



RADLEY S20 Smart Watch User Guide

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R A D L E Y

RADLEY S20 Smart Watch



Please take a few minutes to read through these instructions, they will help ensure you get the best from your smartwatch. You can also visit our website or scan this QR code for lots of helpful information and video guides. And of course, if you have any questions, please get in touch, we're here to help!

HOW TO CHARGE

1. Please charge your smartwatch when it displays a low battery warning.
2. Connect the charger to the back of the smartwatch via the 2 magnetic charge points at the bottom of the case.
3. Switch on the power, charging will begin.
4. Please charge the band when it displays a low battery.
5. A 2 hour charge time is sufficient to fully charge your smartwatch. Please ensure you do not exceed a 2-hour charge period.

OPERATION INTRODUCTION

- Press & hold the crown for 3+ seconds to turn your smartwatch ON or OFF.
- You can also tap the POWER OFF icon within the menus, and confirm your selection when prompted and your smartwatch will switch off.

DISCONNECTING YOUR SMART WATCH & PHONE

1. Open the RADLEY LONDON App. on your smartphone.
2. Tap disconnect device in Settings.
3. Forget your device on your smartphone's Bluetooth settings.

SELECTING YOUR DISPLAY



Your smartwatch has access to our signature dials, to switch between them press & hold the screen and swipe left or right to view. Once you have selected your dial, tap to set. Alternatively, you can access your dials by tapping on the dial icon on the APP homepage.

SHORTCUTS



Tapping on this icon will turn on the bluetooth connection and allow you to connect to your phone. Once connected you can answer calls and play music from your watch.



Tapping on this icon will turn on the bluetooth connection and allow you to connect to your phone. Once connected you can answer calls and play music from your watch.



Settings



Sleep mode



Screen brightness



Turn off your smartwatch



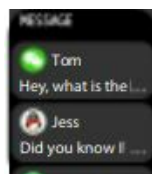
Tap on the 'About' to see the Bluetooth address and software version of your smartwatch.

Sleep mode

Screen brightness Turn off your smartwatch Tap on 'About' to see the Bluetooth address and software version of your smartwatch

NOTIFICATIONS

Swipe up on the dial interface to view notifications such as incoming calls, text messages, Instagram, WhatsApp, Facebook, Twitter, etc., and delete them automatically after reading.



DOWNLOADING THE RADLEY LONDON App.



To download our app, search for RADLEY LONDON App. or scan the appropriate QR code for installation. Use your smartphone camera or QR code reader app.



COMPATIBILITY

The RADLEY LONDON app will work on the following smartphones:

- Android (version 4.4 and above)
- Apple IOS (version 8.0 and above)
- Please ensure the app is the latest version and has Bluetooth 5.0

CONNECTING BAND TO MOBILE PHONE

1. Enable Bluetooth on your smartphone.
2. Open the RADLEY LONDON App. on your smartphone.
3. Review and accept the privacy policy.
4. Set your profile following the steps presented.
5. Set your goals following the steps presented.
6. To connect your watch, tap the green icon & select your watch from the list.
7. Tap OK to allow notifications to appear on your smartwatch. This watch comes with a special Bluetooth calling feature.
8. You can make calls without having to unlock the phone. You can also view your call history.

The connection between the watch and your phone will need to be kept stable when using the calling function. Follow the steps to activate the calling function and much more:

1. After connecting the watch to the RADLEY LONDON app, you need to go to the Bluetooth settings of the phone and pair the watch.
2. Tap on the device name and accept the Bluetooth pairing request. To have full functionality we recommend allowing permissions. Once connected you should see that the device is “connected for calls”.

MENU SCREEN



Tapping on this icon will turn on the bluetooth connection and allow you to connect to your phone. Once connected you can answer calls and play music from your watch. When the watch face is displayed, swipe right on the watch face to enter and view the menu screen.

DIAL

After pairing the phone with the watch's call Bluetooth, tap this icon to make a call.



CONTACTS



Open the RADLEY LONDON app then go to “Sync Contacts” in Settings By tapping the speaker icon you can adjust the volume by swiping on the volume bar.



By tapping the speaker icon you can adjust the volume by swiping on the volume bar.



Mute call



Answer call on watch



Answer call on phone

CALL RECORDS



Tap on 'call records' to see your recent call history.
Tap on this icon in watch settings to clear all call records

SPORTS

Tap the sports icon to enter 'multi-sport mode'.



To end sport mode and save the sports data simply swipe right on the screen and press the stop icon.



Tap on this icon to set a sport goal.



To end sport mode and save the sports data simply swipe right on the screen and press the stop icon. Tap on this icon to set a sport goal. A reminder will pop up when you have reached your set goal.

HEART RATE MONITOR



Tap this icon to monitor your current heart rate. To exit the heart rate monitor swipe right on the screen.

