

# reolink E1 Outdoor Smart 5MP Auto Tracking PTZ WiFi **Camera Instruction Manual**

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# E1 Outdoor **Operational Instruction**

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#### **Camera**

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What's in the Box











Reolink E1 Outdoor

Camera Bracket

**Power Adapter** 

Reset Needle

Pack of Screws



4.5m Power Extension Cable



1m Network Cable



Mounting Template



Quick Start Guide



Surveillance Sign

# **Camera Introduction**



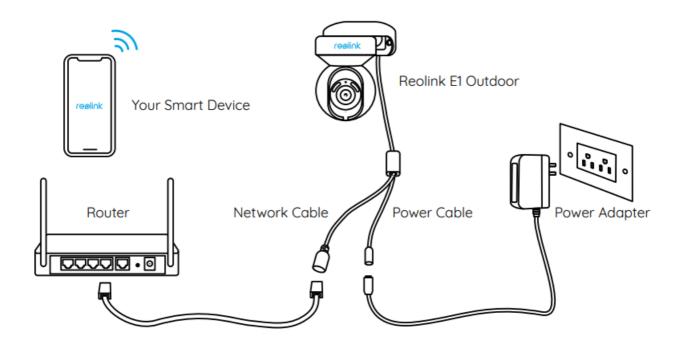
Status/LED	Blinking	Solid
LED in Blue	WiFi connection failed	The camera is starting up
	WiFi is not configured	WiFi connection succeeded

# **Wired Setup**

It is recommended that the initial setup be completed with the Ethernet cable. You may follow the steps below to set up your camera.

Step 1 Connect the camera to a LAN port on your router with an Ethernet cable.

Step 2 Use the power adapter provided to power on the camera.



**Step 3** Download and launch the Reolink App or Client software, and follow the onscreen instructions to finish initial setup.

# • On Smartphone

Scan to download the Reolink App.



https://reolink.com/wp-json/reo-v2/app/download

#### On PC

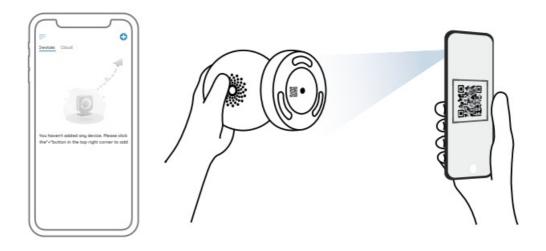
Download path of the Reolink Client: Go to <a href="https://reolink.com">https://reolink.com</a>>Support>App & Client.

# **Wireless Setup**

If you set up Reolink E1 Outdoor without the Ethernet cable, you may follow the steps below.

Step 1 Use the power adapter provided to power on the camera.

**Step 2** Launch the Reolink App, click the "+" button in the top right corner to add the camera. Scan the QR code on the device and follow the onscreen instructions to finish initial setup.

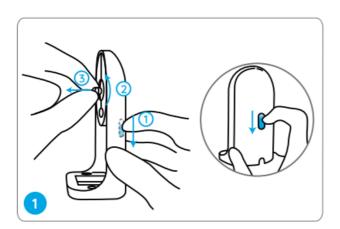


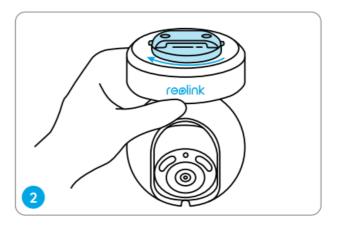
**NOTE:** If you access the camera via the Reolink Client, you may click the Add Device icon and choose the UID option to enter the UID of your camera. The UID is on the camera body (right below the QR code).

# **Install the E1 Outdoor Camera**

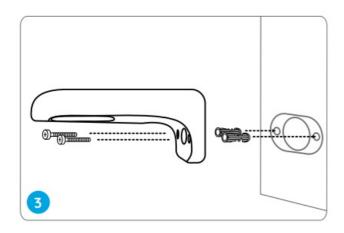
# Mount the Camera to the Wall

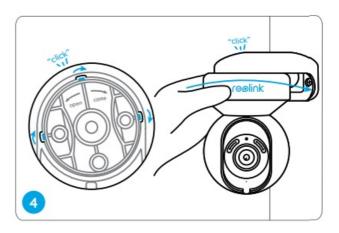
For outdoor use, E1 Outdoor must be installed upside down for better waterproof performance.





Pull the button of the security mount and unscrew the bracket to separate the two parts. Screw the bracket to the bottom of the camera.



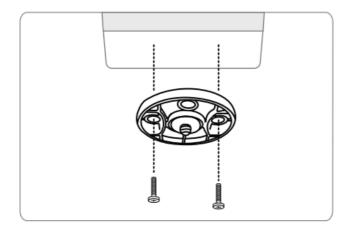


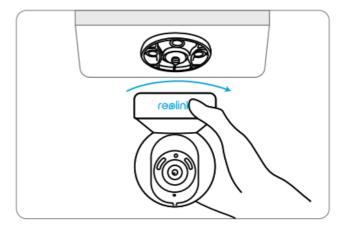
Drill holes in accordance with the mounting template and screw the security mount to the wall. Choose the proper direction of the camera and then align the bracket to the security mount and lock the camera in place by turning it anti-clockwise.

