



Populife K2 Smart Keybox User Guide

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POPULIFE

Populife K2 Smart Keybox



Product Information

Specifications

- Model Dimensions: mm
- Material:
- Weight:
- Wireless Protocol:
- Batteries:
- Unlock Mechanism:
- Water and Dust Proof:
- Drop Test:
- Working Temperature:

Components Overview

- Populife Smart Keybox x 1
- Rubber mat x 1
- Self-tapping screws x 4
- Expansion screws x 4
- Waterproof rubber ring x 4
- Nylon rubber stopper x 6
- Screwdriver x 1
- Battery cover screws x 6

Identification

Battery Installation

Open the battery cover with the provided screwdriver, insert the batteries, and screw the battery cover back on. You can place the rubber ring to provide better water protection around the screw holes.

Reset Button

Long-press the Reset button until two short beeps. The device will restore to factory mode.

Installation

Mount it on a surface if needed:

To hang on a doorknob:

Quick Start Guide – Factory mode

1. Open the battery cover with the provided screwdriver and insert 4 AAA batteries as described on page 4.
Alkaline batteries can provide better battery life.
2. Touch the keypad to wake up the Keybox, enter the default password 1234 and end with ENTER. You will hear a long beep sound suggesting the Keybox is activated.

Notes before using

1. Once paired with the Populife App, the default passcode becomes invalid, and you can set your own Admin code during the pairing process. If you delete the lock from the App, the default passcode 1234 will be valid again.
2. Whenever the Keybox is closed, it will automatically lock. Simply install the Populife App from the App Store, Google Play, or the provided QR code. To control the Keybox via Bluetooth, you must ensure that your phone's Bluetooth is enabled and that the Keybox is within range (typically less than 2 meters).

How to Use – Pair the Keybox in App

On the Populife App homepage:

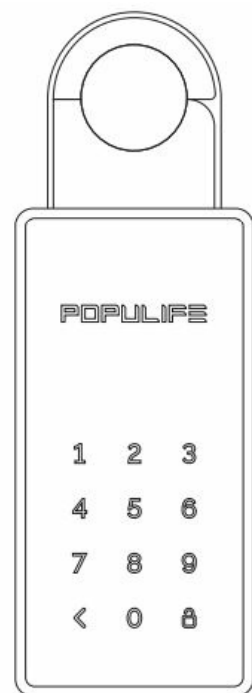
1. Tap the + button
2. Select Keybox
3. Follow the instructions to complete the pairing.
 1. Before pairing, make sure the default passcode 1234 can unlock the Keybox. If not, long-press the RESET button located under the battery cover (refer to page 4) until you hear two beep sounds, indicating that the Keybox has been reset.
 2. Keep the lockbox open during pairing to prevent any issues with opening the device later on, due to possible initialization failure caused by weak network connection.
 3. If the pairing is unsuccessful, try restarting the Bluetooth and internet connections on your phone, restarting the Populife App, and pairing the Keybox again.
 4. If the Keybox was previously paired, request that the previous owner delete it from their App. For new products, contact our customer service through the App with proof of purchase and the serial number (which starts with PPL_).

FAQ

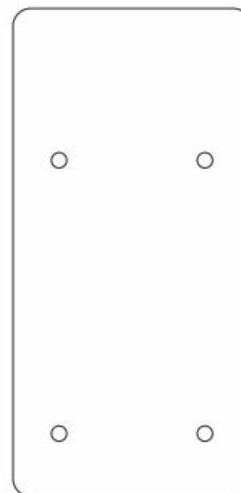
- Q: How do I open the battery cover?
- A: Use the provided screwdriver to unscrew the battery cover.
- Q: What batteries does the Keybox use?
- A: The Keybox uses 4 AAA batteries.
- Q: How do I reset the Keybox?
- A: Long-press the Reset button located under the battery cover until you hear two beep sounds.
- Q: How do I pair the Keybox with the Populife App?
- A: Open the Populife App, tap the “+” button, select Keybox, and follow the instructions to complete the pairing.

