reolink Go Plus 2K Outdoor 4G LTE Battery Security Camera User Guide

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Go Plus

Relink Go Plus, a 100% wire-free mobile HD security camera, operates on 4G-LTEand 3G networks. An ideal video monitoring solution with no cords, no wiring hassles, when in areas with limited or no WiFi access, no electrical power source!

1. Specs

1	6 IR LEDs	
2	Built-in Mic	
3	Status LED	
4	Lens	
5	Daylight Sensor	
6	Built-in PIR Motion Sensor	
7	Speaker	
8	Micro USB Port	

Dimension

1	Micro SD Card Slot
2	SIM Card Slot
3	Reset Hole
4	Battery Status LED

Status Light

Note:

If the camera connects the network successfully, there will be no status LED light up during idle mode.

Status Light	Camera Status
Red LED solid light up then starts to flash	Camera cannot recognize the SIM card or there is PIN code of the SIM card.
Red LED solid light up then flash slowly about once every second	Camera cannot register the mobile carrier network.
Red LED solid light up then flash quickly about 3 times in 1s	Data call failed or requires to input the APN.

Red LED solid light up then blue LED starts to flash and goes off completely	Network connection failed.
Red LED solid light up then blue LED starts to flash and solid light up	Network connection succeed.

Setup and Install

Set up the Camera

What's in the Box

Note: The package content may vary and update with different version and platforms, please take the below information only for a reference. And the actual package content are subject to the latest information on the product selling page. Go Plus

- Go Plus*1

- USB Cable*1

- Quick Start Guide*1

Operational Instruction

- Mount*

- Camouflage Skin *1

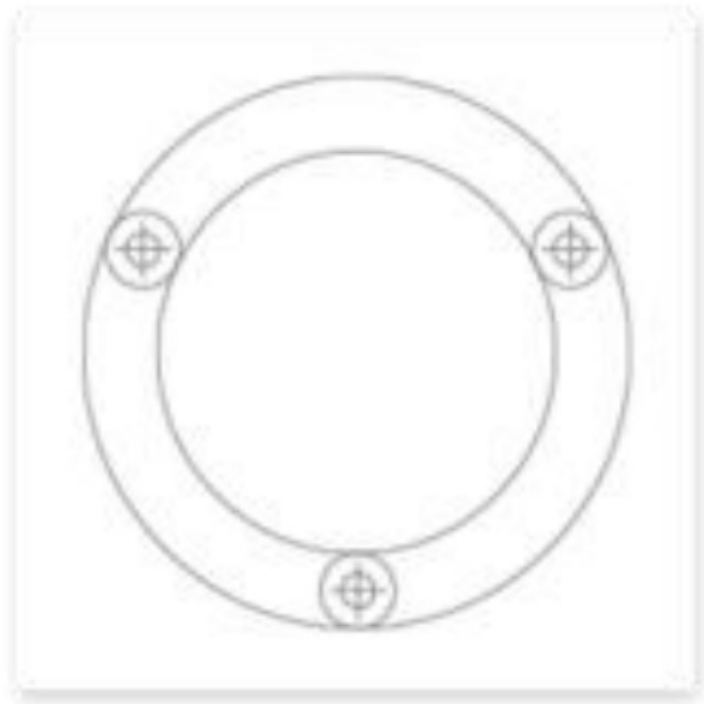

- Surveillance Sticker*1

- Pack of Screws*1

- Mounting Template*1

- Reset Needle*1

Activate the SIM Card for the Camera

The SIM card shall support WCDMA and FDD LTE. Activate the card on your smartphone or with your network carrier before insertingit into the camera.

Notes:

- Some SIM cards have a PIN code, please use your smartphone to disable thePIN first.
- Do not insert the IoT or M2M SIM card into your smartphone.

Install the SIM Card

1. Remove the back cover by rotating counterclockwise and insert the SIMcardinto the slot.

2. Insert the battery into the camera and tighten the back cover to power onthecamera.

3. A red LED will be on and solid for a couple of seconds, then it will go out.

4. "Network connection succeeded". A blue LED will flash for a few seconds andthen go solid before going out, which means the camera has been successfully connected to the network.


