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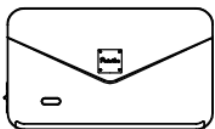
# QUIN

## QUIN M04AS Mini Printer



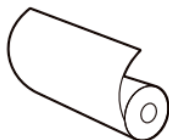
## Package Contents

①



Printer\*1

②



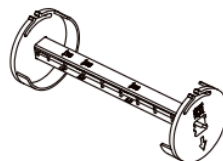
Thermal Paper \*1

③



Data Cable\*1

④



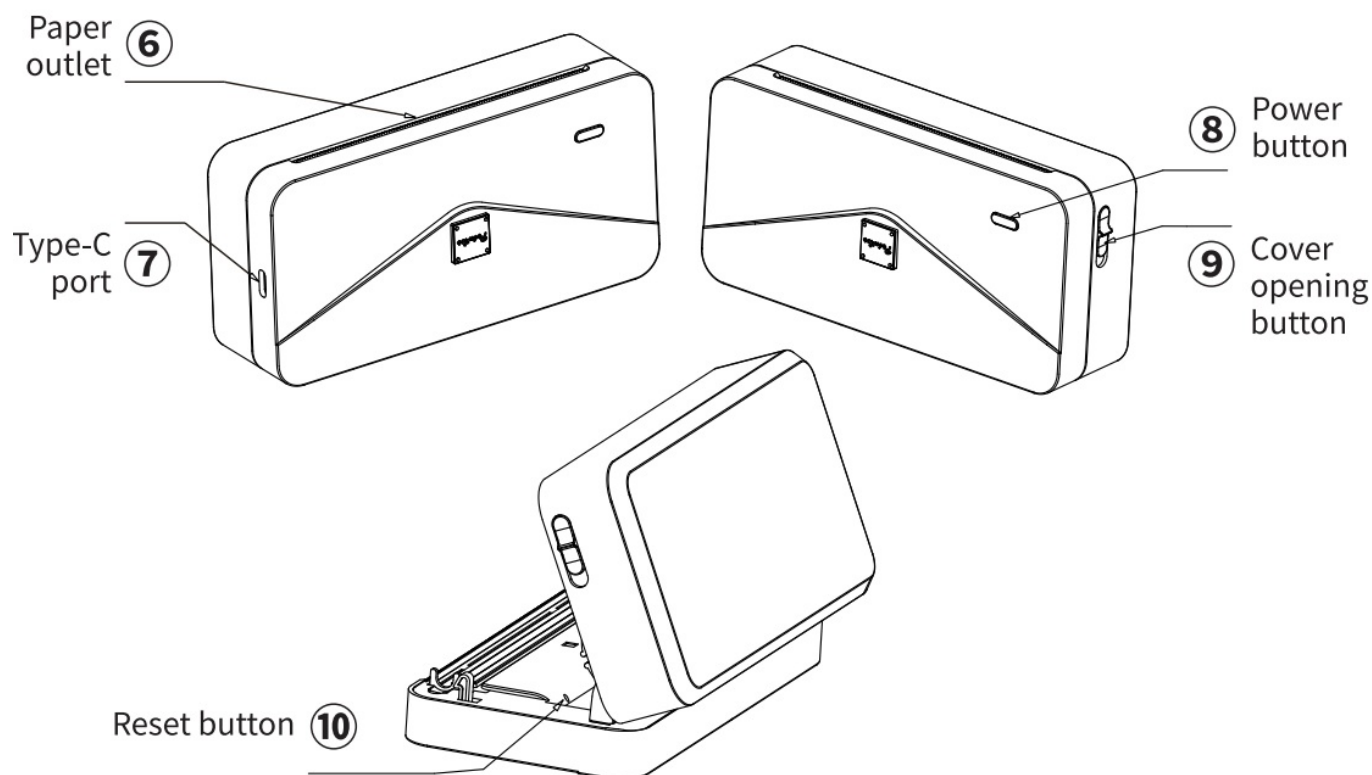
Paper Holder  
Baffle\*1

⑤



Instruction  
Manual\*1

## Printer Components



## Indicator Light Guide

Power indicator status description	Lighting form	power on/printing normally/charging completed
	Slow flashing	Charging
	Quick flashing	Insufficient battery / out of paper / overheating
	Off	Shut down/charge completed

