



# reolink Argus 3 Ultra Smart 4K Camera User Guide

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April 2023  
QSG1\_A\_EN  
Quick Start Guide  
Argus 3 Ultra  
58.03.001.0318

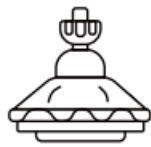
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## What's in the Box



Camera



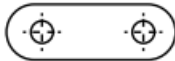
Security Bracket



Strap



USB-C Cable



Mounting Template



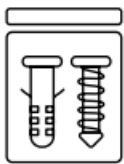
Mounting Template



Quick Start Guide

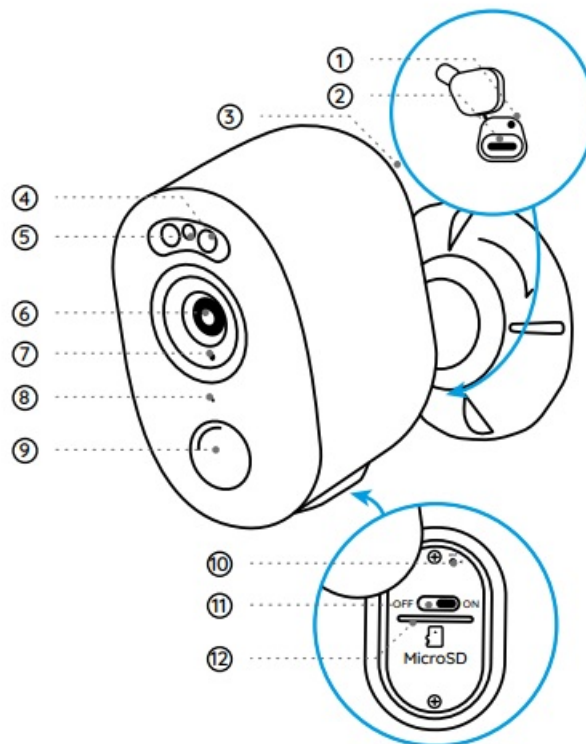


Surveillance Sign



Pack of Screws

## Camera Introduction





1. Battery Status LED
2. USB-C Port
3. Speaker
4. Spotlight

5. Status LED
6. Lens
7. Daylight Sensor
8. Built-in Mic
9. PIR Motion Sensor
10. Reset Button

\* Press for more than five seconds to reset the device to factory settings.

11. Power Switch

Different states of the status LED:	
 Red Light: WiFi connection failed	Blinking: Standby status
 Blue Light: WiFi connection succeeded	On: Working status

## Set up the Camera

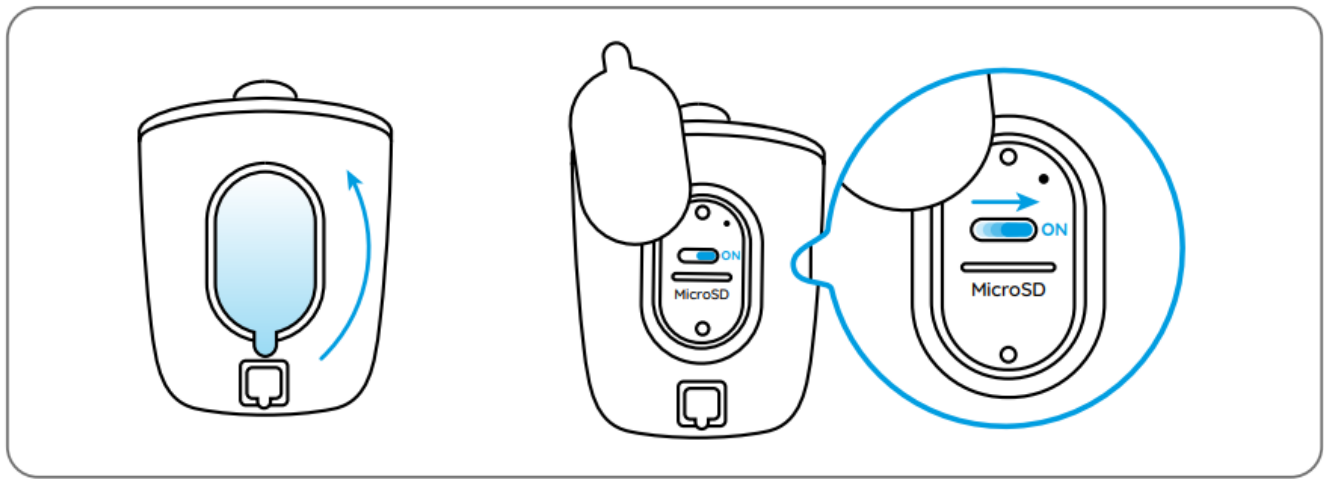
### Set up the Camera Using a Smartphone


Step 1 Scan to download the Reolink App from the App Store or Google Play store.