Note:
You may also run into the following situations:

No.	Voice Prompts	Camera Status	Solutions
1	"SIM card cannot be recognized"	Camera cannot recognize this SIM card.	1. Check if the SIM card is facing the reverse irection. 2. Check if the SIM card is not fully inserted and insert it again.
2	"The SIM card is locked with a PIN. Please disable it"	Camera cannot recognize this SIM card.	Put the SIM card into your mobile phone and disable the PIN.
3	"Not registered on network. Please activate your SIM card and check the signal strength"	Camera fails to register to the operator network.	1. Check whether your card is activated or not. If not, please call your operator to activate the SIM card. 2. The signal is weak at the current position. Please move the camera to a location with better signal. 3. Check if you are using the correct version of the camera.
4	"Network connection failed"	Camera fails to connect to the server.	The camera will be in standby mode and reconnect later.
5	"Data call failed. Please confirm your cellular data plan is available or import the APN settings"	The SIM card has run out of data or APN settings are not correct.	1. Please check whether the data plan for the SIM card is still available. 2. Import the correct APN settings to the camera.

Set up the Camera on the App

Please follow the steps below to do initial setup for the battery-powered cameras via Reolink App.

Step 1. Tap the icon ⊕ in the top right corner to add the camera.
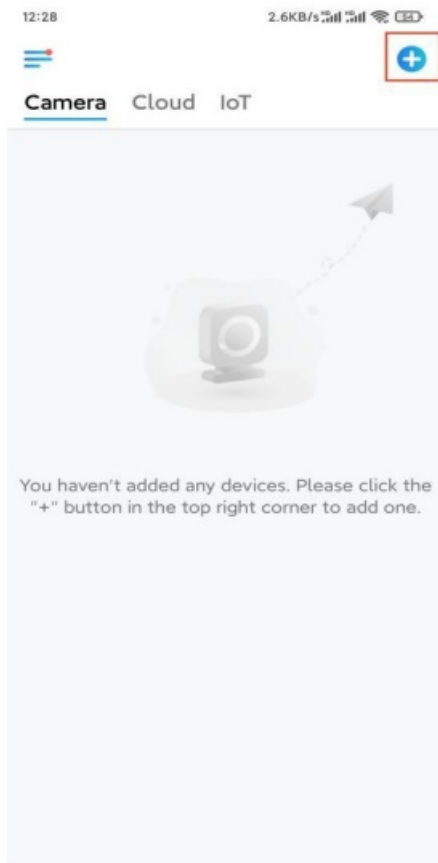
Step 2. Scan the QR code on the back of the camera. If the phone doesn't respond, please tap Input UID/IP below the scan window, and then enter the 16-digit UID number under the QR code of the camera.

Step 3. Create the login password and name your camera. Then tap Next.

Device initialization   Device initialization

First step

Create device password

The account info is required when you access device(s) on other platforms. Keep it for quicker access.

