



Razer Core V2 | RC21-01160 Manual and FAQ

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Razer Core V2 | RC21-01160 Support



Common Questions

My Razer product does not work correctly with a specific program or game. What should I do?

If you are experiencing issues with the Razer device in a particular application, test the device in another application to confirm if the issue is specific to that application. If the Razer device functions properly in another application, then the program is likely the cause of the issue. Feel free to contact customer support to report the issue and see if there are any fixes or workarounds for the issue.

Do I need to reboot my laptop every time I connect the Razer Core V2?

The Razer Core V2 is Plug and Play. This means that as long as your laptop is compatible and has the necessary graphics card drivers, you do not need to reboot your laptop every time you connect to the Core V2.

Hardware

What is new with the Razer Core V2?

Razer Core V2 offers the world's first Thunderbolt™ 3 dual-chipset internal design that allows for data separation of GPU graphics and I/O via a single cable connection to the laptop. This helps ensure even more fluid gameplay when using high bandwidth peripherals and other devices when gaming.

We have also redesigned the inside of Razer Core V2 to allow for taller graphics cards to be installed. Especially some of the larger taller NVIDIA GTX 1080 cards. The exterior CNC Aluminum design remains unchanged on the front and sides.

Additionally, we now have compatibility for [NVIDIA Quadro](#) workstation cards.

What are the specs of the Razer Core V2?

You can find all the specs of the Razer Core V2.

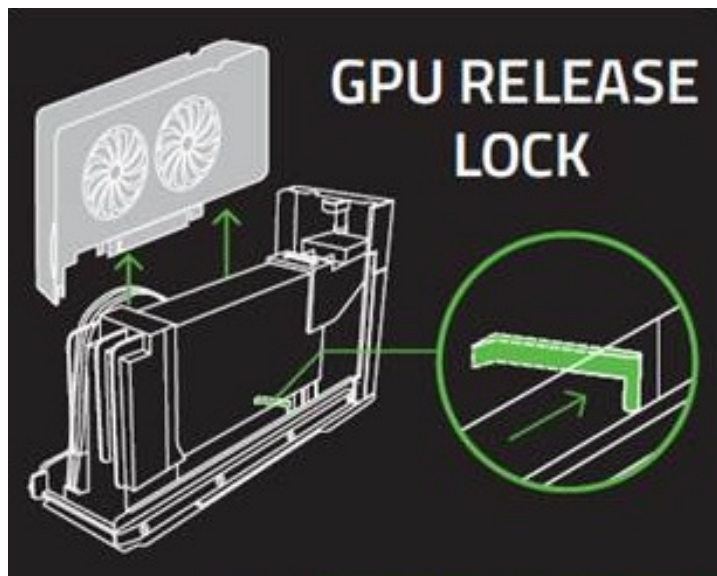
What laptops are compatible with Razer Core V2?

Razer Core V2 currently supports the Razer Blade Stealth, Razer Blade, and Razer Blade Pro (GTX 1060) laptops that have Thunderbolt™ 3.

Additional laptops require a Thunderbolt™ 3 port with external graphics support. Please check with your laptop manufacturer to confirm if the laptop supports Thunderbolt™ 3 external graphics.

How do I release and remove the graphics card?

The GPU release lever is located under the power supply. Please make sure to use the release lever before removing the card. Removal of the card without unlocking it may cause damage.



Why is it that two Razer Core V2 units show up as attached Thunderbolt™ devices?

Razer Core V2 features the world's first dual Thunderbolt™ 3 internal chip design. This allows for the separation of graphics and I/O data via the single cable connection to your laptop. One chip is dedicated to graphics and the other is for USB and Ethernet.

What GPUs are compatible with the Razer Core V2?

Razer Core V2 supports a wide variety of GPUs from both AMD and NVIDIA. Please ensure the graphics you select meet all power, size, and additional requirements. Older cards may function, but compatibility and driver support may vary.

Can I use the Razer Core V2 without installing a graphics card?

Yes, the Razer Core V2's I/O ports including USB and Ethernet will continue to function without a graphics card installed.

Software

Where can I download graphics drivers for Razer Core V2?

You can download the latest stable drivers from [NVIDIA](#) or [AMD](#) for use with your compatible graphics card.

Downloads

Razer Core V2 Master Guide (French) – [Download](#)

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