BLOOD OXYGEN MONITOR



Tap this icon to monitor your current blood oxygen level. To exit the blood oxygen monitor swipes right on the screen.

SLEEP MONITOR

Monitor your sleep automatically between 9:00 p.m. and 9:00 a.m.



WEATHER

Display the weather when the smartwatch is connected to the RADLEY LONDON APP.



SHUTTER

Take pictures remotely from your smartwatch.



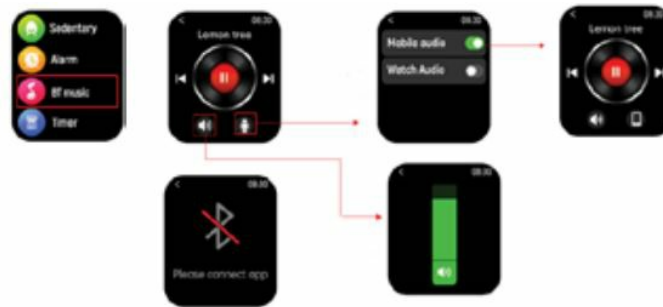
SEDENTARY REMINDERS

Set reminders to move.



MUSIC CONTROL

Click the music icon to enter the music playback control interface. You can select the previous/next song, and play/pause music. From here you can also control the volume.



Tap on this icon to switch the output sound between the watch and the phone.

VOICE ASSISTANT

When the watch call bluetooth is enabled you can then wake up the voice assistant.



HOW TO CARE FOR YOUR SMARTWATCH

Do not wear your smartwatch whilst applying sprays or creams. Do not allow contact with any corrosive agent e.g. paint, solvents or adhesives, as this may affect the finish of the smartwatch. Your smartwatch is not suitable for swimming or showering. Do not immerse in water. Do not try to replace or disassemble the battery.



STRAP CARE

Environmental conditions can affect the durability of your strap. Please treat it with care and limit exposure to direct heat or sunlight. Keep your watch dry and away from wet surfaces. Do not use chemical cleaners on your strap and avoid contact with cosmetic products, such as fake tan or perfumes. Light soiling can be cleaned using a weak soapy water solution on a barely damp soft cloth. Please be aware light coloured straps i.e. whites, creams and pastel colours, are prone to attract colour transfer from other surface materials and cosmetic substances. Please take care whilst wearing these products as discolouration of straps is not covered within the guarantee.



Find phone: Find your smartphone.



Brightness: Tap here to adjust (+/-) the screen brightness.



Screen off: Change how long the screen stays on for.



Dial switch: Swipe left and right to select your favourite dial.



Language: Set the language.



Menu style: Choose between list view and grid view.

SILICONE STRAP CARE

To keep your silicone strap looking good, clean it regularly with mild soap and water to remove any dirt, oils, lotions etc., ensuring the case of your smartwatch does not get wet. When If you are not wearing your smartwatch, we recommend you store it in the gift box received with the purchase.



System information: Find the BT address and software version of your Smartwatch.



Power off: Switch off your smartwatch.



Reset: This will clear all data on the watch.



Call reset: Click OK to clear contacts and call history.

STEP COUNTER

Smartwatches use multiaxis inertial sensors called accelerometers. These detect wrist movement to measure steps. However, some wrist actions whilst standing or sitting can mimic the arm movement of a step and can therefore falsely record steps. The step count recorded each day should be used as a guide only.

GUARANTEE

Quality and style are at the heart of what we do. RADLEY certifies this smartwatch is produced using premium materials and is fully tested before leaving our manufacturing centre. Your RADLEY smartwatch is guaranteed against any defective parts and construction for 2 years from the date of purchase. Your guarantee is only valid if you present your original receipt when returning the item. This guarantee provides you with rights in addition to your consumer statutory rights and therefore does not limit your statutory rights.

Please note this guarantee does not cover lenses, bands, straps or bracelets, water penetration or batteries. Additionally, breakages caused by accident or maltreatment are not covered. All products should be returned to PH Services, Precision House, Unit 4, Starley Way, Solihull, B37 7GN. Please contact us before sending in your product and we'll guide you through the process.

CONTACT US

If you require any further assistance using your RADLEY smartwatch or our RADLEY LONDON App we are here to help! You can also contact the RADLEY customer service team Monday to Friday, 9 AM to 4 PM at +44 (0) 121 524 1400 radleywatches@peershardy.co.uk. There is also lots of information on our website <https://www.radley.co.uk/smart-watches-instructions/> that you may find helpful.

PRIVACY POLICY

Please check <https://www.radley.co.uk/smartwatchprivacypolicy/> to view our privacy policy. Please remember to check for updates periodically

IMPORTANT SAFETY INFORMATION

BEFORE USING THE PRODUCT, PLEASE FAMILIARISE YOURSELF WITH ALL OF THE SAFETY INFORMATION AND INSTRUCTIONS FOR USE!