🔒 Enter password of the device 👁

🔒 Please confirm the password 👁

Next

Second step

Name Your Device

Name your camera
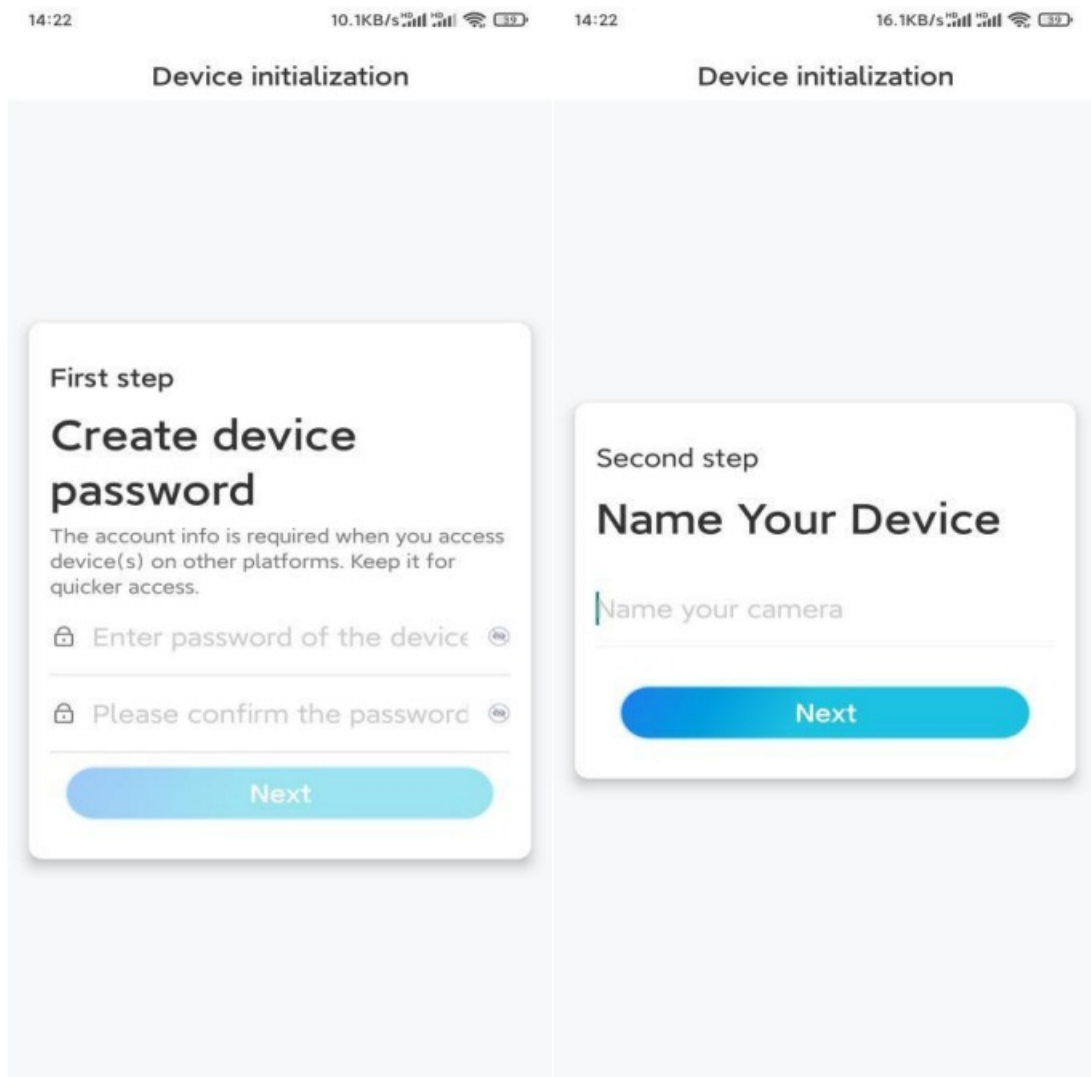
Next

Step 4. Select a scene according to the place where your camera will be installed. Then tap Next.

Device initialization

Third step
Select Scene

Indoor	Outdoor

Next

Step 5. Read the note and then tap Finish to complete the initialization of your camera.

Device initialization

⚠️ Please note that:

Battery cameras are not designed for 24/7 continuous recording. To reduce battery power consumption, the camera will only wake up when motion events are triggered or when you access the camera via Client or App.

The camera detects events with a PIR motion sensor. Proper installation of the camera (sensor) helps reduce false alarms and save battery power.

🚫 Camera should avoid:

Point to frequently moving objects	Point to strong light
Close to strong signal interference	Point to heat sources
Point to the mirror	

Next

Device initialization

Initialization finished.

For more configurations, please go to the Device settings to proceed.

✓ Save the QR code of the device to album for sharing, adding or maintaining the device later.

Finish

Install the Camera

We offer you guides on different scenes in which the camera could be installed. Check out them respectively