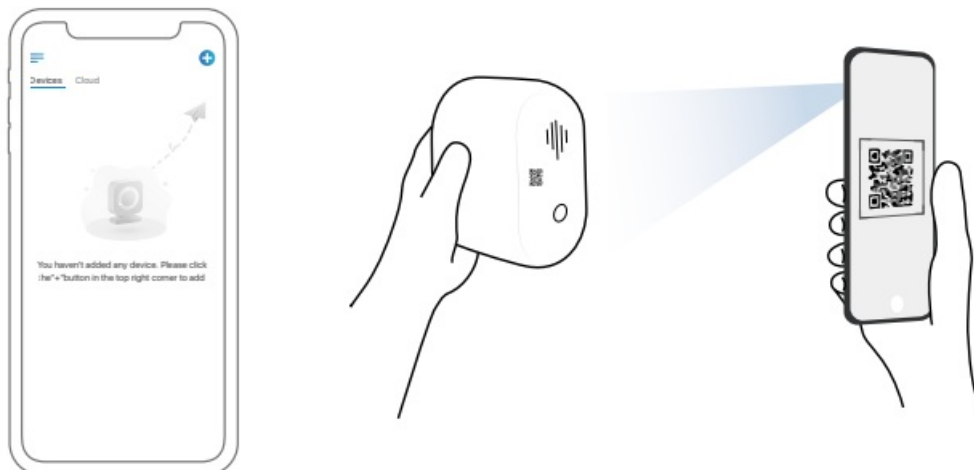
<https://reolink.com/wp-json/reo-v2/app/download>

Step 2 Turn on the power switch to power on the camera.



Step 3 Launch the Reolink App, click the “” button in the top right corner to add the camera. Scan the QR code on the device and follow the onscreen instructions to finish initial setup.

**NOTE:** This device supports 2.4 GHz and 5 GHz Wi-Fi networks. It is recommended to connect the device to 5 GHz Wi-Fi for a better network experience.



### Set up the Camera on PC (Optional)

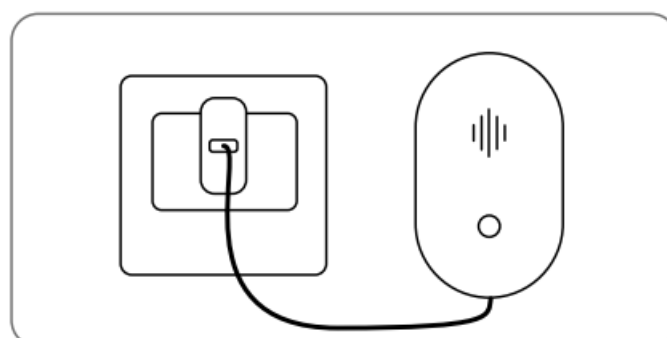
Step 1 Download and install the Reolink Client: Go to <https://reolink.com> > Support > App&Client.

Step 2 Launch the Reolink Client, click the “ ” button, input the UID code of the camera to add it and follow the onscreen instructions to finish initial setup.

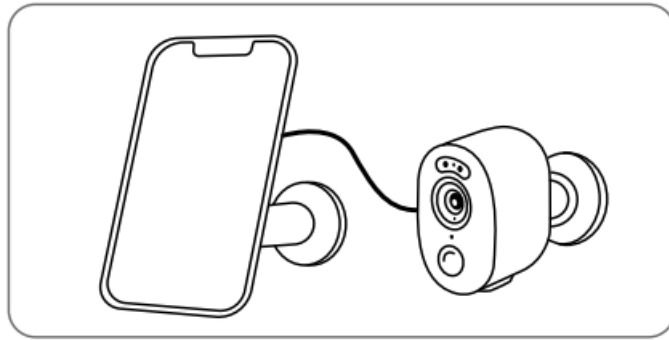
### Charge the Camera

It's recommend to fully charge the battery before mounting the camera.

Charge the battery with a power adapter. (not included)



Charge the battery with the Reolink Solar Panel (Not included if you only purchase the camera).



