

PSA Products INT210TWSK-QSG IntelLink 10 Smart Touchscreen Intercom Kit



# PSA Products INT210TWSK-QSG IntelLink 10 Smart Touchscreen Intercom Kit User Guide

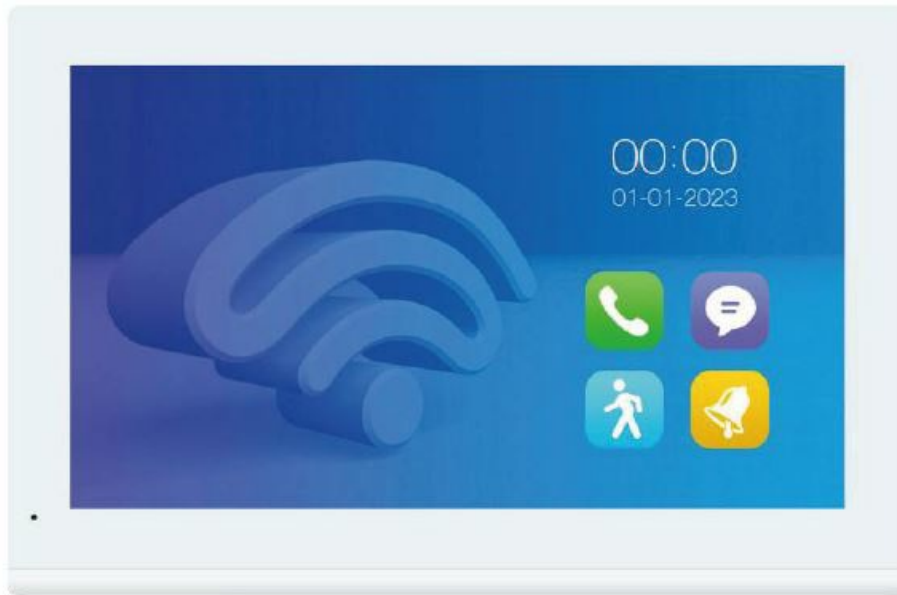
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**PSA Products INT210TWSK-QSG IntelLink 10 Smart Touchscreen Intercom Kit**



## Product Information

### Product Specifications

- **Model:** INT210TWSK
- **Power Supply:** AC 100-240V, 50/60Hz
- **Wi-Fi Connectivity:** 2.4GHz, WPA2 Encryption
- **Compatibility:** IntelLink App (iOS and Android)
- **Components:** 1 Door Station, 1 Master Monitor

### Product Usage Instructions

#### Powering up the IntelLink Intercom Monitor:

1. Connect the monitor to a power source using the provided power supply.
2. Tap the touchscreen to enter the Main Menu.

#### Connecting to Wi-Fi:

1. Tap the Setting icon, then tap the Network icon.
2. In the Network menu, tap Connect WiFi (under WLAN).
3. Select your 2.4GHz Wi-Fi Network and enter the password.
4. Tap Connect to establish the connection.

#### Pairing Intercom to IntelLink App:

1. Turn on Airplane Mode on your phone and enable Wi-Fi.
2. In the IntelLink App, tap Add Device or the + icon.
3. Select Scan and point your phone camera at the QR Code on the Monitor.
4. Wait for successful registration and tap Done on the App.

## Sharing with other users:

To allow other users access, follow these steps:

1. Tap the Me icon on the IntelLink app and select Home Management.
2. Follow the prompts to share access with other users.

## Frequently Asked Questions (FAQ):

- **Q: Can I connect multiple Door Stations to the Master Monitor?**

A: The INT210TWSK Kit includes one Door Station and one Master Monitor only. Additional Door Stations may not be directly supported.

- **Q: What Wi-Fi networks are compatible with the IntelLink Intercom?**

A: The IntelLink Intercom works with 2.4GHz Wi-Fi networks using WPA2 Encryption.

For the full user manual, scan the QR code to download or visit [intellink.com.au](http://intellink.com.au).



