


RADDY WS-2 Mini Box Hub



# RADDY WS-2 Mini Box Hub User Manual

[Home](#) » [RADDY](#) » RADDY WS-2 Mini Box Hub User Manual 

## Contents

- 1 RADDY WS-2 Mini Box Hub
- 2 MINI BOX HUB WS-2
  - 2.1 Button and Light Introduction
- 3 WORK ON APP
  - 3.1 Download APP
  - 3.2 Connection
  - 3.3 APP Overview
- 4 TROUBLESHOOTING
- 5 WARRANTY POLICY
- 6 Documents / Resources
  - 6.1 References
- 7 Related Posts

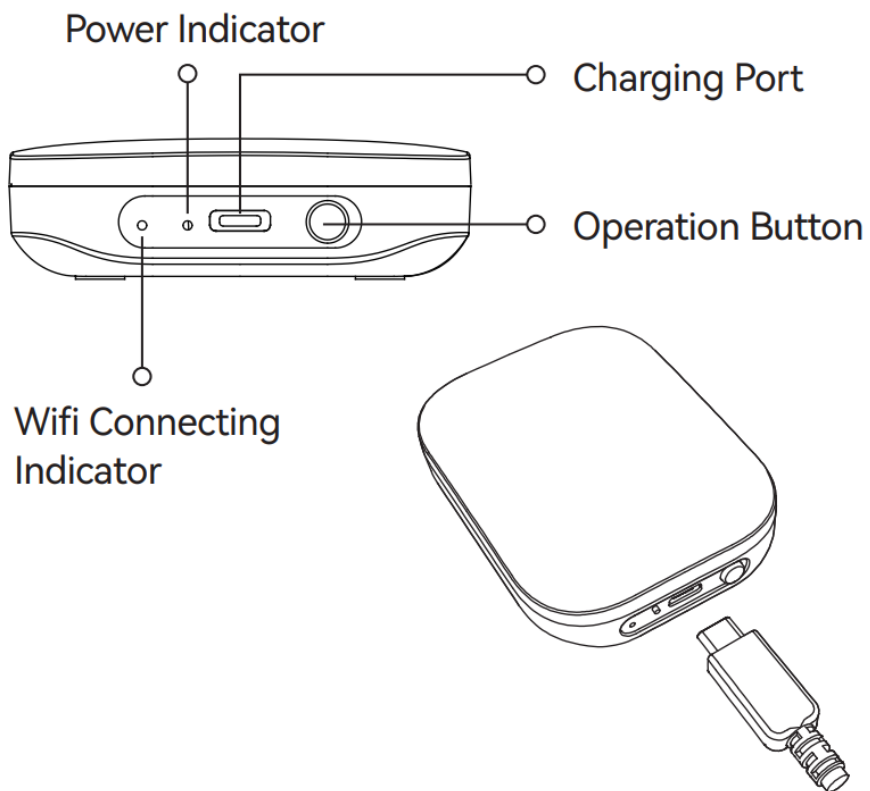
# RADDY

**RADDY WS-2 Mini Box Hub**



## MINI BOX HUB WS-2

### Product Overview



### Button and Light Introduction

#### Operation Button

- Hold the button for about 5 sec to enter the smart connection mode.
- Press the button one time during smart connection mode to enter AP connection mode.

### Indicator Meaning Table

|   |                       |
|---|-----------------------|
| <b>Power Indicator Light Up</b>           | Powered on            |
| <b>Connecting Indicator Blink Quickly</b> | Smart connection mode |
| <b>Connecting Indicator Blink Slowly</b>  | AP connection mode    |
| <b>Connecting Indicator Always Bright</b> | Connected             |

### Specification

- **Range Between WiFi Hub and Router:** 160 ft in the open area without interference.
- **Temperature Operating Range:** 3°C – 40°C (37°F-104°F )
- **WiFi Frequency Band:** 2.4GHz Only
- **Input:** 100-240V ~ 50Hz 16A

### WORK ON APP

#### Download APP

#### Download

- HOMGAR APP downloads:



- or scan the QR code to download:



