



Razer Hammerhead Pro V2 Manual and FAQ

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Razer Hammerhead Pro V2 Support



Common Questions

Which accessories are included with the Razer Hammerhead Pro V2?

The Razer Hammerhead Pro V2 comes out of the box with a carrying pouch, small, medium and large ear tips, a pair of bi-flanges and an audio/mic splitter cable.

What are ear tips and bi-flanges?

The Razer Hammerhead Pro V2 silicon ear tips are designed to fit snugly into your ear to keep music in your ear while keeping external sound out. Included in the packaging are ear tips in three different sizes to ensure that you have the perfect fit for your Razer Hammerhead earphones.

Also included are bi-flanged ear-tips that offer the optimal amount of comfort and sound isolation through an additional silicon flap. A bi-flanged ear-tip creates a second layer of sealing, providing better sound isolation and fit than single-flap ear tips.

What is the difference between Razer Hammerhead V2 and the Pro version?

The Razer Hammerhead Pro V2 has a built-in microphone encased in an in-line remote with media control functionality for both iOS and Android devices whereas the Razer Hammerhead V2 does not.

How do I clean the earbuds on my headphones?

First, remove any attached silicon tips. Then take a soft cloth the is lightly saturated with warm water and carefully wipe down the earbuds. Be careful not to allow the liquid to penetrate the actual speaker. The silicone tips and cords can be cleaned the same way and allowed to dry before reinstalling.

One of the features of my Razer Product does not work. How do I fix this?

If you're unable to find an FAQ article that helps resolve the issue, contact [Customer Support](#). User guides and product manuals are also available on the [Support](#) page.

Hardware

Can I use the Razer Hammerhead Pro V2 on my PC?

Yes, you can. The Razer Hammerhead Pro V2 comes with a splitter adapter for the combined jack allowing you to use it with both audio and microphone ports on your PC.

What devices does the Razer Hammerhead Pro V2 work with?

Devices with combined 3.5mm audio + mic combined jack (works with audio/mobile/computing devices such as the iPod, iPhone, iPad, Kindle Fire, Android phones, Razer Blade, MacBook Pro, and today's newer Ultrabooks.)

Software

What mobile operating system is compatible with Hammerhead Pro V2's remote?

The remote has full functionality with both iOS and Android devices.

Downloads

Razer Hammerhead Pro V2 Manual Master Guide (English) – [Download](#)