Mount the Camera to the Wall

1. Drill holes in accordance with the mounting hole template and screwthe security mount to the wall. If you are mounting the camera on any hard surface, insert plastic anchors into the holes first.
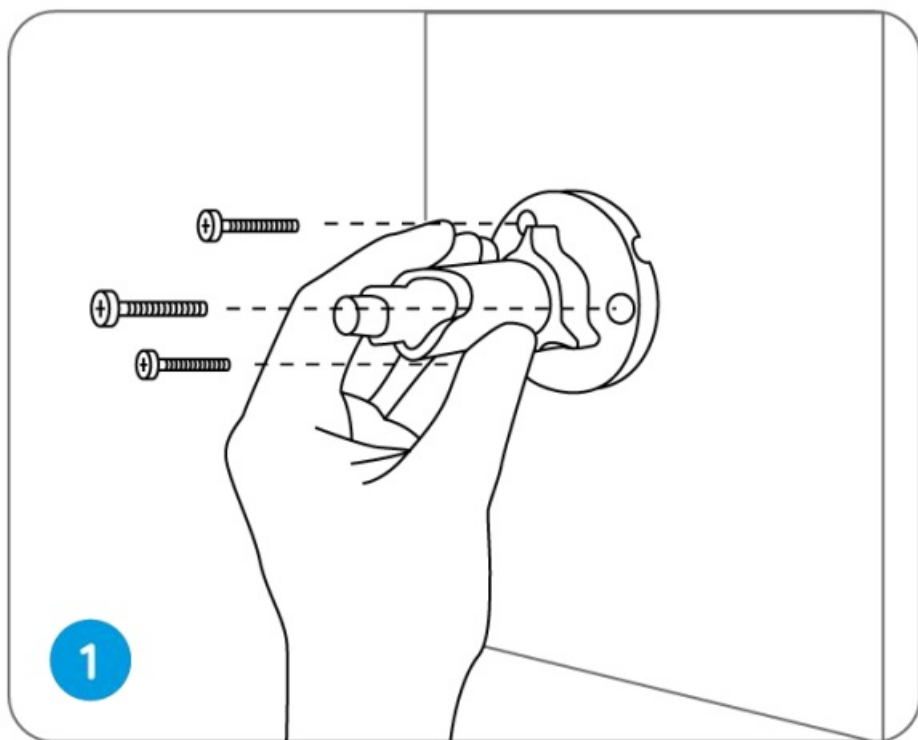
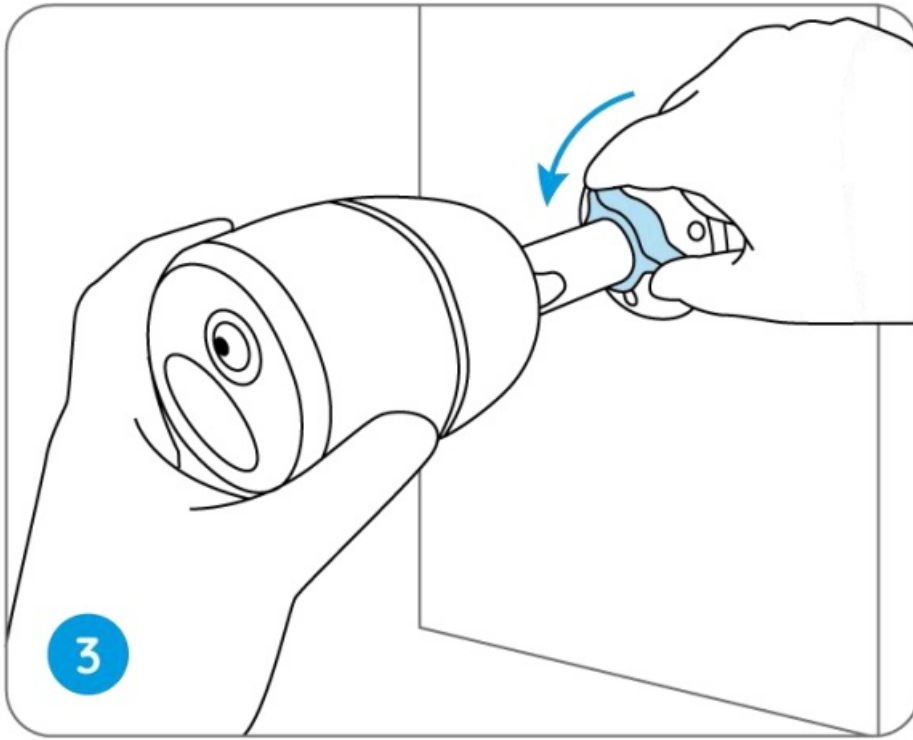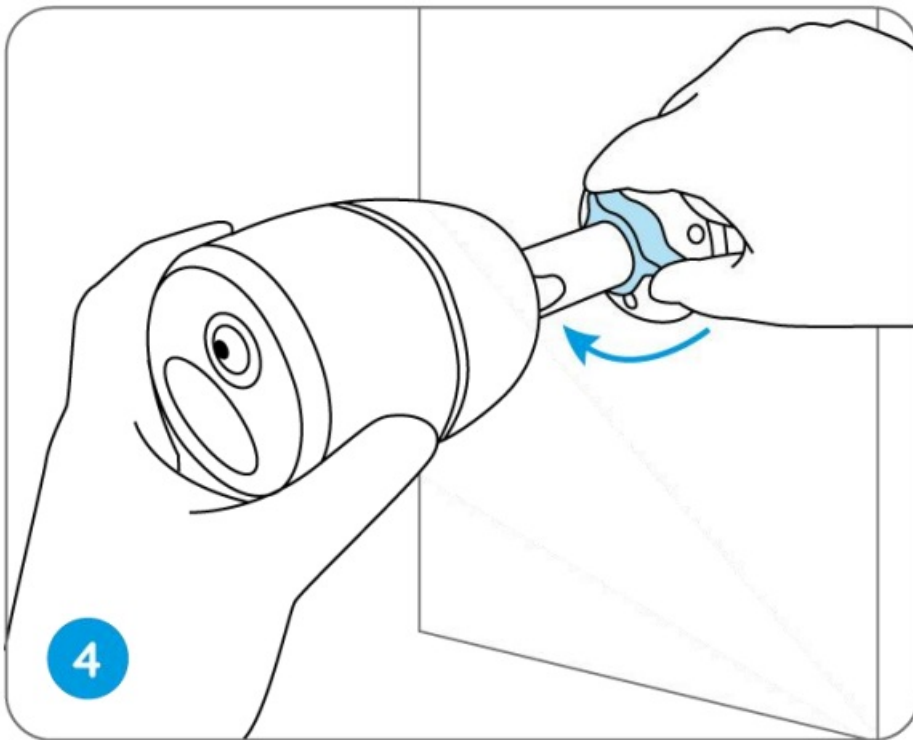2. Install