Populife
Smart Keybox
User Guide

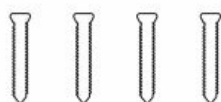
Components Overview



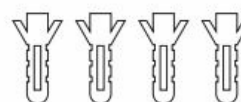
Populife Smart Keybox x 1



Rubber mat x 1



Self-tapping screws x 4



Expansion screws x 4



Waterproof rubber ring x 4



Nylon rubber stopper x 6



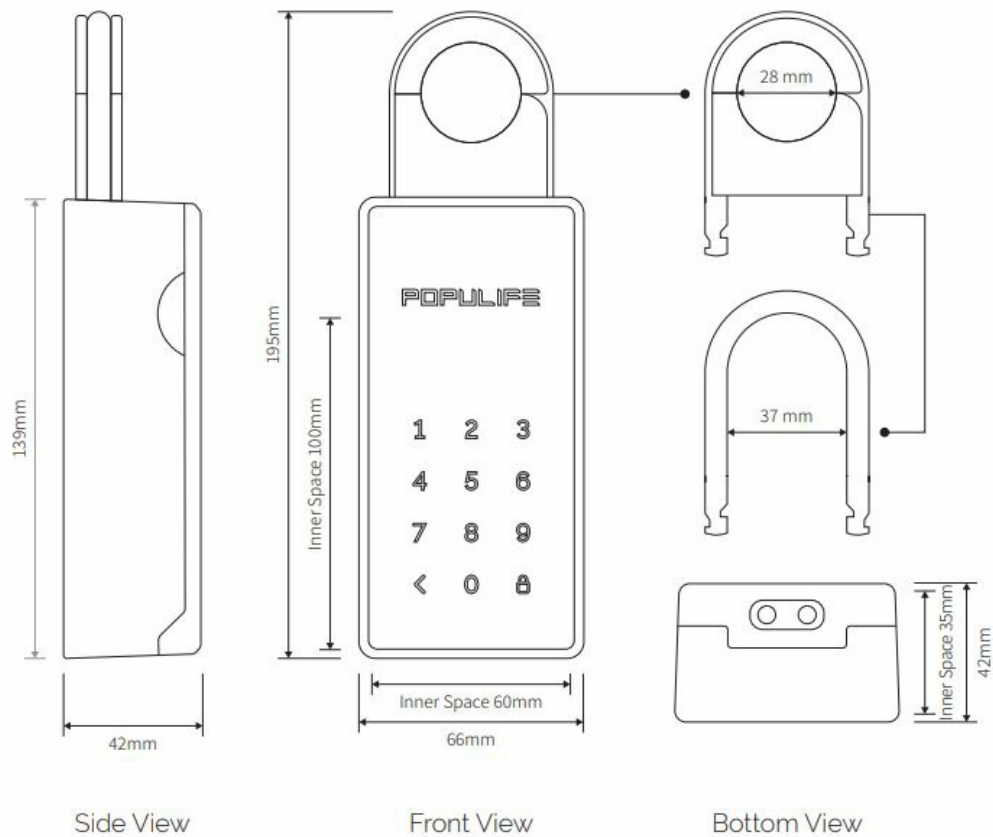
Screwdriver x 1



Battery cover screws x 6

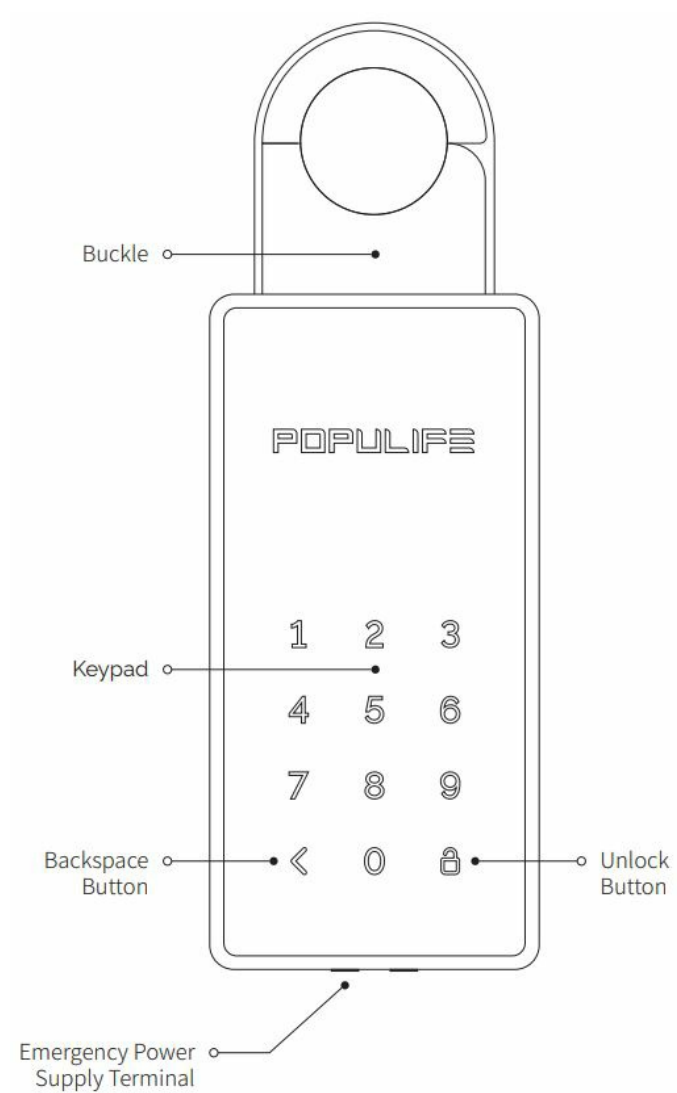
Specifications

- Model K2
- Dimensions 195(H) x 66(W) x 42(T) mm
Inner space of shackle
60(W) x 35(T) mm
- Material Zinc Alloy, Steel, Plastic,
Silicon Rubber
