



# RETEKESS TD015 Waiting Number System User Manual

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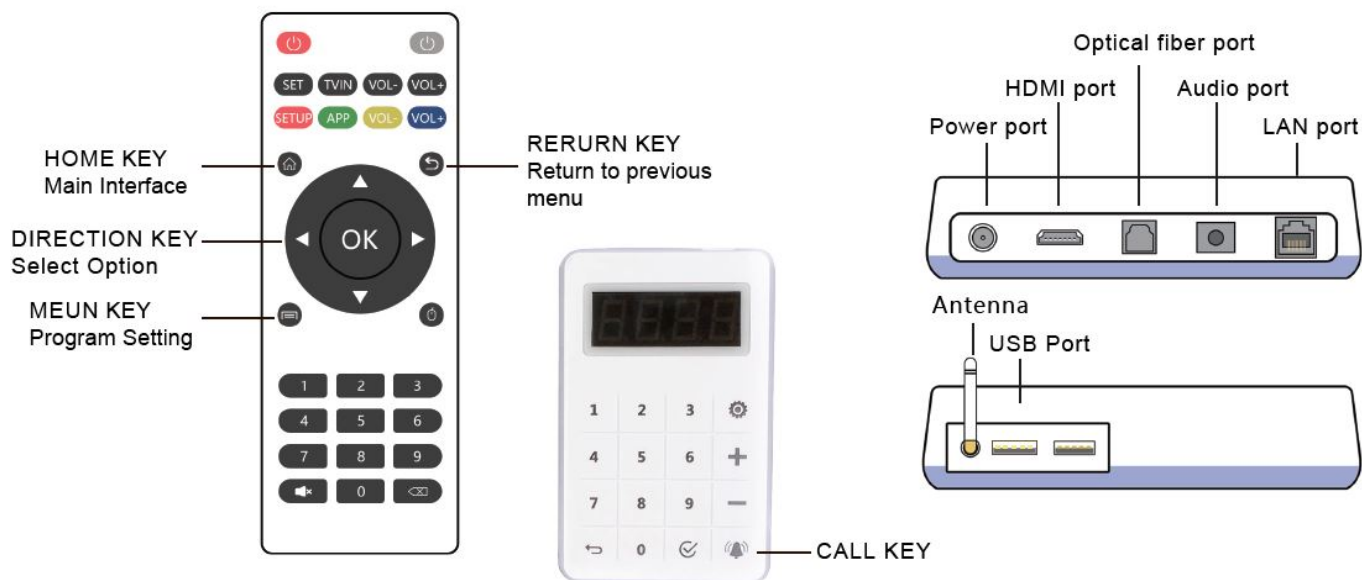
**RETEKESS TD015 Waiting Number System**



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## Product List

- Receiver Case \*1
- Receiver Case Power \*1 5V/2A
- Remote Control \*1
- Keypad\*1
- Keypad Power\*1 9V/1A
- HDMI Cable \*1
- Antenna Cable \*1



## Wireless Calling System-User Manual

### Program Settings

Base Setting	Code Setting
Ballot Screen	Custom Setting
Volume Setting	Enter the boot page
System Setting	
current Version:4.6.5 <a href="http://www.retekess.com">www.retekess.com</a>	

Press the MENU button( ) on the remote control to enter the program setting mode


### Code Setting

**Paring:** Press the MENU button on the remote control to enter the program setting mode

1. "keypad ID": Enter the number on the keyboard that you want to pair, then press CALL to confirm.
2. "window name": It could be set by entering any of the LETTERS on the keyboard
3. After entering the LETTERS, using remote control to click SAVE on the screen to complete the paring setting.

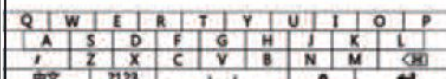
Keypad ID:  window name:

①-keyboardID number · enter a custom number through the keyboard and press ·call key· to confirm.



Keypad ID: xxx window name:

②·Window number · can be input in chinese through key board .if it is not enterd,the keyboard ID number will be displayed.



Keypad ID: xxx window name:

③ After input,click Save to finish setting.