the camera on the security mount.
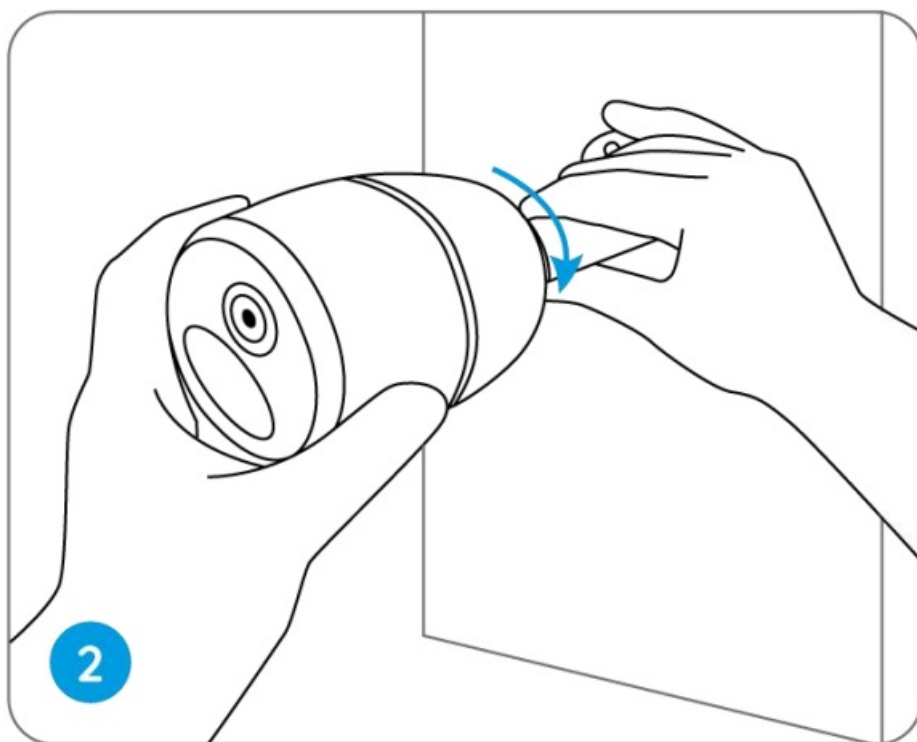
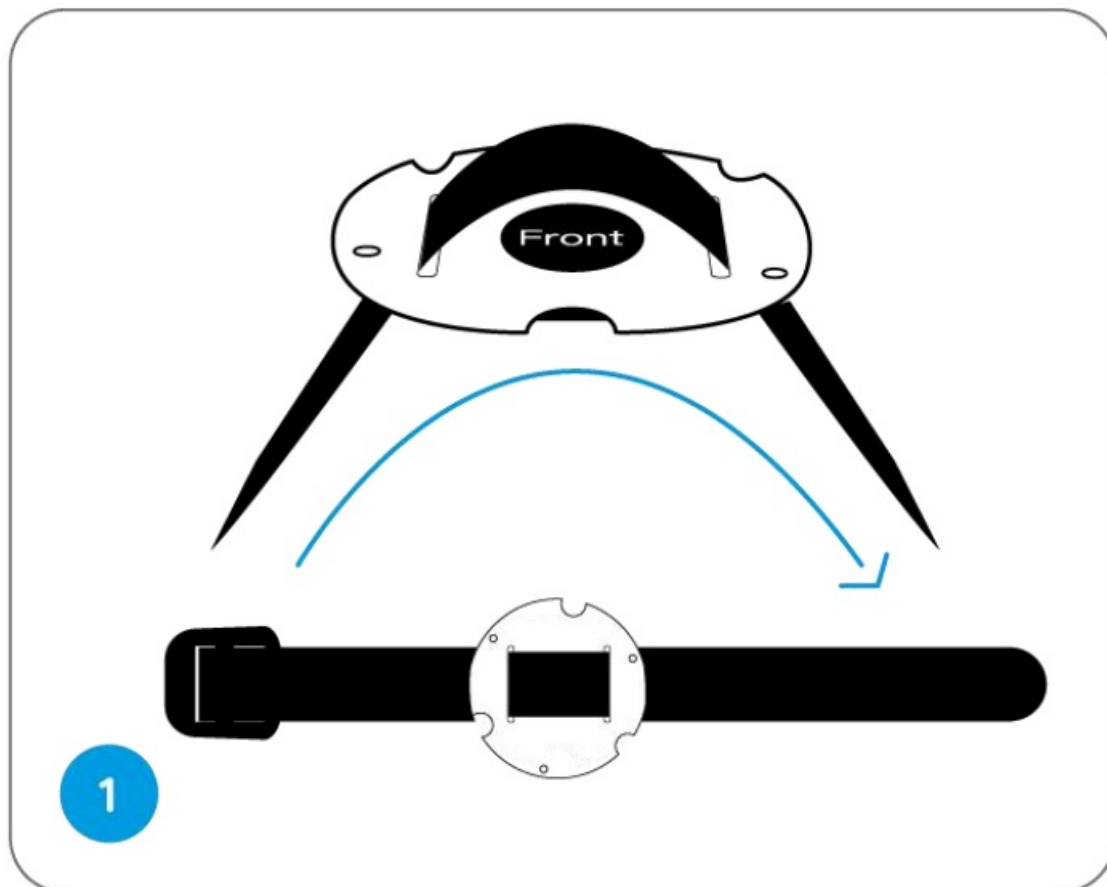3. To get the best field of view, loosen the adjustment