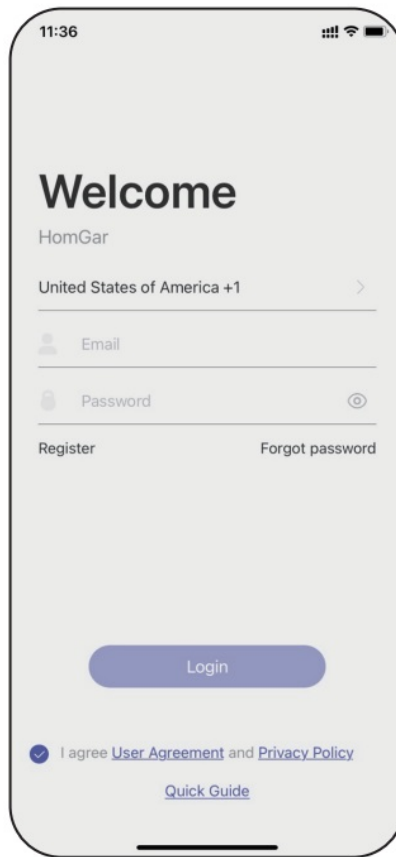
IOS



Android

- **Create an account and log in:**

Follow the instructions to sign up for your account or log in with your existing account and start matching devices!



### Before Connection

To assure your the mini box hub to connect to Wi-Fi, it will need to meet the following requirements:

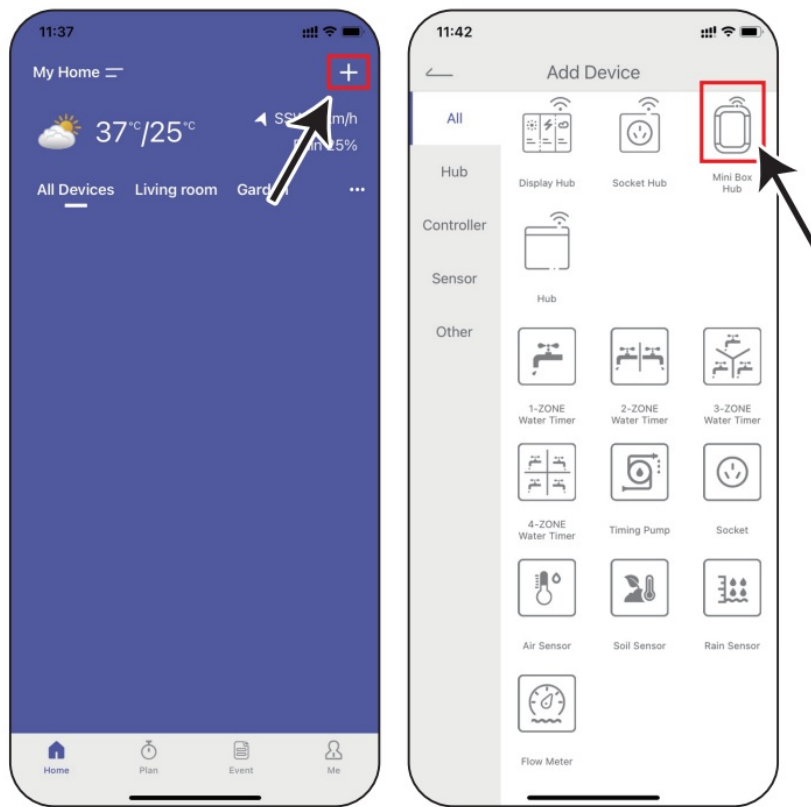
- Please make sure your mobile device is connecting with 2.4GHz Wi-Fi before using HOMGAR app. The hub has to keep staying under 2.4GHz Wi-Fi to work normally.
- When to start and keep Wi-Fi connection, please keep the power on to make sure the hub works normally.
- **iOS Requirements:** Mobile device with iOS 11.0 (or higher) with cellular or Wi-Fi service.
- **Android Requirements:** Mobile device with Android OS 6.0 (or higher) with cellular or Wi-Fi service.
- Please do not use public Wi-Fi networks.
- The hub and your mobile device are better to be within 10 feet (3m) during pairing.
- If you need to change the working Wi-Fi network, press and hold the button on the hub to reset your hub and reconnect.

