Manuals+ — User Manuals Simplified.

reolink Lumus Wi-Fi Security Camera Instruction Manual

Reolink Lumus
Operational Instruction

@ReolinkTech https://reolink.com

Contents

What 's in the box

Reolink Lumus	Power Adapter	Camera Bracket	Mounting Template
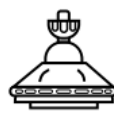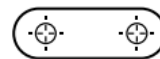
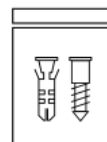|			
Reset Needle	Surveillance Sign	Quick Start Guide	Pack of Screws

Camera Introduction

Speaker

Power Cable

Spotlight

Status LED
Blinking: WiFi Connection failed
On: Camera is starting up/WiFi Connection succeeded

Lens

Daylight Sensor

Built-in Mic

PIR Motion Sensor

Micro SD Card Slot

Reset Button
*Press for more than five seconds to restore the device to default settings.
*Always keep the rubber plug closed firmly.

Set up the Camera

Download and Launch the Reolink App or Client software, and follow the onscreen instructions to finish initial setup.

Available on the App Store

GET IT ON Google Play

https://reolink.com/wp-json/reo-v2/app/download

- **On Smartphone**

  Scan to download the Reolink App.
- **On PC**

  Download path of the Reolink Client: Go to **https://reolink.com** > Support > App & Client.
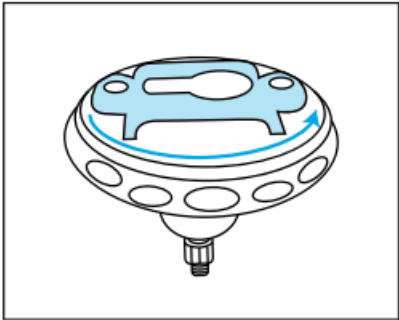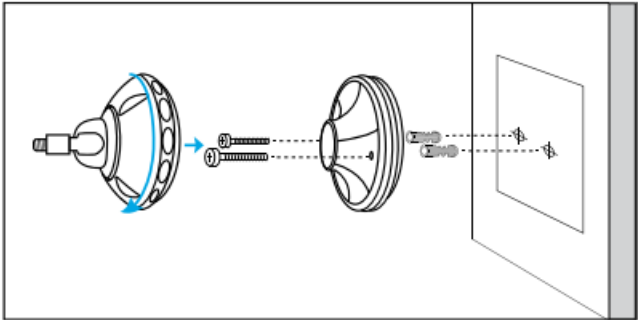
Installation Guide

- Install the camera 2-3 meters (7-10 ft) above the ground. This height maximizes the detection range of the PIR motion sensor.
- For better motion detection performance, please install the camera angularly.

  NOTE: If a moving object approaches the PIR sensor vertically, the camera may fail to detect motion.

Mount the Camera

Rotate to separate parts from the bracket.	Drill holes in accordance with the mounting hole template and screw the base of the bra all. Next, attach the other part of the bracket onto the base.
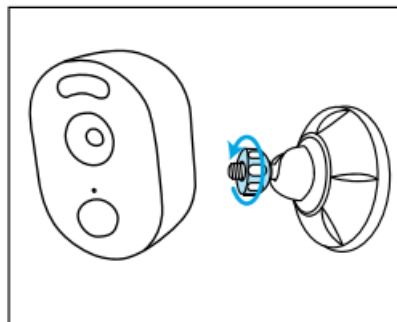
Fasten the camera to the bracket by turning the screw identified in the following chart anticlockwise.
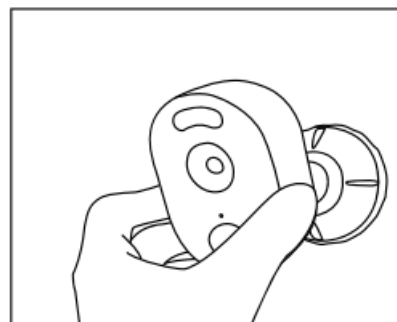
Adjust the camera angle to get the best field of view.

Secure the camera by turning the part on the bracket identified in the chart clockwise.
NOTE: To adjust the camera angle, please loosen the bracket by turning the upper part anticlockwise.

