



PowerA Fusion Pro Wireless Controller for PlayStation 4 User Guide

[Home](#) » [PowerA](#) » PowerA Fusion Pro Wireless Controller for PlayStation 4 User Guide 

Contents

- [1 PowerA Fusion Pro Wireless Controller for PlayStation 4](#)
- [2 Product Usage Instructions](#)
- [3 FAQ](#)
- [4 PowerA Warranty](#)
- [5 Documents / Resources](#)
 - [5.1 References](#)
- [6 Related Posts](#)



PowerA Fusion Pro Wireless Controller for PlayStation 4



Specifications

- **Compatibility:** PlayStation 4
- **Connection:** Wireless
- **Audio:** 3.5mm jack for headset
- **Touch Pad:** Yes
- **Warranty:** Available

Product Usage Instructions

Pairing and Disconnecting Issues If your controller is not pairing or keeps disconnecting in wireless mode, follow these steps:

1. Ensure audio from the console is enabled to the 3.5mm jack on the controller.
2. Connect a headset to your controller.
3. Go to Settings > Devices > Audio Devices on your PlayStation 4.
4. Make sure the Volume control is set to the desired level.
5. Set Output to headphones to “All audio”.
6. Restart your game.

Stick Drift Fix If you experience joystick control issues, commonly referred to as “stick drift”, try the following:

1. Ensure your controller is disconnected from the console.
2. Perform a reset by pressing and holding the small reset button located on the back of the controller for a few seconds.
3. Reconnect and pair the controller with your console.

Touch Pad Not Working

1. Disconnect and unpair the controller from your console for a few minutes.
2. If the touchpad issue occurs in a specific game, download the most recent version of the game as it may be a game coding problem.

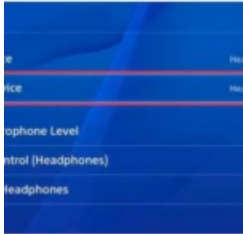
FAQ

Why is my controller not pairing or keep disconnecting when in wireless mode?



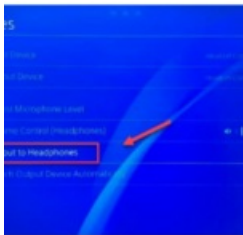
If you experience controller connection issues perform the following steps below Confirm the batteries are charged by plugging in a USB cable Confirm you are following the Bluetooth Wireless Pairing process Confirm your PS4 console is up to date Insert a paper clip or similar device into the Factory Reset Hole as marked above to reset the controller to factory settings

Why is my headset not working with my PS4 Fusion pro controller?



To connect audio through the PS4 Fusion Pro controller, the controller must be in wired mode to have the audio from the console enabled to the 3.5mm jack on the controller. Once you connect a headset to your controller follow the steps below to enable headset audio. Go to Settings Devices Audio Devices

Ensure Volume control?



Ensure Volume control is up to the desired level Ensure the Output to headphones is set to All audio Restart your game

How can I fix stick drift on my controller?

you experience joystick control issues, commonly referred to as stick drift perform the following calibration steps to resolve 1. After ensuring your controller is unplugged from your PS4 console, slide the controller mode switch to PS4 USB. 2. Set all trigger locks to T1. 3. Hold the OPTIONS button down DO NOT RELEASE then press the PS button. The LED will turn Green 4. Next, connect the controller to a PlayStation console USB port or a PC via a USB cable the LED will still be Green. 5. Press L2 and R3 to max physical distance 3 times in a row, and rotate both joysticks with max physical distance 3 times LED will turn off. 6. Tap the Share button once, the LED will flash Green 3 times then turn off. This means the calibration has been completed.

The PS4 touchpad isn't working, how can I fix this?

If the touchpad isn't working try disconnecting and unpairing the controller for a few minutes. If your controller's touchpad stops working only during one particular game it may be a game coding problem so download the most recent version of the game.


What can I do if troubleshooting does not fix my reported issue?

PowerA Warranty

- If you experience any problems with a PowerA product, you may qualify for product replacement.
- PowerA offers a non-transferable, two-year replacement warranty with proof of purchase; please retain your sales receipt.
- PowerA warrants to the original consumer purchaser that your product is free from defects in both material and workmanship.

- If a defect covered by this warranty occurs, PowerA, at its discretion, will repair or replace the product at no charge.
 - PowerA products are tested to withstand normal wear and tear but may be damaged through misuse or abuse.
 - The warranty does not cover normal wear and tear, abuse or misuse, if the product has been modified or tampered with, or any cause not related to materials or workmanship.
 - This warranty does not apply to products used for any purpose other than consumer usage.
 - If a replacement is necessary and your product is no longer available, a comparable product may be substituted at PowerA's sole discretion.
 - Products purchased from unauthorized dealers or third-party sellers are not covered under this warranty.
 - If you need to claim your warranty on your controller, please visit the PowerA website and fill out a support ticket using the link below. <https://www.powera.com/support/submit-case-request/>
-

Documents / Resources

	<p>PowerA Fusion Pro Wireless Controller for PlayStation 4 [pdf] User Guide Fusion Pro Wireless Controller for PlayStation 4, Wireless Controller for PlayStation 4, Controller for PlayStation 4, PlayStation 4</p>
--	--

References

- [Submit Case Request | PowerA](#)
- [User Manual](#)

Manuals+, Privacy Policy

This website is an independent publication and is neither affiliated with nor endorsed by any of the trademark owners. The "Bluetooth®" word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. The "Wi-Fi®" word mark and logos are registered trademarks owned by the Wi-Fi Alliance. Any use of these marks on this website does not imply any affiliation with or endorsement.