## NOTE

1. Please use a 5V  $\equiv$  2A adapter to charge the printer. You may use a phone adapter to charge the printer.
2. Connect the USB cable to a power adapter to charge the printer. When charging, gently insert or remove the power cord to prevent damaging the terminals.
3. Please remove the power cable after charging.
4. To prevent any dangerous situations, please do not use or charge the printer in environments that are too hot, too wet, or contain a lot of smoke and dust. Do not use them in bathrooms, saunas, open flame, etc.
5. Charging inappropriately might damage the printer head.
6. Do not touch the printer head as it might burn.
7. The paper cutter blade is very sharp. Please be careful when handling it.

8. If the printer malfunctions, gently poke the reset hole to restart the printer.

## **Battery Warnings and Instructions**

- Do not disassemble, crush, break, or toss the batteries into fire.
- Please do not reuse when the battery is swollen.
- Please do not use if the battery is exposed to water and high temperatures.
- Using the wrong battery may cause an explosion. Please dispose of used batteries according to the Instruction Manual.
- If the user wishes to use an adapter, please purchase and use adapters that have CCC certificates or fulfill relevant safety standards.

## **How to Download the App**

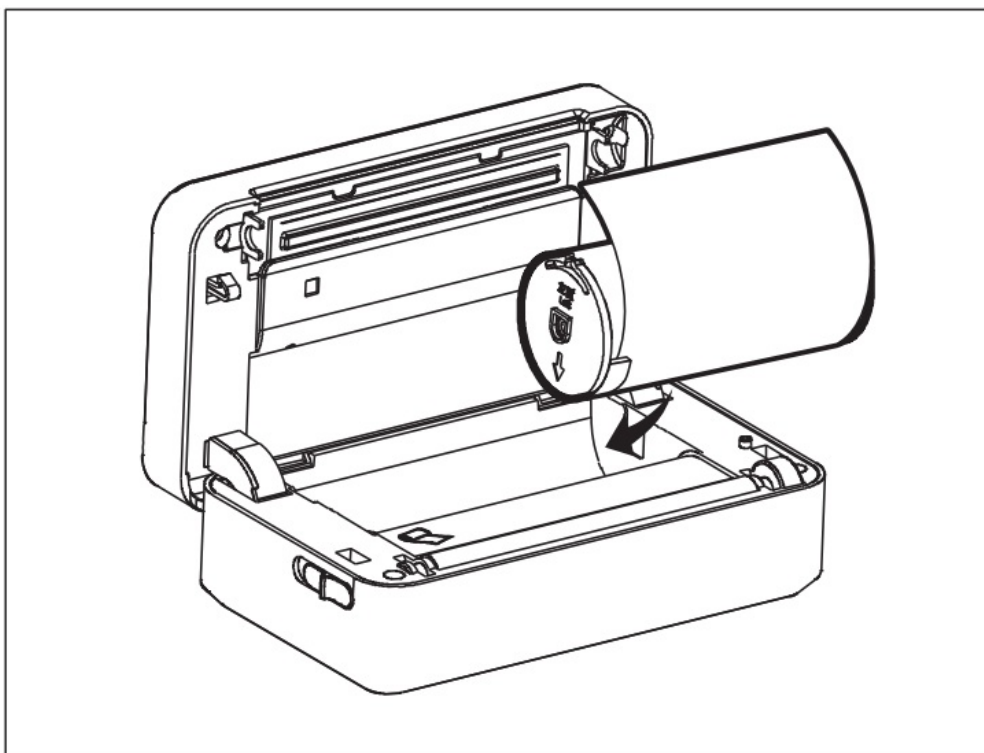
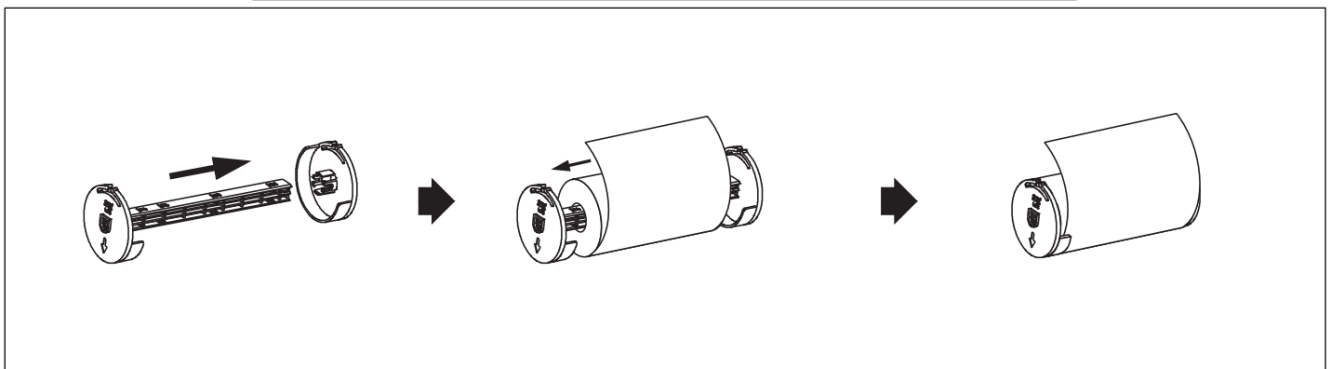
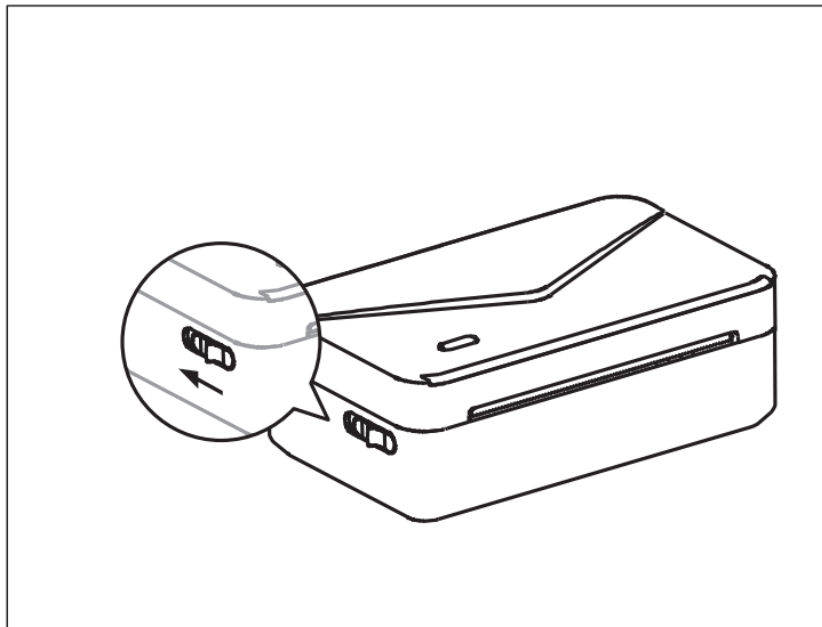
### **Mobile Download**

Please search for “Phomemo” on your device’s app market and download the software.



