



Razer Atrox Manual and FAQ

[Home](#) » [Razer](#) » Razer Atrox Manual and FAQ 

Contents

- 1 Razer Atrox Support
- 2 Troubleshooting FAQs
 - 2.1 My Razer product does not work correctly with a specific program or game. What should I do?
 - 2.2 My Razer Atrox is not recognized when I plug it into my PC.
- 3 Common Questions
 - 3.1 Can I use my Razer Atrox on the PC?
 - 3.2 Will my Razer Atrox work with Xbox Series X and Xbox Series S?
- 4 Hardware
 - 4.1 How do I clean my Razer controller?
 - 4.2 Will there be a wireless version?
 - 4.3 What components are included with the Razer Atrox in the retail packaging?
 - 4.4 What kind of modding is acceptable without voiding the warranty?
 - 4.5 Are there any guides available for modding the Razer Atrox?
 - 4.6 Will the Razer Atrox work with a PS3 or other consoles?
 - 4.7 Is the Razer Atrox compatible with Razer Synapse 2.0?
 - 4.8 Can multiple Razer Atrox controllers be connected to my Xbox® at the same time?
 - 4.9 Will the Razer Atrox work normally on an Xbox® or PC if plugged directly into a USB hub?
 - 4.10 What are the system requirements for using the Razer Atrox?
 - 4.11 Where can I find the serial number for the Razer Atrox?
 - 4.12 How can I install new artwork for the interchangeable top panel?
 - 4.13 What does the Lock Switch do on the Razer Atrox?
 - 4.14 What does the Control Switch do on the Razer Atrox?
 - 4.15 What do the Turbo Buttons do on the Razer Atrox?
 - 4.16 How do I change the knob on the joystick of the Razer Atrox?
 - 4.17 Downloads
 - 4.18 Related Posts



Troubleshooting FAQs

My Razer product does not work correctly with a specific program or game. What should I do?

If you are experiencing issues with the Razer device in a particular application, test the device in another application to confirm if the issue is specific to that application. If the Razer device functions properly in another application, then the program is likely the cause of the issue. Feel free to contact customer support here to report the issue and see if there are any fixes or workarounds for the issue.

My Razer Atrox is not recognized when I plug it into my PC.

Windows should have the default driver installed on your computer. Otherwise, download and install the appropriate [controller driver](#).

If the above link does not work, you may need to help Windows find the driver. To do this:

1. Right-click the "Start" button and select "Device Manager".
2. Double-click on the "Unidentified Device" that should be highlighted in the list by a yellow icon.
3. Select "Driver" and click on "Update Driver".
4. Select "Browse my computer for driver software".
5. Select "Let me pick from a list of device drivers on my computer".
6. Select "Windows Common Controller for Window Class".
7. Select "Xbox 360 Controller for Windows".
8. The "Update Driver Warning" should appear.
9. Click "Yes".

Common Questions

Can I use my Razer Atrox on the PC?

Absolutely! Your Razer Atrox is fully desktop and laptop computer compatible without the need for any drivers. We have not forgotten all the PC gamers who desperately need a phenomenal controller to step up their game.

Will my Razer Atrox work with Xbox Series X and Xbox Series S?

Yes, your Atrox is forward compatible with Xbox Series X and Series S.

Hardware

How do I clean my Razer controller?

We cannot say with certainty what type of dirt and debris may be on your product, or how certain cleaning products may react with it, but we have had good luck cleaning Razer products using commonly available monitor cleaning wipes. To clean the body of your Razer controller, take a monitor wipe and use gentle wiping motions. Do not scrub the surface of your Razer controller.

Will there be a wireless version?

There are no plans for a wireless version at the moment.

What components are included with the Razer Atrox in the retail packaging?

The Razer Atrox is accompanied by the product guide, alternate bat top joystick, 13ft (4m) detachable USB cable and a screwdriver for modding.

What kind of modding is acceptable without voiding the warranty?

Basically, anything that does not involve opening and modifying the PCB.

Are there any guides available for modding the Razer Atrox?

Refer to the Master Guide for more information on how to mod your Razer Atrox.

Will the Razer Atrox work with a PS3 or other consoles?

Nope, the Razer Atrox is only supported for the Xbox 360® and PC.

Is the Razer Atrox compatible with Razer Synapse 2.0?

The Razer Atrox is not compatible with Synapse 2.0.

Can multiple Razer Atrox controllers be connected to my Xbox® at the same time?

You can use multiple Atrox controllers at the same time on your Xbox.

Will the Razer Atrox work normally on an Xbox® or PC if plugged directly into a USB hub?

Yes. The Razer Atrox works normally on an Xbox® or PC even when plugged directly into a USB hub.

What are the system requirements for using the Razer Atrox?

You will either need an Xbox 360® system or a PC running Windows® 8, Windows® 7, Windows Vista®, or Windows® XP – with a free USB port.

Where can I find the serial number for the Razer Atrox?

You can find the serial number in the inside compartment of the Razer Atrox. Press the compartment button to access the inside of the Razer Atrox. A sticker on the top right-hand corner of the hood panel shows the model number and the serial number of your device.

How can I install new artwork for the interchangeable top panel?

The Razer Atrox top panel is secured by 6 screws, accessible on the underside of the top panel. Removing these will release the artwork sheet and the plastic layer, allowing you to replace it.

What does the Lock Switch do on the Razer Atrox?

Setting this switch to “Lock” will disable the Start, Back, Xbox Guide, and Turbo Buttons. However, all previously assigned turbo functions will remain active.

What does the Control Switch do on the Razer Atrox?

The Control Stick switch allows you to change the functionality of the joystick to emulate the Left and Right Analog Sticks, or the Directional pad for the standard controller.

What do the Turbo Buttons do on the Razer Atrox?

The Turbo button allows you to hold down a button instead of tapping that button repeatedly.

- Turbo 1 is activated when the button is pressed once—the turbo button will have a steady light to indicate the activation. When held down, the action button will perform an action four times per second.
- Turbo 2 is activated when the Turbo Button is pressed twice—the light will blink to indicate the activation. When held down, the corresponding action button will perform the action eight times per second.

How do I change the knob on the joystick of the Razer Atrox?

Align the flat tip of the included screwdriver to the bottom side of the joystick and hold firm, while unscrewing the top knob of the joystick. To replace, follow the same steps to hold the shaft firm in order to screw on the top.

Downloads

Razer Atrox Manual Master Guide (English) – [Download](#)