**NOTE:** Use the drywall anchors included in the package if needed.

# Mount the Camera to the Ceiling

Pull the button of the security mount and unscrew the ceiling bracket from the mount.





Install the bracket to the ceiling. Align the camera with the bracket and turn the camera unit clockwise to lock it in position.

# **Troubleshooting**

# The camera is not Powering on

If your camera is not powering on, please try the following solutions:

- Plug the camera into another outlet.
- Use another 12V power adapter to power on the camera.

If these won't work, please contact Reolink Support <a href="https://support.reolink.com">https://support.reolink.com</a>

# WiFi Connection Failed During Initial Setup Process

If the camera failed to connect to WiFi, please try the following solutions:

- Please ensure you have entered the correct WiFi password.
- Put your camera close to your router to ensure a strong WiFi signal.
- Change the encryption method of the WiFi network to WPA2-PSK/WPA-PSK (safer encryption) on your router interface.
- Change your WiFi SSID or password and make sure that SSID is within 31 characters and password is within 64 characters.
- Set your password using only the characters on the keyboard.
   If these won't work, please contact Reolink Support <a href="https://support.reolink.com">https://support.reolink.com</a>

# **Specifications**

#### **Hardware**

Display Resolution: 5MP IR Distance: 12 meters (40 ft)

Pan/Tilt Angle: Horizontal: 355° / Vertical: 50°

Power Input: DC 12V/1A

#### **Software Features**

Frame Rate: 20fps (default) Audio: Two-way audio IR Cut Filter: Yes

General

Operating Frequency: 2.4/5GHz Dual-band

Operating Temperature: -10°C to 55°C (14°F to 131°F)

Size: 84.7×117.8 mm

Weight: 380g

For more specifications, visit <a href="https://reolink.com/">https://reolink.com/</a>.

# **Notification of Compliance**

#### **FCC Compliance Statement**

This device complies with Part 15 of FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. For more information, visit <a href="https://reolink.com/fcc-compliance-notice/">https://reolink.com/fcc-compliance-notice/</a>.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

#### **FCC RF warning statement:**

The device has been evaluated to meet the general RF exposure requirements. The device can be used in portable exposure conditions without restriction.



# **Simplified EU Declaration of Conformity**

Reolink declares that this device is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU.



# Correct Disposal of This Product

This marking indicates that this product should not be disposed of with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmentally safe recycling.

# **Limited Warranty**

This product comes with a 2-year limited warranty that is valid only if purchased from Reolink Official Store or a Reolink authorized reseller. Learn more: <a href="https://reolink.com/warranty-and-return/">https://reolink.com/warranty-and-return/</a>.

**NOTE:** We hope that you enjoy the new purchase. But if you are not satisfied with the product and plan to return it, we strongly suggest that you reset the camera to the factory default settings and take out the inserted SD card before returning.

# **Terms and Privacy**

Use of the product is subject to your agreement to the Terms of Service and Privacy Policy at reolink.com. Keep out of reach of children.

# **End User License Agreement**

By using the Product Software that is embedded on the Reolink product, you agree to the terms of this End User License Agreement ("EULA") between you and Reolink. Learn more: <a href="https://reolink.com/eula/">https://reolink.com/eula/</a>.

# **ISED Radiation Exposure Statement**

This equipment complies with RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance 20cm between the radiator & your body.

#### **OPERATING FREQUENCY**

(the maximum transmitted power)

2412MHz—2472MHz (19dBm)

5150MHz—5350MHz (18dBm)

5470MHz—5725MHz (18dBm)

# **Technical Support**

If you need any technical help, please visit our official support site and contact our support team before returning the products, <a href="https://support.reolink.com">https://support.reolink.com</a>.

#### **Product Ident GmbH**

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# **Documents / Resources**



reolink E1 Outdoor Smart 5MP Auto Tracking PTZ WiFi Camera [pdf] Instruction Manual E1 Outdoor, Smart 5MP Auto Tracking PTZ WiFi Camera, E1 Outdoor Smart 5MP Auto Tracking PTZ WiFi Camera, SMP Auto Tracking PTZ WiFi Camera, Auto Tracking PTZ WiFi Camera, PTZ WiFi Camera, WiFi Camera, Camera

# References

- © ce.com
- PReolink: Global Innovator in Smart Home Security and Camera Solutions
- Pacolink: un innovatore globale nel campo della sicurezza per la casa intelligente e delle soluzioni di videosorveglianza
- Peolink: Global Innovator in Smart Home Security and Camera Solutions
- Peolink: Global Innovator in Smart Home Security and Camera Solutions
- Peolink® Deutschland: Zuverlässige Sicherheitslösungen im DIY-Stil

- Dinnovador Global en Soluciones de Cámaras y Seguridad para el Hogar Inteligente
- Dinnovador Global en Soluciones de Cámaras y Seguridad para el Hogar Inteligente
- Peolink : une entreprise innovante internationale en matière de solutions de caméras de surveillance et de sécurité intelligentes
- Peolink: un innovatore globale nel campo della sicurezza per la casa intelligente e delle soluzioni di videosorveglianza
- D Warranty & Return Reolink
- Peolink Support Official Reolink Help Center

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