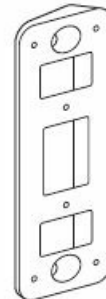
## KIT CONTENTS



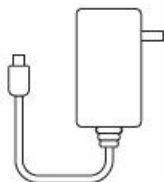
monitor



door station



angle bracket



power supply



connector leads, screws & plugs

- Keep intercom wires more than 30cm away from AC mains power to avoid interference. The electric latch is not included in the package.
- Use 12VDC electric latch only. Do not exceed 500mA.
- For stable connection to the IntelLink app, internet data connection is required at both intercom and mobile devices.

- The video monitor should be located within close range of the modem with a strong Wi-Fi connection with at least 1.5Mbps upload connection speed.
- If you are unsure of your Wi-Fi connection and speed, we suggest downloading a free Wi-Fi test app such as “Speedtest by Ookla” and testing the connection at the intended location of the monitor.
- If the Wi-Fi signal is low, we suggest moving your modem closer to the monitor or purchasing Wi-Fi extenders to boost your signal.

## WIRING DIAGRAMS

### Cable Requirements

#### CAT5e or CAT6 network cable connection mode:

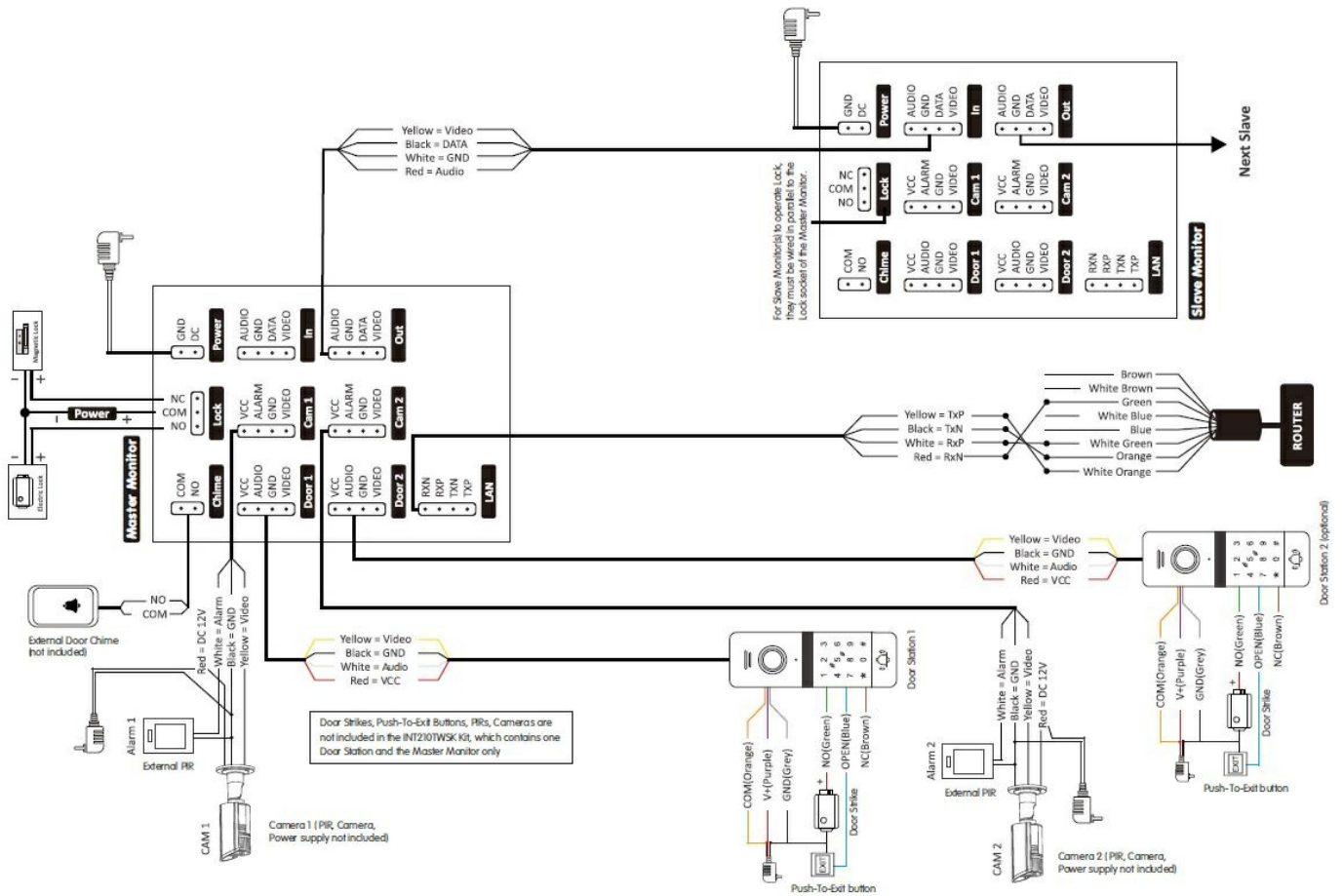
1. For Door Station(s) to Master Monitor