### Connection

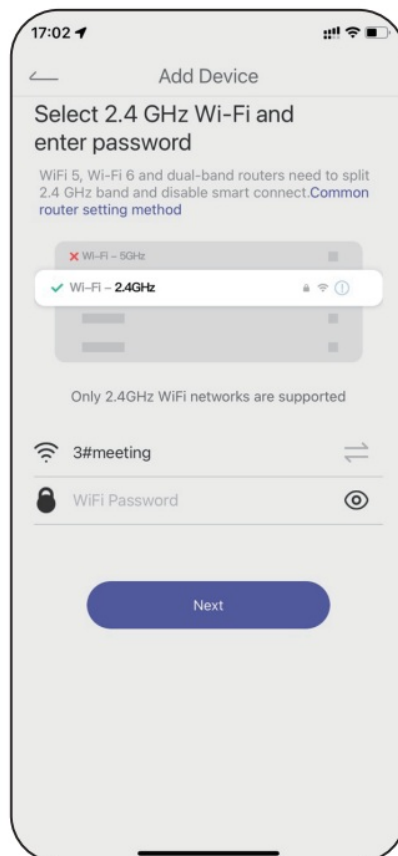
#### Smart WiFi Connection

Plug on the mini box hub near the router and follow the steps below to connect:

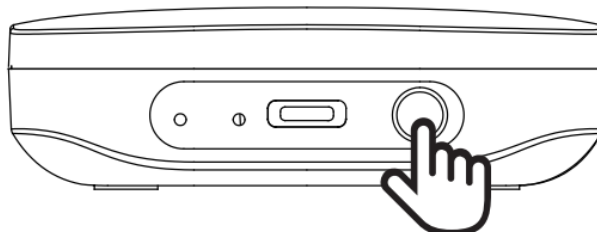
- After register account and get into the APP page, find “+” button on the top right corner of the APP's Home Page.



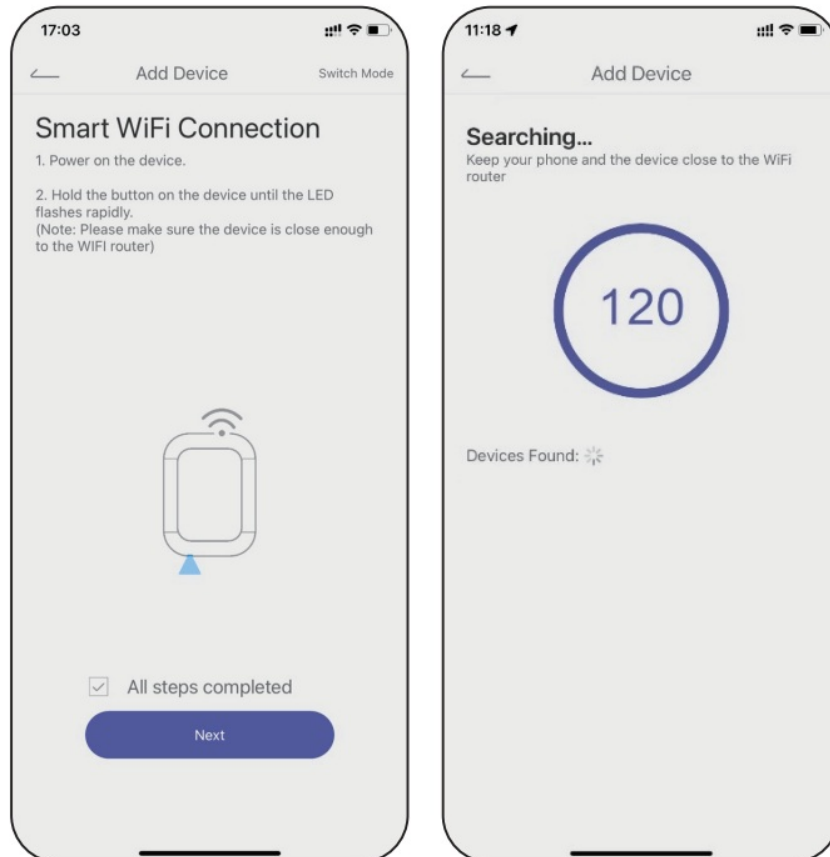
- Select “Mini Box Hub”, then enter the Wi-Fi information and go next.



