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Quark XPress CopyDesk 2022 Software User Guide

Quark XPress CopyDesk 2022 Software

Related Documents

For more information about using QuarkXPress CopyDesk, refer documentation/resources listed below.

Document Name
QuarkXPress CopyDesk User Guide

Description

A guide written for the end user of QuarkXPress CopyDesk. Use the guide to quickly look up information, find out what you need to know, and get on with your work.

Location
www.quark.com/support/documentation

System Requirements

System requirements: macOS
Software

- macOS 12.3.1. (Monterey), 11.6.5 (Big Sur) and 10.15.7 (Catalina)

Hardware

- CPU with dual cores or more
- 4GB RAM available for QuarkXPress CopyDesk
- 3GB hard disk space for installation
- NVIDIA graphic card also supported

For better performance when working with long, complex (graphic-heavy) documents, it is recommended that you use more powerful hardware with greater RAM for QuarkXPress CopyDesk.

Other

- An Internet connection is required.

System requirements: Windows

Software

- Windows 11 Version 21H2 (64 bit) or later, Windows 10 Version 21H1 (64 bit) or later, Microsoft Windows 8.1 with April 2014 update rollup update (KB2919355), and March 2014 servicing stack update (KB2919442) (64 bit)
- Microsoft .NET Framework 4.0 or later

An update for Universal C Runtime is required on Windows 8.x. Please follow the link for more information: support.microsoft.com/en-in/kb/2999226

Hardware

- CPU with dual cores or more
- 4GB RAM available for QuarkXPress CopyDesk
- 3GB hard disk space for installation

For better performance when working with long, complex (graphic-heavy) documents, it is recommended that you use more powerful hardware with greater RAM for QuarkXPress CopyDesk.

Other

- An Internet connection is required.

Installation for macOS

To install QuarkXPress CopyDesk for use with the appropriate macOS:

1. Disable any virus protection software. If you are concerned about a virus infecting your computer, run a virus check on the installer file, then disable your virus detection software.
2. Double-click on the installer dmg. Drag the QuarkXPress CopyDesk app (a single App bundle) to the "Applications" folder or to a directory of your choice.

Installation for Windows

To install QuarkXPress CopyDesk for use with the appropriate Windows OS:

1. Disable any virus protection software. If you are concerned about a virus infecting your computer, run a virus check on the installer file, then disable your virus detection software.
2. Double-click the installer icon and follow the instructions on the screen.

License Management

QuarkXPress CopyDesk can be purchased as a perpetual license. The email-based licensing model allow new and existing users to start using QuarkXPress CopyDesk using email credentials without the need for activation through the validation code process.
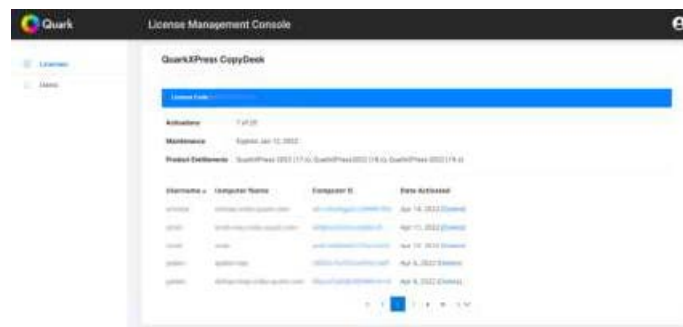
Quark License Management Console
No matter if QuarkXPress CopyDesk users own 1 or 10 licenses, it is easier to manage every single one of them through a dedicated web-based license management console. The new, in-product license management console will provide a central location with complete control to manage and view all the QuarkXPress CopyDesk licenses, add/remove users, activate/deactivate devices, and assign users as needed.

