

Raritan Clients-v9.0-0B CommandCenter Secure Gateway



Raritan Clients-v9.0-0B CommandCenter Secure Gateway Installation Guide

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Raritan

Raritan Clients-v9.0-0B CommandCenter Secure Gateway



Product Usage Instructions

Windows Desktop Admin Client Installation

1. Download the Windows Desktop Admin Client installer from here.
2. Choose the .msi file for the Windows client.
3. Launch the installer and follow the prompts to complete the installation.
4. After installation, the CC-SG Admin Client icon will be available on your desktop.

Launching Windows Desktop Admin Client

1. Double-click the desktop icon.
2. Enter the CC-SG IP address and click Start.
3. The Admin Client login page will open.

Mac Desktop Admin Client Installation

1. Download the Mac Desktop Admin Client installer from here.
2. Choose the .dmg file for the Mac client.
3. Drag the client to the Applications folder to allow all users to run it.

Note

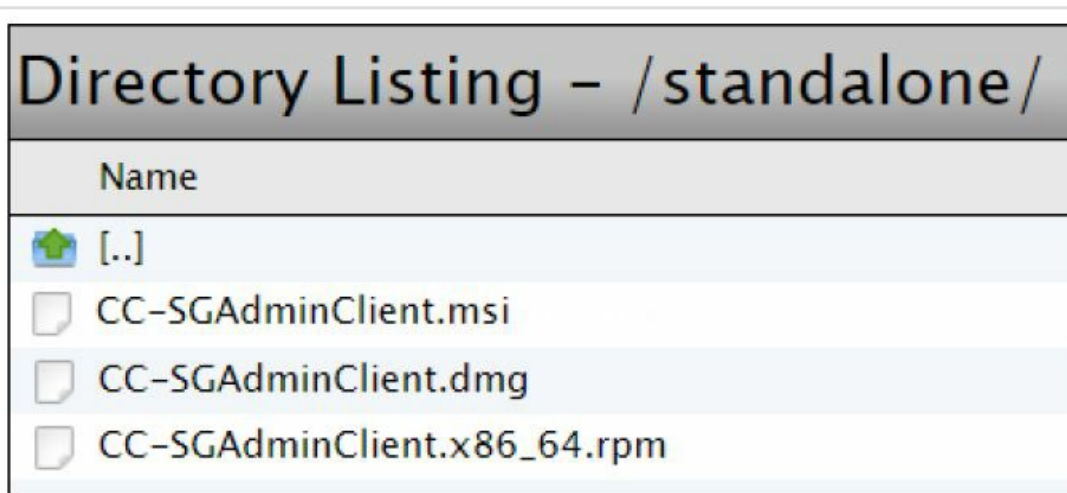
For Java web start connections, ensure you have the latest Java runtime installed from the Java website to avoid warning messages.

FAQ

- **Q:** How do I fix the warning message on Mac during the first launch?
- **A:** Download the .dmg file on a Windows machine, save it to a USB drive, and then copy it back to the Mac machine for installation. Alternatively, use SCP from another machine to install the client on Mac.
- **Q:** What should I do if a warning message about a Java upgrade appears on Linux?
- **A:** Click “Later” on the warning message for the connection to launch properly and prevent further warnings.

CC-SG Desktop Clients Installation Guide

- Desktop Admin Clients are installed onto your client machine.
- A desktop icon is provided to launch the client.
- Installation files can be downloaded directly from your CommandCenter Secure Gateway by going to:
<https://<CC-SG IP address or hostname>/standalone>



Follow these links to specific instructions for your client type.

- [Windows Desktop Admin Client](#)
- [Mac Desktop Admin Client](#)
- [Linux Desktop Admin Client](#)

Windows Desktop Admin Client

The Windows Desktop Admin Client is a version of the Admin Client that does not require Java to be installed on your PC. The Windows Admin Client is installed with a standard Windows installer onto your PC. A desktop icon is provided to launch the client.

The client uses an embedded Java library that is internal to the client, so you can have all the features of the Java-based Admin Client, and avoid issues surrounding Java.

- No Java Applets. An insecure NPAPI protocol is not used.
- No Java virtual machine running on your PC.
- No Java updates are required.
- No Java incompatibility between applications.
- No browser was used.
- No Java/browser security issues.