	RED	BLACK	WHITE	YELLOW
CAT5e or CAT6***	BRN, BLU	BRN/WHT, BLU/WHT GRN/WHT, ORG/WHT	GRN	ORG

2. From Main Monitor to Slave Monitor(s):

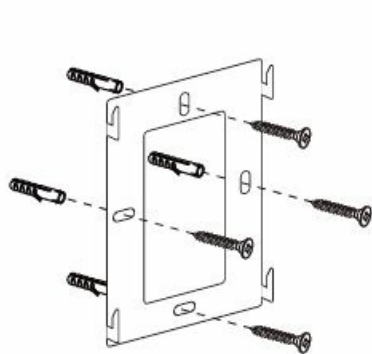
	RED	WHITE	BLACK	YELLOW
CAT5e or CAT6***	BRN, BLU	BRN/WHT, BLU/WHT GRN/WHT, ORG/WHT	GRN	ORG

- Cable distance is 50 meters
- For distances greater than 50m, refer to the installation manual available online at [www.intellink.com.au](http://www.intellink.com.au).

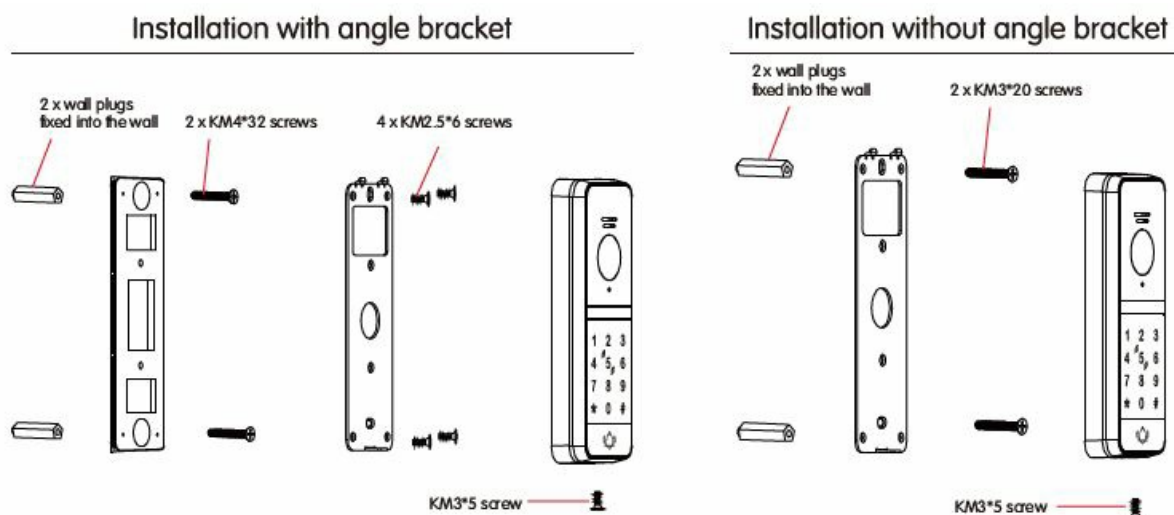


# INSTALLATION

## Monitor



## Door Station



## CODE PROGRAMMING

### Programming code definitions:

- Programming code = P
- Access code = A
- New code entry = N
- User code = U

### Changing Programming Code (Default is 999999)

STEPS	INPUT	RESPONSE	NOTES
1	[*] + [PPPPPP] + [#]	Keypad will beep twice and flash slowly	P= existing Programming code to be changed. (default is 999999) Enters programming mode
2	[0]	Keypad will flash quickly	Code setting address
3	[77] + [#]	keypad will continue flashing	Programming code setting address
4	[NNNNNN] + [#]	Keypad will beep once	N= New Programming code to replace existing. Must be 6-digits
5	[NNNNNN] + [#]	Keypad will beep twice and flash slowly	Confirm New Programming code and return to Programming mode.
6	[*]	Keypad will stop flashing	Exit programming mode

### Changing Public Access Code (Default is 123456)

STEPS	INPUT	RESPONSE	NOTES
1	[*] + [PPPPPP] + [#]	Keypad will beep twice and flash slowly	P= Programming Code. Enters programming mode
2	[0]	Keypad will flash quickly	Code setting address
3	[11] + [#]	Keypad will beep once and continue flashing	Public Access code setting address
4	[NNNNNN] + [#]	Keypad will beep once	N= New access code (4 to 6 Digits) to replace existing code
5	[NNNNNN] + [#]	Keypad will beep twice and flash slowly	Confirms new access code and return to Programming mode
6	[*]	Keypad will stop flashing	Exit programming mode

### Setting lock output time

STEPS	INPUT	RESPONSE	NOTES
1	[*] + [PPPPPP] + [#]	Keypad will flash slowly	P= Programming Code. Enters Programming mode
2	[4]	Keypad will flash fast	Code setting address
3	[NN] + [#]	Keypad will beep twice and flash slowly	NN = seconds between 00-99