Licensing Model

- Customer will receive login credentials on email to activate QuarkXPress CopyDesk, with a link to a web-based licensing console
- Customer can manage the volume of licenses from a single dashboard
- Validation code is no longer required for activating QuarkXPress CopyDesk
- No need to get in touch with tech support for activation
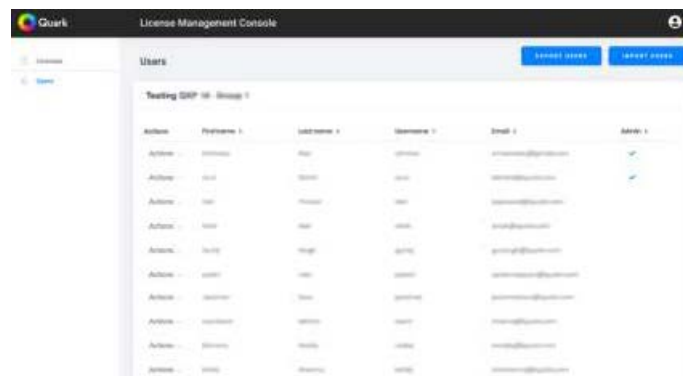
Viewing License Information
View detailed license information for QuarkXPress CopyDesk, including Maintenance expiration dates and active machines.

Viewing License Information
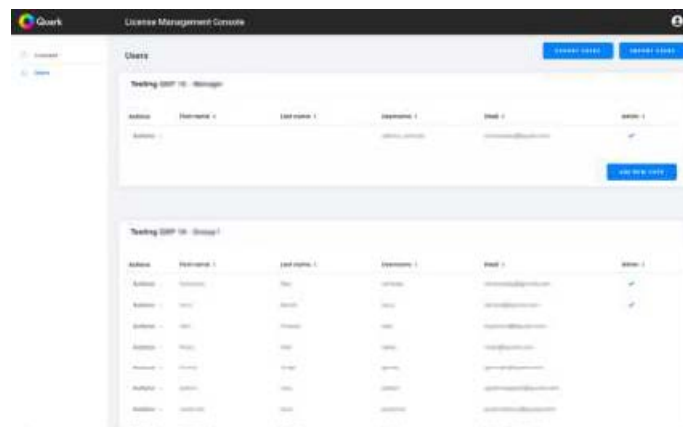
Viewing Active Assigned Users
Manage user assignments for individual licenses by assigning and controlling their access as per business requirements.

Viewing Active Assigned Users

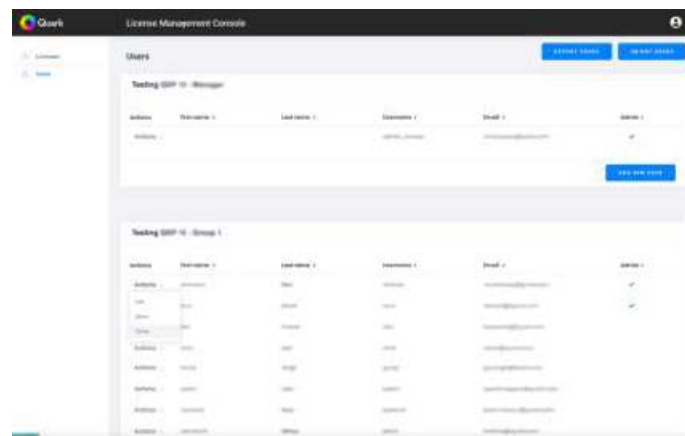**Adding New Users**
Quickly add new users to the license group to allow QuarkXPress CopyDesk access.

Deactivating Users

Removing Users
From the Users dashboard, you can delete a user after deactivating the user from the Licenses dashboard.

Removing Users

User-Based Activation

QuarkXPress CopyDesk 2022 does not rely on validation codes. Instead, users will activate the software with a username and password. After logging in, they will have access to the User Console and view information such as:

- Total Activated and Available Licenses
- Expiration Date of Maintenance Subscription
- Link to Download QuarkXPress CopyDesk
- List of Active Users/Computers

Managing Licenses in QuarkXPress CopyDesk

In QuarkXPress CopyDesk, you can manage licenses to different members of your team through the Manage Account option in the Help menu (Windows OS) and QuarkXPress CopyDesk menu (macOS) which will redirect you to the license management portal (**https://myaccount.quark.com/account/login**) or by directly accessing the portal through web. Once you log in to the portal, you can edit your password and profile.

