REOLINK RLC-843A 4K PoE Security Camera with Spotlights User Guide

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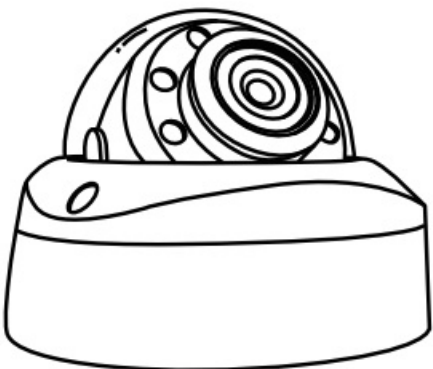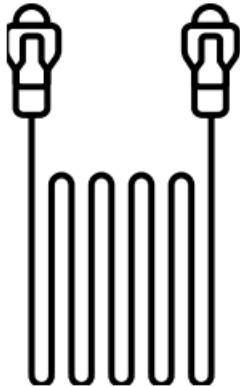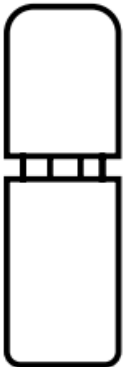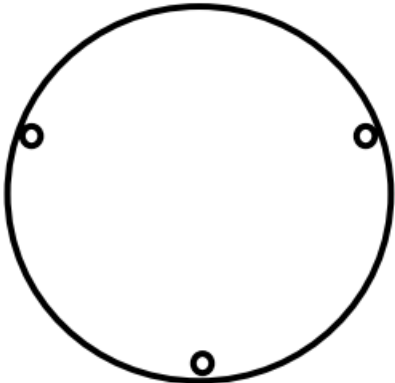## What's in the Box

Camera	1M Ethernet Cable
Waterproof Lid	Mounting Template
Dust-Absorber	Reset Needle

	Surveillance Sticker
Pack of Screws	
Quick Start Guide	

Camera Introduction

PoE Camera

Mount

Built-in Mic

IR LEDs

Lens

Spotlights

Waterproof Lid

Power Port

Network Cable
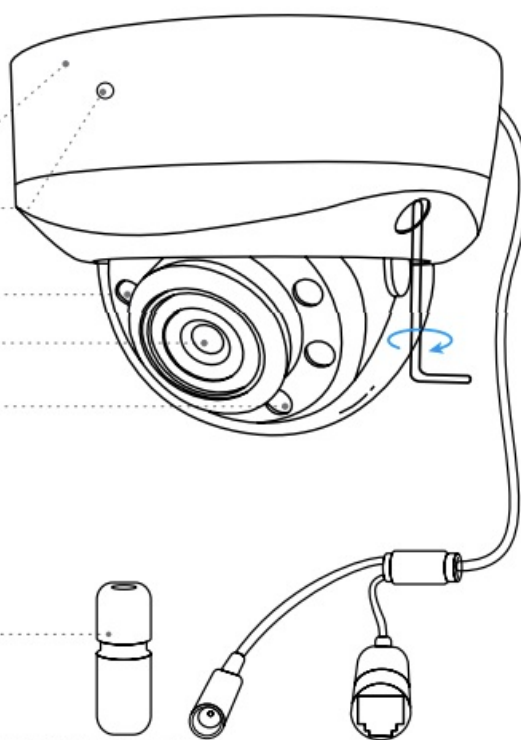
microSD Card Slot

*Loosen the screws with a screwdriver (not included) to access the microSD card slot
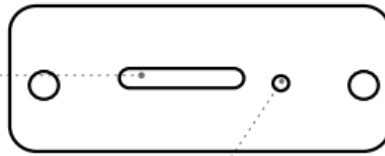
Reset Button

* Press and hold the reset button for 5s with a pin to restore factory settings.