knob on security mount andturn the camera.
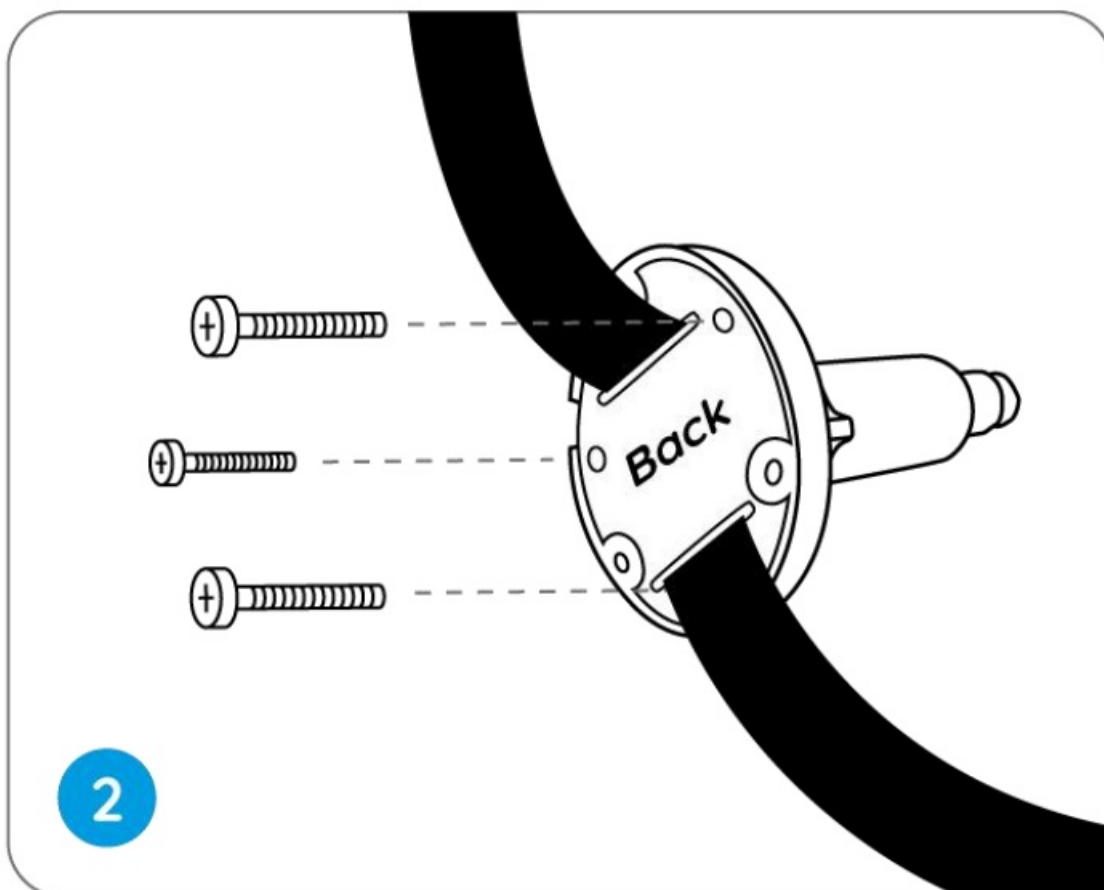
4. Stiffen the adjustment knob to lock the camera.
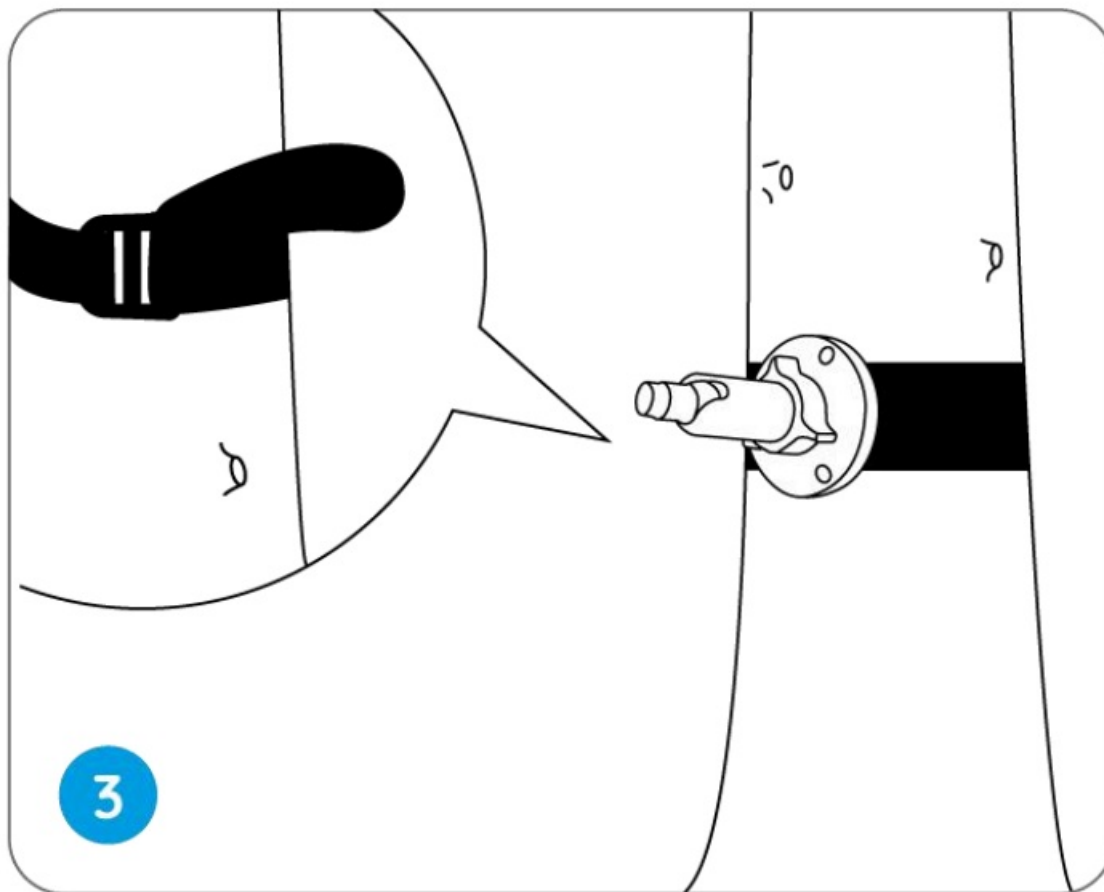

