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R-Go RGOHEBAMRWL
HE Basic

R-Go RGOHEBAMRWL HE Basic Instructions

Contents

R-Go RGOHEBAMRWL HE Basic

Product Information

Specifications

- Product Name: R-Go HE Basic
- Model: RGOHEBAMRWL
- Orientation: Right-handed
- Connection: Bluetooth
- Compatibility: Windows XP/Vista/10/11, MacOS

Product Overview
The R-Go HE Basic is an ergonomic mouse with a vertical grip that promotes a natural and relaxed position for your hand and wrist. It encourages forearm movements over wrist movements, reducing the risk of RSI. The mouse is designed to support your thumb and fingers, minimizing muscle tension. It is lightweight for added comfort.

Setup

Windows Setup

1. Turn on the mouse using the on/off switch located at the bottom.
2. Press the pair button for 5 seconds until a blue light blinks on the bottom of the mouse.
3. Access the Bluetooth & other devices menu on your Windows device.
4. Ensure Bluetooth is turned on. If not, activate Bluetooth on your PC.
5. Add a device and select Bluetooth. Choose your mouse to establish the connection.

Mac Setup

1. Power on the mouse using the on/off switch.
2. Press the pair button for 5 seconds to initiate pairing mode.
3. Access Bluetooth settings by clicking on the Mac icon and navigating to System settings.
4. Verify if Bluetooth is enabled. If not, activate Bluetooth on your Mac.
5. Scroll down to 'Nearby Devices' and click Connect to link your mouse.

Maintenance
Regular maintenance of the R-Go HE Basic mouse ensures optimal performance and longevity. Refer to the user manual for specific maintenance instructions.

Troubleshooting
If you encounter any issues with the R-Go HE Basic mouse, refer to the troubleshooting section in the user manual for guidance on resolving common problems.

FAQ

- **Q: What are the system requirements for the R-Go HE Basic mouse?**

  A: The mouse is compatible with Windows XP/Vista/10/11 and MacOS operating systems.

- **Q: How can I check if my PC has Bluetooth capability?**

  A: For Windows devices, type 'device manager' in the search bar to verify Bluetooth availability. For Mac

  devices, check under System settings for Bluetooth options.

Congratulations with your purchase!

Our ergonomic R-Go HE Basic has a vertical grip that ensures a natural, relaxed position of your hand and wrist. The mouse stimulates movements from the forearm instead of the wrist, which prevents RSI. This comfortable mouse supports your thumb and fingers and is as lightweight as possible, hereby reducing the muscle tension. HE is the way to a healthy life! #stayfit
System requirements/Compatibility: Windows XP/Vista/10/11, MacOS

For more information
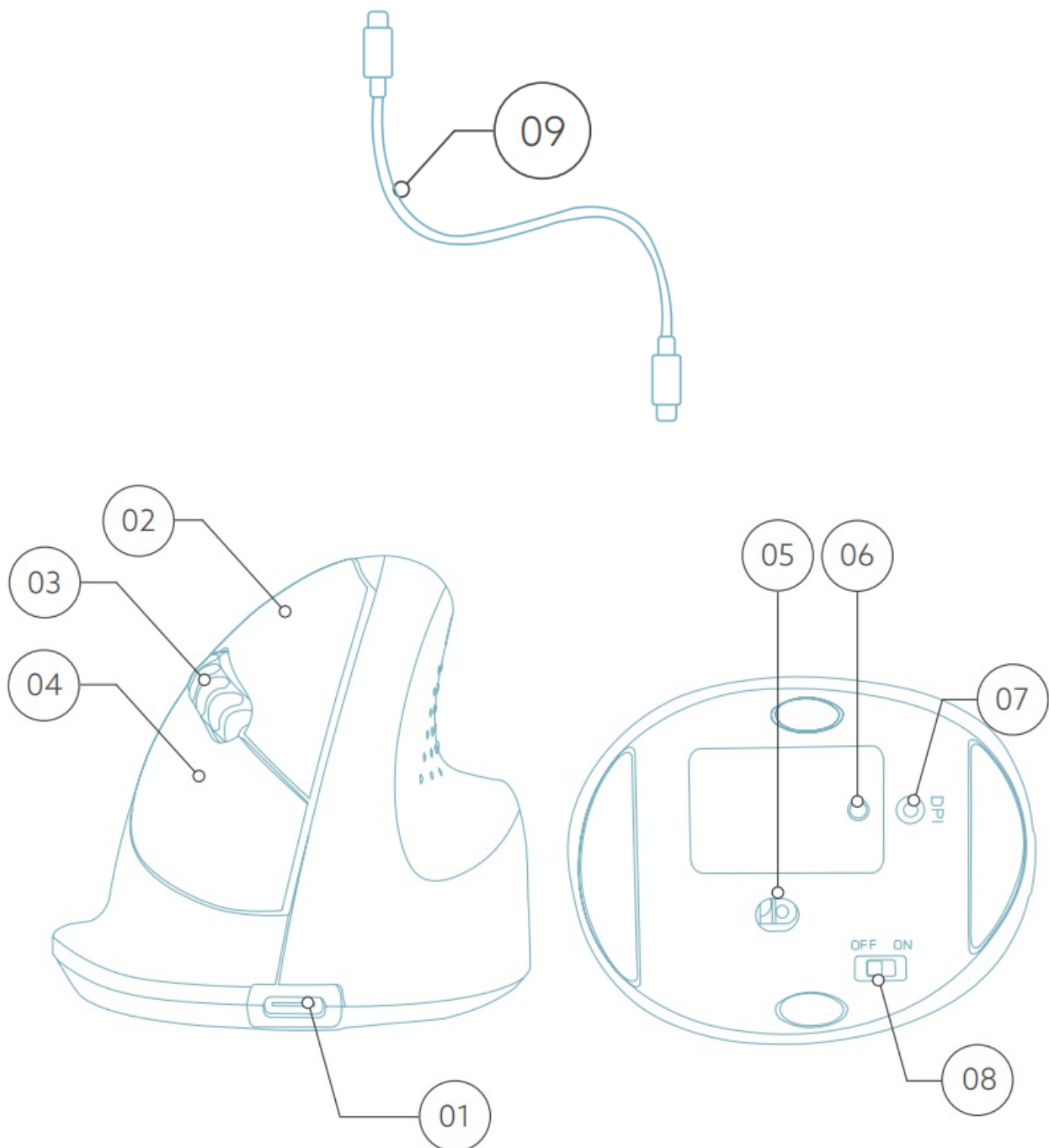about this product,
scan the QR code!
https://r-go.tools/hebasic_web_en