## **Install Thermal Paper**

1. Open the top cover and take out printing paper
2. Remove the adjuster on the right sider
3. Load the printing paper
4. Install the adjuster on the right side
5. Put the printing paper into the paper compartment of the machine and close the top cover



**Tips:** How to distinguish the front and back of printing paper

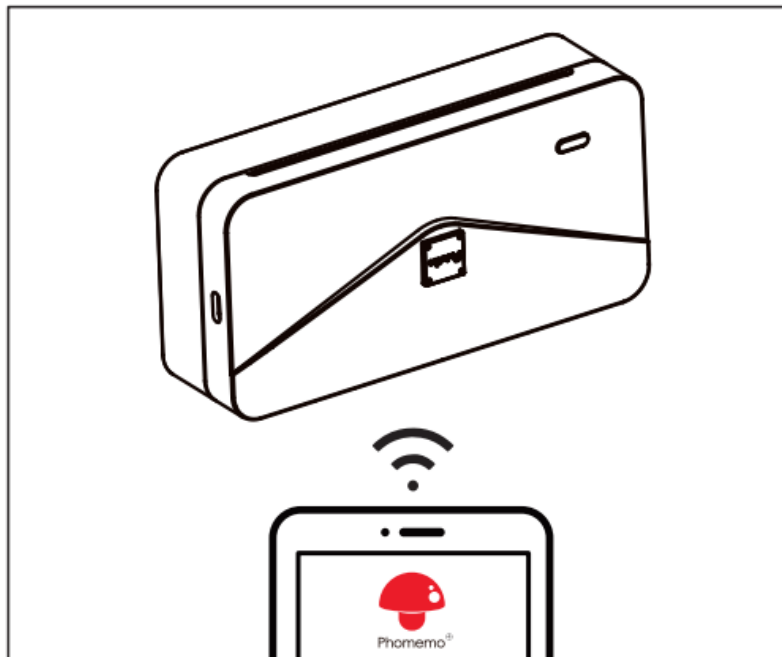
1. Take out a printing paper and use your nails to scratch the paper firmly, and then install with the color side up;

2. Please make sure that the smooth surface is facing up and aligned with the printing port.
3. Our product can print labels of different sizes. Please adjust the lever on the right in accordance with the width of the label.

## **Install APP**

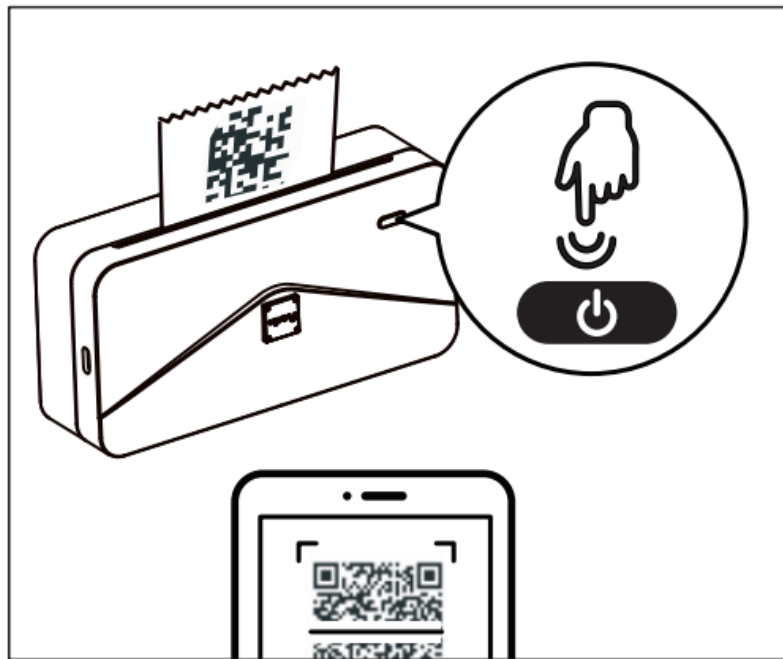
### **Method 1:**

Turn on your phone's Bluetooth and open your Phomeno App. Press the button on the top right of your Phomeno App home page and select MO4AS from the list.



### **Method 2:**

Double-press the printer's power button to print a QR code. Open your Phomeno App and press the button on the top right of your Phomeno App home page. On the selection page, press scan and scan the QR code to connect to the printer.