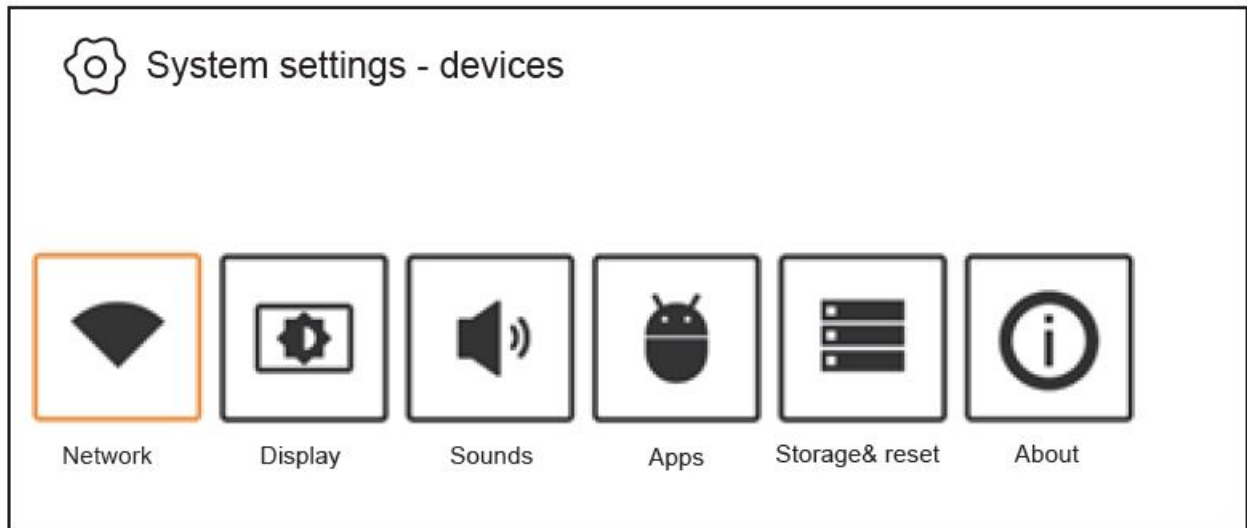
**Deleting:** If you need to delete any paired ID, using the remote control to select the corresponding ID and click

OK button, there will be pop up the “Confirm Deletion?” on the screen, then press OK to confirm.

**Note:** If you need more than one keyboard transmitters work together with the system, you need to pair the keyboard transmitter one by one instead of pairing them at the same time. Also you need to make sure the keyboard ID number displayed on the screen is the one keyboard that you are pairing currently.

### Internet Setting

Press the MENU button on the remote control to enter the System Setting mode, and select the Internet.



### WLAN

1. Select the WLAN to refresh the available Network list
2. Select the Network that you need to join, press OK button on the remote control, then enter the correct password of the Network and select Join to be done.

### Wired Network

1. Connect one end of the network cable to the Ethernet interface of the box
2. Select Wired Network option, the system will obtain the IP and then connect to the Network automatically.

### Basic Setting

Model	XXX Pick UP Order ▼	
Auto clear	0 ▼	Minute
Loop display	0 ▼	Seconds
Advertisement	5	Seconds
Switch times	10	Seconds
Speak times	1	times
Roll titles	Welcome to TM100	
Save		Cancel

1. **Model** Select the scene mode that comes with the system. If you need to customize it, please refer to "Custom Ads".
2. **Auto clear** The time to auto clear the call information on the display.
3. **Loop display** The time of the call information cycle display
4. **Advertisement** Videos or images switching interval time
5. **Switch times:** The time set for the calling interface to switch back to the main interface
6. **Speak times:** Repeat prompt times for one call