#### Charging Indicator:

- Orange LED: Charging
- Green LED: Fully charged



For better weatherproof performance, please always cover the charging port with the rubber plug after charging the battery.

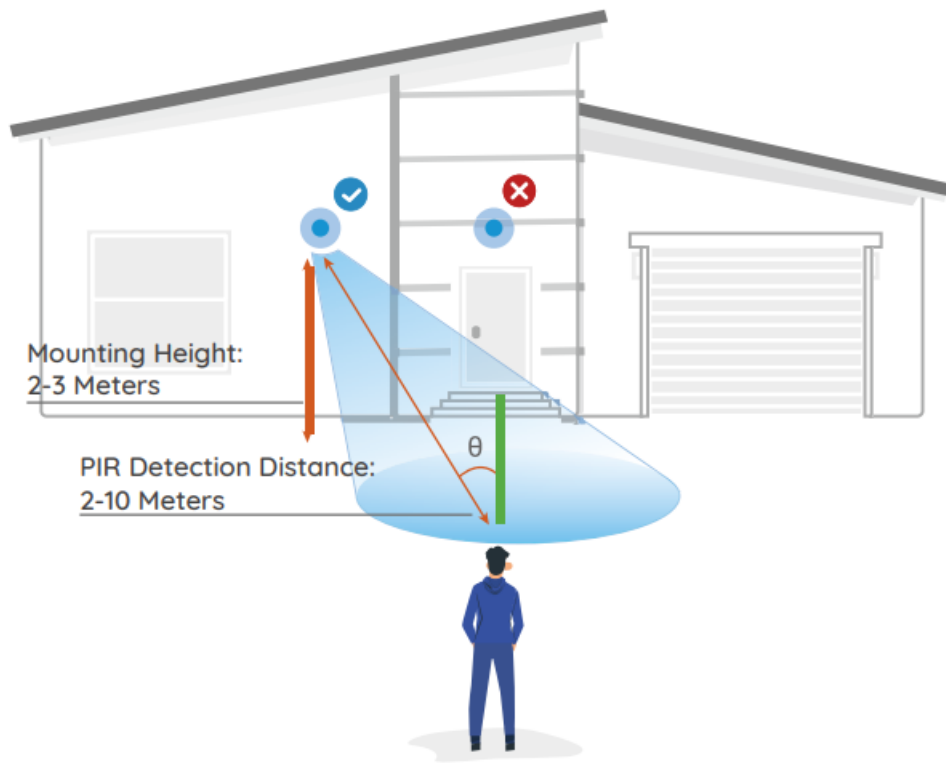
#### Install the Camera

##### Notes on Camera

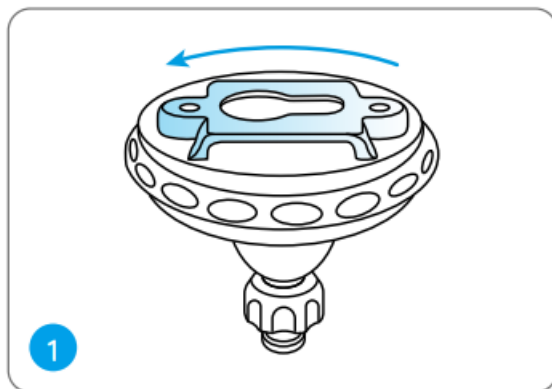
##### Installation Position

- Install the camera 2-3 meters (7-10 ft) above ground. This height maximizes the detection range of the PIR motion sensor.
- For effective detection, please install the camera angularly.

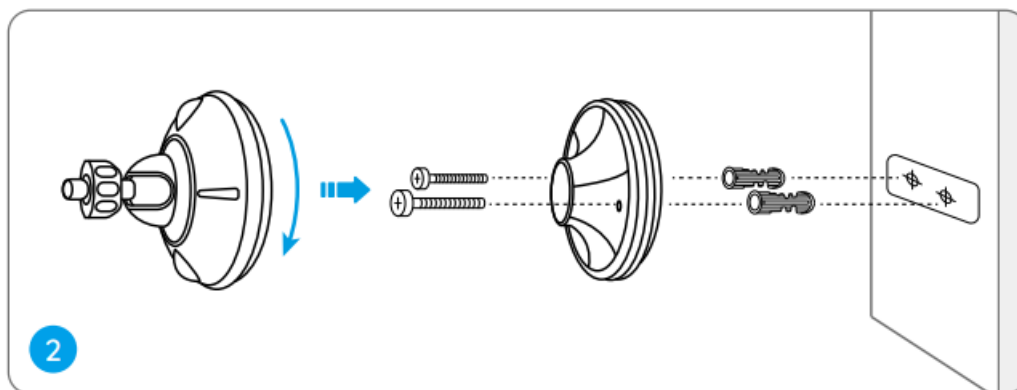
**NOTE:** If a moving object approaches the PIR sensor vertically, the camera may fail to detect motion.