- Weight 2.31 pounds
- Wireless Protocol BLE 4.1
- Batteries 4 x AAA (Not included)
- Unlock Mechanism Bluetooth, PIN code
- Water and Dust Proof IP 66
- Drop Test 1 meter
- Working Temperature -13°F ~ 131°F

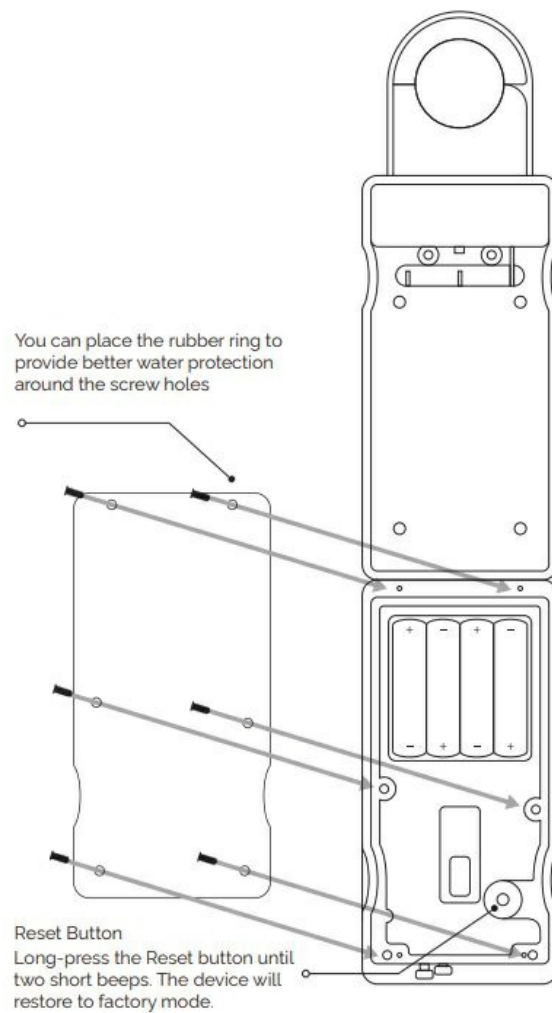


This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

Identification



Battery Installation



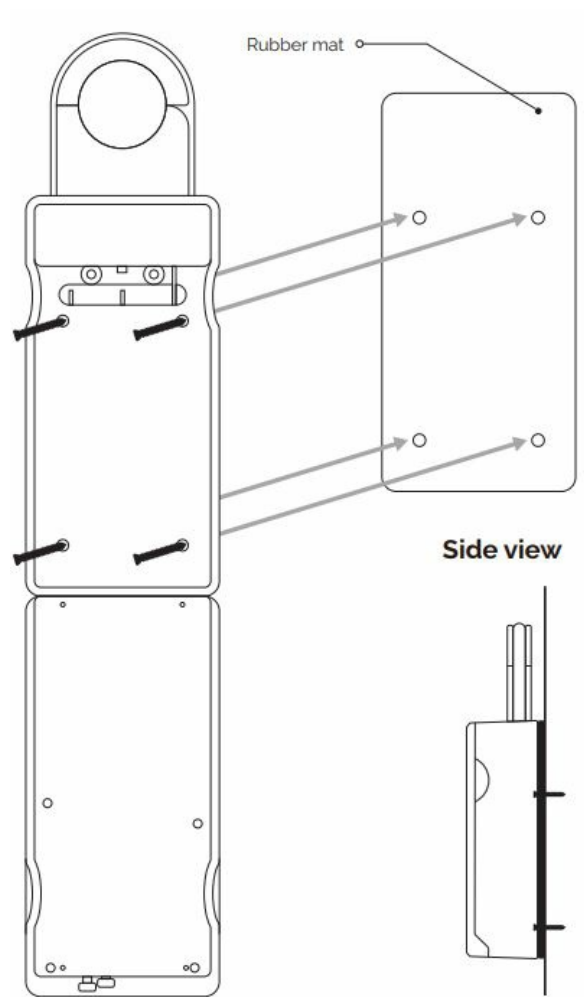
Open the battery cover with the provided screwdriver, insert the batteries, and screw the battery cover back on. You can place the rubber ring to provide better water protection around the screw holes