#### Custom Settings

#### Custom statement

## Please XXX take the meal

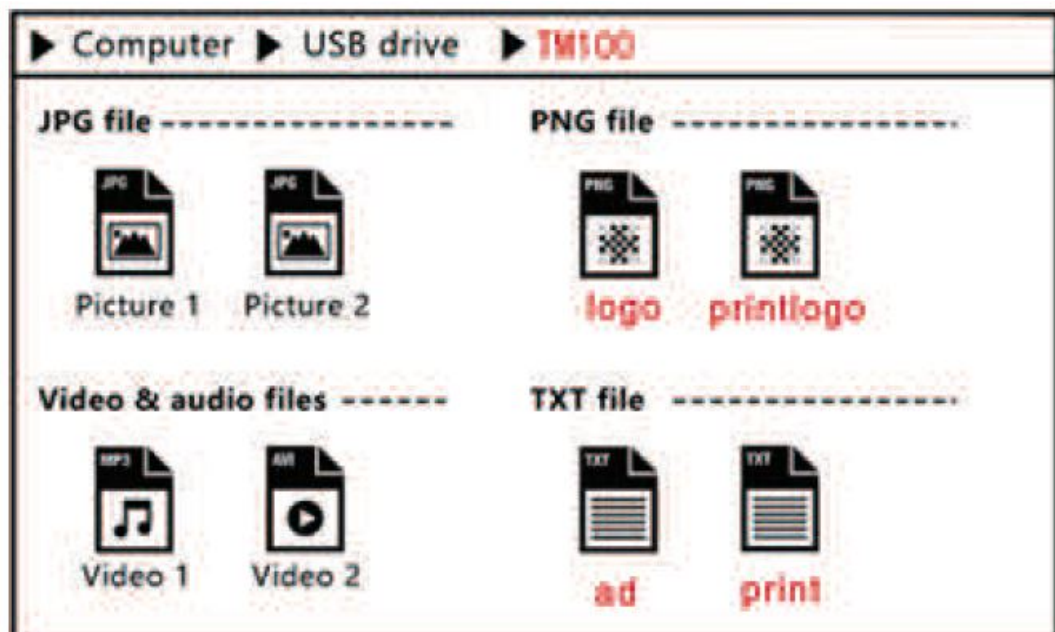
Save

Cancel

Q	W	E	R	T	Y	U	I	O	P
A	S	D	F	G	H	J	K	L	
,	Z	X	C	V	B	N	M	<X>	
中文	123		⏏			•		↩	

1. Select the Text Box to enter Edit Mode
2. Enter the scene description that you need. The Call Number and Window Name must be replaced by three capital letters "XXX". e.g.  
XXX please go to XXX take the meal"
3. Select "Save" option after input
4. Enter the "Basic Settings" and select the custom scene mode in "Mode Selection".

### Custom Ads

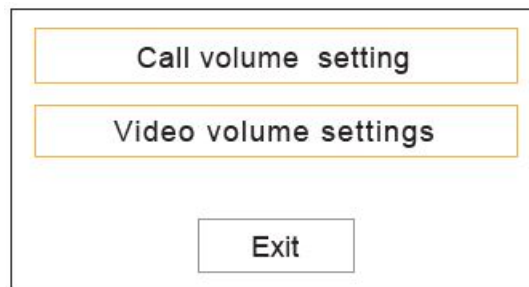


- **ad.txt:** Subtitle File that scrolls subtitles at the bottom of the display.
- **logo.png:** Merchant LOGO (the merchant LOGO is shown in the upper left corner of the main interface, you could replace the original file with your own LOGO. It is PNG format, the ratio of width to height is recommended to be 5: 1 and do not use the LOGO in black color.)

## NOTE:

- Do not change the file names are listed in red. Otherwise, the system cannot recognize them normally. Please follow the naming convention when creating or replacing these files.
- You can customize video, music, MV and picture's name. The system does not support the video in MKV and FLV format.
- All files must be placed in the "TM100" folder, and put the "TM100" folder in the root directory of the removable disk.
- If both "logo.png" and "logo.jpg" files are included, the system will display "logo.png" by default.