4	[*]	Keypad will stop flashing	Exit programming mode

## KEY FOB PROGRAMMING

### Setting Programmer FOB's

STEPS	INPUT	RESPONSE	NOTES
1	[*] + [PPPPPP] + [#]	Keypad will beep twice and flash slowly	P= Programming Code. Enters Programming mode
2	[6] + [#]	Keypad will flash fast	FOB programming mode
3	Tap 'Plus' FOB*	Keypad will beep twice	Sets as Adding FOB
4	Tap 'Minus' FOB*	Keypad will beep twice and will flash slowly	Sets as Removal FOB and returns to Programming mode
5	[*]	Keypad will stop flashing	Ends Programming mode

The plus and minus printed on the Fobs are for convenience, any FOB can be set as programming FOBS.

### Adding user FOB's using Programming FOB's

STEPS	INPUT	RESPONSE	NOTES
1	Tap "Plus" FOB three times quickly	Keypad will beep three times and flash slowly	Enters quick FOB programming mode
2	Present new user FOBs in sequence	Keypad will beep twice for every successful addition. Keypad will Beep 4 times if FOB had already been added to this keypad.	Repeat sequence until all FOBS have been added.
3	Present "Plus" FOB	Keypad will beep once and stop flashing	Ends Programming mode

### Removing User FOB's using Programming FOB's

STEPS	INPUT	RESPONSE	NOTES
1	Tap "Minus" FOB three times quickly	Keypad will beep three times and flash slowly	Enters quick FOB programming mode
2	Present user FOBs to be removed in sequence	Keypad will beep twice	Repeat sequence until all FOBs have been added. Keypad will Beep 4 times if FOB has already been removed to this keypad.
3	Present "Minus" FOB	Keypad will beep once and stop flashing	Ends Programming mode

### CHANGING USER ACCESS CODES

STEPS	INPUT	RESPONSE	NOTES
1	[*] + Touch programmed FOB to keypad	Keypad will beep twice 4 beeps = FOB not programmed	Only programmed FOBs can have user access codes programmed
2	[UUUU] + [#]	Keypad will beep twice and flash slowly	U= Existing user code (default is 0000). Enters user code programming
3	[NNNN] + [#]	Keypad continues to flash slowly	N= new user access code
4	[NNNN] + [#]	Keypad will beep once and stop flashing	Confirm new user access code and exit programming mode.

