



## D.Va Razer MEKA Headset Manual and FAQ

[Home](#) » [Razer](#) » D.Va Razer MEKA Headset Manual and FAQ 

### Contents

#### [1 D.Va Razer MEKA Headset Support](#)

#### [2 Common Questions](#)

- [2.1 Where can I find the serial number on my D.Va Razer Meka?](#)
- [2.2 My PC has separate mic input and audio output ports. How can I use the mic on the D.Va Razer MEKA headset via its combined audio and mic jack?](#)
- [2.3 Where is the mic on my Razer MEKA headset?](#)
- [2.4 How can I remove the leatherette cushions on my D.Va Razer Meka?](#)
- [2.5 My Razer headset is out of warranty. Is there any way it can be repaired?](#)
- [2.6 How can I modify or disassemble my Razer product?](#)
- [2.7 One of the features of my Razer Product does not work. How do I fix this?](#)
- [2.8 Downloads](#)
- [2.9 Related Posts](#)

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### D.Va Razer MEKA Headset Support



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## Common Questions

### Where can I find the serial number on my D.Va Razer Meka?

You will find the serial number located on a tag near the combined audio and mic jack. You can also find the serial number on the bottom panel of the retail packaging your MEKA headset came in.

### My PC has separate mic input and audio output ports. How can I use the mic on the D.Va Razer MEKA headset via its combined audio and mic jack?

You will need to use a 3.5mm splitter cable – pink for the mic, green for audio. Out of the box, the D.Va Razer Meka headset does not include a 3.5mm splitter cable but you can easily find one in your local electronic stores.

### Where is the mic on my Razer MEKA headset?

The omnidirectional mic is hidden in the left earcup.

### How can I remove the leatherette cushions on my D.Va Razer Meka?

The leatherette cushions on the D.Va Razer Meka cannot be removed or replaced.

### My Razer headset is out of warranty. Is there any way it can be repaired?

Razer products are designed to work well beyond when the warranty has expired. However, if you feel your headset is having issues we first suggest trying the headset on another computer or source to determine the source of the issue. If you have narrowed the issue to the headset itself there is not really a cost-effective repair center that would be able to assist you. Razer does make available some [basic external spare parts](#) but we are unable to supply any internal parts or repair guides.

## How can I modify or disassemble my Razer product?

We cannot help you in modifying or disassembling your Razer product since that will void the manufacturer's [warranty](#) on the unit.

## One of the features of my Razer Product does not work. How do I fix this?

If you are unable to find an FAQ article that helps resolve the issue, please contact [Customer Support](#). User guides and product manuals are also available on the [Support](#) page.

## Downloads

D.Va Razer MEKA Headset Manual Master Guide (English) – [Download](#)

[Manuals+](#).