Speaker
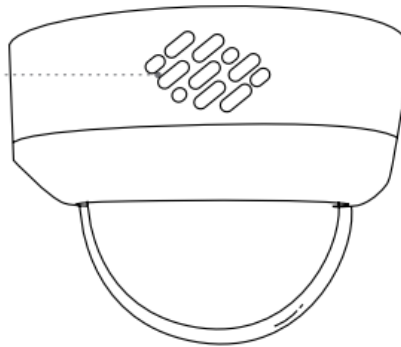
Connection Diagram

Before initial setup, follow the steps below to connect your camera.

1. Connect the camera to a LAN port on your router with an Ethernet cable.
2. Use the power adapter to power on the camera.

NOTE: You can power the camera with a PoE switch, PoE injector, Reolink PoE NVR or a DC 12V power adapter(not included in the package)

PoE IP Camera

Ethernet Cable

Router

PoE Injector*

Power Adapter
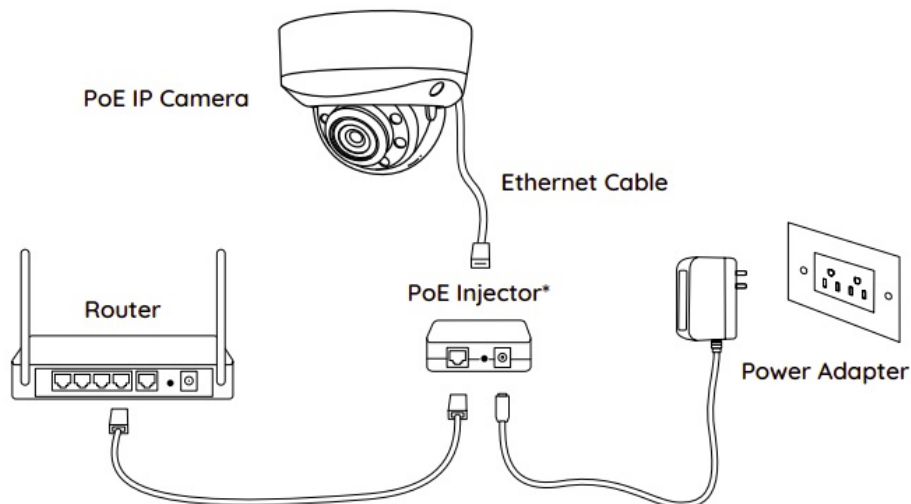
Set up the Camera

Download and launch the Reolink App or Client software, and follow the onscreen instructions to finish initial setup.

- On Smartphone

  Scan to download the Reolink App.

- **On PC**

  Download path of the Reolink Client: Go to https://reolink.com > Support

  > App & Client.

- **NOTE:**

  If you are connecting the PoE camera to a Reolink PoE NVR, please set up the camera via the NVR interface.

Mount the Camera

Installation Tips

- Do not face the camera towards any light sources.
- Do not point the camera towards a glass window. Or, it may result in poor image quality because of the window glare by infrared LEDs, ambient lights or status lights.
- Do not place the camera in a shaded area and point it towards a well-lit area. Or, it may result in poor image quality. To ensure the best image quality, the lighting condition for both the camera and the capture object shall be the same.
- To ensure better image quality, it's recommended to clean the dome cover with a soft cloth from time to time.
- Make sure the power ports are not directly exposed to water or moisture and not blocked by dirt or other elements.
- With IP waterproof ratings, the camera can work properly under conditions like rain and snow. However, it doesn't mean the camera can work underwater.
- Do not install the camera at places where rain and snow can hit the lens directly.