### HARD FACTORY RESET

1. Disconnect power
2. Short the blue & grey wires and reconnect the power
3. The keypad will beep 3 times
4. Remove the shorts from the blue & grey wires

### SOFTWARE FACTORY RESET

STEPS	INPUT	Response	Notes
1	[*] + [PPPPPP] + [#]	Keypad will beep twice and flash slowly	P= Programming Code. Enters Programming mode
2	[0]	Keypad will flash quickly	Enters administration control
3	[99] + [#]	Keypad will flash slowly	Reset command and returns to Programming mode
4	[*]	Keypad will beep once and stop flashing	Exit programming mode

## REMOVE ALL USER FOBS AND USER CODES

STEPS	INPUT	Response	Notes
1	[*] + [PPPPPP] + [#]	Keypad will beep twice and flash slowly	P= Programming Code. Enters Programming mode
2	[2]	Keypad will flash quickly	Enters administration control
3	[88] + [#]	Keypad will beep seven times and flash slowly	All User ID information and assigned key FOBs have been deleted
4	[*]	Keypad will beep once and stop flashing	Ends Programming mode

### NOTE:

Do not remove Programming FOBs. Programming FOBs can only be replaced.

## INTELLINK WIFI INTERCOM MOBILE APP- SETUP GUIDE

### Introduction

This Setup Guide shows you how to configure the IntelLink WiFi Intercom to connect with the Mobile App.

### Getting the IntelLink App

1. Download the free "IntelLink" App from the Apple App Store. or the Google Play Store.
2. Tap the IntelLink app icon to start the mobile app.
3. Register a free account with your Email account.

**Note:** The mobile App requires access to the Internet via 3G/4G or Wireless network.



### Preparing the IntelLink Intercom for Connection

1. Power up the IntelLink Intercom Monitor.
2. Tap the touchscreen to enter the Main Menu.



3. Tap the "Setting" icon. then tap the "Network" icon.



4. In the Network menu, tap "Connect WiFi" (under "WLAN").



5. Tap to select your 2.4GHz Wi-Fi Network.



**IMPORTANT:** The Monitor only works with 2.4GHz Wi-Fi networks (using WPA2 Encryption). If your Wi-Fi network has the same Network Name (SSID) for both 2.4GHz and 5GHz Wi-Fi bands, you may need to configure your Wi-Fi modem to create a separate 2.4GHz band.

6. Enter the Wi-Fi Password. Then tap "Connect".



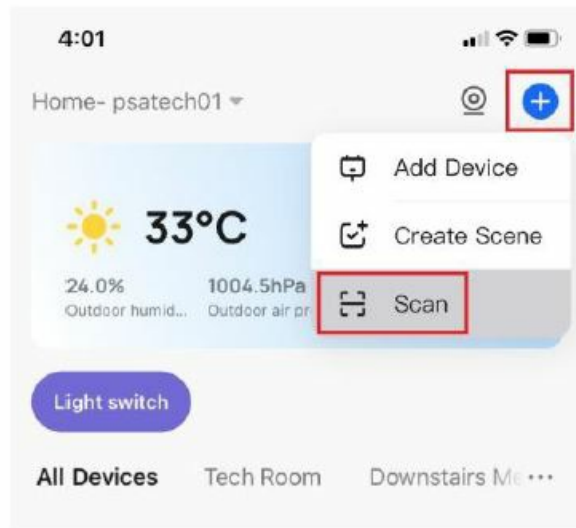
7. After connection to your 2.4GHz Wi-Fi network, the Monitor will display a QR Code. (This QR Code will be scanned by the IntelLink App in Step 4 of the following section).