Reset Button

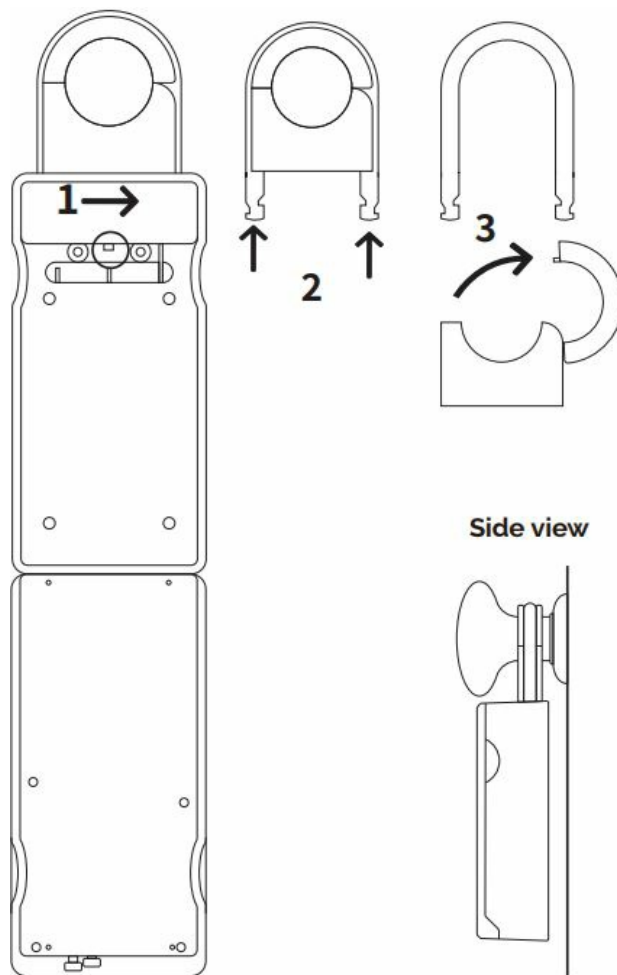
Long-press the Reset button until two short beeps. The device will restore to factory mode.

Installation

Mount it on a surface if needed




To hang on a doorknob



Quick Start Guide

Factory mode

1. Open the battery cover with the provided screwdriver and insert 4 AAA batteries as described on page 4.
Alkaline batteries can provide better battery life.
2. Touch the keypad to wake up the Keybox, enter the default password 1234 and end with “”. You will hear a long beep sound suggesting the Keybox is activated.

Read these notes before using

1. Once paired with the Populife App, the default passcode becomes invalid, and you can set your own Admin code during the pairing process. If you delete the lock from the App, the default passcode 1234 will be valid again.
2. Whenever the Keybox is closed, it will automatically lock.
3. Simply install the “Populife” App from the App Store, Google Play, or the QR code provided below:
4. To control the Keybox via Bluetooth, you must ensure that your phone’s Bluetooth is enabled and that the Keybox is within range (typically less than 2 meters).



App Store



Google Play

How to Use

Pair the Keybox in App

On the Populife App homepage, tap the " " button > Select "Keybox" > Follow the instructions to complete the pairing.

1. Before pairing, make sure the default passcode "1234" can unlock the Keybox. If not, long-press the RESET button located under the battery cover (refer to page 4) until you hear two beep sound, indicating that the Keybox has been reset.
2. Keep the lockbox open during pairing to prevent any issues with opening the device later on, due to possible initialization failure caused by weak network connection.
3. If the pairing is unsuccessful, try restarting the Bluetooth and internet connections on your phone, restarting the Populife App, and pairing the Keybox again.
4. If the Keybox was previously paired, request that the previous owner delete it from their App. For new products, contact our customer service through the App with proof of purchase and the serial number (which starts with PPL_).

