or off
⚠|OK	• Press to confirm a selection while in Setting Mode • Recording Mode Hot Key: Emergency Lock (Press to manually lock the file during recording)
⌂|m	MENU – Press to enter and exit Settings Mode
◀REC	• Press to navigate UP through options in Settings Mode • Recording Mode Hot Key: Record (Press to start / stop recording)
MIC▶	• Press to navigate DOWN through options in Settings Mode • Recording Mode Hot Key: Mute (Press to mute / un-mute the microphone during recording)
◻|▷	MODE Select – Press to toggle between Recording / Photo / Playback modes
▢|⊘	SCREEN – Press to turn screen on / off during recording
RESET	Press and hold for 4 seconds to reset the device in the event that it operates erratically, hangs up, or freezes.
Indicator	Solid Blue – Power, Charging Flashing Red – Recording

Status Icons

Icon	Meaning
1080FHD	Video Resolution
●	Blinking – Recording
WDR	Wide Dynamic Range
▭	Charging
▭	Battery Power Level
🎤	Microphone Mute
🎤	Microphone On

	Video Recording Mode
	Video Playback Mode
	Photo Mode
	Loop Recording
	Memory Card Inserted
	G- Sensor Sensitivity
	White Balance
	GPS Signal (Green-GPS OK, Blue-Acquiring GPS)

ABBBBB	License plate number
O━	Current video file locked

Package Contents

Check the product box for the following items:

- V1 Dashboard Camera
- Operating manual
- Mounting holder for camera (adhesive-mount type)
- USB cable
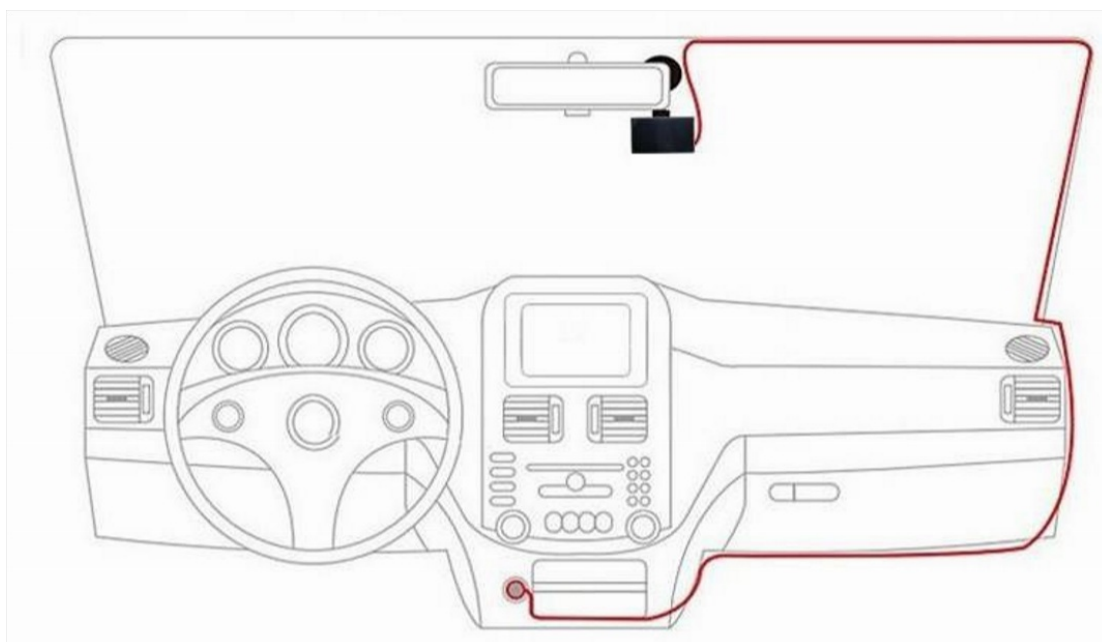- Car charger
- Thank you card

The items supplied with the device and any available accessories may vary depending on the region. Appearances and specifications are subject to change without prior notice. Availability of all accessories is subject to change depending entirely on manufacturing companies.

All supplied items are designed for use only with this device and may not be compatible with other devices. Malfunctions resulting from the use of unapproved accessories are not covered by the warranty service.