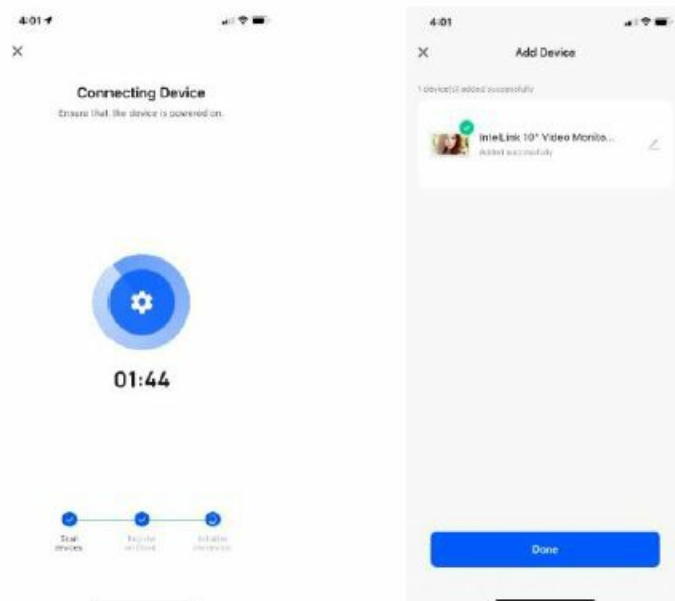
### Pairing the Intercom to the IntelLink App (Using a QR code)

We are now ready to pair the Intercom to the IntelLink App

1. With your mobile phone, temporarily turn Airplane Mode to ON (with Mobile Data to OFF). Then, if necessary, re-enable the Wi-Fi function only on your phone.
2. In the IntelLink App, tap "Add Device". Or tap the "+" icon on the top right corner.



3. In the popup list, tap “Scan”
4. Point your phone camera at the QR Code shown on the Intercom Monitor screen.  
**TIP:** If the Monitor has returned to Standby mode, you can display the QR Code again. (by tapping the Monitor screen to enter its Menu; then tap “Setting” and “Network”)
5. Once the QR Code is recognized by the IntelLink App, it will begin a 2-minute countdown; pending its cloud registration.



6. Please wait until the App reports “Added SuccessfulV”. Tap “Done” to continue.

## CONGRATULATIONS!

You have now paired your IntelLink Video Intercom to the IntelLink App. For the full user manual please visit [www.intellink.com.au](http://www.intellink.com.au).

## Sharing with other users

At this point, the IntelLink monitor is linked exclusively to your account only. For other users to access the Intercom remotely, you need to explicitly “share” the Intercom with other users. There are two ways to share your access to the IntelLink Intercom: (1) Using Home Management, or (2) Direct Sharing. The following describes the Home Management approach, which is the better method; e.g. it allows all shared users to operate the door latch remotely.

1. On the Main page of the IntelLink app, tap the “Me” icon in the bottom right corner. Then tap “Home Management” (See Figure 10)

2. To create a new Home: Type in a New Home Name on the “Complete Home Information” page. Then tap “Save” at the top-right corner. (In this example, “PSA Home” is used as the Home Name) (See Figure 11)
3. Tap your new Home name (e.g. “PSA Home”), then tap “Add Member” to share with another user. (Note: Separate login accounts must first be created for every user who will be sharing access) (See Figure 12 & 13)

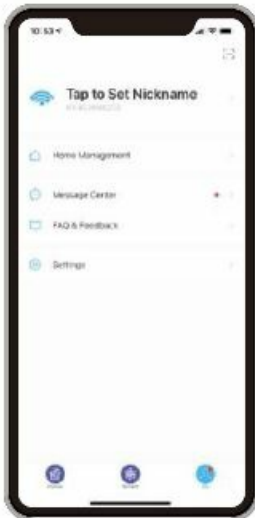


Figure 10.

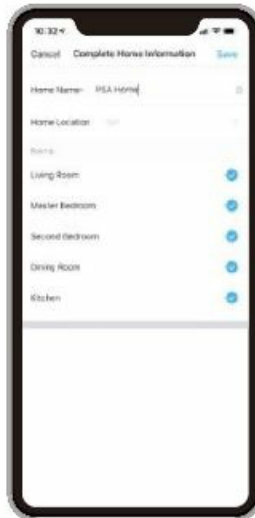


Figure 11.