Product Overview

1. Connection for charging cable
2. Left (primary) button
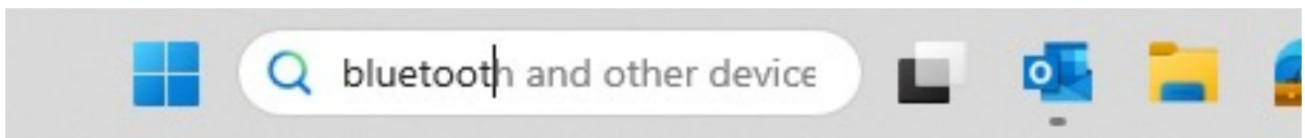3. Scroll wheel
4. Right (secondary) button
5. Sensor
6. Pair button

7. DPI button
8. On/off button
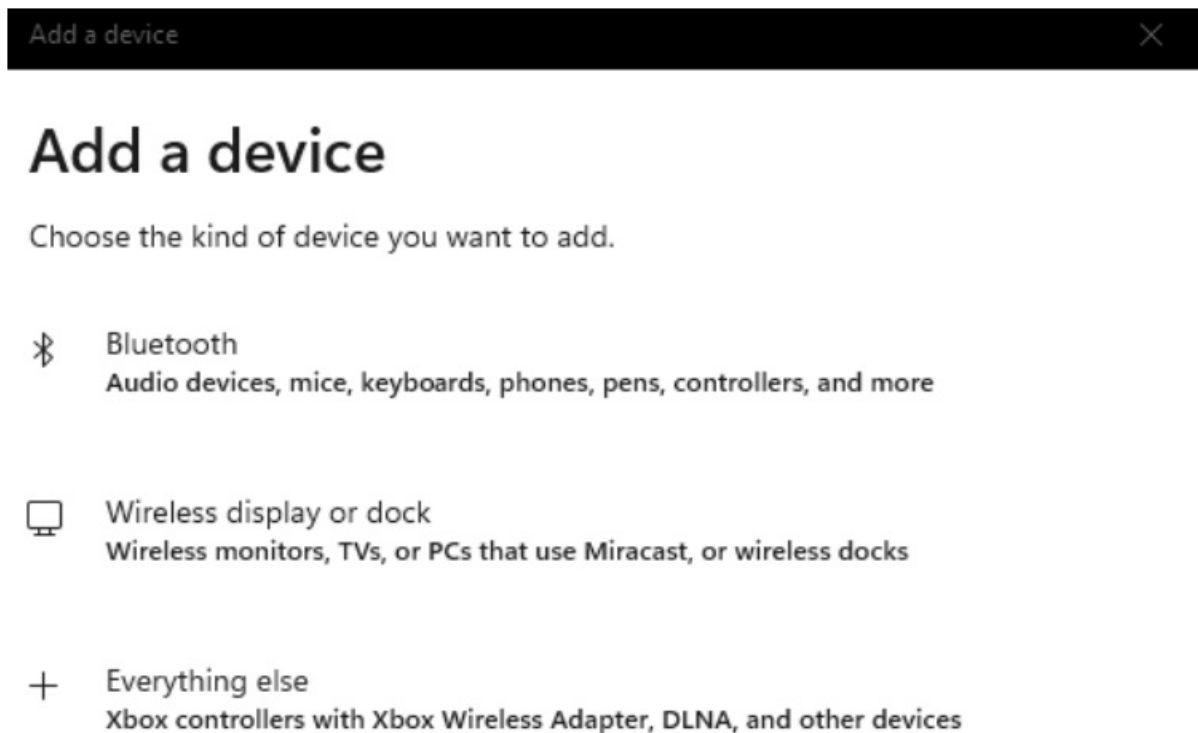9. USB cable (for charging only)

Setup

Windows

1. Turn your mouse on. At the bottom of the mouse you will find the on/off switch. Turn the switch to "on".