**NOTE:** Android system needs to enable positioning and allow app to obtain relevant permissions.

## Warranty

Thank you for choosing our product. We provide “Exchange/Refund” services for customers within one year upon the purchase of the product.

## After-sales services

- **Whatsapp:** +86 13928088284 / +86 15338193665
- **Skype:** Phomemo Team-Jessie / Phomemo Team-Helen +1 855 957 5321(US only)
- **Office Hours:** Monday to Friday from 9 a.m. to 5 p.m. EST
- [support@phomemo.com](mailto:support@phomemo.com)
- [www.phomemo.com](http://www.phomemo.com)
- YouTube Please search for “Phomemo” to find more guides on how to operate the printer.

## Warranty

### Warranty Card

☐

Return

☐

Exchange

☐

Repair

User Info	Name:	Gender:	Phone:
	Address:		
Product Info	Purchase date:		
	Product order number:		
	Product Serial Number:		
Requirements of return /replacement /repair	Reason description:		
Maintenance records	Failure condition:		Maintenance person:
	Handling situation:		Delivery date:
	Maintenance ticket number:		Delivery date:

## Official Thermal Paper Type

1. Waterproof, oilproof, PVC thermal paper: Does not contain Bisphenol-A. Scratch-resistant. Can retain the printed image for 7-10 years.
2. Color thermal paper: Does not contain Bisphenol-A. Includes colors such as yellow, pink, blue, etc. Can retain the printed image for up to 5 years.
3. Self-adhesive thermal paper: Does not contain Bisphenol-A. The thermal paper has an adhesive side that can stick to objects. Can retain the printed image for up to 10 years.
4. Semi-transparent thermal paper: Does not contain Bisphenol-A. Waterproof, oilproof, and scratch-resistant. Excellent retention of the printed image for up to 15 years. \*The above-mentioned are official Phomemo thermal papers. \*We are not responsible for any damage caused to the printer if unofficial thermal papers are used.

## Basic Functions

### Print images

#### • Steps:

1. Choose the "Print Images" function in the Phomemo App
2. Add the photos you wish to print.
3. Adjust the setting of the image in the workspace.




4. Choose the printing intensity.
5. Press the “Print” button on the lower right corner to print.

- **Graphic Function**

- The Graphics library contains various materials drawn by artists. You can modify and personalize the materials using the following steps.
  - **Step 1:** Select the “Graphic” function in the Phomemo App.
  - **Step 2:** Select any object to enter the edit screen.
  - **Step 3:** You can create personalized edits by adding text, table, image, stickers, QR codes on the edit screen. Any content edited is previewed on the edit screen.

Function	Description
Text	Selecting ”Text” will insert a text box for editing. You can edit the content’ s font, alignment, etc.
Table	Selecting “Table” will insert a table for editing.
Image	Selecting “Image” will insert an image for editing or printing.
Emoji	Selecting “Emoji” will insert an Emoji for editing or printing.
QR Code	Selecting “QR Code” will bring you to a screen where you can insert any text or numbers to generate a QR Code.

- **Step 4:** Press the  button on the upper right corner to print.

## Printing Windows Application Files

Select the “Print Web” function in the Phomemo App and enter the URL to access the webpage. Press the “Print” button to print the content of the webpage.

## Frequently Asked Questions

Common problems and solutions		
Problem	Reason	Solution
Only half the paper is printed	1. The paper holder is not installed correctly	Reinstall the paper holder according to the paper adapter.
	2. The printer head did not connect properly	Reinstall the paper holder according to the paper adapter.
The printer cannot charge properly	1. Unable to charge	Connect the printer. You can check the remaining power of the printer at the Bluetooth connection indicator in the upper right corner.
	2. The charger is overheating	Use a 5V = 2A charger. Under normal circumstances, the printer will be fully charged in 2-5 hours.
	3. Unable to switch on printer	Do not leave the printer uncharged for more than 3 months or so. The battery power might run out completely and fail to activate or charge.
Cannot connect to the Printer's Bluetooth	1. Your phone's Bluetooth is deactivated	Activate your phone's Bluetooth. (Bluetooth function does not activate automatically. You have to activate it manually)
	2. The App cannot detect the printer	The printer is not turned on. Turn on the printer.
		Press the Power Button of the printer twice to print the QR Code. Scan the QR Code to connect to the printer.
	3. Connecting to multiple	Disconnect your printer from other existing phones. You may only connect the printer to one phone at a time.