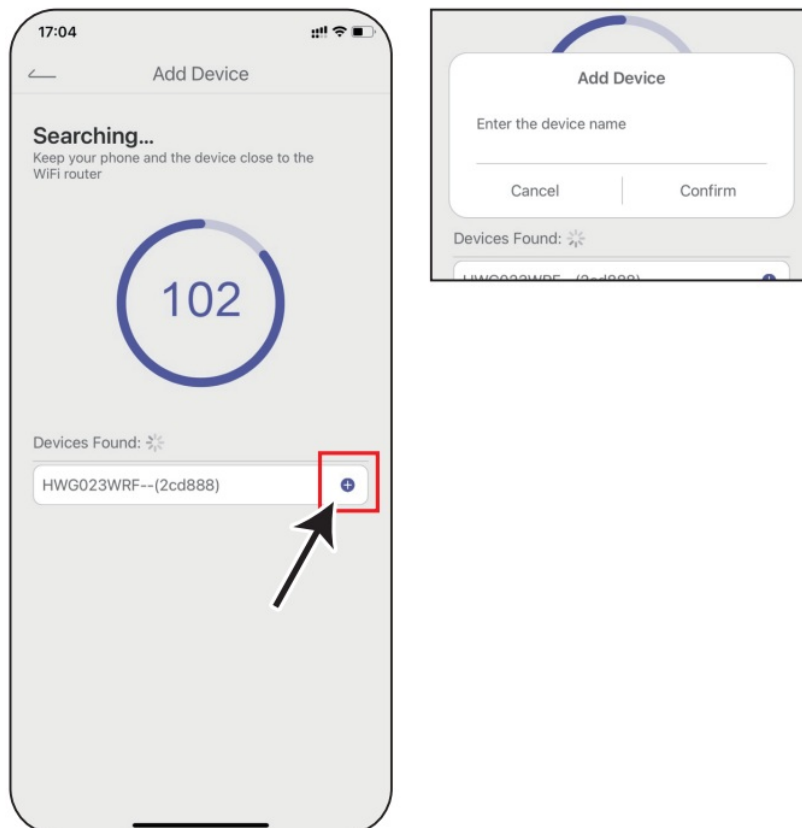
- Follow the guide on the APP to press and hold the button on the mini box hub for about 5 seconds until the connecting indicator quickly blinks.



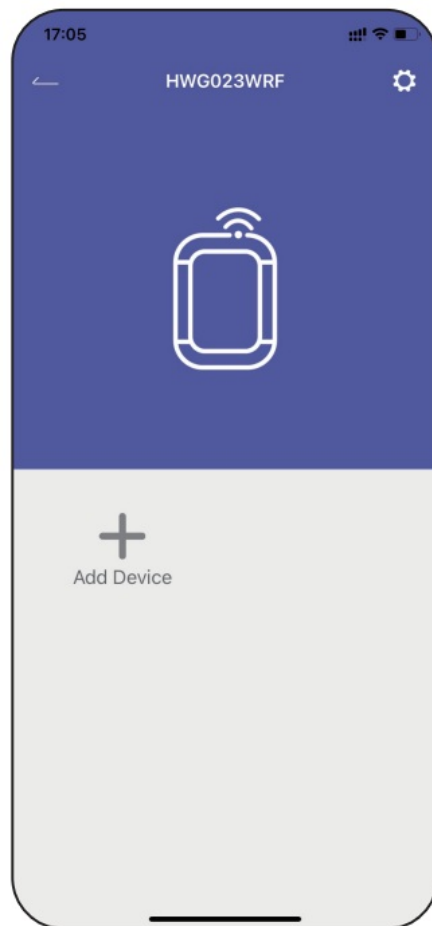
- Select the check box and go “Next” to start searching devices.



