



RDM EC9700i Network Scanner User Guide

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Overview



What's in the box?

What's in the box?

- Quick start guide
- EC9700i scanner
- USB cable
- Power supply and cord
- Ethernet cable
- 5-pack inkjet blotter
- 3" thermal receipt paper roll (printer models only)
- Cleaning card sample

Getting your scanner ready

Choose location

- Flat surface

- Adequate ventilation
- Protection from elements
- Near electrical outlet
- Away from electromagnetic sources (e.g. fans, power supplies)

Your scanner has been designed with embedded software that eliminates the need to install drivers.



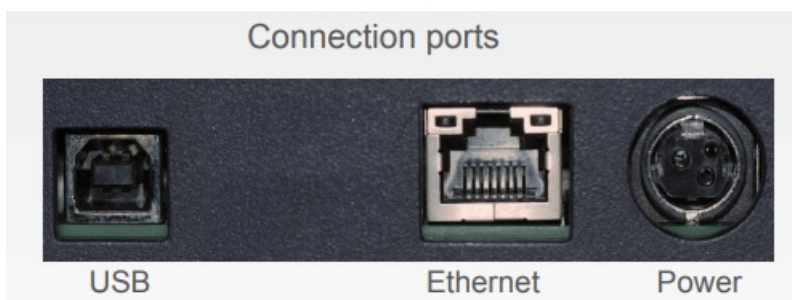
1. To power up your scanner

- To connect the power cord. Insert the round power connector on the power port on the back of the scanner with the flat side facing up.
- Switch the power to “on- using the power switch



2. To connect your scanner (use either USB or Ethernet)

- via USB cable:
Plug the USB cable (included) into the scanner’s USB port and plug the other end into an available USB port on your computer
- via Ethernet:
Connect to a network – Plug the Ethernet cable (included) into the scanner’s Ethernet port and plug the other end into an available Ethernet network jack.



3. To use your scanner with your payment application. refer to instructions provided by your financial institution or payment application provider.

Identifying your scanner

There is a label (like the one below) located on the bottom of your scanner that includes the following details:

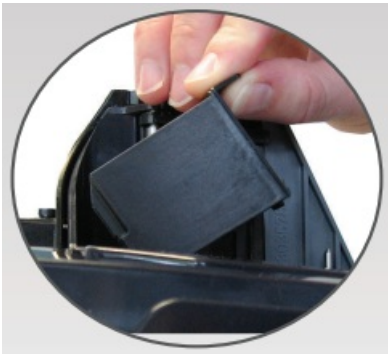


Understanding LED signals

Status/Signals	Meaning
Booting Solid Red	Device is booting up
Unconnected 3 sec Green / 3 sec Red	No network connection: device is not connected to a network via Ethernet port, or a computer via USB port
Idle Solid Green (claimed or not claimed)	Device is connected and idle
Busy Flashing Green (3 sec – 3 sec off)	Operation in progress (scanning, MSR swipe, printing , firmware upgrade), including waiting for item
Error 1 Flashing Red (3 sec – 3 sec off)	Software has an error
Error 2 Flashing Red (1 sec – 1 sec off)	Document track has an error

Installing optional accessories

Inkjet Endorser



- Remove endorsement inkjet printer cover
- Pull inkjet latch back and place inkjet cartridge into holder
- Push down to snap into place (Cartridges need to be at an angle so that back is lower than front)

Note: Endorsement inkjet printer cartridges are available separately

Paper Roll (thermal receipt printer models)



- Press printer cover release button
- Insert paper roll into compartment, with end of paper rolling from top (as pictured)
- Pull 1" of paper to feed through compartment
- Close printer cover

Accessing dashboard

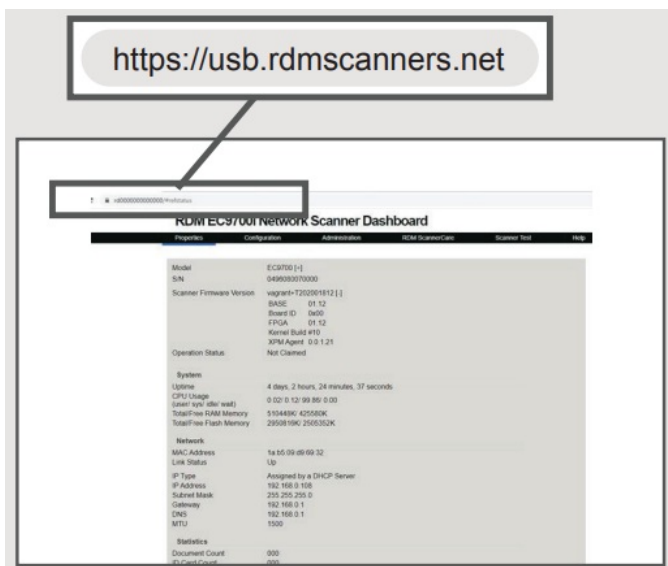
You can use the network scanner dashboard to clean, update or test the scanner.

To access the network scanner dashboard:

To access the network scanner dashboard:

1. Open a browser (Internet connection required)
2. When connected via USB:

In the URL address bar, enter <https://usb.rdmsscanners.net>



When connected via Ethernet:

<https://rd<scannerserialnumber>>

For example, <https://rd300824970304329>

(add dot extension after the IP address for Mac computers)

3. Navigate to the desired dashboard page
4. If prompted for credentials, enter the following
 - Username: administrator
 - Password: rdm123 (factory default)

Preparing documents

In order to reduce the possibility of errors and damage to the unit, you should:

- Smooth all folds and creases in the document
- Remove any paper clips and staples from the document
- Verify that documents are not stuck together
- Ensure that documents are dry
- Ensure documents are all facing the same direction
- Align documents on the bottom and leading edge

Feeding documents

Auto-feed (AF) models

- Place up to 60 documents into the document feeder (as shown) without pushing documents past the check icon displayed on the side of the feeder
- Click Scan on your scanning application to initiate scanning process

For more information, please contact your application provider.

Visit www.rdmcorp.com/support to download an electronic copy of this quick start guide, the EC9700i user guide or to view our how-to videos.

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Documents / Resources

	RDM EC9700i Network Scanner [pdf] User Guide EC9700i, Network Scanner, EC9700i Network Scanner
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References

-  [RDM Technical Support | Check Scanners Control Solutions](#)