Install the Camera

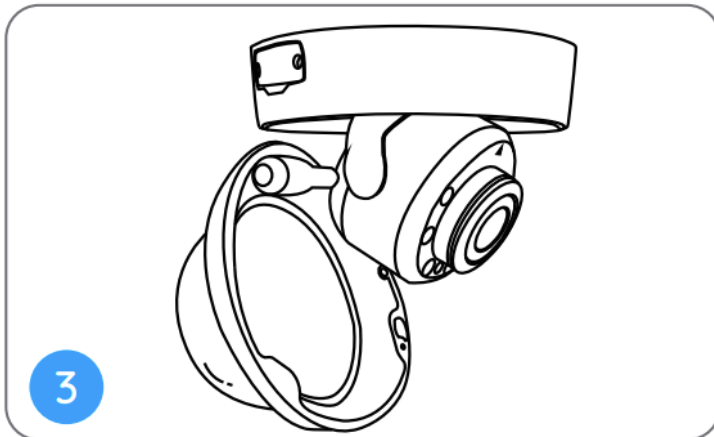Put the mounting template on the ceiling and drill holes at the indicated locations, then insert the drywall anchors.
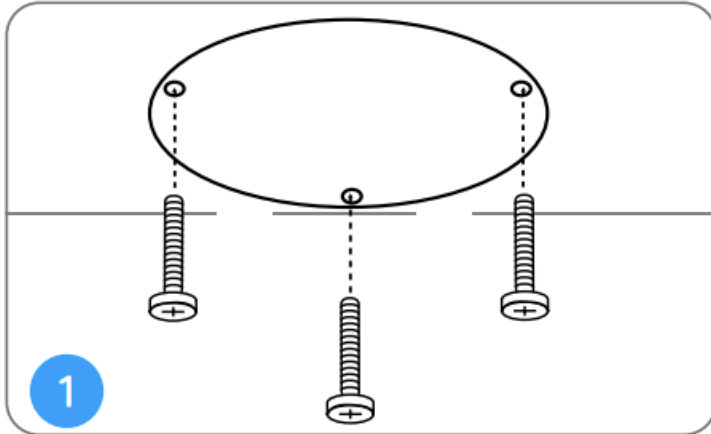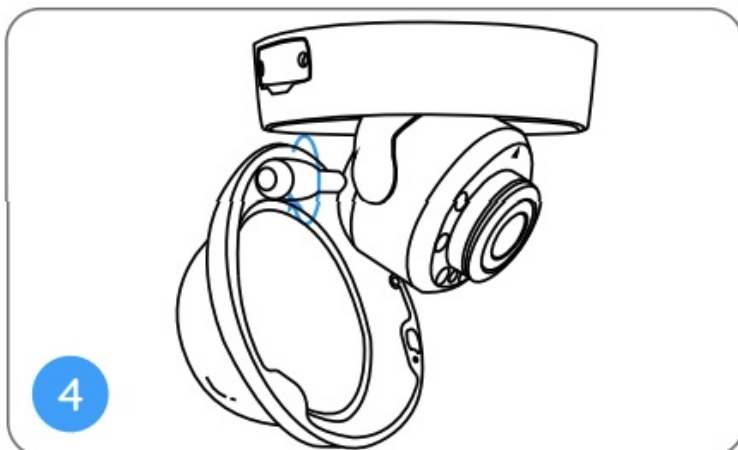

