



## Razer Edge (2013) Manual and FAQ

[Home](#) » [Razer](#) » Razer Edge (2013) Manual and FAQ 

## Contents

### 1 Razer Edge (2013) Support

### 2 Common Questions

- 2.1 Intel Spectre and Meltdown security and vulnerability issue
- 2.2 What is the difference between “driver” and “firmware” updates the Razer Support Site?
- 2.3 Where can I find drivers for my Razer product?

### 3 Troubleshooting

- 3.1 The keyboard button on the top of my Razer Edge does not respond when pressed.
- 3.2 After upgrading to Windows 8.1, the auto-rotate function no longer works.
- 3.3 When I rotate my Razer Edge from landscape to portrait (90 degrees vents on the right side), and I hold onto my tablet, the screen will turn off after 5 seconds. How can I fix this?

### 4 Hardware

- 4.1 Where can I purchase the Razer Edge and its accessories?
- 4.2 Where can I purchase the Razer Edge Keyboard Dock or the Razer Edge Docking Station?
- 4.3 Can I upgrade my NVIDIA GeForce GT640M LE with a later NVIDIA or AMD graphics module?
- 4.4 Can the Razer Edge output a resolution of 1920×1080 display?
- 4.5 Does the Razer Edge come with a power adapter?
- 4.6 Does the Razer Edge support a stylus?
- 4.7 Does the Razer Edge support WiDi?
- 4.8 Does the Razer Edge feature a system recovery mode? How much available space is on the Edge?
- 4.9 How do I disable auto-rotate?
- 4.10 How does the Razer Edge support 7.1 channel surround sound audio?
- 4.11 Is the Razer Edge compatible with Steam’s Big Picture?
- 4.12 What is the expected battery life and recharge time of the Razer Edge?
- 4.13 What is the suggested headset for the Razer Edge?
- 4.14 What is the suggested mouse for the Razer Edge?
- 4.15 When docking the Razer Edge to the Docking station for home console mode, how many Razer Sabertooth or Razer Onza gamepad controllers can I connect with?
- 4.16 Where is my Microsoft COA label located, and how do I activate it?
- 4.17 Why does the Edge display dim automatically?
- 4.18 Does the Razer Edge Gamepad Controller have extra USB or HDMI ports?

### 5 Software

- 5.1 How can I update my Razer Edge to Windows 10?
- 5.2 Can I install applications from the Microsoft store?
- 5.3 Can I run non-game Windows applications on the Edge?
- 5.4 Can I use the Razer Edge in a dual-screen configuration?
- 5.5 Can the Razer Edge operating system be downgraded to Windows 7?
- 5.6 Does the Razer Edge feature built-in wireless data connectivity?
- 5.7 When I am in full-screen mode while playing games and I press the Home button, my game seems to lag; how do I get back into the game?
- 5.8 Downloads
- 5.9 Windows 8.1 Hardware Drivers
- 5.10 Hardware Drivers
- 5.11 Master Guides
- 5.12 Related Posts



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## Common Questions

### Intel Spectre and Meltdown security and vulnerability issue

Razer is aware of the recently discovered security issue affecting microprocessors used in laptops and desktop computers, including our own.

To combat these vulnerabilities, updates are needed for the computer's operating system and the firmware of the microprocessors. Recent updates to the Windows OS were put in place, and it is highly recommended users install all available Windows Updates to their desktop computers or laptops. Razer is currently developing updates for the microprocessors used in all Razer Blade laptops.

More details regarding this issue can be found at [Facts about The New Security Research Findings and Intel® Products](#).

### What is the difference between “driver” and “firmware” updates the Razer Support Site?

Drivers are installed onto your computer and allow your computer to communicate with your Razer product. Firmware updates are hardware level code to install directly onto the Razer device that can update, fix, or change the functionality of the product.

### Where can I find drivers for my Razer product?

Visit the Razer downloads site to find all the latest drivers.

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## Troubleshooting

### The keyboard button on the top of my Razer Edge does not respond when pressed.

The buttons along the top of the Edge are controlled by Razer Game Booster. Install Razer Game Booster to resolve this issue.