In the Licenses pane, you can view the details about the number of Activation of QuarkXPress CopyDesk and the Maintenance Date of these products. You can find the details of the user assignments along with the computer name, computer ID and date of activation for both the products. In case you are an admin user, you can delete a user assignment and that license will be automatically returned to the pool.
In the Users pane, you can find details of all the registered users in your organization. In case you are an admin user, you can add new users or delete existing users or change their privileges.

Activation

After you have installed QuarkXPress CopyDesk, you must activate the software. Activation is a process that authorizes QuarkXPress CopyDesk to run indefinitely on the computer on which it was installed till the application has deactivated.
When you launch the QuarkXPress CopyDesk application after installation, the QuarkXPress CopyDesk Activation dialog will be displayed. In the QuarkXPress CopyDesk Activation dialog, you can choose the product configuration: Free Trial, QuarkXPress CopyDesk.

Free Trial

If you select a Free Trial configuration, you do not need to input a validation code or sign on credential, you can just click Continue to proceed.

Free Trial

You are free to use the QuarkXPress CopyDesk application for 7 days, but some functionalities such as Save, Print, Export will be restricted. On launching the application, a trial screen will be displayed to indicate the number of days remaining in the trial. Whenever you will try to use save, print and export functionalities in a free trial version, an alert to unlock the functionality will be displayed.

Activate QuarkXPress CopyDesk to unlock restricted functionalities in Free Trial version

You can choose the Activate QuarkXPress CopyDesk option in the alert and the QuarkXPress CopyDesk Activation dialog will be displayed. Likewise, you can choose to Activate QuarkXPress CopyDesk application from Help menu
(Windows OS) and QuarkXPress CopyDesk menu (macOS). If the QuarkXPress CopyDesk license is deactivated, the application goes into a free trial mode. For more information on the restricted functionalities, see "Free Trial mode".

QuarkXPress CopyDesk

If you are a QuarkXPress CopyDesk user, you need to activate it through the email-based activation procedure which you have received in the welcome mail. Before clicking Continue, select the type of installation you want to activate.

QuarkXPress CopyDesk

You can also choose to Activate QuarkXPress CopyDesk application from within the application through the Help menu (Windows OS) and QuarkXPress CopyDesk menu (macOS).
In the next window, you have to enter your login credentials that has been shared within the email.

Sign In to QuarkXPress CopyDesk

Canceling the QuarkXPress CopyDesk Activation dialog without selecting a valid configuration will quit the application.

Proxy Settings

In case you are working behind a proxy firewall, you can define the Proxy Settings while configuring your product through QuarkXPress CopyDesk Activation dialog. You can select the Proxy Settings option and this will invoke the Proxy Settings dialog.
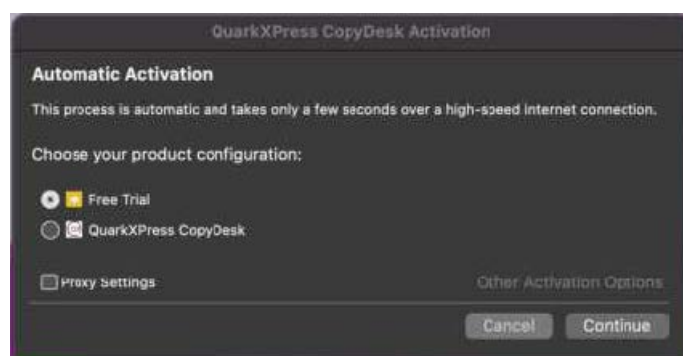