2. Press the pair button for 5 seconds. You will see a blue light on the bottom of the mouse blinking.
3. Go to Bluetooth & other devices menu on your screen. To find this you can type "Bluetooth" in your Windows bar.
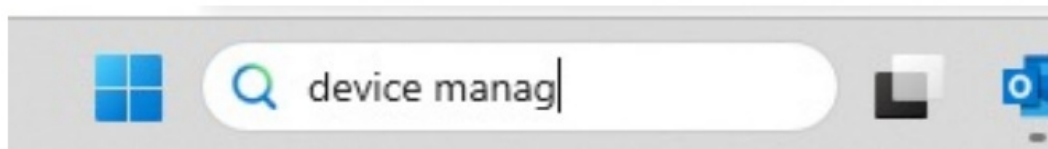
4. Check if Bluetooth is on. If not, turn on Bluetooth or check if your PC has got Bluetooth.
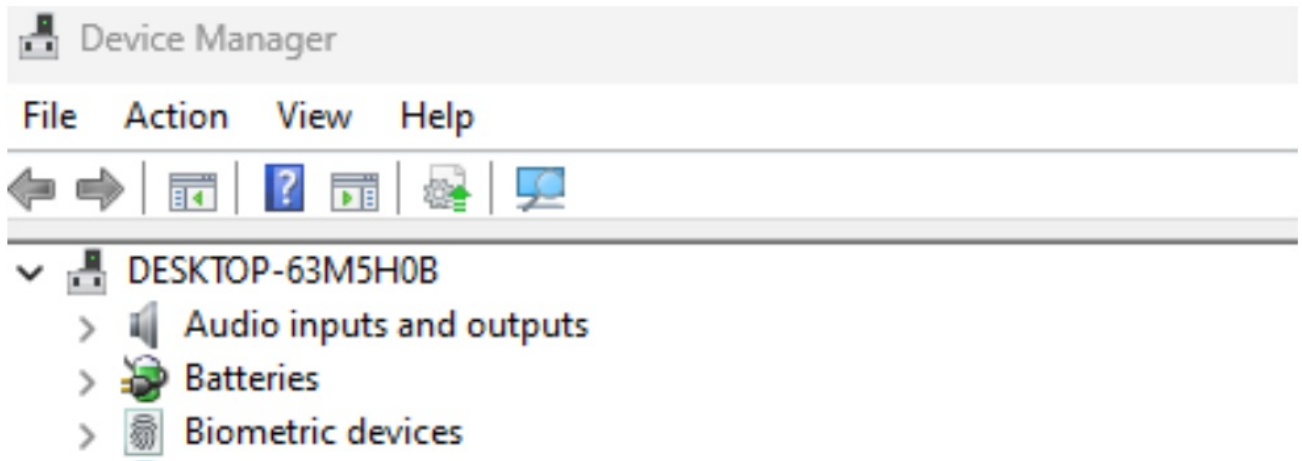