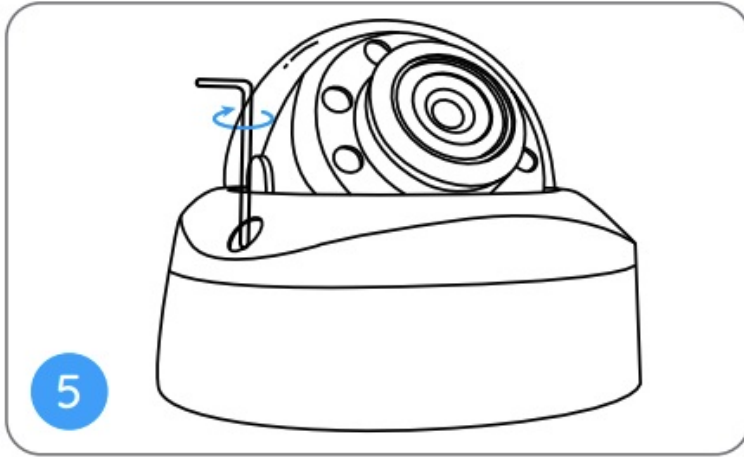Screw the dome cover off the camera base with the Allen key.
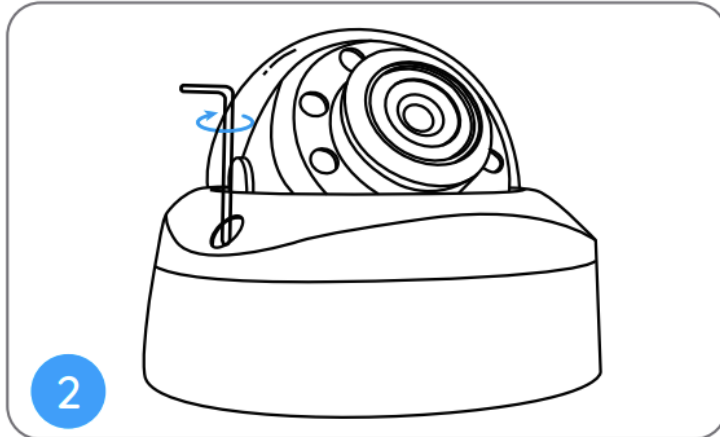
Screw the camera base to the ceiling.

Adjust the camera's viewing angle as needed.

Attach the dome cover to the camera base by tightening the screws.

Troubleshooting

Camera is not Powering on

If your camera is not powering on, please try the following solutions:

- Make sure your camera is powered on properly. The PoE camera should be powered by a PoE switch/injector, a Reolink NVR or a 12V power adapter.
- If the camera is connected to a PoE device as listed above, connect it to another PoE port and check again.
- Try again with another Ethernet cabl

Picture is not Clear

If the picture from the camera is not clear, please try the following solutions:

- Check the camera dome cover for dirt, dust or spiderwebs, and clean the dome cover with a soft, clean cloth. The dust-absorber included in the package is recommended.
- Point the camera to a well-lit area, the lighting condition will affect the picture quality a lot.
- Upgrade the firmware of your camera to the latest version.
- Restore the camera to factory settings and check out again.

Specification

Dimension: Φ132.7 x 98.3 mm
Weight: 750.5g
Operating Temperature: -10°C~+55°C (14°F~131°F)
For more specifications, visit https :*//reolink.com/*

Notification of Compliance

FCC Compliance Statement

C€ This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

ISED Compliance Statements

This Class B digital apparatus complies with Canadian ICES-003. Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

Simplified EU Declaration of Conformity Reolink declares that this device is in compliance with the essential requirements and other relevant provisions of EMC Directive 2014/30/EU and LVD 2014/35/EU.

Correct Disposal of This Product

This marking indicates that this product should not be disposed with other household wastes. throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmentally safe recycling.

Limited Warranty

This product comes with a 2-year limited warranty that is valid only if purchased from Reolink Official Store or a Reolink authorized reseller. Learn more: https**://reolink.com/warranty-and-return/**

Terms and Privacy

Use of the product is subject to your agreement to the Terms of Service and Privacy Policy at reolink.com. Keep out of reach of children.

reolink
Be Prepared, Be Reolink

Documents / Resources

	REOLINK RLC-843A 4K PoE Security Camera with Spotlights [pdf] User Guide RLC-843A 4K PoE Security Camera with Spotlights, RLC-843A, 4K PoE Security Camera with Spotlights, Security Camera with Spotlights, Camera with Spotlights, Spotlights

References

- ⊚ **Reolink Official: Security Cameras and Systems for Home & Business**
- ⊚ **Reolink Official: Security Cameras and Systems for Home & Business**
- ⊚ **Warranty & Return – Reolink**
- **User Manual**