Proxy Settings Dialog

You can define the proxy settings including IP/Domain, port, username and password will be saved in the xml file. Also, you can connect to the proxy server by manually specifying the proxy server values in the xml file. The saved proxy values will get removed from the xml file if you uncheck proxy settings in QuarkXPress CopyDesk Activation dialog.
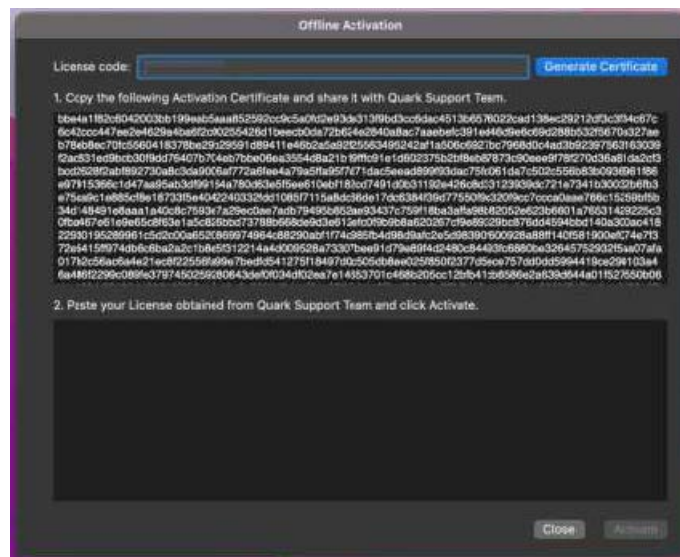
Offline Activation

There are organizations where users have restricted internet access, and they are required to use QuarkXPress CopyDesk in offline mode. To cater to their needs, there is an offline activation option available in QuarkXPress CopyDesk . On launching QuarkXPress CopyDesk application in offline mode, an 'Other Activation Options' button will be displayed.

Other Activation Options

On clicking this button, the Offline Activation dialog will be displayed.
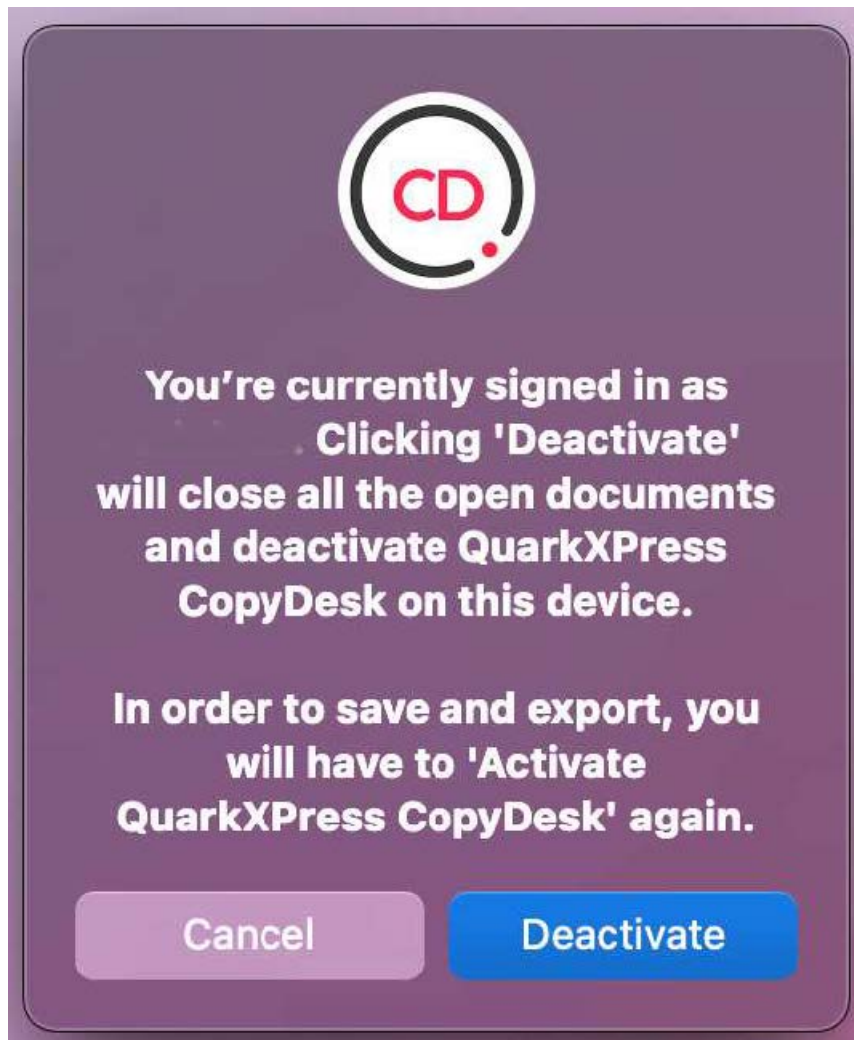
Offline Activation Dialog