Figure 12.



Figure 13.

4. Tap the 'App Account' icon. Then enter the pre-registered Login (email address) of a new member into the 'Account' field. Also, enter a Name (of your choice) to identify this member. Select the sharing permission for this user (either “Administrator” with full rights, or as “Common Member”). Tap “Save” (top-right corner) to save the setting. (See Figure 14 & 15)
5. The App will list the new shared user but with a pending message “Waiting to join. To complete the sharing process, the other user must accept the share invitation through their account login. (See Figure 16)
6. On the other user's phone, ask them to log into their IntelLink app account. Then tap “Me” and “Home Management”. And there should be an invitation message to join the new Home. Tap “Accept” to confirm the invitation. Tap 'Home' to return to the Main Page. Then tap the top left corner to select the newly accepted Home Name. The IntelLink Intercom will appear in their account, with the assigned rights to access the Intercom. (See Figure 17 to 20)
7. Congratulations! You have successfully shared the IntelLink Intercom with another user. To add more shared users, simply repeat the above steps through your App login.



Figure 14.



Figure 15.



Figure 16.

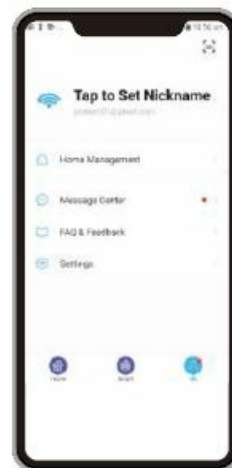


Figure 17.



Figure 18.



Figure 19.




Figure 20.

## WARRANTY & LIABILITY

1. PSA Products Pty Ltd (ABN: 99 076 468 703) of 17 Millicent Street, Burwood 3125 Victoria, Australia warrants this product for 24 months from the date of purchase, as reflected on the Authorised Resellers or Distributors invoice/ receipt provided to you. PSA Products Pty Ltd will repair or replace the product (at the option of PSA Products) due to any manufacturing defect, at the cost of PSA Products Pty Ltd (excluding any labor costs relating to removal or re-installation of product, and transport costs).
2. This warranty shall not apply to the product if it has been damaged, modified, abused, or altered after the date of purchase, or if it fails to operate due to improper maintenance.
3. To the extent permitted by law, the liability of PSA Products Pty Ltd arising from the sale or under the terms of this limited warranty shall not in any case exceed the cost of replacement and subject to this clause. In no case shall PSA Products Pty Ltd be liable for consequential loss or damages resulting from the failure of the product or breach of this, or: Any other warranty, express or implied, loss or damage caused by failure to abide by the instructions supplied in the leaflets.
4. To the extent permitted by law, PSA Products Pty Ltd . makes no warranty, expressed or implied, written or oral, including that of merchantability or fitness for any particular purpose, concerning the consumer replaceable battery if any. A product with a nonserviceable built-in battery is covered under the warranty of the product as per point 1.
5. This warranty is provided in addition to other rights and remedies you have under the law: Our goods come

- with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. What constitutes a major failure is set out in the Australian Consumer Law.
6. To claim a warranty, take the product (with proof of purchase) to the store where you purchased the product or contact PSA Products Pty Ltd . Phone (03) 9888 9889. or Email: [enquiry@psaproducts.com.au](mailto:enquiry@psaproducts.com.au) with details, proof of purchase, or expense claim in writing.
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## Documents / Resources

	<p><a href="#">PSA Products INT210TWSK-QSG IntelLink 10 Smart Touchscreen Intercom Kit</a> [pdf] User Guide</p> <p>INT210TWSK-QSG, MC-0962, INT210TWSK-QSG, IntelLink 10 Smart Touchscreen Intercom Kit, Smart Touchscreen Intercom Kit, Touchscreen Intercom Kit, Intercom Kit, Kit</p>
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## References

- [User Manual](#)

### Manuals+, Privacy Policy

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