



Razer Tartarus V2 Manual and FAQ

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Razer Tartarus V2 Support



Common Questions

Is the Razer Tartarus V2 supported by Synapse 3?

Yes, it is supported by Razer Synapse 3.

How does the Razer Tartarus V2 compare to the Razer Tartarus?

The Razer Tartarus V2 is the successor to the ever-popular Razer Tartarus. It comes with additional upgrades and improvements to its predecessor: Razer mecha-membrane keys, additional row of keys, extra scroll wheel, and ergonomic palm rest.

Do I need software drivers to use the Razer Tartarus V2?

The Razer Tartarus is USB plug-and-play ready, so you can use it right out of the box with standard keyboard controls during gameplay. However, to access advanced features such as individually programmable keys, macro recording, and profile or keymap setup, you'll need to download, install and register for the Razer Synapse 2.0 configurator.

Can the Razer Tartarus V2 be used by people with extra-large or extra-small hands?

Yes, Razer keypads feature an adjustable wrist rest which can be suited to any hand size possible.

What type of keys does the Razer Tartarus V2 use?

The Razer Tartarus uses membrane keys. These give a soft cushioned touch like that of the Razer Nostromo. Membrane keys are quiet to use so they are great for late-night gaming sessions.

Does the Razer Tartarus V2 have anti-ghosting capability?

Yes, the Razer Tartarus's 25 programmable keys feature full anti-ghosting, also known as N-key rollover (or NKRO). This ensures that no matter how many keys you press down simultaneously, every key will still register as a command.

Are Razer keypads genre-specific keypad?

Razer keypads can be used for any genre. Be it FPS, MOBA or MMORPG, the keypad allows you to customize it to suit your needs.

The greatest benefit would be to World of Warcraft players. Using the in-game configurator, you do not need to minimize your game to create or change your key binds.

How do I change the Razer Tartarus V2 keypad's Joystick button functionality within Synapse on my Mac?

The joystick function is only supported on PC and is not compatible with Mac systems.

How do I request replacement parts for my Razer product?

You can view our list of current spare parts and accessories at the [RazerStore](#). If the item you need is not listed, don't hesitate to contact our [Customer Support](#) team.

Troubleshooting FAQs

Why is a Chroma SDK-supported game not displaying lighting effects on my Razer Chroma keyboard or I am not able to turn on Chroma Apps in Synapse?

To display the Chroma SDK effect on your Razer Chroma keyboard, ensure that you have the latest MS Windows hotfix "Update for the Universal C Runtime in Windows" installed. You may look for an update for your OS on the [Microsoft site](#).

Since I started using Windows 10, my computer will not go into sleep mode and my screen saver mode will not come on.

This happens due to compatibility issues between Joystick devices and Windows 10. To avoid this, disable the game controller device under Device Manager > Human Interface Device > HID-compliant Game Controller. However, note that when you disable the game controller, you might lose virtual joystick-related features in Synapse.

Why am I experiencing keymap switching issue on my Razer Tartarus V2?

To fix this, update the Razer Synapse 3 to the latest version.

Hardware

How do I clean my Razer keyboard?

The overall finish can be cleaned with wipes generally used for cleaning your computer monitor or sunglasses. Ensure that the surface is free of large dust particles or debris before wiping the surface with any product. Wiping debris into the surface can lead to minor scratches on the surface of the unit.

If you wish to clean under the key caps, Razer suggests holding the unit upside down and/or using compressed air from a can. We do not recommend removing the keycaps from your mechanical switches.

We suggest unplugging the device from your computer before cleaning.

Note: Under no circumstances should you ever submerge the keyboard in any type of liquid. Submerging the keyboard in any liquid will void the warranty on your keyboard.

How can I modify or disassemble my Razer product?

We cannot help you in modifying or disassembling your Razer product since that will void the manufacturer's warranty on the unit.

What does the thumb-pad do? And how do the other buttons on the Razer keypad function?

The multi-directional thumb-pad is used for navigation by default and the button placements above and below the thumb-pad are mapped to 'alt' and 'spacebar' respectively. All 3 buttons can be customized to your own key bindings and macros.

Software

What is the difference between “driver” and “firmware” updates the Razer Support Site?

Drivers are installed onto your computer and allow your computer to communicate with your Razer product. Firmware updates are hardware level code to install directly onto the Razer device that can update, fix, or change the functionality of the product.

Where can I find drivers for my Razer product?

You may find your Razer product's drivers by going to its [Support page](#).

How do I change the language of Configurator?

The language selection is based on the driver version installed on the computer. There is no option in the Customizer. To correct this issue, uninstall the software and download the specific drivers at the [Razer Support](#) site. This time, select the correct language of your preference when installing the software.

What is a keymap?

A keymap is a temporary switch of button assignments within a profile. The switch needs to be triggered by pressing a keymap switch button and can either change the keymap only while you hold that designated keymap switch button or cycle through keymaps every time you press the keymap switch button.

Note that while a profile stores information such as dpi or lighting, a keymap purely deals with button assignments.

How many keymaps and profiles can I save for my Razer keypad?

You can save unlimited gaming profiles for your Razer keypad; in addition, there are up to eight (8) keymaps per profile available. You can switch between them on-the-fly during gameplay without accessing the driver software. The keymap LED indicator will light up to show which keymap is currently active.

What do the keys on the Razer keypad represent? How can I change them to my preference?

The default key mapping on Razer keypads is on the left side of a standard keyboard. The keys can be mapped

to your preference with the help of Razer Synapse.

Can I bind modifier keys (shift, ctrl, alt) on a Razer keypad?

Yes, you can bind modifier keys (and its key combinations) on Razer keypads and use them in conjunction with other keys to actuate unique commands.

To see more general faqs for peripherals, go to the [KEYBOARD FAQs](#).

Razer Synapse 3

Maximize your unfair advantage with Razer Synapse 3, the unified cloud-based hardware configuration tool that takes your Razer devices to the next level. [Razer Synapse 3](#)

Downloads

Razer Tartarus V2 Master Guide (German) – [Download](#)

Razer Tartarus V2 Master Guide (French) – [Download](#)

Razer Tartarus V2 Master Guide (Arabic) – [Download](#)

Razer Tartarus V2 Master Guide (Russian) – [Download](#)

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