The user is required to input the license code and generate its corresponding activation certificate. The user has to copy and share activation certificate with Quark Support Team. In response, the Quark Technical Support Team will share license against that activation certificate. The user is required to paste the license and click Activate to activate his copy of QuarkXPress CopyDesk.

Reactivation

After activation, QuarkXPress CopyDesk verifies the validity of the activation key each time it is launched. If QuarkXPress CopyDesk detects that the activation data has been modified or is missing or corrupt, the application displays the QuarkXPress CopyDesk Activation dialog and prompts you to reactivate QuarkXPress CopyDesk. You can uninstall and reinstall an activated copy of QuarkXPress CopyDesk on the same computer as many times as you want without reactivating the application. If the activated copy of application is moved to different location, then on launching the application, the activation dialog will be displayed again.

Deactivation

In case, you wish to install and use QuarkXPress CopyDesk on a tertiary computer, you need to deactivate the software on one of the two computers and then activate it on the new computer. To deactivate the software, you need to choose the Deactivate QuarkXPress CopyDesk option from the Help menu (Windows OS) and QuarkXPress CopyDesk menu (macOS).

Deactivation dialog
In case there is a hardware change or your computer crashes and you are unable to deactivate the software, you would need to contact the Quark Technical Support Team to help you deactivate the software.

Free Trial Mode

In Free Trial mode, the following functionalities are restricted:

- Files cannot be saved.
- The Revert to Saved feature is disabled.
- Files cannot be output as PDF or Print.
- You can edit settings in the Save pane of the Preferences dialog box QuarkXPress CopyDesk/Edit menu, but
  articles will not be auto-saved or backed up using these settings.

Free Trial Mode

Uninstalling

Uninstalling: macOS
To uninstall QuarkXPress CopyDesk, open the "Applications" folder on your hard drive (or the folder in which QuarkXPress CopyDesk was installed) and drag the QuarkXPress CopyDesk App to the trash.

Uninstalling: **Windows**
To uninstall QuarkXPress CopyDesk:

1. Choose Start > All Programs > QuarkXPress CopyDesk 1 2022 > Uninstall.
2. Click Yes. The uninstaller gathers the information necessary for uninstalling and then an alert displays to notify you that the contents of the QuarkXPress CopyDesk application folder will be deleted.
3. Click Yes to continue or No to cancel.
   - You can also uninstall by running the installer again.
   - If the uninstaller detects a running instance of the application, an alert displays. Close the application before you begin to uninstall.

Quark is the basis for content creation, automation and intelligence. Since 1981, the company has been a pioneer in graphic design, digital publishing and content automation. Today, customers rely on Quark for closed-loop content
lifecycle management to deliver optimized content to meet their desired use cases – from digital magazines that entertain to documents that demonstrate regulatory compliance. Headquartered in Grand Rapids, Mich., we serve more than 100 enterprise customers and 50,000 users worldwide. Quark. Brilliant content that works. For more information, visit w**ww.quark.com**.

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Documents / Resources

![QuarkXPress CopyDesk thumbnail]	**Quark XPress CopyDesk 2022 Software** [pdf] User Guide XPress CopyDesk 2022 Software, CopyDesk 2022 Software, XPress CopyDesk 2022, Software

References

- 🌈 **Quark Software, Inc. | Modern Content Lifecycle Management**
- 🪟 **Update for Universal C Runtime in Windows**
- 🌈 **Quark Software, Inc. | Modern Content Lifecycle Management**
- 🌈 **Support | Quark Software, Inc.**
- 🌈 **Quark Documentation | Quark Software, Inc.**
- ⭕ **Customer Portal**