## **After upgrading to Windows 8.1, the auto-rotate function no longer works.**

Upgrade the sensor hub firmware to resolve this issue.

## **When I rotate my Razer Edge from landscape to portrait (90 degrees vents on the right side), and I hold onto my tablet, the screen will turn off after 5 seconds. How can I fix this?**

This is due to the light sensor being next to the webcam. The sensor is designed in such a way that if the tablet was to be laid face down on a table, the screen would automatically turn off. If this is causing an issue during your portrait view, please rotate the tablet 90 degrees counter-clockwise, so the sensor is at the top left corner.

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## **Hardware**

### **Where can I purchase the Razer Edge and its accessories?**

As of 1st July 2014, the Razer Edge and most of its accessories have sold out and are no longer available for sale. Some cables and power supplies may be available at the RazerStore.

### **Where can I purchase the Razer Edge Keyboard Dock or the Razer Edge Docking Station?**

As of 1st July 2014, the Razer Edge and most of its accessories have sold out and are no longer available for sale. Some cables and power supplies may be available at the RazerStore.

### **Can I upgrade my NVIDIA GeForce GT640M LE with a later NVIDIA or AMD graphics module?**

The Razer Edge features a custom GT640M LE that is integrated into the motherboard and does not utilize a removable MX module. Because of this unique design, upgrades are not available. Razer does not offer upgraded hardware currently.

### **Can the Razer Edge output a resolution of 1920×1080 display?**

The Razer Edge's tablet display has a maximum resolution of 1366×768.

### **Does the Razer Edge come with a power adapter?**

The Razer Edge, including the keyboard dock, gamepad controller, and docking station does not include a power adapter. Optional power adapters are sold separately.

### **Does the Razer Edge support a stylus?**

The Razer Edge is compatible with most generic styluses available on the market. Razer will not be offering a stylus accessory. The Razer Edge is not Wacom or pressure-sensitive compatible.

### **Does the Razer Edge support WiDi?**

The Razer Edge does not support WiDi but will be able to connect to a TV through HDMI using the Docking Station.

### **Does the Razer Edge feature a system recovery mode? How much available space is on the Edge?**

To maximize space for the gamer, Razer has decided to remove the system recovery option, thus freeing up 10GB of space.

## **How do I disable auto-rotate?**

A Rotation Lock button is located at the top right area of your Razer Edge. This turns auto-rotate on and off.

## **How does the Razer Edge support 7.1 channel surround sound audio?**

The Razer Edge supports 7.1 channel surround sound audio using HDMI out for movies, games, and applications that support 7.1 surround sound. To turn off audio out through HDMI, right-click on the desktop, click on NVIDIA control panel, click on the set up digital audio, and choose the external or no audio option from the dropdown menu.

## **Is the Razer Edge compatible with Steam's Big Picture?**

Yes, the Razer Edge is fully compatible with Steam's big picture when using touch attached to the Edge Gamepad Controller or Edge docking station with a Razer Sabertooth Onza or XBOX 360 gamepad controller.

## **What is the expected battery life and recharge time of the Razer Edge?**

Edge normal use (web browsing, office applications, movies, music): Approx. 3.5 hours

Edge Dirt Showdown: Approx. 1 hour

Edge Dishonored: Approx. 1.5 hours

Edge with extended battery normal use: Approx. 6.5 hours

Edge with extended battery Dirt Showdown: Approx. 1.5 hours

Edge with extended battery Dishonored: Approx. 2 hours

Edge with extended battery Civilization V: Approx. 3 hours

Approx. Recharge time tablet/extended battery: Tablet – 2 hours, Extended battery – 2.5 hours, Tablet + Extended battery 3 hours.

## **What is the suggested headset for the Razer Edge?**

We recommend using the following headsets for the Razer Edge: Razer BlackShark; Razer Kraken; Razer Megalodon; Razer Electra; 2 to 1 Y split adapter combine stereo out to mic in. The Razer Edge has a unified 3.5mm audio jack.