For more information about available accessories, refer to the Rexing website at **www.rexingusa.com.**

Installation

Video guide: **video.rexingusa.com**

1. **Attaching the front camera to the window mount**

   Before the device can be used in a car, it is essential to first install a properly attached window mount. Make sure that you place the recorder in a safe, appropriate location where it will not obstruct the driver's view. Clean windshield before apply mount, do not attach camera for at least 20 minutes.

2. **Inserting a memory card**

   You will need to insert a memory card before you can begin recording. The recorder supports MicroSD cards with a capacity of up to 128GB. For reliable operation, use a Class 10 memory card with a capacity of at least 8GB.

3. **Connecting the charger to the car's 12V DC outlet**

   Be sure to connect only the Rexing-approved charger designed and supplied specifically for use with your device. Using an incompatible charger can cause serious personal injury or damage to your device.

4. **Format the memory card**

   To ensure the memory card works on the dash cam, we recommend using the dash cam to format the memory card, (please refer to Formatting the Memory Card section on Page 25).

DO NOT insert or remove a memory card while the device is powered on.

Charging the battery

Charge the device by connecting the camera via the USB car charger port. Use only Rexing-approved chargers. **Using unapproved chargers or cables can damage the device or cause the battery to explode.**

Connect the car charger's jack to the USB charging port, and then plug the charger into the car cigarette lighter or 12V DC power outlet.

- Battery is mainly used to save files in emergency. Please always connect Rexing V1 to external power while it is in use.
- When device detects no power supply, it will automatically power off after 5 seconds. To turn on the device

again, you will need to do so manually by pressing the ⏻ ON / OFF button.

- If the battery is completely discharged, the device will not turn on immediately when the charger is connected. Allow a depleted battery to charge for a few minutes before attempting to turn on the device.
- The device can be used while it is charging, although it may take longer to fully charge the battery.
- If the device receives an unstable power supply while charging, the screen may not function properly. If this happens, unplug the charger from the device.
- While charging, the device may heat up. This is normal and should not affect the device's performance or lifespan.
- If the device is not charging properly, take the device and the charger to an authorized **Rexing** Service Center.

Connecting the charger improperly may cause serious damage to the device. Any damage caused by misuse is not covered by the warranty.

Inserting the memory card

Your device accepts memory cards with a maximum capacity of 128GB. Depending on the memory card manufacturer and type, some cards may not be compatible with your device. Using an incompatible card may damage the device or the memory card, or corrupt the data stored on it.

Use caution to insert the memory card right-side up as shown in the image below.

- Insert memory card with the gold-colored contacts facing downwards.
- Push the memory card into the slot until it locks in place.
- Click sound when memory card locks in place.
- Using a coin or other tool push memory card will make it easier.

It is recommended that you reformat a memory card after every time that images are transferred from it to a computer, or at least once a month.

Reformatting a memory card keeps important elements of data and file structure clean, helping to prevent error messages and missing images. Reformatting also restores the memory card, which can help prevent it from becoming corrupted.

Removing the memory card

Before removing a memory card from your computer, you must first unmount it for safe removal.

Before removing a memory card from your device:

1. Press the **REC** button to stop the device from recording
2. Press and hold the ⏻ ON/OFF button to switch off the device
3. Gently push the memory card in and let go until it unlocks

Do not remove the memory card while the device is transferring or accessing information. Doing so can result in data loss or corruption, or damage to the memory card or device. **Rexing** is not responsible for losses that result from the use of damaged memory cards, including the loss of data.

Formatting the memory card

You may choose to format your memory card with either the device or a computer. To use the device for formatting a memory card:

1. Press the **REC** button to stop the device from recording
2. Press the **MENU** button twice to enter System Settings
3. Press the **DOWN** button to navigate to the "Format" option
4. Press O**K** to confirm your selection
5. Press the UP button once
6. Press **OK** when the word YES is highlighted in blue

Before formatting a memory card, always remember to make backup copies of all important data stored on the device. The manufacturer's warranty does not cover loss of data resulting from user actions.

Turning the Device On and Off

Press and hold the ⏻ ON/OFF button for a few seconds to turn on the device. A welcome message will be displayed onscreen as shown in the image below.

To turn off the device, again press and hold the ⏻ ON/OFF button for a few seconds. A goodbye message will be displayed onscreen as shown in the image below.

 Note: The V1 Dashboard Camera will switch on and off automatically if you keep it permanently connected to the car charger. V1 will automatically start recording when power on.