Attach the Camera to a Tree

1. Thread the provided strap to the mounting plate.
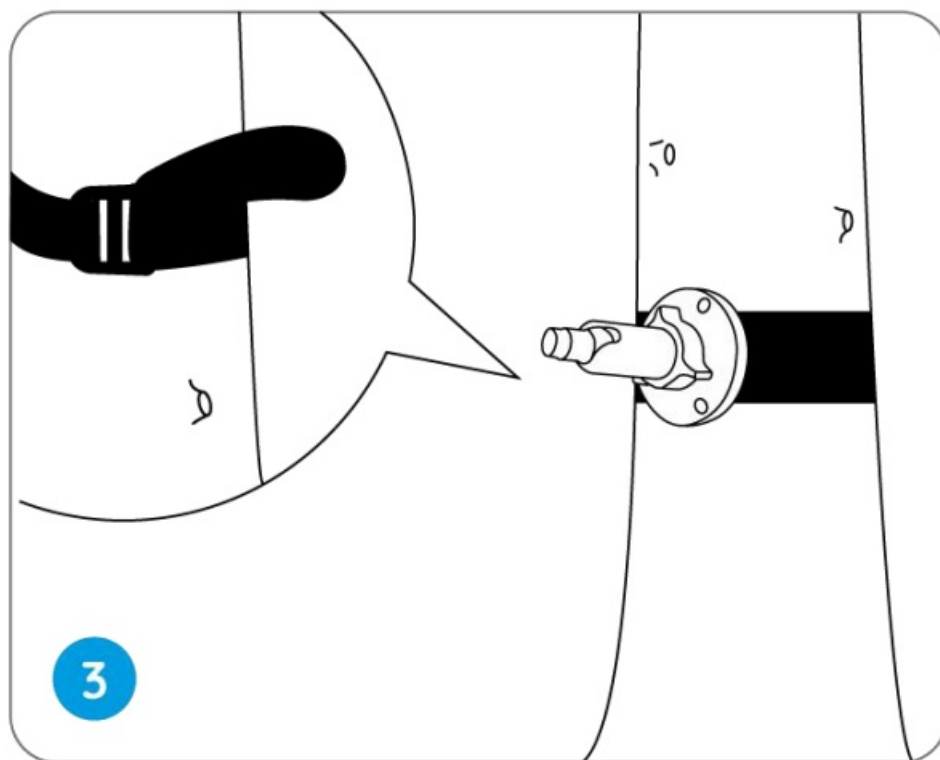
2. Attach the plate to the security mount with the smaller screws.

3. Fasten the security mount to a tree.

4. Install the camera and adjust the camera angles as instructed in Step 2 &4inthe previous installation guide.

Documents / Resources

reolink Go Plus 2K Outdoor 4G LTE Battery Security Camera [pdf] User Guide
Go Plus 2K Outdoor 4G LTE Battery Security Camera, Go Plus, 2K Outdoor 4G LTE Battery Security Camera, Battery Security Camera, Security Camera