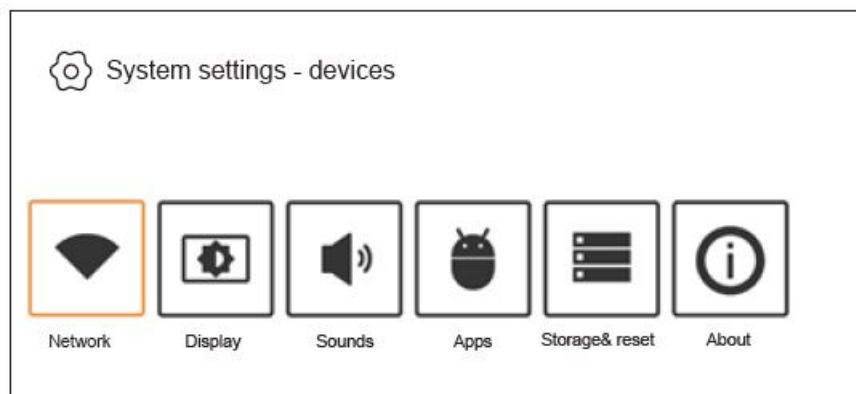
## Volume Setting



**Call volume setting:** Select the Prompt Volume Setting option, click OK button to enter the setting mode, set the volume up or down by pressing the Forward and ( ) and Backward ( ) buttons. Click Exit to return after selecting.

**Video volume setting:** Select the Video Volume Setting option, click OK button to enter the setting mode, set the volume up or down by pressing the Forward and Backward buttons. Click Exit to return after selecting.

## System Setting



## Display

### • Screen Zoom

You can freely select the screen to zoom in or out to adjust the program window size

### • Display

The default set is never turn off the display. The display will be turned off for a limited time if you turn on this function. ((Not recommended))

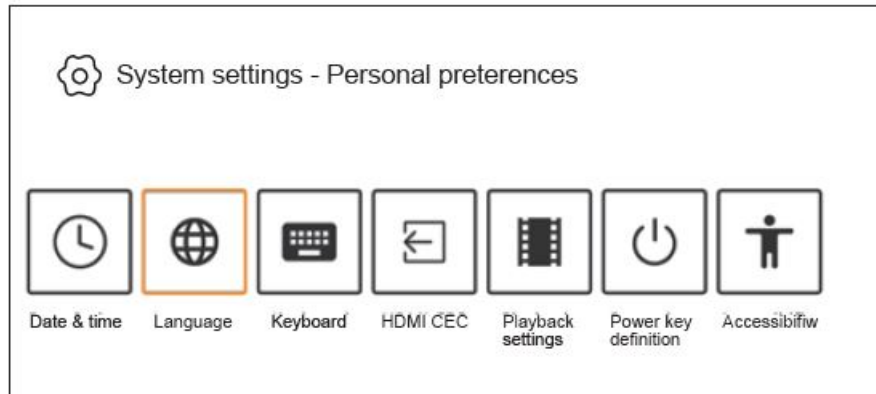
## Applications

Using the “Auto Clear” function in “Basic Settings” to clear call information

## Storage and Factory Reset

All applications in the system will be deleted if the system is reset to factory settings(Not recommended)

## Language



The default language is English, available in multiple languages

## Security and restrictions

After the system unknown source option is turned on, you can install programs and program upgrade packages



## System Update

1. Insert U-disk→Press MENU button to enter Program Setting→Select System Setting→Device (Application)→System Application (File manager)→Mobile Storage→Press OK to enter the document list.
2. Select a program APP with an extension ending in “.APK”, click OK to install.
3. Select the “Install” option to confirm the upgrade. The program will automatically restart after the upgrade. Do not remove the storage device and cut off the power during the upgrade.

## RF ENERGY EXPOSURE AND PRODUCT SAFETY GUIDE

Before using this radio, read this guide which contains important operating instructions for safe usage and RF energy awareness and control for compliance with applicable standards and regulations.

This radio uses electromagnetic energy in the radio frequency (RF) spectrum to provide communications between



two or more users over a distance. RF energy, which when used improperly, can cause biological damage.