- When device found, please click “+” to add the device and edit the device name as your like.



- Congratulations!  
Now you successfully add the device to your APP.



**Tips:**

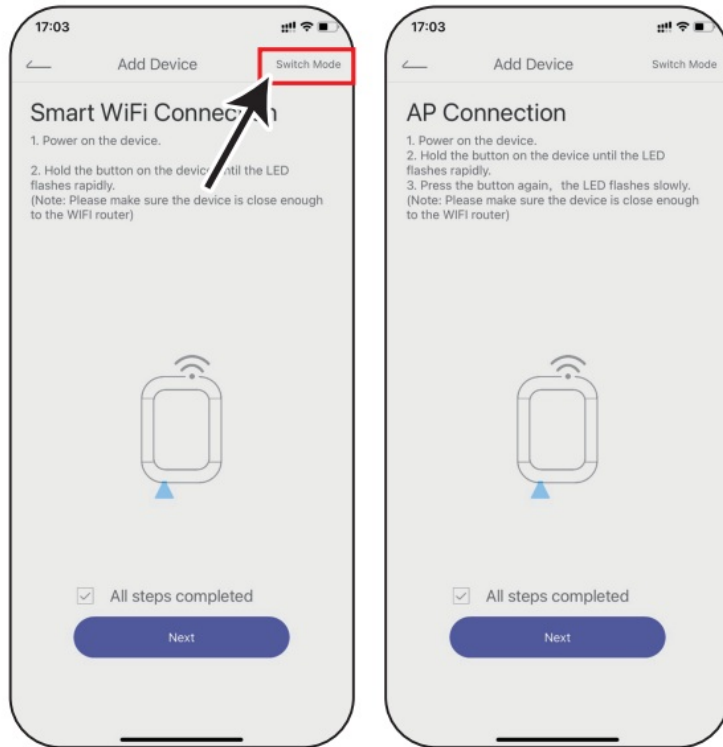
If you can't connect to the hub through the smart WiFi connection mode, please try the next AP connection mode or contact the customer support team.

**Email:**

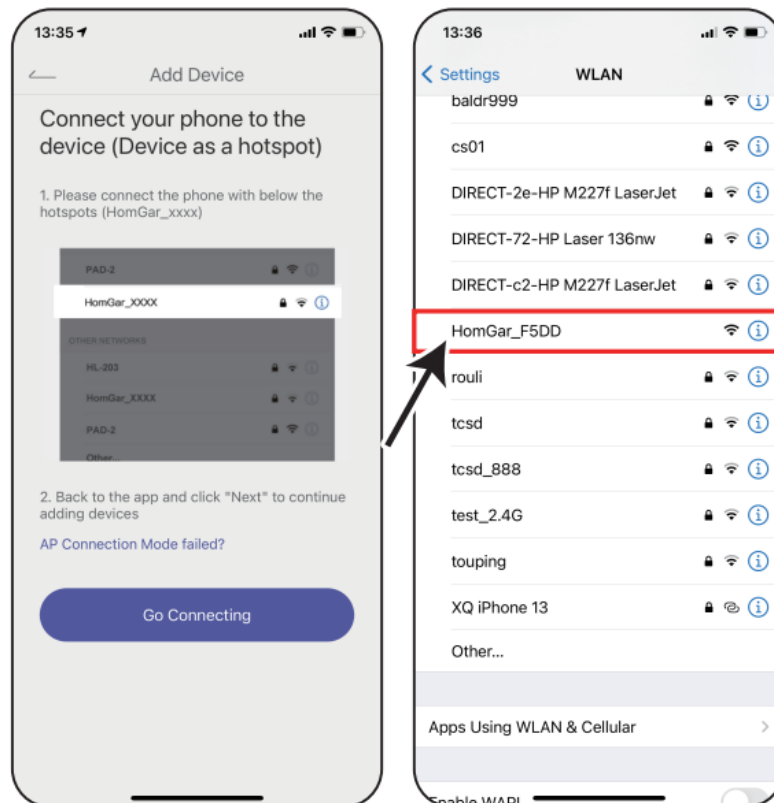
[support@rainpointonline.com](mailto:support@rainpointonline.com)

**AP Connection**

- When in the connection step before searching, click Switch Mode in the upper right corner to switch to AP connection.
  - Follow the guide on the APP to press and hold the button on the hub for about 5 seconds until it quickly blinks. And then short press the button again.