If your car cigarette lighter provides constant power to the Dash Cam, the unit will not turn on and off with the vehicle

Basic Operating

- Rexing Dash cam will atomically start recording once power on, the indicator and the red dot icon 🔴 on screen should flashing while recording.

- During recording, press EMERGICY △|OK button to lock current

video clip, so the loop recording will not overwrite locked video clip. All locked video clip files can be found under \CARDV\MOVIE\RO folder in memory card.

- Press SCREEN ▢|▢ button to turn screen on/off

VIDEO SETTINGS

On Video Recording Mode, Press OK to stop recording then press MENU button once open System Settings Menu.

Resolution

Recommend setting: 1080FHD
Use this setting to set the recording resolution. Approximately recording time:

Memory card size	1080P Resolution	720P Resolution
8GB	1.3 hour	2.4 hour
16GB	2.7 hour	4.8 hour
32GB	5.3 hour	10 hour
64GB	11 hour	19 hour
128GB	21 h our	39 hour

Loop Recording

Recommend setting: 3 Minutes

With Loop Recording Mode enabled, the device will continuously erase older video as it records new video, keeping only the images captured over a user-selected time range. All video older than this range will be replaced with new video. (Note: any locked video files on the memory card will remain protected, and will not be automatically deleted during Loop Recording.)

It is recommended that you reformat a memory card after every time that images are transferred from it to a computer, or at least once a month. This keeps important elements of data and file structure clean, helping to prevent error messages and missing images.

Remember to always make backup copies of all important data stored on the device. The manufacturer's warranty does not cover loss of data resulting from user actions.

Time-lapse Record

Recommend setting: Off
Time-lapse photography is a technique whereby the frequency at which film frames are captured (the frame rate) is much lower than that used to view the sequence. When played at normal speed, time appears to be moving faster and thus lapsing.

WDR (Wide Dynamic Range)
Recommend setting: On
When enabled, this feature automatically adjusts exposure settings to improve recording quality in particularly bright or dim environments, providing balanced lighting and clearer recorded video.

Exposure
Recommend setting: +0.0
Adjust the camera exposure value for brighter or darker recorded video, according to your preference.

Recording Audio
Recommend setting: On
You may choose to record audio with video, or turn off the microphone so that all recorded videos will be muted.

Alternatively, you can use a hot key shortcut for this feature. During Recording Mode, press the **DOWN** button to mute / unmute the microphone for video recording.

Date Stamp
You have the option to display the date and time in your videos. Note that the date and time stamp cannot be removed from videos if this feature was enabled at the time of recording.

Plate Number
Enable this feature to enter your vehicle plate number for video recording. The plate number will stamp in the video.
UP/**Down** – Change value
OK – Move to next segment
MENU – Save Settings

Gravity Sensing
Recommend setting: Low
This feature acts as an accelerometer, measuring physical and gravitational forces acting on the camera itself. In the event that such forces are detected, the device will perform an automatic file lock. (Locked video files cannot be erased during Loop Recording; they remain on the memory card until manually deleted or the card is reformatted.)

SYSTEM SETTINGS
On Video Recording Mode, Press OK to stop recording then press MENU button twice open System Settings Menu.

Date/ Time Setup
Use this setting to change the device's time and date:
UP/**Down** – Change value
OK – Move to next segment
MENU – Save Settings

Note: If the battery remains fully discharged or is removed from the device, the time and date will be reset.

Auto Power Off
Recommend setting: Off
When enabled, this option allows the device to shut down automatically if Recording Mode is not engaged.

Beep Sound
Recommend setting: On
This setting allows you to turn the device's button sound effect on or off.

Language
Use the following procedure to change the device's time and date. Language availability may vary depending on the region.

TV Mode
Recommend setting: NTSC
This feature will setup video output format.

Light Frequency

Recommend setting: US – 60Hz
This option should be set according to the power supply specification used in your country or geographical region (U.S. users should select the "60Hz" option).

Format
Performing this operation will format memory card. Note: any files in the memory card will be lost.

DST
Enable/Disable Daylight Saving Time

Screen Saver
Recommend setting: 15 Seconds
Select a time duration for the screen to stay lit after recording starts.

Alternatively, you can use a hot key shortcut for this feature. During Recording Mode, press and hold OK to turn the LCD screen on or off.

GPS
Recommend setting: MI/H
Select GPS speed unit (GPS Logger required)

Update time of GPS
This feature need GPS Logger connected, select a time zone to enable automatic update time of GPS.