## Mount the Camera

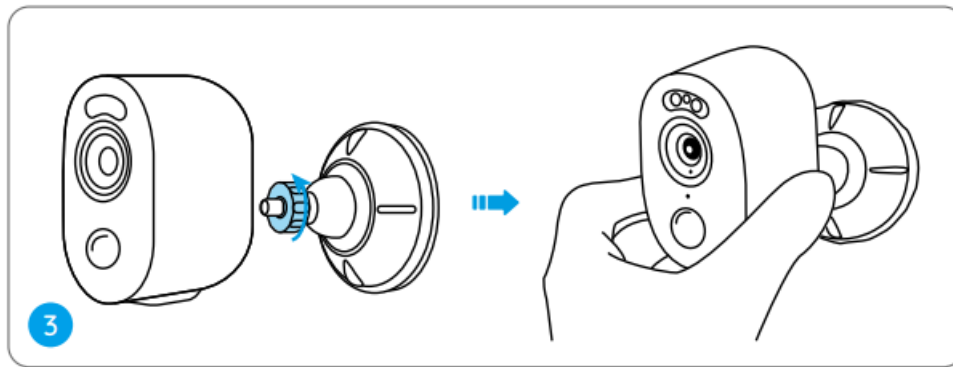


Rotate to separate the base from the bracket.

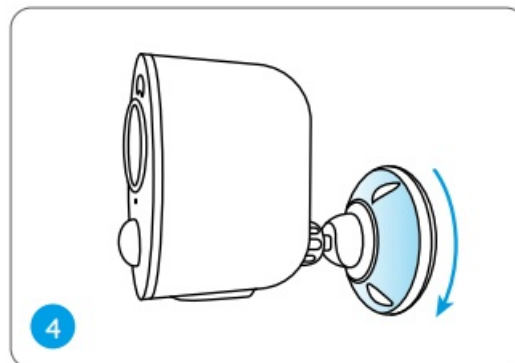


Drill holes in accordance with the mounting template and screw the base of the bracket to the wall. Next, attach the other part of the bracket to the base.

**NOTE:** Use the drywall anchors included in the package if needed.



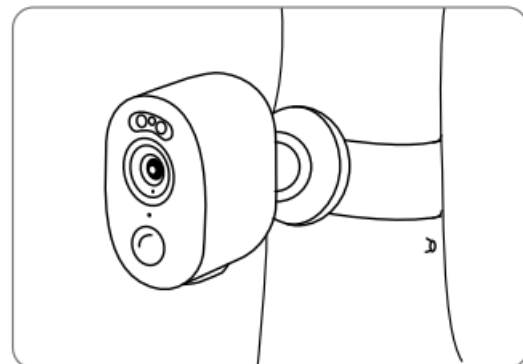
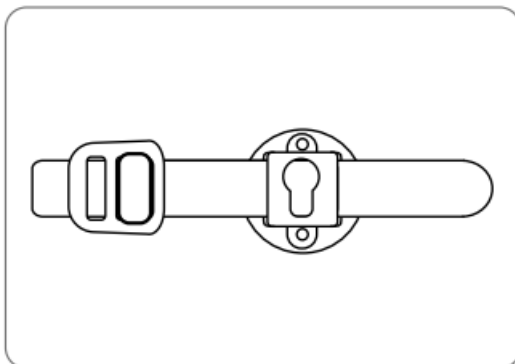
Screw the camera to the bracket. Adjust the camera angle to get the best field of view.



Secure the camera by turning the part on the bracket identified in the chart clockwise.

**NOTE:** To adjust the camera angle later, please loosen the bracket by turning the upper part anticlockwise.

### Install the Camera with Loop Strap



Thread the loop strap through the slots and fasten the strap. It is the most recommended installation method if you plan to mount the camera to the tree.