Install the Windows Desktop Admin Client

To install the Windows Desktop Admin Client:

1. Download the install file directly from the CC-SG by going to: <https://<CC-SG IP address or hostname>/standalone>
2. For the Windows client, choose the .msi file.



3. Launch the installer and click Next to start the installation.
4. Follow the prompts to set up the installation. Accept security prompts if they appear.
5. When the installation is complete, you will find the CC-SG Admin Client icon on your desktop.



Launch the Windows Desktop Admin Client

To launch the Windows Desktop Admin Client:

1. Double-click the desktop icon, then enter a CC-SG IP address and click Start.



2. The Admin Client login page opens.

The screenshot shows a web browser window with the address bar displaying `https://192.168.59.124:443 - CommandCenter(R) Secure Gateway`. The page has a blue header with the Raritan logo on the left and "CommandCenter® Secure Gateway" on the right. The main content area features the Raritan logo at the top center. Below it is a "Log In" section enclosed in a light blue border. Inside this section, there are two input fields: "Username: *" and "Password: *", both with asterisks indicating required fields. Below these fields are two buttons: "Log In" and "Clear". At the bottom of the "Log In" section is a "Status:" label followed by a large, empty text area with a vertical scrollbar. Below the text area, it says "* Indicates Required Fields".

Interface Support in CC-SG Desktop Admin Client

The CC-SG Desktop Admin Client does not support connections to the following interfaces because they require JRE add-ons in a browser:

- DRAC5
- DRAC6

Mac Desktop Admin Client

To download

1. Download the install file directly from the CC-SG by going to: `https://<CC-SG IP address or hostname>/standalone`
2. For the Mac client, choose the .dmg file.

To install

- Double-click the downloaded Mac Desktop Admin Client installation file (.dmg).

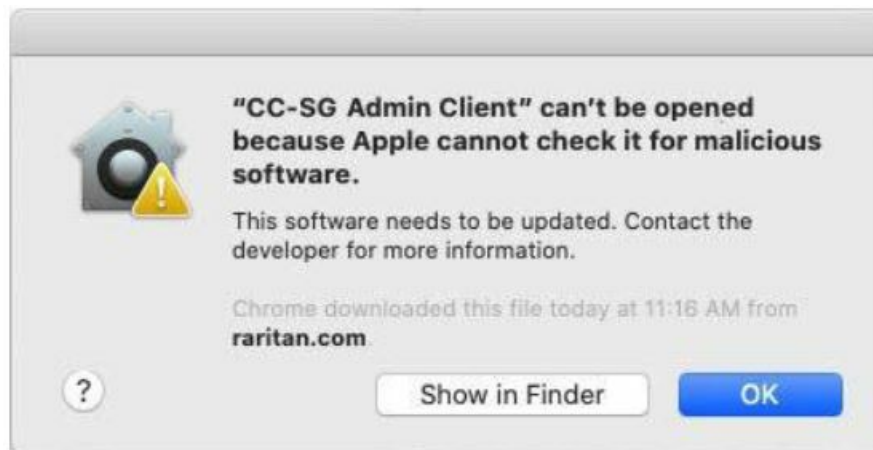


- To allow all users to run the client, drag it to the Applications folder:



To launch

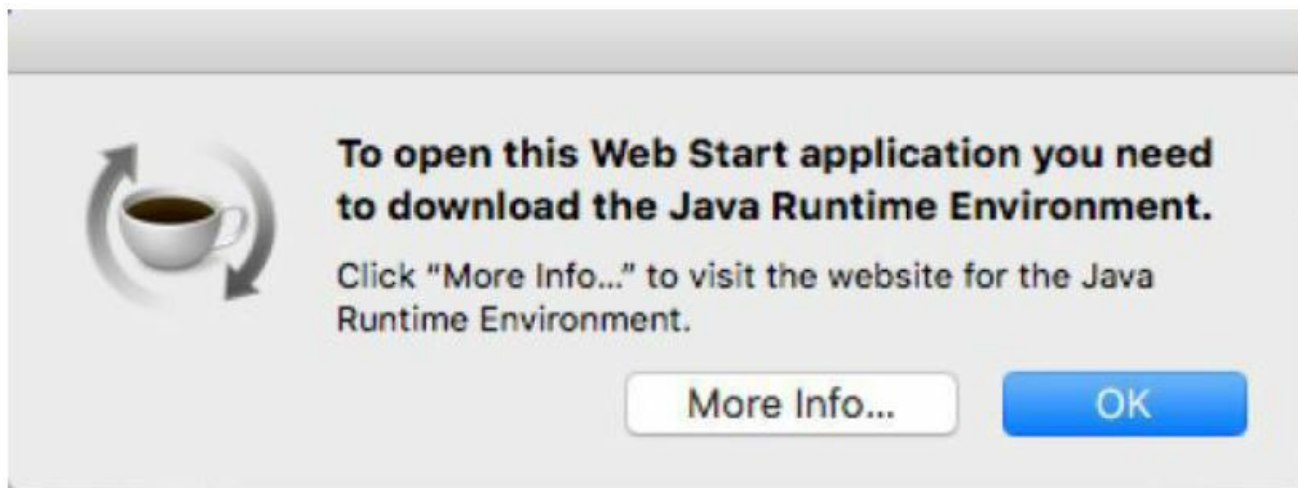
- Double-click the client icon to launch the Mac Desktop Admin Client.
- You may see the following warning upon first launch, without an Open button that allows you to continue. Choose one of the options below to fix this if needed.



- **Option #1:**
Go to System Preference > Security & Privacy, select "App Store and identified developers" under "Allow apps downloaded from." The warning will display with a button to "Open Anyway".
- **Option #2:**

Instead of downloading the .dmg file directly from the Mac machine, download it on a Windows machine, save the file to a USB drive, then copy the file back to the MAC machine to install; or SCP from another machine into MAC to install the client.

Note: When making a target connection with a Java web start application (jnl), install the latest Java runtime from the Java website.



Linux Desktop Admin Client

To download

1. Download the install file directly from the CC-SG by going to <https://<CC-SG IP address or hostname>/standalone>
2. For the Linux client, choose the .rpm file.

To install

- Run the following command as root user on any Linux that supports rpm installation: `rpm -i CC-SGAdminClient.x86_64.rpm`
- Or run with sudo if you are not logged in as system administrator: `sudo rpm -i CC-SGAdminClient.x86_64.rpm`

To launch

- Find CC-SG Admin Client under Applications/Internet.Or
- Run admin command.
- Note for Fedora 29 or later:
- If Java Web Start applications, such as VKC, SSH, and so on do not launch when you connect to a target from CC-SG, install the following package:`dnf install libnsl`
- To uninstall:
- `rpm -e CC-SGAdminClientOr`
- `sudo rpm -e CC-SGAdminClient`

Note: When making a target connection with a Java web start application, a warning message about Java

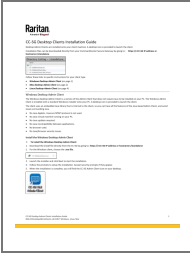
upgrade might appear in the background of the CC-SG client. Click the Later button for the connection to be launched properly and prevent further warning messages.

Additional Information

- For more information about CommandCenter Secure Gateway and the entire Raritan product line, see Raritan’s website (www.raritan.com). For technical issues, contact Raritan Technical Support. See the Contact Support page in the Support section on Raritan’s website for technical support contact information worldwide.
- Raritan’s products use code licensed under the GPL and LGPL. You can request a copy of the open-source code. For details, see the Open Source Software Statement at (<https://www.raritan.com/about/legal-statements/open-source-software-statement/>) on Raritan’s website.

CC-SG Desktop Admin Clients Installation Guide
QSG-CCDesktopAdminClients-v9.0-0B Windows, Linux, Mac

Documents / Resources

	Raritan Clients-v9.0-0B CommandCenter Secure Gateway [pdf] Installation Guide Clients-v9.0-0B CommandCenter Secure Gateway, Clients-v9.0-0B, CommandCenter Secure Gateway, Secure Gateway, Gateway
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References

- [Data Center Power Management, DCIM Software, and KVM-over-IP - Raritan](#)
- [Legal - About Us - Raritan](#)
- [User Manual](#)

Manuals+, Privacy Policy

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