Restore Default Factory Settings
Performing this operation will reset all of your device's settings to their original values. Note: any user-customized settings will be lost.

Version
Device firmware version information.

PHOTO SETTINGS
On Photo Mode, Press MENU button once open System Settings Menu.

Resolution
Recommend setting: 5M
This option allows you to set the pixel resolution for captured images.

Capture Mode
Recommend setting: Single
With this feature you can set a timer for automatically capturing images.

Sequence Mode
Recommend setting: Off
This feature allows you to capture a sequence of 3 quick photos with one button press.

Quality
Recommend setting: Normal
This option allows you to set the quality level of captured images. (Lower quality images take up less space on the memory card.)

Sharpness
Recommend setting: Normal

This feature will automatically enhance captured images for a clearer, more distinct picture.

White Balance
Recommend setting: Auto
This setting allows you to adjust the lighting balance for different environments.

Color
Recommend setting: Auto
This feature allows you to choose a color effect for captured images.

ISO
Recommend setting: Auto
This setting enable you to adjust the camera's sensitivity to light when taking photos. The higher the number, the greater the light sensitivity.

Exposure
Recommend setting: +0.0
This setting allows you to adjust the brightness level of captured images.

Anti-Shaking
Recommend setting: Off
This feature enables the image stabilizer function to reduce blurring of captured images.

Quick Review
Enabling this feature will allow you to immediately view each captured image for a few seconds before taking the next photo.

Date Stamp
Recommend setting: Date/Time
This feature will automatically apply a date and/or time stamp to captured images.

Updating Firmware

The following procedure will allow you to use the Rexing website to update firmware for your V1 Dashboard Camera. This is necessary for enabling all available features on your device.

1. Download the firmware file to your computer
2. Unzip the file
3. Format your memory card in your computer (or unit)
4. Copy the FW96650A.bin logo.jpg and logo2.jpg files to the root of your memory card
5. Put card into camera
6. Power camera on (make sure the camera is plugged in)
7. The camera will update automatically. The screen will stay off but the status light will light up; it will take 30-60 seconds
8. (important) After updating, format the memory card or it will flash every time
9. Do not disconnect power cord, hold power button to reboot unit

Playback Mode
You can play back recorded video on your device using the following steps:

1. Press **REC** to stop recording
2. Press **MODE** twice to switch from Recording to Playback Mode
3. Press and hold the **UP** or **DOWN** button to navigate through the stored video files
4. Press **OK** to start playback for the selected video
5. Press **OK** again to pause playback
6. Press **MODE** to stop playback
7. **FAST FORWARD**: While video is playing, press the UP button one or more times to set fast playback speed (2X / 4X / 8X)
8. **FAST REWIND:** While video is playing, press the **DOWN** button one or more times to set reverse playback speed (-2X / -4X / -8X)

Deleting Files

To delete one particular file:

1. Press the **UP** or **DOWN** button to navigate through the stored video files
2. Press **MENU** to view options for the highlighted file: Delete/Protect/Slide Show
3. Press the **DOWN** button once to select "Delete"
4. Press **OK** once to view options for "Current MOV" file or "ALL" files. Select "Current MOV"
5. Press **OK** twice to delete file

To delete all files:

1. Press on **UP** or **DOWN** button to navigate through the video files
2. Press **OK** to enter "Video"
3. Press **MENU** to view options for this file: Delete/Protect/Slide Show
4. Press the **DOWN** button once to select "Delete"
5. Press **OK** once to view delete options for "Current MOV" file or "ALL" files. Select "ALL" and press **OK**
6. Press **OK** again to delete all files

PC Playback Function
Minimum System Requirements
Windows Media Player/QuickTime Media Player
OR any media player compatible with .MOV files

Accessing Video Files

Insert the SD card into your computer, or plug your camera into the computer USB port and select "Mass Storage" to access the video files.

Driving Recorder Player Instruction
APPLICIBLE TO THE GPS LOGGER ONLY
"Driving Recorder Player Software" is designed to play recorded videos along with displaying GPS data and driving routes on a computer.

Minimum System Requirements:

CPU: Intel Core 2 Duo 2.4GHz
RAM: 1 GB of free RAM
Monitor: Resolution1280*720(or above)
OS: Windows 7/8 (32bit/64bit) or Mac OS X

Software Installation
Use included CD ROM and follow steps in "Driver Software Installation" guide. Or go
to download.rexingusa.com to download software.