	4. The phone's location has not been turned on	Android devices need to turn on their location.
Unable to print	1. Paper comes out without prints	The paper is installed the other way round. The printing surface should be installed facing up.
	2. System Bug	Restart your phone.
	3. There's a black line on the paper	The paper is stuck, pull out some paper.
	4. The Indicator light is flashing	There's no power. Charge for half an hour.
		Reinstall the paper. The paper is not pulled to the output slot. Pull a segment of paper out of the paper output slot.
Paper jammed in the printer	1. The paper roll has become loose and causes a jam	Remove the paper holder, manually pull the paper roll tight, and reinstall the paper holder. Or use the paper roll directly.
	2. There's a foreign object in the printer	Open the printer's paper compartment and use rubbing alcohol to clean the interior of the printer.
App shows that the printer has run out of paper	1. No paper comes out	Reinstall the paper. The paper is not extended toward the paper output slot.
	2. The sensor cannot detect any paper	The sensor has malfunctioned. Use rubbing alcohol to clean the sensor.
	3. System Bug	Uninstall and reinstall the App
	1. The paper holder is not installed correctly	Reinstall the paper holder according to the paper adapter.
	2. The paper is wrinkled or deformed	Take out the paper and cut off the deformed area. Reinstall and continue to print.

Missing prints	3. The printer's cover is not closed properly	Close the printer's cover properly using your palm.
	4. The printer's power is too low	No power. Charge before printing.
		Set the printing intensity to the highest.
	5. The paper is exposed to the air for a long time	The paper will expire even if placed inside the machine when exposed to humidity and the air for a long time.
		Store unused paper in a sealed bag or container.
The text on the paper is faint	Improper storage	Thermal paper should not be glued together.
		Record your edits before you print. After printing, avoid using permanent markers or rollerball pens on the paper.
		Environmental temperature, humidity, alcohol, sanitizers, sweat, or hand soap can cause the text to fade.
		Store the printing papers away from sunlight in a dry environment.
		After printing, do not store the paper with the printing surface touching another printing surface or plastic surface.
		Please choose self-adhesive thermal paper. Some alkaline-based adhesive will cause the print to fade faster.

## FCC

### FCC INFORMATION (U.S.A.)

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense. The device has

been evaluated to meet the general RF exposure statement. The device can be used in portable exposure conditions without restriction.

## **ISED NOTICE (Canada)**

This device contains licence-exempt transmitters)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

## **IC RF exposure statement:**

- The device has been evaluated to meet the general IC RF exposure requirement.
- The device can be used in portable exposure conditions without restriction.

## **WARNING**


- Please pay attention to electrical safety. Do not disassemble, crush or puncture the battery. This product is not a toy.

**Warning:** Operation of this equipment in a residential environment could cause radio interference.

## **Special Notes**

- The company assumes full responsibility for the revision and explanation of this manual, exercising utmost diligence to guarantee its accuracy. Nevertheless, please note that any technical improvements to the product may not be separately notified, and that the images of the product, accessories, software interfaces, etc. in this manual serve solely as illustrations and references. Due to product updates and upgrades, the actual product may vary slightly from the images. Please refer to the physical product for accurate representations.

# Documents / Resources

	<a href="#">QUIN M04AS Mini Printer [pdf]</a> User Guide 04AS, 2ASRB-04AS, 2ASRB04AS, M04AS Mini Printer, M04AS, Mini Printer, Printer
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## References

- [User Manual](#)

04AS, 2ASRB-04AS, 2ASRB04AS, M04AS, M04AS Mini Printer, Mini Printer, Printer,

QUIN QUIN

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