

Razer Destructor 2 Manual and FAQ

[Home](#) » [Razer](#) » Razer Destructor 2 Manual and FAQ 

Contents

1 Razer Destructor 2 Support

2 Common Questions

2.1 How can I contact Razer?

2.2 How can I modify or disassemble my Razer product?

2.3 I have a coupon/promotional/gift voucher code for the RazerStore. Where can I enter the code so I can use it to purchase products?

2.4 I think my Razer product is defective and would like an RMA/exchange.

2.5 I would like information on future Razer products.

2.6 One of the features of my Razer Product does not work.

2.7 What are some examples of a “Proof of Purchase” to provide when initiating an RMA?

2.8 QUESTIONS

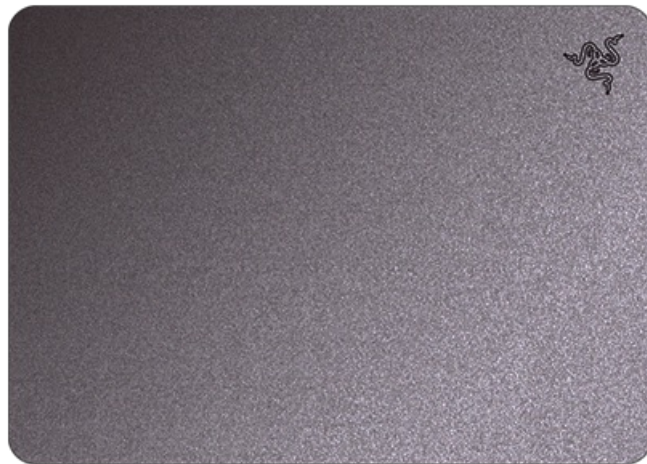
2.9 Why does Razer require a proof of purchase?

2.10 Downloads Razer Synapse 2.0

2.11 Downloads

2.12 Related Posts

Razer Destructor 2 Support



Common Questions

How can I contact Razer?

If you were unable to find the answer to your question(s) in our FAQ, please don't hesitate to contact us [here](#).

How can I modify or disassemble my Razer product?

We cannot help you in modifying or disassembling your Razer product since that will void the manufacturer's warranty on the unit.

I have a coupon/promotional/gift voucher code for the RazerStore. Where can I enter the code so I can use it to purchase products?

From your shopping cart page on the Razer Store, please check the box labeled "Enter Promo Code." Enter the code into the box and click "Apply Code." The total price after should reflect the discount.

I think my Razer product is defective and would like an RMA/exchange.

If you were unable to troubleshoot and resolve any issues you are having with the knowledgebase (FAQ) and you feel your product is still defective, please don't hesitate to contact us [here](#).

I would like information on future Razer products.

Unfortunately, customer support has no information on future product or driver releases. For any information regarding future products please visit our [website](#) or our social media outlets.

One of the features of my Razer Product does not work.

If you're unable to find an FAQ article that helps resolve the issue, please contact our customer support team [here](#). User guides and product manuals are also available on the Support page.

What are some examples of a “Proof of Purchase” to provide when initiating an RMA?

A valid proof of purchase is defined as a dated sales receipt from an authorized Razer Reseller. The receipt must show the product description and price. Invoice slips and e-mail order confirmations can be considered on a case-by-case basis.

QUESTIONS

ANSWER

Why does Razer require a proof of purchase?

Razer must verify that the product is within the specified warranty period and that it was purchased from an authorized reseller. Products purchased from unauthorized dealers are often used, counterfeit, re-boxed, defective or gray market goods. These units may also not be designed and packaged to work in your country and may not meet all legal and safety requirements. Razer will not be able to honor a warranty on products purchased from an unauthorized dealer or that are out of the warranty period. If you purchased product from an unauthorized reseller, all support and warranty issues should be directed to that reseller.

Downloads Razer Synapse 2.0

Razer Synapse 2.0 (PC 64-bit) – Cloud-based configurator and manager for Razer devices – [Download](#)

Razer Synapse 2.0 (MAC OSX 10.10-10.14) – Cloud-based configurator and manager for Razer devices – [Download](#)

Razer Synapse 2.0 (MAC OSX 10.9-10.13) – Cloud-based configurator and manager for Razer devices – [Download](#)

Razer Synapse 2.0 (MAC OSX 10.8) – Cloud-based configurator and manager for Razer devices – [Download](#)

Razer Synapse 2.0 (MAC OSX 10.6/10.7) – Cloud-based configurator and manager for Razer devices – [Download](#)

Downloads

Razer Mamba Master Guide (Spanish) – [Download](#)

Razer Mamba Master Guide (Russian) – [Download](#)

Razer Mamba Master Guide (Portuguese) – [Download](#)

Razer Mamba Master Guide (Korean) – [Download](#)

Razer Mamba Master Guide (Japanese) – [Download](#)

Razer Mamba Master Guide (German) – [Download](#)

Razer Mamba Master Guide (French) – [Download](#)

Razer Mamba Master Guide (English) – [Download](#)

Razer Mamba Master Guide (Traditional Chinese) – [Download](#)

Razer Mamba Master Guide (Simplified Chinese) – [Download](#)

Razer Mamba Master Guide (Arabic) – [Download](#)