Unlock by Admin Passcode

After successful pairing, an Admin passcode is generated which allows you to unlock the Smart Keybox via the keypad

If you want to modify it, you can follow below:

Lock page on Populife App > Settings > Admin code > Enter your passcode > Save

Unlock by Populife App

Turn on Bluetooth, make sure the phone is close to the Keybox, and unlock the Keybox by tapping the UNLOCK button in App.

Unlocking records

You can view the Keybox access records and synchronize them to the app via Bluetooth when you are near the device. To view and synchronize the records, follow these steps:

Lock page on Populife App > Select "History"

Sharing Passcode

Administrators and authorized users can create 6-8 digit passcodes in the Smart Keybox App, which can then be shared with others by following these steps:

Lock page on Populife App > Select 'PIN code' > Tap '+ ' button > Select code type > Configure and generate a code > Tap 'Share'

Note:

1. You can generate time-sensitive random passcodes remotely on the App without requiring an internet connection for the Smart Keybox.

2. The Smart Keybox can store up to 300 valid passcodes, including 150 other types of random passcodes and 150 permanent and custom passcodes.
3. When creating a custom passcode, ensure that Bluetooth is enabled on your phone and your phone is near the Smart Keybox.

You can add custom passcodes with the same valid period, but they cannot have the same digits as any existing valid passcodes.

Sharing Bluetooth key

Lock owner can authorize other Populife's REGISTERED users to unlock via Bluetooth keys on App:

Lock page on Populife App > Select 'Digital Key' > Tap "+" button > set a key and share it with Populife account or generate a link.

Decoy Code

You can enter up to 10 additional digits before or after the correct password to prevent anyone from stealing your passcode. For example, you can unlock it by entering 1231598765443345, where 876544 is the correct passcode.

The maximum length for one attempt is 16 digits. This feature is enabled after pairing in App.

Security Alarm

If you enter an incorrect passcode 5 times in a row, the keypad will emit 5 beeps and temporarily disable for 5 minutes. To re-enable the keypad immediately, you can unlock via Bluetooth in the Populife App. Alternatively, you can wait for 5 minutes and try entering the correct passcode again.

Remote Control via Gateway

If you've purchased the online version of Smart Keybox, you can pair it with our Smart Gateway to remotely create custom passcodes, modify and delete existing passcodes, and view real-time unlocking records via the app. Without the gateway, these functions will require Bluetooth proximity to the device.

Calibration Time

This feature allows you to sync the device's time to match your phone's time. To ensure that all time-sensitive passcodes work on time, we recommend calibrating the lock time either after replacing the battery or periodically. Lock page on Populife App > "Settings" > Tap "Calibration time"

Battery Level

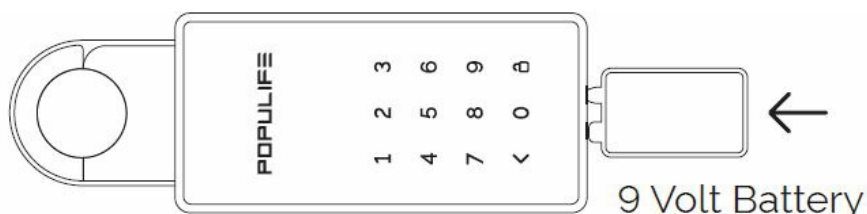
You can check the battery level on Populife App. The battery level is only updated when you unlock the Keybox with the App or manually sync the battery level in the "Settings".

Note:

If you see a battery level of 80% while the keypad is dead or still 20% after battery replacement, despite correctly installing the positive and negative poles, simply use the App to unlock or sync the battery level.

Emergency Jump Start

For emergency power, align an external 9V battery with the two pins at the bottom of the Keybox. Keep the battery connected until you unlock with the App or passcode. If you have the Type-C version, you can also use a Type-C cable, but it's only for emergency power and not for charging.



More questions?Please contact us.

Instagram @populifelock

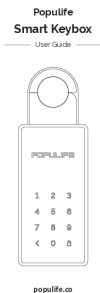
Facebook www.facebook.com/populife

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www.populife.co

Documents / Resources

 The image shows the cover of a user guide for the Populife Smart Keybox. It features a line drawing of the keybox device, which has a circular top and a rectangular body with a keypad. The text on the cover includes 'Populife Smart Keybox User Guide' at the top, 'POPULIFE' in the middle, and 'populife.co' at the bottom.	<p>Populife K2 Smart Keybox [pdf] User Guide K2 Smart Keybox, K2, Smart Keybox, Keybox</p>
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References

-  [Populife Smart Keybox & Smart Lock | Make Every Entry Smart](#)
-  [Populife Smart Keybox & Smart Lock | Make Every Entry Smart](#)
- [User Manual](#)