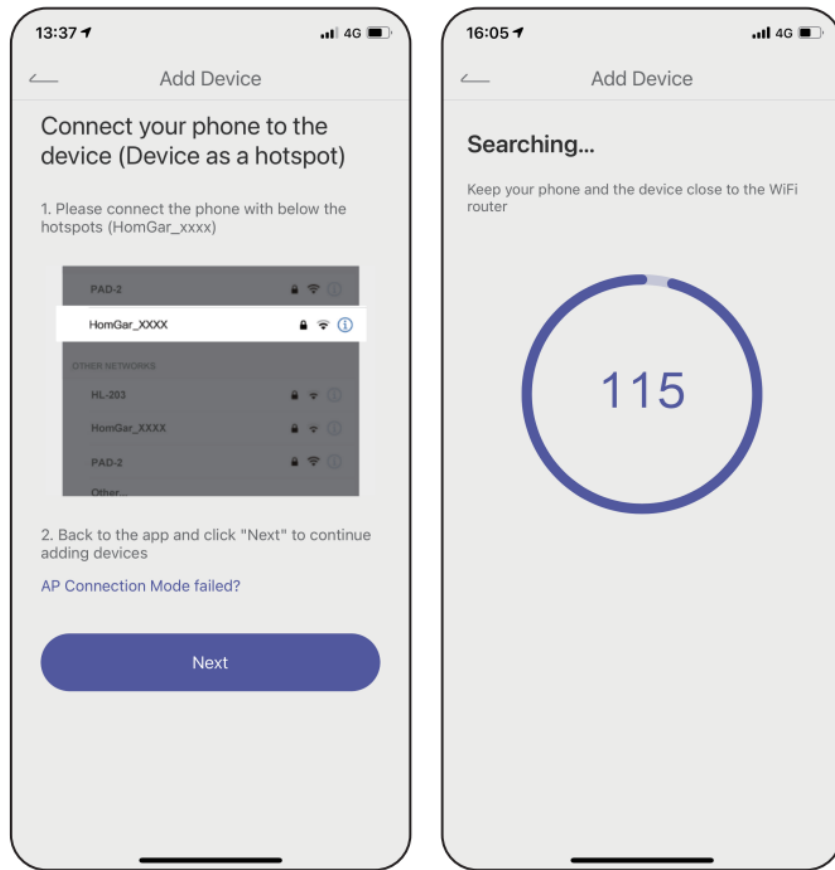
- When the Hub LED flashes slowly, tick the checkbox on the APP, click “Next”, then follow the wizard and click “Go Connecting” to connect your phone to the hotspot (HomGar\_XXXX).



**Note:** If the mobile device pops up that there is no signal and needs to switch WiFi, please do not switch, please keep the selected hotspot (HomGar\_XXXX) to connect.

- Back to the app and click “Next” to continue adding devices automatically.