Accessing Video Files
Insert the SD card into your computer, or plug your camera into the computer USB port and select "Mass Storage"
to access the video files.

Playback
Double click the "Driving Recorder Player" application icon. Drag and drop a MOV file into the player to watch. You
can use this player to play recorded videos and to show a map with the recorded driving routes.

Windows OS Users: if your computer does not have video codec installed, you may not be able to play MOV files
on your computer. Run the "MOV Player Plugin XP.exe" file from the CD ROM to install a MOV video codec.
Depend on your OS security setting, you may need to right-click software icon and "Run As Administrator".

MAC OS Users: If you cannot install the software successfully, check your OS X Security & Privacy settings and
allow applications downloaded from Anywhere. This will allow 3rd party applications that are not from the Mac App
Store to be installed on your computer.

The Software Main Screen

1. Menu

2. Video player

3. Longitude and latitude

4. Speedometer

5. Playlist

6. Mini logger

7. Google Map

General Troubleshooting

Problem	Possible Cause	Solution
The captured image is not stored	Memory card may be full or malfunctioning Image not being saved before the device is powered off	Reformat memory card or replace with a new one Make sure to stop recording before shutting down
All buttons are not responding	Processing error or faulty device operation Memory card may contain errors, or is damaged	Press the RESET button to restart the camera Reformat memory card or replace with a new card Press the buttons firmly, or hold them in; it will not always respond to a quick hit.
Menu Button Not responding	Unit may be recording	Press REC to stop recording so you can access the menu
Device will not turn on	Battery may be depleted	Charge the battery for 3 hours. Make sure unit is off while charging.
Not holding charge	Battery may be depleted Power cord may be defective	Charge the battery for 3 hours. Make sure unit is off while charging. Turn on the unit, unplug it. If it turns off immediately, contact customer service for assistance with a replacement.
Unit keep rebooting	Battery may be depleted	Charge the battery for 3 hours. Make sure unit is off while charging.
SD Card Won't Stay In	SD card may not be compatible SD card may be too thin	Use your nail or a coin to push the SD Card in until it clicks Use a different SD Card
SD Card Not Recognized (Custer error)	SD Card needs to be formatted.	Format SD Card Use a different SD Card
Can't find Locked files	May have saved to the RO folder When you lock a file, it only saves the current recording. The remainder of the video may be in a separate file.	Check the SD Card RO Folder
Screen powers off unexpectedly	Screen Saver feature is enabled Low battery	Disable Screen Saver feature Charge the battery Restore to default settings

Keeps Turning off	SD Card may not be compatible Might not be getting continuous power.	Use a different SD Card Restore to default settings Get a replacement power cord
Unable to record videos	Memory card may be full If Loop Recording has been enabled, memory card may be corrupted	Check remaining space on memory card and delete files if necessary Reformat your memory card; if issue persists, replace with a new one Restore to Default Settings Make sure to hold the REC button in until the red light is blinking
Stops Recording after 20-40 minutes	Loop Recording off	Turn Loop Recording on
Stops Recording at random intervals	SD Card is not Compatible	Use a different SD Card Restore default settings
Not Looping	G sensor may be too high SD Card full	Put G sensor on lowest setting Format SD Card
SD Card is full	Need more space on SD Card	Make sure G-sensor is on lowest setting Clear some locked files Format SD Card
Stops Recording after 1-3 looped files	SD Card may not be compatible	Restore to default settings Use a different SD Card Replace power cord
"File error" is encountered when trying to play back pictures or video	Memory card may be corrupted with bad sectors	Reformat the memory card.
Hazy images	Lens may be dirty	Carefully clean dust or fingerprints from the lens with a microfiber cloth

Horizontal stripes appear on images	The Light Frequency setting is incorrect	Change light frequency setting to match the power supply used in your country or geographical location: US users should select the 60Hz option; SG/MY users should select the 50hz option
Auto On/Off Not working	Car charging port has continuous flow of power.	This feature can only work if it is being used in a charging port that turns off with the vehicle.
Losing/resetting date	Need to update Firmware.	Update firmware Turn off "Update time of GPS"
GPS not Connecting	GPS logger may be too close to the unit, causing interference with the signal.	Update Firmware Make sure GPS Logger is 5" from unit to not cause interference.

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