Manuals+ — User Manuals Simplified.
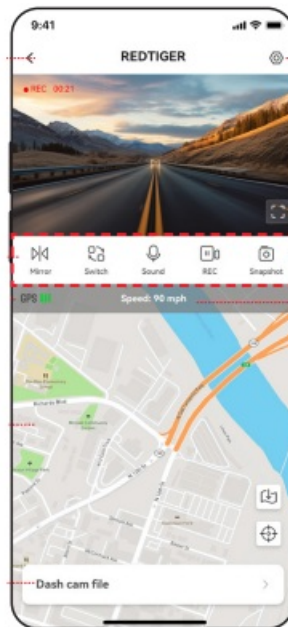

REDTIGER Dash Cam App User Guide

Contents

REDTIGER Dash Cam App

Specifications

- **Version:** V1.0
- **App:** QuickBooks
- **Contact:** help@redtigercam.com | +1 888 966 8028(US) | www.redtigercam.com

Download app

In the App Store and Google Play, search for Redtiger Cam to download. And you can scan QR code below to download Redtiger Cam app.

APP Download

Add dash cam and Wi-Fi connection

1. Turn on the Wi-Fi on the dash cam, the Wi-Fi SSID and default password 12345678 will appear on the screen (Screenless Dash Cam: Wi-Fi Enabled by Default).
2. Open the Redtiger Cam app, click on "+" icon and select your model series.
3. Follow the APP instructions and open WLAN settings.
4. Find the Wi-Fi SSID and enter the password 12345678. Please make sure the connection is successful.
5. Return to Redtiger Cam app and click the dash cam to live view.

Notes

- **Disable Car System:** If your vehicle uses CarPlay or Android Auto, ensure these systems are turned off before connecting the dash cam to your phone.

- **Turn Off VPN:** Disable any active VPN connections on your phone for smoother connectivity.
- **Maintain Proximity:** Keep your phone within 16 feet of the device for a stable connection.
- **Forgotten Wi-Fi Password:** If you can't recall the modified Wi-Fi password, restore the dascam to its default settings. The password will reset to 12345678.

If you encounter any problems while using the APP.

1. Submit the problem log (👤 – Feedback – select the category – describe the problem encountered – fill in your email and submit)
2. Contact customer service **help@redtigercam.com**

App live view
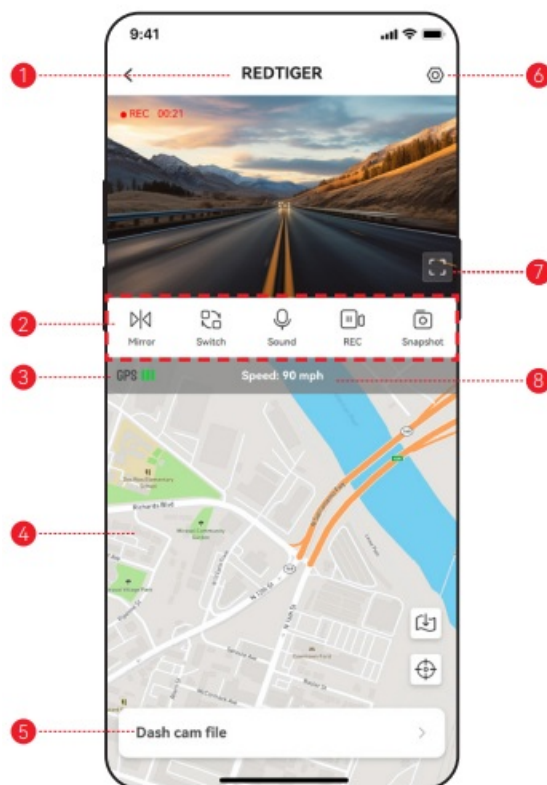
1. Native Wi-Fi Name
2. Function Icon
3. GPS Singal
4. Map
5. Playback Footage
6. Dash Cam Settings
7. Rotate Video Screen
8. Speed Info

Thanks a Million and Customer Service
Thank you for purchasing this as your safe driving companion. If you are having difficulties setting up this cam, please simply write back and let us know how we can help.
And we're always happy to provide an 18-month warranty and lifetime technical support. There is no perfect product, but we will do our best to make sure you are happy with our products and service.

- Instagram: @redtiger_dashcam
- Facebook: Redtiger Dash Cam

Help Center   WhatsApp

FAQ

- **Q: How do I reset the Wi-Fi password if forgotten?**

  A: To reset the Wi-Fi password, restore the dash cam to its default settings. The password will be reset to 12345678.

- **Q: What should I do if I encounter connectivity issues?**

  A: Ensure that CarPlay and Android Auto are turned off, disable any active VPN connections, and maintain proximity within 16 feet for a stable connection.

- **Q: How can I get technical support?**

  A: Contact customer service at help@redtigercam.com for assistance with technical issues.

Documents / Resources

	REDTIGER Dash Cam App [pdf] User Guide Dash Cam App, Cam App, App

References

- **User Manual**