

## **PROBASICS Quad Cane Height Adjustable Large Base Instruction Manual**

Home » PROBASICS » PROBASICS Quad Cane Height Adjustable Large Base Instruction Manual





### **QUAD CANE DIAGRAM**



300 lb/136 kg (CNQSB, CNQLB, CNQSBS, CNQLBS) 500 lb/227 kg (CNQHSBB, CNQHLBB)

- 1. Hand grip
- 2. Push button
- 3. Locking ring
- 4. Cane tip

#### **OPERATING INSTRUCTIONS**

To ensure the safe operation of ProBasics® Canes, these instructions must be followed.

#### **Contents**

- 1 PROPER CANE HEIGHT
- **2 HEIGHT ADJUSTMENT**
- 3 ADJUSTING FOR LEFT/RIGHT-HAND USE
- **4 MAINTENANCE**
- **5 LIMITED LIFETIME WARRANTY**
- 6 Documents / Resources
- **7 Related Posts**

#### PROPER CANE HEIGHT

- 1. Stand as upright as possible on a firm, flat surface and let your arm hang down naturally by your side.
- 2. Adjust the cane so the top portion of the handle touches the inside of the wrist where it meets the palm.

**NOTE:** For a more comfortable fit, ensure shoe height is the same as the shoe style worn most frequently when using a cane.

#### **HEIGHT ADJUSTMENT**

- 1. Loosen the locking ring by twisting clockwise.
- 2. Adjust the cane height by depressing the brass push button and sliding the lower section upward or downward to the desired height.

**NOTE:** An audible click will be heard when the push of the button securely protrudes through the adjustment hole.

- 3. Repeat steps 1-2 until the cane is at the proper height.
- 4. Tighten the locking ring by turning counterclockwise.

#### ADJUSTING FOR LEFT/RIGHT-HAND USE

- 1. Loosen the locking ring by twisting clockwise.
- 2. Depress the push button and turn cane handle 180 degrees until the push button locks into the same height adjustment hole on another side of the cane.
- 3. Secure locking ring by twisting counter-clockwise until tight.

#### **MAINTENANCE**

- 1. Ensure the snap button releases and re-engages properly.
- 2. Inspect cane tips for wear and damage.
- 3. Replace any broken, damaged or worn items immediately.



# DO NOT ATTEMPT TO ADJUST OR OPERATE THE CANE WITHOUT READING ALL INSTRUCTIONS CAREFULLY.

- The cane is intended to be used solely as a walking aid and all other use can cause a risk of injury.
- This product has a maximum user weight limitation of 300 lb/136 kg (CNQSB, CNQLB, CNQSBS, CNQLBS),
  500 lb/227 kg (CNQHSBB, CNQHLBB). Canes are NOT designed to support the total weight of individuals.
- Before use, ensure the cane tip is properly seated and straight. Check rubber tips for rips, tears, cracks, or wear. If any of these conditions exist, replace the rubber tip immediately.
- Before use, the height adjustment push button **MUST** be fully engaged and protruding through the height adjustment hole on a cane to ensure a positive lock. **ALWAYS** test to see that cane handle is properly and securely locked in place or a fall could result, causing bodily injury and/or damage to the cane.
- Make sure the locking ring is securely tightened at all times.
- This cane is **NOT** intended for use on stairs.
- Avoid wet floors, ice, soft ground, and similar hazards.
- When using a Quad cane, the cane should be placed on a level walking surface with all four legs in contact with the surface. Use of a cane in a fashion other than this can lead to eventual cane damage and/or personal injury.
- For stability, ensure that shorter legs of the base are closest to the foot otherwise, injury or damage may occur. It may be necessary to adjust the cane for right-hand or left-hand use.
- If components are damaged or missing, contact your dealer immediately. **DO NOT** use substitute parts.
- Failure to follow these instructions may result in serious injury.
- Compass Health Brands assumes no responsibility for any damage or injury caused by improper installation, assembly or use of this product.

#### LIMITED LIFETIME WARRANTY

This ProBasics® product is warranted to be free of defects in materials and workmanship for the lifetime of the original consumer purchaser.

This device was built to precise standards and carefully inspected prior to shipment. This Limited Lifetime Warranty is an expression of our confidence in the materials and workmanship of our products and our assurance to our customers for years of dependable service.

Your ProBasics ® brand product carries a limited lifetime warranty on the frame and 90 days on all other non-durable components including but not limited to rubber accessories, and grips, which are subject to normal wear and need periodic replacement.

In the event of a defect covered by this warranty, we will, at our option, repair or replace the device. This warranty provides only for the replacement of defective parts and does not cover shipping or labor charges. Compass Health Brands' sole obligation and your exclusive remedy under this warranty is limited to such repair and/or replacement. This warranty does not cover product failures due to normal wear and tear or device misuse. This warranty shall not apply to serial numbered products if the serial number has been removed or defaced, or to defects or damages caused by unauthorized parts, attachments or repairs, negligence, accident, circumstances beyond Compass Health Brands' control, or improper operation, maintenance, or storage.

If you have a question about your Compass Health Brands product or this warranty, please contact an authorized Compass Health Brands Dealer.



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www.compasshealthbrands.com

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#### **Documents / Resources**



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