### Safety Instructions of Battery Usage

The camera is not designed for running 24/7 at full capacity or around-the-clock live streaming. It's designed to record motion events and to live view remotely only when you need it. Learn useful tips on how to extend the battery life in this post: <https://support.reolink.com/hc/en-us/articles/360006991893>

1. Do not remove a built-in battery from the camera.

2. Charge the battery with a standard and high-quality DC 5V battery charger or Reolink solar panel. It's not compatible with solar panels from any other brands.
3. Charge the battery only if in temperatures between 0°C and 45°C. The battery is intended for use only in temperatures between -20°C and 55°C.
4. Keep the charging port dry, clean and free of any debris. Cover it with the rubber plug after the battery is fully charged.
5. Do not charge, use or store the battery next to areas that may become hot. Examples include, but are not limited to, on or near a space heater, cooking surface, cooking appliance, iron, radiator, or fireplace.
6. Do not use the battery if its case appears damaged, swollen, or compromised. Examples include, but are not limited to, leaking, odors, dents, corrosion, rust, cracks, swelling, melting, and scratches.
7. Always follow the local waste and recycling laws to dispose of used batteries.

## **Troubleshooting**

### **Camera is Not Powering On**

If your camera is not powering on, please try the following solutions:

- Make sure the power switch is turned on.
- Charge the battery with a DC 5V/2A power adapter. When the green light is on, the battery is fully charged

If these won't work, contact Reolink Support.

### **Failed to Scan QR Code on the Phone**

If you cannot scan the QR code on your phone, please try the following solutions:

- Remove the protective film from the camera lens.
- Wipe the camera lens with a dry paper/towel/tissue.
- Vary the distance between your camera and the mobile phone so that the camera can focus better..
- Try to scan the QR code under sufficient lighting.

If these won't work, contact Reolink Support.

### **Failed to Connect to WiFi During Initial Setup Process**

If the camera fails to connect to WiFi, please try the following solutions:

- Ensure that you have entered the correct WiFi password.
- Put the camera closer to your router to ensure a strong WiFi signal.
- Change the encryption method of the WiFi network to WPA2-PSK/WPA-PSK (safer encryption) on your router interface.
- Change your WiFi SSID or password and make sure that SSID is within 31 characters and password is within 64 characters.

If these won't work, contact Reolink Support.

## **Specification**

### **Operating Temperature:**



-10°C to 55°C (14°F to 131°F)  
Size: 121 x 90 x 56 mm  
Weight (Battery included): 330g  
For more specifications, visit  
<https://reolink.com>

## Notification of Compliance



### CE Declaration of Conformity

Reolink declares that this device is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU and Directive 2014/30/EU.

### UKCA Declaration of Conformity

Reolink declares that this product is in compliance with Radio Equipment Regulations 2017 and Electromagnetic Compatibility Regulations 2016.

### FCC Compliance Statements

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

**Caution:** Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

### FCC Radiation Exposure statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

### ISED Compliance Statements

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

### ISED Radiation Exposure statement

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20 cm between the radiator and your body.

**NOTE:** Operation of 5150-5250 MHz is restricted to indoor use only in Canada.



### Correct Disposal of This Product

This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmentally safe recycling.

### Limited Warranty

This product comes with a 2-year limited warranty that is valid only if purchased from Reolink Official Store or a Reolink authorized reseller. Learn more: <https://reolink.com/warranty-and-return/>.

### Terms and Privacy

Use of the product is subject to your agreement to the Terms of Service and Privacy Policy at reolink.com. Keep out of reach of children.



The functions of Wireless Access Systems including Radio Local Area Networks(WAS/RLANs) within the band 5150-5350 MHz for this device are restricted to indoor use only within all European Union countries (BE/BG/CZ/DK/ DE/EE/IE/EL/ES/FR/HR/ IT/CY/LV/LT/ LU/HU/MT/NL/AT/PL/PT/RO/SI/SK/FI/ SE/TR/N O/CH/IS/LI/UK(NI)

### Technical Support

If you need any technical help, please visit our official support site and contact our support team before returning the products, <https://support.reolink.com>.

## Documents / Resources



[reolink Argus 3 Ultra Smart 4K Camera](#) [pdf] User Guide  
2304A, 2AYHE-2304A, 2AYHE2304A, Argus 3 Ultra, Argus 3 Ultra Smart 4K Camera, Smart 4 K Camera, 4K Camera, Camera

## References

- [Reolink Official: Security Cameras and Systems for Home & Business](#)
- [Reolink Official: Security Cameras and Systems for Home & Business](#)
- [Warranty & Return – Reolink](#)
- [Reolink Support - Official Reolink Help Center](#)
- [How to Extend the Battery Life of Reolink Battery Powered Cameras](#)