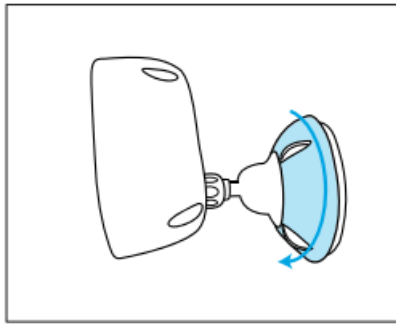## ⚠️ Important Notes on Reducing False Alarms

- Do not face the camera towards any objects with bright lights, including sunshine, bright lamp lights, etc.
- Do not place the camera near any outlets, including the air conditioner vents, humidifier outlets, the heat transfer vents of projectors, etc.
- Do not install the camera at places with strong winds.
- Do not face the camera towards a mirror.
- Keep the camera at least 1 meter away from any wireless devices, including WiFi routers and phones to avoid wireless interference.

Troubleshooting

IP Cameras Is Not Powering on
If your camera is not powering on, please try the following solutions:

- Plug the camera into another power outlet
- Use another 5V power adapter to power up the camera.

  If these won't work, please contact Reolink **Support-support@reolink.com**

Failed to Scan QR Code on the Phone
If the camera failed to scan the QR code on your phone, please try the following solutions:

- Remove the protective film from the camera lens.
- Wipe the camera lens with a dry paper/towel/tissue.
- Vary the distance (about 30cm) between your camera and the mobile phone which enables the camera to focus better.
- Try to scan the QR code under sufficient lighting.

  If these won't work, please contact Reolink **Supportsupport@reolink.com**

WiFi Connection Failed During Initial Setup
If the camera fails to connect to WiFi, please try the following solutions:

- Please make sure the WiFi band is 2.4GHz, the camera does not support 5GHz.

- Please ensure you have entered the correct WiFi password.
- Put your camera close to your router to ensure a strong WiFi signal.
- Change the encryption method of the WiFi network to WPA2-PSK/WPA-PSK (safer encryption) on your router interface.
- Change your WiFi SSID or password and make sure that SSID is within 31 characters and password is within 64 characters.
- Set your password with only characters on the keyboard.

If these won't work, please contact Reolink **Supportsupport@reolink.com**

Specifications

Video & Audio

Video Resolution: 1080p HD at 15 frames/sec
Field of View: Horizontal:100°, Vertical: 54°
Night Vision: Up to 10m (33 ft)
Audio: Two-way audio

Smart Alarm
Mode: Motion Detection + PIR Detection PIR Detection Angle:100° horizontal Audio Alert: Customized voice-recordable alerts
Other Alerts: Instant email alerts and push notifications

General
Power: 5V/2A
WiFi Frequency: 2.4 GHz
Operating Temperature: -10°C to 55°C (14°F to 131°F)
Weather resistance: IP65 certified weatherproof
Size: 99 x 91 x 60 mm
Weight:185g (6.5 oz)

Notification of Compliance

FCC Compliance Statement
This device complies with Part 15 of FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. For more information, visit: reolink.com/fcc-compliance-notice/.

CE Simplified EU Declaration of Conformity
Reolink declares that this device is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU.

Correct Disposal of This Product

This marking indicates that this product should not be disposed of with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the

return and collection systems or contact the retailer where the product was purchased. They can take this product for environmentally safe recycling.

Limited Warranty

This product comes with a 2-year limited warranty that is valid only if purchased from Reolink Official Store or a Reolink authorized reseller. Learn more: Vittps:**//reolink.com/warranty-and-returni**

NOTE: We hope that you enjoy the new purchase. But if you are not satisfied with the product and plan to return it, we strongly suggest that you reset the camera to factory default settings and take out the inserted SD card before returning.

Terms and Privacy

Use of the product is subject to your agreement to the Terms of Service and Privacy Policy at reolink.com. Keep out of the reach of children.

End-User License Agreement

By using the Product Software that is embedded on the Reolink product, you agree to the terms of this End User License Agreement ("EULA") between you and Reolink. Learn more: nttps.firoolink.com/culai

ISED Radiation Exposure Statement

This equipment complies with RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator & your body.

OPERATING FREQUENCY (the maximum transmitted power) 2412MHz-2472MHz (17dBm)

Technical Support

If you need any technical help, please visit our official support site and contact our support team before returning the products **supportl&reolink.conn**

SEO LINK INNOVATION LIMITED Room B, 4th Floor, Kingway Commercial Building, 171-173 Lockhart Road, Wan Chai, Hong Kong

REP Product 'dent GmbH Hoferstasse 9B, 71636 Ludwigsburg, Germany **prodsg@libelleconsulting.com**

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Documents / Resources

	reolink Lumus Wi-Fi Security Camera [pdf] Instruction Manual Lumus Wi-Fi Security Camera, Lumus, Wi-Fi Security Camera