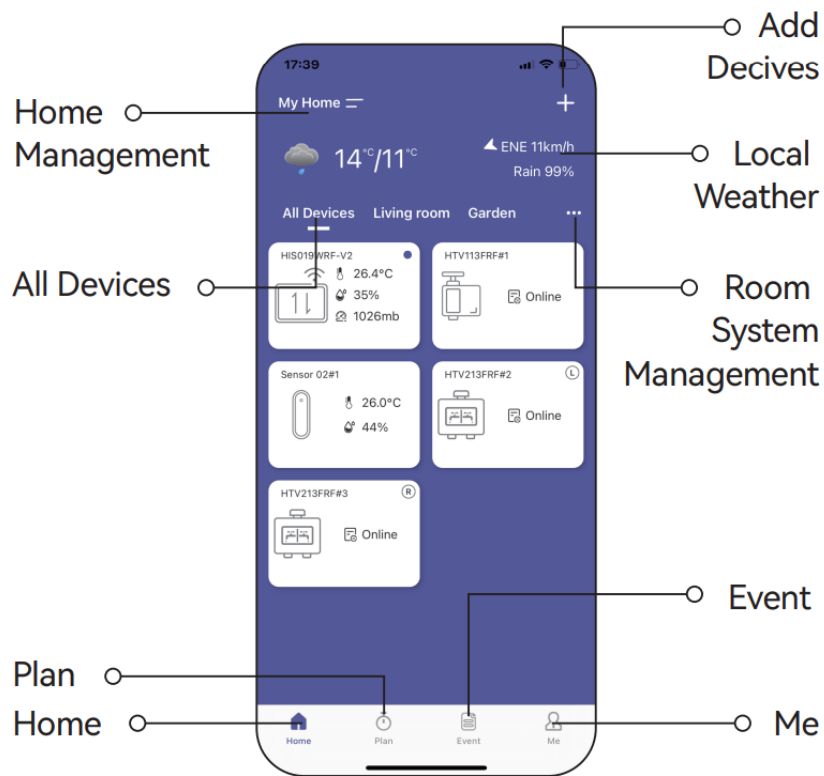
## APP Overview

### APP Home Page

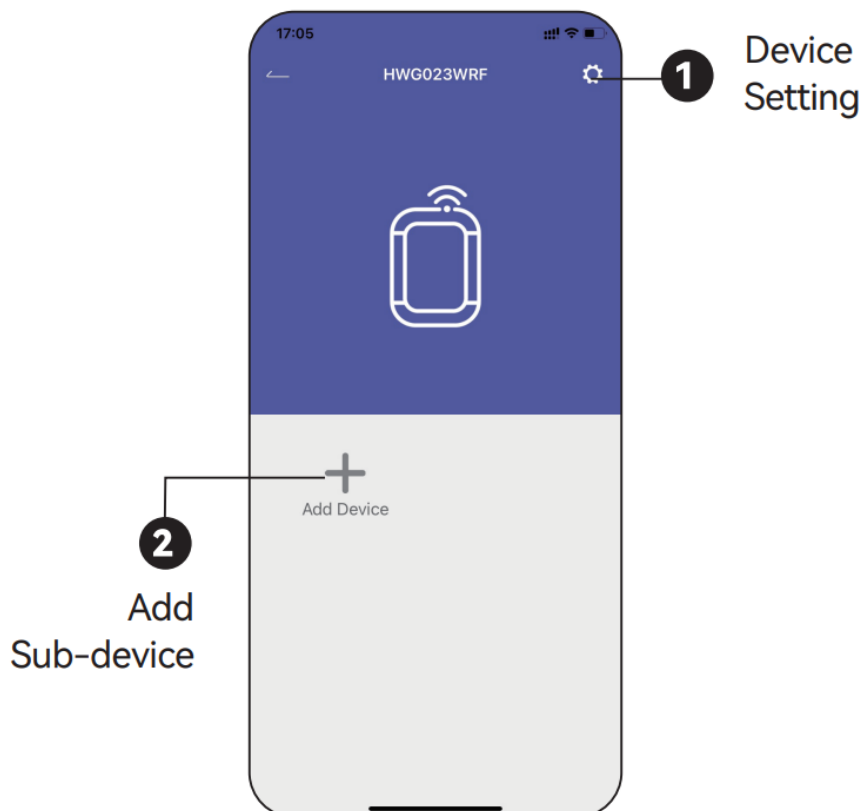
- **Home Management:** Set home name, location and other information to manage your home environment monitoring system more intelligent and accurate.
- **All Devices:** All added devices will be displayed here. Room Management: Related devices list of each room will be displayed here.
- **Weather Data:** After setting the location of the home, the corresponding weather data will be displayed.
- **Add Devices:** Add the Smart+ series devices to start setup your smart home system.
- **Home:** The APP home page.
- **Plan Page:** List all of your irrigation plans that set on water timers. You can manually turn on or off the plan by the button on the right. There is also a manual Rain Delay button in each plan. It is available to check and edit the plans on the specific device plan page.
- **Event:** Review all the events that have occurred. Learn more about how your smart system works.
- **Me and Basic Settings:** Manage your account, home, basic settings, and other options. You can also find unit format and notification button in these settings.

