



## Razer Firefly Manual and FAQ

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### Razer Firefly Support



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## Common Questions

### How can I modify or disassemble my Razer product?

Any attempt to modify or disassemble your Razer product will void the manufacturer's warranty.

### How do I request replacement parts for my Razer product?

You can check the complete list of our current spare parts and accessories online, but if the item you need is not listed, do not hesitate to contact our [Customer Support team](#).

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## Hardware

### Which Chroma lighting effects are available in the Razer Firefly?

The Razer Firefly sports the basic Chroma lighting effects: Spectrum cycling, Breathing, and Static as well as Reactive and Wave, originally available only in the Razer BlackWidow Chroma.

### If I have other Chroma-enabled devices, can I sync the lighting effect with the Razer Firefly?

Yes, you can. All Chroma-enabled devices are equipped with inter-device color synchronization. With just one click of a button via Razer Synapse, your Razer Chroma-enabled devices' lighting effects will be synchronized.

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## Software

**Since updating to Windows 10 Razer Synapse does not detect my device and show the correct product configurator. What should I do?**

If you encounter this, perform Synapse update through Settings > Check for Updates. If the updates are not able to run or Synapse is not able to load, uninstall Synapse and download the latest Synapse Framework from the [Razer Support site](#).

## **I bought the Razer Firefly at launch and I cannot sync the Reactive and Wave effects to the Razer BlackWidow. What should I do?**

While users can set the same effect on both of these devices individually, the inter-device color synchronization is not yet available for two standard effects: Reactive and Wave. The inter-device color synchronization for these two effects will be made available in the next Razer Synapse patch end of June.

## **Can I individually set the color for each LED on the Razer Firefly?**

The LEDs on the Razer Firefly cannot be customized individually. But, with the next Razer Synapse patch, you can set a background.

- [View software, drivers and updates for download >](#)

## **Downloads**

Razer Firefly Master Guide (Arabic) – [Download](#)

Razer Firefly Master Guide (English) – [Download](#)

Razer Firefly Master Guide (Simplified Chinese) – [Download](#)

Razer Firefly Master Guide (Traditional Chinese) – [Download](#)

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