BATTERY WARNINGS

- Do not attempt to replace the battery, open the device enclosure or disassemble your RADLEY product.
- Doing so can result in a safety hazard.
- The integrated rechargeable battery cannot be removed or replaced
- Substances within the RADLEY smartwatch battery may harm the environment or cause injury if handled or disposed of improperly.
- In the unlikely event of contact with battery acid, thoroughly flush the affected area with plenty of clean water and seek IMMEDIATE medical attention
- When the battery is fully charged disconnect from the charger, DO NOT exceed 2 hours of charge time.

DEVICE WARNINGS

- This is a Class A product. In a domestic environment, this product may cause radio interference.
- In this case the user may be required to take adequate measures
- Ensure your smartwatch correctly engages with the charging contacts
- Before each use, please check the product for damage, do not use it if the product is damaged
- This is not a toy, children should not play with this product
- Never attempt to open your smartwatch, this may result in danger
- Protect the product from strong impacts, vibrations, direct sunlight and dirt
- Do not place heavy objects on the product
- Do not exert pressure on the product
- Avoid strong magnetic fields e.g. loudspeakers
- Salt and thermal water can lead to the corrosion of metal parts. Remove the product before using saunas as the temperature difference can cause condensation
- Do not operate the product near heat sources e.g. radiators or other devices emitting heat. Do not cover the product during operation or charging
- Never use the product on aeroplanes, in hospitals, service rooms, or near medical electronic systems. The wireless signals transmitted could impact the functionality of sensitive electronics
- Do not use your RADLEY product if the display is cracked
- Do not expose your RADLEY product to extremely high or low temperatures
- Do not use abrasive cleaners to clean your RADLEY product
- Remove your RADLEY product immediately if it feels warm or hot
- Do not attempt to wear or operate your RADLEY product whilst charging
- Do not charge your RADLEY product if wet
- Do not check notifications or other applications on the product display while driving or in other situations where distractions could be hazardous.
- Always be aware of your surroundings when using RADLEY products and services
- Ensure your smartwatch is removed at regular intervals for gentle cleaning.

HEALTH WARNINGS RADLEY

- smartwatches contain components that emit electromagnetic fields, with some of the models containing a magnetic charging dock, please be aware that these models contain magnets.

- These electromagnetic fields and magnets may interfere with medical devices, such as pacemakers and implanted defibrillators.
- Please consult your doctor and medical device manufacturer if you use any medical device before using a RADLEY smartwatch
- The RADLEY heart rate monitor is designed for recreational use only, it is not intended for any medical use such as diagnosing or monitoring any medical conditions
- The RADLEY heart rate monitor periodically emits flashing lights, please consult your doctor before use if you have epilepsy or similar conditions.
- The RADLEY heart rate monitor usually provides an accurate estimate of your heart rate, but the reading can be affected by factors such as the fit of the smartwatch, the physical characteristics of the wearer and the intensity of the activity
- Your RADLEY smartwatch will help calculate distances covered and calories burned during training. Please consult a doctor before starting new exercise regimes
- RADLEY smartwatches contain sensors to track your movement to closely estimate your activity, sleep, calories used etc.
- These close estimations are not always fully accurate
- Some wearers may suffer skin irritation if the smartwatch is worn for prolonged periods, especially if you suffer from sensitive skin or have allergies.
- If you notice any irritation you should remove your smartwatch. To help prevent any irritation please ensure the smartwatch is removed regularly for cleaning & do not over-tighten your wrist
- We recommend you remove your smartwatch each day for gentle cleaning.
- In the case of material damage or personal injury caused by incorrect handling or non-compliance with the safety instructions, no liability can be accepted by RADLEY. If you have any questions or concerns, please contact us, you'll find our contact details on this leaflet.


DECLARATION OF CONFORMITY

To view our declaration of conformity certificates, or If you have any questions or concerns, please contact us, you'll find our contact details above. Manufactured by: Peers Hardy UK Ltd, Precision House, Starley Way, Birmingham Business Park, Bickenhill Lane, Solihull, B37 7GN, UK.

DISPOSAL OF GOODS

The crossed-out wheellie bin symbol is to remind you that waste electrical products, batteries and accumulators should not be disposed of in household waste. If you are unable to reuse or recycle your article it should be disposed of at a civic amenity site or a local authority recycling facility.

- Do not dispose of your RADLEY product within household waste.
- Disposal of your RADLEY packaging and product should be done under local regulations.

	<p>RADLEY S20 Smart Watch [pdf] User Guide S20 Smart Watch, S20, Smart Watch, Watch</p>
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References

-  [Smart Watch Instructions | Radley London](#)
-  [Smart Watch Instructions | Radley London](#)
-  [Smart Watch Terms | Smartwatch Policy | Radley London](#)
- [User Manual](#)