#### Notes:

After the hub and sub-devices are connected, the selection of the sub-devices will be displayed on both the APP home page and the hub's device page. You can click the device icons in the "All Devices" list to enter the device page, or find them in the "Sub-devices" list on the hub's device page.



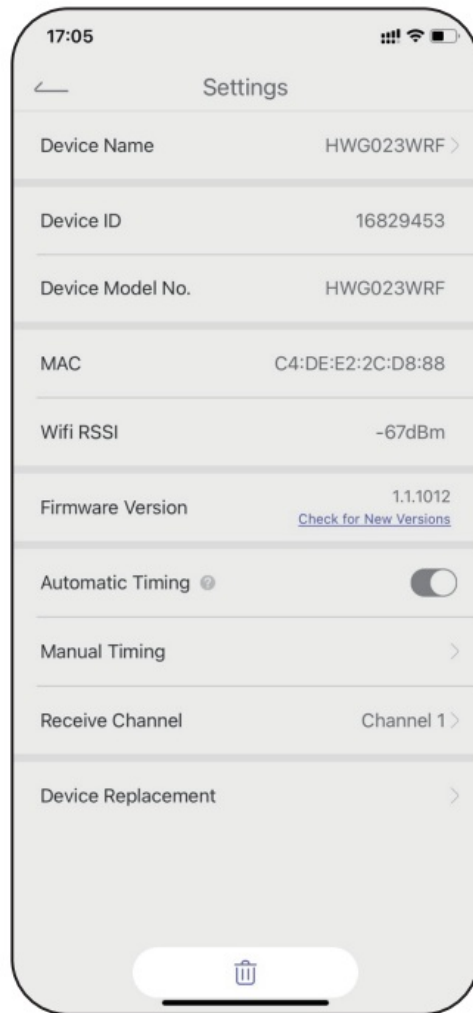
## Device Page



## Device Settings

In the device settings, there are any basic information of the mini box hub and some default settings.

**Tips:** Timing setting is ONLY worked for precision clock product to calibrate time.



## TROUBLESHOOTING

| Problems                              | Solution   |
|---------------------------------------|--|
| Hub disconnection or offline          | <ol style="list-style-type: none"> <li>1. Please check if the router works normally.</li> <li>2. If there is a power shot down and then recovery, and the router is back to work again, please reconnect the socket hub following the connection part of this manual.</li> <li>3. Please check if the Wi-Fi signal is unstable.</li> <li>4. If the distance between the hub and the router is too far, please move the hub closer to make the connection more stable.</li> </ol> |
| Timer or other sub-devices disconnect | <ol style="list-style-type: none"> <li>1. Please check the Wi-Fi signal stable.</li> <li>2. If there are any strong signal sources in between hub and devices, please move the devices to another place to avoid interference.</li> </ol>  |
| The button or the socket doesn't work | Please contact our customer service for more support and suggestions.  |

## NOTICE

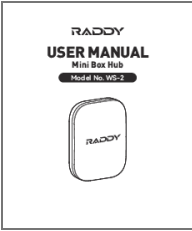
- Please make sure to use 2.4GHz band WiFi to connect to this product.

- Do not block the vent, insert fingers, or any objects, as this may cause equipment failure or other conditions.
- Do not use the product near gas, heaters, microwave ovens, and other positions that may cause interference.
- Under freezing temperatures, timers should be removed from the faucet and stored indoors to avoid potential freezing damage.
- Please clean the filter regularly and replace it if worn to prolong the timer’s working life.

WARRANTY POLICY

RADDY provides a 1-year limited warranty on this product against manufacturing defects in materials and workmanship.

Documents / Resources

|   |  |
|---|--|
|  | <a href="#">RADDY WS-2 Mini Box Hub</a> [pdf] User Manual<br>WS-2, WS-2 Mini Box Hub, Mini Box Hub, Box Hub, Hub |
|---|--|

References

- [User Manual](#)

[Manuals+](#). [Privacy Policy](#)

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