5. Add device and click on 'Bluetooth'. Select your mouse. The mouse will connect to your PC/laptop.

To check if your PC has got Bluetooth, type 'device manager' in the Windows bar at the bottom of your screen.
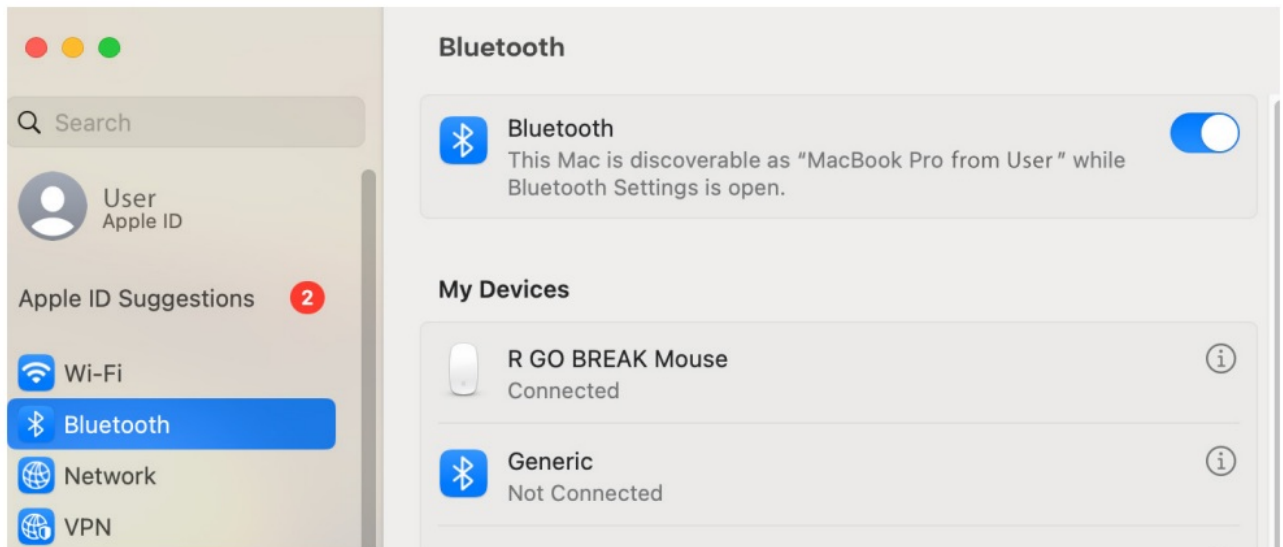

You will see the following screen (see picture). When your PC doesn't have Bluetooth, you won't find 'Bluetooth' in the list. You won't be able to use Bluetooth devices.
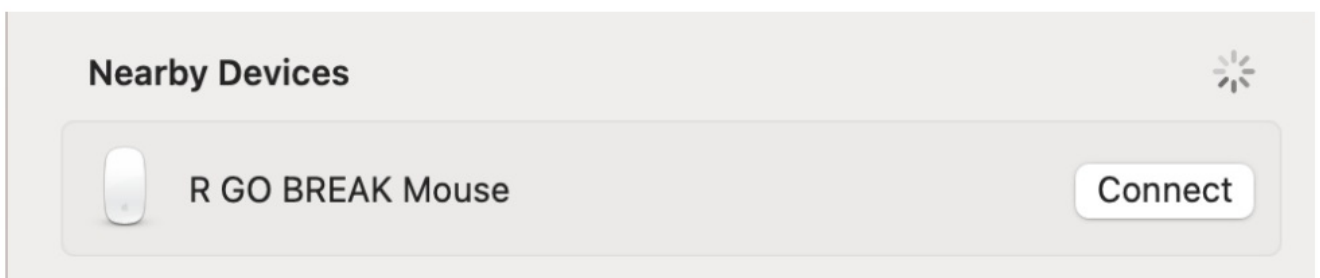
Mac

1. Turn your mouse on. At the bottom of the mouse you will find the on/off switch. Turn the switch to "on".

2. Press the pair button for 5 seconds. You will see a blue light on the bottom of the mouse blinking.

3. Go to Bluetooth on your screen. To find this you click on the Mac icon in the upper left and go to System settings.

4. Check if Bluetooth is on. If not, turn on Bluetooth or check if your PC has Bluetooth.
5. Scroll down to 'Nearby Devices' and click Connect.

Maintenance

- Do not bring the mouse in contact with water. Water could damage the electronic parts inside the mouse. To clean the mouse, disconnect the device from your PC. Do not clean the mouse with alcohol or with water and soap. This will damage the coating of the mouse. If you want to clean the mouse, use a water-based damp cloth.
- Do not remove any of the rubber parts on the bottom of the mouse. You will not be able to place them back and your mouse will not move smoothly as before.
- Do not obstruct the laser on the bottom of the mouse.

Troubleshooting

Is your mouse not working properly, or do you experience problems while using it? Please follow the steps mentioned below.

- Check if the mouse is connected properly (page 6-10).
- Click the 'Pair' button on the bottom of the mouse to start the pairing process. Check if the device appears on the screen. If it does not appear, restart your computer.
- Test the mouse on another device, if it is still not working contact us via **info@r-go-tools.com**.

Documents / Resources

R-Go RGOHEBAMRWL HE Basic [pdf] Instructions
RGOHEBAMRWL HE Basic, RGOHEBAMRWL, HE Basic, Basic

References

- **User Manual**