All Reteless radios are designed, manufactured, and tested to ensure they meet government-established RF exposure levels. In addition, manufacturers also recommend specific operating instructions to users of the radios. These instructions are important because they inform users about RF energy exposure and provide simple procedures on

how to control it. Please refer to the following websites for more information on what RF energy exposure is and how to control your exposure to assure compliance with established RF exposure limits: <http://www.who.int/en/>

### **Local Government Regulations**

When radios are used as a consequence of employment, the Local Government Regulations requires users to be fully aware of and able to control their exposure to meet occupational requirements. Exposure awareness can be facilitated by the use of a product label directing users to specific user awareness information. Your Reteless radio has a RF Exposure Product Label. Also, your Reteless user manual, or separate safety booklet includes information and operating instructions required to control your RF exposure and to satisfy compliance requirements.

### **Radio License (if appropriate)**

Governments keep the radios in classification, business radios operate on radio frequencies that are regulated by the local radio management departments (FCC, ISED, OFCOM, ANFR, BFTK, Bundesnetzagentur...). To transmit on these frequencies, you are required to have a license issued by them. The detailed classification and the use of your radios, please contact the local government radio management departments. Use of this radio outside the country where it was intended to be distributed is subject to government regulations and may be prohibited.

### **Unauthorized modification and adjustment**

Changes or modifications not expressly approved by the party responsible for compliance may void the user's authority granted by the local government radio management departments to operate this radio and should not be made. To comply with the corresponding requirements, transmitter adjustments should be made only by or under the supervision of a person certified as technically qualified to perform transmitter maintenance and repairs in the private land mobile and fixed services as certified by an organization representative of the user of those services. Replacement of any transmitter component (crystal, semiconductor, etc.) not authorized by the local government radio management departments equipment authorization for this radio could violate the rules.

### **FCC Requirements**

- This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
  1. This device may not cause harmful interference, and
  2. this device must accept any interference received, including interference that may cause undesired operation •

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

  - Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## Forbid

- Do not use charger outdoors or in moist environments, use only in dry locations/conditions.
- Do not disassemble the charger, that may result in risk of electrical shock or fire.
- Do not operate the charger if it has been broken or damaged in any way.
- Do not place a portable radio in the area over an air bag in the air bag deployment area. The radio may be propelled with great force and cause serious injury to occupants of the vehicle when the air bag inflates. To reduce risk
- Pull by the plug rather than the cord when disconnecting the charger.
- Unplug the charger from the AC outlet before attempting any maintenance or cleaning.
- Contact Reteless for assistance regarding repairs and service.
- The adapter shall be installed near the equipment and shall be easily accessible
- Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to the instructions.
- Adapter shall be installed near the equipment and shall be easily accessible.
- The plug considered as disconnect device of adapter.
- The operating temperature of the EUT can't exceed the specified range.

## Approved Accessories

- This radio meets the RF exposure guidelines when used with the Reteless accessories supplied or designated for the product. Use of other accessories may not ensure compliance with the RF exposure guidelines and may violate regulations.
- For a list of Reteless-approved accessories for your radio model, visit the following website: <http://www.Reteless.com>

## Guarantee

Model Number:.....  
 Serial Number:.....  
 Purchasing Date:.....  
 Dealer:.....Telephone:  
 User's Name:..... Telephone:  
 Country:.....Address:  
 Post Code:.....Email:

## Remarks

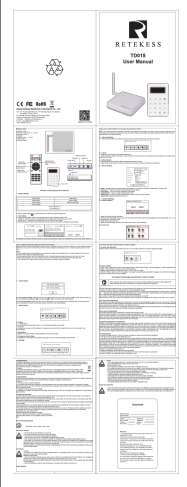
1. This guarantee card should be kept by the user, no replacement if lost.
2. Most new products carry a two-year manufacturer's warranty from the date of purchase.
3. The user can get warranty and after-sales service as below:
  - Contact the seller where you buy.

- Products Repaired by Our Local Repair Center
- For warranty service, you will need to provide a receipt proof of purchase from the actual seller for verification

### Exclusions from Warranty Coverage:

1. To any product damaged by accident.
2. In the event of misuse or abuse of the product or as a result of unauthorized alterations or repairs.
3. If the serial number has been altered, defaced, or removed.

### Documents / Resources

	<p><a href="#">RETEKESS TD015 Waiting Number System</a> [pdf] User Manual TD015, Waiting Number System</p>
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