## **What is the suggested mouse for the Razer Edge?**

We suggest using a Bluetooth wireless mouse, such as the Razer Orochi Blade edition. You can also use any USB-based mouse if you want to connect through the USB port.

## **When docking the Razer Edge to the Docking station for home console mode, how many Razer Sabertooth or Razer Onza gamepad controllers can I connect with?**

The Razer Edge docking station can support up to three physical USB ports. The Razer Edge tablet can support one physical USB port. Thus, when combined, you will be able to plug in up to four gamepad controllers for multiplayer games.

## **Where is my Microsoft COA label located, and how do I activate it?**

The Microsoft COA label/activation key is located at the bottom of the Razer Edge.

## **Why does the Edge display dim automatically?**

The Edge has an adaptive light sensor that adjusts the screen brightness according to the light environments. To disable this feature and control the brightness on your own, bring up the Windows sidebar, go to PC settings, tap on the General tab, and turn off adaptive brightness.

## **Does the Razer Edge Gamepad Controller have extra USB or HDMI ports?**

The Gamepad Controller does not support extra USB or HDMI ports. Only the Docking Station will provide additional USB and HDMI ports.

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## **Software**

### **How can I update my Razer Edge to Windows 10?**

Razer recommends using Windows 8.1 on the Razer Edge. Some features may not work as intended when the operating system is upgraded to Windows 10.

### **Can I install applications from the Microsoft store?**

Yes, the Razer Edge is a fully functioning Windows 8 PC. You will be able to install all available applications offered by the Microsoft store and run all PC applications compatible with Windows 8.

### **Can I run non-game Windows applications on the Edge?**

Yes, the Edge is essentially a full-fledged PC. You will be able to run any PC game or Windows application that is compatible with Windows 8.

### **Can I use the Razer Edge in a dual-screen configuration?**

The Razer Edge can be configured in a dual-screen configuration when connected to a secondary display to increase productivity or play games and browse programs simultaneously. Bring up the “Charm” bar and click on Devices > Second screen. Choose among the options: PC screen only, Duplicate, Extend, and Second screen only.

### **Can the Razer Edge operating system be downgraded to Windows 7?**

The Razer Edge is optimized for Windows 8.1 and will not have supporting drivers for Windows 7.

### **Does the Razer Edge feature built-in wireless data connectivity?**

The Razer Edge features a built-in 802.11AGN WIFI connectivity and Bluetooth 4.0 but does not have built-in GSM/CDMA/LTE or other cellular services. Razer recommends using a mobile hotspot device for mobile data use.

### **When I am in full-screen mode while playing games and I press the Home button, my game seems to lag; how do I get back into the game?**

When you press the Home button, the system is focusing on a secondary application. Due to the standard windows environment, you will need to click back into the game. You can do this by pressing the Home button on the tablet itself (the simplest and quickest way). If you have a keyboard connected, press the Alt + Tab keys. If you have a mouse connected, simply click on the screen you want to focus on.

## **Downloads**

Razer Game Booster – [Download](#)

## **Windows 8.1 Hardware Drivers**

FIRMWARE – Sensor Hub (Win 8.1) – [Download](#)

GRAPHICS – Razer Display Switch (Win 8.1) – [Download](#)

AUDIO – Dolby Driver (Win 8.1) – [Download](#)

GRAPHICS – NVIDIA VGA driver (Win 8.1) – [Download](#)

GRAPHICS – Intel VGA driver (Win 8.1) – [Download](#)

Razer Synapse 2.0 – Cloud-based configurator and manager for Razer devices – [Download](#)

## **Hardware Drivers**

GRAPHICS – Nvidia GeForce GT 640M LE – [Download](#)

GRAPHICS – Intel HD Graphics – [Download](#)

CHIPSET – Intel Management Engine – [Download](#)

BLUETOOTH – Intel Bluetooth 4.0 – [Download](#)

AUDIO – Conexant SmartAudio – [Download](#)

## **Master Guides**

Razer Edge Gaming Controller Guide – [Download](#)

Razer Edge Docking Station Guide – [Download](#)

Razer Edge Master Guide (English) – [Download](#)